

Support when you need it

Where to get support
and help if you or family
are being affected by the
economic downturn

Arwain
Cymru
Allan o'r
Dirwasgiad

Leading
Wales
Out of
Recession



Llywodraeth Cynulliad Cymru
Welsh Assembly Government

The personal and social effects of the economic downturn can have a devastating impact for individuals, communities and businesses.

The Welsh Assembly Government is doing everything it can to help people, businesses and communities through the current global recession. We aim to ensure that Wales is well positioned to take advantage of the upturn, when it comes.



Your money

Dealing with debt

The recession means more people face the problem of paying bills at a time of reduced income. It's worth taking up the opportunity of talking things over with those who can help – and keeping well clear of the loan sharks who are only too ready to lure hard up people into further debt.

Citizens Advice Bureaux

Citizens Advice Bureaux (CAB) may well be your first port of call. They provide free, confidential and independent advice, available face-to-face and by telephone. Most offer home visits and some also provide email advice. You can find your nearest bureau on the contacts page.

Or visit their online advice guide for practical, reliable, up-to-date information including frequently asked questions in English, Welsh, Bengali, Gujarati, Punjabi, Urdu and Chinese:

www.adviceguide.org.uk

National Debtline

National Debtline is a telephone helpline for people with debt problems in England, Scotland and Wales. The service is free, confidential and independent. To contact National Debtline telephone 0808 808 4000 www.nationaldebtline.co.uk/england_wales

DirectGov

DirectGov provides a range of useful information on managing debt.

www.direct.gov.uk/en/MoneyTaxAndBenefits/ManagingDebt/index.htm

Also available on the site is a 'Beginners Guide to Benefits' including an on-line benefits adviser.

Consumer Credit Counselling Service

CCCS is a registered charity offering free, confidential advice and support to anyone worried about debt. As well as direct telephone advice, the Service provides an on-line Debt Remedy Service.

To contact the Consumer Credit Counselling Service telephone 0800 138 1111.

www.cccs.co.uk

Community Legal Advice

Community Legal Advice can give you free help or legal advice over the phone for problems with debt, housing, employment, education and welfare benefits and tax credits. Also available on line is a debt management tool to get free, impartial debt advice and free legal information leaflets and factsheets.

To contact Community Legal Advice telephone: 0845 345 4345.

www.communitylegaladvice.org.uk

Financial Services Authority – Moneymadeclear

The 'Moneymadeclear' website from the Financial Services Authority provides the facts about financial products and services, and includes advice on how to avoid debt problems. The site provides useful tools such as budget and mortgage calculators and a financial health check, as well as allowing you to compare financial products.

www.moneymadeclear.fsa.gov.uk

Credit unions

Credit unions help people who are struggling to manage their money, and provides vital support for people who are unable to access mainstream banking services.

Everyone who lives or works within the Credit Union area, and any member of their family who lives with them, can join. Many Credit Unions also have a Junior Savers Section for those under 16 years of age.

Credit Unions offer an easy and convenient place to save, and give access to low cost loans. Many now offer a range of other services including Child Trust Fund accounts, ISAs, insurance products, budgeting advice and debt management.

If you would like more information on Credit Unions in Wales see the Wales Co-operative Centre's website.

www.walescoop.com

or contact the Credit Unions in Wales Freephone Hotline on 0808 145 4550.

A list of Credit Unions is available on the contacts page.

Illegal Money Lending

Loan sharks target the vulnerable. Even if you have difficulty getting credit elsewhere, borrowing from loan sharks should be avoided.

Anyone who is a victim, or knows a friend or family member affected by their activities can call the newly launched hotline number on 0300 123 3311 and speak to a specialist officer. Calls to the hotline will be completely confidential.

Further information can be found on the Trading Standards Wales website:
www.tradingstandardswales.org.uk

Benefits and income maximisation

Are you claiming all of the benefits and tax credits you are entitled to?

