

## **Annex 5: Caerphilly Conversation Survey 2020 Digest of Comments**

NOTE: This report has been redacted. Comments that are considered to be offensive or compromise anonymity have been edited or removed.

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### Q3: Biggest factor affecting the appearance of neighbourhood?

A lack of investment into the road infrastructure especially in areas liable to flooding
A lack of trees and plants
A wall on the approach to our estate collapsed over 4 years ago - nothing has been done
Accumulation of rubbish weeds and general run down appearance .
all the food shops
All the rubbish being left in the streets, youths hanging around causing trouble, people on bikes and quads causing disruption. I couldn't pick one as they are all a nuisance
All the rubbish dropped and left behind by the bin lorry. Never seen a sweeper lorry or any kind of maintenance vehicle in my street in the past 10 years. Very limited dirty public transport.
Allowing too many new houses to be built on green spaces
A lot cleaner than usual, cut could be due to not so many people out and about
Always smashed glass outside my property
Amount of litter and rubbish in back lanes before and after rubbish has been collected. I have put garden waste, leaves, grass cuttings on my front door for collection and waited 3 weeks for a collection
amount of litter on the roads
Amount of rubbish and dog mess to paving and rear lanes.
An enormous amount of litter on both the streets and public walkways eg cycle tracks from Parc Cwm Darran and around the business parks near to PenyFan pond
Anti social behaviour kids hanging around
Anti social behaviour- littering
Anti social behaviour of youths and litter
Anti social graffiti- litter everywhere in open spaces - gangs lighting fires - cigarette butts on pavements evidence of drug use
Antisocial behaviour
Area generally looks rundown along the main roads
Areas that are not looked after
At long last properties being maintained properly.
At one stage, the pen space became very overgrown and presented a health and safety issue. I do appreciate that staff had to be redeployed to other more essential services.
At the moment there is an issue with pot holes, no street or suitable street lighting and very disappointed with the continual threat to green spaces across the LA.

Awkwardly/illegally/dangerously parked cars on Heol Pwllypant - due to lack of enforcement and infrastructure.
Back lanes in Crosskeys - Fly tipping, Gladstone Street is overgrown with weeds
Because we don't live on a main road our roads are never resurfaced. My neighbours who have lived here since the house were first built have said the roads have never been done
Being able to respond to reports of illegal activity quickly enough to retain public confidence
Being caring with people in which will never happen
Being in a rural area cutting the hedges back to stop car from being scratched and leaves hoovered up road is disappearing, drains all blocked.
Being unable to dispose of waste too large for bins due to restrictions
xxxx Commercial St pavement in New Tredegar is filthy and disgusting and hasn't been cleaned for years. xxxx and feel ashamed to belong to CCBC
Bins left outside - front gardens not tended
Bins not being emptied. Leisure centre shutting when others in different counties stayed open, charging to use carparks at beauty spots. Terrible.
Blackwood high st is well but streets in some estates are frankly appalling,
Blocked drains after rainfall
Blocked drains are resulting in rivers of water when it rains
Blown about litter always seems to end up on my front garden.
Boarded up shops that just look worse over time.
Broken glass - this needs to be cleaned up quicker
by people not throwing their rubbish on the ground and people cleaning up after their dogs
Caerphilly Council is the only one not to clean the leaves off the roads or pavements
Caerphilly Town Centre in need of regeneration
Car parking
car parking clogging pavements and inconsiderate street parking
caravan in front garden
Cars parked fully on the pavement making pedestrians walk on roads not just in the town the surrounding steets
Cars parked on pavements. Bins left out for days after collection day. Bins left out because there is nowhere to put them. Graffiti on fences. Dog poo on pavements.
Cars parked on the street
cars parking illegally

Cars using our street as a rat run when we are access only
Castle View lake pollution appears to be left unchecked for several months and is now dangerous to residents and their pets.
Clean streets and parking wardens
Clean streets, free of litter. Nice flat paving, walking safely
Clean streets, no litter
Cleaning and grass cutting not as frequent but probably due to restrictions.
Cleaning area
cleaning of gutters and drains. Also some council small areas that arent mowed.
cleaning our streets and lanes would do a lot for communities also allow people to attend the recycling dumps with vans as we need to discard matrices and other items not leave them outside dumped
Cleanliness
Cleanliness
Cleanliness of areas of CCBC. Street, parks, lanes, road signs, street signs, (Not only Caerphilly and Ystrad Mynach).
Cleanliness. I do have a problem with litter. Thankfully the area I live in is kept tidy.
Closed businesses that may not be able to open again because of arbitrary lockdowns
Closed shops, generally rundown
Considering the overall circumstances Caerphilly council and its neighbored have done all they can do and continue to do so as a community coming together
Constant litter
constant screws being dropped on the roads in our area, causing financial stress on those having to replace tyres on a regular basis
Construction sites and their vehicles damaging the road surface, speed humps and causing mud, debris and dust on the highways
Could do with more litter picking
Council need to start listening to public .what is happening to ystrad park and forge mill is a disgrace
Council property gardens, fences and external appearance
Council staff being redeployed to support Covid teams
Covid Lockdown Restrictions
COVID, meaning maintenance couldn't happen for several months
cracked and unrepaired roads

Cutting back the hedges off the pavement
Cutting of grass/hedges
Cycle lane changing town layout in Ystrad Mynach.
Cycle paths are not cleared of debris and leaves leaving them slippery and dangerous. Trains are over crowded.
dim byd yn Energlyn / <b>nothing in Energlyn</b>
Dirty roads
Dirty streets
Dirty streets and litter
Dirty streets, litter and overflowing bins, weeds and unkept hedges and verges
Discarded drinks cans and other rubbish along roadsides
discarded macdonalds cartons drinks cans and bottles either thrown from cars or dropped by youths during illegal gatherings .and the increased incidents of fly tipping
discarded rubbish
Dog bins not being emptied regularly. This is not acceptable to responsible dog owners
Dog faeces
Dog faeces on the streets, litter, discarded dog-faeces bags, discarded cigarette butts
Dog Foul
Dog fouling
Dog fouling
Dog fouling
Dog fouling
Dog fouling
Dog fouling
Dog fouling
Dog fouling - wherever you go it's everywhere! The most worrying is [laying fields, animals should be banned, there are plenty of other open spaces
Dog fouling bins full, and at the beginning of covid 19 the grass was not cut, but there is only 1 person, no problem with 2mtrs. The full moon recycle only allowed 1 car at the time longer , wider
Dog fouling, cans and bottles left on the pavements after consuming alcohol
Dog fouling, especially with street lights off!!!!!!
Dog fouling, it looks like there are no dog Wardens!

Dog fouling, litter, overflowing bins and fly tipping. It makes me upset and annoyed.
Dog fouling, street litter and fly tipping
Dog is messing and owner is not picking up also littering leaves on pavement very slippery
Dog mess
Dog mess
Dog mess
Dog mess
Dog mess and litter
Dog mess and litter
Dog mess and litter on castell maen estate
Dog mess and overflowing bins
Dog mess in the street, fly tipping in the rear lane, litter.
Dog mess on grass/pavements including alleyways/verges
Dog mess on pavements.
Dog mess, broken bottles, company vans parking in residential areas
Dog mess, litter on street and fly tipping
Dog mess.
Dog mess. Litter.
Dog poo bags not being put in the designated bins.
dog poo in and around cwm glas estate llanbradach (lanes)
Dog poo not being cleaned up
Dog poo on paths.
Dog poop
Dog poop and rubbish
Dog poop bins not being collected regularly
Dog poop is a huge factor
Dog fouling
Dog waste bags but that is residents who are at fault, need publicity campaign, if bins are full people should take it home. Dog ownership has increased during lockdown
Dog waste bins have been over full on several occasions but this has only been through the pandemic which is understandable
Dogs fouling the pavements and rubbish left lying and grass not being cut and tidy.

Dogs fouling with no recourse
Don't know I don't get out much
Drains being kept free from leaves
Drains need to be cleaned regularly to stop flooding of the paths and roads
Dropped rubbish and fly tipping
Drug abusers
Drug addicts on streets
During lockdown grass was not cut for several months, which seems a small thing, but seemed unnecessary.
Empty properties
Empty properties/land. Rolling mill, Welsh Oak, suflux estate etc have been empty/undeveloped in some cases for years. This hold the area back.
Empty shops and disused buildings
Empty the dog poo bins, Virginia Park and Asda to Churchill Park lane.
Enough funds to deal with antisocial behaviour
Every where you go there is an air of not caring. There are weeds and litter everywhere
eyesore buildings and very bad planning decisions
Face masks over the floor
Failure to empty dog waste bins on a regular basis , fed up of seeing over full bins with dog waste piled on top or around the base .
Failure to keep footpaths clear of leaves and other obstructions. The need to constantly request clearance of dog mess bags.
Fallen leaves, Rubbish not being picked up everyday bar weekends. Lighting being switched off in neighbouring streets.
Far too much litter. Poor grass cutting maintenance. Should increase litter collections and enforcement
Feel like I live in the forgotten community. Streets & pavements look very unkept. Road always has litter etc
Field on Highfields in Blackwood is always flooded. Needs a proper path and also poor conditions of roads and pavements
Filth and rubbish strewn all over the place
Flooding / blocked drains - regular maintenance could prevent a number of issues.
Flooding every time it rains by the high school. Which is happening every year
fly tipping weeds in pavements rubbish all around

Fly tipping
Fly tipping
Fly tipping
Fly tipping
Fly tipping
Fly Tipping
Fly tipping
Fly tipping - on the mountains, probable cause - the fact that your public amenity sites - Penallta is closed 2 days a week.
Fly tipping - particularly in local lanes, forestry and on mountain. off road cyclists churning up footpaths
FLY TIPPING =At the top of Trecenydd there is a walkway going to Energlyn. Someone should do something about the Builders rubbish dumped there, about 200 yds from bridge
Fly tipping and dog fouling
Fly tipping and litter. Potholes, poor maintenance of the minor roads.
Fly tipping and rubbish
fly tipping and rubbish being thrown out of vehicles
Fly tipping and Street cleaning
Fly tipping and the apparent reluctance to take any proactive action to stamp it out
Fly tipping in the country lanes and also the lanes at the backs of houses
Fly tipping is an issue in many areas of the borough
Fly tipping on our streets and highways
Fly tipping, Dog waste bagged and unbagged, too much development on green fields in Ystrad Mynach.
Fly tipping, full bins, roadworks, litter, lighting, road maintenance
Fly Tipping, on the Pandy Lane which we live on
Fly tipping, rubbish and the drug pandemic on our streets continue to flourish
Fly tipping, with amenity sites closed for long periods due to Covid19 there has been a massive increase in people dumping rubbish everywhere
Fly tipping. Restrictions at waste sites and expensive charges for skips make this problem worse.
flytipping and dog fouling
flytipping and rubbish strewn everywhere



Flytipping on Manmoel common
Fly-tipping.
Foliage overgrowth and road drains which are completely full of debris
Foliage overgrowth, weed controls and general poor management and maintenance of footpaths/cycleways and public streets structural surfaces (including road surfaces, roadside foliage)
Found cbc very good on any issues that come up thanks
Frost and ice outside shelter housing in Alexandra court if council could put some sand down path leading up to door
Gangs of children congregating, people not maintaining their property and rubbish on the street
getting them to do the same as caerphilly bargoed blackwood
H ighway cleansing and maintenance
Giving the appearance of it being cared for.
Glass bottles in the park, smashed glass around the park.
Good
Graffiti
Grass and overgrown bushes
Grass cutting and litter picking
Grass cutting is stopped during summer for environmental reasons or to save money? as the areas are not managed there is no environmental benefit.
Grass cutting, which wasn't done for a very long period of time
Grass needs cutting more often and seeds need clearing.
Grass not being cut regulary
Gross old buildings that need knocking down.
Grounds maintenance
Groups of teenagers leaving rubbish and damaging local park area on Castell Maen.
Groups of young people congregating in the towns and parks
groups of youths
Groups of youths
half-cut-down lampposts
Happy with the appearance of my neighbourhood.

has you can see from above we are very satisfied, during this pandemic the collections and the service from the team have been first class.
Having tidy streets, parks and surrounding areas
Hedgerows and trees not cut back enough, and grass not cut enough.
Hedges trimmed and public area grasses cut
Household debris left on pavements.
Houses
Huge amounts of rubbish
I am really dismayed by the amount of litter on roadsides and the amount of dumped rubbish in the lanes around my area (Risca, Twmbarlwm etc)
I am sure we must accept change but my own opinion is that the borough is too big. Risca Urban District, Islwyn Borough Council and now Caerphilly County Borough Council
I cannot see it after 11pm at nights because you turn the lights off
I disagree with the street lights being turned off at 12, they should remain on all night. This would help fight crime and make the young and old feel safer within their homes
I don't like the dim lights I walk to work from Bedwas to Trethomas at 6:45 am and I don't feel safe
I don't live in CCBC, but dog fouling and litter seem to be an issue on some of our estates.
I have a neighbour flytipping outside my property so had to put a screen up to hide the mess. Unsatisfactory support from the council.
I have just moved in to a brand new housing estate that is being built on Green belt land. Even though i am truly grateful for the property, i feel we should take care of the environment too.
i have noticed there a lot of pot holes in my area.
I like the access to countryside in my neighbourhood
I live in a lock of flats which has a common garden. Most of use are oaps and under lockdown would have been beneficial to sit in the garden. Grass was a few feet high so was impossible
I live in fields park, the approach road is Gilboa road for years branches and brambles have grown into the road over the public bench when driving down you are forced into oncoming cars on a bend.
I live in Pontypandy and I'm happy with the appearance of my neighborhood. However built up traffic since the new drive in Costa near Macdonald's is not good. Causes congestion.
I live opposite Crosskeys College and recent work on Risca Road flats has been completed. However the two storage containers left on the grass verge directly outside my flat and become eyesores

I live towards the northern end of Islwyn Park and the leaves and seeds from the Silver Birch trees are a major nuisance. The leaves fill the gutters and cover the footpath
I was concerned in summer that lack of verge cutting at the side of roads by junctions led to some visibility issues.
If there is litter around that will always let a neighbourhood down
Illicit dumping and litter; dog mess and dog bags being left everywhere; overgrown grounds/trees;
I'm happy with the appearance with my neighbourhood its clean and safe
Inattention to the care of public spaces
Inconsiderate parking. Bins left on the street for days after collection.
Individuals fly tipping
Irresponsible dog walkers allowing dogs off leads and not cleaning up after them (sometimes horses too e.g. on Ystrad Viaduct)
It is clean
It is the litter I pick up outside my house. Could bags/equipment be distributed to those residents who express willingness to collect litter?
It matters that parks, roadside verges, lanes and walkways are tidy and free from litter and dog muck. No pavings are broken or missing
It seems an increasing struggle to cope with the amounts of litter being dropped, with limited powers of enforcement. Some roadside verges will be 'toxic' for years to come
Japanese Knotweed
Just needs a bit of finesse and attention to broken bordering in Oakdale village centre. Generally improvements have been evident
Keep streets clean/bins emptied regularly
Keeping it clean and litter free
Keeping refuse centres open even during lockdowns. They are very safe and prevent flytipping. Council also leave barriers and cones after doing work that end up in the canal. Also bigger dog bins
Keeping the bins emptied is very important to me and that has been done. Very good.
Keeping the grass cut - it makes the area look nicer.
keeping the streets and parks clean
Keeping the streets clean and ensuring that people take their bins in as soon as they have been emptied.
Lack of action from council re: back lanes, parks (cleaning and weeding) potholes everywhere
Lack of beauty. No flowers, wild flowers, meadows etc.

Lack of care from residents e.g. litter (this is a huge issue), rubbish left in back lanes and other debris.
Lack of cleaning and lights at night.
Lack of cleaning and repair to roads. In the Pontymister crossing area, wast groun and derelict buildings are dangerous
Lack of cleansing owing mainly to reduced budgets and COVID
Lack of control of CCBC housing residents and the impact due to noise, antisocial behaviour
Lack of emptying dog waste bins
Lack of general maintenance to public open spaces and parks where lack of this maintenance has meant a big deterioration in our villages and communities
Lack of grass and hedge cutting particularly on roundabouts and along pavements
Lack of grass cutting, mess left after grass cutting when it is done. Fly tipping. Furniture dumped and reported and CCBC came out but not removed extremely poor .
Lack of Highway maintenance in Risca
Lack of investment and support into our valley. No support is given to community groups, parks, buildings etc. I feel like our valley has been forgotten.
Lack of labour
lack of maintenance/ disregard for cleanliness
Lack of neighbourhood police to police antisocial behaviour
Lack of open space to walk, play & exercise. Especially with the council now planning to remove the remaining rugby pitch by the park in Ystrad Mynach for a car park basically!
Lack of open spaces to safely walk around in without being too close to others or breathing in car fumes! Caerphilly town centre is lacking this.
Lack of parks maintenance
Lack of public green space for recreation & sports, overgrowth restricting width pavements, giant potholes :(, unmonitored SMOKE pollution .... contradicts GREEN COUNCIL pledge?!
Lack of regular maintenance of green spaces and parks (overgrown grass). Poorly maintained roads and pavements are also a constant problem for motorists, cyclists and pedestrians
lack of resources for children/young people.
Lack of road maintenance
Lack of street cleaning. I appreciate care parks etc. Would you think it possible one in quarter, give notice your strets/drains cleared
Lack of street cleansing and numerous missed waste collections

Lack of street cleansing by council (e.g. road sweeper, weed killer)
lack of street cleansing generally. Back lane behind Gelli Cres Risca is a disgrace after years of neglect. Likewise the extremely tall trees which threaten my home in storms. Not trimmed since 2008 s
Lack of street lighting breeds fear in residents as it's a retirement/bungalow area.
Lack of visible policing resulting in antisocial behaviour
Lack of weeding, litter picking, excrement, lighting, transparency, parking, lack of high street shops.
Large noisy running clubs using the estate as a circuit.
Large oak trees overhanging our property
Lazy people dropping litter and leaving dog poo. Plus the people who steal from the tip and then scatter the contents
Leaves and overhanging branches
leaves in the gutters and on the pavements. Road surface
Leaves make pavements very slippery this time of year. Road signs can get muddy
Leaves not cleaned up leaving pavements and gutters dangerous to walk on. Leaves build up into dangerous pulp and is slippery to walk on.
Leaves on the pavement s and blocking drains
Leaves on the road and pavements form a large horse chestnt tree groing nearby - these are never cleared up
lighting the streets to dark. have lived here 49yrs when they changed the lights the street had its first break in ever in all those years.
Litter
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[illegible]

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Litter
Litter - discarded sweet wrappers, tins, plastic bottles & dog mess, tho getting better
Litter - it has got worse since Covid. I've been collecting litter throughout Caerphilly county and its frustrating
Litter - street bins and dog waste bins have spent weeks in a state of overflow on several occasions
Litter & dog fouling
Litter & rubbish. I would like to see people being fined for this and for the council to be clearing fly tipping more quickly.
Litter (mostly cans & plastic bottles).
Litter / fly tipping
Litter / weeds
Litter accumulating around certain areas e.g. Bus stops and fields near the road.
Litter alongside main roads - visual pollution caused by lazy drivers throwing bottles etc out of the windows.
Litter and areas of debris not clear edge after flooding
Litter and damage to park benches/bus stops.
Litter and dog fouling
Litter and dog fouling
Litter and dog fouling
Litter and dog mess
Litter and dog mess everywhere
litter and dog mess everywhere the bus stops are filthy
Litter and dog poo
Litter and dog poo
Litter and dog poo
litter and dog walkers who don't pick up after their dogs
litter and fly tipping
Litter and fly tipping
Litter and fly tipping
litter and fly tipping
Litter and fly tipping
Litter and fly tipping



Litter and fly tipping by a selfish minority
Litter and fly tipping in back lanes.
Litter and general unkemptness
Litter and generally unkempt around the local estate
Litter and graffiti
Litter and grass cutting to open spaces
Litter and lack of Bins - especially dog poop bins on the penallta park area and cycle route to Trelewis resulting in people simply throwing them in the trees
Litter and leaf debris. Our litter collectors do a stirring job it is the uneducated who spoil our community.
Litter and leaf litter left, if the council workers cut grass around our verges they leave the clippings so householders have to clear up. Drains full of leaves left Til there is a flood.
Litter and lorry parking on pavement overnight in residential street
Litter and maintenance of paths/verges
Litter and not cutting grassed areas
Litter and over filled litter bins.
Litter and overfull dog refuse bins
Litter and parking problems
Litter and poo bins not getting emptied
Litter and poor maintenance of public areas
litter and rubbish on the streets and roadsides
Litter and vehicles parking on the footways all over the borough
Litter but can't lay the blame at the council's door for this
Litter collected and landscaping
Litter collection, particularly the lanes from Hendredenny to Groeswen - empty bottles and beer cans. Also cannabis growing
Litter dog mess uncut grass and weeds in gutters
Litter dropped, especially around road to Penyfan Pond and near takeaways
litter everywhere
Litter from fast food
Litter from fast food outlets. Number of dog poo bins removed
Litter from takeaways.
Litter in general and discarded facemasks more recently. We need more street cleaners

Litter in Morgan Jones park in the morning after kids partying the night before
litter in parks, woodland and streets
Litter in Riverside walk Newbridge
Litter in the alleys and street. General heavy waste ie chairs mattresses, carpets etc littering the verges. Overgrown weeds and grass in the alleyways
Litter in the streets, bins left out on pathways all week and reducing room for pedestrians, cars parking on pathways dog litter.
Litter in the streets. Food bins not emptied regularly on our street. Drains not cleaned. Have phoned to complain several times
litter in wooded area behind currys and other beauty spots
Litter is a big factor so I take my litter picker and off I go
Litter is a constant problem, mainly caused by school children. I live near Lewis Boys school, their lunchtime trips to Gilfach result in a trail of rubbish being left behind...
litter is my biggest concern
Litter left by waste/recycling collections on the road and pavement. Non - emptying of waste and over loading dog poo bins!
Litter not being collected
Litter not picked up by street cleansing. The operative walks past lots of litter on grassed areas and only picks up from pathway or road gutters.
Litter now seeing discarded face masks everywhere
litter on common ground
Litter on floor
Litter on roads
litter on the sides of the roads/footpaths (A469 caerphilly mountain area)
Litter on the Trinant road to Crumlin
Litter particularly in our back lane
Litter picking
Litter picking in Ystrad Mynach centre is very good
Litter picking, gutter clearing, grass cutting but this year has been difficult and I understand why the streets are not as clean as they have been
Litter spoils the appearance of the local area, however the Council cannot be blamed for this. This is down to individuals attitude. Keep Wales Tidy and a fining system needs to be reintroduced.
Litter throughout the year in the off main road streets and leaf fall in Autumn

litter thrown from car windows - not the fault of CCBC but the attitude of some of the general populous
Litter- unkept streets
Litter when the teenagers have been using either bryn field or the skate park
Litter!
Litter!
Litter!
Litter!
Litter! and fly tipping. Do something about it!
Litter(Ystrad Mynach relying on volunteers) Pavements not weeded.££ spent on adopting phone box.no action taken. Waste bins constantly on public display on pavements due to inflexible collection routes
Litter, dog fouling and dead leaves clogging gutters and drains.
Litter, broken glass
Litter, dog mess & graffiti
Litter, Dog mess and fly tipping. The council should make it easier, and cheaper, to dispose of bulky items and builders rubbish.
Litter, especially off main roads and in scenic areas
litter, especially recyclable litter like cans - seems a lot of the population need educating
Litter, fly tipping. As walk leaders of 2 local walking groups we constantly come across fly tipping.
Litter, grass cutting, weeds
Litter, grassed areas chopped to death by uncaring mower drivers, lack of effective road an pavement maintenance
Litter, lack of highway maintenance, street cleansing
Litter, often from fast food outlets
Litter, overall appearance
Litter, overgrown weeds on street pavements.
Litter, parking and a general lack of pride in its appearance
Litter, particularly used face masks at the moment. Also dog excrement
Litter, partly left by binmen, rarely cleared up, flytipping reported but not collected, not enough parking, some taken up by untaxed cars, little response from the Council when reported.
Litter, pollution levels

Litter, street cleaning, grass cutting to enhance the neighbourhood to give the appearance as being well maintained
Litter, uncared-for-verges, shabby street furniture, dirty pavements and gutters, shabby bus-shelters
Litter, waste, fly tipping.
Litter, Dog Mess bins overflowing, Leaves blocking drains where there's loads of mature trees gro
Litter. Not the council's fault, just people with no regard for their areas.
Litter. fly tipping behind houses
Litter. Social bins are always overflowing especially dog waste. . Pot holes are ridiculously dangerous
Litter. The council do a fabulous job in Nelson. Just the lazy people who must be blind as we have 3 litter bins and they just throw their rubbish on the road
Litter/debris in canal in Pontywaun
Litter; overflowing bins including dog bins; dog fouling
Litter-free streets and open spaces
Litter-general, dog Fouling And fly topping
Littering
Littering
Littering
Littering - a lot of people leave waste after sitting on a bench. It's difficult for collection teams to keep on top of - perhaps more bins by benches?
Littering and antisocial behaviour, i feel the council and police authority show little regard to the interests of the Rhymney residents.
Littering and dumping of waste
Littering by members of the public
Littering by selfish people
littering generally on cycle path, main roads,
Littering is a big problem in the neighbourhood
Littering, graffiti and rundown appearance of properties in high street
Living near the countryside, Covid-19 has made us appreciate what a lovely borough we live in.
Living opposite a disused factory with all windows smashed.
Local to me, ongoing flooding for over 3 years due to colapsed drain and street cleaning

Looks like a housing estate that you should drive through as there's nothing to stop for.
Looks ok to me
loss of green public space / Car parking on roads
Loss of space due to housing developments with heavy goods vehicles passing through the estate
lots of building work. bus stop directly outside my window and nowhere to park.
Lots of litter accumulating on paths and undergrowth blocking culverts and harming the environment
Lots of rubbish and face masks on th floor by the lane going from Half Acre court towards the park and Caerphilly Leisure Centre
mae gormod o bobl yn taflu sbwriel <b>too many people are throwing rubbish</b>
Maintaining my view across the Ebbw Valley
Maintaining the grass, hedges and growing spaces within the area. Caerphilly has managed these well throughout the last year, despite the difficulties.
Maintenance of footpaths
Maintenance of green areas
Maintenance of services like bin collection, civic amenities and parks
MAYBE THE FACT THAT IT IS PITCH BLACK AT NIGHT AND NOT SAFE!!
McDonalds rubbish
MHO, it looks so scruffy & they only have normal sized bins which are always overflowing
More trees and shrubs on roads and open spaces near Energlyn and Mill Road
Neatness, roads and pavements are all relatively new and the amount of green spaces.
Neglect
Newbridge area is the worst I have ever seen it for litter. Also waste and dog fouling bins are always overflowing. Dog fouling on streets is at an all time high.
Nice and clean throughout the streets and high street. well done guys and thank you
No attempt to clean up winter leaf fall causing drain blocks
No dog waste bins on Energlyn sidings
No grass cutting please don't say for butterflies as butterflies flock to flowers not long grass. The borough looked disgraceful through this summer and don't blame coronavirus as coronavirus
No lights in street after 12

No lights on in the evenings so you cannot tell if there are people loitering about. Vehicles parked on pavements and places that they should not be. Dog mess not cleaned up. Fly tipping.
No litter and well maintained open areas
No pot holes in the roads
No problems
No quotes for bulky rubbish collection
No rubbish in hedgerows and main roads.
No street cleaning at all in Sengenydd. The whole town is one great rubbish dump
No street cleaning or the emptying of gulleys causing excessive pools of water beside the roads.
No street lamps throughout our cul de sac overnight turning it into a burglars paradise! It is pitch black resulting in increased house break-ins and car thefts
no street lighting and reduced in evening to sub standard light
No support for small Parks in Machen ffwrwm rd, council estate parks have everything you always look after the spongers in this county !
No-one working so outdoor job not done. Abysmal
Not being able to trust where my kids step for fear of dog poo
Not cleaning the roads in residential area's and leaving public hedges and trees overhanging pavements/roads.
Not consistent
Not cutting grass or killing weeds on side roads
Not cutting the grass was a disgrace
not emptying rubbish bins especially the dog waste bins
Not enough investment in street cleansing and improving the appearance of the area, eg flowe baskets, maintenance of footpaths, grass cutting near footpaths or pavements
Not enough parking facilities, could tarmac free space behind Cwrt Coch St for resident parking
Not enough space. Pavements can't be used. They're used for rubbish bins and parking cars.
Not happy about the street lights being off in the street when my daughter is coming home after working nights. Every night she is coming home and the street is pitch black . a worried mam.
Not keeping dog poo bins empty, grass cut
Not nearly enough dog walking areas , Playing fields need to be improved ,Caerphilly town area is worse off than the north of the area

nothing
Nothing
Nothing for the youth of today!
Number of empty commercial premises
Oakdale village is well maintained with the help of volunteers
Off road bike users are destroying the beautiful country side
Off road motor cyclists
Off road motorbikes. And illegal cycle trails.
Older children not sticking to the rules
Older streets (I live in one) look really run down and could do with regeneration grants as the houses are well over 100 years old
On street parking , illegal parking
Ongoing maintenance. Making sure it is kept clean.
Our area never gets any street cleaning. There are 3 winter's leaves around the kerbs that are encouraging weed growth. Public footpaths are never maintained
Our drains on George Street are blocked and have been blocked for the last few months.
Our neighbours attitude.
Over filled bins
Over grown areas in lanes and people dumping rubbish in open spaces
Over the 20 years living in caerphilly the standard has dropped every year its now embarrassing walking through caerphilly high street.
overflowing waste bins and poor street lighting
Overflowing bins and fly tipped items on walkways that senior managers have refused to deal with over 11 years by not enforcing leaseholder agreements. Waste admin have been helpful
Overgrown grass area - appreciate the balance for biodiversity but it is not being maintained, reduces visibility on the close entrance and is attracting dog fouling
Overgrown hedgerows along pavements. Pavements covered in leaves.
Overgrown trees, shrubs and bushes filled with rubbish
Overgrowth from council land behind Greenacre Drive, Bedwas. Encroaching into our garden, CCBC have called twice and still not dealt with it
Overhanging bushes blocking the path ways.
Overhanging hedges onto pathways from private dwellings, reducing walking space for mothers with prams and disabled or elderly people

Overhanging weeds on the wall going under the railway bridge leading to church road etc risca because it means less visibility when driving, looks awful and means people have to walk out on the road
Pandemic or not CCBC has cut back so much on the cutting back of vegetation, waiting footpaths and keeping the public safe! Steps and fencing have deteriorated and footpaths now compete with bikes!
Parked cars - some households on this estate have 5 cars and vans and it is becoming difficult to get on our own driveway. Difficult for waste collection lorries
parked cars and poor street maintenance
Parked cars on all the streets, including by all parks and football field
Parking
Parking in side streets
Parking on or very near corners/junctions making visibility dangerous. One neighbours privately owned house, is in a very unkept state with overgrown foliage spreading onto the pavement. Tripping risk
Parks are run down and worn out and streetlights off in nights
Part of wall alongside the road leading to 3 estates has collapsed blocking the pavement. It is an eyesore and has been since August 2016. Nothing has been done by CCBC
Paths dangerously narrow and slippery due to leaf fall not being cleared
Paths dirty, grass over growing some paths, paths in a very poor state needing repairs, Dogs mess and bags being left weeds growing in kerbsides, leaves not collected
Pavements and road surfaces
Pavements and roads are in need of repair.
Pavements have been dug up a lot recently and surfaces are uneven and possibly danger going into the winter.
Pavements need resurfacing and drains unblocked
Pavements need upgrading
Pavements never cleaned or weeded. Council workers are hid and seek champions. Often see council vans hiding in the countryside. You and they should be ashamed
Penallta colliery
people being inconsiderate and throwing rubbish and spoiling our commons
People dropping litter even where there are bins, and including flytipping
people dumping rubbish in alleys
People dumping rubbish in the streets and the council doing nothing about it. If it was anywhere but Lansbury the council wouldn't allow it to continue.
People dumping rubbish where ever they want



People fly tipping.
People have a lack of respect for the local area in my opinion. Inadequate parents raising their children who then grow up with no morals or respect
People leaving litter and fly tipping
People leaving their cast offs outside their houses, expecting someone else to pick them up.
People littering and a lot of people not picking up their dog's mess
People misusing public green spaces for vehicle parking and cutting up grass areas.
People not keeping their gardens and areas round their houses clean and tidy. Fly tipping when the recycling centres closed
People wearing task masks!
Play areas keep getting vandalised. Broken equipment is never replaced or anything done about the crime
Playgrounds very old & full of rubbish & not many places to go outdoors. People not encouraged to get out of their cars plus pavements are appalling where we live! Not safe at all esp school run walk!
Plethora of dog mess, abandonment of face masks, build up of leaves which is very slippery, vans hogging the pavements making it dangerous when I am trying to pass or cross the road with a pram.
pobl yn taflu spwriel, baw cwn mewn bagiau wedi taflu a fly tipping / <b>people throwing litter, throwing bags with dog mess in them and fly tipping.</b>
Poor choice of local shops / empty shops
Poor drains
Poor garden and building maintenance.
Poor maintenance of grassy areas, lack of parking provision
Poor night time lighting and people having garden fires
Poor overall appearance
Poor state of public footpaths - more people are out walking now. Very dangerous to walk on and need urgent attention. Many older people no longer drive and have to use these paths to go to shops
Poor state of repair of pavements in
Poor state of the council owned homes. The regeneration project to update the housing to meet standards ran out of money by the time they got here. Fences they installed have fallen down. Sad looking
poor state of the playing pitches - children's play areas - state of the pavements very poor - bus shelters cleaned and weeded

Poor upkeep. The place looks grotty with dogs mess everywhere you go. Public bins aren't emptied often enough.
Poppies for Remembrance day.
Pot Holes
Pot holes and rubbish on pavements
Pot holes in roads, rubbish on pavements, dog fouling, bins are overfilled always, broken glass on the pavements.
Pot holes in the road, poor repair of those undertaken. Unnecessary and unused cycle route across Ystrad Mynach
Pot holes, drainage and lack of rubbish bins and collections
Pot holes, quality of road surfaces
Pot holes/state of roads generally
Potholes
Potholes
Potholes in rural roads with ponding of water when there are no gutters.
Poverty
Predominantly space.
Private land being used to build sheds and other unsightly projects which seem to be uncontrolled by planning regulations.
Problems with litter whether dog foul bags, smashed glass bottles or tin cans disposed of in hedgerows, countryside, drug paraphernalia
Problems with weeds and overgrown hedgerows
Public bins overflowing
Public littering
Public waste eg empty cans of beer / bottles ,empty crisp packets not enough waste bins available . No one getting fined for litter dropping ?
Public waste bins not being emptied often enough. Some ex-shops are very tatty
Rapid loss of green spaces
Really concerned about the amount of litter that accumulates on Llanbradach by pass even though the council do clear it periodically, wondered if anything could be done to monitor throwing of rubbish
Recycling bins in the street and waste in the lane
Refuse bins kept out at the front of houses on the streets where they are obstacles to pedestrians, wheelchair and pram users. In some counties they can only be put out the night before collection

Regular emptying of all bins and our own Castle View litterpickers
Residents dropping litter.
rights of way are in very poor condition no maintenance carried out weeds are disgusting and affecting look of estate, slabs in poor condition. generally untidy and unsafe.
Road and traffic management
Road side verges need attention
Road signs are filthy or deteriorated; cars parked inappropriately on the estate I live on. People dropping litter out of cars in the countryside
Road surface and edges
Roads and pavements in a state of disrepair. Bins overflowing
Roads and pavements, as a motorcyclist I notice and am affected by the condition of the roads greatly.
Roads are very dirty at pavement sides due to lack of road sweeping
Roadside litter and general hedge care no wild flowers planted as they do in torfean
Roadsweeper turns around at the hospital, Pantddu road is never cleaned, it's like the lost road
Rubbish
Rubbish
rubbish
Rubbish
Rubbish
Rubbish
Rubbish
Rubbish & fly tipping continuing to be disposed of on Blackvein Road, Crosskeys, under the bypass. The cleansing team do a brilliant job however the youngsters continue to flout the litter laws.
Rubbish / fly tipping
Rubbish /litter
Rubbish and full public bind
Rubbish and lack of street sweeping and drain cleaning. Seems to be limited to main roads only.
Rubbish and litter. Either on the street or in people's gardens.
Rubbish and littering which, I fully understand, is not your fault but it is your problem
Rubbish and over grown trees

Rubbish and recycling collection
Rubbish and unkept hedgerows on pavements and roads
Rubbish being dropped on the streets
Rubbish being dumped
Rubbish being dumped - and not removed when it has been reported
Rubbish being dumped from the street behind on a garage corner and not being collected and removed.
rubbish being left
Rubbish being thrown from cars on approach to village
Rubbish being thrown from cars onto grass verges and pavements within the borough
Rubbish especially after in collections,unemptied bins
Rubbish everywhere, the lanes in Bedwelty are awful and damage wildlife
Rubbish left on ground and surrounding areas after the rubbish/recycle carts have been round
Rubbish on kerbs and roadsides
rubbish on road sides especially from fast food takeaways macdonalds and kfc
rubbish on streets and fly tipping in back allies
Rubbish on streets and never cleaned by Council.
Rubbish on streets, litter bins not being emptied often enough. Never seen Bedwas looking so bad
Rubbish on the street
Rubbish sadly
Rubbish strewn around public places
Rubbish strewn everywhere and street bins full (especially dog mess bins) and overflowing and boarded up shops and empty properties.
Rubbish strewn parks
Rubbish This was cleared up during the first lockdown but came back again so quickly.
Rubbish, dog waste, weeds
Rubbish, overgrown and unkempt green spaces blight the area.
Rubbish, overgrown areas and state of pavements, roads and lanes and drains
Rubbish. Wrapping from take away and empty beer cans
Rubbish..in streets and in mews..bins overflowing
Rubbish/Litter

Rubbish/litter
Rubbish/litter/disrespectful dumping of rubbish
Rubish - litter - drunks from pub
Run down derelict building and streets not getting cleaned at all. Absolutely disgusting
Run down high street. Too many bedsits in our very small town.
Run down parks, landscape gardening, road and pavement surfaces
Sbwriel Rubbish/ <b>Litter</b>
Sbwriel yn yr strydoedd apharciau, does dim digon o finiau i rhoi gwastraff ci / <b>Litter in the streets and parks, there are not enough bins to put dog waste</b>
Scaffolding left on houses for over 3 months without being used.
Scrap vehicles at the end of the village (in the fields and on the side of the road) & fly tipping in the area
seeing it clean
Seems to be rubbish food wrappers everywhere
Sheep and dog poo on pavements and people's rubbish
Sheep fouling
Shoddy town centre- I'm all for independent business but we need smarter shops, less scruffy takeaways and vaping shops- it sets the tone for the area
shopping and food packaging waste
Shops that have closed/boarded up
Significant reduction in standard of street cleaning and weed control and leaving dead weeds to rot rather than be pulled up
Sir Harold Finch Memorial park needs bins, rubbish can be awful, signage needs to be maintained, gives the area a depressive air, proposed park next to the main road is a horrendous idea
Sloppy & dangerous vehicle parking
Small Rubbish left in the countryside, eg from picnics and used dog poo bags and fly tipping
Some dog waste but not as bad as in the past
Some grassy areas have not been cut
Some households failing to keep their gardens tidy although they are in the minority.
Some public areas allowed to become overgrown and littered
Sometimes there are overflowing bins in my local park
speeding vehicles

Speeding vehicles and bad driving
State of pavements, overgrowth plus large amounts of leaves on pavements making pavements slippery in winter on newport road. pontymister by old surflex ground and bowling green
Street and environmental cleansing
Street and environmental cleansing along with highway maintenance. The highs at is looking very rough and unkept
Street cleaning
Street cleaning
Street Cleaning and regular drain cleaning is a must
Street cleaning and up keeping of the parks
Street cleaning has declined, lack of hygiene, no public toilets, overgrown green areas and lack of crossing people for schools.
Street cleaning.
Street cleansing, and enjoyed seeing the grass verges left to grow in the summer it would be nice to have natural verges with meadow flowers going forward, better for the environment and for nature.
Street cleansing. More rubbish bins especially around schools. Clearing wet leaves from the pavements and walkways
Street lighting
Street lighting being turned off at night, I don't believe this is right.
Street lighting going off too early. Poor maintenance of green open spaces, grass never collected post cut
Street lights
Street lights being off overnight
Street lights being off overnight & switching off too early
Street Lights going out at night
Streetcare - cleaning drains and curbs. We now have weeds and plants growing in our curbside drainage
Streets and environmental cleaning
Streets go unswept
Stupid people dropping litter and smashing the grit bins.
switching off of street lights and poor reasons for doing so also using a switching system that is not fit for purpose
Takeaway rubbish from the likes of McDonalds, KFC, Costa etc

Teenagers gathering and littering
Teenagers throwing rubbish where ever they meet in groups
Telephone and broadband lines have been installed in Hendredenny it looks terrible. The estate is 50 years old. Pavements and road are a disgrace
The abomination that is Virginia park green space
The amount of cars parked randomly
The amount of dog mess on the streets. And the lack of lighting - i find that the new light are ineffective
the amount of fly tipping that's been going on and not picked up quickly enough leaving a lot of rubbish lying around
The amount of litter - would help if the bins are emptied more frequently (the dog waste bins too - often overflowing)
The amount of litter around which seems to be worse with recycling especially the lanes behind the homes, especially dog waste bins over flowing.
The amount of litter on our roads and highways.
The amount of rubbish on the streets and lining the main roads. It seems too much to be the work of individuals. I wonder if it blows out of the trucks that collect waste?
The appearance of my area is fine no problems whatsoever
The attention of the home appearance and the (illegible)
The back lanes are really neglected in some streets. Bus services are not advertising full timetables - passengers need to rely on buses
The biggest factor affecting our neighbourhood is the smell, dust and noise from bryn quarry.
The bin collection services
The building of a new estate next to us. The pavements are muddy. The grass has been dug up several times by the water board and not put back properly. Virgin have dug up the pavements and not replace
The business vans parking on the road blocking traffic and parking on pavement
The Caerphilly castle moat has gotten a bit mucky, also the lake in castle view is a bit mucky. I think the castle moat really affects the appearance of the neighbourhood though as it is unmissable
The cleanliness
The cleansing of streets and the non-control of weeds and over growing trees and hedges in the area.
The condition of the street facing wall of the Penyrheol top shop (sorry but I don't know the correct name of the premises).

The decrease in green open space and playing fields.
The development of industrial establishments with the consequential disruption of, and disfigurements of the 'green' area of our county. Also the building of housing estate for the same reason
the dog waste bins are always overflowing
The dog's poo, I have a disabled little boy with a wheelchair. It's always outside our house.
The drains are blocked causing flooding, the leaves are never cleaned away causing slipping hazards, the bins are regularly missed
The dropping and dumping of litter/rubbish
The fact that CCBC have not adopted the estate I live on and that refuse collections and frequently missed. Also the fact that there is litter problem everywhere in the CCBC area.
The fact that there are 2 large premises housing individuals whom deem it acceptable to cause asb in the neighbourhood.
the fact that we have a large public open space at Castle View Estate, Caerphilly
The gentleman that comes around and picks up litter, i only see one man and he does a very good job
The improvement to Cefn Fforest Eco Park. It has succeeded despite the pandemic, and through determination of volunteers to be transformed into a beautiful area and gain Green Flag status
The indiscriminate dropping of litter and fly tipping.
The lack of activity in the town centre.
The lack of connectivity to green space. Continued planning dispute with builders and landowners.
The lack of good lighting, especially when they are turned off on pathways between midnight and 6am. Also the building development on green spaces
The lack of maintenance of our grass cutting for our grass verges and maintenance around the base of the trees. And when they are cut the cuttings are left on pavements and roads. cut
The litter and dog bins are not emptied frequently. The bins are often over flowing and the smell from the dog bins can be awful. There is always smashed glass on the pavements on Mill Road.
The maintenance of public footways/highways in my street in particular.
The massive overdevelopment of green space.
The mountain areas are a disgrace. People should be prosecuted and a regular inspection.
The number of green spaces available
The public bins are overflowing leading to litter all over the lovely park areas.



The roads and pot holes are a problem
the roads and streets need to be cleaned by a sweeper
The roads are terrible!
The roads around Bargoed are dreadful, full of potholes, poorly patched repairs and broken speed ramps. There is a poorly reinstated manhole outside our estate (Oakland Gardens) which has sunk..
The rubbish in back lanes is absolutely disgusting - particularly behind Bartlett-street and Van Road. Bed mattresses, smash glass, household rubbish - council should give households a warning
The rubbish in the street
The rubbish on the street and in the local park/skate park
The run down and neglected appearance of Cardiff Road and Pentrebane Street. Not enough independent traders and lost opportunity to make the most of the indoor market.
The sheer extent and size of the weed growth amongst the pavement and public path areas around the Borough is an embarrassment. Bargoed Town in particular is an absolute disgrace for this problem.
The side streets of my neighbourhood is nothing short of disgusting. There is NO litter picking in any of the side streets or parks, cycle tracks or any area of the main road
The speed in which people drive past this estate by Denmans is ridiculous.
the state that the pavements have been left in after Virgin ripped everything up
The street cleansing is dreadful. Although the operative walks around picking up little bits of litter that are on paths, he doesn't pick up anything that is in the gutter or on grassed areas.
The street lighting goes off after midnight now, and I feel this is dangerous for people working nights and shift work.
The streets and area around here I live is not visited at all by those in Authority. One way or another, it feels we are neglected. It is terrible!
The streets are currently a mess, with rubbish strewn everywhere and grass/ weeds growing in and damaging footpaths and roads
The switching off of our street lights at night
The trees
The whole village looks unkempt and uncared for. Leaves are left to rot over the pavements making them slippery; bins are sometimes overflowing; weeds are left to run riot; drains are left blocked
There are two or three families whose behaviour ruins our village of Abertysswg. The whole village is littered with broken down vehicles and nothing is ever done about it. Fly tipping is also a depres

There is a lot of litter and dog waste everywhere, the sides of the roads are terrible and full of rubbish. You should tax locally the fast food outlets and each dog owner.
There is always litter in our walkways. Need to educate people about not littering like Australia and New Zealand do on tv.
There is rubbish all by the roads and the parks are always covered in glass and litter!
there is rubbish everywhere and lighting is also a problem
There is too much building work on Green Belt land.
There's a lot of Dog fouling on the pavement and in the park, and the dog waste bins are often overflowing, one in particular is immediately next to a children's play area Fernlea playing field
There's a load of glass and waste i have noticed around the grassy area
they forget to empty our bins i have rang 3 times and also e/mail but no response
Tip was closed. Never seen any street cleaning. Food left on pavements and on roads after food waste collections
Too many cars
Too many commercial vans parked in residential homes. Council gardeners not very good. Cut grass end of story!
Too much litter especially disposable masks since start of pandemic. The council seem to do their best but people don't seem concerned.
too much litter on the streets, including plenty of PPE, even a Covid test kit just lying around
Too much rubbish around the environment and a lack of bins provide an excuse.
Total lack of grass cutting/weed & wind damage clearance on the Barry Close open space through this summer apparently in the name of "bio-diversity"; appalling!
Town centre
Traffic and school parking / fly tipping
Trees - the more the merrier. They make any environment that much more pleasant, and healthy
Trees covering streetlights / road signs. Some of these trees should have been cut back 6+years ago. Some pavements/roads are too dark, its dangerous and an embarrassment. It is not welcoming or safe!
Trees need height taken off and pruning. Leaves need collecting.
Trees overhanging roads. Branches and Autumn leaves left too long underfoot. Vehicles being parked on pavements. Some grass verges should be tarred.
Trees tht have become too big with branches hanging over pavement and property, Also tree that need to be reduced in height

Trouble from youngsters
Turning the street lights off and the lack of police 🚔 in our villages
Unable to walk safely on footpaths as overgrown, not swept/cleaned. Impossible if using a pram or wheelchair - vital to have safe access during lockdowns
Uncleaned roads. No leaf clearance. Non-regular ground clearance on paths and footways
Uncollected litter
Uncollected rubbish, fly tipping sites, pot holes in road. Many footpaths need better maintenance. Dog poo bins are overflowing in some areas
Under maintained areas all around local area.
Undeveloped back access lanes (priority to the most visible/used by public) and some poorly maintained public paths.
Unfortunately I'd say litter - but that isn't the council's fault
Unfortunately, as with most neighbours, the issue of dog poo being left around is the main negative
Unfortunately, the public disposing of their waste and rubbish especially around fast food outlets.
Upkeep of green space
upkeep of neighbours property
Use of strong carcinogenic weedkillers polluting our environment, causing a health hazard to our children and pets and killing wildlife, trees, shrubbery and grass edges.
Vehicles parking bumper to bumper up my street, and other streets in my area, and most park approximately three quarters of their vehicle up on the pavement.
Verge parking, grass cutting, misuse of footpaths and litter
Very concerned and dismayed by the plans to build on the fields at the park.
Victoria Road Fleur de lys being used as a bypass for traffic trying to avoid Maesycymmer rush hour log jams .
Waste
waste due to recycling centre being close
Waste left by public
Waste. Ridiculous idea of closing amenity sites should be a sackable offence. It encourages fly tipping also the limit of one person on the ramp is unnecessary. Drains are not cleaned enough
Waste/recycling collections often missed for weeks on end.

We have lots of greenery in our neighbourhood so it's very pleasant, it would be good to see more of this across town and in poorer areas.
We have to phone every week to have our food waste picked up, sometimes it's left outside for three weeks. they say don't put it in the the ordinary waste. Pantddu road is like the lost road.
We need better play parks for children - the nearest play area is near the Showfields and is very basic.
we need speed bumps to stop the idiots
Weed control around highway islands & around kerbs/boundaries etc.
Weed removal from kerbs
Weeds and rubbish, council worker walks the high street only but weeds left. Streets off the high street are forgotten as if they dont exist.
Weeds and street cleansing in general. Cleaning of drains and gutters . No sunday bus service during local lockdown no signs in bus stops, aware of older people waiting for buses to go shopping
Weeds at the roadside and some poor pavement and road surface
Weeds etc growing in paving, bottom of boundary walls etc. However, controlled re-wilding is a step forward
Weeds everywhere, billboards not being updated, litter - it made the height of the pandemic look like the apocalypse
Weeds growing everywhere on pavements not cleared not just this year but every year .
Weeds growing in gutters. The care taken in emptying bins with residue just left on the road.
Weeds growing on pavements
Weeds in pavements , pot holes in roads, overflowing rubbish and dog waste bins
Weeds in the streets and gutters
Weeds on pavements & grass areas close to pavements left to over grow way too much
Weeds on the roads and pavements
Weeds on the streets and pavements everywhere. Makes the town look scruffy
Weeds overgrown, fast food litter
When I take my dog for a walk the litter on the streets and lanes is disgusting it really makes the neighbourhood look awful!
When neighbours don;t keep their homes and particularly their gardens up to a reasonable standard
Why does Cwm Darren park, and probably other parks, not mechanically sweep the footpaths once per week in leaf fall time?

Without a doubt - litter in all forms, from Maccy D wrappers/general food waste and dog mess left or discarded by unthinking individuals to flytipping throughout the borough

working from our street causing noise and disturbance

Would like to see a skate park by the park on the green in Tir y Berth as I feel this would give children and people somewhere safe to exercise plus it would help to keep children off the roads

Yobbison behaviour in the village and no police around to curb it

Young people hanging around the main square as there is nowhere for them to go.

Zero help in rural areas

## Q12: Reasons for change in the level of Community Spirit

Where Q11 = Don't Know

As we have hardly been out other than to work or provide childcare this is difficult to gauge,. I have heard of good community spirit but also of negative incidents.
Avoided as many people as possible do not want to contract C19 AS PER WG ADVICE
did not know many people in village before March 2020 and have not mixed since.
Have only moved tp my address recently
Haven't been out much
Hiding in isolation.
i answered don't know to these questions because i had no use of them although i think it was important for these services were available for people who needed them and on the whole i think tho council is doing a good job
I don't know because I have been unable to be involved in my community recently due to the social distancing rules.
I don't know what has been organised during the pandemic for people in need. There is no community spirit that I know about.
I don't live in CCBC
I have no idea because I have not personally seen any evidence of there being any community spirit anywhere on my estate or anywhere in Penpedairheol - in fact possibly the opposite - total selfishness and a complete failure to help anyone even by abiding with the recommendations for face masks and staying home!
I have received no contact from anyone luckily I am capable of getting out and about and looking after myself which to be frank is a good job as I have had no contact whatsoever
I haven't been going out much.
I moved here during Covid so I dont know how it was before
I only moved into Caerphilly on Lockdown Day! Therefore I cannot say if there's been a change, however, the neighbours in my close welcomed me and included me in their ad-hoc arrangements for collecting shopping etc.
I rarely go out so i don't really have an idea on the spirit of the community.
I think people in our area have generally kept to themselves, aside from a socially distanced VE Day event.
Initially more community spirit but this has lessened recently. Still an improvement however
local shop is the only place i have been due to the pandemic - community spirit is usually very good in my village
Moved here 18 months ago and after breaking my ankle a year ago and it now causing mobility issues and then COVID-19 arriving, I've had little opportunity to meet anyone beside my direct neighbours and my daughter, so can't answer many of these questions. There seems little to do in the area, the gym closed following the flooding and the library etc is up a very steep hill which I can no longer get up or down and I don't drive so getting around is difficult too.
My wife and I (both 76) have isolated ourselves from Day 1 only going out when absolutely necessary

New estate so hard to judge
Newbridge has too many ex prisoners in the area: xxxxxxxx Too much drugs
No felt any difference from my perspective.
not sure to be honest
Nothing accessible for us throughout pandemic despite raising issues..we are BSL users
Only people we see are relatives
WE ARE 75 AND DIDN'T USE ANY FACILITIES, ONLY AFTER LOCAL LOCKDOWNWE USED THE RECYCLE TIP AND QUEUED FOR 2 HOURS, THIS SERVICES LEADS TO FLY TIPPING.
We weren't offered any support from the doctors when my husband had a stroke. Only one neighbour helped us when we moved a bed downstairs, we are in our 80s

### Where Q11= Less Community Spirit

a lot of people in my street have not engaged in the rules, carrying on as normal regards family, friends and house parties etc.
although the community has helped each other and looked out for each other, overall levels of community spirit have decreased as events and sports etc which bring the community together have not been permitted to proceed
As i said in previous question the general public has become disheartened , due to the neglect by Caerphilly Council.
As we are not able to mix, there was very little of the community to speak to.
Because everyone had to keep 2 metres apart
because living in a small village you do not see many people
Common sense, the average Covid death related to age is 82. Younger people catch it, in larger numbers, but not abide by the rules, work it out?
Community spirit has all but evaporated as we are discouraged from meeting or gathering together and, most of the time, we cannot see other people's faces and expressions. The covid restrictions have dehumanising and depressing.
Crime rate up, everyone ignoring social distance and mask wearing, Senghenydd valley covered in school children's used masks
Disabled but not offered any help from neighbours
Disabled hate crime and anti social behaviour
don't mix or help one and other
Drug abusers, alcoholics and criminal activity!
due to pubs and other places closing less chance of community spirit
Everyone for themselves attitude
Everyone of my age was keeping safe and shielding
Everything is online now so if you dont have Facebook you miss out
Fed up and disgusted at the way it's managed
Feel like at the moment it's dog eat dog out there
frustrating to see neighbours breaking lockdown rules and releasing fireworks on the bit of green outside our home terrifying our pets.
Frustrations with restrictions and differing opinions regarding them

I am 76 and fairly active so just getting on with things but am aware of people in similar situations that had had a call enquiring if they need any help from one of the services. I haven't had a call from anyone. Is this the case - who shouts the loudest gets heard?
I believe at the start community's did support but as time has gone on people attitude is changing
i don't know anyone i moved to Risca last year and don't know any support groups or what the area has to offer
I think neighbours breaking covid rules have led to divisions between households
I think people are fed up of restrictions, therefore the community spirit which was first there when it was a novelty very quickly disappeared. I also think people have less time for each other, and tolerance for those who don't follow the rules is not there.
If you are in isolation who do you see?
In such a small town people generally meet in social spaces such as pubs and clubs, but that has not happened as often.
In the original lockdown I think there was a feeling of we're all in it together. Now I think people have become complacent, selfish and scared to interact
Initially was more community spirit as time went on, and by second lockdown it was actually less than before
It was in the beginning, but since people were encouraged to report neighbours breaking the rules, it's divided everyone. After all this time you are now making children wear masks in school! How can children function and thrive when they can't see people's faces. You are causing untold damage and are supporting the divide of the mask v unmasked
Little community spirit on new build estates. Everyone too busy working
Lockdown led to those with drink and drug issues gathering outside and drinking heavily for 12hrs a day, resulting in quiet living neighbours being threatened by drunkards and drug-takers and property damage. Caerphilly Council did nothing to help and protect the aged and vulnerable. Shame on you.
Locking people away and committing war crimes against them is disgusting.
my local meeting place "The Crown" pub, is closed and due for demolition. This adds to the destruction of community spirit.
Neighbours are afraid of socialising, the restrictions have made neighbours always suspicious and nosy and very judgemental of others actions. Increased gossiping and complaining.
Neighbours fighting in the street more and more noisy house parties
No atmosphere, speak to people with my mask on and theirs and they ignore you
No care with people in what so ever
No one around
No one is meeting up
no one looks in on elder people
No one seems bothered
no self isolation they could not care less
Nobody could go anywhere to meet anybody.
Nobody follows distancing etc they slate the NHS on FB
Noisy neighbours. Street racers taking advantage of empty roads. People not obeying lockdown rules.



