

# Safeguarding Vulnerable Adults

## Implementing 'No Secrets'

Tuesday 8 December 2009 Manchester Conference Centre, Manchester



### Topics include:

- Safeguarding adults: the next 'No secrets'
- Challenges and possibilities in improving and measuring the outcomes of safeguarding practice
- Establishing the balance between safeguarding vulnerable adults and personalisation
- Safeguarding adults who lack mental capacity: using the law to protect vulnerable adults
- Improving safeguarding practice: learning from Serious Case Reviews (SCRs)
- Training and educating frontline staff in safeguarding vulnerable adults
- Improving the quality of care to protect vulnerable adults
- The role of risk management in safeguarding
- Safeguarding vulnerable adults: focusing on older people
- Working in partnership with the police: the criminal justice system and safeguarding

### Plus:

10 Steps – A Practical Guide to  
Interactions with Vulnerable Adults  
A Practical based workshop

Facilitated by



### Chair and keynote speakers:

**Bridget Penhale** *Editor Journal of Adult Protection and Reader in Gerontology, School of Nursing and Midwifery University of Sheffield*

**Lucy Bonnerjea** *Policy Lead, No Secrets Review Department of Health*

**Allan Bowman**  
*Chair Social Care Institute for Excellence (SCIE)*

An IHM recognised conference



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# Safeguarding Vulnerable Adults

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**Manchester Conference Centre,**  
**Manchester**

The government is determined that vulnerable adults should be afforded the greatest protection possible from harm. The government has taken action specifically to address the abuse of vulnerable adults.

On 17 July 2009 the government published the report on the consultation, **Safeguarding Adults: The review of "No secrets Guidance on developing and implementing multi-agency policies and procedures to protect vulnerable adults from abuse."**



The complexity and dynamics of safeguarding vulnerable adults, and the necessity for improvements in the framework across the board is clear. This, the tenth national safeguarding vulnerable adult's conference, focuses on the challenges to safeguarding and provides practical guidance to help you prepare for the impending changes and an opportunity to enhance your understanding and knowledge of this dynamic area.

**Lucy Bonnerjea** *Policy Lead, No Secrets Review*

Department of Health opens the day with a discussion on safeguarding adults: The next 'No Secrets', what it means in practice, developing and implementing multi-agency policies and procedures to empower and how to measure and monitor outcomes to demonstrate improvements.

Through a series of presentations and interactive sessions you will have the opportunity to hear from, and question, leading practitioners and clinicians about areas challenging safeguarding, including mental capacity and the use of the legal framework, improving and measuring outcomes in practice, the impact of personalisation and undertaking Serious Case Reviews (SCRs).

### WORKSHOP

#### 10 STEPS – A PRACTICAL GUIDE TO INTERACTIONS WITH VULNERABLE ADULTS

This workshop will run alongside the main conference programme at 14.00–15.30

A practical workshop establishing current practice and options for more transformational and radical thinking; utilising creative, thought-provoking techniques to help agencies work together in the best interests of the vulnerable adult.

#### Facilitated by

**Duncan Page**

Duncan worked in the police for over 20 years, in varying roles from fire arms, dog handling and the CID. He now spends his time developing and delivering specialised programmes in conflict handling, conflict management, dealing with violence, causes of stress and personal safety for Zest Learning and a number of Government agencies.

and **Nikki Bartlett MCIPD**

*Managing Director Zest Learning*

Nikki is Managing Director of Zest Learning; a personal development company that specialises in helping individual improve their personal effectiveness and communication skills. She spends her time developing and delivering personal development programmes and working one to one with her coaching clients, helping people with career transition, fears and phobias and achieving their goals.

By the end of this workshop attendees will:

- have discussed current law for dealing with vulnerable adults.
- defined what vulnerable adults are.
- know "what to do if".... tools and techniques for handling difficult situations.
- defined strategies for creating better relationships between the Police and healthcare professionals
- leave with guidelines and a code of practice for working with vulnerable adults.