Council tax

Every year about £100 million goes unclaimed in council tax benefits in Wales - money to which people are entitled.

People tend to think that only tenants are eligible for council tax benefit. However, three quarters of people who do not claim their council tax entitlement are in fact owner-occupiers. Couples with children and pensioners are also less likely to claim.

Information about eligibility and how to claim are available from your local authority. Organisations like the Citizens Advice Bureaux can also advise.

Contact details for your local authority are available on the contacts page.

Not sure that your Council Tax banding is correct?

The Valuation Office Agency (VOA) is responsible for valuing all domestic properties in Wales for council tax purposes and all business premises for business rates in Wales. Valuing dwellings to put them into the appropriate council tax bands is one of the main responsibilities of the Valuation Office.

The VOA can help you with queries about the valuation of your home or business.

You can find more information about the VOA and its work at:
www.voa.gov.uk

Housing Benefit

If you are on a low income you may be eligible for Housing Benefit.

Housing benefit is an allowance designed to help people on low incomes pay the rent. The benefit is paid by local authorities.

You do not have to receive any other benefits to get it. Housing Benefit is available to people in and out of work as long as your income and any savings are below a certain level.

Contact details for your local authority are available on the contacts page.

Tax Credits

HM Revenue & Customs (HMRC) is a government department that collects most UK tax revenue and also helps to support people through the benefits and credits system.

The About Us section of their website – www.hmrc.gov.uk gives further information on services and support available.

If you are responsible for at least one child or young person who normally lives with you, you may qualify for **Child Tax Credit**. If you work, but earn low wages, you may qualify for **Working Tax Credit**.

Child Tax Credit is a regular payment made to support families with children, including those with 16-19 year olds still in full-time education or approved training. Extra money is available if any of your children are

disabled. The amount you receive is based on your income and you can receive help whether you are in work or not. If you work more than 16 hours a week you could get Working Tax Credit as well.

For more information and to find out if you are eligible, visit the HM Revenue and Customs website: www.hmrc.gov.uk

You can also get more information by telephoning the HMRC Tax Credits Helpline on 0845 300 3900.

Claiming a tax refund when you stop work

If you've stopped working, you may be able to claim back some of the income tax you've paid.

To find out more visit: www.hmrc.gov.uk/incometax/stop-work-refund.htm

You can also get advice from your local tax office, details of which can be found in the phone book under HM Revenue & Customs.

Child Trust Fund

Child Trust Funds can help play a role in providing all children, and particularly those from low income families, with an important financial asset for the future.

Visit: www.childtrustfund.gov.uk

To contact the Child Trust Fund telephone 0845 302 1470.

To claim benefits

Tel: 0800 0556 688
(Welsh 0800 0121 888)

Text phone: 0800 0234 888
(Welsh 01248 674808)

Paying your bills

If you are finding it difficult to pay your bills – there is help and advice available.

Struggling with your fuel bill?

The Home Heat Helpline provides advice on suitable tariff and any flexible payment options energy suppliers provide to help those struggling with their fuel bills.

The helpline can also offer benefits entitlement check and energy efficiency grant information.

You can contact the Home Heat Helpline for free on 0800 336 699.

You can also get information from their website at:
www.homeheathelpline.org.uk

Need help paying your water rates?

Your water company can help people on low incomes pay their water bills.

If you are struggling to pay your water bill, contact them to let them know that you are having difficulties in paying. There are a number of options that may make paying your bill easier.

You can contact the Dŵr Cymru Welsh Water helpline for free on 0800 0520145

Visit www.dwrcymru.com

You can contact Dee Valley helpline on 01978 846946

Visit www.deevalleygroup.com

Keeping your home

If you are finding it difficult to meet rent or mortgage payments – it is possible that we can help. This page details support you may be able to secure to meet your housing needs.

Mortgage rescue

Wales was first to come up with its own mortgage rescue scheme, which is now helping Welsh families with a £9.5 million package. It may be able to help if you are an owner occupier in mortgage difficulties and in danger of having your home repossessed.