Not contacted by anyone outside my family
Not seeing people so unable to contact or socialize.
Not seeing people, people avoiding one another even if pass, scurrying away.
One neighbour has caused lots of problems with noise and light pollution by working from home after unsocial hours of the day and on Sundays. The council have yet to answer my complaints as they tell me they are overwhelmed with these sorts of issues during the Pandemic.
Our neighbours had parties most weekends in their house
People are nervous. There is less contact between people (verbally)
People are understandably more concerned for themselves.
People attacking other people over social distancing and mask wearing making decisions in society
People avoid each other as much as they can
People becoming complacent about COVID, caring less about keeping their communities safe.
People fed up of not being able to access recycling centres without having to wait in endless queues for ages. If people are wearing masks then there should be no problem accessing the service as normal. It is very rare that you actually come into contact with a Recycling Centre Operative. The permit scheme can also be in operation and done online. The Council have failed dismally in their approach in operating these Centres. It is not surprising when your out and about and you see rubbish dumped by bins in laybys, mattresses and the likes dumped in lanes.
People just want to find fault with anything. Teenagers/rubbish/dog poo. It's ridiculous, I appreciate we're all going through tough times but this has just brought the worst out in people. There is nothing good to look forward to
People seemed to be misinformed as to the effects of self isolating in addition, the host of conspiracy theories did not help people make informed decisions. Finally, the government regulations were at best, ambiguous.
People snitching on each other, curtain-twitchers, everyone frightened of each other, neighbours taking advantage of the situation to do whatever they want, flytipping through the roof, streets not safe at night because there is so little street lighting, removing disabled parking bays to put in ridiculous 'cafe culture' street seating that is NEVER used, appalling signage in towns making the place look like a biohazard area, dystopian electronic road signs to flash messages about social distancing, not bothering to try and open the libraries for 8 months, taking months to open leisure centres, surly recycling staff, bending over backwards to the Welsh Government to send us into a local lockdown first then dangle a carrot in front of our faces every week that it would be 'lifted' only to be thrown into the 'firebreak' with everyone else, not bothering to answer any letters or emails, council can't be bothered to empty waste/dog bins, allowing the proliferation of fly tipping without doing a thing (though you're quick enough to put up dystopian digital signs to tell people to socially distance and remove protest signs, aren't you? Still, STILL paying xxxxx a former chief executive!!! Caerphilly council is a joke and it's destroying community spirit.
Personally, I feel that there has been too many selfish people carrying on as normal, which has impacted on those who thought before doing anything or going anywhere.
pubs shut lack of social contact to many unlawful regulations

Rush to panic buy. Poor social distancing application by many individuals and by some superstores, e.g. Asda
Seen so many break lockdown rules if you mention it you never spoke to again
Selfishness on the rise
Since the first lock down where we made contributions to the NHS this has been relaxed during this wave of the pandemic.
Swimming lessons were cancelled since March as compared to other areas in Wales & England. Children and adults have been deprived of such sport to maintain their health which also offers a massive social experience within a safe environment. Covid is not transferred in chlorinated water as scientifically proven.
The council has left the people to suffer without services we had beforehand. This must stop.
The enforced isolation and separation has meant less contact with other community residents in cafes, parks, libraries, churches, shops etc. That lower level of contact and interaction has an adverse impact on community spirit.
The lack of mask wearing and social distancing shows just how little regard for others many in the community have
The level of civic disobedience was fairly large to start with and has become worse with the passing of time.
the minority are making it worse for all
The pandemic has brought out the best but also the worst in people.
The pubs - restaurants are still trading. People going out and drinking can not be considered in good community spirit. When people are dying from a virus that is spread by people socialising. It's idiotic.
There are 8 houses in xxxx, only people in Number x have spoken to me since March
there's a lot of do gooders, jumping on the band wagon trying to make a name for themselves, they do this while putting others at risk. (handing out parcels to others spreading the virus) we are supposed to be in lockdown and isolation, how do they know they or the recipients don't have the virus. also a xxxx in the area held a birthday party and an outbreak occurred, the council closed them down but never fined them or refused a alcohol licence to them (that's a joke), people of the valley were too afraid to even go shopping in the village knowing that a outbreak occurred and they were the culprits. organising and arranging the turning on of tree lights with Santa present created a gathering so large that traffic could not get through. there are some worried and venerable people in the village and if they put something on social media they are shot down because of the ignorance of a certain few. (so only a few will say anything) . when there was the 1st lock down people really took it serious and everyone stuck to the rules, however as time went on its like there's no virus.
Too many people not heeding the advice to protect themselves and others.
Total lack of interest from my estate
Two things - People are afraid to become infected so has resulted in less face to face community spirit and people are quicker to judge - especially the younger people
Unable to walk on one leg for 18 months. Council stated no help at all available of any kind so under lockdown, two years. Totally alone, no friends, no family, couldn't even cook a meal. Crime everywhere. Now I can walk a little, could be mugged in the dark without late street lighting

Very rare to see neighbours
Village shops have poor distancing safety, poorly enforced and still mainly cash only payments
walking through caerphilly town people are less friendly I feel and are wary of each other, particularly if others are not wearing masks. Sometimes people ignore the one way system in the town centre by the band stand which is inconsiderate.
Was more initially but now I feel like everyone just judges everyone else's choices and behaviour. less community spirit everywhere
We do not leave the house and see anyone
We stopped clapping so unless I left the house I never had neighbour contact (other than with 2 on the above mentioned app).
well neighbours disobeying rules brought problems and arguments
What can change except the fact that people have had to isolate so how do you build up community spirit when all there is to talk about is this pandemic and the stupidity of the Welsh Assembly who do not listen.
You can't change people attitudes and they way they have been brought up, drugs and law breakers rule our community with little support or impact from the authorities

#### **Where Q11 = More community spirit**

8pm Thursday clap, calling neighbours, checking in. Less spirit- panic buying
A lot of information appeared on the Community Facebook group offering support.
A lot of the community has come together to help others more
A neighbour helped me doing the shopping. She was a star and others offered to help
A number of our neighbours knocked the door offering all sorts of help if needed
A number of younger residents gave their phone numbers to the elderly and shielding residents to offer help shopping etc.
Aldi staff sent a message to my mum to see if she needed anything
All suffering in same but also different ways
Always a strong community
Arranged a weekly lockdown quiz and we contacted each other to see if anyone needed shopping
As a result of the pandemic I have got to know my neighbours really well. They have become like my 2nd family.
As a street we have all been in contact offering help for each other whereas before there was less contact and the facebook page really only used to report/ ask something
As neighbours we all help each other. The fact that people have had to stay in means we have been able to converse more.(outside)
Attitude and comments on our local comm Facebook page are very positive and helpful
Because it is true.
because we where all at home we got to know each other more and helped each other. We also had a V-E party for the street all be it in our own gardens, that was great every one got involved.
Checking on health of each other

Checking on how neighbours are feeling more regularly particularly if live on their own.
Clapping for the NHS each week made neighbours interact more and show support for one another. A sense of unity
Clapping for the NHS every week.
Clapping on a Thursday.
Community came together with a little shop available, offering to pick up medicines, celebrations such as Easter/VE day, outside activities arranged for estate
Community can ask for help and someone always pulls it out of the bag.
Contributions to food bank has been outstanding
Definitely at the start of the Pandemic although seems to have dwindled now.
During the first lockdown, neighbours met outside each Thursday to clap for carers and this then developed into VE day/bank holiday celebrations and included more of the street each time we did this
During the times when we were out clapping for the NHS I got to know people who have only recently moved here much better
Estate all came together to ensure we all stayed safe & supported anyone who needed it. This spirit has continued.
Estate Facebook group looking out for each other.
Estate facebook group organised socially distanced Halloween alternative to trick or treating for children (treasure hunt set up for families to complete).
Everybody was at home and got to interact with neighbours, a lot for the first time
everyone has been pulling together
Everyone has had to come to terms Covid and its been great to see
Everyone is always willing to help
Everyone is pulling together
Everyone more neighbourly
Everyone offering to help each other ..
Everyone seems to want to help in all aspects of the pandemic
Everyone speaks more, all neighbours look out for vulnerable ones now, majority are more friendly and have time for each other
Evidence of good-doing on social media. Community respect for local funerals - villagers socially distanced roadside attendance at funeral drive throughs.
Facebook groups have come together to compensate for the lack of support the council has given during the pandemic.
FB groups brought people together and made them aware of issues in the area. Social Media highlights the lack of support from CCBC.
Feedback from others and seeing people shopping for others in my line of work
Fields Park has mostly been a friendly place but there seems to be an even better community spirit now eg. People helping out with shopping
Food & clothing collections for those currently out of work. Christmas selection box and santa parade. Charity facemasks
Friendlier atmosphere whilst out walking for exercise - more people smile, acknowledge and speak to each other
Getting together for NHS clapping
Getting together to help others, also litter picking

good neighbour approaches continue to help those that need the additional support.
Got to know more of the neighbours during clapping for the NHS, and VE day
Got to know neighbours a little bit better (from a distance)
Got to know neighbours better. Staff and customers in shops more helpful and accepting of Covid restrictions, more patient
Greater need for social interaction and genuine care for others
Greater use of Facebook groups, reusing items, offering support, organising VE Day / Halloween
Had contact and got to know neighbours
Had more contact with neighbours.
Harder times
helped neighbours that normally only passed the time of day with
I am aware and have donated to a few groups making sure vulnerable people get food and the majority of people are doing their bit wearing masks
I believe people have engaged with others more than normal because of the situation we are all in ,to offer help and support, hope it continues
I believe we started looking out for each other better because of being at home more.
I catch a bus on a daily basis and many more people, including the often-maligned students, have all been more inclined to say hello
I generally hear supportive comments being shared in conversations between neighbours and people in my community.
I have been at home more and spoke to my neighbours more
I have been told that varies neighbours offered to do shopping etc, for vulnerable local people.
I have got to know more of my immediate neighbours especially during Clap for Carers/NHS. I have had homemade cakes left on my doorstep and another neighbour rings my doorbell if she sees my cat waiting to be let in
I have got to know neighbours better and people say hello and stop and talk when out and about
I have gotten to know my neighbours a lot better and have built better relationships with them.
I have made an effort to shop locally to support local businesses.
I have public greens outside my house and along the rows. As we knew the council weren't going to be cutting the grass, a few of us got together and cut them ourselves and continued to do so.
i have seen more of my community working from home, I have shopped more locally, used the local countryside for walks. meeting people along the way (SD measures applied) seen community pulling together on social media, activities for children to take part in safely, rock painting & finding
I have spoken to neighbours in the last six months that i haven't spoken to other than hello for years. Much more friendly atmosphere everywhere in Caerphilly
I know all of my neighbours now whereas previously had only known about half
I know more of my neighbours now.
I made my community aware of the need to help needy families to manage. I was thrilled with the support of help with contributions to enable this to happen

I notice lots of offers of help for disadvantaged and vulnerable families on social media
I noticed a volunteer service centre.
I personally have assisted financially to food bank group to help the more venerable and assisted the BMMR Trust.
I set up a facebook support group for my street at the start of the pandemic. People now know each others names. There were many offers of support and a neighbour brought me shopping on a few occasions (I am a wheelchair user and vulnerable)
I think it was always there but Covid needed it to really shine
I think some people have made more of an effort to get to know their neighbours and help out in any way they can.
I think the already positive community spirit in Bedwas improved initially and there has been a lot of support for vulnerable people. This may have lessened a bit during recent months.
I think there has always been a lot of community support. it was just needed more over the last couple of months. It was nice to see people come out and to the clap for carers. I feel like there was a lovely community spirit for the VE Day celebrations.
I'm a member of Nextdoor Energlyn where people often offer help to each other
In the beginning but this has changed now
in the summer clapping for the NHS meant all the neighbours were out at the same time and we could check that everyone was ok.
in the village, people have become much more communicative - most of us have had more time on our hands to stop and talk
Increasing amount of people in the community offering help, ways to entertain children and most recently with Christmas offering free gifts for people in need as well as food etc.
Initially Clap for Carers brought people onto their doorsteps allowing neighbours to chat who previously may not have known each other due to working lives
Initially community spirit was apparent not so much recently
Initially the community pulled together but that seems to have dwindled.
Isolated, but offered help by neighbours when I was in a leg brace.
It has brought people together.
It's normal for folk to help one another during conflict.
Just the willingness of neighbours and passers-by to respond to offers of help and indeed to offer help. It's almost as though this common problem affecting everyone perhaps an excuse to initiate a conversation.
local charity set up and more involved in looking out for each other
Local Facebook page
local street set up a WhatsApp group. Know more people now than before.
Local WhatsApp group has linked neighbours of different generations who would not necessarily be in contact in more normal times
Locals supported each other with super market shopping
Looking out for each other more.
Lots of little events set up safely to get people through the difficult times.
Lots of neighbours clapped outside for clap time

Mae pobl yn fwy cyfeillgar, mae nhw'n gyda'n gilydd mwy / People are more friendly, they are together more
Many neighbours have lived here for over 50 years and know each other and our needs
Many people ask and are asked about their wellbeing and help is offered
Mass cheering for key workers, neighbours seem to say hello more in passing.
Me and my neighbour were checked on each day and we looked out for each other. I was the 'new kid on the block' having moved here in February 2020. All neighbours were great.
Met and helped each other more
Met more neighbours, more contact
Met neighbours & helped each other out
More awareness via the Council and social media
More because we are all going through the pandemic however some people are hit harder than others, some people losing jobs and some are okay.
More community interaction
More consideration for the older members in our community
More contact with neighbours with offers of help and support
More friendly atmosphere
More opportunity to talk to neighbours.
More people are helping each other at present not just the vulnerable
More people seem willing to stop and talk in the street (socially distanced, masked, etc) than previously. Community events have been organised where safe to do so (e.g. best dressed Christmas house), with entry fees (where charged) being donated to local charities
More people willing to help others
More publicised community spirit in the news
most of neighbours have started to look out for each other, especially about the vulnerable ones
Most people seem more friendly when out walking and there is a sense of we are all in this together.
My husband passed away in April and my local community have been amazing. I have also had to isolate recently and the support my neighbours have given has been amazing
My mother, 93, has been so well looked after. xxxx very pro-active
My Mum lives with me. xxxx. I've had post-viral fatigue since April and have received a lot of help from neighbours and friends. I've also heard a lot about how good people have been in Cefn Fforest and Blackwood. My other answers will reflect the fact I'm still fatigued.
My neighbour kept ringing to see if I needed anything and if I was ok
My street assisted each other during the first lockdown and continue to do so.
Need to pull together
Neighbours help each other
Neighbours and friends have helped each other
neighbours are looking out for each other
Neighbours are looking out for each other, especially the elderly

Neighbours are more interactive (from a safe social distance) in saying hello and checking if anyone requires any shopping etc to reduce travel. My neighbour was shielding so we used social media to keep in touch.
Neighbours are now more aware of the needs of others and are willing to help. Not just direct neighbours but the whole street and surrounding area
neighbours ask how one another are and make an effort to stop and chat on the street.
Neighbours becoming more aware of one another.
Neighbours came together during lockdown
neighbours checking you were ok and more likely to stop and talk
Neighbours communicating more, cries for help answered via facebook, community hub offering more support and services
Neighbours have been more supportive of each other during these difficult times.
Neighbours have supported each other
Neighbours helping each other
Neighbours looking out for each other more. Also people donating more to good banks and charity shops.
Neighbours more helpful
Neighbours more helpful and friendly
Neighbours more keen to help each other
Neighbours offering help and support
Neighbours ring to see your ok
Neighbours seem more cohesive and supportive of one another. In some instances, lonely or vulnerable residents have received daily contact from neighbours or their 'Buddy'.
New relationships were formed during lockdown as people who had been independent now required help as they were shielding. These friendships have continued as we look out for each other.
No thanks to CCBC
Number of fund raising initiatives arranged to support local hospital.
On a local level yes but there are always going to be those who disrespect others.
On the estate I live, the neighbours arranged activities that children could do around Halloween, and bonfire night.
One house arranged regular quizzes - outside and socially distanced of course. To bring people together and raise morale
One of the street started a Facebook group
Only a bit and this has dwindled over time
our street set up a WHATSAPP for helping each other and contributing to local appeals such as the materials for NHS scrubs
Our street set up a WhatsApp group and had events during lockdown. We also supported each other with shopping and general information. It's been great
Overall more community spirit but also an increase in mean spirited behavior, selfish behavior and superiority complex behavior. The pandemic brought out the best and the worst in people.
People and businesses have come closer and worked together during this hard time.
People are doing more to organise events to help those who may be lonely



People are getting more and more helpful
People are looking for ways to help each other.
People are more aware of the community
People are more likely to talk, ask after each others' health and offer assistance.
People are more patient going into the shops or waiting in line.
People are now more helpful
People are now talking and keeping an eye on each other
People are supporting each other with shopping and other household jobs
People are talking more
People are talking together more
People are united in their disapproval of Welsh government lockdown measures
People at home so able to wave hello
People become a team when threatened
People calling and phoning offering to help
People came out to clap for NHS. Risca CV19 Volunteers began 'Tin on the wall' scheme
People checking up on each other. Social distance tea parties. Meeting lots of old friends while out walking the lanes.
People communicated more and readily helped where needed
People engaging more with each other.
People felt that we were all in the same boat.
People go out of their to talk to you
People have been more willing to offer help with shopping
People have a common enemy in the Covid pandemic and are generally doing their best to offer help to the vulnerable. Because the community understands that all we can do is ride out this pandemic most people are cheerfully carrying on with day to day activities and in the process are being polite to one another.
People have all come together to support each other.
People have been home more and inclined to chat - at a distance. Shops have changed the way they operate and the community has responded by shopping locally more
People have been incredibly generous in supporting food banks and neighbours
People have been more aware of others especially during lockdown when you saw more local people out & about
People have had more time to talk in the street, to solve issues, to be aware of what is going on with their neighbours and who needs support. It is becoming a community more like I experienced growing up, and which has been eroded over the past 40 years. There have been many community benefits as well as struggles during the Covid shut-downs.
People have helped each other
People have offered to help more.
People helped people they may not have spoken to before
People helping each other as very few services available at the top end of the valley
People helping the vulnerable and isolated with supplies and medical needs.
people in my street ask each other if they are ok if they need anything etc.

people in our area seemed to look out for other people more by asking if they needed anything when they went out shopping
People in the street are supporting each other
people in the street sat outside during the clap for the NHS and chatted organising bingo and quizzes, this was very good for the older people in the street.
People just seemed to look out for each other more...
People know that Covid-19 came about through no fault of any government /council where the majority of us have stuck by the rules , they also acknowledge British people are a resilient bunch and will always see a way through and we will , It's little bit like when we have a big fall of snow we tend to adopt an attitude of we are all in the same boat how can I help a neighbor or someone who needs my help.
People looking out for each other more
People make more effort to say hello & engage with one another.
People more aware and sensitive to others needs, especially those living alone
People more aware of neighbors where we have spent more time at home
People more caring a sense of togetherness
People more concerned about each others wellbeing
People more likely to see how you are and say hello
People more willing to help others
People offering help to other residents
People offering support to do shopping or check in on vulnerable neighbours.
People offering to do more for each other organise events for children etc
People offering to pick up food and prescriptions for others
People pulled together...
People really tried to help those vulnerable people in their areas.
People seem pleased to talk (social distance observed) & have time.
People seem to be genuinely concerned about each others' welfare
people seem to be more aware of what matters
People seem to help one another
People speak and offer help
People speak more to each other and check on neighbours,. Schemes such as those mentioned above are popular and welcomed - more than 4000 children will receive gifts through BTM Operation Santa. Locals have pulled together through raffles, promotion, fun delivery and well-being support. Residents supporting local shops and food outlets. Change in shopping and travel habits to be more local is a good thing.
People started to talk more to each other
People supported each other with shopping etc while they were shielding/isolating
People take more notice of neighbours and take time to stop and chat to offer help. The clapping on a Thursday brought people out into the street for the first time all together. There was bingo out in the street in the summer and a VE party. All socially distanced of course.
People using local shops more and supporting each other
People walking, greeting etc around estate, neighbours chatting, Facebook group more active, xmas lights, local shops, Santa event.
People were more willing to help others. I believe working from home has given people more time to do this

People were willing to help and support others in need
People willing to help each other
People willing to help each other more.
People working at home locally, more friendly, in it together mentality
People, including myself, are making more of an effort to be civil
People helping each other. Pulling together, clapping for NHS.
Pobl yn tynnu at eu gilydd ac yn adw llygad ar unigolion bfregus. / <b>People pulling together and keeping an eye on vulnerable individuals.</b>
People making an effort to social distance and neighbours making sure that there was nothing we were short of
Probably due to more people out walking locally and the Facebook page
Residents talking to each other a bit more
Residents were more aware of the need
Risca CV Volunteer Group - did a fabulous job. Originated from someone wanting to help - now collects a huge amount for the vulnerable on a regular basis
Risca has seen an increase in community spirit. We have a group of volunteers RVC UK Volunteers/Tin on the wall who have worked very hard in the area. You can see from social media how much this has been appreciated. There has also been an increase in people willing to help others whether it is shopping, general wellbeing or emergency home maintenance.
See above, and the Ystrad Mynach facebook group is well-resourced and has 1000s of members
See people check on neighbours and the local community coming together to support each other and groups. collecting for food bank and supporting people has been my main aim.
Seeing things on Facebook
Seeing your neighbours more often
Seems to be more people reaching out or wanting to help others.
Seen more of our neighbours and all have offered extra help to those that have needed it
Set up a 'what's app' group
Shop keepers are trying to help customers more
Shopping for vulnerable people schemes, messages from other parents supporting those with illness and offering help. Xmas tree erected in the Estate. Clapping for NHS.
Slightly more - This encouraged us to reach out to people that are normally left to fend for themselves. The Thursday claps helped to see people you wouldn't ordinarily see
Social media has contributed to an increase in community spirit with set up of local volunteer group on Facebook
Speak to more people while out for exercise.
Speaking to neighbours when on daily walks (socially distant!) when not spoken for years
starting talking to my neighbours more
Street party for VE Day, Christmas tree and Defib purchased by estate residents
Street WhatsApp encouraged conversations

Support had been offered through a community group set up by a member of the public, and members have been sharing memories and offering assistance to each other.
Talking more to neighbours
The clapping for carers enabled me to meet my neighbours who I did not know beforehand.
The community has come together to try to save our greenspace and stop boundary changes where councillors have tried to sneak these matters in through the back door.
The community has had to come together and be kinder to each other because lots of services closed or impossible to access
The community is more supportive of each other and pulled together during the pandemic. Local services have been set up and continue to exist because of the spirit shown during the pandemic.
The concern voiced by neighbours particularly during our bereavement recently.
The COVID pandemic has definitely brought communities closer together - people are definitely helping each other out more, even if its just calling on a neighbour to see if they need anything from the supermarket. I hope this continues into the future.
The estate came out each week to clap the NHS and key workers (especially during the 1st lockdown.) Neighbors looked out for the elderly and those with ill health.
The independent Ystrad Mynach Facebook page kept people informed - supported, publicised and encouraged local volunteers.
The majority of people especially on the estate where we live are very aware of their neighbours needs
The pandemic brought about concern for those vulnerable
The pandemic has forced to people to slow down and communicate.
The risca Covid 10 volunteers and charity group offered help to the vulnerable. Initiatives such as clap for key workers and Tin on a wall brought people in contact with their neighbours and surrounding community. The lack of local library as a community hub meant people had to support each other in other ways like book swap schemes and the little library at pontywaun.
The Risca CV-19 Volunteer Charity has made a huge difference.
The setting up of a local community group on Facebook has helped people in the area connect. It has also helped support local businesses
The street pulled together
The Thursday clap brought neighbours outside. Our street arranged VE Celebrations, brilliant Halloween decorations and now the best christmas lights display in the area
There are people going out of their way to help others. As a community years ago we would have a Santa sleigh visit the children, this stopped about 3 years ago. This year this was again set up and local businesses donated selection boxes for the children. It was a huge success, which I am happy to say will happen every year now.
there has been more localised support
There has been no scientific or logical evidence to justify the lockdown in Caerphilly Borough or Wales. The decision making has been poor. Despite this everyone I know has followed the rules although this has had no impact on the

numbers of people with any virus as in keeping with viruses in human history. Authorities response has been far more damaging for Caerphilly residents than the virus and that is a fact.
There's more conversations between neighbours and strangers, making the village a better place.
This pandemic has made us realise we are all in this together
This was apparent during the first lockdown but feel this has now dwindled away
Tin on the wall and food bank
Used local shops, contributed to food collection.
Very friendly neighbourhood but dont see people due to work patterns. Now we are aware of each other and this has built a strong community
Villagers, volunteers and children alike have helped maintain Eco Park to the standard required to gain Green Flag status
We all know that we don't have to feel ashamed to ask for help in these difficult times
We already had a community page that is run well and provided support through the Covid pandemic.
We already had good community spirit but getting out for Thursday key worker clapping enabled us to engage in socially distanced communication
We are 86 and 88 and younger neighbours have been helpful and caring. We have got to know them better
We came together for the NHS clap
We can't afford to loose the level of community involvement, however its easy for the council to say 'stand down we are back now' in the true sense of coproduction we must continue to support and enable rather than take back and disempower. We must be careful that we aren't tying our community up in red tape and what they may see as petty restrictions and rules. CCBC needs to lead the way in supporting communities to cut through and to pave the way for communities to continue to contribute and support each other. Being seen as an enabler in the system will ensure that communities will continue to grow and do things for themselves. Councillors at all levels should learn that its not a bad thing if a community achieves something without them... this should be seen as a positive and the councillor as an enabler not a controlling factor in the community that's a vote winner for me!
We had a VE day street party and met the new people in the street
We had great chats over the garden fences. It wa so exciting to see faces as people walked passed. Lovely that people realise what wonderful walks we have in locality
We had the opportunity and time to help each other
We have always had caring , friendly neighbours . We are lucky but we have made even ore effort during he pandemic to keep an eye on each other and to help when there has been a need. One of our neighbours had a cu hand and we were able to get him a bandage/ plaster etc.
We have come to realise that we're all in it together. Community organisations have had to work harder. People have more time to speak to each other and as people walk more they have social contact. My big fear is that people are getting used to staying at home, even though isolated and getting less and less confident about going out. Many organisations took a very long time to open their doors

again. Parents with young children have had relatively little support, particularly as extended families/grandparents have not always been available.
we have organised socially distanced street events and set up a whatsapp group
We know more people in our street and village just by knocking on doors and asking people if they need anything.
When we clapped for NHS we would chat to new residents and this had continued after the Thursday night clapped stopped
Whilst distancing, I've noticed neighbours are more talkative.
Whilst out for a short walk, everyone passing said 'good morning' or 'hello'
With an older neighbour her communication with others is essential for mental health issues which can arise from neglect.
With clapping for NHS all neighbours got together
Yes we have been getting to know people.

### Where Q11 = stayed the same

5 new households arriving in this cul de sac in quick succession therefore we were a street of many strangers.
A reasonable amount of community spirit within the local street.
All the residents from the Heads of the Valleys feel that the CCBC service stops around Ystrad Mynach and the upper valleys are simply forgotten.
Already reasonably cohesive
Always a good community spirit which remained throughout the pandemic.
Always been a good community spirit in Bedwas. Just as well, CCBC response to storm Dennis was poor compared to RCT
Always been good
Always been good in Pontywaun
Always have had support from neighbours
Apart from NHS clapping, as an over 75 widow, only one person asked if I needed help
Apathy
As a single mum of 2 I received some school meals but not regularly
as a single person on my own I tend to be on my own - as is my nature. I just get on with life my way
As I have not left my house I do not know of any change
As my wife and I live a little outside the village contact with local people has remained much the same as before. At the beginning of the pandemic and when the weather was more favourable we saw more people out walking and this was a positive development as far as we are concerned. Now the weather is not so good the walkers have diminished in number.
because it hasd
Because it's the same
Because we are in 'voluntary isolation' we only go visiting the park, country rambles, visit the supermarket 8.30pm-9.00pm
been working all through it not much has changed besides queing for services

Community spirit is quite high anyway, active community facebook pages contribute to this. Local food bank was set up for a few weeks and is in the process of being set back up independently.
Covid19 pandemic changed nothing for me personally in relation to this statement
Difficult to measure
Don;t know
Don't bother with anyone
Don't go out to notice any difference, as nothing is open.
Don't see anyone
Everyone helps eachother
everyone keeps them self's to them self's
Everyone keeps themselves to themselves mainly
Fleur de Lys has always been a tight knit community. We all know out neighbours and all help where possible
Good community spirit already and continued during Covid
Good in the beginning but has tailed off now people back in work etc
Good, but people are now very fed up which is understandable
Have not seen any change in anybody's behaviour
Have rarely left the immediate vicinity of my home so have not had the opportunity to measure the level of community spirit. Have spoken to neighbours in garden more often as they are also staying home.
I am not from Caerphilly and live in an affluent part of town where neighbours move in rather than being based in the community, as people are well off there is less need for community support.
I am quiet independent and have a good family support network around me, immediate neighbours are very helpful.
I didn't see any help in the neighbourhood. Nor did I need to use any help.
I have been concerned for several years neighbours do not know each other. In some part of the borough I guess people have been doing more to help each other
I haven't noticed any difference. Try to keep my distance from people.
I havent seen a change in my community as I havent been out in 12 months
I haven't seen any change in community spirit
I isolated quite a lot throughout, only going out to do a bit of shopping or something else.
I know who if my neighbour's I can trust
I live in Gilfach Bargoed and have been a resident here all of my life. There was a community spirit pre-Covid, many residents look out for their neighbours. During the Spring lockdown, a number of residents in certain streets pushed the collective spirit to excess, garden visits for friends and family barbeques were taken to excess in some instances / street gatherings for clap for carer's / VE Day sparked ritualised "pavement" gatherings on set days of the week. Many people showed their support for the NHS on social media / clap for carers to be "seen" to be in support, the reality for many was observed to the contrary and I don't see many rainbows on social media now we are in a crisis. I therefore view some residents of the Borough in a negative light, others have behaved exemplary and are genuinely looking to support each other which explains the reasoning of community spirit staying the same.

I think there was a good community spirit in my area pre Covid. Since Covid some people have engaged with the community more, but some have engaged far less. So overall I think it has stayed the same.
I wouldn't say the community as a whole has a spirit, the community these days seems to be just the few houses that surround your own.
I'm fairly new to the area, so don't really have the contacts with the wider community. But my neighbours are friendly and supportive, and people stop and say hello.
Initially I had hope for a kinder and more compassionate society. In recent months we've become more divided again thanks to a blame culture.
Initially increased community spirit but this changed during summer as some took more liberties & ignored rules i.e. VE day celebrations!
Initially was more but not so much since the second lock down. However, fly tipping has definitely increased.
it didn't change
It is fact people come together in times of crisis. This is called the herding instinct. Under normal circumstances people would just get on with what is important to them and nothing more.
It is OK if you are in certain friendship circles with other people, but if you are not because you are busy due to individual circumstances, it can feel difficult to feel supported. I think this could be down to individual lack of involvement, but then you need to look at how you engage people, as not everyone has access to Internet and IT facilities, even though it is assumed that everyone does. The more vulnerable and less able and the elderly can feel left out as a result.
It was good beforehand
It's always been pretty good where I live
Litter not being placed in bins.
Lots of positive comments on social media but i personally have not seen anything in action, that's not to say it is not happening
Luckily we are independent
mae pobl yn fy stryd yn siarad a'u gilydd a thrafod materion y dydd, heb Covid 19, felly mae popeth yn ei le. / <b>People in my street talk with each other and discuss daily matters, outside Covid 19, so everything is in place</b>
Majority of adjacent neighbours are drug users. No respect for the environment or community
Majority of residents in Bondfield park are elderly
Many are adopting a self centred attitude
Most if not all of the people in my road work and have been continuing to do so. There has been less interaction as a result of the distancing requirements.
Most worked from home so not much changed on a street level
My immediate neighbourhood was always supportive of each other.
My neighbourhood is always supportive of each other
my neighbours behind my house ignored all covid rules throughout the pandemic, so for every member of my communality that helped there were also members that become more selfish therefore cancelling out the good
My neighbours have always been very helpful.
My street has never been a community in the time I have lived here



neighbourhood generally keeps themselves to themselves other than a quick 'Hi' in passing
Neighbours do and always have helped when necessary
Neighbours don't want to know but in the whole of the town was a lot of people helping the elderly and vulnerable
no change as we all look out for each other mostly
No change
No change at all.
No Change that was noticeable close neighbours behaved the same friendly and helpful, residents at a distance no significant contact to assess or know if they were involved in any initiatives on the providing or receiving off, I suspect that all close neighbours responded like ours as before, but I do not know for vertain.
No changes
No community support where I am
No difference to our immediate neighbourhood
No different
No local impetus either way
No noticeable change, other than an increased realization of the amount of vulnerable persons out there.
No obvious change
No real change
No real change except at the beginning in it's support for the NHS
No real change witnessed
No reason to think that anything as changed people still look after themselves first and last.
Nobody bothers with anyone else
Not much changed
Not much changed
Not personally seen any basic changes. I have parents in their late 80's/90's and not being internet users has isolated them from services/organisations available. Caerphilly has a community outside of the care system that becomes very isolated. It is worrying that some of these will have no family either.
not really noticed any difference
nothing and nobody changes in this place
Nothing changed at all
Nothing changed in our neighbourhood, but we are always there for each other if needed.
Nothing has changed
Nothing has changed as it hasn't needed too
nothing has changed in my street
Nothing has really changed except that you see less people and are not able to travel as much
Only on supporting NHS clapping otherwise no difference
Only people of same age groups seem to bother, others don't
originally yes at the start, not any more I have seen more and more of people just looking out for themselves, not socially distancing etc...
Our area has always taken care of each other

Our community has always been supportive of each other.
People don't mix much
People generally keep themselves to themselves
People have been as considerate and impatient and probably worse because of being worried by the pandemic
People have gone back to their old ways and no thanks from the Council for those who did help with many of the schemes apart from one letter during the early stages of lockdown.
People in Lansbury park don't always involve everyone in the community discussions
People more prepared to chat (socially distanced of course)
People out on walks would wave or shout 'good morning' and keep appropriate distance. Spirits seemed good
People tending to do for themselves and rely on relatives for support where they can.
People used to say hello if you happened to see them in the street and it still remains the same.
Pontllanfraith is a very spread out village so it does not have the traditional village atmosphere
Reading social media comments for my locality feel there is still a lot of negativity around
Rhisi pethau wedi gwella, ond pethau eraill wedi gwaethygu. / <b>Some things have improved, but other things have gotten worse</b>
Same people doing things now as before
Same people have been supportive, and same people have been negative as usual.
Self explanatory
small group of good neighbours- kept in touch and helped each other
Some of the people played their part but some of them just carried on as if there wasn't a serious problem
Some people are community spirited. Some are not.
Started off well but has now gone back to pre Covid
The area where I live already had a good community spirit. As I've been shielding since March I haven't been out and about so am not aware of any significant changes.
The community spirit in my area was poor pre cv19 and remains poor
The community spirit with the elderly residents is very good. Unfortunately this is not true of some of the constantly changing privately rented residents who have no affiliation or respect for long term residents.
The community spirit is the same in the area where I live, some people do ask how you are and some are still as miserable as there were before the pandemic. Myself I try to be neighbourly and help but you cannot help everyone especially if they are not particularly nice people.
The council kept us informed via email etc but little sign of actual people in the neighbourhood
The local shops were brilliant at supporting the community.
The majority followed the rules, some either ignored the rules or carried on as normal.

The neighbours helped each other like they do any other times
The spirit peaked and troughed through the pandemic. The clap at the start followed by utter disregard towards the end
The Young people we see act as if no COVID. Could be the good ones are not seen.
There has been more isolation so not sure any improvement is significant
There has been no visible change to neighbourhood interaction.
There have been a lot of people grumbling about the Govt. and the apparent lack of their awareness of the implications of the virus and their knowledge on how to tackle it but I have not contributed to their attempts to get me involved in their 'campaigns' or debates on 'mask wearing' and the like.
There have been positive and negative comments, however we have been buying from our local butcher and cake shop during lockdown. It's nice to support local businesses.
There is no more community spirit but people do talk to each other more now when they see each other, especially as more people have moved to working from home. Down side is people not socially distancing when they are chatting.
there is the same level of community spirit
There was a short period of coming together around 'clap for carers' and VE Day but it quickly reverted back to normal
There was an initial surge in good will but lately I think the trend has reversed and people are becoming more selfish.
There was at the beginning of the pandemic but this has waned and gone back to the same as before, if not less
Things have carried on as before the pandemic with no noticeable change.
Things seem to be the same as usual
This has always been a very good estate to live on, people are helpful and kind.
Those expected not to follow advice and guidance continued as normal
Too many have completely ignored advice/rules.
too many people ignoring the guidelines spoilt it
Unable to meet up in local pub but compensated to some degree by WhatsApp group. The needs of a widespread community are different but at least communication needs has been resolved to a degree.
Very little community spirit either before or during this event.
we have a good and happy community
we have a great community spirit but dissapointed in the minority that failed to comply with Covid restrictions
We have always had a close community
We have been shielded so not been out and about to be made aware of everything that is available
We have just moved here so we're not here during the first lockdown
We have only lived here for one year. With covid we could only greet neighbours at a distance but found some very helpful.
We live on a main road through Caerphilly and everyone seems to get on with their own lives.
We speak with people when we see them, which isn't often these days. All are fed up. All are concerned about distance to the new hospital. Ambulances unable to discharge patients. NHS under-resourced and not really 'open for business'.

We talked before Covid. Working from home gave us a few more opportunities to talk during lockdown, but not significantly more. I shared a few new beers with neighbours through the summer, but little else changed.

We were enjoying excellent support within our estate prior to the virus becoming so prevalent.

What I have seen and heard.

Widespread community little contact

You could not meet up, there was a pandemic!

## Q14 How pandemic has affected employment situation – something else

Able to use tele conferencing to work.
Accepted earlier retirement
Affected how I work
Affected my employment
Affected my partner really bad as he had covid and couldn't work and had no support
Again insufficient choices. Been working from home since March thus affecting my mental health.
Already retired
Already retired.
Always worked from home No change
Apart from working from home every day
As a landlord of two properties in England I have lost rent income that supplements my pension.
As I work in youth homelessness services, it has been a very busy and challenging year.
been working from home since march
Both retired
Brexit and Covid = redundancy
but my partners income as self employed has significantly reduced. Unable to access any grants
Carried on working
caused more work to support services but no extra pay despite extra hours and lost flexi
Company director of own business and screwed.
Disabled
Disabled and retired
Disabled, no longer working due to long-term illnesses.
Elderly - retired, no employment
Employment switched to home working.
Escort on school coach felt we not been treated fairly. Had ppe yet I felt unsafe with this
Full time carer
Following demands of home schooling during lockdown and inflexibility of my employer, I left work.
Forced to work at home
Frontline NHS worker
Fully able to Work From Home
Furloughed for 2 months from March
Furloughed from voluntary role
Furloughed from voluntary role but retired
Furloughed on £248 a month. Castigated because I had covid so my average over 3 months was minimal.
Furloughed, lost job due to business selling now got new job

Had retired but found a part-time job in a supermarket just to be able to get out of the house
Had to work from home
Had to work from home
Have been working from home since the start of lockdown
Have had to learn new skills and improve broadband at own cost to be able to work from home
Higher expectations on teacher working hours
Hwb
I am a foster carer therefore my time spent working has increased dramatically as there was little
I am a key worker
i am a local proprietor and have been working through the pandemic. i have some highs and lows
I am a main carer
i am a pensioner
I am a postman and my work load has increased
I am a student and used online resources to attend university, plus went on placement as a key worke
I am a volunteer driver but haven't been able to work since late February
I am an assistant manager of a pub, I'm still furloughed.
I am disabled and unable to work
I am frontline nhs worker in the grange hospital, i have been working in itu
I am of retirement age but work randomly for agencies
I am over 75
I am over 90 years old and retired
i am retiered
I am retired
I am retired
i am retired
I am retired
I am retired
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i am retired
I am retired
I am retired
I am retired
I am retired
I am retired
I am retired (early retirement 2 years ago), my daughter is a full-time PhD student
I am retired and not affected
I am retired but found myself working more in connection with the upkeep of the local park for the b
i am retired so no difference

I am retired.
i am retired.
I am retired.
I am retired.
I am still doing exactly the same work, just at home instead of in the office.
I carried on doing the same job but spent much more time working from home.
I clean a complex twice a day I am very scared of this virus to be honest this is not living I heard
I continue to work from home due to COVID. My wife continues to work as she is a key worker.
I did voluntary work for Tenovus in Bargoed, and that closed. This was not due to Covid though.
I didn't go to the weekly Fareshare food distribution but continued to do the paperwork, get grants
I had a planned redundancy in June (from pre pandemic), i am now in FT education and it has impacted
I had just taken early retirement but the part time exam invigilator job was cancelled
I had to leave my job, vulnerable individual with pressure to stop working from home and return to s
I had to stop working because I had post-viral fatigue. i am doing some work now but can't do a lot.
I had to work from home rather than the office and community
I have become increasingly busy during the pandemic as I work for an RSL delivering money advice
I have been at work since the lockdown in March.
I have been on the sick since May with Anxiety and Panic Attacks
I have been working from home
I have been working from home since 16 March with no intention of returning to the office.
I have been working from home, I work as a Regeneration Officer, site visits have been very limited
I have been working from home.
I have continued in my current employment
I have just been informed that my job is at risk (December).
I have to work at home twice a week whereas I used to work every day in the office.
I have worked face to face with people within the care industry and I have worked from home f
I have worked from home since February 2020
i have worked from home since lockdown
I left my job 1 month ago and started a new one
I now work from home
I now work from home and will be likely to only attend the office on a few days per week next year
I now work from home.
I now work from home. The firm has made this a permanent change.

I own a business and needed help from the council
I remained employed as NHS staff but was redeployed in the first wave
I retired at lockdown
I retired during pandemic
I retired from work during April 2020.
I retired in April 2020 at the start of the pandemic
I retired in March 2020
I retired prior to the pandemic
I took a 20% cut in Salary for 5 months
I took early retirement
I volunteer so being able to help out others helps
I was an Exercise Leader for older people they didnt revert to online classes so work stopped
i was furloughed as an exams invigilator which i do part time whilst being fully retired
I was furloughed but found a new job so I wasn't out of a job
I was furloughed from a job but have since left that job & started a new one.
I was furloughed on full pay for 4 months and now work from home full time
I was made redundant due to my health take him a turn for the worst
I was not working through pandemic as I was I'll with cancer
I was on maternity leave from a customer service role at the start of the pandemic, I now wFH
I was on the sick in receipt of cancer treatment
I was unpaid, furloughed or not
I was working one night a week in an intensive care unit, I increase to two nights.
I was/am on maternity during lockdown
I work from home
I work in a school
I worked full time as a nurse. My partner, self employed, unable to access financial help
I worked in the Hub in Risca community comprehensive school during lockdown.
I worked regularly inbetween period of furlough
I'm retired
I've converted to 100% working from home when previously it was optional
Ill health
I'm a key worker so have worked through
I'm a live in carer for three adults for which I receive carer's allowance for only one of them.
im a NHS keyworker
I'm disabled
I'm now a home worker.
I'm retired
I'm retired
I'm retired so not affected from an employment perspective
Im retired so not really affected



I'm retired, but have daily exercise tending to livestock
I'm retired.
It didn't. I worked throughout
It made an effect on training and courses I wanted to do and to go onto new work. I volunteer now.
I've been lucky and worked from home
I've worked more
I've worked throughout the pandemic on the fsm project st ty penallta
Level of financial support was derisory
Lost some rental income
Made redundant before the pandemic, went self employed didn't claim any money, been a key worker
Made redundant, no help from any services. In fact, very rude, forceful phone call for council tax pay
Me and my husband both working in the ambulance service having to increase my hours with 3 children
My business had to close
My employer only renewed my contract on a part time basis and I have found another part time role
My job changed to working from home using digital learning
My main employment is okay but i am furloughed from my part time job
My partner has been made redundant
My son has been made redundant
My studies have been effective due circumstances
my work has been busier and i have been unable to take leave due to work commitments.
My working practices changed when I was in the office.
N/A
n/a retired
new employment just before lockdown. I have been lucky they are understanding & accommodating
No change with the exception of working from home
no change, wfh throughout
no support from CCBC or any grant system, we are below many limits for support
No work or support as a supply teacher
Not applicable
Now I have to work from home
now on 3rd furlough
OAP
Overworked and exhausted
Own a business, employ 130 staff across all regions of the UK, this has been a tough year...
Part time job, cancelled
Pay cut
pensioner

person anabl ydw sydd yn methu gweithio o gwbl. I am a disabled person who cannot work at all.

Qualified as a nurse

Resigned from my job before pandemic to be stat at home mum

Retired

Retired

Retired

Retired

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Retired - so no effect
Retired - this does not apply
Retired age 71
Retired age 83
Retired aged 81
Retired before Covid.
Retired before lockdown
Retired during lockdown
Retired during pandemic due to ill health
Retired from Mental Health services in the Nhs Feb 2020 after forty two years service
Retired just before pandemic
retired N/A
Retired so not affected
Retired teacher.
Retired.
Retired.
Rydw i wedi ymddeol - ond yn gwneud peth gwaith o'r ty I am retired - <b>but do a little work from the house</b>
Same job but required to work from home
Senior citizen
Shopping took longer
still retired
still working full time as I am a key worker
The flexibility of my employment has made me very fortunate.
The only thing it affected was that I now work from home and have done so since March
The pandemic has affected my business
The pandemic has impacted in that I now have to work from my home
The pandemic has taken away our freedom and rights! We were born free and we shall die free!
There isn't enough room here. See below.
this lost us our business after 5 years of building it up
voluntary retirement.
Was looking - the pandemic made it harder. Started work today for Track and Trace.
was made redundant, out of work for 3 months but have found employment

Wedi ymddeol / <b>retired</b>
Whilst I remained in work, it was extremely strained and very stressful trying to home school
Work ahs gotten busier
Work for the NHS
Work in a pharmacy, have worked throughout
Worked from home initially for shielding purposes but now back in work
Worked from home. Giving better work/life balance
worked right the way through (work in an accountants) however i have had to self isolate twice
Worked right through I'm a domiciliary carer
Worked through the pandemic, only received sick pay once due to isolation and could not live on it.
worked throughout; home working arrangements introduced which was not in place before.
Working from home
working from hoe 3 days 2 days at base
Working from home
working from home
Working from home
Working from home - this has made me feel thankful, privileged, less anxious d most importantly safe
Working from home has been introduced
Working in school. Initially not able to go in.
Working online for EAS clerking school governors meetings
Yr oeddwn wedi ymddeol ar ddechrau y pandemig <b>I retired at the beginning of the pandemic.</b>

## Q15: Comments on how we have collectively responded to the pandemic

1. Senghenydd doctors practice closed dentists ceased	2. Access to 3.Churches reached out through Zoom & UTube
A couple of my neighbours totally ignored the rules even in the first lockdown - this was totally frustrating!	
A number of CCBC office staff that I know appear to be suffering from increased mental health and work life issues and reduced social interaction from extended home working but are afraid to raise this concern with their Employer	
Ads we are aged 78 and 80, there was no contact from anyone other than my son and grandson who live with us, to do some shopping etc	
All in all I think the council have done a good job in many areas. Environmental health and planning enforcement seem overwhelmed during this time and have been unable to help with my requests for help. I believe my neighbours are taking advantage of the situation and their behaviour has severely affected my mental health. the closure of the 24 hour team that was helping me before the Pandemic and the understandable inability of the council to conduct house visits has meant that my neighbours can do as they please, which is distressing for me.	
Although safety is paramount during these difficult times, the government and local authority have clearly not thought through families who have 2 full time workers, one being a key worker AND another who works in the private sector and employer who does not allow working from home. So when schools are finishing term early, there is no choice but to mix families due to no childcare available. If it is, we are not aware of it. Unfortunately, the schools were very slow on the uptake of social media to enable lessons through the use of teams or Zoom. Parents who must continue working would have relied heavily on that. It now appears that schools are closing early so that the teachers can isolate in order to see their elderly relatives during Christmas. Most of the private sector does not have this luxury either and must also find some way of getting childcare for their children at extremely short notice.	
Altogether - a job very well done. Team Caerphilly in action!	
Always appeared the Council was too ready to follow the lockdown instructions from the Welsh Government too readily and easily without any challenge. We were in lockdown very early and there appeared no clear exit route. We did the best we could in our area in those harsh extended lockdown conditions.	
Apart from refuse collection, the Council have not been seen to be doing anything in the area	
As a ccbc employee and resident I feel we have responded very well, overcoming huge service delivery hurdles. working from home on such large scale was something that I would never have thought I would have seen in my lifetime. buddy scheme worked well and I met lots of lovely locals I never would have otherwise.	
As a cyclist I regularly cycle around South East Wales usually entering RCT, Cardiff, Vale of Glamorgan and Newport. When I was restricted to Caerphilly CBC i cycled to places that I haven't visited for years and some never. My only complaint is the hills but you have no control over them!!! Free parking in Council Car Parks has helped. My wife has a heart condition and therefore cannot cycle up hills to much but enjoys cycling on the flat or slight inclines so we took the car to Penallta Car park then cycled to Risca and back. She just about coped but the free parking helped us as pensioners	

As a general comment - there have been different information for different areas and people were confused. During the Caerphilly lockdown people were not aware of the Caerphilly borough boundaries.
As a self employed person I used your business advice service and found this really helpful and useful. I also became aware of the fact that your building new business units in Nelson and Rhymney, which I think is fantastic. I've wanted a council unit for years but the ones that are affordable to me are too old and not suitable. Private unit owners want too much money for new units so I think its brilliant that your building new ones and would ask you to consider building more. A lot of people I know would like new units and have the council landlord. My mother had a buddy during the lockdown and she was very lovely and helpful and took so much pressure off me while I was trying to keep my business going and trying to get grants and help.
As a unifying factor C19 helped. However, I am utterly dismayed at the UK, Welsh government, and Local Authorities (Police's) failure to stop large gatherings like the BLM protests that undoubtedly cost lives.
As far as i am aware services have continued as normal.
As stated above I as not aware of any changes you had made or what was available. How was this communicated? I suggest you review your communication channels to be more wide reaching in future to ensure everyone is aware
As vulnerable adults we try to keep out of the way of people and places. We have 2/3 hr walks in country parks and common land in the morning and 1 hour at nights
Badly.
Been far to lax with shops, clubs, public houses and the general public where found to be breaking Covid 19 rules causing more infections
being self employed and working on a farm, we have received no support off anyone,
Biggest issue the council does not publish rate per 100,000 by area. There is a public need for name and shame to drive home seriousness of personal responsibility. There is a distinct embarrassment with figures just bland words.
By not closing playgrounds children and adults are riskung spreading the virus through cross contamination. Groups of xchildren congregating without masks etc.
Caerphilly Council has been supportive of volunteer groups helping in the community
Caerphilly council has done its best with the budget it has available and in these extreme circumstances. I fear for the future of this country specifically wales its lack of opportunity for young people and the massive unemployment this pandemic has created will have a long term effect on our nation and in the country as a whole.
Caerphilly Council's regular Open Letter is a good way to keep up to date with restrictions. It's easy to sign up.
Caerphilly lock down didn't work more house parties
CCBC has followed the mainstream narrative and it has had the same detrimental impact that has occurred across the nation. I am not aware of anything that CCBC has done to take account of local situations. It's been a lot of restrictions for no obvious gain, but a lot of damage to individuals' finances, businesses and health.
Ccbc made an excellent response to the pandemic. Kept us well informed of help and assistance available. I did not use any of the services but I know many people who did, and were grateful for all the help given.

CCBC's response has been incredible. The Buddy scheme and the FSM planning, preparation and deliveries have been well coordinated and worthwhile so those who are most in need.
Collective response has been fantastic just a shame to see that a councilor who lives next door to a person receiving help through the buddy scheme did not get involved.
Collectively I believe that in the main we have responded well to the pandemic. However in every collection of people there are some who are unable to conform to advice which they see as interfering with their free will. Unfortunately they will always be with us.
Collectively no, individually paddled my own canoe and any medical or psychological help I needed I sourced myself.
Communication could be improved on social media
Community spirit has enriched our lives - 'we are in it together' has been evident
Confusing. Isolation poor problems. Doctor's surgeries not helpful
Could have done a lot better in extending the original lockdown period and making the wearing of masks compulsory both then and now.
Council did not reach out to all vulnerable oaps. Many Did not know that the council were able to help them with shopping and other essential chores.
Council has done a first rate job
Covid has had a massive effect on my mental health and it's been extremely hard to get the right support and help
Creativity and innovation has been impressive all over. Glad council was able to harness the huge amount of people looking to volunteer to help. Hugely untapped resource.
Credaf bod yr awdurdod wedi ymateb yn dda iawn i'r sefyllfa. yn arbennig yr oedd yr adran addysg wedi ymateb yn wych yn syth ar ddechrau'r cyfnod ac wedi parhau i weithredu yn hynod effeithiol trwy gydol y cyfnod. <b>I think the authority has responded very well to the situation. Especially the education department responded excellently straight away at the beginning of the period and have continued to operate very effectively through the period.</b>
acting too slowly to the pandemic the council wasted time in getting rid of swings from parks but leaving the rest open. They limited where younger children could go such as toddler groups. There was no support for the elderly in the community who lived alone without family to help with getting essentials so they were forced to use council transport. People without the Internet or access to TV weren't informed of updates and rules. No food banks were set up in the area and as a result of closing nurseries many people were losing income staying at home. As the restrictions of shops have been in the few months up to Christmas it now means when things re open seams of groups are going to be heading to the CBD and busy shopping centres to catch up on Christmas shopping. It is going to be especially difficult to control this. By restricting what people buy in store on the lead up to Christmas is essentially asking for a higher foot fall in shops just before Christmas. This is especially worrying as there will also be many school children as they are now in the holidays.
Dangerous to walk on footpaths as overgrown, not wide enough for pram/wheelchair because overgrown. Made going out for exercise dangerous and inclined not to go! Cant understand why footpaths have been allowed to get into such a state to be too dangerous to use!



Decision to close public areas - eg parks, walks etc was a bad decision
Didn't know you had
Difficult to comment on this situation really as this has been thrown at everyone, everywhere - a learning curve
Disappointed in reduction in bulky rubbish collections when more people working on their properties. Good doing free council car parks
Dissapointed in clarity of communication as more detail on locations of outbreaks, enforcement and other action could have been much better. What did work well was services such as refuse centres giving waiting times. Leisure centres could have provided information about offer to suspend membership much earlier as I cancelled membership before offer was clear. You may have lost members as a result.
Don't know of any to start with
During the course of my employment, xxxx, the main complaint I received from the public was that whenever and whoever they telephoned - they had difficulty in getting an answer. - No one answered the telephone!
During the initial Covid 19 months I could not understand why the Recycling Centers were closed and then when reopened the number of staff allocated to these venues was excessive. These venues could have remained opened to ensure the public were able to dispose of their excess rubbish in the correct way. The amount of fly tipping has appeared to increase costing the council more money to clear.
Everyone totally ignoring rules. No face masks or noses not concealed. No social distance. No police arresting as they do abroad. Lockdowns need to be longer (4 weeks) and visibly enforced by LAW
Excellent communication through emails
Excellent council website and updates via email so people know what is changing and how we must all change our way of living to keep safe and respond to the pandemic.
Experiencing a parental bereavement in April 2020 was beyond difficult and financial / probate processes are still ongoing , 8 months on. Registering the death was difficult and repetitive despite council staff being understanding and doing their best at the time. Not sure Tell Us Once worked at all. Received numerous check up / ressurance telephone calls for mum after the death. Calls were well meant though. Feel the Council's response providing shopping / prescription / well-being support was outstanding Schools and Early Years services have responded amazingly and should be congratulated - both in providing support and services throughout to children and families. Concerned though about missed groups, schooling and opportunities with the inequalities gap increasing.
Fabulous service for school meals as seen online excellent support from local businesses
Far too many politicians talking far too much and far too long about C-19. It probably depresses many folk and would certainly bore me to tears if I didn't switch off.
Feel proud that we have come together as a community. It makes a huge difference to locals to feel part of a wider and caring network
Found Covid was the excuse to do nothing or the bare minimum. Called council as neighbours fence that had recently been installed by the council had come

down damaging my property. Told because of Covid, there's nothing they can do. The grass wasn't cut, roads weren't fixed to name a few things that weren't attended to. So I just wonder what exactly have the council been doing. That fence isn't priority, fair enough, but I don't see why I should pay out on top of the damages for a fence I had no say in.
Free car parking initiative, I now shop more often in local shops
Free carparks
Free parking in Blackwood should be continued until Easter but get rid of stupid situation where Traffic Wardens fine people for using shopping centre
Free school meals are supplied to people on income support. Their income hasn't changed so why provide meals in school holidays. If you check social media a lot of the meals were given away. Total waste of money. People who were unable to work because of covid or on low wages should have been prioritised.
From my own experiences too many people have ignored the requests to limit mixing with others, generally the attitude from our citizens who we have seen shopping or taking exercise has been very good natured and humorous but they are not happy with the way the politicians have responded, frequently making decisions that make little sense to many of us. Of course we all realise it is not an easy situation to have to deal with, but the chance to impress us with their decision making has clearly passed them by.
Generally speaking Caerphilly has reacted well
Getting a slot in home delivery for shopping was extremely difficult, We gave up and relied on our daughter to shop for us
Good level of communication through a variety of channels Very prompt service of administering Government grants for business
great teamwork and the commitment and resilience of staff to adapt to new ways of working and delivery of service was excellent.
Great to have regular newsletter well done
Greatfull for the upcoming dates
Has Covid been used not to fulfil certain council tasks. I.e. litter and public bins
Have obeyed requirements of authority, when known!
how the hell can you ask a loaded question about homelessness being less in the pandemic when nobody was out and about to see anything? typical labour council trying to claim a win when there hasn't been anything changed by them
Hubs could have been set up for the last week of Autumn term to overcome strain on nhs and would allow better preperation time for teachers instead of late notice of school closures.
I agreed with the non grass cutting in non essential areas and feel that it should continue to create better diversity in the future. It's been good to hear about the many support agencies etc that stepped up to help those in need. I feel the community is split in its response to the pandemic with many people not taking the pademic or measures seriously enough.
I am a freelance swimming teacher and managed to keep working in England as pools and lessons remained ongoing, just modified. Risca leisure centre want to hire me but lessons are not due to restart until March next year. Swimming is a life skill and an important factor in keeping everybody safe aswell as healthy and strong. I feel this sport has been undermined by non scientific reasons and not to reopen swimming lessons is simply not justified.

I am so pleased that I moved to Wales from England, as the official response has been so much better and people were more caring for others. However, after the initial lockdown I felt that adherence which had been really good fell away, partly because of lack of interest in the rules, pandemic fatigue and because it felt as if the risk was being overstated. Most people didn't know of many others who had the virus, a significant number wanted to socialise regardless, and so they did. I think that more specific communication would assist in compliance. Rather than simply giving facts and figures, presenting anonymous but true case histories which illustrate the impact one person had would make more impact. For example, 'Jane lived in a small town and worked in a local shop. She had two children in the local school and her husband travelled to Cardiff once a week for their shopping. Theirs was a close knit family and after the initial lockdown and the sense of relief the falling numbers brought, Jane started to see more of the people she had missed so much' ... you get the idea. It develops into her contracting the virus and then shows how easily and quickly it spread through her family before she even realised she had it, then the effects of all of their contacts. In my opinion this actually speaks to people in a far more effective way than just constantly hearing that more people have died, which eventually results in compassion fatigue. Presenting a different story each week or two, perhaps contrasting it with a story from a contact tracer, then one from a nurse or doctor etc. may well have far more impact as it makes the situation more personal and more 'real' to individuals. At the same time it is important not to lose the bigger systemic picture as well because without that as context then the details of the individual stories can act as a distraction. As with many things, taking into account both the cognitive/rational and the emotional/personal aspects, intertwining them and keeping the awareness that they are all parts of the same situation is an effective tool, in my opinion.

I am unaware of any response by the council

I appreciate the newsletters received electronically from CCBC and in paper format from Nelson Community Council

I believe CCBC are the best at dealing with problems

I believe that everyone has done their best in challenging circumstances. However it has highlighted how the council needs to adapt to using agile working and IT systems more. There should also be more focus on the environment/ climate change policies that support a new way of doing things. We could be a forerunner in technologies for this. We could also be a forerunner in changing our social care model. The council has shown that it does not need to be slow to adapt but it should not be about being responsive it should be about being proactive. The council has the opportunity to do things differently, be bold and change the face of how we govern but I suspect there will be little true change and things will revert to being done as they always have been done, as soon as the pandemic passes.

I disagree with closing all toilets we all need to go whether there's a Pandemic or not !!! and I will not go far because of it. 😡

i disagree with the closing of the shops, pubs and hotels - these areas are kept to a high standard of hygiene and safety unlike everyone's homes where mass groups are now congregating - waste of money mass testing in Merthyr - as soon as you tell someone they are negative they let their guard down hence a massive spike after testing

I don't believe there was a collective response, merely a lot of individual ones - most for the better, but with some people ignoring the crisis as far as they could.

I don't feel I have enough support for my son who has autism. So I struggle to go anywhere and not always have anyone to help with food shopping
I don't think the council or police have been visible enough in lockdown, especially during the firebreak where walking through the village or going to the supermarket or travelling on public transport, you can clearly see people or groups not distancing or following the rules, hence why we're going into a third wave.
I feel like we have been left to our own devices in our valley. When going into Caerphilly town, many signs for social distancing, follow the rules, wear a mask indoors etc. But in our village there are no Council signs. I have been into the shops/post office in our village where the shop owner was not wearing a mask, or wearing one on his chin. This should be policed/enforced more by the council. People are often visiting each others houses too, people need to be educated (even a letter would be better than nothing) on the dangers in this. But the valley is left to find out this info for themselves (which includes fake news) and is then spread on our local facebook group. Very worrying.
I feel that most private sectors like retail are back in work now so there is no reason why the council is still running on remote working. There are departments where the phone lines aren't connected. You phone customer services and they are no help. I have been chasing a council tax bill for 2 months and you suddenly send me a massive back dated bill the week before Christmas. While I'm still waiting for a reimbursement for a new house build travel incentive. The council was badly run and inefficient before covid. I didn't think it would get much better
I feel that the majority of people have acted responsibly during this year so far, aside from the minority that have total disregard for the law or other people's lives, or their own.
I feel the response has been fantastic, its not something we knew would happen but as a whole I felt supported by my council through the pandemic.
I feel the withdrawal of parking enforcement has made it very difficult for residents who have permit parking bays outside their homes. During the first lockdown in March it was fine as everyone stayed home, but since this ended people did not adhere to local lockdown rules and the parking permit bays in residential areas continue to be abused by non permit holders without consequence due to a lack of enforcement.
I feel too much of decisions made are public sector driven. All appeasing union lead. Little regard to the private sector. Hence the disastrous results
I felt Caerphilly responded very well and very quickly to support vulnerable residents and children in the area. The school meals system was very well done. I work in a school in the area and i think the guidance has been well presented and feel my welfare and safety as staff has been important.
I felt that closing the recycling centres through the borough during the lockdown was unnecessary and short sighted. Many people used that period of time to do work on there homes and would have benefitted from these centres being open, they are outdoors and now they are open they are showing that they can function effectively whilst still maintaining distancing etc. I do feel that closing them increased fly tipping within the borough
I found that the places I used to walk became overcrowded with people who had never used them before so it made taking a walk a risk.
I found the closure of the recycling site really frustrating during the pandemic.
I had e offered my help but no one on my street responded.

I have been amazed by how generous people have been. However, also dismayed at how selfish some have been in openly flouting lockdown rules to meet people outside their own bubble. It has been alarming to see photos of people doing this on social media. I'm also dismayed at the number of people following conspiracy theories and blaming Welsh Government for making the rules that keep us safe. Roll on the introduction of the new curriculum and critical thinking skills within our communities. CCBC have done an amazing job in feeding our children. Thank you!

I have been left feeling very disillusioned with the public in general but any support I have sought from Local Services have been available

I have been very satisfied with the response overall.

I have been walking more in the local area during the pandemic; everywhere I went had overflowing dog mess bins or people had just stacked bags on the top of the bin.

I have been completely isolated so cannot give a valid answer

I have found accessing some council services difficult, particularly when your staff are working from home. It seems that the link between customer services and individual departments is not consistent.

I have helped my elderly mother as much as possible but most elderly people seem to be either independent or only want assistance off their own family.

I have seen other streets near me make a real effort to support each other through the last 9 months or so. I have appreciated the work the ccbc employees have done to continue to collect the refuse but other than that a lot of things in my area have fallen by the wayside. More effort needs to be made to promote green spaces that can be available for people to take exercise such as walking to help with mental health and general wellbeing

I heard about this virus November 2020 I think more should have been done earlier than March 2020 also I do blame Boris Johnson should have locked down in January 2020 I also believe we should have total lock down now for a month I also think the council should be spraying inside and outside of shelter housing complex in borough but that is opinion also all visitor's should sign book on entry into complex. Thankyou

I live in a rural area and for me the pandemic made my home and usual places of exercise very difficult and I have in fact not enjoyed the countryside as I would have otherwise. The footfall past my property meant that both me and my children didn't want to leave our property to exercise our horses, as we would have otherwise. We had issues with strangers wanting to feed our horses and I felt intruded on.

I own a business that operates in Caerphilly and Merthyr council areas. I found Merthyr council and Business Wales very unhelpful. I would like to give mention to Geoff Peters and Steven Wilcox in your Business Team as without their help, support and advice I wouldn't have known where to turn or how to access the different forms of support. There was so much information out there that it was really confusing and other avenues I tried weren't helpful.

i personally think the restrictions should have been uk wide and all the same time as it was in march

I really appreciated Caerphilly's approach to childcare for key-workers, free school meals, and regular communication.

I really can't understand why the rubbish tips closed. It was just asking for flytipping , as I had confirmed by one of your men.
I still pay 10% of my salary to travel to work in a hospital despite the job being one I could do at home if the NHS actually valued its staff and their wellbeing.
I tested positive for covid and didn't receive any help with food parcels or my bills and now I can't start my job until after christmas
I think needed to be more coordinated on social media between Government and councils and local service boards- to counteract the fake fact and falsehoods and a lack of compliance to the rules
I think as a Council, you aim to include people really well, but then it is down to individuals within the borough to work together as a Unit. Some people may have less facilities than others in which to enable them to do this.
I think Caerphilly Comcil respnded superbly to the pandemic, setting up the Buddy scheme that proved to be a valuable service to so many. Providing free school meals across the Borough.
I think Caerphilly council responded fairly well overall. I use the bus a lot and some buses the driver did not wear a mask and there wasn't always a window open to let the air circulate but other than that everything was alright in my opinion.
I think CCBC has generally done well. I am a lawyer and have found your office staff have strived to assist in difficult circumstances. I work on the main street in Caerphilly and have seen most people trying to comply with the various rules and requirements.
I think CCBC has shown an amazing response to the pandemic and the staff have strongly pulled together to support the community. Over and above other authorities in Wales in my opinion. No mean feat given the size of the organisation and I hope the residents realise how lucky they are to live in this authority.
I think CCBC have been one of the best councils with regards to responding positively to Covid-19.
I think it has improved the community spirit and enabled people to communicate with each other more.
I think it's been amazing how school meals have been delivered to vulnerable families. I feel schools have been under appreciated, getting the children back was an enormous task and school staff are giving over and above what they are normally expected to do while putting themselves, and their families, at risk with an increase in Coronavirus in some areas. Many other council employees are also doing their best but still haven't returned to their offices.
I think overall the council responded well, however, I was a little concerned about a testing centre opening in Caerphilly then after a short while it was closed or moved somewhere else. A little worried that all of us had to go into lockdown when a lot of the cases were in the Caerphilly area. I was very pleased that you offered a click n collect service at the Libraries, but that was not very well advertised I found out after it had been active for some time. Sad that this has now stopped under the new lockdown, not sure why it could not have continued I felt very safe using the service and took every precaution to be mindful of the library staff they were excellent. This is the saddest thing about this whole lockdown insanity services that people enjoy and need are just shut yet the pubs remained open...I do wonder on times. ALSO, my biggest moan is about the waste recycling centres what an earth is this ridiculous queuing system it takes hours sometimes to get to my local site if this COVID 19 situation is going to continue which it will for another 12-18 months at least then please abandon this system and let the sites run as before,

after all, we are all out in the open the risk is low or set up an appointment system I have used this in 2020 when I was in Pembrokeshire clearing my Mums Home, it was fantastic so efficient and much safer for the public and especially the staff as the footfall is low due to the appointments.
I think overall, the way the Council reacted to the pandemic was second to none. Support for the vulnerable in our community was put into place very quickly and those people who I know who received the support have been very appreciative and have said that they wouldn't have managed without it.
I think that all services have worked well under circumstances
I think that CCBC have done a really good job of keeping employees and the borough aware of the facts and as safe as possible.
I think the Council has provided useful information on the various initiatives underway to help people, especially those living alone, and the Gwent Association of Voluntary Organisations (GAVO) has also mobilised its "volunteer help" services.
I think the Council have responded quite well to the pandemic under the circumstances.
I think the Council response re meeting the needs of the most vulnerable was good
I think the County Brorough have been very good in responding to the difficult times we have experienced
I think the leadership around education has been poor. Very poor opportunities for my children during the first lockdown, my computer was not fully compatible with google classroom etc. No real time learning or lessons all work just sent, if teaching was as simple as reading and completing tasks online we wouldn't need teachers. But we do need that teaching expertise. The move from small bubble face to face teaching to normal class sizes was irresponsible and has led to the situation we have now, constantly worrying if my children have been exposed to Covid at school today, continual breaks in face to face due to others testing positive in their classes. I really think this and it's impact on children, parents and teachers has failed to recognise the mental health impact on them all a blended approach would have been much better to enable class sizes to be smaller for face to face learning.
I think the way in which the child care hubs was organised was disgraceful. Me and my partner were open and honest about being key workers but still had to pay for our child care place which cost over a thousand pounds where as other families who were less honest about their situations had free child care, there was no fairness or equality in the decision making processes and the communication was very punitive.
I think we have all done very well.
I think you've done very well
I was given an emergency payment of £130 which was deducted the following month.... I would have happily worked with my colleagues with the buddying system. Furlough lasted 6 months so I have had no money November and December. Great time of year to be left out in the cold
I was not aware of the library ordering service until a friend informed me. It is a good service now I have accessed it.
I wasn't aware of most of the additional support/services so more communication would be good. To my knowledge there has only been 2 test centres in the

Borough for very short periods, considering we are in the top 5 highest rates i think they should be more centres open and a better track and trace service
I work for ccbc and everyone else in my office was allowed to wfh and have laptops right from March. My team had to work through the pandemic for two months until we could work from home as we obviously wasn't as important as other people. The more you keep ramping up the rules the more rebellion you will have, start letting people get on with their lives!!!!
I would like the recycling centres/ tips to be on a booked slot to guarantee entry.
I would like to be told why the council offices is closed to the public. It's big enough for social distancing surely. All on full pay, no redundancies, well done to the dustmen and waste sites
I would say what I noticed on the news that Caerphilly Council did a very good job reference children being fed through the pandemic take my hat off to you I think your staff that worked extremely hard in this time. Also refuse collection round of applause congratulations they never missed a day don't leave a mess hurrah hurrah deserve a Christmas party for the council
If you in rural area felt left out and ignored
If you mean how CCBC has responded to the situation then I would say very well. If you mean how the general public has responded to the situation then I would say I have met a lot of selfish people that I didnt realize existed which has now change my opinion of "other people" we seem to live in a society of "I'm ok jack so sod you"
If you're talking about CCBC? Shambolic would be an understatement
I'm 79 and still don't know who my neighbours are
In these uncertain times community care is clearly recognised and (illegible)
Initially people responded positively but sadly as time goes on some get complacent and impatient and live for today and not for the future.
Is it really necessary to shut everything down in order to try to contain the virus ?
It has been more in town than rural areas and a lot of disabled people who did not have help from council or was not in care home did not get help
It seems if CCBC could save money the choices made were to cut and save . Closing waste and recycling centres a poor decision. If money collected services council tax etc all operated fantastically well but response other services etc to fly tipping poor.
It seems to just be used as an excuse to reduce the quality and quantity of services, without any reduction in council tax. Many rules and regulations make no sense
It seems not enough time is spent deciding what action is necessary to protect and this leads to some people being out at more risk ie it should be imperative that queues are reduced as soon as possible with longer opening hours. Not shorter opening hours. Barriers are better than closing tills
It was a serious error of judgement to lock parks & cemeteries to residents during lockdown. When the 2 be lockdown of only Caerphilly Borough was in place, the council's stance and communication it out out was appalling. The council behaved very disrespectfully towards residents and has lost what little positive perceptions it did have.
It was wrong to initially try closing parks, especially when people were encouraged to exercise outdoors.



It would have been nice to be informed of the food parcels and buddy shopping as I was shielding and I'll and had to have my daughter who wasn't allowed to come in do my shopping and leave it on the door step . More information should of been sent to vulnerable people like myself . I had information from welsh government but not local .
It's all been very good, some residents though have not followed regulations
Just listened to the public
Just shows that Penallta was a waste of money
Just some areas had letters - others didn't. Some older folks rely on their neighbours and have not had it. It facilitates to get news.
Keep faith I believe every cloud has a silver lining , work on the philosophy that there is always somebody worse off than yourself
Lack of physical information
Largely, by having the best holiday of your lives
Leisure centres and swimming pools should only have been closed to make them covid safe as they are essential for people's health and mental wellbeing.
Leisure facilities for young swimmers especially was very poor and extremely restrictive
Leisure services eg pool safety needs improvement My local leisure services were not on the app to book
Less service to the point where the general waste lorry staff who collect our bins were all smoking cannabis in the lorry when collecting bins leaving a strong smell of cannabis in our street. When we called to complain the lady on the other end of the telephone said "can you call back later because I have to take my child to school".
Local medical support was/is rubbish No one from the council knocked on my door to advise on services availability
Lone adults were forgotten about for a very long time. This has worsened my mental health and there is little face to face help beyond medication.
Mae ymateb y cyngor wedi bod yn arbennig o dda. / The council's response has been exceptionally good.
Many people have ignored restrictions making it quite unfair to venture out
More should be done by the high street shops to limit shoppers inside their stores as some just pack shoppers in to maximise their profits and do not follow the covid rules about social distances.
More visibility about the do's & don'ts should be given to the public by using posters in shopping areas.
Mostly talk and no action. Have not seen police or enforcement officers. Residents just did what they want
Much good practice but offset by cyclists, runners and young people many of whom have ignored good practice.
My brother was ill following contact with someone who had COVID 19 and was unable to get anything other than a walk-through test , miles away from where he lived, even though he lived alone, had nobody to drive him there and could barely walk.
My husband has been shielded and our local Councillor Lisa Phipps advised us to register with CCBC which we did. Fortunately between online shopping and one of our neighbours we managed OK so did not actually use any of the services on offer.

