



Directorate of Social Services  
Adran y Cyfarwyddwr Gwasanaethau  
Cymdeithasol

Ty-Penallta  
Penallta House  
Tredomen Park  
Ystrad Mynach  
Hengoed  
CF82 7PG  
Tel: 01443 864534

## **REGISTERED PROVIDERS** **DOMICILIARY CARE SERVICES**

**FEBRUARY 2020**

**N.B Members of the public making use of this information should note that:** The organisations listed below are on the County Borough Councils Registered Provider List for the provision of Domiciliary/Home Care. This means that the Directorate of Social Services is happy to consider these organisations when it is intended to purchase Domiciliary/Home Care Support for those people whom it has assessed as needing the service under Section 47 of the National Health and Community Care Act 1990.

This list is for information purposes only. Being on the Registered Provider List is not an endorsement by the County Borough Council of the organisation or a guarantee of the quality of its service to general customers. Furthermore the County Borough Council cannot be held liable for any decision that you make based on the information given on this list.

<b>Address</b>	<b>Contact/Phone No.</b>
Abacare Suite 1 Access 465 Rassau Industrial Estate Heads of the Valleys Road Ebbw Vale NP23 5SD	Samantha Price.  Tel: 01495 781594  e-mail: <a href="mailto:Samantha.price@abacare.org.uk">Samantha.price@abacare.org.uk</a>
Arian Care Suite 12 Unit 16 Lee Way Estate Newport NP19 4SL	Joeyne Maskell  Tel: 01633 547470  e-mail: <a href="mailto:joeyne_maskell@hotmail.co.uk">joeyne_maskell@hotmail.co.uk</a> <a href="mailto:Arian_Care@outlook.com">Arian_Care@outlook.com</a>
Care Cymru Services Ltd Unit 5B Ground Floor Longcross Court 47 Newport Road Cardiff CF24 0AD	Nicola Jayne  Tel: 02920 484239  e-mail: <a href="mailto:Nicola.jayne@carecymru.com">Nicola.jayne@carecymru.com</a>

Address	Contact/Phone No.
Care in Wales Ltd High Street Barry Vale of Glamorgan CF62 7EA	Isabel Miller Rachel Rogers  Tel: 01446 741905  e-mail: <a href="mailto:Isabel.miller@careinwales.co.uk">Isabel.miller@careinwales.co.uk</a>  <a href="mailto:Rachel.rogers@careincaerphilly.co.uk">Rachel.rogers@careincaerphilly.co.uk</a>
Carers Trust South East Wales (formerly Crossroads South East Wales) County Hospital Griffithstown Pontypool NP4 5YA	Liz Prosser.  Tel: 01495 769996 Fax: 01495 213949  E-mail: <a href="mailto:Elizabeth.prosser@ctsew.org.uk">Elizabeth.prosser@ctsew.org.uk</a>
Cera Care (Previously Mears Care) Valley Innovation Centre Navigation Park Abercynon CF45 4SN	Beverley Wade Lisa Hall  Tel: 03334 343094  E-mail: <a href="mailto:Beverley.wade@mearsgroup.co.uk">Beverley.wade@mearsgroup.co.uk</a>  <a href="mailto:Lisa.hall@mearsgroup.co.uk">Lisa.hall@mearsgroup.co.uk</a>
Hafod Care Association St. Hilary Court Copthorne Way Culverhouse Cross Cardiff CF5 6ES	Charlotte Whitney Marc Pullen-James  Tel: 02920 672453  e-mail: <a href="mailto:charlotte.whitney@hafod.org.uk">charlotte.whitney@hafod.org.uk</a> <a href="mailto:marc.pullen-james@hafod.org.uk">marc.pullen-james@hafod.org.uk</a>
Harris Health (T/A Bluebird Care) (Pontypool-Ebbw Vale) R1 Hazel Suite Caerleon House Mamhilad Park Estate Pontypool NP4 0HZ	Ryan Hoskins Sara Webb  Tel: 01495 366885  e-mail: <a href="mailto:pontypoolandebbwvale@bluebirdcare.co.uk">pontypoolandebbwvale@bluebirdcare.co.uk</a> <a href="mailto:SaraWebb@bluebirdcare.co.uk">SaraWebb@bluebirdcare.co.uk</a>
iCare 1-3 Victoria House Victoria Street Cwmbran Torfaen NP44 7HB	Laura Harris  Tel: 01633 862852  E-mail: <a href="mailto:Laura.Harris@icaredomcare.co.uk">Laura.Harris@icaredomcare.co.uk</a>