If you are eligible, a housing association can provide an equity loan to cut your mortgage outgoings – or even buy your home so that you can continue to live there as a tenant. Unfortunately, funding for the scheme is limited and so it will not be possible to assist everyone. Help will be given to those in greatest need.

If you think that the Mortgage Rescue Scheme could help you, you should contact:

- Your local authority (local council). You can find the telephone number on the contacts page. Their homelessness team or housing strategy officers will be able to help you to get in touch with a housing association; or
- The Welsh Assembly Government Housing Directorate at: shg@wales.gsi.gov.uk

Telephone: 01685 729156 or 01685 729157.

Shelter Cymru

Shelter Cymru, the leading housing charity in Wales, works to prevent homelessness, improve housing conditions, and ensure a safe, suitable and affordable home for all.

To get advice call the Shelter Cymru helpline on 0845 075 5005.

www.sheltercymru.org.uk/shelter

If you cannot pay

If you are unable to pay your bills or debts, the first thing you should do is speak to your provider or lender who may be able to help.

What to do if a claim is made against you

You can find information and advice about claims and County Court Judgements (CCJs) on the HM Courts Service website: www.hmcourts-service.gov.uk



Your job

If you are worried about losing your job or have been made redundant, there is independent advice available.

ACAS

ACAS can help with questions about redundancy pay and consultation, lay-offs, short-term working, rights to notice and other legal entitlements such as paid time off to look for work. The service is available to both individuals and employers.

Helpline No. 08457 474747

Information is also available on the ACAS website: www.acas.org.uk

ReAct support

This programme is available to train/upskill you if you have been made redundant.

It is administered in partnership with Careers Wales and includes:

- training costs to acquire new skills (£2,500 maximum) to help improve your chances of returning to work
- a subsidy of £2,080, paid in 4 instalments over a 12 month period, to an employer if they employ a redundant worker
- re-imbursment of up to 70% of the cost of eligible training (to a maximum of £1,000) needed for the employee to carry out their new job
- advice and guidance on self employment

Individuals need to be interviewed by Careers Wales. Further information on ReAct can be obtained by:

Contacting the local Careers Office - contact details are available on their website or you can telephone 01792 765888

Alternatively you can email ReAct.Team@Wales.gsi.gov.uk

Freephone **0800 100 900**, or **02920 906801** if calling from a mobile.

Job Seekers Allowance (JSA)

Paid to individuals who are available for and actively seeking work. (Finding your way back to work (JSA) leaflet ref: MKT 19007W).

Jobcentre Plus
www.jobcentreplus.gov.uk

Jobseeker Direct
Tel: 0845 6060 234
(for Welsh speakers 0845 6067 890)

Text phone 0845 6055 255
(for Welsh speakers 0845 6044 022)

Employment and Support Allowance (ESA)

This helps people with an illness or disability to move into work. For new customers it has replaced Incapacity Benefit and Income Support. (Employment and Support Allowance Leaflet DWP 1001 applies).

Tel: 0800 0556 688
(Welsh speakers 800 0121 888)

Text phone: 0800 0234 888
(Welsh speakers 01248 674808)

The Equality and Human Rights Commission Wales Helpline

The Wales Helpline is available to give information and guidance on discrimination and human rights issues. For advice customers should telephone 0845 604 8810.

For more information visit:
www.equalityhumanrights.com

Wales Trades Union Congress (TUC)

Trade Unions provide essential advice and support to members in a redundancy situation. They work to keep jobs, ensure that those affected get the best deal possible and have the right support retraining to find new employment. If there is a recognised trade union in your workplace speak to your shop steward about joining. Alternatively if you would like to join a trade union and are not sure which unions represent your type of workplace, please contact the Wales TUC on 029 2034 7010. For more information visit the Wales TUC website: www.wtuc.org.uk



Your health and well being

An economic downturn can have severe consequences for the physical and mental health of the people affected and for their immediate family members.