My only help has come via ASDA supermarket who deliver my food as I am on the shielding list I had no help from the borough council.
need to be much stronger enforcement against those not following guidelines as we all suffer from the mindless few yet they dont get punished, set up a register so people not sticking to guidelines (wantonly) are out in it and are then refused or bottom of list for any NHS assistance , benefits etc
News has concentrated on Caerphilly town and communities close to it, the borough is much more than this,and I,for one feel excluded,there is a bigger picture !
No experience of it
No information from the council
No support for BSL users or disabled
Not allowed to see family or friends yet I live next to a town that constantly had people crowded and drunk in pubs, inside and out. Lack of financial support. More interested in booking cars for being parked near their homes despite there being a pandemic, this pandemic has left me and family out of pocket and suffering. Paying a huge amount of council tax as a single person to live in a town that's dirty and surrounded by drug dealings. My bin was also not collected on numerous accounts and I had to send forms twice to get it collected. Makes absolutely no sense to still send children to school when numbers of cases in them are growing. Local hospital doesn't even have an A and E either and we have to travel to Cwmbran instead despite upon building it the community was promised an A and E. With the pandemic still going on, town parking should also continue to be free until this is over with!
Not being able to speak to various departments concerning maintenance grants for jobs agreed before lockdown March 2020
Not enough poeple have kept to the rules. Unless rules are policed, selfish people will ignore them
Not providing childcare for all essential workers made life very difficult. I work at home, but being expected to look after a 1 year old at the same time was not realistic.
Not sure if it is council related but local restriction seem pointless. Living in Caerphilly and working in Newport, having which supermarket I could use in the way home from work seemed crazy. I also live alone in Caerphilly and don't know anyone in the area so technically wasn't allowed to see any one at all during lockdown when support bubbles had to be local. Dividing South Wales up like that, when different areas as so connected was counter productive
Nothing but admiration for all the CCBC staff during these horrible times.
nothing in particular
Nothing much done that was relevant to us. It seems that if you own your house, even if you are just on a state pension, that you are invisible and not needing help. We had to rely on my son for help with groceries etc, even though he doesn't have a car.
Nothing specific, job well done. As a person who continued to work as a key wokrker during the recent months, I thought free parking (Blackwood) was fantastic
Ok in circumstances but monitoring that hospitality sector was compliant when 1st reopened was poor and allowed spread of Covid

older generation sticking to rules but younger ?????????????? need to be addressed .
On the whole, I believe CCBC have acted in a responsible, professional and competent manner to this crisis. However, there are still a few minor issues (e.g. street cleansing) where the poor standards prior to the pandemic have not yet improved.
Only to the above question on homelessness, can't possibly comment as we're not allowed out so won't see it. But certainly hope it's less.
Open spaces have been out of bounds to the local community during the initial lockdown and communities have been left to fend for themselves, hence a stronger community spirit. However, the Council could have done much more to ensure community relations and ensure vulnerable people have support.
other than on line i don't feel there is any connection with the council.i would like to see more police patrols in the penllwyn,there is no connection with other bodies,voluntary groups to check on vulnerable,social services or any other agency,s.we have become a society that lives on line therefore much less human contact
Overall, CCBC has responded very well. However, I am disappointed to see that while schools, cafes, community and leisure centres have re-opened, the daycentre facilities for out residents with a physical or mental disabilities have not been opened.
People appreciate everything more, each other, the space we live in and our recreational space.The importance of our community and everyone taking an interest in looking after where we live for our future generations. I feel that the housing development has taken advantage of the situation and while everyone was worried about staying alive and coping with the situation, a park on the main road was passed and the number of houses to be built went up from 91 to 110 then 125, resulting in our lovely park being taken away and a token one being shoved next to a main road, no one knew about this, not even the two local primary schools. Very underhand and a really horrendous place for a park. Not good for our mental health or well being. Currently the existing park is an attribute, improve this one please because the proposed park is an embarrassment signifying that Blackwood residents are insignificant and we will have to make do with the rubbish that has been passed, regardless that we would rather have the existing one improved please.
People had to make an effort to talk to someone because of the harsh restrictions which we adhered to while watching others do exactly as they like
People have become less sociable, more intolerant, less friendly and respectful and more fearful. The different tiers of Government have taken away our basic freedoms and criminalised innocent activities. I feel the response to covid, implemented by our local Government, is a crime with reference to the Human Rights Act. Governance 'by decree' has undermined the foundation of our democracy.
People snitching on each other, curtain-twitchers, everyone frightened of each other, neighbours taking advantage of the situation to do whatever they want, flytipping through the roof, streets not safe at night because there is so little street lighting, removing disabled parking bays to put in ridiculous 'cafe culture' street seating that is NEVER used, appalling signage in towns making the place look like a biohazard area, dystopian electronic road signs to flash messages about social distancing, not bothering to try and open the libraries for 8 months, taking months

to open leisure centres, surly recycling staff, bending over backwards to the Welsh Government to send us into a local lockdown first then dangle a carrot in front of our faces every week that it would be 'lifted' only to be thrown into the 'firebreak' with everyone else, not bothering to answer any letters or emails, council can't be bothered to empty waste/dog bins, allowing the proliferation of fly tipping without doing a thing (though you're quick enough to put up dystopian digital signs to tell people to social distance and remove protest signs, aren't you? Still, STILL paying xxxx a former chief executive!!! Caerphilly council is a joke and it's destroying community spirit.
Perhaps face masks should have been introduced when shops re-opened the first time
Perhaps not been hard enough on those ignoring rules.
Poor response to visiting property to assess level of grant approved in principal, risk assessment too stringent stopping staff visiting to make the assessment.
Poorly - wasted money on signage.
Poorly in relation to continuity and discharges form hospital settings. Delays leading to increased numbers in hospitals, patients ready for discharge however unable to discharge due to the packages not available
Providing an emailed update has been useful. The fact Caerphilly went into lockdown first made me feel safe that this was being taken seriously.
Public ignoring rules and not behaving responsibly
Public in Bedwas have been fantastic. I was concerned , however with the CCBC food parcel response, I saw so many people on my street receiving parcels who had no need for them
Pull you finger out
Really helpful with council tax advice
Reopen the libraries in the New Year. Other local authorities have done so,why not you?
repair team on the ball.
Restrictions have caused hostility between friends and neighbours. Failure to allow self responsibility and promotion of healthy people being a risk has caused much divide, bad feeling, judgement, jealousy and non trust. The potential of a community coming together to support each other in a time of crisis has been thwarted by fear propaganda pushed by the media, nonsensical restrictions that have no scientific grounding causing a divide of those who can see the lack of common sense and those who blindly accept these contradictory and often ridiculous rules. The Community spirit has been killed off by nosy neighbours, petty complaining, judgemental accusations, blaming and suspicion.
Retired
Risk assessment for Council workers to engage with communities that need grants approving too rigid. Council Workers need to get out and get grant work approved ASAP.
Rydw i'n credu eich bod wedi gweithio yn ofnadwy o galed o dan amgylchiadau digon heriol.n Rydw i'n credu bod ots gennych chi am bobl Caerffili. Diolch yn fawr I think you have worked incredibly hard under very challenging circumstances. Thank you
School transport in September was a shambles! Messages left on answerphones not returned. Unable on MANY occasions to get hold of anyone regarding transport for grandchildren as their names weren't on driver's list. Poor woman

who answered my telephone call was near to tears and inundated with complaints. Working from home DID NOT WORK.
Schools seem to have taken any opportunity to close or shorten time there. Primary schools.
See my comment on Q10
Seemed OK but there should be emergency plans for different type of emergencies. These should be made at all levels, throughout organisations and occasionally tested such that all residents are aware of them. These should include measures such that the low income, vulnerable (etc.) do not as far as possible suffer economically when collective effort is required. In this pandemic the young 16+ in low income employment suffered most, particularly if having to look after children at home. This I see as dangerous, as non-compliance to prevention measures by these groups caused suffering to the wider population (young care home staff come to mind!). Regulations need to be passed such that all houses have an emergency equipment cabinet containing masks, visors and other equipment. And if not all houses, then for those working in high risk occupations - NHS. I think employees will have to take more responsibilities for themselves - the Government can't keep huge stocks of just in case basic equipment remote from the people.
Service has decreased a lot due to council staff working from home
shutting down all offices hasn't helped us at all
Signs to remind others to use masks... some don't.
Simply by adhering to the advice given by the Welsh government
Some of the rules are hard to understand. Too many ifs and buts, you need to be a lawyer to understand
Some services responded in a 'knee jerk' manner, as opposed to truly analysing the real needs in the communities.
Sometimes closures were difficult to understand i.e the library and the Youth centre both of which apparently were closed due to lack of adequate ventilation provision. The library is a vital community hub in Risca and was really missed by all age groups. obviously the staff needed to be protected but chemists banks etc managed so why close an important community building? Not everyone has access to the internet printers etc The Youth centre is where the Risca U3a is run from but groups havent met there since march. I run a voluntary group there weekly for older people and could give no explanation on its continued closure. There has been an increase in fly tipping due to frustrations with the local recycling site although refuse and green bag collections have been done regularly throughout the pandemic and I am very grateful to the staff that have done this job. I help care for my elderly mother in law and she has had some minor adaptations done to her house during the pandemic and we were very pleased with the excellent contact promptness of call backs and service delivery with this.
sometimes online services aren't accessible to everyone. sometimes we just want to speak to a human being
Stop using it as an excuse not to cut grass, not to open leisure centres or to explain why bins have not been collected all asking residents not to travel extensively then allocate 4 g pitches to sports teams that have facilities closer to them leaving local clubs having to travel 10 miles to facilities this goes completely against Covid policies . School teaching was appalling from comprehensive

school during initial lockdown and then in the most recent lockdown the school hadn't learnt anything still the same poor education being provided

Street cleaning was left for months, residents took it upon themselves to clean streets / cut back overgrown hedges etc. Despite a reduction in traffic, roads are still in disrepair in some areas with potholes apparent / line painting required to traffic calming measures. Hubs were set up but were not run particularly safely initially, attendance for teachers in some instances was voluntary and many took the easy option of not volunteering, I'm sure they would have if it was linked to removal of pay. I am of the view that Council believe they have responded well to this pandemic but there have been inconsistencies and it is unlikely that the re-deployment of staff was inefficient given the various skill set shortcomings. Private companies had to make tough decisions to furlough staff or even lay staff off, Council staff were seemingly immune to this leaving a feeling of "us and them / I'm alright Jack", not a great feeling of collective spirit / all being in this together when tax payers are funding part of the salary. The management of social distancing in the Borough obviously hasn't been robust enough, people haven't behaved responsibly across the board and as a consequence, we were the first to have our freedoms restricted. There has been too much salt and not enough sugar for too long, the bar for the release of Caerphilly from its original regional lockdown was too high, there had to be a benefit for good behaviour but there wasn't, as a consequence, residents are simply going to do what they feel is best for them and rules won't be followed by all. Areas of high case rates should be visited by leaders, its pockets of usually remote and forgotten communities that are doing what they want, if the offer of salt without sugar is the policy, strict policing of these areas should be undertaken day and night / CCTV used / prohibiting of vehicle movement out of the area. Residents in areas who don't care about the Country having freedoms removed / putting the vulnerable at risk should have their own freedoms removed, but it has to be policed in a way akin to marshal law. Council and Government have lost swathes of public backing to adhere to the measures set out, there's no direct consequences to those who have nothing to lose, fines won't work if there is no money to pay it, those caught breaching should be forced to undertake community service for the duration of the pandemic, the thought of "work" may force compliance. Keeping people active and engaged is vitally important, Council seem unable to be unsuccessful encouraging its residents to use its Leisure Services. Offering this FOC in communities with a low take up may encourage people to attend a controlled environment / stay out of the pub. There is capacity and as the Centre is open in any event, the commercial impact would be negligible. The leisure service provision in the Borough has been inconsistent and led to me making a complaint, which was resolved to my satisfaction...eventually. Council leaders have tried their best through messaging but ultimately have not succeeded in encouraging their residents to do the right thing, my children have in essence lost a year of their lives they won't get back and I'm of the view that Council have not been harsh enough to manage the position with the pockets of community not complying / rewarding pockets of the community that have demonstrated good behaviour (ie stop the eggs in basket approach - if residents of Gilfach have behaved / have low rates of Covid, give them access to Leisure facilities as a reward, conversely, if Rhymney rates are through the roof with nobody behaving, go into the community to mandate a resolution or simply shut the doors on it)...

Thanks ccbc for your help and support

Thankyou very much to all involved.
The biggest Council mistake was to close the recycling centre' during lockdown. The centres are well managed anyway. When they reopened they caused large ques which caused people to congregate and the last thing you need at the time of a pandemic. Fly tipping definitely increased. This plan was ill conceived. The schools should have been closed d as it it well known children can be asymptomatic spreaders. I have a relative who works in a school in New Tredegar who caught covid by just going to work.
The bin men have been friendly and talked to me. They were the only people we saw for two weeks in the first lockdown and they still wave and talk to me, making sure I am ok. They are wonderful people
The communication has been great - from council to the community.
The communication that the Council have produced to keep residents up to date with the current Covid situation by email, has been excellent. The information is timely, up to date and has provided clear guidance on what residents are allowed and not allowed to do. The Comms has been welcomed.
The community have come together which has been great.
the council has responded well to the pandemic - however i feel that more should be done to reiterate the need for social distancing and the wearing of masks in public places/shops as a lot of people do not seem to understand the need for it and this has caused some anxieties when having to shop.
The council have continued with services which are essential, however other services like leisure centres being closed are in line with saving life's and the councils decisions to protect people is key.
The council have put the residents first and in my opinion they have done a first class job under extreme circumstances
The council lockdown caused so many problems
The emails from Caerphilly Council were informative and relevant to the residents. It made understanding the local restrictions much easier during a confusing period.
The information online has been informative and up to date.
The introduction of the buddy scheme and school meals delivery service was excellent and played a big part in many people's lives, both those receiving the support and those providing the support.
The isolation has had a huge impact on mental health on people who live alone
The IT section need a standing ovation for the way the got most people remote working in such a short space of time. There have been some issues but I think they did an outstanding job.
The last 12 months have been difficult for all, I do feel there seems to be more of a community spirit, people and organisations have often helped in situations with great charity
The leisure facility ruling about using the pool are inadequate. Asking people to change on poolside and leave soaking wet is just beyond a joke. You should contact other councils to see how this could be managed better. Also communication from the leisure centres about the changes in policies were poor and I would have cancelled membership earlier if I had known what had been put in place prior to attending
The local testing services during the Caerphilly lockdown were not well advertised.
The majority of people seem to be obeying the rules but a small minority keep on doing what they want to agains the rules

The one biggest disappointment is that when the testing centre was open in Rhymney, the council did not make it public. The only way i got to know about it was through my local councillor on facebook. I have talked to neighbours and close family who are not on the internet, and they have told me they were not aware there was a test site.
The one way walking system needed to implemented a lot sooner in the town, more signage needed to be used earlier!
The ongoing use of face masks
The only input I have received is having my bins emptied
The pandemic shows a real need for better emergency planning. Financial dole-outs are clearly abusable; they are mad without any meaningful follow up checks of need for grants and outcome. Post lockdown organisation was a shambles, e.g. several people at waste sites just checking driving licences and organising long queues rather than being redeployed on more fruitful aspects.
The partnerships we had built up over many years in CCBC became even more productive and responsive during this time. We all had to quickly adapt how we work to deliver support where needed and this was a time where I believe we all totally pulled together in order to support our most vulnerable customers
The provision of an order and collect library service is probably the most important thing which has improved my quality of life during the pandemic. From the Council correspondence when the current lockdown was introduced early, I am under the impression that this service has now been suspended due to the lockdown - however Welsh Government guidance for this lockdown seems to show that libraries are allowed to continue to provide services provided this is via an order and collect service. If WG guidance allows this, then it is very disappointing of CCBC decide not to provided the service. As someone who lives alone and with family living at a considerable distance meaning that, although eligible to be in a support bubble, it is not practical to do so, access to library books is a really important.
The regular e-newsletters are very useful to help understand what's going on.
The regular updates online from the council have been very helpful and I think they have been pitched just right to help people understand what I happening and keeping us informed
The restutricks on 'non essential' purchases is ridiculous. I needed knickers as I unexpectedly had my period but couldn't buy any without having to explain to the customer services that I was bleeding. I think this is unacceptable. I also wish someone had reached out to me to use any virtual baby groups as now my son has missed out and is having speech difficulties from lack of social interaction.
The saying Team Caerphilly is laughable, yes there are teams such as refuse collectors etc., out working very hard throughout this pandemic but the majority of council staff, CEO, Directors, Senior Management and Councillors have spent most of their time in their houses having online meetings, this is not management or leadership, they should have at least made an effort to be seen out and about representing their respective departments.
The UK and Welsh government's have tried to handle the pandemic in different ways instead of the whole country, Great Britain, trying to control things the same, trying to gain political points over this issue has been disgraceful and caused untold suffering to the people of the country.



The Welsh government has followed the UK Government and created idiotic rules with no basis in medical fact. It's keeping supermarkets open but cordoning off frying pans and microwaves! It seems to think the virus knows if we are standing up or sitting down in a cafe! These are the ONS, government, and BBC official statistics. 96% of people recover from covid 19 (many of those don't even have symptoms). <https://www.bbc.co.uk/news/uk-55166292> 91% of the 4% who do die are aged over 65. 95% of those over 65s had serious pre-existing conditions.

<https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/conditionsanddiseases> The lockdown is killing this country. Are you going to keep doing the same? These are the ONS, government, and BBC official statistics. 96% of people recover from covid 19 (many of those don't even have symptoms). <https://www.bbc.co.uk/news/uk-55166292> 91% of the 4% who do die are aged over 65. 95% of those over 65s had serious pre-existing conditions. <https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/conditionsanddiseases>

The whole situation has had a big reflection on my Mental Health and Wellbeing. For a Disabled person people had a negative effect around me, sometimes it was hard to ask people for help as they did not want to get anywhere near me if I needed help I.e like falling for example, long queues were hard as I couldn't stand for long periods of time, people simply did not offer help, I found it quite frustrating at times.

There is a clear discrepancy in what the UK Government, The Welsh Assembly and the Council want to convey to the public and what the facts are. The media reporting has been deliberately set to cause fear. If you look at all official UK Govt websites the numbers of people testing positive does not justify any lockdown. Caerphilly has not challenged this and just gone along like sheep with questioning anything. The original Caerphilly lockdown was for a tiny minority in Senghenydd when most of the borough had no cases.

These silly surveys won't stop the spread of corona virus.

They will always have 'idiots' to flout the Covid rules - causing the infections rates to rise

Think Caerphilly CBC has done a good job under the difficult circumstances this year. The informative emails and newsletters has been very useful and we found the regular updates on how long queues were at local refuse sites particularly helpful.

Think everyone in council have done a good job considering how hard it has been for them and what they had to work with in regards to cuts and what services were open

this has been a difficult time and I have watched friends falling out due to differing work commitments eg those furloughed and those working extra hours

This pandemic has caused lots of confusion. Some will say closing the door after the horse has bolted, others will maintain overkill. No answer is truly defined, just the decision of the moment... right or wrong... No one should be criticised for those decisions made. At that time I am sure the decision made is the correct one, and only time will tell if it was indeed correct. As they say, better safe than sorry...

This virus is here to stay and it is not going to go away. Tell people the truth instead of wasting people's time with false ideology. People are frightened and need to understand in simple talk what a virus is and how it works. Spending tax

payers money on idiotic testing centres that stay for a week or two and then disappear is not the way forward as this leads to false security. People need to forward think and prepare for themselves and not rely on the local authority to plan and provide everything for them. We need simple language that people can understand to keep themselves safe. We also need stricter law enforcements on the few who refuse to follow simple rules to keep everyone safe.
To slow to react to the situation and why do you have to cut bus travel as people still need to shop to eat.
Too many people, even in my close, ignored the rules
Too many services blamed Covid for not doing anything.
Total shutdown from the start needed, but did we have enough info to do so
Turning off the street lighting with all the drug related ex prisoners in Newbridge has been awful! Care and repair for OAP have not even been sorting out handrails for the vulnerable. Former councillor baker has had two requests done on her behalf by friends and still nothing.
Ty Penallta is empty and a waste of money being kept open, heated, lit and cleaned with staff at home You have helped those on low incomes as usual and forgotten about the workers. Free school meals led to free bread, free cakes, free milk, they did not have to worry about working all day then getting to the shops to queue to get food to make their children lunches for school. They had it through the holidays, you've encouraged people to keep having children they can't afford.
Under the ever changing ongoing conditions In my opinion the Council has kept on top of the situation and has acted accordingly.
Unsure on the point of this option. Main theme/advice was/is to reduce contact, stay at home if possible
Use of electronic information signs did seen excessive
Very grateful for the Grant which has kept my organise financially viable, but this has now run out. Hope to be able to survive, but as a community centre, this will be a struggle.
very heavy handed tactics used by the police and council collectively
Very limited Welsh Language communications, which is extremely disappointing. Your disclaimer referring to no Welsh being available is becoming the norm (even when the messages are unchanged). I'm yet to see the Welsh language version of any of the messages..... Issuing Track and Trace letters, advising the household to isolate to a date in the past is both confusing and a waste of resources. It is particularly confusing with no recipient names and the date of the letter being after the end of the isolation period.
Very little action against those with total disregard for covid restrictions /very little action against dangerous parking on yellow lines (Croespenmaen shop)
Very poor at communicating the evidence that was used for decisions.
Very poor response with Test, Track and Trace... Care homes still having residents dying of Covid. Very pessimistic view of anything to do with Covid with lots of scaremongering. No free and open statistics to back up decisions... ignoring obvious areas where people are not adhering to the rules... being too PC in not naming them ... and then taking a collective view to punish everyone...
We could have opened up Blackwood town a lot earlier so the cafe's had more space on the pavements, the town should have been made one way (north traveling ) Monmouth town done this at least 6 weeks before us. We done to little to late to have helped and please don't say we could not go one way in the town

as it would drive traffic into the side streets the Council close the town when it suites them. A missed opportunity that could make Blackwood one way permanently and give the public more space to roam. I personally think if it was to happen it would promote the town and help it prosper now and in the future.
We didn't need support but did not see any either
We have been well informed by the Council News letters. Have known about successful food deliveries via Council and what has been happening in Schools - a valiant effort I think.
We have made sure that the rules have been followed. Unfortunately the majority of people in my area 'Bargoed', think that this a conspiracy and don't see the need for social distancing and don't think it will make any difference.
We have only seen refuse collectors. No other council work appears to have been done in our village
We need stronger LAWS not suggested rules that everyone ignores
We particularly helped the elderly, thos shielding and the NHS/Key workers
We should get on with our lives - people are suffering irrespective of lockdowns and the only way to stop suffering is acknowledge that lock down is doing more to hurt people than a virus that has not affected us any more than annual flu has each year.
We were lucky enough not to have to use CCBC's help but appreciated the help and support of family living close who did our shopping etc
We would like to see jab becoming more local as not everyone can drive.
Well done Ccbc on your response to the pandemic
Well done!
Welsh Government - abysmal. Pbs have Track and Trace - supermarkets DO NOT. Hospitals under utilised and Covid spreaders. Operations on a budget and theatres under utilised. Nightingae hopsitals have not been used, a waste of money and they should have been used.
we're all at a loss as to what is happening we have had a national lockdown that worked, then the welsh government got involved and give us stupid rules that confused everyone and people took advantage of and done what they wanted. then they closed the neighbouring areas and we were in lockdown again, then a Welsh lockdown that hit us again. and now restrictions to pubs selling alcohol but can still buy it from off licences and corner shops. the licence fee that we pay and cannot use but others can is totally wrong. the ban on fireworks displays yet you allow the sale of them?
When phoning council the pre-recorded messages should be shorted and kept up to date. It is not relevant to keep heraing messages recorded in April
While I appreciate all the efforts made during this period of volatility overall it appears to me that resources haven't always been used most effectively. Testing/tracing could have been set up earlier for example.
While most people have obeyed the rules as they have changed others have shown a complete disregard for them,particularly but not solely the younger generation. Early on in the lockdown groups of young children i saw gathered together in groups in Risca town. There was no police presence or appropriate persons to break them up. Their parents were either unaware of what they were up to or just didn't care.
Why do you say one thing then do the opposite ?Caerphilly was the first area to go into local lockdown, more than six weeks ago. At the time, its case rate doubled

within a few days and reached 117 cases per 100,000 people - the highest rate in Wales and one of the highest in the UK. Oct 28th Of the positive cases reported on Wednesday, 276 were in Rhondda Cynon Taf, 170 in Cardiff, 127 in Swansea and 119 in Caerphilly. The figure this week is back up to where it was at the start of lockdown. The figures are based on Public Health Wales data, This what I put on face book
Wish the 4 nations worked together and had one set of rules
With more people using their garden it would have helped enormously to use the recycling/waste centres.
Without the help of Caerphilly Council, it would have been impossible to keep the Eco Park free of litter. They have never hesitated to collect litter after a litter pick. The Parks department made a prompt response to a tree that was causing danger to a resident's home. Always responsive and approachable throughout a very difficult time
Working in education sector - please can we have access to regular testing.
Working with volunteers for GroundWorks at Cwmcarn Forest Drive would likely not have been as well attended in normal circumstances
Writing is illegible
yes there has been a distinct lack of leader ship !!information to do and dont and the police enforcing has been a joke.no solution to it which prooved today thgis welsh assembly got it totally wrong! and devolution was the worst thing has country is disjointed conservative government and a labour assembly two masters??? how can that be? its been a big joke drake ford has been appalling leader
You are all puppets xxxxxxxx how you can sleep at night baffles me! You have played one of the biggest parts of the down fall of our world! Well done! You've let us all down and we will all have to pay the costs of your actions!!
You can only give advise you cant make people listen.
you could enforce social distancing far more strongly people in Ystrad Mynach are stupid
You don't seem to have a clue. You just shut everything down.
You have done as much as expected.
You have put together a survey that is not only constructed to persuade people to give certain answers but ignores the fact that your provision before the pandemic was woefully under par. You also seem to refer to the outbreak as being in the past, which of course it is not. What the overall purpose of your study is, I can only guess. However, what I can glean from this is that this is not the time for constructing answers to a survey to 'pat yourselves on the back'. To clarify; there is a marked lack of maintenance on local streets (think hedge cutting etc) no free public toilets in Blackwood (surely an infringement of rights) poor attitude to street cleaning a chronic misconception on street lighting (if you want to become 'carbon neutral' think of a safer approach) and what seems like a total lack of support for local businesses in town centres
You now need to focus on the future rather than dwelling on the past Covid experience. We are about to move on from this via the vaccines
you really should clamp down on social distancing in public areas and the big stores , Tesco Y.M is a total joke at times
You should check people who flaunting the rules having no care for others
Your enforcement of the rules and guidance has been weak and ineffective



## Q16: Other areas to focus on as we recover

1. Turn all empty properties into accommodation for homeless. 2. Vacate as many council office buildings as possible, now that many more staff can work from home. 3. Improve provision of Council-issued forms online; it's currently a shambles.
A regular and clean bus service
activities for children which are not just online based (if this is possible).
All of the above are important. However from a personal perspective, schools need to step up to the mark with regard to the online learning. They have had since March to adapt to the situation, they should be able to provide online lessons. Some schools I know are already doing this. We are getting 15 minutes a day which is not sufficient, if you can provide 15 minutes you should be able to provide a whole day.
All of them obviously
All the basic services that a council should deliver that you seem absolutely incapable of delivering at the best of times, and even less so now
Anything for those who need it is important
As cant use gyms/leisure centres PLEASE make the outdoor spaces easy to use if walking to them! Clean the footpaths!
Assistance in gaining meaningful paid employment, not schemes to volunteer
Assuring communication for the elderly and that they can feel there is someone out there that cares for their health and welfare.
Basic face-to-face school services, and normal library service
Be more helpful for all areas of the communities and individual status
Blended and on line learning should be more structured and prepared for primary schools - not just regurgitating projects that are readily available to any parents
Bringing mental health services back to pre pandemic levels
Caerphilly Council waste of money. We need less councils in Wales
Children should be in school
Children in schools spreading virus. Can't have virus vaccinations until after flu vaccination. Asked doctor in Oct and Nov, it's now December and still Health Centre has not given me, 74 years old, a flu jab
Clean street gullies to prevent flooding and clean up leaves not scatter them
Council Tax Support - need to be strongly means tested. People tell fibs to Council
CUT COUNCIL TAX,
Decarbonisation and inclusion
Deny planning permission to demolish the Crown pub. This meeting place is important for mental health
Do not increase council tax; a huge burden on any recovery.
Doctors surgery hard to contact, chemist very helpful
Early years support very important
Easier to get in touch by phone, old people, some are not online
Educating the public in respect of general health matters. and encouraging people to continue new exercise and health regimes they may have started during lockdown. Trying to rid Wales of its "drinking culture."
Educating young people re binge drinking/ drug abuse and anti social behaviour linking in with physical and mental well being. Working with other professional bodies ie Police, Social Services etc

Employment help
Encourage and promote nature and the environment. Walking in open countryside/parkland is such a health promoting activity.
Ensure there are safe public toilets available
Environmental cleanliness
Everything is important in different degrees... Whether it is a homeless person or someone with mental or physical disability... All matter.
Flooding risk for this winter
Food banks and poverty in the same category as FSM??
for crying out loud; all of the above are top priority
For working age people who are off work e.g. on furlough to have the opportunity to get involved in voluntary work if they would like to.
free parking
Get people back in work
Get people to walk/cycle more & use their cars less. Provide the right infrastructure to enable this. Decent paths & cycle paths. Stop giving cars ALL the priorities! Now is our chance to make this happen.
Get schools back to normal
Getting more stability in school attendance and supplying hot school meals.
Help actually effected people not the benefit lifers that have not been effected - school meals who cant afford food but will still have the latest tech!!
Help businesses stay afloat
Help working people not just the unemployed on benefits
Helping businesses, big or small get back on their feet, and carry on functioning.
Homelessness is a national scandal and should be eradicated.
I believe that people that are in greater need are usually the last to receive help . And people are using food banks as a top up to there benefit
I check on people receiving food parcel automatically but have been giving away to relatives
I have answered the council tax query as it is because it would appear that some choose not to pay and spend on other non essential items rather than paying the essential bills; if you are able to pay you are penalised if you don't pay and as this is a legal charge it is unfair for some to pay and others to have debt written off.
I know of an 80 yr old dementia lady Abertridwr never sees anyone, no support or food at all, dont know what to do
I live in fochriw, we don;t have much done for us by CCBC
I support helping those who are homeless through no fault of their own. I do not support Council Taxpayers money, helping those who spend their allowances on drugs and drink!
I think it's important for leisure centres to try to remain open. People of all ages need places to excercise.
I think that holding the government to account for the fact that we even have food banks is really important, because they shouldn't be necessary and yet are a direct result of this government's policies. The government abuse the goodwill of people, who care and contribute to them because they have compassion for other's suffering, as well as abusing the poor souls who depend upon them.
I think we should have some form of exercise machinery in our local parks for older people who can't afford to go to a Gym / sports centre.

I want to see a green recovery with jobs in the renewable energy sector increasing and recycling improving.
I was not positive about blended learning because I think children should go to school.
including people who are unable to access digital services and day centres.
Including the whole borough, not just Caerphilly town
Increasing awareness of people to look after their own health
Investing in outdoor spaces to support health for residents
job retention - we desperately need to try and avoid any employee cut backs
Keeping open public toilets and having more of them
Keeping parks open, allowing children and adults to maintain swimming skills with restarting swimming lessons!!
Keeping the car parks in towns and parks free to use.
Keeping us informed as to safety measures
Kids in school is better than online
Leisure Centre opening
Leisure facilities i.e. sports grounds
LGBTQ+ services and support
Listen to your communities - we know what we need
Litter, makes our county look disgraceful
Loneliness, being parted from loved ones, and freedom restrictions are issues that have impacted on mental wellbeing
Mae'n bwysig i gynorthwyo plant mewn ysgolion cyfrwng Cymraeg i barhau gyda'r Gymraeg os oes cyfnod cau arall. <b>It is important to assist children in Welsh-medium schools to continue with the Welsh language if there is another closure period.</b>
maintain social distancing and that Covid 19 isn't just going away , support for those with Long Covid
Maintaining law and order and preventing unsocial behaviour
Maintenance and cleaning eg, build up of rubbish/fly tipping
Maintenance of parks, libraries, leisure centres, adult education centres and other communal activities that allow people to remain physically and mentally fit (especially older people)
Making sure that women and children are safe during lockdown
Making sure Welsh Government get everyone on board to control covid.
making the caerphilly borough a safe and friendly place to live
More care for environment
More community participation in keeping our streets clean.
More on-line support for support with mental health issues for employees and members of the public (including children).
must continue to keep leisure centres open especially the smaller ones as I cant get to the larger centres.
My hubby mental health been effected no help offered with falling behind on council tax and now we no Christmas as can nit afford it
My son has received continuing support from the Assertive Outreach Team, who performed very well.



Need improved access to services that provide mental health support such CBT courses.
NHS and social services staffing levels don't build white elephants without being able to staff it
no information for single O A P ? no back up had to fend for themselves ?
Nobody has been in contact with my 83 year old mother who has been shielded since April and lives alone, not seen any support from the Council, its coming from me and her neighbours.
Not everyone who has claimed from Foodbanks need it
Not possible to distinguish between these - they are all important. Community organisations and charities could help with many of these activities, which would reduce the cost of delivery.
Ongoing business support and advice
ongoing support and recognition for the work the third sector is doing throughout the pandemic
Online learning for schools must not affect children who have not got digital access. My son struggled mentally during the first lockdown and it made me realise how difficult is to access support when teenagers need help. When they eventually ask for help it is difficult to access anything especially if they are classed as young adults. Where to get information is also a minefield.
Online learning is a good way considering it's a way to reduce number in classroom and help with confidence building
Opening leisure centers might help with fitness levels, especially as the weather is unfavourable at the moment.
Overall wellbeing especially after covid.... support and training to get it out there in the community for everyone if needed.
Parents some day should receive direct funding for education, and be able to chose between online, blended or full time. Online should always use video communication, and increasingly be equal to off-online teaching.
Places such as pubs, community centres, restaurants and other hospitality venues need to be more available asap as people have been starved of human contact for so long.
Planning to encourage business to recover, planning to encourage more tourism
please identify who is vulnerable, and who actually needs free school meals, as I've seen evidence on social media stating they got a freezer full and do anyone want some
Please re-open County Museum at New Tredegar for public use
Policing regulations are abided by in the retail areas and shops themselves, it is astounding how few shop workers are wearing masks as well as customers. There are too many for them to be in the excused categories
Promote green spaces and following the countryside code education
Promotion of health through natural diet, favouring local cafes and restaurants over fast food outlets at lockdowns - it is ludicrous that fast food outlets remained open while local cafes and business offering healthier food were forced to close. Allowing community centres, pubs and meeting places to open to reduce isolation and loneliness which ate detrimental to mental health.
proving IT equipment such as tablets for those who need to learn from home and can't afford/don't own tablets

Punished people with too high council taxes, and only 1 street light. Only value is waste collection and this has not always happened
Safe outdoor spaces, introduce 20mph in residential areas, improve green spaces with good route maps.
School should be open with face to face teaching
Schools should remain open
Schools to continue to be open
Services made available at the top end of the valley. Many people were completely cut off during local lockdown- no bank or main post office, library closed, limited transport very few retail outlets for essentials
Social housing and employment opportunities
Sorry just one little bit of criticism didn't know what services were being offered that could be down to me not knowing how to use my technical devices properly so that's the anything I've got to say
Stop just focus on care homes there are disabled people who get no help or services as what is offered they cannot afford or not suitable
Stop removing green spaces and sports pitches.
Stop trying to run everyone's lives help those that really need it.
Support for BSL users and information advice in BSL
support for local and independent shops
Support for local businesses especially in the hospitality sector
support for local businesses who have had to shut down during lockdown
support for the middle aged people who are lonely
Support for workers who have had to juggle full time work with home schooling
Supporting local businesses
Supporting local organisations who value the community and its residents
Supporting small and local businesses that have been affected due to being forced to close
The above should be important always not just during a pandemic, except for the schools learning which is an exceptional situation important now only
The community physical infrastructure - quality of roads, rail, bus, cycle and walkways - access to other provisions, that are very well maintained, including town centre appeal.
The council should be more in tune with their local community and its needs ensuring there are clubs running for age groups across the community's.
The council should support the people who work but are on very low wages. Some times lower than people benefits.
The importance of face to face teaching in classrooms must be made a top priority - too many children will be left disadvantaged through missing crucial learning opportunities due to school closures and/or having to self isolate
The next question is badly worded my household does not need any of these services because of our circumstances, but I still feel they are all important.
There is a lot of IT poverty, not everyone has access to or owns a computer, broadband/wifi connection can be slow/intermittant and an added household expense.
To keep all services going
To maintain the opening hours of the refuse waste tips thus preventing fly tipping.

Too many housing estates from Oakdale to treowen results in lack of exercise because fields are torn down which people walk over
Transplanted son only offered shopping buddy, nothing else
Trying to keep community cohesion and the understanding that all individual actions have an impact on everyone's wellbeing and health.
Waste Recycling Centres - Can you do away with the first come first served the ques are dreadful and/or start an appointment system I have used this in Pembrokeshire so much better.
Waste Transfer site at Full Moon is terrible and I can't see why it's necessary to cause such long waiting times. And why close on a Sunday when everyone wants to use it? I'm not surprised there's so much rubbish dumped around the area. It's impossible to use the tip now.
We increase our commitment to by our schools to online Schooling included in this a commitment to supply appropriate technical support & hardware
We must be careful not to be a nanny society but a caring society
We should have immediate local and national elections to confirm to what extent our politicians are still acting on our behalf, with our consent.
We Would access any of these at this time
With regard to the council tax, be a LOT MORE flexible with payments.
work with local businesses and community groups who offer support to residents in hard to reach grou
Would like the pool at the leisure centre to allow retired people in free.

## Q17: Most important services

1	2	3
Education	Leisure	Refuse
Waste collection	Supporting vulnerable	Education
Infrastructure	Waste Management and Street Cleanliness	Access to outside and inside recreational, sport and leisure activities
education	infrastructure	waste management
Schools	Leisure Facilities and sporting opportunities	Household Waste
Refuse collections	Parks and recreation areas	Shopping areas
online learning		
Refuse collection	Street Lighting	Refuse centres open
Education	Social Services	Refuse collection
Housing	Waste Collection	Street Cleansing
Refuse services	Street Lighting	Highways
Refuse and recycling	Parks	Schools / Education
Waste/Recycling	Schools	Highways
Waste and recycling	Parks and open spaces	Environmental crime team
Refuse	Roads	Green Spaces
Refuse collections	Street cleaning	Biodiversity
cleansing	environmental work	highways
Leisure centres, (Swimming)	Parks - to cut and maintain an area of land adjoining my home	Rubbish collection/ recycling centres
Refuse	Weekly Bulletins	Lesuire Centres opening whenever possible
Waste and recycling	Schools	Health and safety in and around the community
Bin collection	Death registering and Burials / Bereavements	HIGHWAYS
Allotments and outdoor spaces	Environment improvements	School and education
refuse & recycling centres	highways	education & library service (not remote)
Recycling and waste collection		
Refuse and Cleansing, stopping the build up of waste to stop infestaion of rodents and insects	Street lighting maintained	Road maintenance
Waste removal and civic amenity sites remaining open	Highways and street lighting	Town centre improvements, including retail parks (the one by Gallagher Retail Park in particular)
schools	waste collection	highways maintenance
Waste collection	Leisure services	Schooling
Recycling and waste	local town	countryside and parks
waste collection	support services	education
Refuse collection	Keeping us informed not only about covid 19 but of services etc.	Has proved very beneficial being able to use services online.

Refuse collection	Information / guidance	
Access to health care	leisure facilities	Waste Collection
Waste and recycling collection	Street lighting	Automated and manned payment telephone lines
Neighbourhood service	Community services	Financial support services
Leisure- parks - outdoor green spaces	Highway maintenance	Refuse and recycling
Education	Economy and help for high st	Financial support for less well off
Waste Collection	Street Lighting	Dont receive any other direct service, street not swept, cleaned or gritted.
Caerphilly Countryside Service and the Country Parks are a credit to the authority	recycling and refuse collection	highways
Refuse collection	Maintenance of pathways/roads	Hopefully developing a sports strategy on facilities that includes females. We have a top class netball club in Ystard with no outdoor facilities - shocking
community connectors	customer service	social services
Waste collection	Country parks	Council car parks
Highway maintenance	Waste collection	Hedge cutting
Health provision	Education	Leisure centres
Support for vulnerable	Health	Homeless
Waste collections	Schools	Customer services contact
Schools	Sports facilities	Community cleanliness
Education	Recreational facilities	Cleansing/recycling
Waste collecting rubbish recycling garden waste	Parks and open spaces	Street cleaning and safe environment
Rubbish collection	Street cleaning/environmental services	Leisure services (parks, libraries, leisure centres, adult education centres, etc.)
public transport	refuse collection	Street cleaning
All of them, what's left of them anyway.	All of them, what's left of them anyway.	All of them, what's left of them anyway.
Waste collection	Outdoor facilities and parks	Schools and education
Refuse collection	Schools remaining open	Use of sports pitches for the children
Environment	Planning	Mental health
Education	Refuse collection	Leisure facilities
Green spaces	Refuse collection	Street lighting
school	Parks / recreation	Refuse / recycling
Refuse & green collections	Street sweeping & repairs	Supporting viable Community Centres.
Local rule enforcement	Highways	Refuse/recycling
Online support	Funding	School remaining open and consistent
Not having my council tax increases and street lights switched off!!		

Street lighting - turn it back on	Waste disposal	Highway and verge and open space maintenance
Support from service desk	Information in regards to school meals	Education in regards to SRB class
Waste/recycling	Housing benefit	School funding
Waste/recycling	Lighting	Highways
Leisure Facilities	Community	Parks and open spaces
Waste collection		
Waste disposal	Free parking to use facilities	
Education	Waste	Leisure
Waste collection	Highway maintenance	Parks and open spaces
Refuse collection	Street lighting improvements	Road repairs
Refuse collection	Parks - why were they closed whdn we could only exercise locally?	Highways
I haven't used any other than refuse and that's been excellent		
Support for vulnerable and OAP	Street lighting	Too many ex prisoners in Newbridge
Waste collection	Road maintenance	Libraries
waste collection	Infrastructure cleanliness (roads, walkways etc)	street lighting - security
Recycling and refuse collections	Parks and open spaces	Leisure centres
education	waste and recycling	news update
Emptying dog bins	Police	Roads
waste	schools	open spaces
Clean Environment	Safe environment bring back lights at night	Listen to voters and less dictatorial behaviour
Schools and further eduction		
Refuse collection	Environmental services	Highways
Refuse collection and recycling	street / drain cleaning	gritting roads / clearing roads during bad weather in winter months
Refuse collection		
Refuse collection	Street cleansing	Leisure facilities
provision of a clean and pleasant environment	confidence in public protection, food safety particularly for takeaways during this period has been very important.	support in schools for parents and carers
Refuse collection in all it's forms to prevent rodents and hopefully prevent fly tipping.	Library service both as a place for children and adults without access to computers to access them and for reading material as the weather deteriorates.	Street lighting and road maintenance.
Social services for vulnerable adults in shared residential living	Domestic waste and recycling	General upkeep of County wide environment and infrastructure

Education (More money needs to be spent on resources for school to provide pupils with blended / online learning)	Waste collection	
Waste	Customer service	Lighting
Rubbish collection		
School settings available/online offerings improved	Supporting all the vulnerable/disadvantaged	Leisure facilities open to families
Refuse collection	Community refuse sites	Public transport
Bin collection	Library services	Leisure centres
Libraries and Leisure.	Waste recycling collection.	Parks and open spaces.
Recycling and bin collection	Transport	Leisure centres and library services
Street lighting during all hours of darkness	Open & honest communication	Treating residents with respect; not contempt
Schooling	Bin collection	Keeping streets clean
Waste recycling	Grass cutting	An active local councillor
school being open	thriving local businesses / shops	waste collection
Waste Management	Highways	Parks
Recycling	Waste removal	Payment office by
waste collection	bus service to go shopping	street light
Council tax	Rent	
Library	Leisure centre	Waste services
Housing	Local parks	Rubbish collection
Schooling	My job	Waste and recycling
Waste/refuse collection	Household recycling centres	Condition of roads
Schools	Housing	
Customer services	Refuse collections	Leisure centres
Refuse collection	Highways maintenance	Street lighting
Waste and recycling	parks, open spaces and floral displays	highway maintenance
Refuse collection	Education	Highways and street lighting
Waste collection	Highways	Open spaces
Refuse/Waste Collection	Highway Maintenance	
Waste collection	Schools	Police
Household maintenance	Recycling	Controlling fly tipping
Refuse Collection - I feel like it is important to maintain the same level of service	Public Transport - normally i would use a mixture of own car and public transport	Education - although my children are grown up it is still important to me for my grandchildren
Waste collection in all forms		
Libraries	Waste	Street lighting
re -cycling	street lighting	dog fouling
Council tax support		
Roads	Waste	Leisure
Support grants	School hubs	News letters
Waste collection	Leisure centre for exercise classes	
Refuse collection	Highways maintenance	Leisure facilities

Waste disposal at Full Moon	Highways. HGVs travelling through tiny lanes following their sat navs. Causing damage to my property when they get stuck. My neighbours and I have asked for traffic restrictions up our very steep and narrow lane but were dismissed without any investigation.	Unregulated MUGA play area 20m from my house - causes constant disturbance and loud gatherings of teenagers swearing and playing loud music. Repeated requests to put a curfew and a gate on it have been dismissed
Education	Refuse collection	Highway maintenance
Street lighting for old and vulnerable with osteoporosis, easily attacked in darkness	Insulation grants, homeowner freezing no insulation	
Reduce my council tax payment.	Reduce my council tax payment.	Reduce my council tax payment.
Waste collection		
Bin collection	Street cleaning	Park upkeep
Refuse and waste management	Street cleaning	Public transport
Footpath maintenance	Public skips	Refuse collection
Waste collection	Recycling centres	Parks/open spaces
waste collection	safety of area	more support for each other
Schools	Maintaining playing fields	Rubbish collection
Refuse	Leisure	Street cleansing
School support	Council services inc. civic amenities	Supporting access to parks
Maintaining waste collection	Changing the way services are delivered	Keeping parks /green spaces open
Waste collection		
Rubbish pickup	Leisure Services	Communication
Refuse removal	Street lighting & roads	Library
Law and order	Hospital availability	Support for elderly and vulnerable
Refuse collection	Recycling	Hospital facility
Waste collection	Maintaining of highways and areas	School and learning
Housing	Council tax rebate	Cleaning services
Fitness and open areas	Financial support. When needed	Clean area free of litter and waste
Recycling/Waste collection	Highways maintenance	Environmental health
Refuse collection	Park provision	Access to local councillor
Waste/recycling including amenity sites	Street cleansing	Public transport
refuse collections		
Just being at the end of the phone was enough for me as I was on shielding.		
waste collection	local parks	Street cleaning
Education	Health & Social Care	Leisure
Support for elderly communities	Support for youth _ they have nowhere to go	
Parks & open spaces	Street cleaning	Household recycling



Refuse collection	Local recycling	Park Services and highways
Physical and mental fitness	Council tax support	
Education	Roads	Leisure
Vulnerable Child	Parks	Waste Services
Refuse collection	Library	Public transport
Rubbish collection	Street lighting	
Refuse collection	Access to outdoors and foot paths keep open	More cycle paths/lanes
Highways	Lighting	Recycling
Council tax	Food poverty	
School	Park	Shops
Waste	Highways	Education
Waste collection	Policing the community	Road cleaning, drains
Waste collection	Road maintenance & lighting	Leisure centre
Refuse Collection	Job Support	Volunteering
Online/blended learning by schools in case of future lockdowns	support for vulnerable people	Food poverty
Waste collection	Leisure facilities	School
Bins	Highways	Parks
Support for vulnerable people	Bin collection	Road maintenance
Council tax if it rises poverty will increase	Education	Unemployment
Bins	Street lighting	Open council offices
Refuse	Street cleaning	Road maintenance
Waste collection	Road works	Transport
Waste collection and recycling	Community safety	Library services
Waste/ garden waste/ recycling	Library	Parks
Waste	Roads	Parks
Refuse collection	Council tax payment	
Recycling services	maintenance of roads/ street lighting	Libraries/ digital help
Waste collection	Street maintenance	
Rubbish collection	Street cleaning	Keeping schop
Recycling and waste collection	Park and green spaces	Waste sites
Bins	Highways	Grass cutting
Waste / recycling	Libraries	Green space to exercrise take part in sports
Footpath improvement	Playground & parks (investment)	Libraries & swimming pools
Street cleansing and recycling	Highway lighting	Leisure services
Recycling and refuse collection	Library	Parks
Homelessness	Food poverty	council tax support
Outdoor visitor places	Road maintenance	Collections
Refuse collection	Parks	Leaseholder services
Waste Collection	Care for the elderly and at risk	advice centres
Waste collection	no other services no street lighting on at night, rarely sweep the road, poor highway control	
Refuse collection	Clean streets	Been informed of the virus

Rubbish Collection & frequency	Lighting in villages	Information both Digitally & hard copy
Police	Refuse	Litter picking
Parks/Open space	Libraries	Refuse
Refuse collection	Road & footpath maintenance	Policing & Fire Service (not sure if that's the council or someone else).
Refuse collection	Sewreage	Buses
Parks and open spaces	Recycling and street cleansing	
Parks	Libraries	Street cleaning
bin collections	road repairs	clean town and st
Education	Waste collection	Social care
Refuse and recycling collection	Environmental health	Building services
Street lighting	Street cleaning	Rubbish disposal facility
Refuse collection	Support for others who need help for elderly/infirm relatives	
Refuse and recycling	Ensuring social distancing	Local updates
removing the rubbish from lanes and the surrounding areas, cleaning the weeds from the paving's and roads	patrolling the streets to see what problems there are. because of lockdown we see so much unsightly rubbish that its embarrassing	street lighting and security of property with dark nights theft is on the increase
Efficient & reliable & affordable waste collection	Regular emptying of dog bins	Library services
Library	Leisure centre	Bin collection
Refuse Recycling	Highways	Transport
Green spaces for exercise	Cleaner and better kept streets	Support for the poorer and vulnerable people
Waste collection	Civic Amenities centre	School
Contactable welfare	Council tax being used sensibly and not being abused to garner election bias .	A council representative with a pragmatic view to any constituent with a gripe no matter how trivial.
Waste and recycling collection	Highway maintenance	Gritting the roads
Refuse and Recycling Collection	Provision of amenities such as Libraries	Street cleaning and removal of litter
Payment of housing benefit.	Recycling/refuse collection	Telephone customer service
Social Care	Waste collection	Communications
Recycling/waste collection this is the only service I use regularly	Cleaning the streets more often and clear all leaves and drains to promote water disposal	
Collection of household waste and household recycling sites	Highway maintenance	Street cleaning
Refuse collection	Parks & rec	Highways
Waste collection	Highways and car parks	footpaths
Refuse only we use no other services		
Blended learning	recycling and refuse collection	Support for vulnerable people ( have my husband to help, but may need the council

		support if he works away in the future)
Waste Collection	Highways	Social Services
Waste recycling collection	highway maintenance	Maintenance of parks and outdoor spaces - clean up the dog poo!
Child groups / child care	Recycling	Recreation space
Waste collection	Schools	Leisure centres
Support with .mental health	Keeping open green spaces	Refuse collection
waste collection	library	street cleaning
elderley care		
waste services	library	
Waste	Streets	Leisure
Exercise facilities, indoor and outside	Waste and recycling collection and amenities	Entertainment such as Christmas markets, beach parties, funfairs
Refuse collection/recycling.	Highway maintenance potholes etc.	Weed control in the streets and cutting back hedges and overhanging trees.
Better road maintenance than present	Keeping the Civic amenity waste centers open to stop the risk of fly tipping	Better street cleaning especially around the 'Central Square' area of Bargoed
Sheltered accommodation support	Street and pavement cleansing (dog poo and leave some)	Rubbish collection
Recycling and waste collections	Street cleansing and highway maintenance	Keeping businesses open.
Waste disposal	Parks	Area cleaning
Clean neighbourhood	Parking	Lighting
Regular bin collections	Road maintenance	Street lighting
Bins		
Waste disposal	Road repairs	Parks maintenance
Library	Public transport	Leisure centre
refuse collection	street cleansing	
Waste Collection	Parks	Transport
council tax support	online and blended learning	food poverty
refuse collection	street lighting	reasonable council tax delivering good council services
Waste recycling	Highways	Parks
Highways Maintenance	Cleansing the Environment	Bins & Recycling
Rubbish collection and food waste	Parks and outdoor spaces	Roads
Waste	Roads	Open spaces
Education	Libraries	Highways
Schools	Waste collection	Road maintenance
Keeping the valley in good order and providing g open spaces for people a d wildlife	CoNsistent bin collection	Good access roads
bin collection		

Waste collection.	Recycling.	
Continuity in Refuse collection - currently sporadic	Maintenance of roads	Control of anti-social behaviour
Health services	Local transport	Waste collection
emergancy services	local tip	bin men
Schools/education	litter removal. Better education in schools is required as well as more enforcement/deterrents	services that benefit wildlife and the environment/climate
Waste and recycling collection	Highway maintenance	Parks, recreation, landscape maintenance, etc
refuse collection	street lighting	road maintenance
Safe spaces to go out and about eg parks	Refuse and recycle collection.	Improved high street and shopping centre
Schools	Waste/recycling collection	Home recycling centres
Highways and street lighting	Refuse	Social services
Refuse and waste collection	Library access	Maintenance of public highways
Waste / recycling	safer communities	maintenance of public spaces
Refuse collection	street cleanliness	street lighting
Doctors	Pharmacy	Food stores o
refuse collection	highway maintenance	public transport
Schools	Waste collection + litter collection	CASS
Recycling/refuse collection	Maintaining parks and outdoor areas	
Anti-littering and dog fouling enforcement	Waste & Recycling	Homelessness
Waste management.	Prevention of Illegal parking	
recycling	waste	leisure centre
Waste collections	Highway maintenance	Lighting
Schools	Rubbish collection	Highways
Waste removal	Parks (rugby pitches)	
Schools	Parks and open spaces	Police
Waste Collection	Highway Maintenance	Flood maintenance
Waste collection	Schools/learning	Library services
Waste collection	Roads	Public transport
The waste/recycling collection	:Library ordering system	
Waste collection/recycling	Local community facilities, nothing available for health and well being in the New Tredegar area	Better e-service in libraries, woeful number of e-books and audio books available without waiting months and months.
Resident parking	Street lighting at night	Ground maintenance
School	Children support	Children disability
Leisure Centres	Waste collection	Parks
Refuse collection	Library	Access to civic amenities
Refuse		
Waste collection	Public transport	Highways maintenance
Street Lighting	Refuse collections	Leisure centres and libraries

Home repairs,	Rubbish;/Salvage collections.	Warden.
Not really thought about by the council Rhymney is at that top of the valley and forgotten about, most people feel the same.		
Roads	Schools and learning	Supporting the vulnerable
Regular refuse and recycling collections	Maintaining highways and street lighting	Good local transport
Cleansing, roads and litter collection	Refuse collection	
Schools	Basic household (Bins etc.)	Food H&S etc.
The provision of online learning by schools		
refuse collection	road maintenance	litter
Street lighting	Rubbish collection	Roads
Schools	Refuse collection	Road maintenance
Public Transport	Refuse Collection	
road improvements	waste recycling	housing
rubish collection	street lightning goinf off	parking on pavements
Recycling/ waste	Highways	Street cleaning
Waste collections	Litter picking	Lower council tax
recycling collection		
Waste disposal	Street lighting	Access to services
waste collection	street lighting	upkeep of outdoor spaces
Refuse and garden collection	Street cleansing	Library services
Waste collections		
Council run Alarm system I have for the elderly	At shielding delivery of medicines	Chat room if needed
refuse and recycling	council tax support	highways and local street lightening needs to be on at night for safety
Rights of way		
Recycling and waste	Leisure facilities	Highways
Refuse collection	Maintenance of highways	Cleanliness of streets
Continuing our children's education	Refuse collection	Reducing costs and passing the savings on to the public
Waste Removal	Recycling	
refuse and waste collection	council tax help	highway maintainence
Street cleansing	Environmental health	Rubbish disposal
Refuse collection	Upkeep of roads and access in terms of safety for driving	Cleanliness of roads and highways
Communities for work	Communities for work	Communities for work
Refuse collection		
Sue Noakes Leisure centre		
Sport and Leisure	Highway maintenance	Parks
Refuse collection	Information	Library - online
Protect the elderly	Feed the neady	Support those in financial need and the homeless
Waste collection	Street cleansing	maintenance of countryside parks and cycle paths

Online payment of Council bills.	Continued collection of refuse.	Opening of public areas including parks.
Road maintenance	Support for all small businesses	Ensuring we live in clean safe environment
Leisure centre	library	Play group
Bus service	Waste/recycle collection	Delivery of monthly medicines
Parks and open spaces	Refuse/Recycling disposal	Leisure facilities
Food poverty	Homelessness	CTR/HB/DHP
Environmental Cleaning, street lighting	Library Services	Rubbish and recycling
Waste Collection and Recycling	Keeping parks and outdoor spaces open and clean	
road maintenance	street lighting	bus pass
refuse collection	highway maintenance	street cleansing
Waste collections	Parking enforcement	
waste collection	Road maintenance	street lights
Support for vulnerable people	Opportunities for people to be both physically and mentally fit	Food poverty
Refuse collection and street cleanliness	Library	Parks and leisure facilities
Registry office at the moment!	Waste collection/tip	Library
Support for vulnerable people	food poverty support	homelessness
Refuse collection	Highway maintenance	Promoting clean public areas within the community
waste collection	grass cutting	recycling waste food
Refuse Collection	Road / Public spaces maintenance	-
Recycle / waste collections	Access to Recycle centres	Wardens to combat illegal parking in particular pavement parking hazardous to pedestrians and disabled users, out of control.
Refuse collection	Parks/ open spaces	Policing
child services ( fostering)	Education	
Waste collection	Parks and leisure	Street cleaning maintenance
Social care	Attracting new business into the area, well paid jobs	Environment
Waste collection	Council Tax reduction	
vulnerable people	food poverty	council tax
Street parking	Street parking	Swimming pool
None		
Refuse and recycling	Access to swimming pools/leisure centres, sports etc	Rodent control
collection of waste bins and recycled bins	keeping grass down	keeping repairs going
leisure centres	waste collection	library
Refuse collection	Road maintenance	Street lighting

Keep local areas safe and tidy	Waste and recycling collection	Supporting local businesses
Refuse collection, street cleansing and cleaning of drains	Hedges and verge maintainance	Highway maintainance
waste/recycling	education	fly tipping control environment
waste/recycling	highway maintenance	library
Rubbish collection/tip	Leisure centres	Free parking in Blackwood
Waste collection and recycling including garden waste.	Bus and train services	Road repair
Planning permissions to destroy more of our planet.	Refuse and recycling- excellent service, thank you.	Street and pavement cleaning.
Parks	Bins	Roads
Welfare	Waste	Highways
Libraries	Open spaces	Refuse collection
Waste/Recycling collection	Website	
Public transport	Waste management	Public recreational areas/street cleaning
Waste collection	Street lighting	Highways Maintenance
transport very important		
Waste Collections	Street Lighting	Support for vulnerable
Education schools	Street cleansing and waste.collection	Food safety standards on eating out
waste collection	recycling	litter collecting
What three services ?	Making Caerphilly and the surrounding countryside a cleaner healthier greener place to live and be proud of	
Schooling face to face	Bin collection	Environment cleansing
Refuse/recycling collection	Gym/Recreation Centre	
Efficient rubbish collection	Maintenance of highways, byways, pavements and rear lanes	Green spaces and playgrounds
Refuse collection	Street litter collection	Road maintenance
Waste/recycling collection	Street and environmental cleansing	Highways maintenance
Maintenance of the estate regarding roads, footpaths and clearing of weeds to keep it in the usual manner that it has always been	Repairs to roads and footpaths on estate, in poor condition	Continued collection of waster and recycling which has been very good
Waste recyling	Lighting	Car parking facilities in town
Leisure centres	Schools	Library
collecion of clinical waste YELLOW BAGS		
Council tax	Leisure and parks	
Able to contact Council easily if help is needed	waste collection.	
waste collection/disposal sites	Leisure centres	Street Lighting
Parks and recreational/green space	Waste collection	Roads
Online and Blended learning by schools		

Environmental services, bins, recycling etc	Parks and open spaces	Highway maintenance
Rubbish/recycling collection	Public transport. I have a car but because of the terrible parking problems where I live I often take the bus or train and leave my car at home.	Up until the pandemic the leisure centre was important to me but I've not been swimming since.
Refuse collection	Street lighting	Enviromental services.
schools and colleges	leisure centres	waste collection
Education	Rubbish collection	
Education post 16	Waste and recycling	Highways
Waste / Recycling	Highways Maintenance	Household Waste / Recycling Centres
Continue to keep Outdoor Walking areas well maintained	Continue to provide timely collection of waste	Endeavour to keep recycling locations available and open.
the roads are kept clean and weed free	the main road at the top of the valley needs replacing not repairing	beter policing
Waste Management	Employment Support	Leisure Services
Social Services	Waste/recycling collection	Support for vulnerable people
Schools	Recycling	Parks /Green space
Waste collection	Street cleaning and maintenance	Parks and open spaces maintenance
recycling collections	waste collections	civic amenity sites
refuse collection	pot holes / road maintenance	Town carparking avaliability
Emptying my rubbish bin	Emptying my recycling bin	Libraries
Vulnerable	Children	
Cleansing excellent service via Tiryberth Depot	Parks and Public Land keep rights of way and pathways clear	
Street cleansing	Education	Sports facilities
Waste & Recycling	Street Lighting	Supporting local Businesses
Roof over my head.	Safety while walking the street.	Police presence.
learning disability support	Respite	Maintained environment
Recycling and the environment	Highways	Covid response
Care for the elderly which we needed during lockdown		
Waste collection	Road repairs	Drain cleaning
Recycling & Waste	Street Lighting	Cleansing
Waste and recycling	Free school meals	
Highways maintenance	Social services	
Education	Waste management and recycling	Health and wellbeing help
Waste and recycle collection	Road and paths maintenance	Litter collection to keep our area tidy.
refuse	roads	street lights
Help with rent	Repairs	
Refuse and recycling	Bereavement services	Parks



Waste and recycling collections	Litter removals from the streets	Highways maintenance particularly clear road signs as well as pot holes which adversely effect all road users including cyclists
Refuse collection, household waste disposal.	Highways and street maintenance, street lighting.	Public library
Waste collection	Parks	Maintenance on local culvert
General waste, recycling and green waste collections	Support to nursing homes	
Waste Collection	Highway Maintenance and traffic infrastructure	Leisure and Libraries
waste and recycling	Highways	Childrens activities
waste collection	HR payroll (both employed by LA)	IT services (enabling agile working)
Rubbish collection	Keeping the community safe	Keeping the village clean
Refuse & Waste Collection	Highway Maintenance	
Bin Collection	Fly Tipping stopped and people prosecuted if caught	Being able to pay my council tax at the cash desk
Waste collection	Highways	
Waste collection	sports facilities	
Refuse collection		
waste/environment	Lighting	public transport
Refuse collection	Local shops to open	Leisure centres swimming lessons for children
Refuse collection	Opening leisure centres for exercise	
refuse collection and civil amenity sites	libraries and sports centres	support for those in most need
Refuse/Recycling	Strert cleansing	Customer services
Food poverty	Mental health support	Rent and tax support
Refuse & recycling collection	Cleaning the streets	Maintaining roads
Bin collection		
Emergency support	Keeps us up to date	
Homeless	Children's education	Food poverty
Refuse collection	Street lighting	Schools
Waste collection	Council tax	Local help
Waste collection	Libraries	Parks services
Keeping costs down	Rubbish	Roads
Refuse collection	Refuse/recycling Centre Open	General Grass etc managed
Schools	Waste	Highway and street maintenance
Waste removal	Free school meal deliveries	Contact through various means when needed
Business support	Bin collection	Roads
waste collection	road maintenance	local facilities such as recycling and library

Waste disposal/ recycling	Parks	Litter control
Schools	Open spaces	Economy
Maintenance of public spaces. You have footpaths that are dangerous!	A well organised refuse facility where if there is another lockdown you have a better system in place.	If you are going to house the homeless, make sure you have adequate staffing in place. My area has had so many issues with anti social behaviour.
Waste	Lighting in street	Parks
Waste and recycling	Street maintenance	Libraries
Education, my GCSE year daughter has missed half a year of school!!	Food bank can only be accessed through my mental health team which is embarrassing	Having to pay to have a sofa removed was stupid, they used to be free
Waste	Lighting - I need it to stay on, very dissatisfied with the earlier shut off time for street lights	
Waste collection	fly tipping!!!!	fly tipping!!!!!!!!!!!!
Waste/ recycling	Street and environment maintenance	Highway maintenance
Waste/ recycling collection	Highway maintenance	Street and environmental cleansing
Waste Collection		
Refuse and garden waste collection	Litter from garages and take away shops - it's disgraceful	Street cleansing and highway flooding and repairs
Waste / recycling	Highways maintenance	
Waste and recycling collection	Highways maintenace	Support for affected businesses
Schools	Waste Collection	Street Cleaning
Waste collection.		
Refuse collection	Leisure centres	The tips
Refuse collection	Litter and general appearance of the urban environment	Over hanging trees/bushes to public footpaths, this overgrowth limits the availability of safe space on the footpath
Schools	Waste collections	Road Maintenance
Waste and recycling collections.	Highway and street lighting maintenance.	Keeping the town areas clear of inconsiderate vehicle parking.
Recycling in all its forms... To reuse and reproduce if at all possible.	Environmental cleanliness which is something this council does find important.	Police enforcement... Nothing acts as well as a deterrent as a Copper on the beat. And good for community spirit.
Bin and recycling collection	Keeping green spaces safe and clean where needed	Roads
Refuse	Recycling	Environmental
Support for vulnerable people	maintaining safety precautions, access to health care, etc	Maintaining rubbish collection

Waste collection	Registrar	Leisure centres
Waste/recycling collection	maintenance of the road/pavements	public transport
Supporting the vulnerable	Communication for access to services ie council tax /repairs	Education
Waste Collection	Roads and lighting	Recycling centers
Refuse collection	Highway maintenance	Leisure facilities
Free school meals	Help the vulnerable?	Food bank
Housing	Refuse	Technical advice if possible knowing what you doing
waste collection	emergency services	road safety - litter and keeping signage clear
waste collection, sustainability, recycle, reduce pollution	road and pavement maintenance	Looking after people who need help
Waste collections		
Refuse collection	Communication by Caerphilly CB	Opportunities for people to be both physically and mentally fit
Health	Education	Environmental
Street and environment cleanliness	Library services	Up to date, accurate information
Refuse collection/ Disposal	Public transport	Library
Waste collection:	Road maintenance	Keeping us all informed of latest developmemts.
Waste collection	Street cleaning	Public tio
Education	Neighbourhood safety	Refuse collection
street lighting	refuse recycling collections	higways maintenance
Waste/recycling	highway maintenance	Parks/open space
Waste collection & recycling - must aim towards meeting government recycling & re-use targets as a means of reducing CO2 emissions ahead of plan	Street cleansing - providing a clean and safe environment for all to use/enjoy, free from litter/dog mess, etc.	Highway maintenance - enabling residents to use the roads safely, whether in a vehicle or on foot or cycling
Housing repairs	Housing repairs	Policing the community
Bin collection	Council repair of roads	Litter on roads
Bin collection	Lighting	Security in precincts
Environmental health/ dog waste bin in local walk Energlyn sidings	Anti social behaviour gangs around energlyn sidings /court road shop and street -increase patrols	Better shops in Caerphilly town centre. Over run with charity shops, card shops, and pound/cheap supermarkets
Refuse/recycling collection and access to recycling centres	Library service	Quicker access to your customer service team
Schools (keep open)	Refuse collection	Online information
Waste disposal	Road maintenance	Leisure activities
Library services	Support for local shops and businesses	Recycling
waste collection	cant name any more	
Bin & waste collections	Highway maintenance	

Waste collection of all sorts. Caerphilly does a fabulous job - please don't move to the awful systems used by RCT and MTCBC!	Parks/grass/verge maintenance, and highway maintenance. CCBC looks lovely, and its public spaces are well cared for. This is vital for our health and wellbeing.	Economic regeneration, especially high street regeneration - not because I need work but because without this our high streets would be even more desolate than they are. These are critical to the mental wellbeing of the communities and I believe should form a central focus for the council going forward.
Being retired services such as health	Services such as roads lighting etc	Services such as bin collections, waste management etc
School meals		
Refuse Collection	Litter Picking	
Refuse	Street Cleansing of rubbish and maintaining drains to stop flooding	Highway maintenance
Waste collection	Keeping parks open for exercise	Keeping us informed of services and what's going on in our county
Make car parks free	Stop pavement parking	
Education	Food poverty	Recycling
Refuse collection and recycling	Highways maintenance	Cleaning up of neighbourhood due to fly tipping and litter, it's about time there was a "clean up" tax on Take aways, particularly McDonalds and Burger King etc
Rubbish collection	Transport	Health care
Refuse collection	Public transport	Street and environmental cleansing
refuse / recycling collections	physical and mental support	libraries
Outdoor recreation and open spaces	Mental health support	Waste collection
Waste collection and recycling	Environmental protection	Emergency services
Refuse collection.	Social Services	
Waste		
Refuse and waste collection	Availability of Amenity service point in Rhymney	Library and Hafod Deg Resource Centre where I used to volunteer
Education & youth work	Refuse & recycling	Parks
bin collection	getting Caerphilly town cleaned up	more shops for the town
Rubbish collection	Recycling center	Repairs
Waste collection	Civic Amenity sites	
Addiction	Isolation	Bullying
Refuse collection	Parks and open spaces	public transport

Road structures	Maintaining a vibrant high street. Supporting high street businesses.	Refuse collection
Waste collection	Street cleaning	Highway maintenance
Refuse collection & recycling	Supporting local businesses (retail/ hospitality)	Town planning / roads/ regeneration
Refuse Collection	Street Cleaning	Picking up household items
Bins	Police	Fire
Streets being kept safe	Parks	Waste/recycling
Refuse collection		
Support for vulnerable people	Homelessness	Food poverty
Refuse collection	Bus service	
Refuse collection	Maintenance of highways	Cleanliness of all of where I live including back streets and places not on main routes
waste collection	support for vulnerable	support for homeless,genuine cases
Education and blended learning opportunities	Support for vulnerable people	Opportunities to support mental health
Education. Making the young of the area ambitious.	Employment - creating and assisting in work opportunities.	Local environment and infrastructure, From collecting litter to improving public travel options
Rent support	Council tax support	Help
Transport	Leisure Centre	Waste Management
Library	Recycling centre	Refuse collection
Refuse	Parks	Recreation
Waste removal	Street safety	
Repairs	Access to information	Education
Queueing Systems for Disabled and Elderly	People who do not have a laptop, offer more telephone options	Financial Support
Waste recycling	Street lamps through the night in vulnerable areas with pensioners for the example	Access to services being made more known like the online exercise classes
online and blended learning by schools	increasing opportunities for people to be both physically and mentally fit	
Refuse and recycling	Highways	Street lighting
Refuse and recycle	Roads	Litter
Rubbish collection	Libraries	Highway maintenance
Recycling/Waste Collection	Highways and Street Lighting	Parks and Open Spaces
Refuse& recycling services	Leisure centre fit groups	Free parking
Refuse	Outside spaces	
Refuse collection	Road safety	
Waste collection	highways	street lighting
keeping waste collection and recycling continuing	keeping schools open as long as possible	

Waste collection	Road cleaning & rubbish removal	Public places smartened up eg flower beds
Countrypaks	Libraries	Leisure
waste collection	highways maintenance	litter collection
waste collection	leisure parks	litter picking
Grants for the self employed affected by closures	Grants for community centres affected by closures	The recycling teams - street collection and at the sites have been brilliant
Waste collection	Cleaning of streets and roads	Providing areas of recreation
Waste collwction	Library	Leisure centres
Social services	Mental health services	Children's education
Fly tipping collection	Litter and refuse collection	Parks
Street cleaning.	Library facilities.	Waste collection.
Waste collection	Litter picking	Communication
Homelessness	Food poverty	Library services
Schooling in the right way...	Green spaces	Recycling centres
Schools	Support for vulnerable	
Refuse collection and litter picking	Supporting the vulnerable	Providing outdoor spaces
Highways maintenance	Waste removal	Hedge maintenance
Testing centres	Roll out of vaccine	Re-enforce social distancing and household regulations
refuse	housing dont help at all	Did grit oursteps once as my husband is dialysis patient
Refuse/recycling collection	Highways maintenance	Supporting local businesses
Rubbish collection	Lockdown updates	Leisure centre
Waste collection		
Street cleansing	Leisure Centres	Waste collection
Refuse collection / recycling	street lighting	street cleaning / litter / keeping drains clear
Rubbish collection	Plenty info on the pandemic	Continuous support on phone line for rent and council tax queries
Physical and mental fitness	Waste collection	Maintenance of public parks and the environment
Safe blended learning that includes smaller class sizes for face to face teaching	Food poverty	Homeless
Waste	Housing	General infrastructure of my town
Waste collection	Transport	Repairs to road a pavement
Waste collectionom	Highway maintenace	Drains
Refuse collection	Road maintenance	Tax relief
Refuse collection and street and footpath maintenance, clearing of fly tipped rubbish	Leisure Centre facilities and continued provison of the Exercise Referral scheme	Free car parking in open spaces. Use of areas such as Pen-y-fan pond has been exeptional and no car park charges has meant no bad parking outside the area which in the past has resulted

		in a danger to traffic and increased rubbish
Rubbish/recycling collection	Care of environment - trimming bushes etc	Community wardens
Waste collection	Recycling centres	Road maintenance
I have a daughter in supported living so her welfare is most important to me. The council / government supports her as she is unable to look after herself.	I hope the council will re-open swimming pools once the pandemic is over.	Regular rubbish collection and recycling is a valued service; along with community recycling centres.
Schools	Refuse and cleansing	Leisure centre clubs (Physical activity)
Bins emptied		
Waste collection	Refuse sites	Highway's
Flood defences/services	Education	Refuse/recycling
DOG FOULING, AS WE LIVE OPPOSITE A BIN	LITTER PICK WHEN WE DO HAVE ONE, THE PERSON PASSED AWAY NOT BEEN REPLACED	GRASS CUTTING
Blended learning	Support for vulnerable people	Increasing opportunities for health
Personal note I would like to gyms opened as this has a massive impact on people's health and well being and has been seriously ignored during the pandemic.	Vulnerable require help and support	Food poverty requires promotion
Environmental - waste, lighting		
Education	Refuse and recycling	Roads & highways
Waste and recycling - free recycling/food waste bags should be provided, like RCT and Cardiff Council	Leisure centre - keep fit classes	
Provision of green space and maintaining rights of way and access	Refuse and cleansing	Highways maintenance
Roads	Garbage and recycling collection	Cleaning and clearing the environment.
Schools	Refuse collection	Parks and play areas being maintained
waste collection	leisure facilities	public transport
road safety- given that this seems to be a low priority: I live on a road upon which 90% of vehicles speed well above the actual speed limit	provision of domestic household services i.e. refuse	environment generally
Online updates	Emptying street bins and collecting rubbish	
Refuse re cycling	roads	transport
Recycling and refuse collection	Street lights	keeping the roads in good repair
Providing opportunities for people to be both physically and mentally fit.	Providing information about what services are available and how to access them.	