Address	Contact/Phone No.
New Directions Care and Support Harlech Court Bute Terrace Cardiff. CF10 3FE	Ken Price Odette Flower  Tel: 02920 827555  e-mail: <a href="mailto:Odette.Flower@new-directions.co.uk">Odette.Flower@new-directions.co.uk</a> <a href="mailto:ken.price@new-directions.co.uk">ken.price@new-directions.co.uk</a>
The Partnership of Care 27a Commercial Street Ystrad Mynach Hengoed CF82 7DW	Gemma James  Tel: 01443 819085 Fax: 01443 816252  E-mail: <a href="mailto:partnershipofcare@gmail.com">partnershipofcare@gmail.com</a>
Pride in Care Ltd 7 Woodfieldside Business Park Pontllanfraith Blackwood NP12 2DG	Kim Wright  Tel: 01495 221666 Fax: 01495 231430  E-mail: <a href="mailto:kym@priedeincare.com">kym@priedeincare.com</a>
Q Care Ltd Unit 1 Foxes Lane Oakdale Business Park Blackwood NP12 4AB	Hayley Thomas  Tel: 01495 745100  e-mail: <a href="mailto:Hayley.Thomas@q-care.co.uk">Hayley.Thomas@q-care.co.uk</a> <a href="mailto:Caerphilly@q-care.co.uk">Caerphilly@q-care.co.uk</a>
Radis Community Care Unit 4 De-Clare Business Park Pontygwindy Road Caerphilly CF83 2WA  (Able to provide a live in service)	Teresa Sparey  Tel: 029 20862053 Fax: 029 20851737  E-mail: <a href="mailto:caerphilly@radis.co.uk">caerphilly@radis.co.uk</a>  <a href="mailto:Teresa.Sparey@radis.co.uk">Teresa.Sparey@radis.co.uk</a>
Trusting Hands Ltd The Old Surgery Excelsior Street Ebbw Vale NP23 6TT	Helen Vowles  Tel: 01495 370723  e-mail: <a href="mailto:trustinghandsltd@hotmail.co.uk">trustinghandsltd@hotmail.co.uk</a>
Village Support Services Unit 3 Tram Road Pontllanfraith Blackwood NP12 2LA	Kathryn Stanford.  Tel: 01443 879677 Fax: 01443 832730  E-mail: <a href="mailto:kathryn.stanford@villagesupportservices.co.uk">kathryn.stanford@villagesupportservices.co.uk</a>

## DIRECT AWARD PROVIDERS

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Care One2One Douglas House Sir Alfred Owen Way Caerphilly CF83 3HU	Alison Price  Tel: 02920 850211  e-mail: <a href="mailto:aprice.careone2one@gmail.com">aprice.careone2one@gmail.com</a>
My Care, My Home 1 Links Road Links Business Park St. Mellons Cardiff CF3 0LT	Tracey Jenkins  Tel: 07594090045 Office: 029 21673591 On Call: 07500702882  e-mail: <a href="mailto:tracey.jenkins@mycaremyhome.co.uk">tracey.jenkins@mycaremyhome.co.uk</a> <a href="mailto:dawn.lacaster@mycaremyhome.co.uk">dawn.lacaster@mycaremyhome.co.uk</a> <a href="mailto:Monmouth.admin@mycaremyhome.co.uk">Monmouth.admin@mycaremyhome.co.uk</a>
New Start Care Services Libanus Chapel High Street Blackwood NP12 1EQ	Kirsty James  Tel: 01495 223507  E-mail: <a href="mailto:newstartcare@hotmail.co.uk">newstartcare@hotmail.co.uk</a>
Wales England Care Ltd The Coach House Phillip Street Risca NP11 6DF	Diane Morgan  Tel: 01633 746035  e-mail: <a href="mailto:diane.morgan@walesenglandcare.co.uk">diane.morgan@walesenglandcare.co.uk</a>