There is help and advice available for any physical or mental health issues you or others including family members may have.

NHS Direct Wales

The NHS Direct telephone helpline - 0845 46 47 - is available 24 hours a day to everyone in Wales with access to a telephone.

You can call for nurse triage and advice if you are feeling ill and are unsure what to do, or for health information on a particular condition, such as diabetes or asthma.

Advisers can inform you of your nearest doctor, pharmacist, dentist or support group, as well as providing information on your rights as a patient, waiting lists times and any benefits available to you.

Contact details:
www.nhsdirect.wales.nhs.uk

Community Advice & Listening Line for Wales (CALL helpline)

The CALL helpline provides a free, confidential service for people experiencing any kind of mental health problem, such as depression, including local services. CALL maintains a comprehensive, annually updated information database of organisations and the service they provide.

Contact details for CALL are:

Freephone - 0800 132 737

Text - HELP and your question to 81066

www.callhelpline.org.uk

Drug and alcohol helpline (DAN 24/7)

Changes to physical health during an economic downturn can include greater alcohol consumption and drug misuse. Free confidential help and advice for anyone in Wales wanting further information and help relating to drugs and alcohol is available.

DAN 24/7 is the all-Wales drug and alcohol helpline. The bilingual helpline is open 24 hours a day, 7 days a week and calls from UK landlines are free (some mobile phone networks may charge).

Drug and alcohol helpline
(DAN 24/7) - 0800 6335 588

Healthy Working Wales

Healthy Working Wales has been developed to support employers, employees and health professionals to improve health at work, prevent ill health and to support return to work following ill health.

www.healthyworkingwales.com

Wales Domestic Abuse Helpline

Domestic abuse affects people from all walks of life, and from all cultural, social and ethnic backgrounds – women, men and children. But you don't have to suffer alone – there is help available.

You can call the freephone Welsh National 24 hour Domestic Abuse Helpline and speak to someone who can help. The bilingual helpline is open 24 hours a day, 7 days a week and calls from UK landlines are free (some mobile phone networks may charge).

Wales Domestic Abuse Helpline -
0808 8010 800



Adjusting your lifestyle

While we are determined to alleviate the impact of economic downturn, people may well find it necessary to adjust their lifestyle to take account of reduced income.

It is worth taking up every opportunity of trimming your expenditure – by making use of free facilities.

Free bus travel

In Wales, if you're over 60, you're entitled to a free bus pass from your local authority. You can use it at any time of the day and are entitled to travel on all local bus services in Wales. The pass can also be used on some long-distance services.

You can apply to your local authority for the Concessionary Bus Pass. You will usually have to fill in an application form and take along a passport-style photo plus proof of your age and address

You can find contact details for your local authority on the contacts page.

Free swimming

The Assembly Government is funding free swimming in Wales for:

- children and young people aged 16 and under during all school holidays
- older people aged 60 and over outside school holidays.

The free swimming pilot initiative is the first of its kind in Europe - and some local authorities have extended the scheme to provide 60+ free swimming all year around. Delivery of free swimming is managed for the Assembly Government by the Sports Council for Wales.

www.sports-council-wales.org.uk

Free entry to our national museums

All of Amgueddfa Cymru - National Museum Wales' seven sites, including our most popular heritage attraction St. Fagans: National History Museum, can be visited free of charge and offer a great day out for all the family.

www.museumwales.ac.uk

Your library – a treasure trove that's free

All public libraries in Wales provide free access to a range of resources for all the family. Not only can you borrow books for free – you can also get free access to the Internet.