Appearance and presentation of the Borough as a place to live work and play	To find the unique selling point of Caerphilly CBC. Why does the Borough exist in its present form?	In conjunction with the emergency services Safety
Being able to access the outdoors safely	Schools operating safely	
Schools	Parks/open spaces	Child care
waste collection.	Library services	Community Centre activities/clubs
Leisure centres		
Public Transport/ Buses	Free School Meals	Support for vulnerable people
Refuse and recycling collection	Road maintenance, lighting and cleansing	Library service
Waste management	management of the environment, eg grass cutting/ pavement cleaning and road maintenance.	support for shopping centres and local businesses to keep them going during the lockdowns
waste collection	street cleansing	Ongoing support and financial aid ( where possible) for groups running community well-being initiatives.
Bin collection and litter	Roads	Country parks
Waste and recycling	Street lighting	Roads
Waste collection	Highways maintenance	Library services
Physical and mental fitness	Support for vulnerable people	Homelessness
Rubbish collection		
Waste collection	Street cleaning	Highway maintenance
Bin collection.	Contact by on line messages.	
Waste and removal( bin men)	recycling and waste management.	street cleaning
Waste collection services	Pavement and highways maintenance	
Refuse collection	Highway maintenance	
Community unsociable behaviour	Waste collection	Justifying the astronomical council tax charges
Waste collection and recycling	communal area cleanliness	road maintenance
Waste collection and recycling	Maintenance of roads	Providing support to those who need it
refuse collection	communication	
Waste collection	Updates of what is happening and guidance of what we should be doing	Support small and local businesses
housing		
road maintenance	Bin collections	street lights
Libraries	Refuse/recycling collections	Parks/open spaces
Business support	Refuse collection	Council rates
Waste collection	Maintenance of highways	Maintenance of green spaces
Recycling/access to municipal tip	Road maintenance	Carers support



Safety of people	Support for vulnerable people	Maintain council services
Leisure facilities	Community facilities	Support
Waste	Parks	
Education	Waste collection	Safeguarding
waste collection	highways	
Waste collection	Street lighting	Online support
Waste collection	Road maintenance	
Rubbish collection	Area maintenance	Roads
Protecting our freedoms and basic human rights via Policing, policies and procedures.	Free access to parks and leisure centres for exercise and recreation.	Public health including waste collection, recycling and environmental maintenance.
road maintenance	waste collection	information
Recycling		
Environmental issues	Outdoor and indoor leisure facilities	Housing for all
support for vulnerable people	homelessness	council tax support
Support for vulnerability	Online updates	Refuse collecting
Buses	Bin collection	Library
Housing benefit and council tax reduction	Refuse collection	Maintenance of roads
Housing Benefit	Bin/recycling collection	Roads
Waste collection	Maintain roads	Leisure centres
Refuse collection		
Waste collections.	Fly tipping, should be more summonces.	Checking that business keep their surroundings tidy, and keep green areas tidy.
Refuse collection	Road maintenance	parks and open spaces
waste/rubbish collection	library services	
Free school meals and for the elderly.	Support for domestic abuse.	A help centre in person/phone/email
Refuse collection	Road maintenance	Civic amenity sites kept open
refuse and recycling services	highway maintenance and cleaning	
Refuse Collection and disposal	Keeping parks and open spaces available for use.	Highway maintenance
Refuse collection	Food waste collection	Help and assistance with the elderly
Provision of education	Waste collection and recycling	maintenance of grassed areas
Waste and recycling	Road and pavement repair	Parks maintenance
collection of waste and recycling		
education	recycling	police
Maintaining household collections	Keeping areas tidy and clean	Safety
Waste Collection	Road Maintenance	Opportunities for waste disposal
Waste and recycling collection	Highways maintenance	Education
Refuse collection	Highway maintenance	Public toilets ( free of charge )
Waste collection	Help and information phone line	Website

Waste collection and recycling	Maintaining roads	Outdoor activities
Cleansing refuse	Leisure parks	Highways
telephone customer services	litter picking	waste collection
Waste collection	Education provision	Home care services
waste	street lights	road repairs
Cleaning	Catering	Waste management
Education	Supporting employment	Street cleansing
Refuse collection	Road repairs	Maintaining the cleanliness and accessibility of the general environment
Bin Collection	Maintenance of highways etc	providing support for our shops and communities
Schools - on site	Reuse collection	Community recycling areas/services
Waste collections	Maintaining parks/open spaces	Street and environment cleaning
Education	Maintenace - highways/greenspace	Waste/recycling
Garbage	Safety	Support
Education	Support for less fortunate in the form of Buddy scheme, FSM and food drops	Highway maintenance and street cleaning
Business Rates Grants		
Support for vulnerable people	Food poverty	Homelessness
Recycling	Parks and green spaces	Caring for the vulnerable
Waste collection	Cleanliness of area	Cutting hedges/grass verges
Litter picking	Street cleaning	Fly tipping clearance
Refuse collection	Cleansing	Schools
Refuse collection	Keeping amenity sites open	Street cleaning
Mental illness	The vulnerable	Food poverty'
Waste refuse	Buses	Mowing lawns and greens
Support for the elderly and sick	Council tax support	Access to help when needed
Emptying bins		
Bin/recycling collection	Road repairs	Gym facilities
Waste collection	Waste food collection	Open phone lines
Waste collection	Libraries - for printing/photocopying	
Refuse collection	Planning enforcement	Highways maintenance
Special needs education	Civic amenity	Educational psychologist
On line blended learning	Feeding and housing vulnerable people	Keeping parks open
Support for vulnerable people		
Education and schools/colleges	Maintenance and repairs (gas boiler annual service etc)	Waste collection
Website and email updates re pandemic	Free parking and access to parks to help mental health	Refuse collection and recycling
Library services	Recycling and waste collection	Street cleansing
Parks and Leisure - My daughter swims for Torfaen Dolphins, plays	Recycling Centres - Have undertaken home	Schools - Have opened intermittently, home learning

football for Treowen and Caerphilly Schools / My son plays cricket for Blackwood, football for Bargoed YM and Cardiff City Academy / I swim 5 days a week, take mountain walks in the area	renovations during the pandemic so have visited the centre many times	is reliant upon managed parenting, its not for all and I can imagine some parents not managing this scenario well at all
Online library app	collections	town safety
waste collection including garden waste	upkeep of highways	street lighting, reinroduce lights overnight
School meal delivery's have been a huge help and has helped us survive.		
Social housing	Waste	Community safety
waste collection		
refuse collection/recycling	traffic control/ speed cameras in town areas	traffic enforcement to stop dangerous parking
Dealing with fly tipping and rubbish bins	Library	
Refuse collection	Road repair and clean signs	Library and IT support
Bin men - very good	Free bus fares	The unblocking of drains at roadside
Refuse removal and recycling	Regular clean bus service	Home maintenance
Food banks	Parking wardens	
Environment	Highways	Enforcement
Leisure	Library	Recycling
Education - Sixth Form Consortium needs to treat all students equally and not disadvantage those with lessons timetabled away from their base school. This happened during July/September & October when students were excluded from lessons & reclassified by headteachers as 'travellers'	Education - provision of on site learning giving priority to exam years	Education - ensuring the additional resources promised by WG ACTUAL REACH THE exam year students without delay
Waste collection		
Refuse collection	Road and highway maintenance	Countryside walkways maintenance
Waste collection	Public toilets	Regular bus service
Care homes, residents and staff	Education	Access to medical appointments
Refuse collection	Recycling collection	
Waste recycling	Highways	Parks/Open spaces
Support with shopping		
Leisure	Arts	Community safety
Education	Refuse	
Recycle waste centre	Bun collection	Cleaning of streets
Community safety	Community safety	Community safety
Waste collection		
Garden		
Council Tax support	Online learning	Food poverty
Casgliadau gwastraff ailgylchu / Recycling Waste Collection	Cynnal a chadw priffyrdd / Highway maintenance	Llyfrgell/Canolfan Hamdden / Libraries / Leisure Centres

Waste collection	Library and parks	Leisure Centres
Street and environmental cleaning	Waste/Recycling collections	Supporting tourism
Rubbish collection	Road maintenance	Lighting
Refuse collection		
Refuse collection	Highways and maintenance	Schools
Social services	Environmental health	Financial support
Contact at local offices	Waste collection etc	
Street cleaning	Rats in street	No Social Workers
Street lighting	Waste	Library
Free parking for shopping and parks	Libraries	Parks
Bins	Clean streets	More services
Leisure	Waste	
Street cleaning		
Waste/recycling	Highways maintenance	
Refuse collection	Street cleaning (Litter picking)	Road repairs
Waste collection services inc.litter	Outdoor leisure facilities	Libraries
rubbish recycling	library community activities	parking / traffic management
Bins	Schools	Disabled advice
Bin collections	Cleaning up litter	Library services
Waste and recycling collections	Street cleansing	Highways and footpaths maintenance
Open spaces/parks for dog walkers	Waste collection	Online updates
Refuse	Street cleaning	Library services
Waste recycling	Street maintenance	Library and activities
Rubbish collection	Libraries	Parks
Waste collection	Recycling	Street cleaning
Refuse collection	street cleaning	
Library	Waste collection	Keeping healthy (swimming etc)
Business advice	Refuse collection	Domestic care
Keeping the area tidy	Bin collections	Libraries & leisure centres
Waste collection	Library	Parks
Waste/Recycling collection	Street lighting	Making us aware to shop locally
Environmental cleanliness	Public transport	Local shopping facilities encouraged
Schools	Leisure	Outdoor activities
Waste collection	Local Business support	Education
Bin collections	Bus services	Street cleaning
Refuse collection / waste disposal site availability	Park and open space maintenance	Road cleaning and maintenance
Education	Youth support	Waste collection
Refuse collection	Phone calls available	
Recycling and waste collection	Highways	
Highways	Waste and cleansing	Outdoor green spaces

Highway Maintenance. The Highway is maintained, but the amount of litter is disgraceful. There should be more bins and they should be emptied sooner. I've rang about this several times and was told to clean the highway the road has to be closed, which costs an enormous amount of money. I don't agree this is necessary. It should be able to be cleaned without being closed. Why don't the Council put deterrents in place? obviously the current ones aren't working.	Street lighting	Education
Refuse collection	Parking	
Bins being emptied	Wish tip was open every day	
Refuse collection	Lighting - although to limited	
Social Care	Surgeries - better access	More proffesional council work
Collection of domestic rubbish & recycling materials	Street cleaning	Cleaning of open spaces & parks
Street cleaning	Recycling	Lighting
Refuse/Recycling	News online	Free car parking
Waste collection	Public Transport	Parks
Refuse collection	Keep parks clean	
Recycling collections	Upkeep of roads	Community Education
Support for vulnerable people	Food poverty	Online/blended learning
Refuse collection	Library	Litter collection
Waste collection	Housing benefits	Street lighting
Support for vulnerable		
Support for vulnerable people	Refuse collection	Opening of public toilets (Nelson) etc
Not on any benefits	I do not get any help as far as I can see	
Waste collection / waste sites	Education. Further education quality is awful; students are barely there.	Highway maintenance
Waste/Recycling	Highways Maintenance	Parks and Leisure Centres
Civic amenity sites	Waste collection	Road repairs
Clean highways	Plant more flowers	More flowers New Tredegar
Waste collection		
Environmental	Business support	Town planning
Suppot for vulnerable people	Opportunities to keep physically and mentally fit	Council Tax support
Waste and recycling collections	Road/drain maintenance	Litter collection
Recycling and bin collections	Keeping the area tidy eg grass verges and weeds	Maybe looking and bins as they look untidy
Waste/recycling collection	Parks	Public transport

Keeping area clean	Keeping roadways open	Keeping children safe
Waste and recycling	Road maintenance	Library
To get in touch by phone	A place to meet face to face at certain times if you have a problem for old age. Don't leave us behind	
Cleaning streets	Light put back on	Light up the by-pass
Waste collection	Libraries	Street cleaning
Waste collection	Library	Leisure Centres
Refuse collection	Street cleaning	Parks/Recreation facilities
Refuse collection	Street lighting	Conditions of roads/pavements
Clearing rubbish	Street lighting - I am sight impaired	Over hanging bushes etc and cracked pavements
Refuse collection	Highway maintenance	Parks and open spaces
Waste/recycling collection	Highway maintenance	Street cleaning
Schools and Education	Outdoor Parks and Leisure Facilities	Street Cleansing.
Public transport	Library service	A safe community
Bins emptying	Maintenance	Street Cleaning
Environmental	Financia	Health
Educational services	Leisure and fitness facilities	Recycling and waste disposal
Food poverty	Support for vulnerable people	Homlessness
Waste collection	Street lighting	Public transport
Opening the council offices	Stop working from home	Substantially improved waster transfer stations
Waste collection	Recycling depots	Leisure centres
Refuse collection	Street cleaning	Street lights
Waste collection	Highway maintenance	Libraries
Homlessness	Food poverty	Support for vulnerable people
Waste collection	Parks	Litter picking
Waste/recycling collection	Highway maintenance	Parks/open spaces
Environmental		
rubbish collection	library service	support for town centres
Bin emptying	Library	Roads
Online books/Library	During pandemic - a shopping service	Support for needy
Refuse/Recycling services	Public transport	Local library service
Reduce duplication of services others deliver	Appropriate support/management of social housing residents	Police and Community Police - enforcement of noise and parking
Waste/recycle services	Upkeep of road surfaces for travel	Street lights remaining on during the nights
Food poverty	Homlessness	Support for vulnerable
Street lighting	REfuse collection	Highway maintenance
Bin collection		
Waste management	Public transport	Library / Leisure Centre
Rubbish collection & recycling	Maintaining roads	Maintaining outdoor spaces in an environmentally friendly way.
waste collection	road maintenance	chools

Assertive Outreach Team		
Housing	Waste management	Grass cutting
Recycling and refuse collections	Gritters	Road Maintenance
Environmental cleaning	Recycling	Roads
Waste and recycling Collection	Street and Environmental Cleansing	Parks and Open Spaces
Waste collection	street cleaning/maintenance	Care of communal areas e.g. verges/local green spaces that the Council owns
Waste collections	Highway management	Litter picking
Waste Collection Recycling	Library and Education Services	Public Transport and Road Maintenance
Waste/recycling collection	Street and environmental cleansing	Communications (e.g. news updates, website, digital media etc)
Refuse collection	Street lighting although thats crap	Pass.
Refuse collection	Highways maintenance	Street lighting
Bins	Lighting	School
Homelessness	Blended learning	Food poverty
Outdoor spaces to exercise	Keeping recycling centres open	
Library services	Tourism/heritage services	Waste collection
School	Refuse	Highways
Support services for residents during the pandemic	Refuse collections & Road Cleaning	Maintenance of public spaces
Sports facilities	Parks and outdoor spaces	Libraries
Refuse collection	Street lighting/safety	Gritters
Business advice	Bins	Help for elderly people
Street lights!!! Please turn them on	Refuse and recycling	Parks
Vulnerable	Homeless	Food poverty
keeping outdoor spaces clean & safe	online services	tourism support for our area
Street lighting. Please can we have them turned back on overnight. This is for safety.	No increases to council tax as we have both had pay cuts for the last 10 years	
Recycling collection	Refuse collection	Litter picking, park maintenance etc
Rubbish / recycling collection	Road repairs	Education
Waste and recycling	education	investing in high st and local business
Refuse collection	Parks	
Waste/recycling collection	Public transport	Parks/open spaces
Waste collection and recycling centres	Pollution management (concerns remain about Castle View lake)	Highway maintenance
Education	Waste & Recycling	
Leisure	Recycling / waste	Lighting
Waste collection	Street cleansing	Road maintenance

Education both adult and child	Waste management	Support and advice access services
Waste collection	Roads	High streets
Public Transport	Access to Recycling Centres	Highways Maintenance
Online and blended learning	Services to enable people to be mentally and physically fit	
Council Tax		
Public Transport	Cleansing	Support for small shops
Bin collections	Road repairs	Cleaning our streets
Waste/Recycling	Leisure Services	
Police presence	Recycling and refuse	Public areas
Recycling/waste	Library service	Drain clearing
Waste/recycling	Council tax	Community services
Information	Buddy Shopping	Homeless
waste collection	road maintenance	libraries and leisure services
Library delivery	Seating (outdoor areas)	Good refuse collections
support for education	support for the vulnerable	refuse collection and street cleansing
refuse collection	maintenance of roads and green spaces	homecare
What services?!		
Refuse collection	Clean streets	Environmental health
Refuse collection	Road cleaning	Parks
Casglu sbwriel <b>Collecting rubbish</b>	Llyfrgelloedd <b>Libraries</b>	Goleuadau stryd <b>Street Lights</b>
Ailgyrchu a casglu gwastraff o'r ty ac ar draws yr ardal (spwriel, baw cwn ac ati) <b>Recycling and collecting waste from the house and across the area (litter, dog mess etc)</b>	Cadw'r ffyrdd a coed, gwair ac ati yn taclus ond yn fwy naturiol fel yn ystod Covid <b>Keep the roads, trees and grass tidy but more natural like during Covid.</b>	Planning - methu credu fod y cyngor wedi cytuno gyda rhai o'r adeiladau sydd wedi codi yng Nghaerffili yn ddiweddar <b>Planning - I can't believe that the council agreed to some of the buildings that have been erected in Caerphilly recently.</b>
Sbwriel / ailgylchu <b>Rubbish / recycling</b>	parciau hamdden e.e Penyfan <b>leisure parks e.g. Penyfan</b>	Ysgolion <b>Schools</b>
Cymorth arlein, y gyffredinol. <b>Support online, in general.</b>	Gwastraff/Casgliadau. <b>Waste / Collections</b>	cadw a channel proffered. <b>Keep and ?maintain?</b>
casglu ysbwriel <b>collecting rubbish</b>	llyfrgelloedd <b>libraries</b>	Rhandiroedd/ <b>allotments</b>
Xasglu gwastraff ac ailgylchu <b>Collecting waste and recycling</b>	Llyfrgelloedd <b>Libraries</b>	



### Q18: Supporting business – other

[illegible]

[illegible]

Business start up support
Business start up support
Business start up. Help for all viable types. Business needs to be sound
Business start up. Improve interconnected transport system
Business start up. Keep streets clean
Business start up. Make Betting shops close. No more Supermarkets
Business start up. Tidying, promoting and selling derelict land sites
Caerphilly is now the same as it was in 1948
Charity organisations performing unparalleled work in every community.
Clean up and encourage people into rhymney who are employed and stop allowing HMO's etc to open
cleaning up and maintaining the greenbelts, prioritising the safety and well being of local nature
Community centres and places support groups can meet safely to prevent loneliness, isolation and a decline in mental health
Consideration should be given to out of town retail provision. We are the only Council locally not to have this and it was very difficult to purchase clothing etc. during the local lockdown
Continue current practice of NO Fee's for parking in Council owned & controlled areas ie. Shopping Centres/ Park's.
Continue the free parking at local town centres
Continue with free parking in council car parks or reducing the cost
Creating jobs that align with other goals eg. climate change, addressing mental health/loneliness, improving the local environment.
creu cyleusterau tu mewn pellter cerdded o lle maer pobol yn byw enwedig yn llefydd lle does dim cyfleusterau ar hyn o bry sef. rhandiroedd acaeu pel droed dros oedolion yn ystadwrt rawlin creating facilities within walking distance of where people live especially where there are no facilities at present. allotments for adults football grounds in the rawlin court estate
Culture and leisure - that's not pubs, clubs and restaurants. Sport, history, industrial legacy etc
Business start up support - Cymorth i ddechrau busnes <b>Support to start a business</b>
Do not give parking tickets in town centres & keep free parking for 2021
Draw in new business, as one of the major town centres of South Wales Caerphilly has very little offering and loads of empty units.
Educate people
Education, library, learning services.
Eliminating potholes, and cutting back overgrown weeds / trees
Enabling play centres, for children, to be reopened and supported fully. Our children are suffering from a lack of contact with each other.
Encourage Artisan traders into our town centres with targeted rates to ensure they survive.
Encourage shops to keep going and town centre a place to go to
Encouragement of local businesses to fill high st premises with tax relief, instead of charity shops and chain stores.
Enhanced sports and leisure facilities to accommodate the massive housing increase
Environment
events to promote town
Fighting off building development on green spaces
Free carparks
Free parking in town centres 24/7
Genuine checks on need for grants

Get Caerphilly County Borough back to what it was before the pandemic, for everyone.
Getting new industry into the area
Grants to improve town centre Christmas 2021 don't put lights all around the town with no impact put them only in town centre / castle to get people to come to Caerphilly
I have been involved in retail since 1974 I believe I have a lot of experience that would help this area Caerphilly town not sure who has been responsible but I would like to find out more on what
I think it is important to support the backbone of businesses. It will sad to see them disappear. Hospitality especially.
If the image of the area is not improved you will achieve nothing, nobody wants to visit a dirty, shabby and unkempt environment.
If tourism is important clean up the valley areas its not just the bigger towns tourists want to visit as I know from personal experience.
If you have to ask this, perhaps someone qualified to answer it, e.g. an economist, might be better placed to answer.
If you provide free parking in town centres, this will attract more visitors
If you support local business currently operating they will not need to make staff redundant and therefore no need to create more jobs.
Jobs for all under 30s
Keep leisure centres open
Keeping our wonderful amenities in good order and punishing those who damage them.
keeping the smaller leisure centres open. people need these for mental health and well being - Not all of us drive and cant access the larger centres.
Keeping the town centre alive to secure jobs
Learning the truth and stop spreading lies
Liaise with local businesses to get an understanding what they would like. o a survey of town centres...perhaps enlisting input from 6th formers.
Local infrastructure (e.g. transport links, parking, electric vehicle charging capacity, etc) all should be improved to enable more people & visitors to access/enjoy facilities in town centres
Main road lights from wyllie to ynysddu please
Maintain an environment that is attractive for residents and visitors.
Make Caerphilly strong again
Make the Caerphilly borough welcoming. For example, arriving in the borough from Pontypool, you're greeted by streetlights hidden behind the leaves and branches of trees. First impression!!!!
Make the environment look better - tackle littering
Make towns more pleasant to visit.
Making sure there are plenty of opportunities for all residents to access green spaces close to their commun9to help the environment.
Many small business and self employed workers are all on the fiddle taking cash in hand jobs and have been raking it in for years not concerned with they issues.
Marketing - Promote our wider environmental - country parks, landscape, and biodiversity - getting more people out there and better educating our citizens 'what is and what isn't council responsibili
My business is based in Nantgarw so its just out of Caerphilly, keeping the local economy going is essential, unemployment leads to all manner of linked issues.
my opinion on council services is that they should remain local --tourism business support rate relief etc should all be dealt with at government leval
Need hundreds of Special constables
no leisure centres from bargoed up

No visitors want to stay with rubbish on the streets
Not a Council issue
Not everyone drives, please make sure that amenities are accessible to all.
open spaces for exercise
Opportunities for Deaf and deafblind people
Opportunities for young people to access work related activities and additional opportunities for other sources of entertainment e.g. Youth clubs, fire service youth clubs, army and airforce activities
People should be able to live in their own homes without fear of their neighbours. Better policing and more enforcement by the council when people break rules or behave badly.
Perhaps lower rates for our local shoots
Plug the gaps in support
Post Brevit examine if fair trade rules can be used to better support local business in all Council procurement activities
Pride in our communities throughout Wales initiatives to promote caring for people and property, reducing litter, and providing entertainment for kids/Teens etc
Promote remote working and local cycle path to use to go to hubs coworking centre - environment promotion and h with promotion
Promote town centres by offering free parking
Promoting a green recovery and taking action to combat climate change
promoting industry to the town centre to keep things socio economically stable. Business has taken a hard knock.
Promoting Town Centres - Maybe look at the Public Conveniences so many places have closed their Toilet Facilities where are people supposed to go?
Protecting sports pitches and green spaces.
providing support for employment is essential
Q4 is confusing - there's a vast difference between genuine culture/leisure and hospitality venues.
Rates easing cheaper rents and put money into rebuilding the town with incentives for new businesses
Recovering with a strong focus on the Environment
Reduce and Look at business rates
Reduce my council tax payment.
Reduction in business rates and anti-enterprise regulations e.g. overzealous planning and environmental regulations
remove all parking fees from council properties to encourage visitors to high streets and especially green spaces eg Cwm Darren Parc
Restarting building programmes for affordable council owned properties. Business start up
revamp business tax to tax by profit
Rhymney Town is run down has a number of derelict properties and needs regenerating
road / highways / road safety for children walking to school
Running the council efficiently, not too heavily paying wages in line with the private sector
S open
Safeguard our countryside.
Schooling
see my answer above. what is wrong with you? all of the above are equally important (and given that they're integral to each other, it would be inane to put one above the other)
Small businesses are the heart of the community

stop closing the pubs!! a vital part of the community where covid measures are strictly followed
Stop putting up ridiculous signs trying to promote town centres with hazard markings all over them; ever heard of mixed messaging?
Support childcare facilities
Support for theatre/live music venues/museums
Supporting businesses is vital. I think the tourist industry was naturally increase as restrictions ease and more people have the vaccine.
Supporting job creation in the green economy
Supporting local businesses. The borough will need to retain all the jobs it can!
Sustainable transport links & cycle/pathways that we can be proud of
swimming pools
take compulsory purchase action on places such as Manchester House etc and do something with them, eyesores that discourage visitors to the town
The Council should use this opportunity to set up its own organisations (not outsourced) to offer retraining in delivering environmentally friendly schemes for homes and council offices
The local lock down demonstrated that there were very few shops in Caerphilly County, to enable you to purchase what you need and most shops were in Blackwood. This should be addressed.
The town is a total disgrace given that it is a main tourist attraction, it needs upgrading and money spent on the town
To make car parking more affordable to the community on lower incomes
Too old to care (79)
Towns are like ghost towns es. Bargoed. Business that have stayed open need rewarding.m
Training opportunities for young and more mature people
Use the budget better and dismiss lazy workers
wasting money and causing chaos and inconvenience to residents by organising large events attracting visitors from outside the county with no real benefit to residents
We don't have the infrastructure to support increased tourism so this should not be a priority. Focus on vulnerable people and businesses.
We have to maintain the Status Quo
We need to ensure our town centres are given every opportunity to recover. Parking charges should go. High Street Events need to be organised to bring people back to the High Street.
What became most apparent to me during lockdown was the lack of shopping opportunities with brands like Next, Marks and Spencer. I think Caerphilly could encourage these types of shops to open here
You have talked about sustainability of culture and leisure venues, but have again missed the opportunity to recognise that we are desperately short of live performance venues.
Youth anti-social behaviour

## Q20: Other ways to contribute to wellbeing of community

*Carbon footprint* Enough! Concerned about future reliable energy supply
Active member and coach of local football club
Already litter pick weekly but on my own, not part of a group as the bins are overflowing, they are not emptied and there are not enough of them!
Am currently a Scout Leader and involved in DofE
As a single parent and working full time unfortunately I don't have the time to volunteer at present. I have done so in the past and will always help out at my children's clubs.
As member if the viewpoint panel
As previously mentioned, those disobeying the rules set out should be forced to contribute to the above to give back to the community. Running my own business / taking my children to clubs prohibits me.
As we are 78 and 80, we are a bit passed these
Church community activities
Church deacon
Church warden involved in various community outreach programs and school work
Community hub promotion
Community Support vol. Gwent Police - furloughed
Current work therefore have no time to volunteer
Currently run an outdoor activities group for people of all ages and abilities on partnership with CCBC
Difficult to volunteer and to commit to hours when working full time
Donated to some online causes.
Due to ill health and registered disabled, I cannot get involved
Due to ill health cannot volunteer
Encouraging all to attend church
Food parcel volunteer. Community Advocacy volunteer with NYAS fundraiser local schools. Community development / courses
Furloughed Community Volunteer with Gwent Police
Give to food banks
Had my share of many of these - now at 86 would find it difficult.
Have registered to be a community buddy
Helping to protect the green spaces in the community.
Hosting talk sessions with vulnerable old people at the Risca CV`19 Centre
How do I get involved with foodbanks?
How recycling can be improved.
I already give a substantial amount of time to Scouting
I already run a weekly Fareshare food distribution for low-income families and a community hall (not a council community centre)
I already run support groups for natural health and community socialising, as part of my work as a natural health therapist.
I already volunteer and support people in my community by shopping for them and keeping in touch
I also volunteer in St gwladys Church hall
I am a fulltime student learning online and carrying out placement in other parts of wales, plus part time work.

I am a pensioner
i am disabled
I am disabled and looking after ill parents
I am in shielding but still support my mother and brother
I am involved in a number of voluntary roles that are not listed above.
I am recently bereaved and need support. I have done my bit in the past
I attend a church in Cardiff that takes a large proportion of my time as we seek to support our local community in a number of ways hence unable to get involved because of lack of time
I coach at a sports club, this included setting online workouts during the lockdowns
I deliver food to needy families every week
I did volunteer as a buddy during the initial lockdown but it became more difficult as time went by to commit the time, but might volunteer in the future
I have done many years of volunteering in past years
I have done volunteer work for many years - due to age (71) and health issues I am sadly unable to offer my services now.
I help run a synagogue. This keeps me busy. Otherwise ask me again in about a year's time when I will have retired.
I obey the rules and do the right thing by the Community
I pick up rubbish every morning and take it home
I play charity gigs for Cancer research UK. That is now on hold
I really resent this question; I've been to hell and back in the last 8 months and now I need to feel bad because I can only deal with a limited amount? Are you lot feeling alright?
I syffer with atrial fibrillation
I volunteer for CCBC YOS and also business meetings for Business for Wales
I volunteer in school to support staff and pupils
I volunteered when I was furloughed but not once I returned to work
I work full time and have three children community volunteering is a flash in the pan
I work full time so getting involved in extra activities would be difficult. Although I am allowed 5 days per year special leave for volunteering so could use that
I work full time, and care for an elderly relative. Unfortunately not enough time to volunteer.
i work to many hours there is no time
I would consider it if I had more time.
I would find it difficult to volunteer to help as I have parkinson's disease
I would like to contribute towards training/tutoring. Customer care in particular.
I would like to initiate a cost effective road speed management scheme. Namely introduce a local community managed speed camera approach to help rid us of car destroying speed bumps.
I'm a writer, what would you suggest
I'm disabled and cannot walk far so difficult
Im not sure how but i would like to use more of my time to help others
Improvements to Cwmcarn Forest Drive through GroundWorks
Improving rights of way network
in my church doing payroll, working the laptop for the words to songs. in slimming club booking people in
Information from source
Is there any point, have spent years campaigning for speed activated signs, now installed I continue to get one working and in the right position, is there any point?
Keeping an eye out for neighbours



Litter Picking is the Councils responsibility that's way we pay Council Tax . If you want me to pick up litter ,reduce my Council Tax
Litter picking should be done by the council or those required to pay back to the community.
Long time Girlguiding volunteer
many of the roles suggested should be undertaken by paid professionals and should not rely on volunteers
Mental health and gardening.
Not a Council issue
Not really my scene... I prefer being reserved to myself.
Please leave lights on every other would be ok on main road from wyllie roundabout to ynysddu I am not bothered about our street lights
Private psychotherapist and nhs worker i offer online therapy sessions
Reduce my council tax payment.
Residents' and tenants' association committee
retail planning and promoting the area
Running a book club from my home. Helping at Risca CAB when it was open.Helping at my church with young people when allowed.
Secretary/ trustee to Caerphilly Miners Centre - we support 60 volunteers, provide a range of social, well-being and active leisure activities
Some answered are not applicable
Some years ago set up a community group but was disappointed with the response of the residents
Spaces to host more exercise based classes, more children's groups, senior citizen swimming classes. Building hydro pools to offer physio and Watsu for those with chronic pain
Speed watch
Sports Coach
Support garden ventures on estates
Support vulnerable teens in a behaviour unit
Support with local initiatives to encourage young people to take part in physical activity
Supporting survivors of human trafficking and domestic abuse, feeding the homeless, food bank etc
Supporting vulnerable people by shopping and keeping in touch
Telephone support
Too busy with work trying to pay bills such as the over priced council tax for just 2 people. Houses down the street , 5 people, way less council tax bill ?
Too many Councillors
Too old to be too actively involved in community work but have done much in past years.
Unable to commit at present due to full time work and supporting elderly family members
Unable to commit with others things at present
Unable to participate due to lack of access and communication support
Unfortunately we are both over 80 and suffering with ill health problems
Until recent serious health issues I have always been involved in community activities
Using dewis cymru to promote ccbc services and other local support
Volunteer at Navigation Colliery in an effort to restore the site and buildings, but little support from local authority with the efforts made by a few dedicated people.
Volunteer in local General Hospital - RGH five year ICU, waiting return to Grange as soon as may be.

Volunteer with local athletics club
Walking cycling route maintenance signs etc Ensure paths are kept open and maintained. Some councils do it well and creates financial input and visitors We are quite poor at it
Weekend forest schools for all ages and abilities.
What about having a feed in system from Councillors re what can be done by existing groups? Again, co-ordination is key.
When I retire will support the community
Why should anyone volunteer for litter picking when the person in Senghenydd does nothing accepted stands on Senghenydd square ether eating chips or talking on her phone she only cleans the main road
Work and assisting with grandchildren does not allow time to get involved at present
working full time limits my ability to get involved to any great extent but will seek to do more when I retire
Would consider some of the above when pandemic is over
Would like to give practical business advice
Would loved to be involved but at 82 years of age ,I'm too busy looking forward to my afternoon nap , you should be looking for professional 50 year olds .
Yn yr Amgueddfa Genedlaethol Sain Ffagan / <a href="#">At the National Museum, St Fagans</a>
You presuppose that everyone is physically able.
You seem to be asking everyone to do jobs in the community when we pay council tax for services common Caerphilly do you actual jobs and stop with the civil service mentality

## Q22: Activities that would benefit from a community budget

A community garden
A footpath/cycle path all along the Rhymney river.
A gardening and self sustainability scheme
A monthly community club, paying for a 'litter pick' leader who can organise volunteers from the community to do regular clear ups, local carnival, craft sessions, best village/town in bloom/wild flower verges/areas. Most ideas require someone to organise/run them or a mentor/supporter to keep things moving along and be sustainable. The onus usually ends up on the same people/person which can be too much responsibility.
A place for teenagers to go, to take them out of the shelters and off the corners! I would like to see the youth clubs of old put back in place.
A scheme to teach people on low incomes how to manage their money.
Accessibility for disabled through local parks
Accessible support for deaf and deafblind people
Activities for children and teenagers
Activities for older people (especially those living alone) e.g. bingo or quiz nights
Activities for the children in the school holidays on the local playing fields/community centres.
Activities for the younger people
activities in the village hall to bring people together... a linear village along an A road so doesn't feel like a village really
Activities that would benefit the environment or people's physical wellbeing
Actual support for homeless and vulnerable and isolated people
Adult workshops, crafts etc
After school teaching
Allotment, community street parties, food sharing schemes, classes
Another waste of money that you don't have, so don't.
Any activity which promotes a healthier lifestyle , either through improved diet, and/or exercise. E.g - community allotments which could be managed by the community and the produce sold at substantial discount, or given free to vulnerable people in the community
Any community project that gets people together
Any idea that would benefit a happier safer way of life for my community on the proviso that the budget was controlled by appreciative responsible people.
Any scheme that could offer recognised qualifications that would lead to meaningful employment opportunities
Anything that prevents litter and fly tipping or assists the council to remove it
Anything that would improve the wellbeing of my community
anything which makes the elderly become involved with younger people - and vice versa
Anything which promotes the importance of physical and mental fitness.
Area Clean ups
Art for wellbeing, gardening, grow your own ventures community shops
Arts groups, book club etc
As a newcomer to Caerphilly I am, as yet, unaware of what is / is not happening, or was / was not happening. One idea that appeals is the establishment of a mens' shed / women's shed in the area. The benefits are well recognised in terms of relief of loneliness when people cease traditional work routines, with the additional spin-off of putting back something into the community in terms of community projects.

As the council has made a complete hash of previous schemes, eg, Area Forum Fund and working with Community Partnerships, I have no faith in CCBC making a success of it. Areas with Community/Town Councils are also a good example of how NOT to deliver such schemes.
At the present time I think outdoor projects would be good, walks in countryside, allotment projects and arts and crafts in the countryside.
Bad idea. Please invest in adequate parking enforcement measures before creating a fun budget. Get the basics right before getting too creative in novelty ideas.
Better outdoor facilities for young residents and more accessible recreation parks for people to use including those with limited mobility. Also a much improved high street to encourage people to shop locally
Better policing and more access to communal areas like parks, gyms etc etc
Better potrolls in park areas
Better utilization of Bargoed Park for entertainment and family orientated activity days
Bt providing outdoor netball facilities in Ystrad Mynach - everything is geared around male sport - playing lip service to female sport
Building sustainable communities
Cannot say whether it is a good or bad idea unless i have some idea of what it could be used for.
Can't think at the moment
Cark park space/wall box to charge electric cars on possession
Castle view already do things like plants down the local nature reserve, scarecrow festival etc..
Castle View play facilities for children.
CCTV cameras to stop traffic using our quiet road as a shortcut
Child and baby groups!! Being lonely parents together
Children and young people activities
Children's play areas /youth clubs
children's school holiday out of school clubs
Classes how to use finance.
Clean up our green spaces, like some European countries provide a reward scheme for recycling (few pence a can etc) hopefully it will encourage the community to take pride in their home. A lick of paint on the drab council houses would uplift the area. Several council tenants have said they would love the option of choosing a colour and do it themselves. Or volunteers would help. Tenby looks bright and welcoming why shouldn't Caerphilly area be the same
Cleaning rivers/railway embankments, litter picking, habitat restoration, green space conservation, local renewable energy projects.
Cleaning up litter, cleaning drains, cleaning leaves off roads,
Cleaning up the appearance of our village. Youth club or skateboard Park. Keeping our hillsides pretty.
Cleaning, litter picks
Clearing litter from outside their own homes and street
Clearing paths and letter picking
Climate change projects; Gardening Clubs; Active leisure; Older people's social activities; Early years - support for stay and play schemes Resources for digital inclusion to support people at home
Clubs for the all ages at the local pub hall
Communities can make suggestions but would never agree on how to carry them out
Community activities and environmental improvements
Community allotments , parks

Community allotments/gardens. Planting of nature corridors on Council land to improve local areas of biodiversity and help with carbon capture, flood mitigation, noise and traffic pollution. Create safer areas for walking and cycling. Plant up areas for pollinators. Enhance areas of green space to improve access.
Community centre, foodbank, activities for children, learning how to budget, cook
Community centres for people leaving alone to meet up
Community centres. Place to meet people if lonely
Community gardens and open spaces
Community gardens, litter picking, befriending scheme, intergenerational work
Community gardens.
Community gardens.
Community gardens/allotments
Community policing as Community Wardens
Community Safety / neighbourhood watch type schemes - we have CCTV on our property and the footage was used recently to help a neighbour. local support groups to help people who are in hard to reach groups i.e. digital exclusion, digital literacy etc. People online have benefitted most from the pandemic as they've had the latest information first-hand and as soon as it is available.
Community spaces (I have one in mind for ours)!
Community Watch Projects to improve crime prevention
Community well being groups
Comworking community hub run by local people to include good a activities in evening and daytime
Confidence to find a job
Contributing to the local YMCA AND OTHER. CLUBS TO KEEP YOU GSTER OFF THE STREET
Cooking classes for young families. Sewing classes for young mums to make kids clothes
Create better outdoor space, increase library capacity and space for groups and activities. Maybe have a community centre to use for groups for all ages.
Create something for children to do
Creating a local community base (St Catherine's Church Hall as an example)
Creating more playgrounds in the neighbourhoods, at walking distances from the homes, creating safe cycling lanes
Day care centres for old dementia lonely people
Definitely a scheme to encourage residents to take a pride in their communities. Litter picking is a prime example of this and could include school children who could learn about nature as we picked. Could also be a good opportunity for local college students intending on pursuing a career in childcare or teaching.
Depending on how much the budget was, local residents could decide on measures to alleviate parking problems by using some of spare land that exists on some estates to provide parking for company vehicles that are brought home and parked in streets. Provide extra lighting and handrails on public paths and walkways. Improve childrens play areas. Use funds to "spruce up" areas.
Depends what the projects are ?
Developing local walks and parks to enable access to all, making them more pleasant places to be.
Developing projects/activities in which people take ownership and pride of their environment.
Does this not already take place as part of the community council precepts?
dont know
Don't know without further information but possibly support to encourage walking or cycling

Eco projects get young people involved and also more places for older residents to go
educating the young about the environment,nature,wildlife,recycling
Elderly clubs, children's clubs, miner's centres
Employ local traffic wardens
Encourage activities in Resource Centre in New Tredegar
encouraging good mental health
Enhancing leisure facilities and more provision for young people within the borough to assess clubs and sports opportunities
Ensure money is NOT wasted on silly ideas
Environment making communities pleasant places to live
Environmental improvements and 'going green' initiatives
Environmental projects such as litter picks and bulb/tree planting possibly.
Environmental protection.
Expanding green spaces
Facilities for younger people
Family outdoor activities, children educational fundays
Fitness schemes
Food bank, support for most vulnerable, education opportunities for young people who have nonaccess to funds.
Free local educational sessions basic English/Maths/recreational art etc
Free swimming everyday for families on benefits
Friendship groups, using technology to stay connected, safe environments for community groups to take place
Garddio cymunedol ar dir cymunedol/cyhoeddus, efallai gyda phlant a theuluoedd yn garddio a goal am drawn penodol o dir / <b>Community gardening on community/public land, maybe with children and families gardening and looking after a specific piece of land.</b>
Gardening and excersice
Gardening projects / improving the local environment
Gardening, art, sport
Gardens tidier. Neighbourhood watch on fly tipping. Put cameras up on the mountains. Fine people
General household care & maintainence project advice & service provision.
Getting people to be more conscious of the damage caused by littering. I live near takeaway outlets and the amount or discarded packaging etc is disgraceful.
Getting rid of Antisocial behaviour and helping police with fight against crime.
Getting speeding cars on local roads near schools to stop. Either with road signs, campaigning or traffic calming measures
Getting the finance in the right place is the main difficulty. Such schemes are open to abuse.
Getting the local road fixed. Getting mains gas to my street. Integrating local services such as chimney sweeps to keep costs down.
Give the funds to the Community councils
Gives you less to do so you cannot provide the poor service you do in most areas.
giving maesycwmmmer a complete face lift as in other towns
Good idea in principle but the criteria might be hard to define as the things that would make a difference to individuals might vary considerably. Without seeing criteria hard to say.
Good idea that would NOT work. Someone involved would use the money to further their own wants

Good -only if led by a knowledgeable Councillor who can be fed ideas by community. Co-ordination is needed to suggest feasible ideas and achieve success.
Group walks, meet ups and community meetings
groups for the elderly and youth provision and to support the lonely and isolated.
Has the council any money available considering the current situation
Having people clean where they reside. Not clean the whole street but just where they live.
Health and well being - few if any facilities available in New Tredegar, so if you don't have access to your own transport, tough
Help bring back carnival / public holiday events. Foster improved community spirit.
Help the elderly people out with gatherings
Help the Miner's Centre and Community Craft Groups also Probus groups to continue for older professionals
Help to keep community clean
Help with littering awareness
Help with community projects to enhance wellbeing and wellness. Encourage community activities and inclusiveness
Helping the youth. Environmental issues.
Houses/gardens/doing job properly and not leave things in the garden
How would that work? If I see a fence that need painting do I contact the council ? I own my house outright, and I would love to smarten things up. I can't go around doing that because the council will not allow it. A lady on my street picks up litter left by the dustmen in the lane behind my house. We have pride in the area but how would that work? Maybe you could have a webpage set up for people to suggest an improvement. Example Task : Repaint location: Abertridwr for example.
Hydro pools
I believe that a local community meeting should take place and all local aspects of direction looked at and shared ideas equally funded. Community Wardens
I can't think of a worse idea what you could do is make people volunteer for their benefits
I do not know what it could be used for but I think it is a good idea as people enjoy working on something to improve people's lives and they would feel proud and have a sense of purpose maybe. For the next question 'Do you agree or disagree with incentives being offered', I cannot answer as I do not know of any incentives.
I have no home insulation. Freezing. No point putting heating on, it's all lost
I have ticked don't know to both these questions as it would depend on both the activities proposed and the incentives offered. I would not like to see public money squandered on fripperies and I would certainly not like money to go to friends or acquaintances of councillors (too much of that goes on in Westminster!).
I think it would be good to offer residents creative outlets such as Arts & Crafts, Drama and Dance classes, singing - maybe a Choir in each village that can come together at Christmas etc.. Creative Writing, Book Clubs etc...
I think it's a bad idea because a small group of people implement things that suit themselves without consideration or proper consultation
I think it's a bad idea because the people round my area are idiots.
I think it's a good idea, community gardens, allotments, litter picking.
I think more organised activities within the communities are a good idea. it gets more people involved and brings people together
I think the Council has enough staff to do the job
I think the whole point of a community budget is that each community can set up something for their needs, which will be different. In Rhymney for instance people have a lack of facilities,

businesses and transport this is not the same for Caerphilly town centre. Although both areas are known for pockets of social deprivation their needs are different. Research shows that people are more likely to focus on health/social care and education projects. Again there is room for making the educational projects focused on environmental issues to raise awareness for the next generation. I think each community should be encouraged to set their own activity/ project. The more they feel involved the more ownership they will have to take the activity/ project forward and there should be acknowledgement that a project failing is not a bad thing as long as lessons are learned.
I think this is a bad thing as will reduce the jobs within the council and responsibility becomes collective - definitely not. Unreliable service comes to mind. The people would have no pride in their local area and would not be interested in incentives
I was very pleased when we went to a meeting for a community council then as you know, politically we were put in two zones for want of a better word which split Risca in two
I would like all budget to be used on more CCTV
I would like to see improvements to footpaths - notably the (old railway) path running alongside Cwm Calon - this could easily be finished to connect Ystrad Mynach to Cefn Hengoed by foot / cycle.
I'd need more information in order to form an opinion
Identifying problem areas - illegal parking, fly tipping, vulnerable public and areas needing maintenance
if targeted and monitored correctly - see my previous post about our community group
I'm not sure my experience of the town indicates that many people would be prepared to do more things for themselves
Improvement of green and open spaces, renovation of empty houses & shops
Improving activities for young people
Improving green/outdoor spaces eg play areas for children, benches in parks, communal planted areas etc Exercise and well being groups eg walking club, outdoor exercise equipment
Improving the appearance of the local area to encourage more respect by those living in the area.
Improving the environment
Improving the environment in the local area
In Blackwood, a decent park with flowers etc to take walks
In principle this is a good idea, but knowledge of these types of schemes mean only a few residents will be involved rather than it being representative of the community and if there is a strong personality they will tend towards what they think is best rather than perhaps what the community wants/needs.
Increase in group participation in local community centres eg First Aid courses and physical activities
Increase the health and well being of the public. Offer more affordable opportunities for people to exercise and learn about healthy eating.
Intrigenerational projects, working with care homes.
Investment in outdoor areas such as parks and play areas
Involve the community to get together and take pride in where they live and help themselves to help others ie the jobless should do something to earn the money they get from benefits
It could be one to abuse and/or ego trippers who would spoil the whole initiative.
It would be better to work together rather than offloading the responsibility to the local community. Partnership working and collaboration would be the ideal scenario.
It would be good for community groups to take ownership of green spaces and use the money to work on establishing wildflower meadows or other improvements on areas that would otherwise be an eyesore for the local area.



it would be hijacked by the same people that play the system already
It would be ran by the same people with their own agendas and not the whole community
It's always the same usual suspects who get involved and serve their needs not the needs of the wider community, if you can get the quieter majority to get included and have their voice heard for community projects it would be worthwhile. Generally these initiatives are tokenism rather than for the people by the people. Should be beneficiary led.
its good then maybe so we can have more money spent from bargoed up
Junior gardening activities/growing gardens/ bringing older and younger people together with initiatives for younger ones
Keeping children and youth busy
Keeping healthy and fit, learning more cooking and practical solutions about REAL life
Keeping immediate street cleanliness, free from litter, foliage and weed infestation, neighborhood cleanliness.
Keeping my locality free from litter, including the areas that people have used for leisure and recreation since Covid. Improving neglected areas in villages i.e. clearing weeds and overgrowth, planting bushes and flowers etc. Make it easier for those in need to access foodbanks etc. recycled school uniforms etc. in their local community, to reduce the need to travel
Keeping the country lanes tidy
keeping the village safe, clean, and respectable, lowering the speed limit to 20 through the village. cleaning up our walkways and parks. clearing the lanes that are so called highways?? introducing rambles and fitness club at NO cost. clearing or streams and drainage system
Keeping the village tidy
Keeping their environment clean and tidy.
Knowledge of available services from community organisations through increasing online/app availability. Nearly all should be invested in digital communications.
Leisure and local community centres
Leisure facilities are very poor - that's all I hear the kids done this/that, well hardly surprising when there is nothing for the 14 -18 yr olds to do. If there is activities for them to participant in, the costs are out of the family's reach. Rolling stock yard at Rhymney train station will soon be under development, no mention of jobs created, training for apprentices again if this is a scheme that has been considered, Rhymney's younger residents are not aware of it. There is also a small business hub being built in Rhymney, no-one has confirmed what business are going to be in the buildings. if there will be jobs for local people. The local recycling factory could also provide a noise free system, I thought I had tinnitus but it there is a high pitched noise that come from the incinerator, which is heightened at night when the road noise has subsided and it echoes up the valley, you cannot sleep with windows open.
Less house built as there infrastructure won't support it
Lets be honest it would all go to the council estates and not us who already work hard and are constancly being overlooked
Litter clean ups and removal of fly tipping
Litter clearance scheme
Litter collecting
Litter collection - improving the countryside - walking routes, cycling etc
Litter collections
Litter management, outdoor exercise
Litter picking
litter picking
Litter picking

Litter picking
Litter picking and environmental causes
Litter picking and providing activities for vulnerable people for physical and mental health
Litter picking is side streets and local walks
Litter picking of open spaces
Litter picking schemes
Litter picking team
Litter picking, community cafe in library
Litter picking, food banks, local support groups
Litter picking, green areas. There is an app called Litterati where you can have litter collecting campaigns. It maps the location of the litter picked and you take photos of each piece which can be tagged with brand and type. The county could run a competition for the most items picked in a campaign period - this will also provide the county with info on the litter prone areas
Litter picking, maintaining rights of way and gates and stiles
Litter picking.
Litter picking; improved parking if budget allowed.
litter removal, road safety measures
Local litter control and projects such as local landscaping
Local Bowls Centre are struggling to survive. More financial support for them would enable them to stay open and help the older generation to keep mobile
Local community activities like litter picks
Local community centre with organised events or support groups
Local events for young people would be good, the youth service is good but communities need to do more to engage their young people and offer opportunities for them to be part of their community.
Local groups and clubs
Local groups such as Aber Valley YMCA who have to rely on external funding. The same could be applied to other local community groups.
Local organisations or clubs which support youngsters with getting them involved in sport or other recreational activities. Support for local community halls to organise events for the community especially elderly residents to attend, get out the house and socialise.
Local outside spaces could be maintained
Local resident groups
Local road safety, litter picks, community growing,
Looking after our parks and green space
Lots of women claiming benefits with their children in school, could be allowed hours of work to suit them during their idle days
Maintain and improve local open spaces
Maintaining green areas eg litter picking. Befriending schemes
Maintaining local village amenities (parks, POS's etc) and making where we live a nicer place to be, bring back a 'sense of pride in where we live' and encourage local residents to become involved in these local initiatives. This initiatives are already in place to some extent in our village (Oakdale) however without funding its difficult to get things off the ground where a lot needs doing.
Maintaining the village including plant displays etc.
Make available more leisure time facilities for younger people and encourage communities to become more interested in environmental projects.

Make it easier & cheaper to access activities such as mother & toddler groups & exercise for the elderly similar to that provided by Age Concern.
Making streets attractive through decoration and repair
Man cymdeithasoli i hyrwyddo'r defnydd o'r Gymraeg tu fas i ysgolion a cholegau. / <b>A social place to promote the use of the Welsh language outside schools and colleges.</b>
Many leisure activities which are free. Something to help young people who I feel are not being supported at all
Maybe more events and new businesses would emerge
meal provisions; activities; exercise; gardening/groundwork; community projects to improve areas;
Meeting in Community centres for different activities
Men's sheds. These are set up and run by small groups of mainly senior citizens who have particular skills such as woodworking, electronics, music etc and are able to create and maintain an interest for people who will benefit from seeing themselves as once again, useful especially after retirement or unemployment.
Mental health projects
Mental health support group, community cafe
mental health support groups
Monthly rubbish collection in parks
More activities for the elderly, also projects to help the young in the Community
More Dcredit Unions/Saving facilities
More facilities for young people to use
More flowers everywhere
More for the elderly and Teenagers
More friendship groups for over 50s
more help for local social groups and small businesses
More local parks
More maintenance and reestablishing existing footpaths which have been obstructed by landowners. As we've been in lockdown and confined to local area I have been more aware of the problem.
More opportunities for young children/adolescents community events Community safety projects
More places for the community to meet and organise trips and activities.
More schemes to help people get fit and healthy and to address mental health issues
More social amenities to cut down isolation and mental health issues and give young people something to do to cut down on anti social behaviour
More support and groups for vulnerable or elderly residents who might be living alone. Physical activity classes that are not too expensive to attend More children's clubs to assist parents with childcare, but that are not too expensive.
more things for the children including teenagers to do
More village social entertainment
Most people I talk to say speeding is their biggest problem and so many people out with kids and so many bikers using the scenic drive and the drive opening up the roads we will have so much more traffic going through Pontywaun.
Music groups. E.g. drumming, singing
Music services
music, arts, maintenance of local environment
My only concern would be that there is limited council money and would a scheme be open to abuse.