10.00	<b>Chairman's introduction and opening address</b>	
10.15	<b>Safeguarding adults: the next 'No Secrets'</b>	
	<b>Lucy Bonnerjea</b> <i>Policy Lead, No Secrets Review</i> Department of Health	<ul style="list-style-type: none"> <li>• what have people been telling us?</li> <li>• what it means in practice for safeguarding?</li> <li>• how do we develop and implement multi-agency policies and procedures which are empowering?</li> <li>• how can we start measuring and monitoring outcomes and demonstrating improvement?</li> </ul>
10.45	<b>Challenges and possibilities in improving and measuring the outcomes of safeguarding practice</b>	
	<b>Allan Bowman</b> <i>Chair</i> Social Care Institute for Excellence (SCIE)	<ul style="list-style-type: none"> <li>• what are the desired outcomes for safeguarding work and how can they be measured and monitored?</li> <li>• improving consistency in safeguarding practice</li> <li>• involving service users in setting goals and outcomes</li> </ul>
11.15	Questions and answers, followed by coffee and exhibition at 11.25	
11.50	<b>Establishing the balance between safeguarding vulnerable adults and personalisation</b>	
	<b>Martin Routledge</b> <i>National Programme Manager, Putting People First (Delivery)</i> Department of Health	<ul style="list-style-type: none"> <li>• personalisation and safeguarding: the impact on safeguarding adults</li> <li>• personalisation and safeguarding: increasing independence, choice and control</li> <li>• personalisation and safeguarding in practice: does personalisation open up new risks for vulnerable people?</li> </ul>
12.20	<b>Safeguarding adults who lack mental capacity: using the law to protect vulnerable adults</b>	
	<b>David Hewitt</b> <i>Partner Weightmans LLP and Visiting Fellow in Law Northumbria University and Visiting Fellow in Health and Social Care</i> Lincoln University	<ul style="list-style-type: none"> <li>• the Mental Capacity Act and safeguarding</li> <li>• safeguarding beyond the MCA</li> <li>• is there a duty to protect the vulnerable?</li> </ul>
12.50	Questions and answers, followed by lunch and exhibition at 13.00	
14.00	<b>Improving safeguarding practice: learning from Serious Case Reviews (SCR)</b>	
	<b>Professor Jill Manthorpe</b> <i>Director, Social Care Workforce Research Unit</i> King's College London	<ul style="list-style-type: none"> <li>• when to undertake a Serious Case Review</li> <li>• Serious Case Reviews in adult safeguarding</li> <li>• findings of the Social Care Workforce Research Unit report</li> </ul>
14.30	<b>Training and educating frontline staff in safeguarding vulnerable adults</b>	
	<b>Ruth Ingram</b> <i>Safeguarding Adults Manager with</i> <b>Carol Rowe</b> <i>Workforce Development Manager (Adult and Community Services)</i> Bradford District Safeguarding Adults Board	<ul style="list-style-type: none"> <li>• delivering training and education to frontline staff</li> <li>• developing quality outcomes and consistency in training and education for health and care staff</li> <li>• steps taken to ensure strong and determined leadership</li> <li>• our education and training programme</li> </ul>
15.00	<b>Improving the quality of care to protect vulnerable adults</b>	
	<b>Andrea Giordano</b> <i>Service Manager</i> Protection of Vulnerable Adults (POVA) with <b>Dave Street</b> <i>Service Manager Commissioning (Adult Services)</i> Caerphilly County Borough Council	<ul style="list-style-type: none"> <li>• developing policy to improve the quality of care to protect vulnerable adults</li> <li>• linking commissioning and protection of vulnerable adults practice</li> <li>• moving from a reactive to a preventative approach to reduce abuse and neglect</li> </ul>
15.30	Questions and answers, followed by tea and exhibition at 15.40	
16.00	<b>The role of risk management in safeguarding</b>	
	<b>Tracey Long</b> <i>Child and Adult Safeguarding and Protection Officer</i> Scope	<ul style="list-style-type: none"> <li>• safeguarding service users</li> <li>• making safeguarding procedures more accessible to vulnerable adults</li> <li>• case study: learning disabilities</li> </ul>
16.25	<b>Safeguarding vulnerable adults: focusing on older people</b>	
	<b>Sally Mansfield</b> <i>Nurse Consultant, Safeguarding Vulnerable Adults with</i> <b>Jackie Bailey</b> <i>Lead Nurse, Safeguarding Vulnerable Adults</i> Leeds Teaching Hospitals NHS Trust	<ul style="list-style-type: none"> <li>• safeguarding vulnerable older people: an update from the report on the consultation on the review of 'No Secrets'</li> <li>• neglect and abuse: what's the difference?</li> <li>• why are older people treated differently from younger people who experience abuse?</li> <li>• examples of good practice</li> </ul>
16.50	<b>Working in partnership with the police The Criminal Justice System and Safeguarding</b>	
	<b>DC Maria Gray</b> <i>Safeguarding Adults at Risk, Community Safety Unit Service Delivery Team</i> Metropolitan Police	<ul style="list-style-type: none"> <li>• integrating safeguarding vulnerable adults into the mainstream criminal justice arena</li> <li>• working in partnership with the police: when to involve the police</li> <li>• thresholds, information sharing, risk assessment and deciding whether a crime has been committed</li> <li>• preventative approaches and managing incidents as they occur</li> </ul>
17.15	Questions and answers, followed by close	

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**Workshop** Please tick if you plan to attend the workshop

**10 Steps – A Practical Guide to Interactions with Vulnerable Adults**

**Conference handbook**  I cannot attend the conference but would like a copy of the conference handbook which includes speaker slides @ £69 a copy.

The handbook will be sent out a week after the conference, please fill in the 'Your details' section above for delivery.

Handbooks ordered up until two months after the conference will be supplied as a hard copy in an A4-ring binder, those ordered after this time will be posted as a PDF document on CD.

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### Venue

Manchester Conference Centre, UMIST, Weston Building, Sackville Street, Manchester, M1 3BB. A map of the venue will be sent with confirmation of your booking.

### Date

Tuesday 8 December 2009.

### Conference fee

- £355 + VAT (£408.25) for NHS, social care, private healthcare organisations and universities.  
 £300 + VAT (£345.00) for voluntary sector/charities.  
 £495 + VAT (£569.25) for commercial organisations.  
 £300 + VAT (£345.00) for IHM members.

The fee includes lunch, refreshments and a copy of the conference handbook.

### Group rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

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All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7–10 days after submitting your booking.

### Accommodation

On confirmation of your booking you will receive details of accommodation.

### Exhibition

If you are interested in exhibiting at this event, please contact Nicola Finley on 020 8541 1399, or email [nicolaf@healthcare-events.co.uk](mailto:nicolaf@healthcare-events.co.uk)

### Credits

CPD accreditation being sought. An IHM and ADASS recognised conference.

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