You can also borrow music, films and audio books from local libraries for a small fee. If you're not a member already you can find out where your nearest library is and join online at library.wales.org/en

You can also visit the National Library of Wales in Aberystwyth or access an increasing amount of its resources online, all free of charge. Online users can search the Library catalogue, and view items from its extensive collections of digitised maps, pictures, manuscripts and much more. To find out more about this amazing institution, go to www.llgc.org.uk

Making the most of your historic environment

Entry to all Cadw charging sites is free of charge for children aged 16 and under and pensioners aged 60 and over, resident in Wales. This is in addition to the Cadw sites which are already free of charge.

www.cadw.wales.gov.uk

Lots of information about historic sites and buildings close to where you live is available free on the website of the Royal Commission on the Ancient and Historical Monuments of Wales and its huge online database, Coflein. You can use this to plan trips and local walks and have fun learning about the past.

www.cbhc.gov.uk

www.coflein.gov.uk

Car sharing

We encourage people to cut back on use of cars where we can share journeys or use public transport. It is possible you may be able to arrange travel within Wales or to other parts of the UK by sharing a journey.

Car sharing schemes are now supported by over 18 Councils across Wales and in those areas you can register for free.

www.carsharewales.com

Volunteering

Volunteering to help your local community offers a great opportunity to develop your existing abilities. Getting involved in voluntary activity outside your normal range of experience can be fun and rewarding.

You can make a difference to an issue you care about in your community, contribute to the regeneration of the local area and make a difference to someone else's life.

It can help to prepare you for the challenges ahead and maximise the skills that employers will be looking for.

If you are looking to volunteer in Wales further information on potential opportunities can be found at the following websites.

Volunteering Wales:
www.volunteering-wales.net

Welsh Council for Voluntary Action (WCVA): www.wcva.org.uk

You can also contact the WCVA on 0800 2888 329 or email them at: help@wcva.org.uk