Needs community leaders to establish organisations and then decide. Bottom up not top down.
Neighborhood watch scheme, with funding for body worn cameras and safety training
Neighbourhod watch Street get togethers
Neighbourhood support schemes
Neighbourhood watch
Neighbourhood watch and community work with isolated lonely older people
Not a good idea - that's your job
Not sure
Not sure
Not sure - social groups maybe
Oakdale square great example of that community looking after the area .Support should be given if there is a responsible organisation running it in the particular area .The main point should be if you support a particular interest that is the current responsibility of the council that should be self financing .If it replaces a council activity it needs to be monitored
Often these budgets are spent by people who are 'out of touch' with their community.
Only if they can provide essential services at a better value for money
only to be considered if very closely monitored - is that possible?
Open things up and take care of things but that will never happen
Open to abuse
Or just does and don;t
organise community volunteer groups for litter picking, providing equipment, safety clothing, safe means of disposal of litter etc. also some local projects such as maintaining footpaths, hedge /tree /undergrowth clearance etc
Organising activities for young people
outdoor activities and forest walks for kids
Outdoor activities/projects - playgrounds, craft/planting
overcoming social isolation by providing activities from a local office base such as a school hall or unoccupied building that can be used for charitable works. Activities like painting for adults , with tea and coffee, painting for children (during the holidays) with squash and snacks, etc.
Park runs and more free outdoor leisure activities including upkeep of splash park in local area
People can do plenty without the Council's help What sort of incentives?
People don't always make the best choices about what is best for their community as a whole. A community budget would most likely get spent on a small number of projects that gather lots of support on social media, at the expense of a wide range of projects which don't enjoy so much popular support.
People who live in an area understands the needs better
Per point below, incentives should not be needed, you need to change the mindset of people. Name and shame the people who drop litter.
Play areas
play scheme for children
Pointles if there are no established groups to access any activity funding. I see emphasis on getting people to form these groups
Projects to hep up improve our carbon footprint of our homes/lives
Promotion of sport and well being
Protecting public parks and amenity areas from quad bikes and off road motorbikes.
Protecting the environment.
Provide a cuminity centre in lower Ystrad

Providing budget to pay for safe removal of fly tipping and to support regular litter picking activities. Alternatively provide money for community projects that enable the improvement of outdoor spaces for younger generations to learn new skills and exercise safely. Encourage 12-18 year olds to contribute ideas for projects.
Public spae improvements, community gardens
Re introduce the Community First ethos and bring communities together with admin/office support. Discuss with Cllrs Tudor Davies and Bob Gough
red tapes, hoops and council resources to manage comes to mind.
Reduce my council tax payment.
Regretfully I think it is possibly open to abuse/
Residents taking a stake in their environment.
rhandiroedd a caeau pel droed a oedolion ar ystad cwrt rawlin / allotments and football pitches and adults on the cwrt rawlin estate
Rights if way waljing routes, community veg frite garden, alloyments
Risca cv 19
running clubs i.e. walking and getting like minded people to benefit/join in
Safety
Security, events, litter
See above
See comment above
Services for the elderly
Set up a community garden and outdoor gym area within our local green space and park.
Setting up a street warden scheme for elderly residents so they would know who to call for shopping/low-level maintenance such as changing light-bulbs, mowing lawns This budget should not be used to replace council functions such as litter-picking
Shared spaces for growing food and creating social spaces eg community gardens that could encourage social inter generational links
Small buisness ideas to get volunteers funded and supported where needed. Community champions / Advocacy in the villages working for home maybe
Social gatherings when we are able to meet again to reintroduce people to still carefully mixing and similarly for the youth and younger elements in our society.
Something for our teenagers there is no where for them to go
Something for teenagers, get them off the street and into supervised safe but fun environment. Drug and alcohol awareness schemes for schools
Something for the kids to take part in there is nothing area my area for the kids
Something more for kids to do.. Like a bigger park with facilities for older and younger children
Something to keep adolescents engaged & out of trouble.
Speed watch in my area. Cleaning up the town.
Spend the money on providing existing services, not giving out to others then increasing prices or reducing other services.
Sports activities for children.
Street and estate management
Such a scheme would have to be extremely transparent and accountable
Summer parks for children and the aged (free)
Support for people on their own Funcitons in Community Centres
Support for people with learning disabilities to engage actively and with purpose in the community. These people are marginalised and need to be recognised of worth

Support groups, community improvement (things like communal allotments, gardens etc.)
Support improvement of Leisure Centre facilities
Support town centres by supporting current businesses and assisting new starts
Supporting organisations like Disability Can Do
Supporting people with mental health difficulties
Supporting vulnerable neighbours- buddy schemes, food drop offs, etc.
Taclo sbwriel, caffï cymunedol, / <b>tackling rubbish / community cafe</b>
The budget will only be wasted on council estates and people who are substance abusers and have not worked a day in entire life !
The creation of outdoor areas within the community for meeting places. Parks are ok but do not have enough seating to encourage social distancing.
The local school for 1 year only dug up the green for a flower bed then left it to deteriorate then a local resident took it over by planting flowers and cutting the grass, it would be great to have some funding for this to continue and give the street some pride in it's self
The people who run it will look after their own interests and not engage with the community
The youth need a palce to go. Ther is absolutely nowhere for them to go. Ages between 9-18
This has the potential to be wasted, in the same way as a lot of community council money is currently wasted. If communities want to do something, they are generally able to organise and fund. Bigger, capital projects would benefit from this type of budget, but please don't give it to community councils to do with as they will - a central community regeneration oversight by the council would be a far better way of ensuring that a bigger picture is painted for the council area.
This is a fantastic idea however don't wrap it up in too many rules and regulations allow the 3rd sector to manage it and ensure its aimed at those individuals or small unincorporated groups that are doing so much already with very little...
This should be flexible so that communities have the freedom to spend on things that are important to that specific community. There would need to be a lot of support from council officials to ensure spend isn't frivolous and projects become self-sustaining.
This would need to be very heavily policed to ensure the funds were used as required and didnt become abused.
Tidy gardens project (involve school children)
To assist young people (teenagers) with activities. Litter picking (supply of materials)
To develop and enhance the local community - supporting culture etc.
To hold awareness events for green spaces, parks, community gardens etc within the community. To hold First Aid or Food Hygiene courses for members of the community. To assist with fund raising, to generate money to put back into community areas.
To provide facilites to accommodate influx of new house owners
Toddler groups Intergenerational Activities
togetherness projects, facilitating local improvement
Too vague a question
Training for those in the community who degenerate others...
Upgrading footpaths
upkeep of local parks, footpaths and generally upholding the cleanliness of the local area - tackling anti-social behaviour
Urban planting to make the area more attractive. There used to be planters and hanging baskets in Pontllanfraith - long gone.
Village run cafe and bakery (drop in centre)
Walking etc: Taking away the car park charges for local amenities i.e parks etc
Walking groups, mum meet ups

ways to improve youth and LGBT services
We already have a Newbridge Partnership group in my area which I believe should be used as a focus group and platform for launching/encouraging more initiatives to benefit the local community.
We could have a cleaner environment.
Wellbeing and involvement of all ages
Whatever is needed by the community
Wild flower seeds for bare patches of ground also poppy seeds
Would like to see kids with special needs getting involved more with a small group help confidence building
Would need to be supported by the council, as any local authority finance is open to abuse. Would need to be council lead. Digital inclusion, lunch clubs, over 50's groups, playgroups, job clubs , craft and art groups ,sports groups. Music groups.
You are probably going to do this anyway or the question wouldn't have been posed. Street lighting is being switched off in certain streets late at night, my wife and I have to leave some mornings at 5.20am, the cars are parked in a garage leading to a lane, there's 1,000BHP of cars in my garage, hopefully nobody will look to take advantage of this (if you cannot afford to keep the lights on, what community budget are you going to make available?). It's likely those who have the time to step up and partake in the committee to determine of what funds to make available for what, already have a say so in the community, the building of the monument at Pengam lights was a fantastic use of funds when an aging Leisure Centre such as Heolddu has closed in the past due to issues with the boiler failing etc. Get the essential tasks done that benefit the community most and start working cross authorities, the top end of Caerphilly on the borders of Blaenau and Merthyr could do with an injection of cash, collectively, budgets may stretch to provide that area with a brand new leisure facility for example, hard working / busy residents wont have the time to steer the spending of community budgets, its likely it would be wasted on rubbish...
Youth activities
Youth clubs
youth clubs, football, cadets, leisure centres
Youth clubs..sports..scouts/guides..gardening
Youth group / support & More education for adults
Youth projects..... run by youths
Youth support

## Q28 Other services contacted the Council about during COVID pandemic

About the litter by the sides of the road in Nelson
Advice for a family I was supporting
Air pollution
Applying for a business permit a waste if my time blue badge department got the usually someone will
Building Control
Building services and environmental health
Buildings
Business Rates
Calls always on hold for over 10 mins, email sent as advised by automated service still no reply
Care for mother, social worker, care home finance team
Change of address
Cleaning
council tax and housing benefit for a friend who is struggling
Council Tax online - never been to caerphilly council office for anything
Did not no you could call due to restrictions
dog warden
Drain cleaning
Education - Sixth Form Consortium
Educational psychologist
Environmental health
Environmental health and planning enforcement
Environmental Health and the Chief Executive's office
Environmental issue
Fly tipping
Fly tipping reporting
Fly tipping
Freedom of information enquiries
Grass cutting
Help to collect prescriptions
Highways abandoned vehicle
Homeowner loan info
Housing for my nan and im still awaiting a call back!!
Housing repair
Housing repairs
Housing repairs
Housing: maintenance of adjacent CCBC land
I bought a season ticket for Caerphilly parks regarding extension or refund. No answer yet!
I try not to contact you. The service you provide is ABYSMAL.
illegal dumping of waste
Leasehold services
libraries



Libraries
Library
Library
Library
Library
Library
Library Service
Library services and when they'd be reopening.
Licencing
Licensing as I have two taxis
Llyfrgell/ library
Maintenance
Maintenance grant, installation of windows now on hold
N/A
Noise complaint
Occupational Health
On line to pay council tax
parking permit
Parking Permit
Parking permits
parking permits
Parking tickets.
Parks department
Pay garage ground rent
Pay the rent
Pest control
Pest control
Pest control
Pest control
Pest control
planning
Planning
Planning
Planning dept
Plant a memorial tree
Police checks for voluntary organisation.
Public rights of way
Really pleased that blue badge was renewed without drama
Recycling and waste - failure to collect waste / rubbish
Reduce my council tax payment.
Refuse collection
Renew chaperone licence
Rent
Rent

Rent
Repairs
Repairs
repairs only.
Report a tree that had fallen on gravestones at Gelligaer Cemetery
Report fly tipping
Reported fly tipping
Required the registrar to register my wife's death -
Resident parking received no reply from email query
Rights of way
School transport
School transport
Services I couldn't access because you've shut practically everything down.
They have been very helpful in helping us to reopen our centre and keep abreast of Covid requirement
torri cangennoedd colfeni syn ymyrryd gyta fy nhi. colfenni sy ar tir y cyngor. heb llwyddiant cutting branches of trees that interfere with my house. <b>Trees on council land. without success</b>
Trees fallen on footpath
Unsociable behaviour
Very rude. Very forceful and demanding at a time when a little heart and consideration would be nice
Waste
Waste collection, flytipping
we are foster parents with th Myst team
We want to keep the yellow lines in Springfield Ter.its a very busy road and a stupid idea
Windows grant , rat issue

## Q31: Encouraging cash payments – reasons for views

<b>Agree/Strongly agree</b>
A number of services and businesses have moved this way. It saves time and resources and is a safer form of exchange. However, there should still be an option for those who do not have access to do so to pay via cash as not everyone can access the internet or have a bank account.
Agree in the majority of cases however concerned about those unbanked persons - plus some people are lonely which getting out offers purpose
Agree only if payment includes methods could also be used by all.
Aids administration.
Allows flexibility at this time. However, cash payments should be made available post pandemic.
already pay council tax by direct debit
Although some people may be more used to cash, eg the elderly, the majority of transactions in the modern day are through a card or through a bank, and therefore cash doesn't have to be offered. However, there is always some doubt about becoming a cashless society which can scare many people.
anything to simplify the process without needing to have contact with others
As a family, we embrace technology and have set up payments / notifications etc. Elderly people won't be embracing it on the whole and will be reliant on their siblings to support cashless payments. Being mindful of the elderly is important, many wont change and will find forced change stressful.
As cash transactions are diminishing in general as people move to card / internet payment it is good to encourage the uptake and eductaion of those who are unable / unwilling to adopt.
As long as empathy is used when some are unable to do so
As long as people have technology to do this and can stay secure
As long as you would those who find it difficult
Avoiding handling money reduces risk of transmission of the virus
Because I don't drive and don't enjoy travelling on public transport too far because of health conditions, I found paying council tax online invaluable
before i payed my rates local, now pay over the phone
Better use of staff time, better and easier financial accounting, saves on public transport and car use.
But not all residents will want to pay online, or have the ability to do so, particularly the older generation
But some of the older generation would still like to go back to normal which is paying with cash.
But you need Paypal as Worldpay doesn't work
By Direct Debit - works for me
Card payments are more hygienic
Cash encourages the spread of the virus
Cash free payments are quicker and easier
Cash is an outdated form of money that needs to be made obsolete.
Cash option should only be for elderly or those without internet
Cash payments are a thing of the past, much easier to use other methods
Cash payments are out of date
Cash payments not required for most people
Cash will eventually become pointless. Look at businesses like Monzo and Starling, they are shifting the way we deal with finances. Local authorities need to keep up with the change. I appreciate your budgets are limited but I will continue to vote for assembly members and MPs who are willing to prioritise local services, particularly local authorities and the NHS services.
Cash will soon be a facility no longer used
cashless is easier

Cashless is easier
Cashless is the future.
Cashless methods of payment should always be the preferred option. People will say that it reduces social interaction for certain people however there are other ways that the Council can ensure that people have social interaction lunch clubs etc...
Cashless payments are a better and easier solution, but they need to be secure
Cashless payments are cheaper and safer for all involved and provide an audit trail
Channel choice not shift but with a nudge away from cash and all its errors!
Cheaper to process - more efficient, more easily traceable in the event of a problem
Cheapest alternative available
Contactless and paperless are better for the environment
Cost less to use digital payments. Council should use/pay high street post offices (or banks) for people to use cash services?
COVID has accelerated the use of bank accounts, cheaper and quicker payment means
Covid is transmitted via notes
Cuts down virus transfer
Digital exclusion is a cause of inequality. It's much easier for you to get electronic payments and there should be some incentives for people to make the transition.
Direct Debit is best as it is easier and safer
Easier
easier
Easier
easier
Easier and more secure. Some would not understand the process however.
Easier and quicker.n
EASIER FOR EVERYONE
Easier for the disabled/illness and Covid safety
Easier safer
Easier to pay bills on line, or set up a direct debit
easier to pay by not taking cash
Easier tor payer and recipients
Easier trail for all involved
Easier, less mistakes. Schools need to follow suit
Easier. Less chance of infection.
Eays to pay online
Electronic payments are easier and more convinient
Electronic payments provide traceable records which make them much safer than cash. Cash in large amounts has a high risk factor.
Empowers residents to manage their own financial affairs.
Even a fool knows that the benefits they receive from our council cannot run on fresh air , though we all know there are "Ducker and Divers " out there .
Eventually all payments will be automatede
Exposes less people to the virus
For most people this makes sense, but the elderly and/or computer illiterate may struggle with this change
For those who can access on line facilities it is a good idea but an option to make a cash payment should still be available for those who do not have that access or who would prefer to continue to pay with cash.

For those with bank accounts this means it is more convenient, but many residents do not have bank accounts and like to pay by cash. Also for some this is the only face to face contact they may have with someone all week.
Frankly I rarely use cash at all nowadays.
Generally easier and no need to carry cash
Good idea not to be handling cash at the moment
Handling cash should be discouraged during the pandemic
Helping people is always good!
Helps reduce carbon footprint
Hopefully encouraging people to make payments using a bank card, would mean individuals wouldn't need to carry as much cash or keep it at home. This may make vulnerable individuals less of a target for crime.
However, cash payments are equally valid
However, I appreciate that some people may not want to.
However, the more services you automate, the less staff you will need?
Hygiene
I agree but can see problems with people who are not able to use online services.
I agree but for some people it isn't practical for them
i agree but you need to ensure people are not exploited - having someone to make a bacs payment etc on their behalf and charging them for it
I agree in principle but there are still elderly people who will likely never switch away from cash so provision needs to be provided for them.
I agree this is a difficult time but still believe people should have the right to choose.
I agree, however, some people do not have any access, or have limited access such as IT and Internet to enable them to do this - particularly mpore elderly and vulnerable people, and people that cannot afford this pleasure.
I always pay by direct debit and find this is much easier
I believe once people realise how much easier it is use other methods rather than cash they will be happy to continue with the switch.
I don't have to go out
I don't think there is a problem with electronic payments, and this should be encouraged, but access to cash services needs to be kept open for the minority, perhaps working with local post offices to provide a cash payment medium if necessary?
I feel the elderly would be safer not carrying large amounts of cash.
I find cashless is easier in some circumstances
I find it easier
I have a bank account and pay my bills by direct debit. There will be a problem for people who do not have bank accounts
I haven't used cash for a few years, I find it easier to do online banking at my convenience and safer than carrying cash
I know a lot of people don't like to use online payments.
I know that a lot of people do not have access to paying via direct debit or via telephone or online. However this is essential for the time that we are in, everyone needs to have alternative ways of making payments - not just cash.
I like paying council tax online - very easy
I never received a letter so say I could pay my rent by phone. Phone is the only way I can pay. I use common sense
I pay online and it is quick and easy to do so
I think encouraging people to pay without cash takes away the hassle of having to go to the bank/ATM, etc., to get the cash.

I think older people prefer to pay at a counter
I think paperless and cashless is the way forward
I think the less cash that is handled the better
I use internet banking and think it would be easy for others - obviously not everyone can do this
I would expect that paying by direct debit/standing order is a more cost effective way to make payments, but some people prefer dealing with cash as it is easier not to overspend and run up high debts
If everyone paid their bills electronically, e.g. direct debits etc, public money would be saved.
If it helps during Covid -19 fine
If online payments are one of the preferred methods, need to bear in mind that not everyone may have, or be familiar with wife/internet
If services can be automated then resource and savings can be used to improve other council provisions
If you work you can pay by direct debit /card. If you are on benefits you either don't pay or deducted at source
I'm used to not using cash, it's more hygienic using card anyway
Important for equal opportunities
In principal I agree however, you shouldn't leave anyone behind in this initiative especially the elderly, those without access to a suitable bank account, those who do not and will never trust a bank and those who are digitally excluded. There should always be a choice of how people can pay as not one size fits all
It has been safer not to use cash
It is easier for people to use digital methods and better for the environment
It is easy to pay using direct debits or bank transfers
It is in line with the digital age
It is more cost effective
It is much safer to use cards rather than cash
It is presumably more cost effective for the council freeing up resources for services.
It is safer and more efficient.
It makes life easier not having to try and find the correct person to see.
It makes sense and people need to move with the times
It may help with budgeting for those on low incomes.
It reduces contact for public and staff, no cash transactions
It seems to be the way things are going and once you know how to it is easy
It was necessary. Not everyone likes to pay bills this way
It will be more efficient to encourage those who can
It will help members of the public and me to be more independent and take control
It's the way forward
It's a lot cheaper for you to collect which is good for all of us.
It's a safer way to pay. No cash makes it less likely that the money will be lost or stolen
its easier
Its easy and cost effective for council
Its far more efficient
It's just a case of moving with the times. Given the choice, people will continue to pay for things in the way they've always done. I think this culture change to move things online, brought about by COVID is a good thing.
It's just easier and with the current situation safer for all. However, the council needs to be aware that some people may not be able to switch to a non-cash payment system and also if people (especially the elderly) may not be confident to do this and have access to online banking.

It's just easier for the majority of people but account has to be taken of older people and people in less fortunate circumstances who do not have access to online payment systems.
Its less administration and is easier to process
It's more cost effective.
It's much better
its much easier to pay by direct debit
Its the way forward, and its simply not safe to carry cash around anylonger
Keep admin costs down
Less cash equals less contacts, and a faster service
Less contact so less chance of passing on the virus
Less exposure for staff to the virus
LESS TRAVEL TO OFFICES
Let contact means less chance of passing on covid-19.
Lower cost to the council. Most people are paid electronically
Mae'n fly effiethiol ac yn gyflym. <b>It's too efficient and fast</b>
Many elderly residents are wary of giving personal details so please support them as much as possible
may encourage people to continue to use in future
More a accessible and hygienic
More convenient and accommodating to the vast majority
More cost effective and convenient for both parties.
more efficient way of working and reduces the need for people to travel to one of the council offices., which could help the environment.
Most payments done this way but allowances need to be made for people unable or unwilling to do this
Most people have access to internet banking, so can now pay online, avoiding using cash
Move with the times
Moving things online are great and more efficient, but it's not going to suit everyone so important to remember those that struggle with tech
Moving to a cashless society
much more convenient to pay bills on line
much easier and secure not taking cash around
Not applicable
Not everyone can access a debit/credit card or internet
Not everyone has the facilities or capabilities to undertake
Not everyone is computer literate/literate in CCBC
Ok for many but not for all
Older people who do not have a smart phone or access to a computer may have difficulty.
Online banking is readily available and easy to use. For those who can't do this (eg older generation) Could the Post Office be used instead - freeing up staff and costs for the council to use elsewhere?
Online payments need to be supported with online education about phishing!
Only if able to
Opportunity for residents to explore the alternatives available to them in accessing council services.
Pay rent on line.
Paying by direct debit is easy and available if you have a bank account and the funds.
Paying online has ease of use - but not for all. Some elderly & vulnerable may not have the ability to pay other than cash
People may need active support to change and move away from cash and cheques.

People need help to work towards a future
People need to learn how to adapt to modern culture.
People should be able to make cash payments again when possible, all methods of making payments should be available for the customer and not limited to what is best for the organisation
People should be using places like Post Office to pay their bills like they do in Cardiff
People will find it easier to use Direct Debit etc, also things like phone banking are easier and safer
Perhaps being .... but it was good to meet people at the Council services at Library, Risca
Practical approach
Processing cash payments is expensive
Quick and efficient.
Quicker and safer
Risk of infection from handling cash.
Sadly, this is the future
Safe
Safer
Safer
Safer
Safer
Safer and cheaper to operate.
Safer and easier particularly for elderly people
Safer and more secure , payments will be on time , less chance of losing cash , may be beneficial for the customer via direct debit .
Safer and saves money
Safer than carrying cash
Safer to pay electronically and uses less human resources
Safer using cash
Safety
Saves admin costs
Saves costs
Seems more economical but may be difficult for older people to cope with the technology
Seems reasonable
Sensible approach
Sensible but remember there are many who do not have any kind of internet access and don't want it.
Should be no reason for people to use cash benefits are paid into Bank accounts so DD are simple
Simple and effective
Some individuals would find this a stress and challenging
some older people still prefer to use cash, and may use it as an opportunity to be out seeing people if they live alone. some people haven't got/can't have a bank account. for these reasons i think cash still needs to be an option even if most people switch to other ways.
some people now have a number of options and perhaps didn't know about the different ways to pay
Some prefer cash for budgeting
Technology
The elderly are less inclined to pay for anything other than by cash to keep total control of their finances. Going to an office to pay also gives them a social connection.
The more options available the better



There are so many ways these days to pay bills that cash taken to a Council office is both dangerous and a waste of resources by the council in having to have staff and facilities to deal with it.
There still needs to be ways for people to use cash if they want to e.g. the elderly often prefer this method of payment. Need to give more thought to use of community based venues such as post offices, libraries, leisure centres etc. where people can go to pay their bills in cash or by card, as these are the venues that people use anyway. Will help reduce the need for people to travel and reduce our carbon footprint
This can be difficult for our older generation and mentally challenged individuals who find it easier to do things face to face
this is a more efficient means to collect cash, less risk and more cost effective.
This is a very good way of recording all expenditure made to the Council.
This is simply the safest way to go for everyone.
This might help to shrink the black economy!!
Time and cost saving to pay online as less people are needed to man this service.
Transfer of Covid 19
Unfortunately the world is moving more and more to cashless payments. This does tend affect people in poorer areas who use cash more to manage their money but then find themselves in difficulty when they find work and are paid via BACS into a bank account. For those that are more vulnerable such as the elderly and those with learning difficulties as long as support is provided hopefully they can make the transition. There are more deals available for people who make payments online and these gro
Unfortunately we are moving towards a cash free future.
using direct debit for payments can be much easier.
We are moving away from using cash in society. So we need to encourage and help people to make this transition.
We are moving towards a cashless society and this needs to be usable by all
We pay by D.D,
we should all make efforts to pay our bills
What else could you do?
Will always need to retain an element of cash payments for a minority of the population
With no local banks it is good we have a local post office
yes but need to consider those, especially older people, who prefer to pay cash.
You should not force people to pay in other ways other than cash
Your help is invaluable

<b>Disagree/Strongly disagree</b>
A cashless society is all part of the plan to have more control over us!!!
A cashless society is bad
A lot of older people prefer to pay cash. We paid council tax online but not everyone would be able to do that
All options should be available
Alot if elderly people don't have access to this wsy of payment
Although it can often be easier to pay by a different means, not everyone is comfortable with this.
Although we can now pay the council tax at the post office, this means that people will lose jobs were we used to pay at the library as they will not be needed.
Banks have control of cards and lives. There must always be cash otherwise we revert to the old 'truck system' by any other name
Because I don't feel it's fair to force people to not be able to use cash. Not everyone is confident in using cards or setting up online banking services

Because my parents are in their 80s and blind they would be unable to access any of the services. I have had to pay all their bills for them.
Because not every one is capable of using a card/bank transfer and need to use cash
Cash is still vital for many in our communities
Cash is an important medium of exchange that must not be discouraged
Cash is Kiing
Cash payments should always be possible for the elderly and vulnerable who cannot otherwise budget easily
Cash should ALWAYS be accepted
Cash should be an option to everyone
Cash should not be removed as our sovereign right. Cash is a viable way to pay for things. People should have the choice of either cash or card or online.
Cash still needed, especially for those not using devices
Cashlessness isn't the best for some people
Council is for everyone
Don't use online banking
dyw rhai pobol ddim yn eisiau defnyddio dull wahanol neu talu am teclynau er mwyn wneud a <b>some people don't want to use a different method or pay for gadgets to do it</b>
Elderly people like myself prefer to pay cash for certain things because of the fear of being scammed. No matter how trustworthy a site or business may appear, there is always the chance of a rotten apple in that business.
Elderly people prefer to use cash not be forced to use online services!
Everyone should have a choice
Face to face interaction
For some paying using alternative formats is not an option and is therefore an exclusionary practice.
I cannot believe that a council is refusing to take cash. A council in one of the most deprived areas of the UK. What the hell is the problem with cash? It's legal tender? Stop forcing us all into a cashless society. Cash is so important for the poorest of people. It just seems like you couldn't care less about the poorest people who you're supposed to be looking after!
I do not agree with a cashless society as it devalues cash.
I don't believe elderly people should be made to navigate the internet with all its attendant costs and problems just to make life easier for the council.
I don't think you should stop people using cash
i feel we have the right to make payment in any form we choose
I only disagree because of disabled and elderly it can be very difficult for them
I see no reason why people shouldn't pay in cash in they want to
I see this as another move to make us a cash less society which object to
I strongly disagree with the move towards a cashless society because it marginalises people who are sovereign beings
I understand why you are doing it but it is important that you are still able to receive cash from people who wish to pay via this method especially in relation to older vulnerable people or people with learning difficulties.
I would like to go back to the Council Tax place in Caerphilly
It is wrong to assume that everyone can access digital payment methods. This demonstrates the Council's being out of touch with the experience of many people.
It makes things harder for the most vulnerable
It suits me to pay online, there is of course an older generation that do not access these services online. maybe its something community connectors could help the elderly and vulnerable residents in the area.

It's another stupid reason there is no need to stop cash payments
It's not practical for all to not pay by cash and risk averse.
It's easy to pay in Library
Its legal tender and people should be able to use cash if they wish.
It's unnecessary given that shops are still taking cash
Just not interested in doing anything right for the public
Lots of people have no internet or are unable to use it confidently, similarly with the telephone. Some people only went out of their houses to pay bills.
Making it hard for people who are not digitally capable. Cash is important for the economy too
Many elderly not app/ online savy. Rely on cash
Many elderly people do not have access to or use online billing or even debit/credit cards. Moving to a cashless billing system could cause a lot of unnecessary stress and anxiety for people who only want to use/only trust, cash.
Many elderly people do not like card payments or online banking. Pension payments are cash so that's what they use.
Many elderly people need to pay cash
Many elderly people prefer to pay with cash. They also meet people when doing this helping there wellbeing
Many older people cannot afford to pay for Internet access.
Many older people do not have the knowledge to access online services.
Many people on benefits prefer to use cash
many people prefer face to face
Many people still do not have plastic facilities.
My neighbourhood has elderly residents and a system to pay cash should be kept in situ
No everyone can use or wants to use online services
No evidence to suggest increased risk of transmission using appropriate PPE
Not all elderly people have access to computers or internet and able to travel to payment points eg Post Office. They have to rely on family members which is not always possible.
Not all people are comfortable with or able to do things online
Not all people have access to on line banking etc and some people only have cash accounts
Not everyone can pay bills online and some prefer to use cash or cheques. The element of choice should be strongly protected.
Not everyone deals with cash, online stuff and only use cash
Not everyone finds it easy to budget and cash is easier for people on limited income as they can budget better
Not everyone has a bank account and prefer to use cash
not everyone has a bank account so should be able to still use cash
Not everyone has a bank account, or internet access. Also people such as myself, find paying by direct debit very difficult, as we receive our pension every four weeks and the date changes every month.
Not everyone has access to a bank account
Not everyone has access to internet
Not everyone has access to or want to use online banking
Not everyone has access to the internet or banking facilities and as cash is a legal financial payment option then it should not be removed . It surely must be everyone's legal right to make payment for services or goods by whatever option is available to that particular person. It must be illegal to prevent a person from paying for something with cash , if that is only their means of doing so. So in my opinion any business or body that refuses to serve any one offering to pay by cash is breaki
Not everyone has online access

Not everyone in my locality is able to access a computer to transfer money or would know how to do internet banking.
Not everyone is able to manage their finances and need extra support
Not everyone is able to use or own options to enable them to pay online/ via phone. Some people can only use cash
Not everyone wants to give up cash, especially the elderly. You can't just forget about them, their wishes must be respected.
Not everyone wants to give you access to their accounts
Not sure how well the general public are able to use eg contactless, on line banking etc
Older people need the services that are currently available. Also dismissing the present contact centres will lead to job losses
Older people and some vulnerable groups are less "savy" with the internet or telephone banking. They should be given the opportunity to pay in cash. If this option is not offered, there is more chance of vulnerable groups losing money through fraud! Many of these groups may not even have access to the internet!
Older people are not always comfortable with technology/internet banking. Freedom of choice should be observed.
Older people can not all use technology and maybe can't see
Older people can't use computers or find it very difficult to do so. There is a lot of older people out there that can't use computers and find it very difficult to talk to people over the telephone
Older people like to pay cash and their visit to the office often gives them a reason to go out.
Older people need options
Outrageous to not take cash, punishing older people
Paying bills in person not only provides potentially lonely people with predictable human contact but also helps with budget mgt if they are not accustomed to working electronically.
Paying digitally is not always easy for elderly people or those with learning difficulties. Paying by telephone especially when it takes an age to get an answer is an added cost for those who can least afford it.
Paying my Council Tax money lost I payed in
Pensioners as a rule still prefer to pay in cash
People are entitled to pay however they can. Not everyone has debit cards or internet
People must be allowed to return to what they are most comfortable with. It would be wrong to use covid as a cover to eliminate cash payments.
People of a certain age prefer to use cash
People should be able to choose how they pay for services. The option to use cash and have face to face service is essential
People should be able to pay in cash
people should be allowed to pay bills in a way that is their choice
People should be given the choice and to be able to pay whatever in the means they wish to. Closing these facilities for people can lead to fear and confusion which should never be allowed in the 21 century.
People should have a choice how to pay - not a cashless society
People should have choice to use cash if they wish
people should have free choice and not be pushed into using technology they are uncomfortable with.
People should have the right to use the CASH currency of the state
People should pay how they want, money is money.
Personal contact is always the best
prefer to use cash can see when the money has gone unlike plastic when you can spend what you don't have

Preferred methods of payment should be left to the individual and many prefer to pay by cash and should not be pressured to adapt to the preferred methods more suited to make it easier for large organisations, while simultaneously making it more difficult for others and leave them open to online predators.
Profoundly disagree. I have been scammed on a contactless card. People will be wary of giving bank details to those who they have a mistrust.
Reduce my council tax payment.
Should remain a choice. Not everyone is confident with using technology
Some elderly like to go into the office to pay cash. It's both Agree and disagree then
Some elderly people prefer to deal with cash or do not use IT. This should not change for anyone who wants to use cash.
Some find it easier to manage a budget with cash.
Some of the less fortunate residents use cash as a way of managing their budgets
Some older people and those in the worse circumstances either do not have the facility to set up an alternative or feel unsafe in doing so. Also, when living on a shoestring, having automatic payments or similar is not an option because of the financial insecurity and risk of going overdrawn. It also forces us as a society to adapt to the needs of organisations rather than being served by them.
Some older people will rely on cash payments.
Some older residents do not have online banking or don't trust this method of payment
Some older residents prefer cash and may feel overwhelmed by change
Some people are fearful of new ways of payment due to fraud and scammers, it's in the news a lot
Some people are not comfortable with anything other than cash
Some people budget better using a cash system. Some find using electronic equipment hard and may not continue doing it.
Some people budget better with cash and should not be discouraged to do that the cash office and customer first should have remained open
Some people can only use cash to manage their spending. There is no reason you can't continue to use cash like everyone else when your offices are open
Some people do not have online banking or smartphones so cannot use apps and may not be happy with the security of them anyway.
Some people don't have the facilities to pay these ways.
Some people don't have bank accounts or the facilities to have a bank account (fixed address)
Some people find cash a better budget option
Some people have no access to card payment and have cash cards, also older people prefer to have their debit cards secure so the council doesn't take money unexpectedly
Some people like the face to face interaction - it may be the only conversation they get that day
Some people like to pay in cash only especially the elderly you are taken their choice away cause it is easier for you. It is up to the individual how they deal with their money matters, bring back the cash option you are discriminating against people who only use cash.
Some people manage their money better by using CASH ONLY not credit or debit cards.
Some people only have access to cash.
Some people will always need and want to use cash and this should not be discriminated against.
Some residents do not like online/bank
Some seniors prefer to pay by cash
Technology is not always available to the most vulnerable or easy for them to use.
The elderly prefer to use cash
There is more to save costs than to protect others.
The most vulnerable are either unable to understand or have no access to the internet or online banking etc

There are a lot of scammers that target vulnerable people who usually pay council by cash and not online - vulnerability of using IT/phone.
Think cash should ne allowed after pandemic
This makes things hard for the elderly and people who cannot afford technology - we can touch food and money in asda?? But not to pay bills???
this only forces the most vulnerable to 'comply' to an eventual 'system' which may streamline services but ultimately disenfranchise those who don't have easy access to technology/ online provision. think about your cohort e.g elderly people (possibility of lack of understanding of technology) or anyone who may not have the skillset.
To everyone has a bank account
Tried to pay a bill by card - unable to accept, tried to pay by phone. Tried many times, waited to get an answer, still haven;t paid the bill!
We should be allowed to use a payment service that we are comfortable with
We should ensure people can still pay by cash - as well as offering alternative methods.
We still have a generation who do not want to use or access IT
While I appreciate that this pandemic has made us look at different ways of doing things this apparently remorseless march towards a digital payment world is wrong. There are thousands of people not just our elderly who rely on cash for whatever reason. Unable to obtain a bank account for example and by in effect forcing people to pay by contactless payment whether in shops or for services you are just treating these people as second class citizens we should all have the right to choose how we p
While its important to enable people to pay bills during this difficult time it is important to allow the use of cash/ return to cash as sson as possible.
Worried about job losses within this area and not everyone wants to pay by card over the phone long term
Would prefer to deal with someone I can see and talk to
You are forcing an unwanted change in our culture.
You cannot make people stop using cash if this is their preferred method of paying.
You have used government money to save overheads, everyone else has been in work crept council staff. Disgraceful.

<b>Don't know/no response to Q30</b>
A lot of people still like to use cash payments, plus some have no other choice.
Already paying by Direct Debit - but nt everyone's circumstances are the same
because the older generation like to pay with cash
Council must provide a way for all types of payment
Didn't need to
Doesn't affect me
Don't know.
Elderly? Really? internet?
Encouraging is fine but one size does not fit all; options should be retained long term.
For people who half the necessary equipment, yes
For some people, going into a council office to make a cash payment may be the only contact they have with another person. Taking that away could make them isolated.
have no reason to use cash payments
I am not responsible for paying any bills someone else in my household deals with it.
I don't make cash payments
I feel that with a rise in cyber crime people should be allowed to choose how to pay, using cheques or cash if they so wish
I pay my council tax via direct debit

i phone up to pay rent every 4 weeks
I understand the risk of infection for people and strongly support the reduction of but not everyone can have a bank account
I use D.D. for all regular bills
I used to enjoy going to the library to pay rent and council tax
It doesn't bother me but there will be people that will only pay with cash. Until then, both need to be available
Lack of relevant information
Not everyone especially elderly like change or have the means to
Not sure if our older residents are happy with cashless transactions
Obligating people to pay by means which is life changing for them, in this regard the old and vulnerable needs special provision.
Older generations still like to use cash. It's a choice and preference
People should have the choice to pay how they wish and not made to continue to use methods they may not be comfortable with
some elderly are to afraid to use banking nowadays and if we cant use cash how do we pay. its okay for you to say do it on line but we don't have the know how and the youngsters that we educated have no time or patients to understand or teach us. by doing on line banking you are putting us further in debt as yo need the technology and then have to pay for it
Sometimes people need to leave the house and see people - so paying bills gives them a face to see. If all online people may become more isolated
there are many in the community who do not have access to online control of their finances.
There are people woith no way to access internet who live on cash. They have no other way, especially the aged
There are some people who only want to deal with cash
There maybe some people with banking issues, especially during lockdown, paying in cash may be an essential option for them
Traditional method, it it's legal tender then it should be allowed.
We still have a substantial number er of the population who need to use cash. This option should be maintained.

### Q33: How to further improve the way residents are able to access services remotely

"Live" chat on your website, not a chat bot.
A mobile device
A mobile service in the same way that banks have in the past. A mobile facility would avoid the need to have staff permanently employed in one location doing very little in my experience.
A number of times I have been advised that actions would be undertaken but were not. I have had to chase up actions on a number of occasions. A system is needed to ensure actions are completed. It is unreasonable for a resident to have to progress chase promised actions.
A text service would help people that don't like to use the telephone, my mother has this issue.
Ability to add photos to Email e.g..fly tipping.
Actually respond
Advertise the contact details widely. Give talks to groups eg the elderly
Advertise the services that are available more
Advertising
All fine as far as I can see
All staff are helpful
Always better with adequate staff available when necessary
Answer emails and communicate with your colleagues
Answer emails follow up on enquiries call people back we all have answer machines so there is no excuse
Answer phone calls
Answer phones more quickly and cut out recorded messages
Answer phones promptly
Answer the damn phone when it rings during working hours
Answer the emails would be a start!!
answer the phone
Answer the phone ! Make sure the web site is working correctly and that someone is there to action the forms when they are received.
Answer the phone answer emails
Answer the phone, visit in person, make it easier to get through. Stop wasting money!
Answer the phones
Answer the phones quicker
Be more responsive
Better A-Z on your website
Booking telephone or online appointment
Both online and phone
Bring them back from furlough in teams.
By having direct contact with each department. More people available to speak to
By not having some one on the phone pushing you towards the internet when you can only just about use it!!
Caerphilly council website has always managed to help with my query
call centres with a poorly-trained, under-resourced skeleton crew mean a terrible level of service for your customers. Reduce unnecessary spending on things like raffles with Indian Takeaways as prizes and get the basic services running well instead.
can be a problem depends on the time you choose



Can't comment as not needed
CCBC dpoes so much already. Some peole are never grateful
CCBC website could use an overhaul. OK it has to cover a lot of subjects, but it is often difficult to find things. Also as I type in - Carephilly.gov.uk a warning message comes up saying this page is unsafe
Chatbot is rubbish
Cheaper internet provider and protection from scams/fraud.
Check that your staff do what they say they're going to do!
Circulate an electronic and paper document detailing an e-mail address and phone number for each department and local councillors details.
Clearer demarcation of responsibilities by departments on cross-cutting issues eg. who should be giving guidance on Covid-19 issues to churches who operate facilities for general community use in their own buildings. I was surprised that such guidance did not come under the remit for those devaluing with community centres in general.
Community connectors support
Community training sessions
Completely satisfied with access to all services
Consider more staffing if needed - I don't know about Caerphilly council but from my job I am aware that people across the country are struggling to reach local authorities.
Council have home careers to help to specialise in helping people with bills from their home
Council refuse centres are not well run
councils should provide an internet service at a reasonable cost
Currently you have to access paying bills via your website and then having to access several pages to finally get to the payment screen make the process more streamlined just have a pay bills button
Despite contacting Highways, there has been no response.
Develop simple processes which individuals will not find daunting and convince are more time saving.
Didn't need to
Difficult to sometimes find the area/page where to ask questions or contact the right department
Digital inclusion , for those without internet or smart phone . Access in community centres and libraries Not everyone has the luxury of internet at home
dim byd. Mae popeth yn ei le. <b>Nothing. Everything is in place</b>
Dim yn siwr / <b>not sure</b>
Discuss face to face, by meetings
Do step by step instructions
Do you have affordable Internet access , help make it more affordable , we have it but its not cheap however essential
During the course on my employment as a Land Inspector for the Council and my inevitable engagement with the public - the biggest complaint I have received is that they have had extreme difficulty in getting an answer from either a department or an individual within that department. No doubt and possibly because the individuals concerned are working from home and possibly not working the normal office core hours and possibly because there is not a fellow colleague in attendance to pick up the te
Easier search on the website
Easy phone access for over 70s
Educate residents on the use of the internet and provide flyers or other materials with simple instructions

Elderly - phone - (online, really?) Elderly!
Employ more staff
Employ more staff to answer the phone quicker
Employ more staff!
Ensure everyone has contact details. Maybe visits by Council staff to check residents are aware of services and contact details. Not everyone has a computer
Ensure information is kept up-to-date e.g. info on the civic amenity sites is not always up-to-date and then this means having to go to another site/page to find out the answer - this just makes it harder for people to get the right information quickly. Caerphilly's site in Pandy Lane stated that Friday 1st the site would be open but that as it was New Year's Day the hours may vary - I had to go to a different page to find out that all sites would be closed on New year's Day. This is the second
Ensure people have good communication links as when people are working from home, it can be very difficult to hear them as they appear to be a long way from the telephone mouthpiece
Ensure phone answered promptly
Ensure staff are better informed
Ensure staff have the correct equipment for use at home and have the use of a call divert system to enable them to answer the phone more efficiently
Everything is fine as it is at the moment for me
Extend hours out of the normal 9 to 5
Face to face ensuring identity.
Face to face is better
For people to "see" someone in the council, they should be able to do video links from home/library. Website should include videos of various topics currently in text, such that information is gained quicker without having to read.
Free broadband
Free on line access at strategic positions around town.
free or subsidised internet access for all residents...
Free wifi at libraries available even if the building is closed.
get all of your work force back to work
Get more phones being answered instead of hanging on for ages
Get more telephone lines so we don't have to wait for yonks
Get someone to answer when the phone rings. Standards have definitely slipped.
Give out information by post
Give telephone extension. NUMbers
Give those who are not internet savvy, an opportunity to learn how to communicate using email and the internet....make these short courses FUN.
Gwell darpariaeth Gymraeg <b>Better Welsh provision</b>
Have a real time web chat option on your website.
Have more staff available
Have some of the links online easier to follow
Have staff available to answer phone calls and respond to email queries in a time-efficient manner. Use this as an opportunity to create some customer service jobs and increase your capabilities rather than blaming your lack of resources on COVID.
Help oaps with it
Help older people with internet access free of charge
Hopefully face to face contact will become more readily available soon

I am happy with current method of access when needed
I believe not the councils fault but mine because I'm not technically minded online housing form i found very difficult
I believe you advertised helpful phone numbers during the pandemic by post, which is good since many people do not have internet.
I cannot help but feel Environmental Health and the Chief Executive's office have used the pandemic as a device to shrug-off complaints.
I don't know
I had to call highways and meant several phone calls to different departments as no one seemed to know who would be responsible. I would like this to be available by the website.
I had to phone one day and it took 3 attempts for reception to get someone on phone, phones were switched off, reception almost seemed embarrassed by this. My thoughts were that perhaps someone was on the school run instead of answering calls?
I have had no problem accessing services and staff have been exceptionally helpful
I have rung several times and explained my problem to different people each time, which is exhausting mentally. Additionally I was told each time that someone would get back to me but nobody did until I wrote to my local AM. Now I have direct number for the people dealing with my requests for which I am thankful but it took a lot of effort.
I have tried a couple of time and hit a dead end for some reason or cannot get the appropriate information.
I like how mobile libraries are run. I feel a weekly mobile type of Council access unit should be set up so all local residents can have regular contact; like some banks do
I made a call in July and I am still waiting for a return call
I think isolated elderly struggle with online phone services maybe have community drop in days
I think the Council have done a good job of helping residents access services, by providing lots of information and helping some residents to become e-enabled
i think the website is easy and accessible to navigate already
I think there could be a better online portal - access to the civic amenity site is the biggest problem I found - all other local areas had a booking system to allow residents to access a slot for disposing of rubbish. Many of my neighbours queued for hours to do the same thing that took 15 minutes in another county.
I think working instructions needs to be more plainly written or issued in a Janet and John fashion as older people are afraid of laptops and the internet.
I think you have done really well considering the effect that this pandemic has had on all of us. It's easy to be critical on times, the staff I have had contact with have been excellent and so helpful. Only suggestion is maybe promoting some of your remote alternatives a bit more if you can, I was unaware of the Library Click and Collect until I made contact via the phone. Sometimes it's not always easy to know what's open, closed or working differently.
I understand the office is closed in Blackwood to with with Housing. We need an office in Blackwood and surrounding areas for whatever problem they have
I was happy with the remote service. My issue was resolved
If staff are working from home they should have exactly the same access to all other departments as if they were in the office. Post must be maintained regularly.
If we get to the wrong department I don't think it right that officers should tell members of the public to phone another number of the council. They should take a brief message and the caller's number and they should alert a council colleague to ring back or make contact.
If you get through sometimes they send you to someone else and you get fed up with waiting
Improved website and access portals.
Increase resourcing for responding to telephone queries more quickly and efficiently

Internet access to planning applications not available - software issue so could not put views forward in time for deadlines
It classes in the library
IT services for schools have been appalling. To improve, workers need to answer the phone and respond to emails. If people are working from home, contact details need updating on the websites.
It was difficult to reach officers on the phone. Great use of ansaphones and delays in phoning back.
It would be good to have a who's who' of council departments and the a hierarchy of job positions/people to enable the general public to know who they should be talking or communicating with.
It's a very good service as it is
It's mainly encouraging people to use the services and for them to have IT facilities to help with using IT
It's not always easy to find what you are looking for on the website
I've rung the council and been cut off or referred to the wrong department on a number of occasions. Get better training and better systems.
Just have someone to speak to when necessary
Keep being put through to totally wrong department
Keep doing what you're doing but be mindful that visiting the office may be the only source of contact some of your customers can get
Leaflets to make them aware of changes
less time waiting on the phone
letter
Library opening times, stay open a bit longer especially for those who do not have Internet Access.
List of phone number for various departments
Listen
Live person or chat bot
Long telephone waits. More staff to main phones
Long waiting time on phone - exceptionally difficult and complicated options menu - unhelpful staff very dismissive and obviously upset at being disturbed at home
Longer hours for certain departments and better training for staff answering phones
Maintain the council website more regularly, when there are changes to opening hours/procentres etc.
Make access easier e.g answer the telephone
Make all phone calls a Freephone service
Make ansswering the phones easier
Make it easier to find the person you need to deal with eg email. I prefer contact by email but can't always find the department or person's name.
make it easier to report issues in the community - needs to be quick and reactive
Make sure staff are available to speak with those less confident to communicate online.
make the internet easier to access for vulnerable people
Make the phone call a freephone number
Make the search engine easier. I was looking for the link to renew my residential parking permit
Make your web site much clearer regarding contact details. On the occasions I tried to contact departments each time I was transferred rather than being able to the correct person first time
Maybe consider email addresses for specific departments/services to hep speed up enquiries

Mobile provision after covid.
More availability
More direct and clear contact points. Always end up speaking to the 'wrong' department.
more face to face and telephone
More information
More instructions for elderly customers, on how to operate/speak to people.
More online booking facilities, contact Zipporah ;-)
More people on phone lines and or better work from home policy's and checks, i did manage to speak to one person eventually and there was kids and dogs shouting and barking in the background, call hold times monitored and kept below 1-5 mins, as my experience was over 10 mins every time !
more people to answer phones
More personnel to return calls
More services online. I regularly book sports pitches for my local rugby club but have to pay by card over the phone. Why can't booking and payment services be offered online?
More workers (easier to get in contact sooner than waiting)
my daughter was born march 22nd and I rang and emailed often to find out about registering her birth, it wasn't the easiest of processes and I felt the process a bit ridiculous .
n/a
Need links that take you straight into the service area.
Neither - I want face to face available
Newsline - monthly/quarterly public notice boards
No idea. I have always found a phone call is sufficient.
No thoughts at this time.
No worse than normal.
None. has said no one interested in caring for people and your council will never ever do anything to help people its a total shambles
Not everyone is online. A few elderly people would find a number easy to ring for info so maybe advertise the ccbc number with leaflet drops
Not get cut off in the middle of phone call
Not hang up mid call
Not in their homes/must have people working from office so they are not distracted by other things
Not sure
Not sure.. The registrars office was very helpful when I registered my husbands death, but if there were any problems I would contact our councillors.
Nothing
Nothing
Nothing
nothing
Nothing
nothing
Nothing
Nothing - give people face to face opportunities as well (covid safe) eg libraries to pay bills etc...
nothing needed it is reasonable easy to contact the council
Offer a service to check completed forms

Offer an online chat service that connects to a person, not the automated bot 'Colin', that is about as much use as a fart in a spacesuit.
Offer free IT support
Older generation don't tend to use the internet so need to access to services over the phone easily which isn't always the case
Online
Online forms
Online is so easy - people really should not need anything else. I am 83 and I find it easy
Only really access the library services. Order and collect if a good service but obviously slow. When being offered it is easy to use. I am not sure that I understand why order and collect can't continue in the current lockdown as it is managed in a very Covid secure way and Welsh Government guidance indicates that libraries can continue to offer order and collect services in this lockdown/during level 4 restrictions.
Only robot messages available and website limited
Open a front of desk/reception in Ty Penallta to assist access or diversion towards services whereby online or phone cannot be readily access. Occasionally, face to face can resolve matters swiftly (even if it has to be through 'shielded screens'.
Open for longer hours to support working people
Open the libraries
Open the Recycling Centres properly and allow the general public to access the facility that they are legally entitled too and are paying their Council Tax for. That includes people with private vans and cars with trailers .
Opening hours reflective of 24/7 culture
Perhaps have one person dealing with one particular geographical area so that one is not repeating oneself to a different person each time. Preferably someone knowledgeable about that area.
perhaps look at directing people who have difficulty with understanding and/or using IT or telephones for accessing services you could link or direct them to local advocacy charities to help them navigate the process.
Perhaps opportunity to attend a training session on accessing services via IT.
Personal accounts
Phone Online
Phone and home visits for older people
Phone services are essential as many residents are unable to handle internet through inaccessability or lack of knowledge
PostOffice?
Promote them, use email mailing list Postal info also
proper online chat
Provide devices/WIFI in estates to encourage take up of these services remotely and deliver training to develop IT skills for those who struggle
Provide electronic means for authorising trailer access to recycling facilities.
Provide over the phone/in person support to get online.
Provide updates / feedback on tickets raised
Provide Workshops (Maybe even mobile ones) to more vulnerable people that do not have access to IT or Internet, who have limited resources, or even those that do not even know how to do basic things like log on to a computer.
Put enough people on the phones to cope with demand so that staff are not under such stress and customers requests dealt with in a timely manner and abuse towards staff reduced

quicker access
Rather than a single phone number to access certain services, tel numbers for individual services need to be provided. I phoned about a dog nuisance, (10 x dogs in one household barking day and night) and this wasn't counted as a communication when I eventually got through to the dog wardens etc.
Rebuild the website completely, with input from regular users and residents with website experience in other organisations. The website was rubbish before the pandemic anyway.
Reduce my council tax payment.
Refuse and recycling needs to be improved
Reopen all public services. Doing this remotely is killing the local economy.
Respond fully and honestly to questions, received via any means
Respond quicker to emails and telephone calls.
Respond to emails - check your website addresses actually work
response times to emails have been three times longer or not responded to all and that is unacceptable at the start of the pandemic you were also extremely unhelpful with the keyworkers help for the childcare hubs and choice of hub was poor
Return calls! Deal with the issues raised! Easy enough to talk to you but 6 calls to chase a result
Return our calls
Run a proper Service Desk where council employees own the request and not fob off queries
Rydych chi'n dda yn barod <b>You are good already</b>
Satisfactory at present.
Send letter to say you will be available at certain times at a certain place (wearing masks)
Send reminders through email
Services seem fine.
Set up surgeries in places in the borough without easy access
Simplify the Home Screen on your website.
Some people have told me that they have found it difficult to speak to anyone as no-one has returned their calls. Maybe increase the number of phone lines and people answering the phones
Sometimes it is difficult to access using the telephone or to access a specific person as the lines do not transfer properly to certain people
Sometimes, it's not obvious how to access services through the website, so a review of how the services are mapped out on the website may help. Also, the speed of response to some queries could be improved. Ability to track queries, through reference numbers / job numbers. E.g. to make a request to unblock a drain, the only way I could log and track it was to make a complaint.
Stop using robots and recorded messages Accept and answer calls
Stop using robots and use people!
Support for the elderly or those without Internet access.
Switchboard operators answer after a short delay but requests to speak to officers are almost impossible! The
Systems work already
Take my answer above as response. The agenda here is not about helping, it is about you as a council, 'railroading' the public into accepting that there will be less of a 'face to face' service in the future. If you are truly planning for the future you should perhaps take a 'post pandemic/ post [successful] vaccine approach and try and instil a return to some form of normality. Distancing people by the use of technology is not only tantamount to abnegation of responsibility but also counter pro
The adoption of remote access only is not always applicable as in 27 above, people should chose how to access and make payments.

The Council's web site is very good with all departments being available in the search engine.
The elderly, in many cases do not have access to services on-line. Therefore easy access by telephone is very important
the services already in place are adequate for those who know how to use them or are able to access them to use, however some people do not have access other than to meet person to person to deal with their issues
The speed has been quite slow. I moved from a property in Caerphilly and it took several weeks for a Council Tax refund to be sent out. There was also some confusion as I was told via email it would be a BACS payment but then a cheque arrived. For a few weeks, I was staying with family but have now moved into my own property and it has been several weeks since I completed the online form regarding council tax for the new house and I have still not received anything.
The vulnerable in society may need access and or training in the use of these devices which has been unavailable with the library closures as far as I am aware.
The way forward is FACETIME ??
There are often long waiting times on the telephone when ringing CCBC
This would suit me better but the current service is not of sufficient quality
Train older people who find it difficult to use IT
Training
Try to reopen as soon as you can because people need people and this is making a difficult situation even worse.
Trying to get people by phone email has been ridiculous, supposed to work from home more like a year holiday. I'm still waiting for replies after months trying
Unable to access all services by telephone. Got through to contact centre but no further. Had to transfer to email communication which was ok but I really wanted to talk to someone. Some matters still unresolved.
Unable to contact dog warden as environmental health not answering phone calls
Understand why they need to and set up work groups to reduce need
Unsure
Upgrade your system to understand enquiries better
Use an app similar to Monmouthshire County Council
Use local libraries to give help and advice (post covid)
Very good website, very easy to use. Keep up the good work
Via phone, too many departments, transfers. Too many staff
Wasted a lot of time, without success, trying to speak to someone about fly tipping. If staff are not available the caller should be informed.
Website links are not always helpful The Bot also fails (needs to be taught more)
Websites that work as they should, make them easier to use. Your websites are not always user friendly
When calls are unanswered then a message service would be less frustrating
When dealing with a phone enquiry, send a written acknowledgement via email/post th a reference number, so progress can be chased easily.
When I have called Customer Services - there seems to be a number of recorded messages before you get anywhere, adds to the time on the call and frustration
When I have posed a few questions to the Council on Facebook pages they have not been responded to. The council appears to have an adhoc response policy to Facebook questions and queries
When we had a wasps nest, we had to call the council every day for 10 days for support. We were never told when someone would be able to support, just that they were busy. We were often told



conflicting information by various members of the admin staff. And many of the admin staff were unable to support due to them not knowing how to use the computer system. In the end someone came out and we were having conflicts with our neighbours because of it. The pest control person wasn't even able to do it
Yes but as above, I do not want to pay Council Tax by telephone or via card. We were all affected by COVID but when we are out, please do not close Council services at libraries etc
You couldn't get your act together to respond to emails or letters before this all happened and it's even worse now. You're just a faceless monolith that tries to wield its power. All your workers go around in practically brand-new vans but you can barely get the bins collected, have a ridiculous system for waste disposal sites (though I THANK GOD you had some sense and didn't introduce a booking system but I bet that's on the cards now!) Honestly. Not everything can be done remotely, you know
You've done a great job
You have done a massive job in redeploying staff to help with the pandemic and I'm not sure you could have done more, or have the capacity to do more. People have lots of different needs and the pandemic has been brutal for some people. - whether or not you have been able to address the needs of the most vulnerable, I don't know. There are strategic issues that still need to be addressed - climate change, food and health inequality, homelessness, structural unemployment, digital exclusion, soc
You seem to assume that everybody is IT literate, they are not. I'm 68 years of age and can on a very basic understanding, use a computer. I'd like to consider myself mentally sharp, but you don't make allowances for people of our age
You should be able to book visits to refuse / recycling centres online.
Your website could be clearer as to who you need to contact on a specific issue.
Your website is poor. No opportunity to add images etc. No response from complaints or slow response times. No OTHER choice on many of your online queries. If area of complaint is not an address you have problems with post code.
You're doing OK!

## Q34: Council services that you feel need to be accessed face to face

A mobile service to help more vulnerable people and those without / will limited IT and Internet access.
all
All - because I couldn't find th help I needed on the website
All departments ?
All if I had a major issue
All of it!
all of them
all of them
All of them
All of them - employees tend not to answer emails. I get a confirmation message has been sent but it gets "lost"
All of them Face to face is taken more seriously
All of them. You can't do everything 'remotely', it's unfeasible and preposterous.
All of them. Your staff cant hang up on you if you have questions to ask
All services especially for the elderly.
All services if you haven't internet access
All some times it's easier
All that were available pre-covid restrictions.
Almost all manner of complaints
any complaints as difficult to convey sometimes over the phone
Any service where there's a major gripe , but only face to face with a person who can make a decision.
Any service.
Anything complex for people with physical impairments or impairments of the mind.
Anything to do with mental health, The elderly and social services.
As long yiu can speak to someone nothing needs to by face to face
Aside from Social Services, I don't think that any need to be accessed face to face - I think all of the services need to be flexible and be able to see people face to face when they need to. An example would be tenancy support, where support can be offered virtually or over the phone but in some circumstances they need to be able support people in person.
at this point in time none
Benefit suportrt - I fel people are able to express their needs or concerns easier through face to face contact. The council can get a better, real understanding of a situation.
Benefits and housing
Benefits,easier to do it face to face because there can be a lot of paperwork
Bereavement . So so hard, complex and emotional to complete on your own. Feel isolated and confused. Some issues still unresolved 8 months on. Systems do not seem joined up.
Bereavement registry. These are personal services requiring a personal touch.
Bill payiny
Blue badge , as people who have disabilities sometimes need face to face , elderly hard of hearing . Death Certificates, registrar ,
Blue badge and library
Blue badge system

Building control / planning. Reason: potentially easier to convey and explain details
Building regulations and planning for domestic use
Business advice to help with forms and applications
Business services Grant's etc
Caerphilly/Ystrad Mynach
cannot think of any
Care, support for vulnerable people.
Carers
Carers services
cash payments.
Cash payments. If I still have to go out to work then the council should be able to provide one, secured off office where residents can come and pay tax.
Community education
complaints
complaints
Complaints as my complaints by email have been ignored .
complaints, library,
Council needs face to face with people who have desperate problems with debt, homelessness, mental illness worries
Council tax and libraries
Council tax, medical related services. Certain things can only be done face to face as both sides will be covered
Customer Services / Homelessness and Housing Support / Financial matters such as council tax and sundry debts. Applying for benefits etc. Putting it all to online application is too binary and many fall through the net
Deaths. I feel this needs a face to face approach.
Depends on what I would be concerned about to need to access CCBC
Depends what your issue is.
Disabled
Doctors
easier to have a conersation face to face with a person with any problems when and as they occur
Environmental issues
Everything
Extensions
Financial advice in relation to Benefits such as Council tax and Housing Benefit.
For elderly and vulnerable
For people applying for financial aid, it is much easier to talk to someone about this face to face.
For some people a visit to CCBC cash office offers valuable social contact
For the vunerable and low income families advice.
Get out and do some work insteaad of hiding behind Covid
Give the telephonist a more up to date telephone list and a list of what each department deals with. Seven goes to get the correct department - ridiculous - it costs money! Social Services
Grants for home insulation. I am freezing
Grants, unless the home visit happens no grant is allocated.
Happy with the current position.

Health services - Errors can occur over technology.
Help and support services, especially to vulnerable people
Help organising social care. I am hard of hearing and suffer with anxiety, and when I tried to discover ways that I could receive help from social workers I was called on a couple of occasions. I missed the calls and tried to email, but had no response.
Highways
highways, planning, council tax
Highways, Trading Standards, Environmental Health
Housing
Housing
housing as my son and their partner can never sort out the help they need
Housing - to move house has many facets that potential tenants need reassurance, face to face
Housing and Social Services
Housing services
Housing Social services
Housing support
I don't need face to face access, but I prefer paying bills in person.
I don't personally need to access any services face to face.
I don't really have that much contact with the Council so unable to comment.
I don't wish to have face to face access with anyone with Covid around
I feel a level of face to face access to all services is necessary to enable people who are not computer literate to access services
I feel you should have the opportunity to see Registrars face to face, particularly when registering a death or something like that.
I haven't needed to access any services but for some people anything where you are giving lots of personal information or experiencing hardship face-to-face can make this process feel more caring and human.
I miss going to my local library very much it was important to me, I love browsing the books prior to taking out on loan, gaining local information and using computers very occasionally. Also, a nice place to speak or meet people and do some reading, writing. Miss this very much.
I think notices of death should be done in person as they are difficult and upsetting for the people concerned. I think a personal service for this is better and would feel more supportive.
I think that Tourism Services should always be on a face to face basis
I think the Library is an important place for people to go, who may not have any other social contact.
I think all services were possible
I would like to be able to access anyone within the council services to explain why you have such a poor response to road use. Given that part of the council tax I dutifully pay each year has within it a budget for the police/ roads/safety, I am completely at a loss as to why there is actually little or no proactive response to issues around these areas of concern (my concern)
I'd like to be able to talk quickly to the person in charge of fly tipping. As a 71 year-old, I walk a great deal. I could be on the phone regularly
If I had to claim benefit I would want this because at least having a human interaction makes the process less degrading, humiliating, and frustrating. Questions can be answered and reassurances given where necessary.
if I need advice or help I would rather discuss face to face
In my capacity as Secretary of Friends of Eco Park I have needed access to Park Services on a regular basis.

It is usually easier to speak to people face to face with less misunderstandings taking place
Job Centres, applying for employment
Lack of councillor . Many councillors in post not attending meetings or available. Even before COVID
Leisure - for social well-being
Leisure centres and other sporting venues
Leisure for obvious reasons (online workouts are fine but people are more likely to watch Joe Wicks / do online sessions with clubs than follow their local leisure centre staff).
Libraries
Libraries
Libraries Hard copy is important to help people learn
library
Library
Library
Library
Library
Library
Library
Library - because I enjoyed my Book Club pre-lockdown - also invaluable IT and book advice.
library - being able to look around, children to enjoy activities. leisure - swimming pool access/lessons etc
Library for obvious reasons to peruse the books and use study rooms and quiet spaces for study
Library for photo copies and printing off documents for legal purposes
Library service
Library. A Librarian's knowledge is important.
Lighting/highways
Litter being thrown onto roads from cars.
Llyfrgell - mae'n dda is siarado rhywun am fy nhewis o lyfr <b>Library - it's good to talk to someone about my book choice</b>
Meetings with decision makers for the local area
More help for well being and mental health
Most
Most services can be dealt with by telephone or e.mail
Most, as when you text or email things can be misread or misinterpreted. People need to be able to speak face to face to someone when they have problems
n/a there should be no reason for face to face interactions in 2020 we have everything available digitally.
No
No I think it's just learning how to use laptops and phones
No more than those already available
None - but access to some meeting forums to hear how some decisions are made in our area eg planning and financial spending
None - you should be able to do everything online with ease.
None at present
None at present
none at the moment

None at the moment
None I can think of
None occur to me
None personally, but I think things like homelessness should be addressed face to face
None really
None that I can think of
None, except social services, schools and direct contact with clients
None.
None0
Not applicable to me.
Not necessarily face to face but would like to access by telephone.
Not one honestly so
Not sure
not sure
Officers out in the community
Pavements and highways in Commercial Street, New Tredegar is disgusting
Paying bills - not everyone can or wants to use cards or internet service, Meeting and dealing with people is very important
paying bills for people who wish to pay by cash and obviously social services.
Paying bills my father for example likes to pay his bills face to face with money and has found this year very difficult
Paying bills, eg, rent, council tax
Paying Bills, queries that involve copies of paperwork information.
Paying bills, when things go wrong you need to talk. Nothing more annoying than being unable to talk to someone
Payment of bills
Payment of council tax and rent, benefit enquiries
People incurring problems in paying bills, would like to discuss their problems with the Council face to face.
People need to have the option to speak and interact in a way that's suitable for them. The online agenda is fine for some but if you are old or not able to interact in this way there should be a choice.
People requiring social care and those who are homeless or facing homelessness.
Personally none but face-to-face services should be available for cashiers, social services, homecare
Personally, I don't need to access anything on a face to face basis.
Personally, when it is safe to do so, library services. Order and collect is good as far as it goes but it is slow and laborious and limits what I borrow compared to being able to browse stock as well as ordering books and collecting without needing a scheduled appointment. Personally, there aren't other services I currently need to access face to face but that could be very different for other people. I think phone services are important if face to face isn't possible as it still provides di
Planning
Planning applications
Planning, Building Control, Children's Services, Trading Standards, - so many! The question is who do you not need to have face to face contact with!
Policing.

