

Barriers to Citizen Engagement

The People’s View: what stops people getting involved?

Checklist

This checklist is designed for use by anyone wanting to engage with older people. Most of the issues here are people related. For example, an older person wants to get involved but they have mobility problems and previous negative experiences have put them off.

It’s really the ‘other side of the coin’ to the professionals view [\[Link\]](#).(link to professional view template)

Checklist Things that stop people relating to you	Check
People lack or perceive themselves as lacking	
- Education & skills	
- Money	
- Good physical & mental health	
- Mobility & transport	
- Social confidence & self-esteem	
- Time	
People can’t understand your message	
- No knowledge of benefits of participation	
- Unaware of opportunities to participate	
- The issues are of little interest	
People have heard it all before	
- “Promises, promises, promises”	
- Consultation is just for show not to make real change	
People perceive you or your organisation as	
- Unsympathetic to them	
- Hostile to certain groups	
- Trying to control them	
- Just another do-gooder	
- A time-waster	