Citizens Advice Bureaux

Abergavenny CAB

26a Monk Street
ABERGAVENNY, NP7 5NA
08444 772020

Blaenau Gwent CAB

High Street
Blaina, Abertillery
Gwent, NP13 3AN
08444 772020

Aberystwyth CAB

12 Cambrian Place
ABERYSTWYTH
SY23 1NT
01970 612817

Ammanford CAB

14 Iscennen Road
AMMANFORD, SA18 3BG
01269 590721

Bridgend CAB

Ground Floor
26 Dunraven Place
BRIDGEND, CF31 1JD
01656 654951

Caerphilly District CAB

Park Lane
CAERPHILLY, CF83 1AA
02920 882105

Caldicot CAB

5a Church Road
Monmouthshire
CALDICOT, NP26 4BP
08444 772020

Cardiff CAB

First Floor
Castle House Castle Street
CARDIFF, CF10 1BS
02920 346490

Cardigan CAB

Napier Street
CARDIGAN, SA43 1ED
01239 613707

Carmarthen CAB

113 Lammas Street
Carmarthen
Carmarthenshire, SA31 3AP
01267 234488

Chepstow CAB

The Gate House, High Street
CHEPSTOW, NP6 5LH
08444 772020

Conwy District CAB

7/8 South Parade
LLANDUDNO
LL30 2LN
08454 503060

Cynon Valley CAB

Old Library, Duffryn Road
MOUNTAIN ASH, CF45 4DA
08444 772020

Denbighshire CAB

23 High Street
DENBIGH, LL16 3HY
01745 814336

Flintshire District CAB

The Annexe, Terrig House
Chester Street
MOLD, CH7 1EG
01352 753520

Gwynedd & De Ynys Môn

12-14 Pen Y Graig
CAERNARFON, LL55 2AL
08454 503064

Pembrokeshire CAB

19 Cartlett
HAVERFORDWEST
SA61 2LH
08451 202939

Llanelli CAB

4a Cowell Street
LLANELLI, SA15 1UU
01554 759626

Maesteg CAB

Council Offices
Talbot Street
MAESTEG, CF34 9BY
01656 734662

Merthyr Tydfil CAB

Tramroadside North
MERTHYR TYDFIL
CF47 OAP
01685 379997

Monmouth CAB

23a Whitecross Street
MONMOUTH, NP5 3BY
08444 772020

Neath CAB

44 Alfred Street
NEATH, SA11 1EH
08444 772020

Pembroke Dock CAB

10 Meyrick Street
PEMBROKE DOCK
SA72 6UT
01646 683805

Rhondda Cynon Taff

5 Gelliwastad Road
PONTYPRIDD, CF37 2BP
01443 409963

Port Talbot CAB

36 Forge Road
PORT TALBOT, SA13 1NU
08444 772020

Powys CAB

Ladywell House
Frolic Street Entrance
Park Street
NEWTOWN, SY16 1QS
08456 018421

Swansea CAB

208 High Street
SWANSEA, SA1 1PE
08444 772020

Torfaen CAB

21 Caradoc Road
CWMBRAN
Torfaen, NP44 1PP
01633 482464

Vale of Glamorgan CAB

119 Broad Street
BARRY, CF62 7TZ
08451 203756

Wrexham CAB

35 Grosvenor Road
WREXHAM, LL11 1BT
01978 364639

Ynys Môn CAB

6 Victoria Terrace
HOLYHEAD, LL65 1UT
08451 203708

Newport CAB

8 Corn Street
NEWPORT, NP20 1DJ
01633 265688

Credit Unions

All Flintshire Credit Union

27 High Street
Holywell
CH8 7TE
01352 7155555

Bargoed, Aberbargoed & Gilfach (BAG) Credit Union

47 Commercial Street
Aberbargoed,
Caerphilly
CF81 9BT
bagcredunion@aol.com
01443 838605

Brecon & District Credit Union

Cwrt Afon
Castle Street
Brecon
LD3 9BU
breconcu@btconnect.com
01874 620104

Bridgend Lifesavers Credit Union

The Community Centre
Murfield Close, Sarn
Bridgend
CF32 9SW
01656 729912

Red Kite Credit Union

20 Market Street
Builth Wells
Powys
LD2 3EA
teamwork.services@btinternet.com
01982 551000

Smart Money Credit Union

Abacus House
44 Windsor Street
Caerphilly
CF83 1FW
info@smartmoneycreditunion.co.uk
02920 883751

Caledfryn Credit Union

19 Bridge Street
Denbigh
LL16 3LF
info@caledfrynco.co.uk
01745 817444

Cardiff Credit Union

Room 429a, County Hall
Atlantic Wharf
Cardiff
CF10 AUW
ccu@cardiffcu.com
02920 872373

Clwyd Coast Credit Union

17-19 Bodfor Street
Rhyl
LL18 1AS
rebecca@cccu.co.uk
01745 361274

Credcer Credit Union Ltd

Imperial Mall
Pendre
Cardigan
SA43 1JF
lwebb@credcer.co.uk
credcer@btconnect.com
01239 621408 / 01570 423410

Dragon Savers Credit Union

107 Bute Street
Treorchy
Rhondda Cynnon Taff
CF42 6AU
stonemanc@dragonsavers.org
01443 777043

Haven Credit Union

19 Charles Street
Milford Haven
Pembrokshire
SA73 2AE
info@mhcu.freesevice.co.uk
01646 694080

Islwyn Community Credit Union

55 High Street
Blackwood
NP12 1BA
01495 222832 / 01495223634

Landsker Community Credit Union

Unit 2
Spring Gardens
Narberth
SA67 7AW
landskercredit@tesco.net
01834 861381

LASA Credit Union

17 Craddock Street
Swansea
SA1 3HE
lasacreditunion@btconnect.com
01792 643632

Llandudno & District Credit Union

144 Conwy Road
Llandudno Junction
Conwy
LL31 9BW
llandudno.cu@btopenworld.com
01492 580028

Llynfi Valley Credit Union

15a Talbot Street
Maesteg
Bridgend
CF34 9BW
caeraucredit@talktalk.net
01656 731392