Probably none.
Public tips for obvious reasons
Public toilets
Queries on rent, council tax etc
Re renewal of Police checks for our Community Allotment so that documents can be safely looked at and returned in person.
Reduce my council tax payment.
Refuse tips
Registrar
Registrar and Education
Registrar death.
Registrar if needing help when a family member dies
Registrar services.
Registrars
Registrars for funerals - a human touch is essential at these sad times
Registration of Births, Marriages and Deaths.
Removing the yellow lines in Springfield
Reviews of provision in care
Schooling
schools - as children learn much better that way
Should be able to pay bills and talk about issues of concern rather than everything being remotely by phone when you can get the impression that people don't care
Social care and finance. I have had to deal with new situations and would prefer to speak to a person face to face. Online must not become the only option.
Social services
Social Services
Social Services and Care ideally
Social Services and departments, obvious reasons. Complaints and general enquiries. Local Council is a service for all residents
Social services and education. Everything else can be managed remotely. Whilst it is lovely to be able to have a meeting with someone to discuss things, this is not essential other than for learning or social support. Phone conversations are not always great - a move to skype/teams/zoom meetings, or better email/text communication would be excellent. Developing communication methods would be
Social Services because people need to be able to see who they are talking to when they are in need of support - more humane way.
Social services for obvious reasons
social services is obviously, others by normal communications as before.
Social Services/family support/childcare
Some housing management, homelessness, some support services, library
Some people like to pay bills in person. They see a face, they have human interaction
Some people prefer it so it should be offered after pandemic.
Sports and leisure
Street enforcement
Support services for residence is not a box ticking exercise. A skill operator is needed.
Tenant group meetings would probably work best face to face, and there are probably many Social Services tasks that need to be face to face

The Chief Executive's office
The Doctor's, Library obviously good transport links cannot be online
The Library service especially for internet access
The library, and cash counter services
The option of "face to face meetings should be available. None of us can predict the future or what we may need to see a council official about. Telephone or internet contact, are not the same!
The option should apply to most services. Failure to do so restricts opportunity to access services
The tip, that's all. Sort it out!
Those such as resident parking permits where a document is required and I do not have access to a printer at home
Those where individuals need that face of compassion and empathy e.g. financial, mental, care issues.
Unruly neighbours
Unsure
Unsure as don't use many services.
Use telephone or website access... only required for death certificate of my wife before pandemic.
Vulnerable people need face to face support
Waste services and housing
Well all services if possible, there have been times in my life when my situation has meant that my only means of contact have been walking through the Council Office doors and actually speaking to someone.
When you pay money



## Q36 How else can we meet financial pressures

1. Reduce six figure Senior Council Officers salaries 2. Bring pressure to bear on India, China, America to reduce their emissions. 3. Our Foreign Aid - it is needed here - charity begins at home and we are in need here NOW!
A considerable amount of council services were suspended because of COVID, presumably, those that were not working were furloughed; why should we support an increase, or accept a reduction in future services?
Access external funding.
All services don't necessarily apply to everyone, for example, I don't use public transport and I don't have any children (school/childcare services). Maybe different categories could exist for specific use - a tiered system so that it is fair for some members of the community who don't use it all
Although I could personally manage a larger increase I appreciate not everyone can, but also recognise the council has faced significant extra costs during the past year. I think a rise is needed to help maintain services but am conscious that lots of people have suffered financial and job losses throughout the COVID situation and cannot really afford extra.
Although I would not personally worry about the increase bearing in mind the situation not a good idea
Although supporting a temporary increase, a published analysis should be provided of the cost/benefit of every council supported initiative. Also money allocated should be checked for full and proper use. Parking charges by machine in our local parks should be looked at and details published of their cost against income.
Always seem to be too many people around doing nowt. Not getting value for our money. Get rid of the dead wood
Always wanting more money for reducing services, The amount that is wasted on vanity ideas should be used for the important services. amazing how when it was Iswlyn council the area had a very large surplus and savings in the bank, since it became Caerphilly council it's all gone, but Caerphilly town looks a good deal better than it used to and big sums spent on council offices and senior officials when is it going to stop?
As Civil servants we have had real terms pay cut for 10 years. How can we fund a 4% increase given we have only received pay increases at 0 or 1%?
as I stated previously I believe strongly that social care provision should be provided through UK government /NHS services that also applies to the police part of council tax -- that should not be paid for at council tax levels
As many people are on furlough I do know see how you can increase council tax at this time.
As stated above, we put a load of 2 people on the system, wow. How can it be fair any other way than what I have selected
As, a caveat to my statement I feel that there should be support for those who cannot afford it. Also that I would expect good service for the extra cost.
Avoid situations where the sacked council chief exec demands payout of more than £300k.
be more robust in your dealings with Welsh Government and Westminster in terms of Brexit
Be MUCH MUCH MORE streamlined and efficient. You have too many employees who do very little. And too many vehicles.
Because everyone has financial struggles at this time
Because the area I work in looks awful at the moment. We don't even have a street sign! They built new houses at the top of our street they have a street sign so delivery services can't find us.
Because we are struggling enough as it is
Become more efficient

become more efficient like every private sector area has become, there so much wastage in the council its incredibly!! how many people do you currently have just stood around at waste recycling centres doing nothing? theres usually 4 or 5 council employees there every time I've been since reopened. you could always make cuts to the local governments pension scheme????????
Better competition in the provision of services and holding businesses to account for what they deliver e.g. road repairs are particularly badly done
Better use of the money you receive.
Bod y cyngor yn ymladd i gael mwy o arian i ddod i Gymru gan Lywodraeth Prydain. Dyw'r opsiynau sydd yn cael eu cynnig yma ddim yn deg. Rhoi mwy o bwysau ar gymunedu tlawd i godi arian, yn hytrach na trethu pobl cyfoethog y DU. Hefyd lleihau cyflogau uwch reolwyr/prif weithredwyr y cyngor,, <b>The council is fighting to get more money to come to Wales from British Government. The options that have been put here are not fair. Puts more pressure on poorer communities to raise money rather than tax the rich people of the UK. Also reduce the salaries of the council's senior managers/chief executives.</b>
by cutting waste and be more effective in working practices and take control of procurement this department is venerable to abuse,raise more money by licensing builders like taxis building applications ect
By developing 'community' involvement where certain activities and responsibilities could be be taken .
By not paying 'Garden Leave' to Councillors and wasting money on surveys on imprtant things eg slavery related statues
By operating more efficiently
By providing the services we already pay for
By using some of the reserves, and by not paying the exorbitant wages of staff who had been on suspension, for years. Many services have not been provided this year, so why should we pay for a reduced service, why does it cost more to deliver less. Exceptional circumstances yes but then use up some of the reserves, which are for future or unexpected circumstances.
Cannot afford to keep rises in council tax and rent
Cannot reduce level of services in Jubilee St, New Tredegar back lanes are disgusting . Like driving somewhere in the third world
CCBC has a very healthy reserve and has wasted a great deal of money due to bad management and decisions so I do not agree with an increase
CCBC will have to make cuts just the same as we have had to do due to a big reduction in income.
Cease making stupid mistakes like the the way the problem of the chief exec was handled
Central government should supply the funding by being more astute & professional in their budget management WASTE NOWT WANT NOWT
Charge the owners of the empty and derelict business properties full council tax or force them to be sold and the profits go to the council.Eq
Claim back the money from the 2015 £4million pound senior officer pay debacle
Close offices and continue working from home. I have not seen any change in service.
Communicating about what is on offer would help. This survey is helpful to me as it points our services
Community councils could adopt Library Services and buildings
Conclude the ongoing farce with the councillor who was on gardening leave for years, and still received a salary, and is now pursuing a legal claim against CCBC. Exactly how many millions of pounds has been wasted on that?
council budgets cannot be constantly reduced. we need to lobby to the government for this to stop

Council could save millions wasted each year on vanity projects and over staffing. Join the real world
Council has a pay freeze so how can we increase tax when majority of people are on a pay freeze. Services have been reduced recently so a tax decrease would be expected. Perhaps the millions wasted on the former Chief could have been used better and not recharged to the tax payer!!!!
Council should focus on what its actually tasked with and stop duplicating other organisations
Council Tax has gone up every year in excess. Try to reduce staffing to save money Reduce number of vans running around all day
Councillors/Council Officials to take pay reductions. Use your excess funds rather than investing them in risky schemes.
Councils shared services
Covid costs should be provided by national governments especially those that have decimated business and culture.
Cut back on wasted money
Cut costs, cap wages, more creativity
Cut council expenses and paid members shouldn't receive any more increases until economy recovers. Forms and letters should be in English, Welsh format on request only. The majority of this area is English speaking, therefore saving on cost and paper. The Welsh section is recycled - unnecessary use of resources. Perhaps there could be a section of the Electoral Registration form to state English/Welsh preference? I'm sure this wasted stationery would be a cost saver and eco friendly
Cut down on grass cutting services by looking into putting more wild flowers in strategic places. Use sedum species...bee friendly...low growing and for roundabouts....
Cut highest council salaries. Rent out the unused council office space in Ty Penallta and keep some staff working from home.
Cut out the dead wood in your organisation. There have also been savings made due to this crisis. Swings and roundabouts.
Cut out waste
Cut spending on schemes that last a few months Cut councillors wages and bonus
Cut the councillors in half, their expenses and also the pay of all executive managers.
Cut the obscene amount of waste of funds that occurs.
Cut the salaries and benefits of the most senior council leaders!
Cut the salary of Senior CCBC Officers. Cut the budget for council house maintenance. Essential highway works only. Develop Brownfield site for private housing.
Cut the wages and expenses the top earners in the council get that and fancy party's
Cut unnecessary spending, focus on core services only. There are a lot of 'nice to haves' that can be cut to reduce the spending of taxpayers cash.
Cut waste eg the recent provision of cycling areas in Ystrad are not used and not environmentally beneficial etc.
Cut waste from budget and reduce number of councillors
Cut/cap top-end and mid-range salaries. Reduce the number of Wards/Councilor representatives. Better clarity of essential/preventative works as opposed to historically inherited works. Better invest to save methodologies. Get things done right (quality over quantity). Recruit 'those that can do' as opposed to purely 'academically acclaimed' persons. Re-focus the intention of Local Government. Better hold officers/councillor's to account. Be more honest with citizens. Better hold contrac
Cuts elsewhere. Nobody wants statues and murals. Also rather than constantly putting the increasing cost to those who already pay the most amount back to society (via taxes etc) make

cuts and alterations to those who make little to no contribution to the economy. I know council houses are being renovated with new kitchens and bathrooms, which is unnecessary.
Decrease amount made to Councillors and journeys made
Definitely not
Dementia - exempt from Council Tax
Do
Do away with all information coming from Council sent in Welsh, very few people in this area speak Welsh
do we need all the staff in offices when some can work from home ie paying rates and such in library's do we need all these staff.
Don;t install unnecessary cycle tracks like the one in Ystrad mynach
Dont reopen things closed during furlough that were deemed non essential f
Don't threaten residents with this. What else can you cut? I mean you're quoting studies from the School of Hygiene and Tropical Medicine to support your street lighting policies; I mean, really? It's like quoting the Welsh School of Music and Drama on the approach to coronavirus treatments! Crime is rocketing and antisocial behaviour is through the roof. You've STILL got that crook of a former chief-executive on payroll and you blow what money you have on RIDICULOUS schemes like trying to c
Efficient use of budget more effective meetings and less Time wasting
Ensure housing tenants keep property in good condition to save costs stop free meals during holidays
Ensure that all rents and rates are collected
Even though i don't think it's fair to add more misery to people's lives buy increasing the Poll Tax, i also understand the Council has to function properly, so i am kind of 50/50.Good quality housing
Everybody is struggling - people are losing their jobs, for those in employment wages are stagnant, food prices and other bills are rising. Putting additional pressure on families is outrageous - the council should be looking at what non-core functionality they can be cutting back on.
Everyone is finding times financially difficult and that may mean tourist / leisure facilities may have to be limited. Also the chief exec and counsellors could take a pay freeze.
Feel unable to answer this . I would be able to pay the 4.7% increase but live in a very deprived part of the borough where this may not be the case for all
financial challenges could be met by the heads of the council taking less pay per annum and ploughing that back into the services provided - this could be taken even further up the hierarchy of the richer people in government running this country - let them take a pay cut to meet the minimum wage of the average worker and then there would be enough funding to more than adequately cover the services needed for a happy community
Firstly stop senior management from giving them self massive pay rises then spending millions more to suspend them on full pay take them to court, how much did this cots 10+ million ? appalling and embarrassing and we have to pay for this !!!! Reducing spending on council estates and known substance abusers and alcoholics, people who have been on benefits all they're lives and fiddling the system, we all know people who are Sick. Druggies Alcoholics and people with so called autistic children bl
Freeze Councillors and council operatives wages over 50k. Get rid of the deadwood. Have a closer look at vehicle 'use' and the way it it being used. Pensioner are struggling, over two years that is 9.6% increase
Freeze pay rises. Less councilors and committees.
From organisations that have made profits during the pandemic i.e supermarkets.we
Get and sort the likes of keeping staff on full pay who are under investigation... lower ' expenses ' for staff... charge for staff car parking in line with how members of the public

Get back to basics of provision - more people on the ground, fewer in offices and review provision of all non-statutory services.
get more help from Westminster or Lottery
Get rid of non-producers ie Senior staff ponces. Use workers not good talkers. Get rid of the Councillors drawing cash for F*** all return
Get rid of the deadwood in your labour force. You'd be in profit then
Give yourself a pay cut like the Rest of us
Given that a lot of business owners and workers are facing uncertainty regarding jobs and livelihoods - I don't think raising council tax is going to be well received, and be afforded. Also, a lot of people are working from home with increased costs in electricity and heating as well as food consumption, whereas the council has a reduction in energy/running costs with offices empty.
Greater consultation prior to implementing costly infrastructure changes eg Ystrad Mynach road alterations and cycle lane
Greater efficiency combining services. Sharing best practices with other councils
Ha ha you haven't provided services this year so you want residents to pay more for nothing oh my you are a joke
Head of councils are vastly overpaid. Councils are re owned for wasting money. Streamline services and stop overpaying senior staff. Most of us don't use 90% of your services
Historic inability to deal with executive self-awarding big rises and the inability to deal swiftly with the matter illustrates lack of acumen / control of finances. Stop throwing Covid money at businesses that don't need it. To do this develop better internal audit controls.
However, there are many in our borough who would struggle with further increases but are not eligible for financial aid.
I am a disabled pensioner and I have checked what my rise will be next year and it's nowhere near 4.7,% so I loose money with no way of earning extra income . Somebody needs to sit down and look at where money is being wasted
I am aware that I could afford an increase but many other people are unable to and would suffer.
i am not happy with the amount i pay now living on my own and not much is done up the top of the valley
I am struggling to pay the amount, I earn £15,000 per year I pay £1,800 in council Tax, 12% of my wages, some time I wonder why I work
I appreciate the need to finance local services however you need to be more accountable to your residents
I believe that the Westminster government is far too remote and removed from any understanding or reality of the needs and aspirations of local people in Caerphilly. Were they to admit this understanding, we would benefit from greater financial support from them.
I believe the council could use our taxes more efficiently. I believe our council is very inefficient with our taxes and could do a lot better. Maybe the Head of the Council should be paid less than Britain's Prime Minister!
I cannot support a proposed increase in council tax. You already not carrying out enough of the supposed services in this borough (as a whole) and, in fact must have saved monies during this period. Employ less people to do very little within your services(I am thinking of the dozens of people rattling around in yet another new building) The paragraph below is an unadulterated piece of nonsensical waffle
I cannot support any increase in Council Tax until such a time as the Estate that I live on is fully adopted by the Council. Currently, in addition to Council Tax residents on my estate have to pay a maintenance charge. This system is wholly unfair and the Local Authority are to blame for not just allowing but encouraging these unfair schemes. I would support the higher level increase if it were not that I am already paying ever increasing fees on top of Council Tax. Residents on estates tha

I choose this option as I feel Central Government should be covering this. 4.7% increase would be a burden for many.
I do not accept that costs and demands should rise. The Council can only do what can be afforded. Costs can in fact be reduced such as pension arrangements. It is frankly obscene in this day and age to expect an above inflation increase from residents who in the main will not be getting a pay increase this year and will in many instances be earning far less than last year.
I do not support the statement that a lower increase would only help protect the most important services as I feel that all companies have to look at the way they provide services and where the money is wasted. The lower paid are usually the ones who lose their jobs or do not get pay increases but the tiers of staff remain the same. If people are working from home is this completed effectively and what can be done with the empty office space that does not cost a fortune but is effective. It i
I do not think the council tax should be raised, but this should NOT mean a reduction in services. This should mean that those council members who fraudulently took pay rises should pay that money back. Council members do not need to be paid £100000 per year, it is ridiculous.
I don't see where the tax money is going for the amount that we already pay.
I don't know how I feel about this at the moment.
I don't know, It is not and never has been my line of work i'm sorry.
I don't know. I chose this option because I have to live on a pension, housing benefit and council tax reduction. If the tax reduction were to increase along with a general rise in council tax, then I could support it.
i dont need most of the services so why should i pay more for them
I don't think council tax offers value for money as there are so many issues in our community and the police are never there to deal with them
I feel councils should approach Welsh government/central government to meet extra costs as a result of Covid-19
I feel if the council tax was to be increased, this should be based on the annual income of the home and also be given details to what the increases go towards
I feel our council tax is going up and our services are being reduced
I feel that after CV-19 all residents would appreciate a short holiday from their council tax payments as services and access to services has been restricted, an increase would I feel dampen the communities appreciation of the work that the council has done through this past difficult year.
I feel that we don't get a good service just now for the council tax that we pay. You need to provide a reasonable service for the money you receive.
I feel the people who own more valuable properties are penalised. Just because we choose a more expensive house does not mean we earn more. In fact, we are penalised for doing so. Services are the same for everyone
I feel very strongly about any increase as they always affect people that work/retired who pay full taxes incurred but a great percentage of residents pay reduced taxes or taxes but access a lot of the services which are being offered
I have mixed feelings about this, as I see far too often, money wasted by the council and not on important things
I hope that all increases would be fair and distributed evenly across the community. I think there should be a consultation regarding what the increases would be used for.
I support increase but want to use this comment as an opportunity to comment on UK gov plans to limit public sector wage freezes - if this has to apply in Wales, please consider carefully how you can support you staff in other, non-financial ways.
I support the rise, but I'm well off

I think a more realistic rise, to go in line with pay freezes and a lower pay rise would be more acceptable. Also, services have already been cut this year (such as street lighting) without prior consent or acknowledgement and despite the increase in Council Tax last year.
I think central government should shoulder the brunt of the additional costs post COVID. They have shaped the response. The economy and job scene and therefore the public has suffered enough
I think more can be done with parking enforcement to increase revenue for the council. I've been advised this service is merely funding itself but anecdotally speaking there is so much scope for this to be more strictly enforced and therefore, increase available revenue for the council.
I think that my own council tax is high. We are pensioners and are unable to get any relief and as for the Police budget I think that this is something that does not give us value for money as you cannot get hold of a Police Officer and they never respond to calls. We had problems with youths out during lockdown and they did not respond. The public are afraid to tackle youths in case of any come back
I think that the council does not manage its budget efficiently. You spent millions during the Chief Exec pay scandal. It's a disgrace.
I think this year, the council tax rise should be in line with inflation, the Council needs to make sure that inefficiencies in certain services are eliminated and ensure that we are getting value for money in all areas.
I understand how difficult it must be for the Council, but living on a very low income, I cannot afford higher bills of any kind.
I was never asked, or consented to, the lockdown which was always likely to decimate our economy. Politicians decided to not opt for a 'herd immunity' approach and, in doing so, to destroy our communities and the futures of our children. Before any budgets are agreed I believe the people have a right to express themselves via the ballot box and elect new councillors and leaders. I have severe heart failure and am (technically) at high risk from covid. However, I was willing to accept 'my chances'
I work 48 hours a week and do not claim benefits we are struggling to pay our Bill's as it is you give reductions to people who are claiming and my bill goes up I pay 140 pound a month as it is we can't afford to eat some days but we don't get help or from a food bank because we work
I work in the public sector when we need a lower financial footprint we restructure and remove underutilised management levels.
I worked for a Local Authority previously and I feel the system is very old fashioned and a lot of money was spent on things like a Mayor and a Mayor's car which I feel is a complete waste of money. Also, I don't want to suggest people lose their jobs but I worked with a lot of people who were sat at their desk looking through their phone all day. These people are on good wages for doing nothing. Maybe reshuffle job roles to ensure you are getting value for money for each job role that we pay for
I would be prepared to pay a greater amount to protect services
I would be willing to pay additional monies however, that is only because I recognise that this money is needed and I am in a situation where I can afford to do this. If this is the option that the council chooses it should be time bound that this increase will only apply for a year. The likelihood is that it will be implemented and then never rolled back! The other issue is that those on low-incomes will not be able to afford this increase so it will end up being paid for them, or push them in
I would like to know EXACTLY what my money pays for and have the TRUTH! You are pushing people into poverty and we are not seeing any benefits with these increases! Shameful
I would like to see what costs are rising and why. I'm you would agree to a public sector pay freeze and a review of the public sector pension support from the general public promised by the government for the past 13 years. And a method of not having redundancies for teachers and then reemploying through agencies at a higher rate

I would need to see exactly how the increase would be spent and if this would impact the local area. Dog mess a huge issue in castle view.
I would support an increase if obvious that costs incurred were higher than savings opportunities and if everything was 100% efficient. 4.7% when people are struggling is a hard sell.
I would support an increase if the council were addressing the issue of anti-social behaviour, refuse collections, emptying dog waste bins and the state of the roads. Until this has been successfully tackled, you may consider refunding council tax before you brooch the topic of increases
I would support an increase if you listen and turned the streetlights back on. But I'm not supporting an increase to get less and a council that won't listen.
I would support rise if I could see an improvement in services
If Council Tax only accounts for 20% of income - why does that need to be increased by such an amount - where is the other 80% coming from? - a 4.7% increase on £73 million is £34 million - which represents a 10% increase in the whole budget of £380 million...
If increased then all areas should be supported, maybe the higher paid ccbc staff should reduce hours worked and wages
If you can pay you should pay
If you're not providing as many services or in the same way as before then you shouldn't increase tax
Illegible mostly but paying Anthony Sullivan was a disgrace
I'm scratching my head as to what I'm paying for already and you ask if I would agree to an increase...don't be daft! How about reflecting on the wages, allowances, expenses and potential bonuses paid to management!
Immediately cancel all non-essential services, focus on serving the majority
Implement better alternatives to provide a good service
Improve quality, employ a dept to check all services bring value for money, benchmark contractors.
In the County Borough of Caerphilly there are a number of new housing developments taking place bringing in a substantial amount of Council tax
Increase debt recovery and examine if CCBC is getting value from any contracts awarded.
Introduce a system to support the elderly and those in financial difficulties. Tax those that can afford the increase
It needs to be in line with inflation. I'm a nurse who has not had a pay rise since I can remember.
It seems that we (RISCA) get forgotten by Caerphilly Council apart from when Council Tax is required.
It was so tricky - obviously the squeeze is being felt by all for different reasons. We need to lead by example - NZ taking a pay cut for their leaders??
It's a difficult one, we all want to maintain the same standards of services. I will leave that one to you
It's all very well increasing taxes but as usual no consideration is taken with people's ability to be able to afford the increases. If people are on certain benefits all well and good, happy days. However it is the people that are not able to access the benefits that are the ones where the hardship increases.
It's not a problem for us but I'm sure it would be for others
It's not for me to give ideas, there are many highly paid people at the council who should be able to balance the books.
It's not that I don't support an increase, it's more that I have no idea how you would justify an increase when so many people are struggling really badly as a result of job loss, income loss etc. To raise any form of tax at this time seems almost perverse.



Just tax people on high wages or in big houses
Lack of information
Less chiefs more Indians 'less middle long named positions that do little, no payouts for crooks that could have been used for more staff that actually do something
Less pay increase for the top tier of the council I'm still annoyed at the waste of money paid to a certain x leader of the council. Our tax is high enough.
Live opposite car park in Crosskeys
lobby the government for extra funding. Stop paying chief executive wages whilst on garden leave. Freeze MP's wages.
Local councils are not efficient they concentrate on trying to please everyone and not those that really need help and the keeping the area safe
Look at doing things smarter. Stop wasting money on paying extortionate leaders salaries, especially those that are no longer actively leading the council. Invest in the high street and attractions across the borough that that will draw people to it. Stop relying on and focussing on Caerphilly just because it has a castle. Invest across the borough
Look at other costs such as high earners wages
look at providing only statutory functions and reduce the overall level of services provided by the council rather than the historic was of salami slicing all budgets
Look at the way people are employed by the council in various roles within their department and weed out the dead wood where people are not pulling their weight within the department especially at the middle and top end of their department to many chiefs and not enough indians spring to mind as the way departments are run.
Look at your services and staffing. Consider how much money you have lost during your legal case against suspended CEO . How dare you ask for more money after wasting such a large amount.
Lots of businesses are struggling with the fallout of costs from the pandemic and increasing the council tax is not the way to go. It would put lots of families already struggling in a much worse position.
Lower salaries of highly paid council workers
Mae angen ar lywodraeth ganolog cydnabod y costau uwch sydd gan y cyngor a chynnig cymorth perthnasol er mwyn darparu gwasanaethau hanfodol. <b>Middle government needs to recognise the higher costs that the council has and offer relevant support in order to provide essential services.</b>
Many council employees were not working during lockdown but there were no staff Furloughed which could have saved the tax payer a lot of money . This was an appalling decision.
Many people have lost so much they can't afford to
Many people would be unable to afford an increase and possibly push them into further debt
My council tax has already gone up this financial year, the roads haven't been maintained nor the local area throughout most of the pandemic. Ban the executive's from having bonuses to help
My CT is astronomical and I would be heavily against a rise when other households pay 0
My income has reduced and I have to pay full CT. I definitely don't want services to be cut, but I can't afford to pay more.
Myself and my husband have had to work hard through the pandemic as tax payers to ensure funds can be supplied to those less fortunate I feel an increase in council tax is yet again only penalizing those still earning and employed who are unable to receive any benefits
N/A
N/A - ill health
nagwyn cytuno gyda talu trethau tan pob ardal yn y sir yn cael yr un lefel o cyflestrau sef warae teg i baw bdatblygu <b>I don't agree with paying taxes until every area in the county has the same level of facilities which gives everyone a chance to develop.</b>

Nine of the above apply - very devicive statements used. No increase and no reduction in services. The council needs to improve its efficiency.
No I wouldn't I already pay nearly £1,500 and feel if you stopped using expensive transport and lunches for executive staff you can say there and also need to sort out the dismissal that is costing us a fortune
No need to cut services cut the amount of councilors
No you are charging too much at present and this council is not doing anything to help out only increasing it every year
not get involved in long costly legal cases! in the short term dip into reserves which are far too high
not wasting money on unnecesary services like cutting down trees...trees are an important contribution to out future
Online efficiencies and saving on public estate
Over 10+ years it has increased by more than my salary, most years by more than twice the amount. Each year the service level is reduced. The working people in the area are generally at the lower end of the salary scale and can ill afford year on year increases of this scale. Too much is expected from the population that pay their council tax in full. Services across different councils should be merged together to save on duplication and ultimately cost. Maybe the council system itself is no
Pay cut for council employees and management. Reduce bureaucracy.
Pay cuts for all senior staff.
Pay cuts for top staff
Pay freeze for council staff
Pay freezes for the directors
people are already finding that they have less money to pay the bills they already have without the council adding to the problem
People have less money lost jobs they can't afford arise
People in the borough are having financial difficulties and cannot afford to pay out more council tax. Open up leisure facilities to get money in and open businesses back up so people can pay tax. Sell council building in tradesmen and have all council employees work from home to save money and lighting. Reduce amounts spent on welsh language translations that very few people in south wales speak.
People working for the council in the hierarchy, could take a cut in wages , other local authorities wages are not as high. The services provided have had to adapt due to the pandemic and I am sure that there are some people who have took advantage of the fact they are working from "home" to do less than they would if they were at their place of employment . Social Care Services have been hit the hardest during this pandemic and there are some jobs that I am sure are no longer valid , as the pa
PERHAPS BE MORE EFFICIENT, AT WORKMEN LEVEL, OR OFFICE LEVEL. TAKE A PAY FREEZE AT TOP LEVEL.
Perhaps sort the mess of a council out so that you aren't paying out millions to people that are suspended. Take a pay cut at the top.
Personally I understand the need for the increase , but any expenditure should be on the basis of " Do we really need this extra spend facility ". Dont forget your spending my money!
Please remember many people have financial problems caused by the pandemic, increasing council tax would make thing worse freeze council tax and council expenditure for one year if it would be difficult but I believe it will help alleviate poverty in the short term Try it, !
Pound for pound we see a fall in community services against the perception of council spend on infrastructure and pay. There needs to be some commitment to reducing admin costs as a first step when asking residents to commit to paying more in support.

Prioritise expect expenditure clearly - you will not please all obviously
Prioritise services
privatise the council where possible
Promote personal responsibility and discourage unsustainable reliance on the State
Reduce council leaders wages
Reduce hours of service
Reduce my council tax payment.
Reduce non essential work and stop wasting money.
Reduce payments to Councillors, both wages and expenses.
Reduce salary and pensions to the civil servants their pay and benifit are at least 17% higher than that of the private sector. Stop wasting money concontractors that are completing substandard work. Cost savings should start internally
Reduce services to arts and culture - fine to contribute when times are good. A hard look at council staff and lose those not pulling their weight. Adding a link to the current budget/financial review would make answering this question easier.
Reduce spending on new vehicles for council it seems you have had a lot of new vehicles
Reduce staff costs and overheads of council like every other business has to without affecting services. Costs are too high find a way!
Reduce the amount of Executives that are in place and spend monies more wisely than you have been doing
Reduce the collection of recycling material to every 2 or 3 weeks. My bin is rarely more than a third full every week. Reduce the amount of grant to bus companies which travel to frequently often empty or with 6 or less passengers. On the Blackwood- Newport Route reduce the 10 minutes service to every 20 min except for school arrival departures
Reduce the number of high managerial roles within the council offices. Reduce operating costs by allowing staff who can to continue working from home. Stop spending money on projects that are neither supported by the community or will be sustainable in the long term.
Reduce the remuneration of senior managers especially the council leaders.
Reduce the salaries that councillors are paid! My state pension is £540 odd every four weeks. My husband receives a bit more than this, but the council tax is our highest payment, even more than gas and electric.
Reduce the senior management and officer wages, reduce councillor expenses. No more wind turbine developments, no more housing developments.
Reduce unnecessary services
Reduced senior management wages
Residents have already paid increases and now receiving less services, eg, street lightning, refuse collection Similarly, household incomes have remained static despite increases in other utilities. People would be happier to pay for better services
Ridiculous amount of money wasted by the local authority, especially in the case of the directors pay rise scandal. Ccbc should foot the bill for this & not the residents.
Run the budget with greater efficiency I, everyone has budget restraints and have to make it work. I feel public bodies adn the council have to much red tape taking up financial resources. Stop the waste.
Save Money by not wasting it,Eg councilors being payed whilst suspended over 3 years,not keeping all the lights on in the council offices over night when people are not working.workforce also mulit tasking like other industrys have done.thus meaning reducing workforce
Saving money in other sections that are not as important.
savings could be made by some staff not returning to offices - cost savings could be made
See note 31 in attached letter

Sell off old council buildings and work from home more.
Sell the unused space in council offices, that is now available due to home working
Senior staff and by that I mean the people at the top should take a pay cut.
Some of the higher paid could take a pay cut.
Some services are visibly inefficient and could be streamlined. A radical rethink of what services mean to people to review what is delivered. I have seen the school meals parcels sent out, for instance, and they are ridiculous in quantity and content. Be more realistic about needs. Why, in the midst of a crisis, has a decorative stone wall been built at the bottom of Panside? Too much wasted means not enough for important things.
Spend less on rubbish projects and focus on essentials Try getting your tenants to paint their houses themselves
Staffing, having only used civic amenities during pandemic amazed to see 8 staff, 4 by gate on phones, 2 chatting by cabin, 2 working.
State pension hasn't gone up 4.7% Where people have added single storey or even half house extensions - how many of them pay more rates? Apparently none
Stop giving pay rises which aren't needed to high ranking people who work for the council
Stop giving such high salaries and wage increases to those at the top paid for by very poor people. Stop wasting money like this, printing in Welsh as if people cannot understand English
Stop handing out money to those who don't deserve it
Stop helping those who don;t help themselves
Stop hiring directors on six figure salaries. Personally I believe councillors are overpaid for what they actually produce and that there are too many, why do small villages need a dedicated councillor, while MS and MP's allegedly look after large constituencies. I know there has been a recent review but this only marginally reduced numbers. As most offices have been closed and office workers are at home, can the council quantify what these individuals are producing and are they actually needed,
Stop paying council officers such high wages and limit the expenses of councilors, especially when they employ 'friends' as advisors etc
Stop paying Councillors and go back to the former expenses system
Stop paying for peoples council tax who donot work and have no intention of doing so, we have lost our street lights in the evening but our bills have gone up we are paying for services we have not needed. Get people on benefits who are fit and well to contribute to improving the community and keeping streets clean etc.
Stop paying for the staff cups of tea. Stop paying full sick pay. Turn the lights off in empty buildings.
Stop paying high salaries, get a grip on finances and provide a better service. Spend money wisely . I live near a refuse center where you had over 12 people standing around doing nothing when it could be done with 4.
Stop paying of chief exec', when they Cleary should have been sacked for gross misconduct, giving 21 senior officers an over inflated pay rise including himself. He also benefitted in £1m in pay and pension contributions. Still going on and at a cost more than £6m to date, still not resolved. He has been on a fully paid gardening leave for 6 years, best paid gardener in Caerphilly. So where our money goes is a bit of a piss take, when you are asking to increase it. should be sacked for gross
Stop paying out ridiculous amounts of money to ex chief executives, it's a farce
Stop paying people to stay at home for 9 yeras
stop paying staff that have been suspended for 6 1/2 years to the tune of 4 to 6 million pounds
Stop paying suspended councillors full pay
Stop paying the fat cats

Stop paying the previous chief executive extortionate amounts of £ would be helpful. The Local Authority has had people working from home and should continue to do so. This would lessen the need for expensive office costs and enhance the environment. Expecting residents who have been hit hard by the economic impact of Covid 19 to pay a further increase of 4.7 % for services that have been greatly reduced is unacceptable.
Stop paying your bosses ridiculous amounts of money for doing nothing.
Stop the high earners getting increase or bringing in more high earners less allowances and expenses cut these fancy parties and cars
stop wasting money on stupid things
Stop wasting money
Stop wasting money by allowing unnecessary expenses for councillors and politicians, reduce ridiculously high salaries of those in high positions, stop paying for useless 'initiatives' - and if someone is suspended for criminal actions he should not be paid
Stop wasting money full stop . Wasting 4+ million pounds on legal costs against former employees that were dismissed . Wasting money on temporary road repairs over and over again instead of repairing properly . Wasting money on resurfacing Cwmcarn Scenic Drive road system with at least 4 inches of thick brand new tarmac which should have been used on resurfacing public highways in which we pay for in our road tax and council tax. Allow people to access the Recycling Centres which again they are
Stop wasting money of bilingualism when majority of residences speak and read English
Stop wasting money on court cases with ex employees
Stop wasting money on flagship, PR exercise school building schemes that are having a negative impact on local green spaces and leaving to increased flooding, which I'm sure lead to further costs on the council.
Stop wasting money. £500 spent on gift cards for pumpkin completion?? That's ridiculous!! Also, you charges based on property value are totally unfair! A 3 bed property produces the same amount of waste regardless of its value! Why should I pay more??
Stop/reduce all unnecessary events - tourism and leisure department- the Caerphilly area has coped through the pandemic without the Big Cheese and other council events. Are these events essential? Local businesses have adapted - online or local delivery. Street Christmas lights? Drive around the area at night lots of houses lit up with Christmas lights. Excessive paid suspension of employee-legal battle costs? Sale/rental of council buildings
streamline services. Increasing taxes should be the last resort.
Th older persons social services are a shambles. Many social workers are lazy and unprofessional (though not all). Council care homes value petty political correctness above quality patient care. Overall, a disgusting shambles e.g elderly lady left on commode for 6.5 hours. To add insult to injury they are more concerned to inappropriately end involvement so that they can have their TWO WEEKS Christmas break.
That is a HUGE sum of money, currently I'm not entirely sure where it all goes
The answers are loaded so that you reply by either agreeing to pay more, or agree to less services. There is another option which is to reduce the wages of the top earners in the council and cap their expenses.
The budget given to the EAS needs to be significantly reduced and redirected to other more crucial services which deliver directly to the public.
The budget is grossly mis managed. Vital services are non existent or being run into the ground. I notice there isn't an option for taxes to remain the same. Where are people going to find this extra money?
the council are not currently meeting their current requirements, the roads are atrocious, my grandmother has been waiting almost 2 years for her to have a new home. its been awful. why would we want to give more money to a council when they were not meeting the demands

already in place. there needs to be more investigation into why work isnt being done rather than automatically ask for more money for more people who will once again not do their job.
The Council is a lazy, inefficient, lack organisation. It would be better privatised, have a look at commercial 'bin emptying' as an example
The council should have made savings by closing various departments.
The council tax I pay is a lot of money, and I am not sure that many people will be able to afford an increase. Reduce some services that people do not utilise that much.
The Govt spent millions on takeaway food, the 1% of the richest made an enormous profit during the Covid pandemic, whilst most people who have contributed taxes over a lifetime have lost money, jobs and councils have also suffered. More tax on the rich and pay deductions of those in Government. Nurses and teachers have had a pay freeze whilst MP's gave themselves a pay rise.
The issue is some people have been or are on furlough at less than full pay. Some people have been made redundant so will struggle to pay the present level of taxes. I'm sorry I don't have a solution. Everyone, including the Council is finding it difficult to make ends meet.. The Council will have their budgets cut, the public are grateful to be in work, but with firebreaks, lockdown etc they are not receiving full pay, but the bills are increasing not reducing. My a pleasant position to be in.
The money paid to the Police is a joke. We never see a Policeman in our area
The money you deal with is never physical so its not even real so you can literally make it up as you go along however my money is real and as a single person living alone my money is already stretched far enough so I CAN NOT afford for my bills to rise
The service is dwindling, you haven't cut the grass much this year. You have turned off lightening and have cut staff. More burglaries on estate due to lighting off
The whole of Wales is too heavily politicised - too many Councillors, too few actual people working. Too many Council Offices, too expensive to run. Get rid of some of the Councillors and their offices.
There is gross overpaying of officers and councillors who have no real ability to do the job they are employed for and a deep look into restaffing should be urgently looked into
This council should stop wasting money
This ought not to mean a reduction in services. Be more efficient folks! A 4.7% increase is far far above the rate of inflation. I'm not getting 4.7% increase. Cut the pay of Senior Officers
This would make very little difference as Council services are very limited anyway
Those companies which made higher profits than in 2019, should be made to pay more towards their services ie fast food supermarkets, sign making companies, track and trace contracted companies etc
To be informed when you have paid the Tax you owe. No one has told me nothing
Too much of the council budget is wasted on councillors who do not deserve such reparations.
Try looking at the amount of money being wasted by CCBC first ie why have consultation with residents when decisions have already been made
Unacceptable conduct by council
Unhappy with money being wasted
Unless the council maintains highways better I don't support any increase, all I get is waste removal. I work all night and sleep in the day.
Use the money you've taken off residents for years. We pay council tax and you still charge us to park in the towns.
use very little of the services and believe we waste money and should be more careful ie 2 people to spray 2 meter markers on the floor 1 to hold the spray can and 1 to hold the design.
Use your budgets wisely and stop wasting money on funding jobs that are not needed, and educate your workforce on the law no more court payments

Very little is accessible so why should I pay more
We already pay over £200 per month, which is more than enough!
We are getting less and less help regarding services that matter to my neighbourhood, there are more and more senior council staff on increasingly large wages that where the costs are coming from. The budget and spending details should be available to the community so we can see where the moneys goes, not just what you feel we should know then maybe more people would support it
We are on a small pension, when we read of how much the council waste on wages etc. Can you wonder why an increase would affect us? We don't have holidays and save our excess money for TV licence, dentist and any medication we need. We have paid for our funeral so we are not a burden
We don't know where the money goes. The only news we get was about gardening leave.
We get very little to show where a council tax money really goes. Wasted old fashioned service. Made up Bill that has to be paid by law for absolutely nothing
we have paid enough this year and haven't had hardly any of the services we pay for. our council tax should either be reduced or remain the same.
We have paid enough with covid and the result of you wasting so much of OUR money in the past
We have seen less services yet your putting costs up in a time when so many people are struggling are out of work are affected mentally and physically, should be a reduction not increase
We were promised more policing in the last increase but we have actually seen less, we do not see the Police. Our waste collections are constantly missed, highways are in a poor state of repair. We have not seen any increase in any services that reflects the increase of our rise in Council Tax.
When I, like you have WAG settlement figures and analyse them, there may be no need for an increase, or maybe one of 10-25% might be required. If 80% of income comes from WAG and 20% via council tax only then can a percentage increase be calibrated. A series of meetings with Directors and Members with detailed budget seminars and justification of expenditure and future needs of expansion fully understood and agreed by all. The present hour or two for members is nowhere near enough. It is merel
Where do you think the money will come from?
While I understand the need to raise finances all you will be doing is forcing more people into council tax debt the council already has thousands of pounds of unpaid council tax debt by increasing the amount you will be penalising people again. I live on a fixed income my income does not go up by the amount you wish to raise the council tax if at all I can't get any help from anywhere.
Whilst CCBC are wasting money not addressing problems, I cannot support an increase. I did not agree with the last increase after the shambolic dealing with the CEO and Senior Managers
Why do 5 people need to lead a selection of whether people should or shouldn't queue at the New Moon Civic Amenity Site, reources are wasted too often. Why do Community Officers ignore the real problems in parks for instance, after being told
Why should we pay more council tax when Council Pay Council Chairman to much money even when SACKED ?
Without an increase in benefits and pensions it would be difficult for any one to find extra amounts of council tax. Even if we supportd the reason
working from home is now the norm and the amount of different branches and buildings that the council have scattered all over the borough is costing a fortune. put it all under one roof just like DVLA that would keep the cost down also the amount of traveling payments would be reduced along with the carbon footprint. you don't need 2 employees to attend any areas you have to visit, reduce the bin collections but increase the opening hours of the refuge tips. do we really need so many busses on

Working with other groups to take on delivery of some services, as happened with keeping public toilets open
Would like consideration given to increases for senior citizens on pension
You always increase it anyway and I personally never see any increased benefit
You don't do half the stuff now get rid of the workers who are not doing anything being paid a big wage to sit around making mindless decisions.
You have got to be joking, I really don't know what I'm paying for at the moment, bin service that is it. Get rid of the big wigs, why don't you take a pay cut and not have any bonuses this year for the reduced service Caerphilly has had all year.
You have increased the tax every year. Single persons discount isn't enough
you have saved money through reduced running costs across your sites and with petrol expenses. You could consider reducing the number of councillors you have and increase the work of the others it has already cost the tax payers over 4 million pounds in chief exec wages over the past 6 years
You may look to increase council tax but we're not actually getting everything we pay for.
You need to be aware that increases above inflation are unfair. Increasing bills and reducing services is a threatening approach!
You waste a lot of money on things like buying equipment to do certain work then you go and pay contractors to do the work. You have taken over the duties of parking wardens but we have not seen any in the area at all. With all the illegal parking and other traffic offenses going on in all the valleys the money generated from fines could be used to keeping council taxes down. Money is being wasted on unnecessary building works and steps being replaced when the original ones were perfectly fine.
You waste enough money on the top people's salaries and also wasted more than enough on the thieving three
You're bad enough at managing the money you receive already. I don't benefit from any of the pointless schemes my tax payments go towards. Can't even get my child's nappies taken weekly so they sit in my bin festering for a fortnight. I whole heartedly do not agree to you taking more money that you will p*** against a wall
You've worked out that we can work from home. So please ensure that any smaller offices are off the CCBC books and also reduce staff needed. Introduce redundancy packages to remove staff. Mileage costs should be down considerably this year to last. Electricity/ gas heating costs should be down in all buildings. Remove laser printers from your offices / schools etc. These use considerably more electricity than newer inkjet printers. Every internal light in a building should be LED. Hopef



## Q37: Housing

* Maintenance of council properties to a high standard * Involving council home residents in decision making
£261m investment is a fair chunk of expenditure, you must put RETURNS on capital investment at the heart of your decision-making process
£261m?!!! Is this a joke?
1, Eco friendly for future 2, No building on flood planes 3. Energy efficiency a priority - heating not gas fired all roofs to have integrated solar panels i.e. not added as an extra. 4. Building only in areas that have infrastructure capacity to support it.
A boarding house for the Homeless with effective Management would be ideal.
A broad spread of housing across all areas. Every street should have some affordable housing
A damp free home.
A focus on energy efficiency and environmental impact is important in the years to come.
A full mix of housing types from 1/2 beds for new buyers to executive developments
A grossly overstuffed and over vehicled department that needs looking at
A house you would be happy to live in
A lot of the council homes in my area are not in a good state. I have spoken to my neighbors who live in council housing and they all say if they need work done to the property they can't get anything done. They say when they get in touch with you they are told there is no money to do the work needed.
A need for new developments across the borough.
A variety of housing to suit all needs built on brownfield sites NOT on our greenspaces. Better control of big building g companies.
A variety of one, two, three and four bed properties with gardens, environmentally friendly, energy efficient with suitable amenities. Houses keep being built but they are lacking the infrastructure of playgrounds, GP's and Dentists, local shops and leisure facilities that can take on all these people.
A warm safe home
A well designed, built, and maintained stock.
Access to green spaces
Access to green spaces and shops within walking distance and safe neighbourhoods will enhance physical and mental well-being of communities.
Access to local amenities
Accessible housing which we do not have and no one seems to give a shit
accessible, fit for purpose and appropriate to individual need. So more affordable flats for younger or single people.
Adapting to integrate natural surroundings with any build, or you lose parts of important history.
Adequate access & parking
Adequate accommodation for anyone who needs it - no waiting lists
adequate supporting infrastructure - roads, schools, doctor and dental surgeries. Allow people to build in the countryside don't force everyone to be squashed into town borders. Accept that high streets no longer have a right to exist and allow commercial property to be converted to residential
Aesthetic appearance.
Aesthetic quality, affordable, in keeping with the area Not planning new builds on green belt
Affordability
Affordability

Affordability, energy efficiency, green spaces, solar energy, heating sources away from gas
Affordability. Council housing with their own private outside space / garden.
Affordable, presentable and quality standard
Affordable and accessible
Affordable but built to high energy efficiency standards. Make council built housing a leader in the energy efficiency field.
Affordable eco housing
Affordable energy efficient housing where community take pride in looking after the area.
Affordable for vulnerable people and first time buyers. Property prices in most of CCBC is very high.
Affordable for youngsters
affordable homes and plenty of good quality social housing
Affordable homes for people who live in the area to allow them to get on the property ladder
Affordable homes. Safe secure. Well insulated. Disability needs maybe. Good location and easy access areas
Affordable house. Use grants (returnable if sold) to upgrade
Affordable houses that are not built on private housing developments, it is a culture clash that does not work.
Affordable housing
Affordable housing
Affordable housing but also small, quality housing so that retirees can leave large family homes they no longer need
Affordable housing for disabled pensioners we own our own home in fields park newbridge with no bus route or shop so we find it difficult we put our name down for flat somewhere twice but have never been offered one, it's not like we are coming in from outside Caerphilly so our house would become available for someone else
Affordable housing for families of 4
Affordable housing for normal families. Not £500,000 houses for the few. That's quality housing! That's what I want to see from Caerphilly Council.
Affordable housing is for local people
Affordable housing near amenities with good transport links
Affordable housing that is community focused and appropriate for the varied needs of that community. Disabled access, low rise houses with outdoor space.
Affordable housing, to decrease pressure on house prices
Affordable is a joke to most people, you should concentrate on building council homes and then rents would be stable and the upkeep of the properties would not be an issue
Affordable, appropriate for the resident ie for single/ family or elderly.
Affordable, clean, damp free houses
Affordable, energy efficient, not built on already tightly packed areas, all extra support for increase of numbers in the community in place e.g doctors, school places.
Affordable, sustainable, energy efficient, single occupancy, adapted for elderly
Affordable, sustainable, warm, good amenities and links in the area, cater for children with outdoor space, mixture of age groups and accessible for disabled people.
affordable, well maintained with easy access to public transport and facilities. Energy efficiency will become vital and although I do not drive facilities for car charging will be a challenge
Agree with last sentence of above paragraph.
All council houses look similar, so I think you should make new estates look like less traditional council estates to reduce stigma

All homes to be Clad, xxxxx
All housing stock in the borough should be of a good quality, not just CCBC owned property. There are a lot more houses which would like to have the same quality standards as CCBC owned properties
All new housing should be as energy efficient as possible; existing housing should be upgraded to the highest possible standards
All new housing should be built to the highest environmental and energy efficient standards and blend well with other homes in a particular location. Houses should be an adequate size to accommodate a family with 2/3/4 children and include a good private outdoor garden space. Blocks of one and two bedroom apartments should also be built with access to outdoor space.
All of the above particularly existing housing stock
All the factors listed above but also awareness with new build projects of the importance to provide good local social, medical and shopping facilities to reduce the need to travel longer distances.
all the wooden windows
already empty properties need to be recycled. homes need to fit the sizes of the occupiers
Although I support these issues it is also important to recognise the importance of green spaces for people's well being and areas being used need to be preserved for this.
Any new homes should be on brownfield sites definitely no greenfield sites used
Any that is not built on Greenfield sites
are property's to close to busy roads
Are you also looking to make sure houses aren't being left empty and not being used?
As long as these homes are being built on brown sites
As stated above - quality, energy efficient, affordable homes.
At the moment all I see is private letting and housing to buy not council houses. People are losing their houses because of the effect covid 19 is having on employment who is helping them.
Attractive looking, energy efficient houses with room for a family (3 beds). Not demolishing attractive old buildings and replacing them with carbuncles
Attractive, efficient and modern. Provision for an increasingly ageing population
Attractive, safe neighbourhood that people are proud to live in.
Attractiveness of estate - not too big Energy efficiency Good landscaping
Availability
Availability of grants for private houses within ex-Council areas so that they can make improvements equivalent to housing association/council homes. Have gone to effort to purchase homes but need assistance with improvements.
Avoidance of flood plains.
before you build any more homes ensure there's sufficient road infrastructure in place.
Better communication is needed in this area + 5 vans turning up at a small 2 bed flat is not going to help you achieve standards
Better housing while helping to keep the costs down
better housing contact with people to help them
Better policing Remove parking charges but use Traffic Wardens more. I am disabled and the number of times unauthorised persons are parked in disabled bays is common especially around doctor's surgery
build more council houses but not make them available to buy although i think the welsh assembly has already stopped council house sales
Building a community as well as homes - local shops, facilities/parks etc

Building affordable houses with large rooms and large gardens, also parks and playgrounds around them. Getting the empty houses on the market, urging empty property owners to sell/rent their unused houses.
Building houses on flood plains that only have a 50 year life span is nothing more than profiteering.
Building Houses to be Energy Efficant, Using solar panels. storage tanks to catch drainwater from gutters so this could be used for gardens use.
Building over too many Greenfield sites
By making homes more energy efficient thus reducing the carbon foot print
Caerphilly County Borough is already good place to live, just keep it up.
Caerphilly has already to many houses and not enought facilities or green space. Your Climate Emergency strategy is a joke.
Caerphilly still needs green spaces and where new housing is being built the council need to ensure that public services can cope with an increase in population and traffic.
Car parking, please ensure that houses have sufficient car parking. You go to numerous new housing estates and cars are on the pavements. How does a guide dog owner / wheelchair user navigate. Should they have too???
Carbon foot print
Carbon neutral
Carbon neutral and modern, with ample off road oarking
Certainly NOT united welsh housing as this tends to look good for a while then becomes untidy. The tenants do not look after the houses and the some of the gardens are bad, The Council seems to give permission for the houses without looking at infrastructure or how the community will copy with the extra cars, children in shools, and also the social aspect of integration into the community. We were told that there would be affordable houses but there are now none. What happened ?
Cheap to run so something that is energy efficient
Cheaper so easier to live on
clean and well maintained surrounding environment, so people can take pride in their streets, prompt repairs, anti-social behaviour by residents is dealt with so that other residents consider that their concerns really matter.
Clean and well maintained with decent occupants
Clean estates not like graig y Rhacca
Clean looking streets and houses and gardens to encourage people to take pride in their homes. Most do but there's some that need help
clean respectable areas with good view points so no dodgy hidden parts where bad people congregate
Clean secure environmentally friendly properties and education of tenants to respect them
Clean, comfortable for residents. Equipped with up to date materials etc.
Cleaner streets. More street lighting
Climate change is the most important issue. The council should look ahead at insulating houses, organising the change from gas heating to heat pumps, electricity etc, installation of efficient heating controls., food production in gardens
Close to amenities, liveable!
Close to local amenities
Community housing is essential and good quality housing at that.
Compulsory purchase of housing left empty for long periods. More one bedroom starter homes for single people/couples. Less restrictions on new homes having to provide parking (flats)

Consider looking at empty houses, renovating and letting for people on a housing list. Make this a priority before giving in to greedy developers .to me a house should be damp free, well insulated and cost effective to maintain.
Consider residents desperate to downsize to more suitable homes (this would endorse wellbeing, stress and worry for many). Be more diligent of these residents please
Continue to provide as above
Cost and practicality to its residents.
costs.
Council houses NOT private builds for developers profit.
Council housing for the poorest people. Those living in council house should have a maximum of 5-year tenancy before review. If their income has increased significantly they should have to move out and make room for others with greater needs
Council Tenants should have an obligation to look after the property they live in
Creating digital connectivity; space for children to do their homework and for people to work from home.
Damp proofing
Decent basic provision in every local community, with a good mix of housing to serve all sizes/ages of household. Take over empty properties, including shops/pubs that will not re-open after pandemic is over.
Demand but we still need green areas and we can't build on every piece of land. Can schools and dr surgery cope with more housing etc
Developers do more than maximise their profits by providing leisure areas to enhance social gatherings
Do away with white pebble dash. It looks degraded after a short period of time
do not build a too great number of houses and make us an urban jungle there should be
Do not build on green field sites or outside settlement boundaries. Preserve the area and reduce pollution.
doesn't need to look good it just needs to do its job
Don't know
Don't build houses on flood prone or unstable land Don't destroy the countryside and beautiful views
dont know
Don't know
Don't know
Don't know
Don't know how to answer this
Don't over run area with ghastly new builds as it takes the beauty away from our stunning Welsh valley .
Don't really know
Dry and warm. There are still too many old blocks of flats without the insulation cladding.
Dry and well insulated properties, built to a high standard and having good sized rooms.. Don't build small properties to the lowest specification.
Dylau'r cyngor prynnu mwy o dai <b>The council should buy more houses</b>
Each house has a unique appearance (i.e. not a street full of clones)
Eco friendly innovative homes - not what you find on a typical new build development. Look at Holland for inspiration
Eco friendly. Enough outdoor space. Considering the environment.

Eco housing, using solar, ground source & wind energy, well built & insulated, with gardens & space for growing own food, parking & charging vehicles
Efficiency of homes
Encourage older people to 'down-size' and release property for the next generation
energy bills
Energy efficiency and low carbon footprint
Energy efficiency, good building standards, sensible designs
Energy efficiency; well-maintained homes of variable sizes including one-person accommodation near to amenities.
Energy efficient
Energy efficient
Energy efficient and affordability due to area.
Energy efficient and in a well cared for environment
Energy efficient homes in an aesthetically pleasant setting are by far the most important element. I don't agree with the wholesale replacement of kitchens and bathrooms every few years, as this is a waste of resources both financially and environmentally. Many private homes go for 20 years plus without replacement of these facilities. Using the money to establish community centres on new estates would be a far better use. I strongly disagree with the 'partner' strategy, which is privatisation of services. If private contractors can make a huge profit (which I know they do) then so can the council, and this money can be put back into the Council. It also lends credence to the rumours of corruption in the council.
Energy efficient houses. Car parking spaces. Disabled access.
Energy efficient housing and access to schools
Energy efficient housing with adequate green space and pedestrian access to essential services. Clamp down on antisocial behaviour.
Energy efficient modern housing
Energy efficient stock. Right to buy should be at market value not discounted
Energy efficient, climate friendly, close to services including public transport and green spaces
Energy efficient, green space
Energy efficient, outside space, off-road parking
Energy efficient, sustainable design/construction for varying family sizes. Development close/with good access to local amenities, schools. etc.
Energy efficient, well connected with frequent bus/train (so car ownership not essential), plenty of well-maintained green space with playgrounds/pitches for children
Energy efficient, well planned with green space
energy efficient, with simple grants available for insulation and electric generation
Energy efficient, wuality, if it goes wrong, answer
Energy efficient.
Enforcement of required standards to be met by tenants
Enough space inside and out. Somewhere to park. Access to green space. You do not ghettoise already disadvantaged people.
Ensure stock is maintained to a good standard by tenants Ensure right tenant right home ( 2 people in family home not acceptable )
Ensure that there is plenty of provision of fiels, wildlife etc. Ystrad Mynach is very over developed.
Ensure there are enough green areas and housing
Ensuring a proper infrastructure I.e post offices have been closed yet additional houses built
Environment Estate issues

Environmental efficiency, light, outdoor space, close to schools and shops
Environmentally eft
Equality to all and a diverse range of properties .flats/bungalows as well as houses so all ages and needs are catered for.
Essential first time buyers homes would bring more people into the Community and would mean more shopping locally.
Everybody - ask opinions/views
Existing householders
Facilities. Ensure that housing estates have facilities within easy reach on foot.
Fair rental. For private and LA properties to upgrade existing homes
Family homes available for families, smaller properties available for those who do not need family homes.
Fitting in with the local area and making sure tenants respect the house they have been given
for more vunerable people who need extra help
Fresh, modern, well maintained with plenty of open spaces and play areas as well as space for parking. No narrow alleys for groups to gather in.
Functional and economical to run properties with green spaces around them. Carbon footprint is important so new build should follow guidelines to reduce this.
FUTURE GENERATIONS ACT needs to be considered for any scheme & the Councils GREEN priority Priority 1 Do NOT build on green field sites rather reclaim brown field sites Priority 2 Give consideration to over crowding & vehicle congestion - parking & traffic flow needs to be realistically assessed Priority 3 New houses should have adequate recreational & education facilities - parks, playing fields & school provision for new families
future proof - eg heat pumps not gas, electric charging points for cars, good insulation, gardens
Future proof - with top-quality insulation, sustainable features and solar panels.
Future proofing homes and providing jobs that link to the maintenance of those homes and spaces!
Garages large enough for cars to fit in. Do not build near rivers
Gardens/access to open spaces, eco friendly, privacy
Get council house residents to be more respectful to them and the environment. Get their gardens and rubbish sorted!
Getting good, experienced and qualified sub contractors to do the work.
good
Good
Good
Good availability of affordable houses
Good building quality. Good room sizes and layouts. Good park spaces/green spaces
Good facilities that are within walking, public transport distance. Clean and easy to access with house numbers clearly marked. Enviromentally friends and energy efficient.
Good housing translates to better health etc.
Good insulation and ventilation.
Good maintained Housing with tenants paying their way ?
Good quality affordable home and garden for families
Good quality housing for those who need it not for companies to make money
Good quality housing involves the public and private sector and, as such, all residents need financial support to be as environmentally efficient as pos£11,000 last year to insulate my home with next to no support from local government. This current approach is not fair or equitable.

Good quality housing is when there is enough space for families and parking , with all the facilities needed schools doctors and green space . Social Housing is on the increase and single occupation housing too . Not much fun when you have paid a mortgage to have social housing next door .
Good quality housing means well built homes, that are energy efficient, and are built for life.
good quality housing needs a better infer structure, before any housing to be approved, and apprenticeships must be a part as a one craftsman to one apprenticeship person, with a guaranteed position at the end of it.
Good quality housing requires good quality trades being procured to tend to their refurbishment. My own experience of tendering with the Council results in price before quality, even at the risk of health. Appreciate budgets are tight, my own business is in the Construction sector and I won't even submit a tender for CCBC work as its pointless. I note some of the suppliers being used on the housing contracts when travelling through my local community / wider community, and in some instances, you are procuring very poor suppliers who will undertake a sub-standard job. There are some excellent suppliers out there who can provide the services to a high standard, you've got to be prepared to invest in it to ensure these are procured and if it relates to safety, you should not be compromising at all, but you 100% are...knowingly!
Good quality housing should be somewhere where anyone would feel safe to live and should be within easy access to employment opportunities, health care and education settings.
Good quality housing to me is a home that is affordable, secure, structurally sound and has warmth, running water and toilet facilities, enabling any homeless individuals to live in safety, and other members of the community to create homes with their families
Good quality well built structures and fittings, energy efficient, affordable, sufficient for needs.
Good quality? Run down vandalised scruffy estates?
Good standard of living kitchen bathroom are most important and lots of houses still not done
Good well constructed homes for various size families with adequate support services provided by Housing after the homes are complete.
Good, sound houses/flats/bungalows. Easy to heat homes.
Goodrich pub demolished and replaced by housing association flats. Young famailies are unlikely to be able to afford a mortgage, so social housing is essential
Green energy. reducing carbon footprint.
Green housing - sound structure with built in insulation, solar panels, etc, garden
Green solutions, Very little litter, good open spcaes
green space
Green space, access to main routes without causing traffic issues. More facilities in the area - schools, GP, shops
Green spaces
Green spaces an use of existing footpath network, space for extra parking
Green spaces for trees and areas for people to get fresh air.
Green spaces, Good transport links be it by road or on foot, zero carbon homes.
Green spaces, Parks, Affordable rents
green, varied appearances and decent sized gardens.
Have no opinion
Having an affordable home that is secure, safe, in good repair and enhances rather than detracts from the general appearance of the community.
Having open space to use, gardens
High quality materials and workmanship for all homes set in a well maintained environment. An opportunity to update and upgrade a large number of houses built circa 1900 and make them fit for the 21st century and a low carbon future



Homes for the lower paid and vulnerable
Homes should be designed to be accessible for older and disabled people as standard, avoiding lack of suitable housing and/or future need to try to adapt/retrofit which is likely to be more difficult and costly in the long term as well as limiting choice for those who need something different from the standard.
Homes that are energy efficient and cheap to run - if the Council are involved with new builds they should be considering Passiv Haus models that mean people will not have to suffer fuel poverty. Solar panel for water and heating and other forms of renewable energy should be prioritised e.g. ground source heat pumps
Homes that are 'fit-for-purpose'. An equal mix of housing designed around true demographics, not historical beliefs. Homes that are both maintenance and energy efficient and effective against the given climatic exposure. Homes that are not congested (small and cramped together on tight pockets of land). Spacious, and well equipped (quality products that last, not quantity of tat) - All with prompt access to quality maintenance and repairs that lasts - from highly skilled tradesmen, not dodgy builders. Homes that have good outside space and ample parking (not on road). Homes with built/access to driveways/garages that can accommodate modern vehicles (not those designed from the little cars from the 50/60's)!
Homes that are safe to live in, are damp free and heated
homes which are damp free and economical to run
Housing for single young adults
Houses look to be in good repair (which they do). No mattresses and other rubbish dumped in the streets and alleys. Streets safe to walk along without harassment.
Houses need to be affordable for rent or purchase. Rented accommodation needs to be well insulated and fuel efficient, making use of the latest technology, and allow income generation for CCBC, e.g. deployment of solar cells. Accommodation needs to have good access to services and public transport.
Houses of different sizes upkeep of original stock and good basic homes
Houses should be safe & fit for purpose but there should also be a limit on improvements such as new kitchens/bathrooms/boilers etc unless there is a specific reason for it. These services should only be offered if the existing property is in disrepair & replacing these items would be more cost effective than repairing them.
Houses that aren't unreasonably small and have features on the outside. Gardens and trees.
Houses that are warm and energy efficient, access to local facilities via regular public transport
Houses which do not have rising damp or condensation issues, draughty windows or poorly done repairs. You need to consider making sure all houses are up to WHQS standards (which mine isn't) and that repairs you do are done to a decent standard, not the current cover it up jobs that are done. Tackle the problem instead.
Houses with outside space
Housing has an impact on everything especially when you consider socio-economic factors such as health, education, employment. Everyone should have access to housing which is of standard and which suits people's needs in relation to accessibility i.e. access to the property and in relation to access to public transport, local amenities etc.
Housing must be built to a good standard, with as much eco-friendly input as possible. Has to be made affordable.
Housing needs to be affordable and aim to be carbon neutral - look at ways that other towns and cities are responding to climate change and environmental issues
Housing repairs completed within 1 month of reporting. Not to keep chasing problem, prioritise housing repairs
Housing should be clean well kept and affordable. Those that don't maintain their properties should be made to do so regardless of the status

housing stock should be energy efficient and improvements should use sustainable materials where possible
housing that builds a positive welcoming community feeling.
Housing that complies to modern standards
Housing that incorporates all the necessary energy efficiency measures that will help the occupants save money and help protect the environment. It should be appropriate for the needs of the people living in them in terms of space, access issues etc. It should be well maintained and any issues with damp etc. should be dealt with promptly to minimise the risk to residents' health. Underoccupancy should be dealt with in a sensitive manner to free up larger homes for larger families. Funding should be invested in the outdoor environment to make it a pleasant place for residents to spend their time, particularly where there is a high concentration of Council homes so residents don't feel they are forgotten about.
Housing that is energy efficient, well constructed and socially available (affordable) Oh, and here's an idea, council stock.
Housing that is not affected by flooding, which is environmentally friendly and forward thinking as an example to residents that living in that way is achievable.
Housing that is of good quality. Old housing is ok if it is well maintained and energy efficient
Housing that is well maintained by both resident and tenant and CCBC. It is important that appropriate housing is available to meet the needs of residents and the community it is built in
Housing that looks good quality will be maintained as good quality. The broken window scenario comes to mind. One window broken becomes a target for others to be broken. The housing needs to meet the needs of those that live in it and should be well maintained
Housing the homeless and ex offenders
housing to offer privacy and security and easy access for families
Housing which is built well and to last. Housing which is energy efficient and not built on greenfield sites. New houses should be built where they are most needed not where it's easiest/cheaper for the developers to build
Housing which is regularly maintained and decorated.
housing with green spaces and not packed in to maximise space on new developments
I agree that more houses are needed that are affordable BUT it's no good building houses anywhere in the borough unless the infrastructure is there to support the increased number of residents. e.g. schools, GP surgeries, parking, transport
I currently have a 2- bed roomed private rental, good quality but rather expensive. I am hoping to move to be nearer my daughter in another area, but the number of 1-bedroom properties is insufficient for the need. I don't know about Caerphilly, but I guess there is a greater need for 1- bed properties here, too.
I don't live in a council house, I own my own
I don't have enough knowledge of the subject to comment
I have been offered council places, each one totally inappropriate to my needs, then I was told my refusal was unreasonable. My dog is my only family and friend. She must have a garden for toilet. I cannot release her to go out on her own to go to the toilet in street and traffic. You want me to kill my dog??
I live in a brand new flat via United Welsh Housing Association, so I understand good quality housing. Providing more quality housing will improve the lives of so many people, as long as it's done thinking of the environment too.
I think it is important to consider the environment outside the dwelling. Ensure a brightness around the properties with trees, flowers and a hidden parking space for the wheelie bins if flats. If the outside of a property is drab, then it takes away any pride or joy of living in your home.
I think it would be good to build new estates as well as improving the old ones

I think people should not expect to have a house if the council( tax payers) have to pay for this and instead basic flats should be provided.
I think that the WHQS improvements have been very beneficial for all concerned and this is definitely the way forward and a reasonable quality bathroom and kitchen are an essential minimum but there are too many inconsistency's. The external cladding/insulation installed in Lansbury Park and Gray Y Rhacca for example was very good indeed but in my area (Trethomas) we didn't get any external cladding, just new pebble dash outside which whilst looks clean and tidy, some money saving insulation would have been much appreciated, I can only assume you had run out of money to do the same in Trethomas as you did in Lansbury Park and GYR. I think these 'green' initiatives are essential but now that we have left the EU I assume there will be no future funds available for this type of thing and good quality housing comes at a cost.
I think Welsh people should get priority over anyone else for housing
i think you are doing a great job regarding everything
I would need more information to enable any meaningful comment.
I would prefer the older empty buildings in Caerphilly be utilized to provide homes. There are so many buildings that could be converted and I don't want any more green spaces taken to be built on
I'm all for affordable housing for new homebuyers to get on the ladder and for people to improve their living situation. To support this properly the infrastructure needs to be there- doctors, dentists, schools and roads to cope.
I'm struggling to improve my home as it's old and I don't know how to improve it
If there was more homes it would further disrupt the traffic as the road links are never improved/increased to service these homes and more cars on the road.
Ignore the views of residents and build anyway is the council attitude which stinks
I'm living in a 1 bedroom flat which is very hard to keep warm plus its very dated, has previously had a leak in kitchen with the last tenant and is disgusting
I'm not sure what quality housing looks like as my house is falling apart, repairs are hard to come by the repairs that are carried out are not always of a good quality that I would expect if I was paying for them direct
Important not to keep rehousing problem families at the top of the valley but to keep them in their communities
Improving existing areas as well as a building progress. Improved enforcement in respect of such areas
In all honesty, I rent private so have never been inside a council property
In terms of cost, budget spending, you are still in the last century, Lansbury Park came to Blackwood. How dare you!
Infrastructure not able to cope now - can't support further building
insulation and low maintenance properties
Invest in housing is important
it all appears to be being done to a high standard. happy to support the process as long as the most deserving cases are addressed. some folk seem to take this work for granted and don't seem prepared to look after their properties!
It doesn't effect me
It has to be affordable and of a good standard. Houses should feel like homes.
It has to be close to local transport links to encourage people into work and to encourage those working to move to the area
It is important to consider the impact of new housing on the road infrastructure before planning and not afterwards as current residents are not considered and causes road safety issues

It is about looking at the houses already available, ensuring they are habitable and using brownfield rather than green fields.
It is important that it does not detract from the local area an amenities.
It is most important in all areas as Wales housing stock is often of very low quality!
It is necessary for people to live in well insulated and economically heated homes but these things are not in all Caerphilly homes eg my daughter has a fitted kitchen, nice bathroom yet her windows are totally defective and her boiler is not efficient. Poor service
it is of vital importance to build as many council houses as possible and obviously maintain them to a good standard--- it has been proved through the pandemic that housing could and should be provided to everyone in need --that could be as a starting point purpose built hostel accommodation
It is very unfair on privately owned homeowners that can't afford the improvements deemed necessary for council tenants.
It isn't important to me as I own my own home.
It looks good. I am a home owner, but my mum lives in a United Welsh Property. I'm really impressed with the improvements made to insulate her house. The solar panels are also a great addition.
It looks like all other housing in the borough - it should be impossible to tell by looking whether a house is privately owned or part of social housing. This implies that tenants have the same standards as home owners, which I appreciate is not always the case, but this should be the aspiration.
it seems that if you don't work you get it all unlike myself who works
It seems to be ok
It would be great if instead of a box room, the bedrooms would be a bit more equal in size, than one master bedroom, one other medium sized bedroom and one small box room as it is difficult for people to put all their things in there.
It's been very good houses have been brought up to a good standard.
It's getting better but more improvement is needed on the stock we have. Building new homes I feel is less important as there are plenty of homes that are vacant and have been for years.
It's about time the Council invested heavily in solar panels and solar water systems for council houses, which would of course reduce tenants carbon footprint. Other Councils have adopted this approach but as usual this Council is always behind.
It's not just about the quality of the properties it's also about supporting those people that live in them. Providing support for tenants is one of the most important things to consider. It doesn't matter how sparkly, new and fresh the property is, if the tenant moves in who needs support and doesn't receive it, the property and the surrounding area can quickly be negatively affected by the behaviour of just one household.
It's the road infrastructure that is the problem. Lots of new housing is being put up but the old roads remain untouched or improved. The traffic congestion around Caerphilly is horrendous.
Just build and stop looking for a pat on the back
Just continue with good quality housing
Kept in good repair, affordable
Larger houses and off road parking. Zero tolerance for anti-social council tenants.
Like private housing
listen to the residents when they raise a concern and get the repairs carried out in a timely manner
Local amenities, like sports facilities and well lit streets 24 hours a day.
Look after home owners as well

Look at people who are living on their own in 3 bed houses. Encourage people to move into smaller houses and flats. This would help people with family and people living on their own would be much happier.
Looking like the Council care about their residents.
Looks are very important and energy efficient. Caerphilly has too many old inefficient not fit for purpose terrace housing which the council should consider replacing
Looks like Caerphilly will ride rough shod over any resident concerns about using green field sites
Looks like jobs for the boys and known council contractors many of who are lazy, have known many examples over the years Houses will be given to benefit cheats and unemployed or employable people who will then degrade the houses costing us millions more in a few years to repair and repeat the cycle employing lazy bad workers. If decent affordable homes are to be built they should be sold so people have to pay for them and look after them at a cheaper price than bank mortgages. Councilors should be exempt from housing benefits like the Labour one in Machen with a council house and benefits for life
Low cost built to the highest possible standard known at the time
Mae angen rhagor o dai fforddady am fod prisiau tai datblygwyr a'r stoc cyffredinol priefat yn codi llawer cyflymach nag yr hyn y gall pobl afforddio trwy eu cyflogau. Yn enwedig dros y cyfnod cloi Covid. Gan ystyried hefyd y nifer fawr o bobl sydd wedi neu fydd yn colli eu swyddi credaf, ar y cyd a'r cyngor yn Aberlady tai, y dylai fod rhagor o oblygiadau ar gwmnïau preifat fel rhan o'u caniatad cynllunio neu gymdeithas tai, I ddarparu tai afforddiadwy. <b>More affordable housing is needed because the prices of developers housing and general private stock is rising much quicker than what people can afford with their salaries. Especially during the Covid lockdown. Whilst also considering the large number of people who have or will lose their jobs, I think, along with the council building homes, that there should be more obligations on private companies as part of their planning permission or housing society, to provide affordable housing.</b>
Mae'n pwydig bod y tai yn amgylchedd cyfeillgar <b>It's important that houses are environmentally friendly</b>
Make residents pay themselves especially for services such as grass cutting
Make sure our green fields are not all built on
Make sure the roads can cope with additional traffic. Also, all new homes should be as 'green' as possible.
Make them more energy efficient and more disabled consideration
Making sure first time buyers can get on the housing ladder
Making them a decent size, all the new builds are as small as the can get away with. Also local amenities, there are no local shops or pubs etc in these new and in my opinion isolate estates. I recently moved to south ways and looked at a lot of these houses and felt them inappropriate for these reasons
Many small single person flats needed. More bungalows with gardens for old people
Maybe smaller, 1 or 2 bed houses, for single parents and older residents
meet the demand for rented accommodation particularly for single people
MIXED FEELINGS, WE LIVE BY A NOTORIOUS ROAD IN RISCA, MONEY HAVE BEEN SPENT ON THAT TO NO BETTER AVAIL
Modern, energy efficient homes close to amenities.
Modern, safe, built to eco standards,
Monitoring residents to ensure they care for the accommodation and their community. Not fair for people to struggle with a mortgage and live next door to bad neighbours who pay little or nothing
More 1 or 2 bed properties needed as increase in demand

More aesthetic architecture in place of the boring and monotonous structures that are currently built. Change of use of high street shops/offices that are no longer in business to convert for domestic use.
More affordable housing
More affordable housing recycling old council houses instead of building new ones and using more land maybe building more flats for families
more council owned houses needed in all areas.
more green space - lower density developments. Access to services within walking distance to reduce car ownership
More houses for rent, I rent privately because I can't get a council house and the rent is high
More houses mean more children - these children will need more schools
More houses should include more amenities, doctors, schools, shops and not put pressure on existing infrastructure
More housing to alleviate homelessness
More mixing of social housing amongst owner occupied properties
More needs to be spent on the Grounds Maintenance and parks
more reasonable homes for locals
More roads and parking and more shops etc, Marks and Next
More single person accommodation, especially with the 'bedroom tax' still applicable putting single people at a disadvantage if they get housed in a 2 bed property that they will then struggle to afford.
More single person residences to free up larger homes for families
more smaller houses for those on a low budget
More spacious accommodation - better design. Less gardening for elderly accommodation which can be a considerable monthly cost to upkeep
Mould needs to be sorted, leaks, better insulation so gas doesn't cost a bomb.
Must be energy efficient and affordable, not bought by private landlords and individuals then let out at unaffordable rents
My daughter lives in one of the houses in Tan - y- Bryn they are disgusting, drafty front passage door should be replaced, bedroom ceiling won't be replaced and there is asbestos in it, bath leaks into her cupboard below, which drips onto her electric mains board, been reported they do nothing. So it is important that you do regular check on your dated stock.
My street has seen several council properties upgraded. while of course tenants should expect good quality, safe housing i feel that homeowners could have been offered the chance to have similar work done by contractors, while they were in the area, maybe at a special price, to help upkeep their own properties in line with the council owned ones.(in particular work on garden fences/railings)
N.I.M.B.Y.
neat tidy frontages/gardens to the houses, with houses in good repair. No old disused cars parked in front of houses and other large disused objects (old furniture etc)
Need more work
Need to ensure that no houses are left untenable for long periods. Need to have accommodation for single people.
Need to provide housing for Local people in their own area and not move "problem tenants " into different areas were they cause more problems
Needs to be affordable. Need people to be invested in their home so they look after it. Regular checks, accountability.
New build council homes and more affordable housing strongly required. All on brownfield sites.

