

Using vans and trailers at our civic amenity sites

Frequently Asked Questions

Q1. Will I need a permit?

You may need a permit depending on the type of vehicle you are driving.

If you are driving a car, estate car or an enclosed 4x4 (where the boot and seating are enclosed within the same frame, see picture below) you will not need a permit. All visits will remain free of charge and there are no restrictions on the amount of times you can visit.



If you are driving a van (3,499kg and below), a 4x4 pick up (where the seating area is a separate cab to the boot area, including open and enclosed truck man vehicles, see pictures below) or towing small trailers (less than 1.8m in length excluding the tow bar), you **will** need to obtain a permit prior to visiting the sites.



Any vehicle that is 3,500kg and over or a trailer greater than 1.8 metres in length will no longer be able to access the sites.

Q2. What type of permit do I need?

There are 3 types of permits depending on the type of waste you wish to dispose of:

Household waste	Construction and Demolition waste	Hazardous waste
Is defined as waste from the residents household and garden that has not come from any construction, demolition, repairs or alteration to a household (e.g. furniture, carpets, garden waste, normal refuse)	Is defined as waste material produced in the process of construction, renovation or demolition of a building and its contents. Examples include bricks/blocks, rubble, soil, stones, windows, doors, bathroom suites, kitchen units etc.	Is defined as waste that poses substantial or potential threats to public health or the environment. There are limits to the amount of hazardous waste that can be disposed at sites and not all sites accept hazardous waste.
Free	Chargeable	Chargeable
	For vans up to 2200kg or trailers up to 1.8m £35	For vans up to 2200kg or trailers up to 1.8m £35
	For vans from 2201 kg to 3499 kg £70	For vans from 2201 kg to 3499 kg £70
Limited to six permits per year	Unlimited	Unlimited
	Examples of waste	
Furniture	Bricks/blocks	10 car tyres
Carpets	Rubble	6 bags of plasterboard
Garden waste	Stones	6 bags/sheets of asbestos (double bagged/wrapped in 1000 gauge polythene),
General refuse	Windows	10 tins of paint
Small domestic appliances	Doors	3 gas bottles
TVs and monitors	Bathroom Suites	
Glass bottles	Kitchen Units	
This list is not exhaustive		

Q3. How do I get a permit?

To obtain a permit you will need to visit a customer service centre (hyperlink to this webpage)

In order to obtain a permit you will need to provide both:

1. Proof of residency (utility bill including water, gas and electricity or a TV licence or council tax bill or DWP letter (Department of Work and Pensions) and;
2. The Vehicle Registration Document (V5).

If you intend to borrow a van or use a works vehicle to dispose of household waste you must provide the V5 document, contact details of the registered keeper and obtain a letter of authorisation from the registered keeper of the van. You must ensure that you are suitably insured to drive it. You will also need to provide proof of residency for yourself.

If you are using a hired vehicle you must also provide the hire agreement when requesting a permit.

Q4. Can I use a permit at any time?

There are designated days and time slots to visit our sites in vans or trailers as shown below. You will be asked your preference when obtaining the permit.

- Rhymney - Monday 2pm to 4pm and Thursday 10am to 12noon
- Aberbargoed - Wednesday 2pm to 4pm and Friday 10am to 12noon
- Penallta - Tuesday 2pm to 4pm and Saturday 10am to 12noon
- Penmaen - Wednesday 10am to 12noon and Thursday 2pm to 4pm
- Trehir - Tuesday 10am to 12noon and Friday 2pm to 4pm
- Full Moon (Crosskeys) – Monday 10am to 12noon and Saturday 2pm to 4pm

Permits must be used at the selected site on the date and time stated on the permit. If you attend at any other time, date or site or your permit has expired, you will be refused entry. If you need to change any of these details, you must contact first for approval.