Marches Credit Union

47 Duke Street
Kington
HR5 3DR
mcukington@kc3.co.uk
01544 231926

Merthyr Tydfil Credit Union

19 Park Place
Merthyr Tydfil
CF47 0DJ
eshearing@merthyrttydfil.creditunion.org.uk
01685 377888

Neath Port Talbot CU

41-43 Windsor Road
Neath
SA11 1NH
neathporttalbotcu@btconnect.com
01639 632100 / 01639 632101

Undeb Credyd Plaid Cymru Credit Union

11 Gordon Road
Cardiff
CF24 3AJ
post@ucpcu.org
02920 491888

**Robert Owen
(Montgomeryshire) Credit
Union**

26 Market Street
Newtown
SY16 2PD
SY16 2PD
SY16 2PD
romcul.co.uk
01686 623741

**(Save-easy) Llanelli & District
Union**

6-8 Bridge Street
Llanelli
SA15 3UF
saveeasy@btopenworld.com
01554 770867

Spotlands Credit Union

69b Splott Road
Cardiff
CF24 2BW
spotlandscu@aol.com
02920 334500

**St Therese's (Port Talbot) Credit
Union**

14 Southdown Road
Sandfields
Port Talbot
SA12 7HL
Newportcreditunion@hotmail.
co.uk
01633 214913 / 01633 854345

Gateway Credit Union

21 Commercial Street
Pontypool
NP4 6JQ
torfaencreditunion@webster.
uk.net
01495 750020

**Wrexham County Borough
Credit Union**

1 North Arcade
Chester Street
Wrexham
LL13 8BB
david.collins@wrexhamcu.co.uk
01978 266843

Y Lechen Credit Union

41 Pool Street
Caernarfon
LL55 2AE
roberts4859@hotmail.co.uk
01286 678686

Local Authorities

Blaenau Gwent

Blaenau Gwent Municipal
Offices
Civic Centre
Ebbw Vale
NP23 6XB
01495 311556

Bridgend

Civic Offices,
Angel Street,
Bridgend,
CF31 4WB.
01656 643643

Caerphilly

Nelson Road,
Tredomen,
Hengoed,
Ystrad Mynach
CF82 7WF.
01443 815588

Cardiff

County Hall,
Atlantic Wharf,
Cardiff.
CF10 4UW
02920 872087

Carmarthenshire

County Hall
Carmarthen
Carmarthenshire
SA31 1JP
01267 234567

Ceredigion

Neuadd Cyngor Ceredigion
Penmorfa
Aberaeron
Ceredigion
SA46 0PA
Aberaeron 01545 570881
Aberystwyth 01970 617911

Conwy

Bodlondeb
Conwy
North Wales
LL32 8DU
01492 574000

Denbighshire

County Hall
Wynnstay Road
Ruthin
LL15 1YN
01824 706101

Flintshire

County Hall,
Mold,
Flintshire
CH7 6NB
01352 752121

Gwynedd

Council Offices
Shirehall Street,
Caernarfon,
Gwynedd,
LL55 1SH
01766 771000

Isle of Anglesey

Council Offices,
Llangefni,
Anglesey.
LL77 7TW
01248 750057

Merthyr Tydfil

Civic Centre,
Castle Street,
Merthyr Tydfil,
CF47 8AN
01685 725000

Monmouthshire

County Hall
Cwmbran
Gwent
NP44 2XH
01633 644644

Neath Port Talbot

Port Talbot Civic Centre
Port Talbot
SA13 1PJ
01639 686868

Neath

Civic Centre
Neath
SA11 3QZ
01639 686868

Newport

Civic Centre
Newport
South Wales
NP20 4UR
01633 656656

Pembrokeshire

County Hall,
Haverfordwest
Pembrokeshire.
SA61 1TP
01437 764551

Powys

Powys County Council
Headquarters
County Hall
Llandrindod Wells
Powys
LD1 5LG
01597 826000

Rhondda Cynon Taf

The Pavilions
Cambrian Park
Clydach Vale
CF40 2XX
01443 424000

Swansea

Oystermouth Road
Swansea
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