New builds need to be of a better standard, social homes seem to be falling apart the moment residents move in.
New housing should meet the challenge of the modern age. Good local facilities and attractive settings for limited sets of dwellings
New housing has to fit into the environment, be well connected with roads and cycle paths and not cause extra congestion. New housing needs shops, schools and access to public transport.
New housing in the borough is fine, but the roadways by and large are the same roadways that were existing 50 or more years ago and it looks like at some point these roads will reach saturation with ever more car use.
Nice houses no associated facilities or suitable transport networks and roads
No damp or inhabitable houses are important for the physical and mental wellbeing of the residents. The Housing stock is an asset and from the Council's perspective it needs to be kept in good shape to protect that asset.
No high rise blocks of flats
No idea they still look like council houses
No multi story buildings.
No opinion. Have never been able to use council housing.
No opinion; doesn't affect me.
Not building on Green sites D ensuring the housing is using environmentally sustainable products to future proof housing stock (is solar panels)
Not building on greenfield sites. only building if the infrastructure, including roads can support it. having adequate public transport. Strict regulation for building affordable housing and enforcing responsibilities to maintain to an acceptable standard by those living in it
Not enough houses More council houses means more rent. New homes means less maintenance
Not enough to just build houses. The Council does nowhere near enough to look after existing sites.
Not good
Not my area, ask those in need
Not on the green belt
Not over developing existing communities. There should be preserved green space within the community to equal to amount of housing.
Not over loading the drs, dentists, schools etc.
Not overcrowded, somewhere for owners to park that doesn't obstruct the road, environmental benefits e.g. solar panelling
not sure
not taking green spaces for housing developments and also selling off land to the developers for profit
Not the poor quality housing that's thrown up in every nook and cranny in every town, because that's what's happening. Houses built in EVERY LITTLE CREVICE without any regard to the provision of services such as doctor's surgeries, community facilities and the like. It's absolutely beyond. Even the program for upgrading council houses was crooked; everyone knows how the money was siphoned off left right and centre by Robert Price etc and poor quality materials used in the upgrades. Honestly. The ineptitude at the council staggers me. Stop building houses everywhere!!! You've torn down BEAUTIFUL buildings so that developers can throw up their modern slums, what are you people thinking?!
Not to build on large sites and avoid 60's estates. To maintain communities and provide for local people in local areas. Do not ship problems.
Not to take away green spaces that families can enjoy. Not to build high rise buildings. Building affordable, quality housing. Not to build large estates. housing for mix tenants, rent and private.

nothing built by persimmon homes. the quality of new homes is appalling Council homes are built to a much higher standard. Occupants of council properties need to financially contribute to new kitchens etc. Don't build on green land just to get a pay off from private building companies. Use brownfield sites and restore empty properties.
Of good appearance and well maintained. The most important thing is to maximise energy efficiency, to help avoid fuel poverty and reduce CO2
Offer help to all residents not just improve on council owned properties
Offer to private tenants also
Ongoing and continued maintenance of improved stock
only building on BROWNfield sites but with a great deal better infrastructure
open spaces not dog as they seem to be building every where
Other residents. Look at where you're building and ask is it fit for purpose.
Outdoor space and adequate facilities.
Outside space for people and access on foot to services to reduce carbon footprint and improve air quality
Own my own property
Owned not rented out by fat cat landlords, council houses not being available in the affluent areas. People work hard to afford a nice house in a nice area, only to have a next door neighbour that lives there for free - there is no drive to better yourself - you could build more, cheaper homes to allow more people to have homes and help people who do not have homes
Painting all social housing was a lovely idea but absolutely appalling to paint it all the same colour and label people so publicly. My neighbours take real pride in the front of their homes & I had assumed they were privately owned until they were painted yellow! Social housing should be maintained and opportunity for people to buy their own home by providing affordable housing is essential.
Parking. Even distribution of mortgaged homes to council homes. Well maintained.
people generally feel pride in a new or renovated home thus increasing the chance of less damage to surrounding areas - breeds a positive outlook
People taking responsibility for their own housing situation instead of externalising all responsibility onto the tax payer.
People that look after their homes
People who are living in the houses you are refurbishing and remember they are living there
People who work need nice affordable houses too not just benefits people. So take that into account I can't afford to buy a home
Personally I believe everyone should own their own homes. The council/authorities should ensure funding to enable people to be able to afford to buy their own homes in the first place. Home ownership brings pride in your home, along with sustainable maintenance for your home. This in the long run would save millions in providing homes for people who have no interest in keeping their home maintained or to take pride in it.
Personally I think too many houses are being built in my area, taking away our green spaces
Pleasant communities that residents can be proud of. Green spaces are important.
Please consider "active travel" when deciding on housing. We need to be able to access the village by foot / cycle and do not need more cars blocking our towns.
Please don't build on fields and greenfield sites. Please build on brownfield sites. Also could housing look better and not boxy, identical, ugly buildings? Tall flats shouldn't block views of lovely mountains such as in the town of Caerphilly. Please don't saturate a town with new homes.
Please stop building in green spaces.
Present infrastructure probably needs upgrades amenities - at present older children congregate in parks not much thought is where they are built



Primarily it means NOT ALLOWING A 'HALFWAY HOUSE' FOR CONVICTED CRIMINALS (ex Reds Public House) sited slap-bang in the middle of a residential area. The residents locally were led to believe that the redevelopment was to be a 'Nursing Home'. The Halfway House was sneaked in under-cover. The Council Planning Department have not covered themselves with any glory. It will be interesting to see if the local crime rate goes up !!!
Proper brick built houses, brick walls both side of the cavity not plasterboard walls.
properties that are suitable for all age groups i.e. young families, pensioners
Providing affordable homes to those who need them.
Quality council housing is very important. No tenants should be 'held to ransom' by under handed landlords. It's a great shame that councils are (I believe) obliged to offer their houses for sale to the tenants? It's admirable to encourage home ownership but not at the cost of loss of good quality council housing.
Quality housing at an affordable price
Quality housing is well built with proper pathways, good access and lighting. It has a garden, however small. At least access to one outhouse/storeroom. Not forgetting green space and trees nearby. These things are essential
Quality of housing relies on responsible tenants and support from council.
Quality renovation of existing council property not poorly fitted cladding.
Quality standards of stock needs to be maintained. Tenants who look after property, do voluntary work in the community, caring and so forth should be prioritised. Measures for tenants to buy their home encouraged etc.
Questions too vague... Very badly phrased
Reasonable priced properties and support for people getting a mortgage instead of renting.
Reasonable quality homes, at a price that can be afforded by residents of Caerphilly Boro.
Recent schemes look to be good quality. More of the same. I would like to see derelict sites used before using greenfield sites
reclaiming properties rather than using (flood plane) land, knocking down pubs and squeezing new homes in these spaces
Reduce my council tax payment.
Reducing empty and unused homes
Rehousing those who are homeless or on a low income, building eco houses in groups who want to participate in ethical House design.
Remove council housing from local authority control and sell/give it to a housing association.
Residents respect their accommodation
Reviewing derelict properties and brown field sites that are not in use to regenerate. Additionally create community hubs to reshape the community spirit such as when guiding housing estates ensure local amenities including doctor surgeries, new small schools, independent shops and increase welsh produce and brand. Give a degree of community pride
Road access. Road congestion. Not building on flood plains. Who is to be housed for security of social cohesion. Not overwhelming schools, doctors or other services.
Rubbish - why can't the council make the residents look after their properties as a contract of having a council house? Canada and America fine all home owners for not keeping their outsides tidy
Rubbish honestly so - taking interest within in thing but that will never be the case ever
Safe and affordable in areas people would like to live in.
Safe houses for people to live in and for people to feel safe in their home. The right size houses for the number of people who live in them.
Safe spaces for play Access to public transport Accessible pavements

Safe, secure and environmentally friendly
safe, secure, affordable and warm homes
Safety Affordability Environmental impact Reputable companies Realistic expectations re: timeframes; not cutting corners to meet a deadline.
safety and access to local amenities
Safety of surrounding areas
Save our hillside views, our green spaces and our trees. They are great for wellbeing and Welsh people take pride in the beauty of their country.
Secure buildings incorporating adequate warmth, enough room to accommodate a family, and if children are involved a garden for them to play in. Also, safety for residents to be provided by proper policing. Space to park vehicles.
Secure, energy efficient, affordable homes with good transport links.
Secured by design concept
Security and safety for all residents
send the problem tenants back down the valley to caerphilly and stop using the top of the valley as a penal area or dumping ground
Services to support a growing population
Set in a safe and secure neighbourhood with access to green open spaces. Accommodation includes outside space, well equipped kitchen and efficient heating system.
Should be doing more. there are vast areas of land being developed and more of it should go to affordable / social housing.
Size, garden, parking
small scale housing estates
Small well cared for estates
Social housing at reasonable rents is an essential need especially for young families.
Social housing needed
Social housing. I have been on the Council's waiting list for years. I have never rented privately - £485 per month
Solar panel, well insulated homes
Solid, well built homes not necessarily a lot in one area. Landlords should keep properties in good order.
Some new developments look like grim State Penitentiaries. Whichever department gave the ok for the carbuncle on the former Caerphilly Magistrates Court should be ashamed.
Some of the housing stock is in a deplorable state.
Some places still look poor
Space - open areas - encourage gardens and allotments Respect for areas - neighbourhood Community Police
Space between houses
Starter homes C.C. housing stock
Stop allowing unsociable behaviour within communities.
Stop bowing down to the NIMBY residents and just get building
stop building
Stop building houses as the current road infrastructure is not sufficient, which shows when 1 incident brings the entire area to a standstill.
Stop building new houses on every available piece of land, just look around Pontllanfraith, the council has a green stamp of approval for every housing development going or suggested, there is no plan on the increasing road usage caused by these developments or impact on existing school or council services

Stop building plans in Cwmgelli that will and cause flooding. Consider existing homes and residents
Stop giving away other peoples money, and invest in jobs, so they can earn money and do up their own home
Stop placing people from problem areas in our area and then we would have more house if for those who deserve it
Sufficient to house every person on council waiting lists, and use of surplus military accommodation like Barrack blocks at St Athan as an example to house the homeless as short term to get them off the streets, and a central point for care workers and employment staff to meet and assist in their rehabilitation with an address, reducing the costs as they would be in a central point as the focus of assisting them
Supported living needs to be available in the community that the person has grown up in. Otherwise they lose their established social network which may have taken 25 plus years to develop. These schemes at present seem to be few and far between.
Sustainability and reasonable running costs .
Sustainability. Environmentally friendly housing. Housing for young single people.
Sustainable homes with renewable energy e.g solar panels
sustainable, accessible, safe, pleasant to view, spacious, not overcrowded
Sustainable, as in they produce houses that are varied for different kinds of families. They are built to last not with one layer of bricks and a layer of plasterboard that screws go through
Sustainable, energy-efficient, environmentally friendly and supports local jobs in construction/supply. Also, well supported by good roads, parking and green spaces (not on top of each other).
Sustainable, future-proofed and well-maintained properties where environmental friendly schemes are at the forefront of the builds. For example, solar powered energy, use of water-recycling, safe and sustainable materials.
Tai gwyrdd sydd yn dda i'r amgylchedd. Datblygu tai sy'n bodoli yn hytrach na adeiladu lot o rhai newydd <b>Green houses which are good for the environment. Developing housing that already exist rather than building new ones.</b>
Tai sydd yn wyrdd <b>Homes that are green</b>
Take a look at all the empty properties the council owns and renovate them to provide quality housing instead of ruining the country by building more houses that the average jo could not afford anyway
Take action on empty houses make them habitable for people to use
Tennants conditions should include looking after their property
That it is council tax payers who foot the bill
that it is a safe non disruptive environment
That new builds are in keeping with surrounding buildings
that the gardens and public sights (pathways) are not covered in rubbish, that everything is tidy
That the homes are of good quality and that the areas are looked after and fit into the community. That they are reasonably affordable and people like to live in the homes provided.
That the people swapping homes need help too and shouldn't have to live with mess other tenants have created just because they swapped houses.
That there is a good range of housing stock available to suit a range of requirements. That there are enough services available to supply the homes such as schools, shops, public transport etc
The appearance of housing stock
The balance of building to green space, we need the green space to maintain our mental health and well being, it is detrimental to build everywhere at the expense of parks and recreational areas

The changing needs. More 1 or 2 bedroom homes for small families.
The environment and Infrastructure too many houses being built on Greenland no schools or roads being built to support
The housing stock is maintained at a good standard, is energy efficient and affordable. The local area should be well maintained with green areas. This also needs community centres where there are a range of activities to encourage a good community spirit.
The impact of new housing on existing properties
The infrastructure. Stop building in already congested places and stealing the land of our green spaces.
The look and quality of the property
The more elderly and vulnerable, and people living on their own that are unable to get out to access the normal facilities taken for granted by so many. A home check service. The only worry would be differentiating legitimate council staff from intruders - there could be security risks and concerns.
the new social housing being built in the area is appalling there's never parking because you don't expect them to afford 5 cars per household
The number of empty/derelict housing in CCBC, many of which are privately owned yet have been empty for 3 years
The opposite of what my area looks like right now. My neighbour was told by the builders earlier this year there was only enough in the budget for two windows to be updated. She had to choose which ones. All the top streets have been fully completed. The bottom half of this village was left out.
The people you put in the dwellings will define the quality
The quality of the work carried out, and how soon it is checked after carried out, plus asking people if they are happy with the standard.
The right size homes for the people needing them in communities they want to live in. New developments are vital to alleviate the increasing homeless problem going forward, but it is also important to spend time and money on older less desirable estates to improve the living conditions there and encourage people to take pride and stay in that community
The safety and available services of places with affordable housing
The standard of housing is improving in the borough but tenants should have to be more responsible in the care of the homes they live in
The volume of existing housing in areas where the infrastructure is already high.
The well-being of future occupiers. ie amenities, schools parks
The works need to be consistent. I live at the top of the estate and have had barely any work done yet my sister at the bottom of the estate had it all completed over a year ago. I find the council often run out of funding by the time they get to me.
There are a lot of people that would appreciate social housing. I think there should be more available especially for the elderly. More bungalows etc
There is a need for more low cost housing not executive style housing
There needs to be stricter rules regarding the way tenants look after their properties.
There should be no visual distinction between a council house or private housing we are entitled to live in a good standard of housing.
There should be plenty of school places available and good transport links etc considered in an unbiased way before planning permission is given
Thermal efficient new housing. Less flat/apartment type housing where these become isolated hubs, run down and no-go zones in a very short period of time
These very high fences around council houses will not last long. They took better fences down in Rhymney and Bargoed

Things been kept up to date and standards this includes the outside of building
this is not relevant to me as I own my own house. That said, I am extremely envious of state housing that has car parking space. Also the inconsistency of approach with terraced houses. For example in Llanbradach, people can park outside their terraced houses on both sides of the two way street making traffic coming from opposite directions challenging and yet on my one way street I am forbidden from parking outside my house, which causes a challenge for my wife and my son's parking around the corner in a street close by. I struggle with the inconsistent approach applied across the Borough.
This is something that needs to continue it is one of the few things you do well
this program was the worst overseen project !!contractor problems shoddy work poor quality !!! poor value for money no control on budgets needs to have a private assessment by public body
Those at risk are homes.
Tidy affordable housing
Tidy, quality and with access to renewable energy to help low income families reduce bills but also generate money for Council
To aesthetically blend the new with the existing building styles. To provide economical homes with plenty of green spaces and relevant services nearby.
TO BE BUILT WITH LAWNS AND GARDEN SPACE
To consider xxxx, Pontymister, Risca area for affordable single flat accommodation for buying, not renting.
To ensure developments are in line with environmental standards and green spaces are maintained.
To have a mix of households and no gettos. For the housing to be aesthetically pleasing. To provide adequate extra services for the housing estates, new parks, green areas around them
To provide some green space on estates
To support people who look after their homes should be rewarded. Back and front of homes
Too much is wasted on tenants that have no respect for their surroundings. Time and time again, problem tenants damage property that costs thousands to repair only for them to be rehoused to do it all again. If we are going to keep social housing then it should only be for people who respect it. For those who don't, a basic provision only should be provided. Possibly just a room until they show respect. I don't want to see anyone homeless, but people have to learn to show respect, especially when most of them do pay a penny for it.
too much money and emphasis is awarded to DSS and not enough to help people who actually work to make their homes more energy efficient. the costs for somebody like me who works to afford either solar panels or external wall insulation without funding is obscene.
Truly affordable and accessible housing that includes access to the internet at an affordable price.
Updating current housing and not building £200,000 homes on green field sites that do nothing to alleviate the housing problems. If you must build more houses on green field sites they should be entirely council properties not a very small proportion
Upgrade community flats in New Tredegar. The outside areas are filthy
Use brown field sites as opposed to green field and not allow developers to use areas where they get maximum profit for minimum outlay at the expense of the area.
Use brown sites Not green areas. Regenerate existing areas
Use of brown field sites for future housing programmes. Leaving green spaces and plenty of outside space available to residents
Use of brown sites, off flood plains. Affordable starter homes that are not tiny and on top of each other. They must be built environmentally friendly.

Utilising smart technology to provide net-zero housing which is better for the environment and lower cost to run for tenants/owners. Continue to support first-time buyers entering the housing market.
Vulnerable homes single people homes and look at homes being left vacant
Waled has one of the worst housing stocks in Europe ie no downstairs toilets no garages so streets are like car parks coupled with our green spaces are disapeearing
warm and safe
Warm and secure
Warm damp free - low rents Near schools, shops, doctors and transport
Warm dry homes, full insulation
Warm, clean safe places in an environment where people feel they can be proud of where they live. Not just boxes but well designed communities. Try employing architects that design with attractive communities in mind that stand the test of time.
Warm, dry and affordable
Warm, energy efficient and well maintained
Warm, energy efficiently homes that are low cost to run and are well maintained
Warm, running drinkable water, safe.
Waste, parking, safety
We have some social housing on our estate and the majority of tenants look after their property, however there is a small minority who do not look after or have any pride in their home. Litter is the worse! Overflowing bins cigarette butt's, chewing gum on pavements unkept gardens.
We need green spaces not more houses
We need to look at ensuring that the people who are born and brought up in the area can live and work here as they move into adulthood. The homes need to reflect need - more one and two bedroom properties, less large housing that reflects wealth but not need in terms of rooms available. There needs to be research done on whether people want or need garden space, and this needs to be built in to the specifications. Parking is an absolute must, so housing development needs to include adequate - or over-adequate- parking. This will include roads that are wide enough to ensure that on-road parking will not cause access issues. The stupid shared driveways and cul-de-sacs that litter Redrow and other new developments and do not allow for adequate access or parking (let alone visitor parking) should be totally banned. Housing should be affordable both in terms of rent and purchase. Unused space, including above high streets, should be reclaimed and remodelled to allow for 1-2 bed housing development, which would regenerate the high streets and provide more flexible housing stock.
We need to utilise the empty buildings and unused retail/brown field sites and STOP building on greenfield sites
Weatherproof, good economical heating system amenities within walking distance
Weatherproof, warm facilities for disabled people, gardens, open spaces. Affordable rent
Wee need a miox of different types of resident. It has been proven that this jelps for a more integrated community
Well built affordably/carbon neutral
Well built and tasteful
well built energy efficient homes that are built to last
Well built sustainable homes, should consider decarbonisation
Well designed estates would be an advantage. Some modern estates will be slums in a few years time. All council owned housing stock should be "green". New housing should have water storage and recycling facilities, solar panel heating etc. The cost of installing at the construction stage is far, far less than implementing installation at a later date.

Well get the current completion of the above improvement programme finished first. Sheltered housing has been left til last and is very distressing to older people who were told in the beginning it would be completed by 2017. These homes definitely need to be finished now. This year 2020 but now this will be another excuse. The virus.
well insulated & secure
Well insulated varying different sizes to suit differs t people
well insulated, low energy to run
Well it doesn't look so good to me. If I hadn't highlighted the issues with a particular home, and if I hadn't been backed by parents, housing would have rehoused one disabled child, one toddler, and two disabled parents to a house in a state of disrepair. I have never seen anything as bad as that before. I thought it must just be particular to Caerphilly not prioritising its housing stock and not adhering to Welsh Quality Standards which are only enacted when one makes a fuss, as the last resort rather than the priority!
Well looked after properties
Well maintain with adequate facilities ie kitchens and bathrooms. Access to garden areas. Clean and safe environment for children.
Well maintained
Well maintained
Well maintained and clear of litter, graffiti etc. Wide roads and pavements with plenty of greenery/trees.
Well maintained community housing
Well maintained housing, faci.ities nearby.
Well maintained properties that are safe and secure. A service that takes on board tenants views and shapes the services accordingly. Thriving mixed communities where social housing is seen as desirable.
Well maintained properties.
Well maintained property and investment in new affordable housing.
Well maintained, clean areas that tenants can be proud of. Consider energy efficiency, some of the older housing is expensive to heat. I'm in an over 60s flat and it's cold and damp so need to spend a lot on heating.
Well maintained, environmentally sound houses. Affordable.
Well planned & not built on key green areas of special interest
Well-maintained, but with the onus on the tenant to keep the house up to standard i.e. no overflowing rubbish, the garden not being used as a tip for unwanted household goods for example.
What you say you are going to do to the housing should be done properly. With good contractors and the work supervised.
Where my mother lives, it was built for elderly, having said that, NO thought put into 'ramps', doors open outwards. No stair lifts
Where residents are held accountable for their general environment as well as the property.
Where residents are proud of where they live
where the housing is and to make it is fit for purpose
Where we site these new properties by keeping in focus the COST TO the Environment
Where you build it
while out and about delivering food bank I was shocked with how many houses are boarded up that could give vital housing to people in need.
Who would want to invest in buying a home in the Rhymney area with all the bedsits you have put there?

Why are houses in Penyrheol boarded up for long periods?
Why are you upgrading kitchens and bathrooms where there is no fault in the existing ones?
With any new housing in the area the infrastructure needs to be considered I don't understand how so many new houses can be built in Caerphilly basin when the roads are so busy already, what about our green spaces and places for children to play.
Wouldn't know never had a ccgc house
Yet to see any In my area
You are building housing estates in every field. Woodfieldpark is, a disgrace and old golf club in Oakdale and housing estate in Treowen lanes
You have built and extended on Hendredenny. Traffic and air pollution should be taken into consideration
You should not be able to tell what is a council owned home or a private home - no big council estates.
Young people able to live in easy to care for flats.
you're doing a great job. But ensure the houses are owned by CBC when rented. So the asset stays with us
Your housing stock is outdated and not maintained fit for purpose



## Q38: Strong and Prosperous Economy

A basic income for those who are out of work. People with money means people spending money locally
a borough with no extremely rich people and no extremely poor either
A busy high street, with lots of independent shops and businesses. So depressed when most shops are closed down.?
A busy town
A clean attractive environment. Discourage hanging around town at night. Solve food poverty and homelessness. I know it's a hard task but it must be done
A community that provides jobs and services to all its residents where the need for and use of food banks can be reduced
A council that invests wisely and doesn't throw money away. Basically not Caerphilly!
A council with a good workforce, with no need to use contractors, local jobs for local people, who would have more pride in looking after their neighbourhood.
A decent high street where i. An get everything I need or want without having to travel out of the borough or shop on line. More green spaces closer to my door step without the need to drive to cure my places that are well established
A fair deal for all and a contented community
A full working population with training opportunities for young people.
a good council that helps people
A good high street so I can shop locally - as it is, it is abysmal
A good mix of industrial/office/ commercial and retail properties available at low rents and low business rates to encourage businesses to locate in the area.
A good range of businesses and enterprises that actually deliver employment and are sustainable
A good range of shops
A good range of shops, better parking facilities in both the town and station.
A green economy! Investing in out of date business is not viable. Invest in a future that is inevitably going to be based on a green per future. Let's Wales lead the way.
A healthy and diverse business community. with opportunities for local job creation.
A huge reduction in unemployment. Caerphilly is very near to Cardiff and easily accessible by transport links, yet hasn't capitalised on this properly. Consider if a new development near to the train station providing offices for large businesses and local amenities could be a good use of the City Deal to expand the growing economy of Cardiff up the valley.
A long hard road ahead. Local shops and businesses, continue free parking, potless roads
A mix of large and small employers with a range of jobs from industrial to office.
A mix of shops rather than all pound stores and takeaways. A good supermarket. Good road links - Caerphilly town is often gridlocked which must put new businesses off.
A paid for free bus multiple criss/cross valley system, frequent buses (every ten minutes)`
A place with good transport links, good internet, a variety of shops and businesses and quality green spaces to exercise.
A positive environment in which the strength of the economy at the local level is a barometer of the effectiveness of co-ordinated initiatives by individuals, schools and colleges, industry and commerce, national and local government. It is important to have a good infrastructure covering housing, leisure, health and fitness, public transport and road links for those who still need to travel for work while recognizing that more and more people will be working from home in the future.

A prosperous local economy to me ideally means local business and jobs for local people, putting money back into our area, however I realise that the multi million pound chain stores can provide employment, but often undercut small to medium local businesses with their pricing
A railway station (as originally promised some years ago!) in Crumlin with better services on the Valley Lines to help and promote migration of businesses and ease of access for staff not only to the capital but from the capital.
A range of business types.
A range of job types, easily accessed by public transport and well dispersed across the area.
A reason to stay local & be proud to show off to visitors. Local lockdown highlighted how much we travel out of the county borough to enjoy local attractions elsewhere. i.e. Museums (St Fagans) & National Trust properties
A selection of shops and services in the area so that we can support our local economy. Employment opportunities for everyone. Services for young people.
A small public sector?
A strong & prosperous economy means more people shopping in town centres, buying fresh food from locally-supplied retailers as opposed to supermarkets
A strong and prosperous economy will only come about if we as a country start to innovate and produce goods and services that not only we in the UK need but also those that we could sell or provide around the world to other countries. Nearly every appliance in the modern British home is foreign made and nearly every vehicle on the road is either foreign made or made in the UK by a foreign owned company, providing work for foreign workers or profits for foreign companies. I'm not against foreign investment but if a foreign company has problems in its own country or better offers from other foreign countries it will be the British subsidiary that will close first just like Ford Bridgend and Ineos opting for a French car factory. I do however accept if it was not for foreign investment the country would be in a sorry state as all previous governments have let the British people down by letting British companies go to the wall, it would never happen in France or Germany. One thing that we should learn from the covid epidemic is that we cannot rely on foreign companies to provide us with basic items such as PPE and drugs etc. we have to be more self sufficient as a country, and to start making more of the day to day items we need. We are relying too much on foreign companies to provide us with goods and services at the expense of British workers, and British companies. We have let so many British ideas and inventions fall by the wayside because of lack of support from all previous governments, an example of this is that we are now relying on EDF and Toshiba to build the next generation of nuclear power stations because we have let the technology "slip away". Our manufacturing base is rapidly becoming just an assembler of parts made in other countries providing very often low skilled employment. The only real way to create wealth and employment is to produce more goods and services and this can only be kick started at UK government level. As regards the local economy, people will only start spending in the local economy if they have money and they will only have money if they have jobs, then local firms can take on more staff. The city deal as I see it is well intentioned but after the transport links and infra structure is completed where will the jobs be where will those skills gained be used, how are we going to sustain those people who will then be out of work. There has to be something to run along side it or to take over once its completed.
A strong and prosperous economy would provide a wide range of shops at an affordable rent. The area around the castle is attractive but is let down by the litter.
A strong economy has few unoccupied shops or industrial units. Achieving this, without too many Charity shops, creates jobs, encourages local spending, but is possible (despite the trend of online) with a thriving tourism trade
A strong economy is when I see the high street shops being fully occupied with less homelessness on the streets
A thriving shopping centre in the heart of Caerphilly

A thriving town centre and market, with small, varied local shops offering a variety of services and products (not only charity shops, barbers and cafes). This would be supported by thriving businesses on the fringes of towns maintaining high employment so that people have money to spend in these local enterprises, which would also have a strong online presence. Out of town retail parks and supermarkets would be discouraged (possibly by a land tax on parking spaces) to encourage people to use these revitalised, vibrant town centres and transport links and parking would be adequate to meet the demand
A thriving town centre run by local people not international chains.
A thriving town/village centre
A thriving, working community. Less travel to Cardiff and beyond more jobs available in the valleys
A town centre that provides shops for everyday needs, or a transport hub to other locations where such needs can be met
A variety of different shops if you want people to support the high street. There are more than enough stores in the borough belonging to the major chains. What any town doesn't need is empty shops.
A variety of good high street shops
a vibrant retail and leisure community to encourage people to shop locally. An attractive environment to visit
A walk through Caerphilly town centre unfortunately indicates that this is an area of high unemployment where many people are reliant on welfare benefits. If I were a visitor I would be shocked by the people I see and hear on a daily basis: people swearing, people obviously under the influence of drugs, and lots of people who generally do not look very healthy at all. A strong prosperous economy would look the exact opposite to this with people taking pride and care in themselves; working hard and having aspirations to get on in their careers or jobs. If we want more visitors then we need to shape up our town, and show that it is vibrant and that this is a place where they might consider coming to open a business of their own.
A wide variety and choice of shops and restaurants available
Absence of empty/boarded up shops, fewer 'pound shops' (if we still need so many of these there is still too much poverty), higher quality retail options, More markets more people/activity in town centre.
Affordable council rates for business helps their survival. More action taken against those who abuse our areas such as littering. More action taken against those that abuse facilities such as students in parks
Affordable public transport. Rail links from Nelson.
Affordable units in Blackwood High Street.
Agree with last sentence of above paragraph.
All business properties open in all towns high streets.
All Business properties up and running - nothing boarded up. Grassy areas well maintained, Houses and other building in good state of repair. Badly pot-holed roads repaired. A regular visit by Council to ensure houses and gardens are kept clean and tidy
All of the above
All of your aforementioned ideas are important.
All shops occupied
All shops open All factory unit in use and working
All shops open and full of shoppers
All shops open and trading. Free parking to encourage customers
All shops/pubs/restaurants being open and operating
An attractive high street

An economy is strong and prosperous when people are earning salaries and can make a good living of it without benefits, when people are upskilled and the towns to have good infrastructure.
An environment where local people are encouraged to spend their money supporting their local community.
<p>Any investment that creates jobs, creates prosperity and the jobs being created need to be varied enough to provide opportunity to residents of all ages and all abilities. Giving people a purpose and aspiration to better themselves and others is vital, investing in people to succeed is pivotal and any investment made towards that should be encouraged. People may take a life decision to move away from the City Centres to balance their time working from home, transportation to the Cities is vitally important and having a train station near to my home was important in my decision making process to move house. It would be helpful if the suppliers improving the road / rail networks recruited from the local community, schemes of this nature already exist in some settings but the options to recruit are limited to very low skilled people with low ambition. Aptitude, attitude and pride in workmanship are keys to success, work should be done to work on those areas to ensure people are fit for employment / not just getting people "in to work". There are many poor tradespeople in the construction sector who do not possess the right personal attributes, opportunities are available for young people especially, investing in them will be an investment in the future as they then look to create businesses of their own. Improving the % of people in work is important to me when it comes to the local economy, too high a % of people I meet in the school playground when collecting the kids are unemployed and have no intention of finding a job, their children will follow if they don't know what good looks like so more effort should be made of getting everyone involved in work of some sort, "forced" voluntary for the community or otherwise to have a purpose and to put back into the community (as opposed to take out of it). The Northern part of Caerphilly requires investment, high streets for some sections of retail will always be required, attracting popular retailers fit for the area's spending power (such as Primark, may need to renovate existing shops to accommodate size) would be of benefit, higher end retailers would attract those from the City to the suburbs to locate in the area and in turn, with increased spending power, the likes of Waitrose or electronic retailers may come along. Housing developments for higher end housing would also be of benefit and may attract business owners to relocate, be interesting to see the take up of the small housing development on Van Road (ideally want entrepreneurs not retired people entering the area). Give local business an advantage during tendering opportunities to win, especially if they are of good quality, if you procure poor quality, individual employees do not improve and the buyer doesn't benefit, it's important those procuring know what good looks like and be held to account for procuring rubbish..</p>
Apprenticeships
Are you able to reduce rent or rates in town centres (particularly in Caerphilly) to encourage more shop owners to open
As long as the money is spent in a realistic way that produces benefit not an increase in management posts
Attractive clean communities which motivate businesses to invest in other words we need to present our communities towns etc to motivate businesses to want to invest and thrive within them. No empty buildings presenting an unkempt and scruffy visage, why would that induce businesses to invest. Clean up these properties to provide an externally at least pleasing look.
Availability of meaningful employment where investment leads to actual job creation
Bargoed, compared to other towns in the borough, looks (and is) third world. Cheap shops, take-aways and close-downs. Millions were spent on the pointless Central Square development. If the original Cinema scheme had gone ahead, it would have acted as a draw for more private investment and quality shops and businesses. Instead, as usual, Blackwood and Caerphilly get the lions share. The CBC Councilors and officers should hold their heads in shame for the decisions

they took. This once prosperous town is now a mere shell of what it once was. Well Done to all concerned !!!!!
Being able to get goods at a reasonable cost without having to travel far or can walk/cycle/public transport. I think that sustainable and affordable public transport is key to a prosperous economy, it has to be reliable and convenient so people will use it regularly.
Being able to get living essentials locally (within County). Making family outings affordable and a wide variety of services
better infrastructure
Better more varied town centres able to support independent traders . Less betting shops barbers and gaming venues
Better public transport link. Rail system that is affordable and fit for purpose.
better quality businesses in Caerphilly (M&S next etc) Reduced rates if necessary attracting businesses and keeping them in the high street. encouraging shops where you can buy what you need rather than going to the supermarket - encouraging sustainable product producing factories to the area
Better shops in Caerphilly - bigger name shops in Caerphilly. It's going to be called Charity Shop Road soon!
Better transport links
Bring things back to normal but being in this area it seems that no one's interested it's the worst council around
Bringing jobs to the valley communities, apprenticeships, job related training schemes, higher educational standards
British manufacture, confident of what is made and sold at local/national level
Business growing, great transport links, better designed new build.
Business rates across Wales are ridiculous and counter productive and contribute greatly to business failure
Businesses growing and innovating through new products and services. Using this to grow their business and increase employment, wellbeing and prosperity across the region.
Busy high street, clean and safe streets
Busy shopping and commercial spaces.
Busy towns with good businesses
Canolau tref yn brysur gyda llawer o ddewis o siopau <b>Town centers busy with lots of choice of shops</b>
Capitalising in the environment through tourism and outdoor activities attractions. Improvements to infrastructure including transport to allow people to commute in a more sustainable way and to attract employers to set up business here.
Ccbbc has no decent shopping centre, need to draw some bigger retailers into the area Next etc. Need a range of job opportunities to suit all abilities. Also need to raise expectations of school goes to life outside of the valleys
Central is the existence of local businesses which keep money in the area rather than siphoning it out into the coffers of large franchised chain stores who have no local benefit (other than a few jobs) and often force people into particular shopping habits through harmful and devious marketing practices. We need something that adds to the quality of life, as well as providing things that we actually need. The local economy is not just a financial picture but should be an integrated system which provides a diverse range of services and facilities at a fair price and are mutually beneficial to the business, the consumer and the community. Promoting the huge advantages of local unique and even quirky shops is key. Creating outlets for local farmers to sell their produce regularly would be great as a Council run service to the community, and is a great example of what I am talking about. Locally made/grown produce reduces the negative environmental impact, provides income for local farmers, provides fresh healthy foods for

children and adults, provides a reason to come into a town/village centre, helps to establish local community, and so on. The Council and farmers could form it as a co-operative, and share the profits. Everyone benefits, and we don't want town centres which are clones of a thousand other town centres! Small towns and villages have failed because bigger towns can do it better, so we need to do something different. Place such as Caerphilly town and outdoor retail parks can provide the bigger chain stores etc. for those who want them, but poorer people without transport would also be better served by a scheme like this.
Centralise more services with other local authorities
Cheaper fares on public transport, lower taxes for businesses.
Children
Choice of well paid jobs and a variety of businesses thriving
Choice. Local lockdown, when we could not leave the Caerphilly Borough Area highlighted just how poor the shopping and restaurant choices are here. I would love to shop locally but there are a lack of quality shops and restaurants and leisure facilities in Caerphilly Borough. Neighbouring boroughs have much better choices. It was not until I was unable to leave the Borough that I realised that I shop almost entirely out of the Borough. All my life I have shopped local. I cannot shop local here, a lot of the things I need are not available to buy in the Borough.
Clean environment and a healthy and strong community able to visit local shops and places of interest with good transport links.
Clean environmentally considerate businesses The level of pollution in the rivers & valleys need to be monitored weekly not annually & swift action taken if businesses need to change
clean streets, visible police, less motorbikes screaming up the road, open spaces kept well,
Clean up the mountains - too much fly tipping. The mountain, Bargoed, is beautiful!
Community feel with places to visit with family and friends
Councils know little or nothing about business. They should run statutory services more effectively before interfering in areas about which they know little.
creating jobs not houses
Creating local jobs and apprenticeship schemes and investing in town centre development and not overcharging local businesses with business rate taxes.
Creating local jobs and increasing inclusion within the County Borough
Creation of local jobs, encouraging entrepreneurs
Develop tourism and culture. Improve high streets and make them places to invest in.
Developing upper Caerphilly town centre
Diverse and varied businesses trading profitably within the borough
diverse employers and employment, with an emphasis on more skilled science based employment
Don't waste money on Consultants
due to the death of manufacturing industries in the South Wales region, emphasis must be on targeting new businesses to come to the area - a sustainable growth in jobs to alleviate pockets of unemployment which then filters out to the local highstreets and crime numbers
During Caerphilly lockdown, I realised how poor facilities are in the Caerphilly borough. Looking at the surrounding boroughs they have better shopping facilities, outdoor spaces and transport links. There are houses and units left empty while new units and houses are being built. There has got to be a cost effective way of using what is available using the tradesmen in these areas rather than building new.
Dw i'n methu cyfrannu at y cwestiwn hwn, heb gyfle i ddadansoddi'r fath economi sydd gan Gaerffili ar hyn o bryd a'r opsiynau dyfodol. MAE ANGEN ECONOMI EI CHYTBWYSER MWYN OSGOI 'R PROBLEMAU A DDAW PAN FOD DIBYNIAETHAR UN DIWYDIANT PENODOL. I cannot contribute to this question, without having the opportunity to analyse the type of economy that Caerphilly has at the moment and future options. THE ECONOMY NEEDS TO BE BALANCED IN

**ORDER TO AVOID THE PROBLEMS THAT WILL COME WHEN THERE IS DEPENDENCE ON ONE SPECIFIC INDUSTRY.**

Dydwi ddim yn cefnogi fod yn rhan o'r Cardiff Capital Region - fydd Caerffili (nid yr holl bwrdeistref and Caerffili eu hyn yn suburb o Gaerdydd cyn bo hir. Mae'r cynllwyn yn hubu economi Gaerdydd ond fydd yn niweido cymuned Caerffili **I do not support being part of the Cardiff Capital Region - Caerphilly (not the whole borough but Caerphilly itself) will soon become a suburb of Cardiff. The plan promotes Cardiff's economy, but it will damage the community of Caerphilly.**

Ease and reliability of public transport is essential to any recovery. If the shabby and dirty environment is not improved it will further deter both visitors and businesses.

Ease of travel by public transport and local provision of facilities so that it is attractive for people to visit and support town centres (both those where we live and those further afield in the Capital Region.

Easy access to Public Transport. Travel when allowed. Clean streets. Eradicate fly tipping. Designated sites (headache)

Economi ble mae pawb yn rhan ohono. Bod amrywiaeth i gael. **An economy where everyone is part of it. That variety is available.**

Economi deg sydd ddim yn gyfalafol. Mwy o social enterprises a co-operatives. **A fair economy that isn't capitalistic. More social enterprises and co-operatives.**

Economic growth - you must be joking! Buildig next to Wicks has been empty for 12 years, Barbers, Hairdressing and Cafes in Caerphilly. No shops to bring in visitors.

Economic growth is essential it gives the ability to devote more resources to education health care social care and the communities

Economy relies on jobs and industry.

Education and skills training, education and skills training ad inf. Support including mentoring for start-up businesses as too many seem to come and go. Keeping High Streets viable - any possible charges on out-of-town giants.

Efficient public transport system to access leisure and employment provision. Need to engender pride in the community. Litter in the environment is a huge problem and gives the impression that there is no community pride in the area.

Employ people to look after the elderly and vulnerable - create jobs in this area. More sustainable projects and more litter picking to make Caerphilly a more pleasant place to visit.

**EMPLOYING LOCAL PEOPLE**

Employment

Employment

Employment and supporting local businesses

Employment easily accessible with chances of progression

Employment opportunities and a vibrant high street

Employment opportunities for all

Encourage businesses to return to local towns and villages with incentives

Encourage local business and sports clubs stop wasting money on skate parks which will reduce green space and encourage bad behaviour from youths

Encourage local small shops to open (low rents)

Encourage outlets like Primark, Wilkinsons and other clothing outlets by keeping the rates they gave to pay down

Encourages diversity. Provides for all its residents. Looks after the most vulnerable.

Encouraging independent small businesses, larger manufacturing business and local job opportunities

Encouraging people to be able to stay in their local areas rather than travel - this is dependent on redevelopment of towns to reduce dominance of vehicles and encourage active travel.

Enough jobs for those that want them. Good transport communication. Good and enough housing. Health promotion.
Ensure small businesses and independent pubs are supported
Ensure that all residents can raise their standards, provided they make appropriate commitments
Ensure the longevity of local businesses, support and promote new businesses
Ensuring industired feel like Caerphilly is a worthwhile area to invest in
Equal share among ALL regions of the Borough.
Essential services has to be supportd always. Cutting back only causes more problems
Every area is controlled with costs and performance related including Managers - Staff etc ( cost effected )
Every one should have a job.
Everybody housed with enough to eat
Everyone has a home Disabilities are catered for
Everyone is
Everyone of working age, irrespective of age should be helped back into work. Priority should not be given to one particular age group
everyone who is able to work should have work to go to...more help for working parents and carers
Excellent and reliable public transport
Excellent choice of transport links to local and larger towns. A wide variety of commercial properties, large and small at affordable rates and rents with pleasant space around them for users to socialise. Good range of industries so that people are employed and earning enough to support themselves and their families.
Excellent, affordable transport links. Affordable childcare for working parents (eg. Breakfast/after school clubs).
Fairly paid employment opportunities, particularly for young people including apprenticeships.
Feeling safe and enjoying environment. Shopping is not a reason but should be retail therapy.
Fewer empty shops and businesses. Clean and well maintained streets and roads
Fewer empty shops and premises. Quality cafes, restaurants, wine bars, pubs, hotels.
Flourishing businesses
Flourishing town centres, providing an array of shops. Industrial estates will units all full capacity. In respect of the CCR deal I have seen no evidence of what it has provided to date and this seems like the old style quangos that used to exist.
For shops to be open and businesses taking on apprentices and building up trade
For the council to recognise that there are actually residents who live at the heads of the valleys, the number of times I hear and read on social media the amount of residents commenting on how services stop at Ystrad Mynach, a bit like the North South divide.
For them to have lots of support to succeed. We don't need empty shops or large companies dominating the market
Free parking, cheaper rates and access to shops
Full employment
Full employment alongside subsidised childcare. Employment opportunities. Training opportunities. Skilled people will find or create work.
Full employment on the living wage
Full employment with easy access
Full employment, a thriving Private Sector working with Local Authorities.
Full shops, thriving businesses



Get rid of the job start scheme, after 6 months (passport to work), no jobs at the end of it. Our grandchildren were told (including the council) at the end we would like to keep you on but we are not allowed
Getting more business in, more shops and more activity centres (trampoline parks, swimming pools etc)
Getting more variety of shops on the high Street and less takeaways
Good affordable shops with local businesses trading profitably. Affordable business rates to encourage new business into the area. Blackwood High Street was one of the most economically viable and diverse areas within the borough but sadly, has declined so much over the years that it is now full of charity shops and cafes and just isn't as attractive for people travelling and shopping outside the borough
Good bus service
Good business support for those also working Low crime Clean healthy environment
Good childcare for people to work. Help support childcare costs for more people to go to work.
good communication links, an integrated transport system
Good employment levels with low or no levels of crime and anti social behaviour.
Good employment opportunities available within a reasonable commute (public or private transport).
Good employment opportunities for people and good transport links, attractive high streets with less empty premises
Good employment rates, a proper provision of green field and play areas, developments that take females into consideration on the leisure/sports front - not very impressive at the moment.
good high street opportunities for shopping with stable good quality retailers/businesses; high employment opportunities; effective educational opportunities; good transport links throughout the borough.
Good infrastructure - strong, thriving business (big and small)
Good infrastructure, affordable linked public transport. For far too long public transport does not work as one with regard to timetables and journeys.
Good interlinked transport .
Good jobs and a prosperous economy
Good LOCAL employment opportunities - reducing carbon footprint of commuting. Sustainable employment opportunities - SMEs using hands-on production, not big box warehouses. Encouraging and servicing tourism in all forms - passing and overnights.
Good local facilities good selection variety of shops. Vibrant township.
Good mix of jobs available in designated local areas. Improve road links to parts of borough that are poorly served.
Good motorway access M4 junction at Caerphilly South / Thornhill and new M4 around Newport. Maesycwmmmer bypass and Newbridge to Pontypool dual carriageway
Good public transport options
Good quality high street shops with easy access to parking
Good quality housing stock, not run down derelict places where people are forced to live. Adequate services to meet the needs of the community. Places for children to play locally.
Good quality local shops
Good quality permanent jobs locally. Good transport links to nearby towns villages and cities. Good variety of shops, supermarkets locally with nearby out of town larger retail outlets.
Good quality shops where you can shop locally. Quality restaurants and tourist facilities
good range of employment opportunities, apprenticeships for younger people to start their employment journey. Good transport to main towns and cities with links to main business, industrial parks available when needed not only during 9-5 times, some people works evenings

and nights and have no choice about public transport because there isn't any. Also people need to feel safe on public transport.
Good reasonably priced transport links to Newport and Cardiff. Local manufacturing jobs or call centre jobs. Retail jobs by encouraging M and S, Next, Primark, Matalan, H and M etc to come to the Gallagher Retail park. During local lockdown it became obvious that the residents of Caerphilly were unable to access these shops
Good reliable public transport infrastructure and a campaign to attract national and international businesses to the local area
Good restaurants, excellent shops, safe and clean environment
Good road links Regular train links to Cardiff
Good school facilities leisure facilities
Good selection of shops, adequate parking for reasonable price.
Good shopping facilities/free parking in towns and country parks. Leisure facilities
Good shops. Less nail bars and better places for people to meet now that the pub trade has been annihilated.
Good transport facilities covering shift workers. Some form of skill training like the old Tec's used to provide.
Good transport infrastructure and schools to attract new businesses and people into the area.
Good transport links also housing and a prosperous High Street
Good transport links to Cardiff.
Good transport links. A bright and active shopping experience. Clean streets. Opportunities for work for people
Good variety of jobs offering good wages with security
Good variety of shops, pubs and leisure. There are plenty of industrial units throughout Caerphilly, no need to build any more.
good, reliable public services
Green tourism
Happy and thriving. I love living here but I've never met a community that has such a bleak and depressing outlook. There is no optimism, no prospects for some and a real sense of abandonment by our council and government. This isn't new, it's been like this for years. The future needs more investment in training in the right places, jobs that have longevity and are really needed. This place has never recovered from the loss of the mining industry, factory work can disappear for cheaper labour at the drop of a hat and we can already see the high street jobs dropping like flies. We need job stability, we need jobs that offer a strong future and a decent wage. When people are secure with their future and income, they are more inclined to put back into the economy. We have entire communities scared about their last paycheck or how they will feed their families. When that is how you live, you tighten your purse strings and only the essentials will get a dime out of you. That is not how an economy becomes prosperous.
Happy people willing to take responsibility for their own actions but also offer help to those in need
Have recycling bins/general waste in streets for people to recycle in streets. More dog bins around especially in scenic areas like forestry foot paths Gwyddon/rrwysg/scenic drive
Having enough pay to be able to go out and support local businesses. The more I earn, the more I can spend and boost the economy.
Having free trade shops, independent, no plastic and promoting real differences in Caerphilly such as no Mac Donald's, kfc but more community shopping centres or large superstores such as mcarthur glen to attract others into Caerphilly borough
Having no vacant shopping units and thriving high street with local greengrocers, bakers, butchers etc and not just banks and estate agents and fast food outlets

Having shops to visit to shop local. Closed shutters, a stream of hairdressers and takeaways is very uninspiring
having work that is above minimum wage and allows a single person to live alone without getting into debt
Healthy green an open spaced environments, with scattered quality housing, good road, rail, cycleway, and footway networks, in close proximity to jobs , leisure, cultural, food and health provisions (minimising commuting and longer term impacts on the environment - once built) - definately not what is happening now.
Help people to help themselves
Help young people start up business
Helping businesses grow
Helping disdvantaged families flourish, jobs, less drinking establishments and more plice on the beat. More support for businesses
Helping small businesses and making shop rent less so that high streets and local town centres provide more shope, more affordable for business owners
Helping small high street shops and small business stay open and help them train open.
High employment
high employment levels - safe environments - prosperous local businesses
High streets with shops open
I believe that the monies shoul dbe kept in CCBC and not shared among the 10 local authorities. The decisions made should not be by large organisations and should be benefiting the council/aread that is paying. City areas tend to benefit more
I can't stand waste and there is a lot of it about
i do not think they care what we think up the top of the valley
I don't believe the Capital region will have any significant benefit for Risca. Safer more prosperous area.
I don't know
I live in Caerphilly which benefits from proximity to Cardiff. It seems to me that some of the smaller and more remote communities are slowly declining.
I refuse to answer this. Really, work it out for yourselves.
I think there is a great deal of improvement to be made to improve the local economy - I would like to see organisation of local businesses compete with click and collect services offered by supermarkets by teaming up and offering something similar for local residents. Online shopping is more convenient and currently encouraged, but I don't like the fact that local businesses don't have an organised service that allows me to shop with them.
I try to support local area in my shopping and spending habits
I want to see well paid hi-tech jobs in Caerphilly. It needs to be a hub for cutting edge design and engineering. With automation and low carbon re-newable energy, there are great opportunities for re-training and improved employment prospects. The service sector sits on top of this and will come back stronger.
i would like to see more incentives for young unemployed to enter job creation whatever the job.i feel where local authority's have cut services ,road cleansing, weed clearance, pavement repairs,grass verge maintenance.these are all skills to be trained in and encouraged
I'd like to be able to access council contracts easier as a local business
I'd much prefer to spend locally rather than travelling elsewhere, for a start, carrying shopping without a car is a nightmare. The very few shops in New Tredegar are run down and uninviting. Since COVID-19 I visit 1 supermarket, otherwise everything is online as there's nothing 'local'

I'm not big on financial matters or business but surely there are a few people with money who could start up some cottage industry or small firms to supply a few manufactured items for sale to community or tourists
Improving the living standards of vulnerable children, opportunity for research and development
Improving traffic congestions with better road links
Improving transport links to help increase employment in harder to reach areas of the borough
In an ideal situation there should be no poverty in the borough - a more level playing field for all. Crack down on drug use and hit the criminal element hard.
incentives for businesses on premises in the town centre or areas of large footfall areas. Prioritising particular industries to further increase footfall in the main town areas.
Incomes should not be so different. Some job incomes are so small, people refuse to work yet Managers and Directors make more in a week/month than others receive in a whole year
Increased job and training opportunities for people in the local area. Security for local businesses post pandemic.
Increased number of high quality non service sector jobs that provide career opportunities and not employment that just provides a job, particularly a minimum wage, so that people's ambitions in life can be more greatly fulfilled
Increasing the road links, Caerphilly gets quite snarled up as it is one of the main routes into Cardiff
Independent shops and small business thriving. I hate to use Amazon but am increasing finding that I have to when I would prefer to shop locally
Independent shops. Reliable train links. Apprenticeships.
Industry coming to the area to provide jobs, also a busy high street with diverse shops. Also good transport facilities to enable people to access jobs.
Infrastructure is key and the ability for the council to include cycle lanes. I understand that this is not always feasible given current infrastructure but nonetheless should be considered.
Investing in our green spaces should be a priority and building should take place on brown field sites not in areas where people can enjoy nature. Green space should be given the highest priority and protection for the sake of the climate and the biodiversity crisis. Business schemes can be sustainable and sustainability should be factored in to all new ventures.
Investment in local business. More independent shops. As a resident of Caerphilly, I realised what little variety there is within the borough, during local lockdowns. Lots of supermarkets and cheap shops. They have their place but we need a greater variety.
Investment in our town centres and looking after existing shops in the heart of community town centres. Too much emphasis is put on opening out of town retail parks which advantage the 'big players' and where this takes away the life and character of a town where smaller retailers cannot compete.
Investment in our town centres is vital. They should be attractive places that encourage local businesses which in turn, would attract visitors and make them thriving, vibrant parts of local communities where people enjoy visiting and can shop locally without having to venture further afield.
Investment in town centres but also retail parks. Units in Gallagher business park have been empty since it was built, CCBC need to attract a reputable non food, non DIY business here.
Inward investment bringing in industry that will last, to provide the jobs that still have not replaced the losses in mining and other manufacturing industries over the past 40 years. More self-employment is an answer, but only a small one. Many of the excellent small businesses set up within the CCBC area are providing great service, but have very small employee numbers. We are desperately short of larger scale industry. I am aware this is hard - MTCBC as an example has wasted millions over many years providing inward investment subsidies for companies that have not stayed in the area beyond their contracted time period. This is not an easy job, but one that is

critical to ensure the survival and health of towns like Bargoed (which looks absolutely grim when compared to the 1960s when it was vibrant and full of quality shops) and Caerphilly (which is currently very sad, where even charity shops are shutting, with empty shops being taken over by a plethora of barber shops).
It does not mean wasting money on dying retail centres, but I would like to see help for decent employers flourish and provide more local employment as well as spending money on good transport to employment outside the borough
It is important for the economy to stay in the black
It is important to keep business rates low in the centre of the towns. Some businesses can't survive due to all the overheads.
It means allowing local business to operate without damaging Government restrictions and for people to shop and live their lives freely, taking responsibility for their own lives, health and welfare.
it seems important that local business can thrive, even in COVID and more support must be given to local entrepreneurs, through loans, not necessarily grants - I have heard apparently corroborated stories of some businesses receiving considerable grants at the start of lockdown, and either going out to improve their homes, buy a car, etc. At the time I seriously wondered what criteria were being applied to the issuing of such grants and in the monitoring of how they were being spent.
It should be about Caerphilly not the surrounding areas. Stopping shops closing. Limit businesses that can open (no more hairdresser in Risca)
It used to be strong and vibrant town centres, near to full employment and support for the vulnerable but post Covid, post Brexit who knows what it looks like. At the very least we still need to support the people who need help and whatever industry is required to compete with the rest of the UK and the world we need to be dynamic and entrepreneurial and work our butt off to compete. Education, Apprenticeships and mentoring.
It would be good to encourage businesses into the area in particular a decent shopping centre close by instead of having to travel to Cardiff or Newport if you want a good selection of different retail establishments. I appreciate you can buy stuff online but this does not give jobs to local people.
It's going to take a long time if ever to get it back.
It's important to me that money is spent on areas such as education and maintaining roads, parks, natural areas (including repairing potholes).
job creation and empowering residents to seek employment and be self-sufficient where they can.
Job opportunities in the local area for young people
Job opportunities. Specially for younger people.
Job opportunity, which affects every aspect of the economy.
Jobs
Jobs
Jobs
jobs
Jobs
Jobs
Jobs
Jobs and better education
Jobs and businesses flourishing, are the strongest thing for any economy.
Jobs and growth
Jobs for all. Fair pay. Balanced work life balances

Jobs for local people and using local businesses and services
Jobs for people including good apprenticeships for youngsters with government support
Jobs for people who have taken the time to obtain qualifications and a fair rate of pay for that job.
Jobs for people with sensory loss
jobs for the young people were they don't have to travel, increased roles for the arts and entertainment industries.
Jobs for young people
jobs for younger people and supporting local independent business
Jobs should be provided where people live, not just in Cardiff and Newport. The green economy should be supported and training in new skills provided.
Jobs with a proper wage. No more zero hours contracts. No more minimum wage.
Jobs!! Employment!!
Jobs, training, small firms helped to get contracts use local firms where possible
Jobs, affordable housing.
Jobs,Jabs, Jobs
Jobs. A high level of employment is the best medicine for the local economy.
Jobs. Shops functioning - good infrastructures - housing done well
Keep local firms and businesses trading - help reduce transport costs
Keeping it local and not making Caerphilly part of Cardiff.
Keeping jobs, parks and waste collections
Keeping local businesses open and getting the local community in to use and support these businesses.
Keeping our local businesses afloat
Keeping People Employed Which Reduces Crime
Keeping people in work and providing new jobs is the most important thing for the economy. Helping businesses flourish, while providing employment is another factor to help the economy grow.
Keeping smaller family business on our high streets.
Keeping work local. Less commuting = better carbon footprint
Knowing where the Borough Stands and its place and juxtaposition with the other nine. We cannot all be a Cardiff.
Less
less boarded up pubs/buildings etc more variety of shops, less take aways, charity shops, hairdressers.
Less charity shops
Less foodbanks needed and less poverty
Less homelessness, less benefits and more employment
Less red tape and silly restrictions.
Less reliance of food banks and free school meals. People having enough money to pay their own bills.
less shops and business closed or struggling
Less unemployment and more local jobs or support with travel costs for 12 months of starting work when long term unemployed
Less unemployment.
Less unemployment. Increased job creation
Let all people have equal pay then there would be a level playing field for all and no one would go hungry or be homeless start from the top of the governing structure and work down to the

homeless on the streets of cardiff - there is no justice - the rich are getting richer and they do not care about the rest
letting business and people get on with living with out restrictions
Like Cardiff. Try to get more job creation decentralised.
Local business being successful. Keep money local - don't give it to Amazon
Local business must be given support
Local business thriving
Local business thriving, large businesses setting up in the area visitors spending money in the area and a variety of employment opportunities.
Local businesses and shops that can survive. Opportunities for business startups and support for small businesses.
Local businesses being supported to grow, apprenticeships for school leavers and a mix of business types.
Local businesses opening up rather than closing, low rates of unemployment, thriving local shops
Local businesses, parking in towns, cheaper business rates.
Local economy is seen first hand in the high streets. Its health directly corresponds to the economies health
Local employment provided by manufacturing & engineering companies who are able to pay above average wages for skilled workers.
local jobs
Local jobs and good quality shops on our high streets.
Local jobs easily accessible by public transport. Vibrant, multi purpose, fully occupied, town centres. Healthy tourism
Local jobs for local people
Local jobs for local people, good transport links for those who need to travel for work and leisure. Caerphilly is a beautiful borough so more tourist events and attractions to bring people into the town and surrounding villages.
Local jobs for local people.
Local jobs for local people.
Local jobs for local people - good leisure facilities focussing specifically on youngsters
Local jobs for people of Caerphilly council and help for business to stay on the high street and around.
local jobs, well paid jobs.
local people supporting local business so money remains in Caerphilly.
Local shops and services providing quality and value for money. High Streets need to have a wide diversity of shops ..duplicate types of businesses need reducing
Local shops providing good services. Not corporate monsters like Asda, Tesco etc.
Local shops to get help. reopen the toilets in our villages restore our street lights and lighting to the people (all the people )
Local shops, good public transport , good hospitality venues.
Local thriving businesses. Look what is happening to big stores , lets invest locally into small businesses to create a place where people feel happy and valued and can get good quality products / experiences on their doorstep - less need to go to Cardiff or Merthyr or Bristol. Online is going to be important - let help businesses get online. No more fast food outlets or charity shops.
local town centre being busy, A clean well looked after County easy flow of traffic in the county

Local transport and shops. A well maintained, clean environment with local leisure facilities accessible too. Young people need somewhere to go to avoid the drugs/anti social behaviour culture, unless this is local and affordable it's not easy to change.
Local work
Lockdown has devastated business in Caerphilly and Wales and has caused more harm than the virus itself and people in business will need support to open and offer their services , especially the hospitality sector.
Local businesses and industries. As an ex resident of Telford New Town, they sold it to the directors of businesses and their families as a nice place to live with a good quality of life. If the people who will be operating businesses feel this is not a good place to live they will not come here. Caerphilly has a good story to tell, concentrate on telling people about the successes, good schools, cheap housing, that type of thing.
Lots of individual businesses - not just large chain stores.
Lots of local businesses and services not out competed by national chains. Council town planning needs to support this more balanced business landscape. I want more ethical businesses supported and more wasteful and energy inefficient businesses paying much higher business rates.
Lots of people in work and fewer people being reliant on benefits and handouts.
Lots of thriving business of different varieties
Lots of visitors visiting all of our many tourist attractions, while spending money in our cafes, bars and restaurants who have not had the best 2020.
low council tax open spaces and full employment
low local unemployment levels
Low unemployment
Low unemployment
Low unemployment
low unemployment good transport links affordable parking { free parking in areas that are on a downturn in order to encourage footfall } rate relief in rundown shopping centres
Low unemployment figures and jobs for all abilities will give people more self esteem
Low unemployment, strong independent businesses. Sustainable supply chains, green credentials
Low unemployment. Homelessness greatly reduced. Shops not having to close on the high street.
Lower Council Tax on shops
Lower levels of unemployment, higher number of businesses being able to open (and stay open). In particular we need to look at transport links and the cost of transport as it is very high compared to other areas of the UK.
mae rhaid i ni datblygu yr economi er mwyn cael mwy swyddi tu mewn yr ardol basncaerffili nid creu swyddi ynghaerdydd.maer rhanbarth caerdydd yn heb iws i Carffili.a chymmoedd. Mae fa n twyll er les y perchennogwyr property ynghaerdydd pwy bydd yn tynnu yr arian i gyd i'r dinas. "STITCH UP ETO" We need to develop the economy in order to have more jobs within the caerphilly basin area, not creating jobs in Cardiff. Cardiff region has no use for Caerphilly and the valleys. It is a con for the benefit of property owners in Cardiff who will pull all the money to the city. "STITCH UP AGAIN".
Maintaining good transport links and helping people into work.i.e. Retraining schemes.
Maintenance of essential services, including Leisure facilities and upkeep of Highways, free parking in our town centres, street cleaning and removal of litter and fly tipping
Making it easier for local businesses to be on the procurement list. A local circular economy.
Minimise all regulations that impede small businesses, don't give handouts to specific favoured groups like "environment" and "diversity"



Money invested into local businesses to keep them on the high street. Rent free periods during this time.
Money that stays local - I hate that a portion of my council tax goes toward paying ridiculously high wages to council members. My money should directly impact my local community - investing into the parks, projects for young people (such as the SYDIC in Senghenydd) etc.
Money, a good society and good people.
More business support so a town like Bargoed has more shops and people are able to shop around and can then assist with business growth. Investments made into buildings already here not new ones put up in a rush which are not as structural as they should be. Business growth so jobs for locals.
More frequent transport links
more independent, small businesses opening in our town centre
More investment
More job opportunities
More job opportunities. Better shopping facilities. Small business starter loans to encourage new business to flourish
More jobs and inspiration for the younger generations to become involved In business
More jobs available for local people, investment in apprenticeship training,
More jobs better transport links
More jobs for young people are needed, with the public transport infrastructure to get them there. Presently, shift workers have a very difficult time as buses become so few in the evening. Running specific shift-buses might help, which run at times when shifts typically start/finish (eg 10-11pm, 5-6am)
More local businesses and less out of town retail developments
More quality retail outlets
More support for local shops and hospitality. The way the smaller outlets did all they could to provide essential services for the residents throughout the pandemic built far stronger communities and a sense of belonging somewhere. It made each and every resident feel valued and I hope the support for those businesses will continue long past this.
More time and effort should be put to the residents of rhymney, clearing up the derelict businesses and planning applications for more bedsits in this area should be declined
More varied shops would bring more people to caerphilly central, units sitting empty next to what!
More work opportunities of all & any sort, particularly retraining for old & young, bring back Local Training Centres
most people in work
Must reflect economic reality. Do not protect things like high streets if they aren't viable. Attract big shops to existing out of town centres to keep people in county.
n/a
Near to full employment as possible
Need to build more affordable homes.
New businesses / shops in town centre
Newer cars parked outside residents' homes. Builders vans clogging up residential areas. Signs of people working, and council's can do little about that. Help local builders as best you can
Nice local shops not run down looking businesses and everything a charity shop.
no business tax for five years for any new business !!and revamp of tax
No empty premises on our high streets

No empty shops and reduce the amount of barbers in the town. Get more independent shops back by reducing rates
No one on our streets without a home and having to beg for food.
no rubbish on streets & in public areas, thriving high streets, well maintained leisure centres, prosperous local businesses.
Nobody struggling nobody homeless
Not all based in Caerphilly basin. North, North, northFre of the area, East and West too
Not as it is right now with empty building and run down high st
Not having any homeless people living on the streets.
Not paying staff for "gardening" leave.
Not to put it all in the town centres the rural areas are left out or overlooked
Obviously we'd like to see bigger business and better job opportunities in the area, but if not in this area then the transport links need to be robust and fit for purpose to other parts of the country i.e. Cardiff/Newport
Offering to help those in need of financial support
One of the things that struck me the most when we were confined to our county borough but non essential retail had opened was the lack of opportunities to shop in the big name shops. I think it would be good if more could be done to encourage the bigger names in retail to open stores
One where people have a pride in their community. This encourages industry who will want to invest in the area. We need to have sustainable transport and cycle ways that are properly maintained. This will show industry that the area is sensible and approachable with good access to and from.
One where there is a minimum wage and a minimum care wage as there is across Scotland. Accessible and affordable transport for all
one where there is left over budget to put into community needs - e.g. the arts
open shopping centres - rather than boarded up shops - perhaps the rates system needs to change to be a % of takings rather than a standard fee which would encourage more people hopefully to open bespoke shopping experiences.
Open shops
Opportunities
Opportunities for all
Opportunities for apprenticeships/jobs. Small businesses, local people supporting local business.
Our local towns like blackwood need support my town blackwood theres lots of shops empty plus theres too many takeaways in the town
Our youth have access to jobs apprenticeship and work experience from age 16
Outstanding education for all will create a prosperous economy. Really reliable train services. A strong & prosperous economy has lots of interesting restaurants, shops and interesting things to take part in going on. Need a bustling high street!
Parking in town centre.
Parks/Leisure Centres being available. Tidiness - no fly tipping
People accessing employment. Diluting the decisions shaped by Cardiff. Change the view people outside the valleys that that they have changed for the better
People have access to meaningful work There is adequate work-life balance for employees The economy is multi-faceted and is not reliant on one industry/sector The area is pleasant for residents and attractive to visitors, so that people are willing to use disposable income within the area
People have opportunities and enough money to live comfortably

People having jobs which means they can afford to buy the things they need, a lot of people who work cannot afford more than the basics.
people in work
People in work, decent paying jobs available, new businesses attracted to the area, a thriving town centre.
People need opportunities to earn money
People not on zero hours or agency work proper work not for just six months training
People of all ages in work.
People visiting the area and spending to boost the local economy. Actively encourage people to shop and spend locally. Caerphilly town centre drastically needs investment its turning into an eyesore
People who look well fed and enjoying life, rather than struggling every day.
People working in jobs they like
People working with and alongside each other, and not against each other trying to "One up" each other all of the time.
People working, need investment into different kinds of works to suit all levels of education. Need more jobs for psychologists.
Peoples with disabilities Social Services Homeless people
Permanent full and part-time jobs covering a variety of skills
Personally when people are confident to go out and to use our taxi business for transport, the confidence is not there right now.
Plenty of job opportunities.
Plenty of jobs
Plenty of variation in business on offer with good parking.
Pointless strategy unless infrastructure and jobs in place. Example Train Station in Nelson, Schools and Health and Leisure facilities
Promoting local business and encouraging people to buy local
promotion of local small businesses and tourism
Proper Commercial management of Council activities. A leaner fit for purpose council organisation.
Prosperous and diverse town centres.
Providing apprenticeships and job opportunities for youngsters
Prudent council spending. ANY FOOL CAN SPEND OTHER PEOPLES' MONEY !
Public transport would be the thing I would look to first, in particular the train; there are not enough and they are often not on time. both are hopeless for anyone in employment
Public transport.
Put the lights back on, too dark
Quality jobs
Quality well paid jobs for local people. More selection of good quality shops in Caerphilly town, pubs supported.
Questions too vague... Very badly phrased
Ready prepared industrial premises but built so as to ensure the minimum impact on residents and the environment
Reasonable opportunities
Reduce council staff salaries, the difference between poor and rich unacceptable
Reduce duplication, enforcement, collaboration, local procurement
Reduce my council tax payment.

Reduction in poverty, better schools and education. Improved roads and parking providing facilities for the less fortunate
Regeneration of our high streets via reduction on rates etc, support for small and medium businesses.
Relevant taxes to the class system, maintain cash flow in retail, build more swimming pools and leisure facilities, promote tourism in this area for its outstanding beauty.
Rents are too high on the high street for business to cope - more help is needed in the early days
Retired now but good jobs help to boost the economy of the area
Revitalisation of my local High Street, both in refurbishment of properties and getting diverse local businesses into them - no more food and convenience outlets are needed. I know you can't force people into providing services but we no longer have butchers, greengrocers, and specialist shops like crafts and hobby stores any more. Any encouragement would draw people to an area that currently have no option but to shop in supermarkets or online.
Risca always feels overlooked. We are merely at the side of the bypass to Newport/M4. Town centre regeneration with attractive opportunities to encourage businesses to move in. Plenty of maintained green spaces to allow health and mental wellbeing to flourish.
Road infrastructure well maintained, big brand names using industrial areas
roads and streets kept clean also the main road from Bargoed to Rhymney needs replacing it is not fit for 44 ton vehicles and the trees above Brithdir badly need trimming
robust sustainability with simple change of use options available for empty buildings
Seeing local businesses and town centres thriving. Currently too many empty shops and businesses closing.
Seeing local companies able to survive this pandemic.
Seeing local shops remaining open and unoccupied factory units being filled.
Seeing more small locally run independent businesses on the high street
Services running efficiently Local shops being encouraged
shop local stop the supermarkets stocking every product as they drive prices and quality down and when the local shops are forced out of business the prices are then hiked up and it too late we have ghost towns and villages' along with carbon footprint. stop the corner shops selling alcohol when the pubs and clubs are closed
Shop units being let, if Caerphilly own the premises, is it not economical to let a shop at minimal charge after all £25 per week is more than £0 per week. Shaws in Caerphilly closed a couple of years ago. The owners want thousands per year to let it out. So far they have received nothing, a small sum is better than NONE.
Shops being used to the max. Mixed industry, encourage new industry and skills. Upgrade of old skills and retraining
Shopping areas occupied and trading. A good variety of shops. Clean and tidy streets. Incentive to shop locally.
Shops and business premises occupied instead of empty. People in employment in well paid skilled jobs and able to access centres of employment through frequent public transport.
Shops are having to close as they can't afford the business rates this needs to be looked at in areas that have a high number of empty properties
Shops not boarded up Clean streets
shops offering local services that all can access
Shops on the high street
Shops on the high street are varied rather than just services (hairdressers and catering). I would like a subsidy on business rates to encourage a diverse range of shops.
Shops open. Less betting shops. Should be restricting the amount of betting shops per town or area. More community groups. Coffee groups. Etc.

Small business support
Small businesses populating the high street offering various services and goods
Small local businesses running smoothly
Small local retailers and restaurants
Small local shops being supported by community. Access to post office, banks and building societies.
Smaller, local businesses (rather than large national/multinationals) This way money stays in the local area.
Sorry, don't understand the question
Spending locally for example not letting a company from Bradford build Caerphilly school kitchens when numerous Companies in our own Authority exist
Spending on the high streets, less benefit claims, more people in employment
stop wasting our money with your over the top wages
Streets full of happy people shopping, pubs and clubs full at the weekends
Strong high streets and a better manufacturing base within the borough to boost employment and promote spending locally
Strong investment in job creation
Sucessful pubs, town center shops, cafes and other places to eat. Places to vist, parks. Not closed and boarded up buildings
Sufficient money to cover essential services
Sufficient, well paid jobs
Suppor local businesses especially shops and cafes
Support for local businesses
Support for local businesses
Support for local businesses especially small businesses
Support for people's employment - business support, help to work from home, training/ skills, accessing infrastructure Support for local indigenous businesses; startup and innovation grants. - especially in the things we need most - technology, climate change, food, Return to work training needs to be brought back.
Support for small local businesses. Good local transport and improved shopping centres are important to families with no access to a car
Support local businesses
Support of smaller businesses
Support the local business to keep attracting customers to the towns before there is only takeaways and charity shops left. Add Car parks and stop wasting money on bike lanes to existing roads that makes no sense to anyone.
Support the small independents
Support to get people back into work
Supporting local businesses
Supporting local businesses.
Supporting local businesses.
Supporting local stores instead of big companies
Supporting small businesses
Supporting small businesses to ensure they can survive and are not killed off by supermarkets.
Sustainability of local industry and jobs and keeping our local town and village shops open.
Sustainable affordable public transport Local businesses supported by parking provision which enables consumers to support them rather than punitive costs and fines which keeps them away

A diverse and thriving high street with social enterprise empowering disadvantaged people A fair share in each major town of the borough which isn't apparent at present.
Sustainable jobs
Sustainable. Eco friendly, using existing skills, working with local schools, colleges.
Tackling youth unemployment and cracking down on benefit fraudsters who are fit and able to work
That all people can eat and be safe. Sounds vague but this is what it boils down too. I am lucky to have savings but I do feel like it's still a struggle to keep up. Council tax is currently too expensive, you should not increase it!
That business is encouraged not looked upon as a money grabbing system
That everyone has the opportunity of employment with a range of jobs on offer to suit all educational levels
that existing services continue
That people are up in the mornings and that the roads are busy with people on their way to work. That Caerphilly town centre has no boarded up shops, that it is not full of charity shops, that there are plenty of little cafes and plenty of independent shops that people can afford to visit as they all have full-time jobs.
That people living in the borough are thriving - that people aren't living in poverty, that the community is thriving - i think prosperity goes beyond the purely financial.
That the money that CCBC receive is used responsibly
That the whole area prospers not just those areas around Caerphilly. There is a divided county.
That there should be more effort to support local people re employment market and encouragement to start local enterprises ie reduced rates.
That we have local businesses as well; that people enjoy shopping, living and working in Caerphilly
The appearance of our high streets often does not encourage visitors. I'd suggest the council take on ownership of more high street properties and encourage/incubate new business.
The availability of a wide range of independent shops. Also, high streets with no empty premises.
The big problem with Caerphilly town centre is there is a limited amount of parking and the cost of buses means that you will never get a family of 4 to leave the car at home and catch the bus, which affects how long they stay in the town to spend money. This has been made worse by the collapsing of businesses in the town (probably because of lack of turnover?). A prosperous economy would have a diversity of shops instead of just hairdressers, bookies and pubs, but I realise that the state of the economy (even before covid19) is not a fertile ground to build small businesses and I believe the town would not be able to attract the "big players"
The Council should take a look at Merthyr Tydfil BC. In the past 10 years the transformation has been amazing
The development of local industry with good transport links by both rail and road.
The economy was on target for reducing unemployment pre pandemic. Had the pandemic not occurred I believe the economy would have evolved. We need to retain council employee jobs as much as we can as people will not invest/spend unless they have an income to do this with.
The local area becomes a nicer place to live in and visitors want to come into the area. It has become slowly run down in time, but just recently it has had this trend reversed
The pandemic has highlighted the fact that the borough is poorly served by shops, plenty of supermarkets and pubs and little else
The presence of skilled jobs and help for yourselves to work and stay local
the private sector
The roads and traffic system flow in and around Caerphilly is shocking, it can take 45 mins some morning to get from Machin to Treforest, treccenydd roundabout is abysmal causing both

carriageways to back up tp corbets and nantgawr, the latter millions spent on new roundabout and its not made any difference to be honest !
The shops being busy and residents using local shops.
The town centre need revival, cheaper rates to attract and keep businesses, more free parking.
The town should be greatly improved with more valuable shops instead of charity shops and cafes. I am ashamed to say I live in Caerphilly. This is a major tourist town and it is in a disgraceful state of repair.
The transport links will help Cardiff. Further valuable employment opportunities are essential for Caerphilly to really cut the carbon footprint.
there are going to be a lot of people that are going to be retrained due to high unemployment , you got terrible road links to cardiff airport and m4 Newport
There are some great companies/schools and further education centres. The education system is still in the 40/ 50s as far as opening times .Why can't schools and colleges open 47 weeks of the year like industry Hospital's open 24/7 52 weeks to allow people to work without childcare / and yes there should be free meals for all .Local villages should be encouraged to have all local food produced by local growers suppliers (Crickhowell )as an example part of Newbridge and Oakdale good Caerphilly very good. Encouragement for more apprenticeships
There are too many housing sites planned for in Caerphilly and not enough places for those residents to work. We need to focus on job creation for our residents.
There is an over reliance on residents working outside the county borough, as this is where many of the 'good' jobs are. We need to attract more high quality employers to the area, and the jobs on offer need to be accessible to local residents. I should be access all the things I want/need within the county borough, but one of the largest current failings is the lack of good quality clothing retailers such as Next, Marks & Spencer etc. and the lack of these types of stores is one of the reasons people travel to towns like Cardiff, Cwmbran, Merthyr Tydfil etc. We should have at least one out of town retail park within the county borough boundary
There needs to be more jobs available to young and old alike. The gig economy, zero hours contracts are too hard for most people. Hire and fire should be stopped
This pandemic has made people look at the environment and the maintenance made on roads, pavements. I feel that the council really need to make our borough more cleaner, modern and more valued. Maintenance needed especially on the highways and pavements
Thriving business
Thriving business
thriving business,s including places to eat drink and stay overnight clean tidy environment clean tidy parks etc ---- where possible no parking charges which would encourage more people to come both short term and long term -- hopefully they would also return and tell their friends and family which would increase visitors again and again.
Thriving businesses and low unemployment
Thriving businesses and thus the economy
Thriving businesses so that local town/shopping centres are busy and welcoming places. There are plenty of attractions for residents to maintain peoples wellbeing and to encourage visitors to Caerphilly.
Thriving businesses, varied businesses, offering plenty of choice more variety in localities instead of large out of town shopping.
Thriving highstreets with business local independent vendors. That small businesses are supported.
Thriving local shops and villages centres
Thriving shopping centres. New businesses coming into the area.
Thriving town centre

Thriving town centre and market full of independent local businesses and attractions, with better parking and accommodation facilities.
Thriving town centre and not just empty shops or nail bars.
Thriving town centres with shops and restaurants well maintained and offering good services.
Thriving town centres. At the moment Bargoed Town centre is a disgrace to the Council.
Thriving town shopping
Thriving, well supported
Ths Caerphilly lockdown and the 5 mile restrictions really highlighted how poor this area is and the paucity of amenities and lack of good shops
Tidyness, community, more speed cameras, more police patrolling, more control
To attract businesses providing well paid employment for local people, and even more importantly to invest in schemes to encourage local people to develop their own business ideas. The future lies with clean energy and first class internet access. Is the latter available across the whole of the borough? As for renewable energy, Caerphilly has already made great progress - often in the face of vociferous local objections - with solar parks and wind turbines. I think CCBC could do more to inform residents about how much energy these schemes already produce. Residents are all too often left with the feeling that these developments scar their own local landscape and yet bring few direct benefits to the community. CCBC should therefore consider raising awareness among the local population of the importance of projects producing clean energy and if possible help to initiate such projects in which people could feel more directly involved and from which they could directly benefit. Does anybody really know how much energy is being produced within the borough from existing installations? How does CCBC compare with other authorities? If figures are available please let us know in a future newsletter.
to boost local economy & support small businesses to create more jobs
To continue providing all facilities for users
To create and maintain jobs in all sectors of industry
to create more job places that it would be attractive for people to move in to live in Caerphilly
to have more jobs in our local area
To keep employment down by having extra light industries
To maintain and protect the local high street
to see the shops on the high street OPEN
To support the vulnerable
Too many supermarkets killing town centres . Worst thing ever shopping centres out of town. Caerphilly has far too many supermarkets and no butchers and greengrocers and one baker.
Tourism is very important for Caerphilly
town centres and shops need to thrive, looking more and more run down these days - especially Caerphilly town centre
Town Centres encourage people to shop locally. Perhaps lower rates would encourage but not takeaways
Town centres thriving
town centres without boarded up shops and apprentices for the young and job trials without affecting benefits for people
Training opportunities, community engagement with school leavers at least 2 years before they leave.
Transport links, shops and encouraging larger employers into the area
Transport, a railway station accessible to Blackwood residents and surrounding areas. A vibrant town centre with a good variety of shops. The creation of good quality jobs, not just in retail.



Updated public transport across the whole of Wales. Investment in apprenticeships and more support for older people to access education without paying extortionate course fees
value for money and a variety of services and businesses.
Variety of employment opportunities
Variety of social activities and venues available and busy town centres. Empty shops and premises brought back into use.
Various businesses, free parking and more seating areas
Vibrant & diverse high street
Vibrant town centre but not full of men's barbers and cheap shops
Vibrant town centre good shops, cafes and restaurants
Vibrant town centres
Vibrant towns and commercial centres Job opportunities for the young
Vibrant towns and town centres with a range of local services, facilities, and employment opportunities. A digitally enabled workforce, that uses those local facilities - both for their work and their shopping needs. Education meeting the needs of the local population and businesses, allowing residents to access quality employment close to where they live.
Vital a Western valley train link to Newport. When I travel to London on business I have to car to Newport station often car park full or wait an extra hour to travel via Cardiff. A deterrent to business setting up in Western valley.
Waste of time - Caerphilly has too many council estates full of people with no ambition to work. Attitudes need to change before opportunity exists.
Waste of money
We can't do anything useful whilst shackled to Westminster.
We feel that the Council Tax we pay is too high and spent in other areas. We would have been better off in Newport!
We must support local industries & businesses.
We need better public transport links- the metro, rail, and more jobs in large retail outlets for example. We need some upscale bars, restaurants, cafes and shops to stop those affluent constituents leaving the borough. This is a diverse area in terms of demographic but the options here for eating out and shopping only represent a portion of the borough.
We need job opportunities in all sectors. Encouraging people to work locally and live locally helping the community at large
We need local jobs, not having to go to the cities. Have a spread of different industries. Don't rely on lowpaid service industries
we need new businesses to come into the area
We need some funding to improve Caerphilly town centre. The top part of town is crying out for a full renovation, with assistance for business to improve the shop fronts to look more inkeeping with tourist town.
We need something in our area that attracts people to come. The improved transport network to Cardiff and elsewhere will take people away otherwise and there will be no return on the investment made by Caerphilly CBC. We have a great castle and a good shopping complex but how can we make these more attractive
We need to buy locally to help our economy thrive
We need to embrace the acceptance of home working that has resulted from the pandemic and do more to encourage digital sector jobs. The reliance on manufacturing and small businesses in the county borough are not going to increase prosperity in the future; in fact, manufacturing jobs are likely to be lost due to Brexit. We need a partnership with the big technology firms, normally based in London, and encourage them to employ more people from Wales to work remotely.

We need to invest in our town. There are far too many vacant spaces - we need to be an attractive option to the residence so people don't go further afield for their luxury goods. There are units in Caerphilly that are crying out for an m&s/outfit/Dorothy Perkins the list goes on. Yet ccbc were unwilling to reduce rent/sell buildings so they have been left vacant. Massive shame!
We require more businesses in Caerphilly particularly on Crossways, there are units that haven't been rented out for years. How about attracting a Primark or M&S or such like. I appreciate it's very difficult at the moment
We should be supporting local small businesses - the pandemic demonstrated that the small business was the one best able to adapt and meet the needs of the local community. The larger stores were slow to adapt their practices. We need businesses to commit to training and join apprentice schemes but also we need support for the older unemployed. Businesses will not take on people who have been out of work for a couple of years or more. Although the Apprentice scheme is all age, there is more money given to businesses when they take on younger people, an older person who wants to enter the world of work, change careers is dissuaded from doing so unless they can fund it themselves. Transport links across the county particularly the north end where a Sunday service means no service at all!
Well paid green jobs that allow people to work locally
Well Paid jobs in locality ?? Good Public Transport ??? Caerphilly has have very few well paid jobs , and poor public transport. Improve these and then you will have prosperity .
Well paid jobs with a long list of vacancies.
well paid jobs.
Well supported local businesses that are customer-focussed and promote a sense of pride.
Where investment is made outside of the capital and we are encouraged to shop local e.g. resident discount schemes in shops and access to Caerphilly Castle and other attractions.
Where people have choices and opportunities that suit them and support their wellbeing. They don't just have to take on jobs to put food on the table. Jobs should enhance your lives in many other ways.
With the local lockdown it made me realise how little there is in Caerphilly in terms of shops, there have been empty units for years. Why can't Caerphilly have a retail park?
Work and retail that works and is an opportunity for all.
Work opportunities for my grandchildren. Good transport to businesses providing employment
Work that offers a reasonable remuneration in acceptable environment.
Working as a team
Working together with other local authorities to save money and encourage new industries
You are killing the economy with your town parking restrictions people are shopping else where and it's the councils fault the restrictions are too tight
Young persons being offered apprenticeships - this will reduce crime and then the local economy will rise
Your local economy improvement stops at Bargoed there is life North of Bargoed.
Youth/job experiences, creating jobs, making savings where necessary.
You've just jammed the borough with low-quality housing and bend over backwards for developers and major retailers without giving a thought to local communities. You've done it all over the place. I can't believe you're giving £120 million of money you don't have to YET ANOTHER pie in the sky project that's really not going to have any perceivable positive impact for people in the borough. The Ebbw Valley Line STILL hasn't been doubled to allow for trains to Newport more than 10 years after it opened! I mean for God's sake! Public transport is SHOCKING in the borough, the state of roads is APPALLING, tourism is DECIMATED by the mass felling of trees and the state of the countryside, there's nothing left.

## Q39: Ideas for attracting new business and visitors to town centres and high streets

(1) Business rates need to be linked to profit or turnover, not rateable value. This will more fairly spread the tax burden across all businesses, not just those who occupy large properties. (2) Public services, including council services, should be co-located in town centres, e.g. post offices, libraries, etc. (3) 'Touch Down' zones for home workers in city centres - places to work closer to home but not necessarily an office of your employer - co-locate with small businesses such as coffee shops etc.
1 hour free parking in the town centres, the parking charges break has encouraged me to use the town centres more. Reduced rent on premises for the first X number of months for start up businesses.
1. a local service 2. administer the real carbon footprint of travelling out of the area. 3. promoting the local shop will bring jobs to local people. 4. a knowledge of customers needs. 5. keeping our communities alive. walk to your local shops will enhance your fitness and wellbeing.
1. Lower rates on letting shops in town centre. 2. grants for new businesses setting up online. 3. Outdoor markets when allowed (reduced rates) for new businesses outside
A good variety of shops in all towns with free parking.
A mix of quality, individual, small shops. Maintain the appearance of the town centre.
A museum of how Caerphilly county borough has grown through the last century
A new look is needed with cleaner streets, less charity shops and attracting bigger shops on Crossways with a twice weekly market to be held on Twyn carpark
A variety of shops would be nice - too many of the same hair-dressers, charity-shops, estate agents
A wider variety of shops - I can only talk about Ystrad - happy with the food outlets and hairdressers, but please, no more!
Accept online shopping is never going away. Towns therefore need to be an experience to draw people in using whatever attractions are there.
access to public toilets including disabled toilets
Advertise Caerphilly more widely as being 'Olde Worlde' and historical and quirky. Then lower the business rates for a fixed period to bring in the independent touristy shops and the Welsh cafe owners. Caerphilly can then become the historical place it should be. The pub overlooking the castle could be beautiful but does not fulfil its potential, it could and should be a tourist attraction.
Advertise the castle on TV because it is not currently and it could bring in a lot of revenue as it is the only attraction in the whole county! Have more independent cafes and shops because people are being encouraged to shop and buy local
Affordable properties, business links groups, promote within the area
Affordable rent and rates to begin with. Free car parking. Greater cultural events being planned such as live music events and performing arts.
Affordable rent/Increase public services/free parking
Affordable rents and rates for business- especially start ups
Affordable rents and rates. Stricter monitoring of parking on the high street to enable residents to access the area safely.
Affordable rents with a good infrastructure to allow access to the areas main transport routes
All business premises in town centres should be purchased by the council and then leased to businesses who would not pay rent or rates but a percentage of profits to the council the out of town shopping areas would pay rates as normal this is to attract the retailers back to the town centres.
All the high streets in the main shopping areas should be traffic free and shops allowed to trade onto the outside of their premises. Also free parking on the weekend days ie, Friday and Saturdays.

Allow start up business, with reduced business rates, on a "open book" they could start to paying rates as their profits increased. This would be better than empty units
An 'independent' market such as the one held in Frome. Monthly, that brings large amounts of people in and support local makers rather than market stall tat
Anrog amrywiaeth a siopau unigolyw <b>Encouraging variety and individual shops</b>
Anything which may attract the above will cost money which in the current situation I believe is not practical
As a result of the increase in online shopping local high streets have been hollowed out and this is a trend that seems unlikely to be reversed. People of all ages still need places for social interaction which is why it is so important to encourage and maintain the presence of good quality cafes, restaurants and pubs. Visitors from outside the area are unlikely to return if these facilities - and this includes well maintained public toilets in town centres! - are unavailable. Cinemas and venues for cultural activities such as upgraded Miners' Institutes and former Chapels must be cherished, nurtured and developed to offer entertainment and education to everyone across the whole age spectrum. Town centres without these attractions are bound to decline. It is not enough simply to have clubs and pubs which provide for only a limited sector of the community.
as above as much free parking as possible --and again not your decision abolishing business rates to help employ staff would be a huge benefit to business
as above. Try to attract these shops. I'm sure M&S would be used a lot. Primark too. Try to attract them with low business rates
As above: digitally enabled opportunists for businesses (e.g. super fast broadband), and a ready supply of a diverse skill-mix of potential employees. Close working between education establishments and local employers, allowing the next generation of the workforce to get the opportunity to live and work in the borough, and avoid the "brain drain" of talented residents.
As before, all we have on local retail parks are good or DIY stores. A clothes retail shop would attract people not only to the retail parks but also the high streets.
As for bargoed a market at least once a week and to insure there is a good bus service to and from
As someone who worked on this idea twenty years ago I would say don't waste time and resources on it.
As stated above and encourage bigger high street names into the area
Ask Communities what they need/want and put incentives in place to encourage that type of business to locate there. Try to avoid having too many of the same businesses located in one area.
At the moment whatever starts will struggle to succeed unless it offers something needed and cheaply secure here, they are not interested in spending money they just don't have. In the future though, maybe look at other countries and their high streets. What are they offering that's working that we don't? A lot of places have one big 'draw' which then encourages people to explore what else is on offer. What does our area offer that's unique and special? If you have something nice, show it off. We have lovely walking trails but finding them isn't always easy for people who don't know the area. Create an app with up to date community information, walks, shops places to eat etc have it advertised properly. Make yourself more visible online, be seen and heard not just by the locals. Again refer to my idea of give everything a nice paint like Temby, it's a huge draw for visitors because let's be honest why would we visit somewhere that looks run down and rough. Niche food places do well in the busier parts of Cardiff. The problem is, you don't have the right clientele in smaller villages for the work/eat out culture. But you do have retirees, families and if you get some shops of interest in, the weekend shoppers. So create a food space that's trendy, healthy, family friendly and more like the cafe cultures you see in other countries snow, rain or shine they are ready for it. It's time to update, refresh and move with the times
Attract the established successful winning retailers with incentives to come to the Caerphilly area with a certain minimum number of employees.

Bargoed was dying on its feet when it was once the hub of the upper valley. . I'd like to see The Hanbury turned back into a cinema or a theatre give people a reason to go out and about Get younger people involved offer a young entrepreneur awards
be a bit more sensible with shop permits, we do not need any more hairdressers/barbars or charity shops - have better business rate schemes for shop owners
Better affordable products of independent businesses stop so many chains taking up the street eg proper bakers not mass produced Greggs rubbish
Better environment. Cafe culture. More pedestrianised areas - car free. Dog friendly.
Better facilities,
Better information - where things are. Most people don't know what's on our industrial estates
Better looking local hubs offering leisure facilities, good class eating establishments. Outdoor spaces with heaters for colder weather. Pavement cafes. Flowers and hanging baskets. Community liaison officers enabling older school children to respect and appreciate their local environment. Things for teenagers to do!
better parking
Better parking and more attractive shopping areas with a wider variety of independent traders, less charity shops, maybe pedestrianise Cardiff Road, more coffee shops and tearooms near the castle that are open after 5pm so that tourists in particular can stay in town longer.
Better parking and pedestrian shopping zones
Better parking facilities and covered walk-ways around the shops.
better parking facilities and police foot patrols
Better parking. Better transport links. Better road links. Better quality shops. I rarely shop in Caerphilly preferring to go on the train into Cardiff or drive to out of town shopping centres. Shops offering click and collect services. Wellbeing of school staff an
Better shops and a wide range rather than just take away shops. Larger retail companies
Better shops like a primary or river island.
Better transport links and more accessible free parking
Better variety of retail units. Check/clean up/change street furniture, inc. good reflective warning signs. Check also that trees/shrubs and lights do not block road signs
Bigger named shops. We've got to go to Cardiff or Newport to buy clothes and shoes.
Boost tourism improve town centre more shops needed
Bring back local shops and a market, make the town centre affordable for small businesses. These people went above and beyond to support the community, let's see them thrive
Bring shops in that residents actually want to shop in. Reduce rental costs - any rent is better than no rent. Once we increase competition for spaces then we can charge higher rates.
Bringing in quality shops
Build a Primark or other cut price shops to many overpriced charity shops
business rates holidays / rebates on setting up a business
business start up support should include things to support people thinking of going into business and help them with business plan, identifying new and emerging markets, new trends. How to make your business stand out. Look at ease of parking close to towns, is it available and accessible? Perhaps the council could engage people who have been successful in setting up new businesses to give on-line seminars to prospective new business start ups.
Business will only come to the high street if business rates and facilities such as good parking will allow
Businesses that also have an online community, and therefore can keep working if there was another lock down. Free car parking. I never visit Blackwood town because parking is difficult.
Businesses that maintain and keep streets clean should be rewarded. Them that don't should be fined a litter tax of some kind

Caerphilly does not need to change its shopping habits. We need more manufacturing - this generates more jobs and more money
Caerphilly has a lot of shops closing and these shops need to be filled with businesses which will be used by visitors and residents. Caerphilly needs to be promoted as an area worth visiting.
Caerphilly high street is appalling - full of miserable looking run-down businesses and undesirable offerings like casinos and betting shops. You should strongly review your business licensing process and encourage higher quality businesses to rejuvenate the town centre.
cancelling business tax would bring business for 5 years and there should be profit tax instead
Canolbwyntion ar fysnesau lleol, annibynol yn hytrach na cwmnïau mawr. Dim sioau betio/gamblo <b>Concentrate on local, independent businesses rather than larger companies. No betting/gambling shops.</b>
Car parking is a major reason for avoiding towns. I go to Cardiff on the train everywhere else by car.
Car parking should be free. "Out of Town" developments should be halted.
Care in the Community - not putting people in Nursing Homes. Homes are cheaper. £1500 per week
Change larger units to housing & encourage small independent retailers that offer something different
Charge less rent for shopkeepers then more shops will open and people will come.
cheap employment
Cheaper fares for those who have to pay
Cheaper parking
cheaper public transport, park and ride all year around, rate deals for smalls businesses.
Cheaper rates
Cheaper rates for shops
Clean up streets encourage small shops something different
Clean and friendly staff to help visitors enjoy their visit
Clean and repair street and deal with the waste ground which is sometimes dangerous and rat infested
Clean environment
Clean environment, free parking
Clean streets, easy (cheap) parking, pedestrian centres. Good eateries.
Clean the filthy place up
clean the place up
Clean the place up. It looks old, tired and grotty. The parks are dirty and full of dogs mess. Wherever you walk in Risca, there's dogs mess. Bins overflow, trees and bushes aren't trimmed back which makes pavements even narrower. I could go on..
clean the towns up stop knocking down old and listed buildings and stop building or allowing out of character buildings and cut rates
Clean them and make them look respectable enough to potential shop owners, so that they would want their shop there. I can't recall the last time I actually seen a road sweeper or parks people actually doing anything up the head of the valleys.
Clean them up - litter, uneven pavements
Clean up the area
Clean up the streets so tourists would like to stay in the Borough. Support quality pubs/restaurants. Encourage local start up shops
Clean welcoming areas with a range of small shops not big chains
Clean, safe attractive outdoor spaces, open air markets, properly organised outdoor events

Clean, safe, litter free areas with no unsavoury elements visible ie signs of outdoor drinking in the streets, dog waste, litter, signs of drug usage.
Cleaner streets in shopping areas
Cleansing of the high streets including litter. Bargoed is in a dreadful condition. Pavements are filthy and steps are overgrown with weeds and litter. Inadequate litter bins and poorly educated members of the public regarding using litter bins
Click and collect centres should be available for businesses
Collaboration with industry, Academia, organisations that help develop skills for the development and delivery of a real community. Make it fun and different
Common Caerphilly you have very well paid teams who are professional in this area and you never listen to residents anyway
Communal cafes and restaurants. Green showrooms/shops in each town centre to educate local residents in how to reduce their carbon footprint possibly joined to healthy eating cafes/cookery classes/activities.
Community activities throughout the year. Make use of the castle, moat and high street. E.g. photo opportunities, duck race and shop window trail.
Community hub working.
Community hubs and gathering spaces at the heart of towns, so social activities can meet business side by side.
Companies like Amazon need to face higher taxes to make it a more level playing field for high street shops and businesses. Shops need to be able to open based on the principle of 'supply and need' and shoppers need to be given choice. 'Shopping' is not all about consumerism and fulfilling basic needs, it is also about social interaction and social opportunities. Council policy should encourage these facets of human interaction also.
Concentrate on manufacturing, employees with money to spend will encourage growth in the high street, look to the LONG term future
consider free car parking.
Continue free parking maybe for one hour.
Continue with free or reduced parking
Continue with free parking
continue with free parking until businesses are back on their feet
Continued free parking, and removal of very confusing unused cycle lanes
Continuing free parking, lowering rates so more businesses can start up and survive
Cost of local transport should be significantly cut, ideally by bringing in a fixed fare to simplify things, or even making transport free on weekends to encourage visitors to town centres. It makes no sense that it is cheaper for me to drive to Cardiff in my car than catch a bus 6 miles down the road to my nearest village, and the local economy loses out. I would introduce a regular, perhaps monthly "shop local weekend" promotion which gave residents free weekend travel to local towns, combined with markets to encourage businesses and visitors into towns for a boost in visitors.
Craft fairs, Christmas stalls always popular. Will miss shops like Shaws, wool and craft shops etc
Cwmcaen Forest Drive is a diamond in South Wales, attracting many visitors. Millions have been spent on the area and it's looking amazing. More needs to be done to cater to the demand, catering needs to be increased (burger van ?)
Cynnig talebau i bobl i brynu'n lleol. Gadael i fusnesau pop up gael cyfnod o daly treth isel fel eu bod yn gallu sefydlu eu hunain <b>Offer people vouchers to buy locally. Allowing pop up businesses to have a period of low-rates so they can establish themselves</b>
Decrease shop council tax, if there were more shops reopening surely the cost could be spread instead of having 2 shops open 8 closed, you could have 10 contributing. Keep car parking charges

low and make it easier for shoppers to park. Morrisons in Bargoed is a no go area on Friday afternoons and much of the weekend because of anti social youths. I would never shop alone in the evening.
Decrease the cost of the businesses for locating there and offer additional financial incentives if possible. Also make it more accessible for people to shop on the high street by introducing more parking on or as near the high street as possible so passing trade can access it swiftly.
Decreased rates for shop owners is the most obvious one during this particular period. Caerphilly town centre continues to attract services but there are buildings which remain unoccupied. Perhaps conversion to flats?
Develop a safe, friendly and clean environment. Give incentives particularly financial to new business ideas. Improve the shopping/visitor experience. Encourage people to come to the shopping areas by introducing free parking..
Different daily outdoor markets, like Abergavenny
difficult because so many now enjoy shopping away from city/town centres. but certainly lowering rent/rates would help
Difficult for most of the high streets in Caerphilly CBC to sustain themselves - a combination of high business rates, parking issues, lack of critical mass. Caerphilly could do with an Emporium including all the charity shops, second hand book shop, etc, a place for the banks, a place for opticians, chiropodists, chiropractor, physiotherapists, dentist, and pharmacy, and some better eating places with no additional charges for pavement cafes. Also would be good to have outdoor games areas (e.g. boules or chess). But nothing will happen whilst key shops are going out of business, social distancing requirements continue.
discounts for local people. more social events to suit all. more benches in open spaces
Discounts to attract visitors - but the council paying the difference to the business, so they don't miss out.
Discourage out of town retail parks. Free parking and reliable transport. Reduce business rates/tent. Pedestrianise. Encourage or regulate for a variety of shops and services. More trees and plants, artwork and outdoor seating areas with shelter from sun/rain
Discourage out of town shopping centres.
Do more to attract the visitor economy particularly in terms of increasing the economic value added spend locally
Do not increase the car parking charges
Do we need to do this? In a changing world town centres and high streets need to change. Development needs to be centred around communication hubs like main railway and bus stations, with good parking at the smaller stations.
Doesn't affect me personally but I suspect that charging to park in town centres is a disincentive for some. Probably it will be important to support hybrid models of business, with people able to browse and buy in person but potentially also to offer things like order and collect (collecting locally can be combined with using other face to face services where home delivery generally isn't). Going to an actual shop and browsing and buying is a wholly different experience from ordering online - the physical experience is more sociable, more fun, more of an experience - these things increase well-being a reduce loneliness as well as supporting business. Maybe those things can be maximised. Mail order and online shopping are convenient for some (especially during the pandemic when those who prefer to use shops may have had to change habits) but they do not deliver the same overall experience.
Don't know but we need something to attract them Bargoed is like a ghost town
Drop Town and Country Planning to enable vacant properties to be brought back into beneficial use
Ease of car parking is essential. The high streets need to be clean and interesting. Quality and interesting street furniture and smart shop fronts will go a long way. Partial pedestrianisation of



high streets will enable outdoor cafe society to take-off which is something that has been very successful in other parts of the country
Easier cheaper parking facilities, cut in rates until the business is up and going. Free bus access
Easily accessible facilities, transport, and car parks, along with sustainable businesses and shops in the High Street. Where grooming salons are important, too many drive people away from the high street
Easter/Christmas market, Carol singing events
Encourage all businesses to offer on-line ordering and delivery. FREE parking.
Encourage business like Y Galeri to open, use Cowbridge or Crickhowel as a model. You have an advantage - the CASTLE! Better car parking, lower cost
Encourage butchers and bakers and green grocers. Have a better market in Blackwood and a regular farmers market. Keep parking prices low to attract visitors
Encourage entrepreneurs we need leisure centres, swimming pools with slides, trampoline centre
Encourage home working and local business hubs to support that. Special offers for those using them.
Encourage local businesses to open in town by offering rates relief, grants and incentives particularly for businesses that are not already in the town (there are already plenty of takeaways and charity shops)
Encourage more Artisan businesses to take up a portion of the town centre.
Encourage new businesses to set up in empty buildings. Perhaps by reducing business rates. Local craft fairs/ markets in town centres.
Encourage new businesses, help with tax
Encourage quality shops to compete with large supermarkets
Encourage 'shopping experience' stores or a cafe culture where people can meet outdoors safely. Chain stores are now no longer a draw to high streets due to online shopping
Ensure that leases/rents on shops are affordable. Free/inexpensive local parking
Ensure that the pavements are free of obstacles. A guide dog owner / parent with a child walking alongside a pushchair can't walk into Blackwood from the McDonalds end, owing to the pavement disappearing and bushing meaning it is safer to walk on the road. Pavement to Maes-y-cwmmmer again disappearing walk on the road or grass to avoid overhanging trees / bushes. Not safe for a wheelchair user / guide dog owner etc. CCBC car park near Caerphilly train station, disappearing pavement walk on the road, less chance of tripping over.
Ensuring that we can buy a range of items needed on a day to day basis in the high street. Accepting that Caerphilly due to Cardiff proximity
Ensuring town centres look good e.g. tatty closed shop fronts, the centres must look inviting.
Establish more European type shopping areas with plenty of cafes/leisure facilities in the mix
Events at the castle, promotion of our big parks, maybe making them more accessible and attractive on public transport.
Every building should be repaired & painted - where appropriate. There should be a mixture of housing, shops, restaurants, things to do and places to sit. Lot of trees planted to make the environment attractive to visitors. Car parking needs to be free
Extending use of local events. Enabling pop up shops and services. Support online marketing
Family orientated events Off street parking
Farmers Markets, Family scavenger hunts
Financial incentives & lower business taxes
Financial incentives i.e. Grants, attracting businesses such as M & S etc, more B&Bs
Firstly a new business needs to be able to pay the rent. Earlier on I mentioned Landlords charging extortionate amounts. I think this is what is preventing new business getting a foothold. We live in

Wales so I think we should capitalise on that and encourage people to visit. This could be advertising old traditions etc. Also cleaning up our area. Making our town centres bloom. Literally.
For visitors .Attractions /Castles walks river and hills sports like the scenic drive .Build on it
Free car parking
Free car parking - and 15 minutes parking in high streets where possible
Free car parking and access to toilets
Free car parking and more spaces
Free car parking in town centres
Free car parking is essential to encourage people to use our town centres
Free car parking, charging for parking in Bargoed is a disgrace there are hardly any stores they are all closing down
Free car parking, lower business rates and rents
Free car parking, reduce the amount of Beauticians, Barbers etc and have more variety of shops/businesses. Keep the local Post Office and banks open
Free car parking, with increased visibility of enforcement of inappropriate/anti-social parking on high streets
Free carparking, more facilities when in our high street, helping local people set up businesses that they feel are needed.
Free car parks
Free car parks
Free or reduced parking areas, park & ride, loyalty scheme
Free parking
Free parking
Free parking
Free parking
Free parking
Free parking
Free parking & encourage the opening of needed shops ie Blackwood needs a well known clothing shop and no more hair dressers or beauty salon
Free parking 8n town centres to encourage locals to shop local
Free parking and more street parking for longer periods.
Free parking as Cwmbran, because lots of Caerphilly residents travel there instead of paying Blackwood parking
free parking for all cheaper public transport
Free parking for all for 4 hours
Free parking for first two hours r longer in big towns
Free parking in the town centres. Better mix of high street shops and cafes etc
Free parking in town centres so people shop locally instead of travelling to neighbour local authorities to shop eg Cwmbran
Free parking in towns. Public toilets.
Free parking is a fantastic start as Cwmbran benefits from this facility. A discount on public transport with high street store receipts. Offering discount vouchers to eateries/coffee shops to poeple who shop on the High Street.
Free parking like Cwmbran
Free parking means people stay longer, rather than just dashing in and out of the shops or going to a town further away with free parking. Cheaper rents for business
Free parking on a permanent basis would help

Free parking reduced business rated
free parking such as Cwmbran, lower rates for new businesses and grants for new shops to open up - a diverse collective of shops are good not just charity, pound shops and hairdressers.
Free parking to encourage shoppers and to free up parking spaces for residents
Free parking! Litter free town centres.
free parking! we penalise town centres in favour of out of town shopping, both have their place but town centres are expensive to visit
Free parking, attractive shop fronts, clean streets, and well maintained roads.
Free parking, better parks close by to appease children if need to be taken along, better shops available
Free parking, easy access.
Free parking, easy public transport links. Independent well throughout shops and clean streets, safe public areas
Free parking, low rent & rates
Free parking, more parking, a better range of shops.
free parking, pedestrian friendly, cutting their rates.
Free parking.
Free parking. Improvements of caerphilly high street. Maximizing the potential of caerphilly castle.
Free parking. Lower rates
Free parking. More electric charging points and stop non electric cars parking in the spaces
Free parking. Shopping trolleys (as per supermarket ones) so the shopper isn't limited to how much they can carry. Public toilets. More benches for the elderly to rest on whilst shopping. Easier pavement access for those in wheelchairs, mobility scooters, pushchairs, limited sight. More disabled parking outside of opticians/dentists/pharmacies/chemists. Pedestrianise shopping areas.
Free parking.more accommodation
Free parkings, events held in the high street.
Free rent scheme. Stop giving permission for fast food outlets - kills variety and bad for health
Free up more parking areas in local town centres and need for more public transport.
Freeze or reduce business rates, particularly on high st. (put pressure on WG to do this)
further investment
Get over it. The high street is gone. The local area should be focusing on how to help people to enjoy their free time by changing the high street into a recreational centre.
Get rid of all the charity shops and betting offices, it makes the whole place look nasty
Get rid of the town council and attract any shop that isn't a charity shop or barbers, also offer free parking to stop people parking outside my house.
Get the morons in the Welsh Assembly to re-consider the M4 relief scheme and so make it easier to access Caerphilly. Create better cycling lanes in and around the town. Hold another Velothon. Create a Valleys Town of cycling excellence. Emphasise the good sporting achievements of folks in the town. Brainstorm.
Get the shops open and reduce council rates. Fill vacant stores such as crossways retail park by offering reduced rates to attract businesses.
Good and efficient public transport, decent restaurants, investment in leisure economy ask what businesses need put economic revival before party politics
Good grant system
Good local services, quality, value for money. Offers to start up and support
Good parking. Covid safety

Good quality shops and restaurants. Make more of the castle ie boats, mobile cafes around the moat. Reduce greedy business rate and high rents.
Good reasonably priced transport links to Newport and Cardiff. Local manufacturing jobs or call centre jobs. Retail jobs by encouraging M and S, Next, Primark, Matalan, H and M etc to come to the Gallagher Retail park. During local lockdown it became obvious that the residents of Caerphilly were unable to access these shops
Good roads for transport
good transport facilities, range of small, unusual shops, and good food outlets plus provision for children and range of reasonably priced facilities
Good transport links are important. I drive a car but would be happy to use other transport if it was easily available at the right times.
Good transport links, parks and outdoor venues for families to enjoy. Variety of cafes and gift shops, fruit and veg shop, butchers. Clothing retailers.
Good variety of shops and eating places. Free car parking
Greater taxes for on line businesses. Ban supermarkets selling alcohol to support our pubs. Less supermarkets and greater promotion of local products.
Habits change, good cheap parking, Small Shops open in the High Streets, people will come back to our Towns and Villages. I think Grammar Schools
Have more shops dedicated to Welsh made goods. i.e. clothing, art, food, household goods etc Sustainable, local businesses are also what we need to promote more of. Less unhealthy takeaway restaurants with huge supply chains and more local businesses that promote better health/nutrition, less waste, kinder to the environment etc
Having businesses offering unique shopping experiences matched with personal service that can't be found in many town centres. Properties need to be improved - I appreciate where individual private landlords are involved this can be difficult but if a way can be found to incentivise them it would benefit them in being able to get currently derelict and empty properties let.
Having independent shops not just chains and better use of the indoor market perhaps having a shop to lure people in
having more variety of shops and less beauty and nail shops.
Help with the rental for new shops for a set period of time. Also encouraging shops that sell goods that are good for the environment.
helping out by lowering the rates charged and cleaning up the streets also making the pavements safer to walk on by leveling them from all the holes and unevenness. Making them a brighter and nicer place by planting up and maintaining areas not just leaving them as usual for weeds
High Street in Blackwood should be made one way to traffic thus making all traffic use the new bypass and allowing shoppers a safer place
High street is a dump and has had its day. Invest in markets and affordable trading platforms for local producers. don't invest in 'saving' the high street for tacky national brands. Turn Castle Walk into a plaza instead.
High Streets and shopping centres have traditionally been retail centres but now they need to be "re-imagined" as centres of social interaction with a balanced mix of shops and community open spaces. Street entertainment and information hubs will be just as important as shopping malls.
High streets need to a complete rethink anyway. Online shopping will see the end of the old high street & there is no use fighting that. More coffee shops & leisure outlets will attract people back. Is local cinemas & restaurants.
High streets need to provide more than just shopping, including places to meet for coffee or a meal, and leisure activities.
hold some crafty markets and make sure that any out of town or large shopping areas must have room for smaller businesses to occupy and benefit from the increased footfall

I am fan of our of town shopping retail parks so if I need food items I go to super market if need clothing/household items I use retail areas. More retail areas could benefit Caerphilly borough. I live in Abercarn and feel not enough nearby maybe as borderline to another council borough which is unfair.
I am not qualified to suggest anything but would say that I think if property landlords we able to reduce rents for business there may be more who would take the chance to set up a business and enable them to keep it going.
I belive you have seriously under promoted or under-resourced tourism to Caerphilly town and its Castle etc. There is a huge opportunity to correct and build on this as overseas travel becomes more tedious post-Brexit
I can only suggest that business is encouraged when costs are set at a more competitive rate than other areas eg, incentives council rates to get the right shops in our high streets
I do believe a diverse option on transport should be looked at. Made more accessible In price
I do not have any ideas.
I don't believe that should be the job of a local authority, just reduce regulations and get out of the way of businesses
I don't shop in Blackwood why would I there's nothing there
I have lots of ideas, too much for this little line.
I lived in Norfolk in my teens and learnt in school how important the Welsh Valleys were to the UK economy and about the chartists. We have fantastic countryside now which is undervalued and itself that Welsh history is not appreciated locally. Go to Scotland and visitors are encouraged.
I recommend a Council visit to Hebden Bridge and copy the system that is there.
I stick to Risca and don't go out of the area
I thing encourage in out of the box thinking as people are looking for differentis not have all the same big details everywhere but small spealized shops
i think lack of diversity in town centres ,encouragement to family butchers, cake makers, entrepreneurs in footwear, belts, sandals , artists, gadget makers, models, lets introduce creativity to the town not the same old rubbish in every town centre
I think new housing should be restricted due to communities becoming over-crowded, and instead focus on retaining or replacing what already exists.
I think that business rates systems needs to be re-evaluated to enhance the prospect of people opening up their own shops/businesss. We know that business rates have always been expensive but I feel that these businesses need to have some sort of incentive to start up
I think that people may go back to the high street following the pandemic for fruit and veg to avoid unnecessary packaging
I think there's no point the pandemic is continuing to change people's purchaing habite
I try to shop locally though choice is somewhat limited in Caerphilly currently. A large store like Wilko in the the town centre would be beneficial
I would imagine the major issue is the rates charged for business. There are many shopping outlets available on the outskirts of Caerphilly which only have 2 occupants. Surely charging less would encourage someone to occupy these units which have been empty win a they were built.
I would rather shop online so I'd only use it for necessities
If we find a way to increase footfall then the businesses will come as passing trade will always prosper no matter what peoples shopping habits are. Charity Shops are not the answer. Good hotel accommodation would be a good investment
If we want more visitors then we need to shape up our town, and show that it is vibrant and that this is a place where new businesses might consider coming to open a business of their own. Less betting shops, less charity shops, less takeaways. More help for individual businesses to set up, businesses which would provide something quirky, or something that would make Caerphilly a 'go-to' destination.

I'm not fully aware of the costs but I'm pretty sure that a reduction in business rates would bring in a far wider, varied shopping experience.
Improve parking. Provide toilets.
improve the top of Caerphilly town centre to incentivise visitors and businesses to open. Make sure rates are reasonable for businesses, provide more open spaces for leisure and use the Castle more.
Improved transport and communications links, lowering rates for businesses and improving parking.
Improving upper Caerphilly town centre
Incentives for local people setting up businesses to serve local people
Incentives for new businesses tax relief access to low rent premises, community organisations given premises free of charge or low cost to help support jobless and low income, resilience building
Incentives on weekdays
Increase access via public transport or something similar to park and ride so town centres can be partly pedestrianised.
Increase highstreet footfall
Increase, leisure, cultural and relevant activities that are unique to Caerphilly.
Increased cleaning litter picking and adopting a mantra of pedestrians having priority over traffic. Porthcawl town centre high street sets a very good example and offers a local model to follow. Remove or at least reduce town centre car park charges whilst removing on street parking provisions
Increased visitor attractions
Independent shops in Cardiff road, chain stores in Castle Court, market in Caerphilly Castle, revamp indoor market
Independent small shops /speciality food clothing and household
Individual niche shops
Industrial park building and development. Building markets. Allowing free parkings near the town centres, getting high traffic out of the town centers to have more open place.
Introducing less coffee shops and pubs and maybe more fresh fruit and veg variety
Investing in small and attractive shops where you can buy more unusual gifts. Encouraging crafters and other small businesses that can also attract visitors to the town. Caerphilly town does attract a lot of visitors but does not make the most of itself as a tourist destination - tourists do not have many places to go once they have seen the Castle. This is a missed opportunity.
Investments in smaller businesses so they are able to open up locally. Better advertising for the town and also what you can offer new businesses. Commercial awareness workshops so new businesses are prepared fully before they commence. Maybe free bus service to super markets. Ensure market days do not clash in a certain area.
It is a vicious circle with shopping habits and the less variety available in the town centres drives people online and so the high street declines, maybe some kind of rate reduction of 12 months free for new businesses. We need to encourage small independent traders as well as all town centres where there is footfall are all starting to look the same with the same big names in evidence.
It's a lost cause - turn empty shops into residential units for old/young.
It's very difficult with Covid restrictions but outdoor selling instead of working in a shop. Virtual shopping locally, coupons for certain goods
Keep free parking free permanently, in towns and parks.
Keep parking free in all council car parks

Keep parking free, it's working. People are shopping local. Don't discourage people from shopping local in January when covid cases are going to hit the roof.
keep the parking FREE give them tax and business rate breaks
Keeping it clean and tidy and having local markets
Keeping the towns clean and tidy and tourist attractions more accessible. Promote our castle better, opening them up to concerts and arts (ballets, opera, theatre).
Keeping up to date with changing market forces and adapting quickly.
Landlords will have to accept they will get little rent for their properties and they are worth a lot less. If the overheads for businesses are low they are more likely to set up in business.
less charity shops, reduction in rent for new and existing businesses. utilising empty premises. attracting larger employers eg M&S etc to the retail park
Less charity shops. More private shops of good quality
Less import
Less takeaways
Limit the number of each type of business. ie coffee shops, take aways, charity shops, keep post offices central, encourage smaller independent retailers, ie butchers,
Little local shops ie butchers, bakers, fruit /veg affordable rents on shops
Loads, but it's your job to have ideas
lobby the Welsh government to build the M4 bypass
Local events to draw footfall which may result in repeat visits for general shopping.
local offers, loyalty card system, fayres are always popular
Look at the Caerphilly town centre. There is not enough variety of shops. Male clothing shops for example. You have to do more to attract new businesses
Look at what has been achieved in Treorchy, a local vibrant town centre with independent shops, you need to stop charging people to park in town centre car parks - it drives people to out of town shopping centres
Look to increase possible retail parks. Encourage housing stock in town centres instead of empty shops. Make a change. More emphasis on how a town centre looks like. Bring in other business more into towns
low business rates for town centre shops and increase rates for supermarkets and out of town shopping parks
Low business rates, a bigger and better market trading area. A 'high end' shop eg Mark and Spencers
Low business rates.
Low or free rent Good start up grants for creative/craft retail Independent shops offering goods not usually available Use large retail spaces for pop up shops
Low rates Grants
Low rates incentive for new trading centres - tired 3 year system to assist in business start ups etc More variety of shops trading - too many charity/empty shops in Blackwood Pedestrianise Blackwood High Street - or at least ban parking in the high street - it's a nightmare at the moment.
Low rates we need varied shops
low rent and business rates to get retail shops to want to come to the local areas not just the cities. Blackwood is fine as long as you want food and haircut or a charity shop we need branded clothing shops.
Lower business rate and rewards for taking on premises in need of repair
lower business rates
Lower business rates and more shops
Lower business rates and rents

Lower business rates for small businesses. Reduce or remove parking charges, supermarkets don't charge and that acts as a very strong incentive for shoppers. More decent bike lock ups or stands, particularly in smaller places like Risca. Ban smoking at bus stops. Some bus stops take up most of the pavement and deter people from walking further because they have to walk through a cloud of cigarette or vape smoke.
Lower business rates, free parking
Lower overhead. A building with more than one shop, maybe short contracts say 3 months, to see if people could pull off a bricks and mortar shop.
Lower overheads to enable shops to have breathing space whilst 1st adapting and promoting new businesses
Lower rates
Lower rates for a start. Use empty premises for pop up shops. Focus on a diversity of businesses. Caerphilly needs to encourage a more unique type of business. There are too many of the same type of business ie hairdressers
Lower rates for local business would mean cheaper goods and more customers.
lower rates/rents for independent business' for their first year. Grant schemes to support people with start-up costs
Lower rates/incentive schemes. Early action in relation to shops that have closed and been boarded up making the area uninviting.
Lower rents and rates
Lower rents and rates to attract business and therefore, visitors
Lower rents is very important. Local businesses maybe invited with that in mind. A variety of artisan food shops maybe or gift /quirky shops . Free parking and higher fines for people not parking where they should
Lower rents/rates to encourage fresh interest in (already flagging) businesses. They cannot cope with the high rents/rates
Lower shop rents and free parking.
lower shop rents, free parking,
Lower starter rates for new businesses. Events like the Big Cheese - obviously when safe again
Lower the business rates making it more attractive for companies to move into the high streets.
Lower the rates
Lower the rents on units to increase occupancy.
Lowering rates/rents
Lowering rent costs on the high streets, lowering business rates, and free parking to increase footfall
Lowering shop Council rates
Loyalty schemes would provide an incentive to keep shoppers regularly returning to long term local shopping, thereby supporting local businesses.
Loyalty schemes/cards, which can only be collected from store (when restrictions ease), free parking for town centres
Mae taflu arian at y stryd fawr yn wastraff - mae pawb yn gwybod bod rhaid cefnogi siopau lleol neu colli nhw ac mae mwyafrif o bobl yn dewis peidio. I cadw'r cymuned mae'n rhaid findio rhesymau i pobl dod i'r dref heblaw am siopa. Mae mwy o bobl yn y parc, yn cerdded o amgylch y castell ac ati ers covid. Mae angen mwy o rhesymau fel hyn i deny pobl i'r dref. <b>Throwing money at the high street is a waste, everyone knows the need to support local shops or lose them and the majority of people chose not to. To keep the community, reasons must be found for people to come to the town apart from shopping. There are more people in the park walking around the castle etc since covid. More reasons like this are needed to draw people to the town.</b>



Make all car parks in the borough free, or if this isn't possible make the first 2 hours of parking free. At the moment in bargoed I know it's free until January 2021 and I've noticed the car parks are fuller than previous times.
Make Caerphilly a destination, boutique shops a bit like Cowbridge, Why don't you start a loyalty scheme for shoppers for shopping local, street entertainers
Make Caerphilly look and sound like the kind of place someone would like to work and live, that's the first step, without that, no one will come.
Make car parking more accessible.
Make high Street shops more affordable to small business and offer free parking
Make more of our Historical landmarks , Keep the streets clean , Open Cafe's on a Sunday , Better Public Transport , Have better shops than Charity shops , bookmakers , Hairdressers, nail art and tattoos shops banks and travel agents . Unique small businesses , selling clothing, gifts , fruit and veg shops butchers fishmongers ect . Smaller shops less people touching things equals less chance of infections. Old fashioned service .
Make shopping centres more attractive by adding a theme such as circus, fair or historical basis.
Make the 10k a wider family event - create online virtual shopping towns with virtual stores showing what local suppliers have to offer
Make the area safer and less inhospitable for visitors.
Make the high street more accessible. Extend free parking. Offer more direct transport link to town cheaply.
Make the main shopping streets look better. Encourage small businesses with different goods for sale. Help local businesses with the cost of business rates
Make the shopping streets of Caerphilly more cheerful, empty bins more often - fewer betting offices, no problems in night life, More police/community officers. Encourage new chains or shops to attract customers. Support individual businesses, e.g. crafts to have shop fronts. Use empty shops for a group of crafters/artists to share space. Renovate the top of town cleaning grubby fronts. Provide support for shop fronts to be changed so that they look similar styles and therefore more attractive. Free parking.
Make the spaces more attractive to visit encourage niche shops such as wool shops/craft shops promote welsh products take pride in our welshness
Make them accessible and inclusive to all. Many disabled and older people are unable to negotiate our town centres and this represents 1 in 4 of the Welsh population = huge market.
Make them look clean and tidy
make them safe , environmentally friendly , policed and healthy NO smoking .....
Make town centres attractive to visit and provide amenities to encourage visitors. Promote free parking and encourage small businesses into the area by affordable business rates and rents.
Making monetary incentives to fill the empty commercial units and attract new business. An example (which is absolutely disgraceful), is units never used on Gallagher Retail Park
Making shops tidy their window displays and giving a grant for painting shops.
Making the business rates cheaper in order to attract more shops instead of charity shops
Making the streets clean and attractive to look at
Making them more attractive places to visit / street cleansing and weeding etc
Making them traffic free
Making towns more pleasant to visit
Market traders, cleaner areas, cleaner and safer park areas
Maybe a high street website for shops to advertise what they do, opening hours.
Maybe offer grants for business to move into and do up old derelict shops/ buildings. Reduce the number of takeaway food outlets.
Mini food festivals or markets. Outdoor cinema nights.

Modernise high streets, train services supported, cheap travel, Caerphilly pound, Airbnb linked with tourism, upgrade leisure, sport facilities, more music venues to attract musicians and artists.
More / better pubs and evening places for entertainment. Film production studios.
More active support in town centre
more attractions and experience venues
More child shops and cafes, maybe even some night life activities
More cleaning, litter picking, repairing and painting. Towns need to look attractive to those looking to invest. The council can't force big names to come in but they can make the main towns look less tired and neglected.
More coffee shops and help regenerate the market
More cultural events
More diversity of shops including small local retailers. More visitor information facilities. Redevelopment of derelict and empty properties to remove eyesores and project a more prosperous environment.
More frequent parking
More grants for people to create on line businesses
More help for people wishing to set up small business in the High Street
More high end eateries and bars, clean litter free with plenty of urban trees
more independent shops. Don't charge them excessive rates.
More individual shops, rather than high street brands which are available online sitting comfortably at home. Perhaps shops where you can learn how to do things at the same time as purchasing ie, crafts, bookshops with reading groups, dressmakers for individual clothing without paying high tailoring prices, food shops with classes to make dishes with the items they sell. An incentive might be to charge council and business taxes as a % of earnings rather than a 'band'
More leisure and tourism businesses and retail concentrating on Caerphilly/Welsh identity
More leisure facilities in town centres such as variety of bars cafes cinemas etc
More low cost budget shops instead of coffee shops, to help those people on low income, more advertisement to entice visitors to come to Caerphilly Town Centre.
More markets (eg. develop farmers market) but stalls must be more affordable, cheaper rates/grants for new businesses.
More money spent on our towns to make them look less shabby and worn. The council should buy old empty shops so that they can be done up and ready for new businesses to come in.
More parking, make parking cheaper/free to increase footfall.
More pedestrian zones, promote a cafe culture (and I mean cafe not booze culture) rate discounts for businesses in town centres, mixed purpose commercial town centres. There is a trend for good quality food and drink in quality establishments and for good quality produce and pop up food stalls. Above all make town centres welcoming and safe to visit
More pedestrianisation of towns encouraging a "cafe culture" for residents and tourists.
More places to eat/meet
More police presence on the high street. This would encourage shoppers to return and potentially mean more businesses open
More pro active policing. Criminality is prevalent in Caerphilly area. We need to change people's attitude. Invest in a culture change.
More self employed, small unique businesses. They need support!
More things for young people to do. Services for young people are often the first thing to be cut and then they get criticised for "hanging around on street corners"
More unique shops selling reasonable quality items that you can't get at a major retailer and attract some high street names to supplement them.

More unique, independent shops and coffee shops
More upmarket shops, cleaner streets, more police to take the drug dealing and anti social gatherings from the park in the town
Move high streets towards hospitality and fewer more targeted shops
Music venues
Need free car parks or at least first three hours free. Need well-known stores (if any will be left after covid closures) so less charity shops. Cheaper rates to encourage stores.
Need some key anchor businesses to bring people in. Good walking routes particularly around castle. Free parking idea back fired as employers parked all day preventing visitors from using car park. The hospitality sector had started to develop and this could be a good for attracting people to Caerphilly town, along with engaging activities. Maybe towns each needs a USP. Could the use of office hubs be explored to allow people to work remotely but not necessarily at home.
Need to see advertising on TV, Billboards and social media.
Need to think about it
New events and attractions a large exhibition and conference centre to attract business oriented investors
Nicer bars and restaurants, Caerphilly is lacking in both.
No business rates for the first year for new businesses and low rents.
No cfe open on a sunday for visitors. That would be a start.
no idea
No ideas.
No more out of town shops. Develop better high street shopping with small local shops. Good bus services, Free car parking. Public toilets.
no parking charges
No parking fees
No. It's going to be hard to get everyone back to town centers after shopping on line for so long
None
Not a fan of using pavements for outdoor cafes so it looks so cluttered less take aways and a bit more diverse shops gaming disabled goods
Not a question that warrants a knee jerk reply
Not happy that the street lights have been turned off at night
Not having Pay and Display has definitely encouraged me to local towns more. Maybe free slot times?
Not so many huge supermarkets, weekly affordable food markets not expensive seasonal markets, mobile shops as in the past.
Not sure
Not sure
Not sure there is an answer to this just yet as we have no idea when people will feel comfortable about shopping in town centres and high streets. Maybe it could be something more to do with helping local businesses to set up delivery service using "greener" vehicles to keep the carbon footprint agenda in people's minds. If this was something done community by community, this could build up the relationships within areas and create a different kind of shopping habit that keeps the money in the area
Not to encourage so many charitable shops
Offer reduced rents or free rates for initial 6 months based on owner name not company, as companies can close down and reopen in new name.
Offering good business deals on rates or rent to try and attract businesses to areas.

Once we know who we are we can take appropriate action. Are we a dormitory community with small industry? Are we striving for a manufacturing community trying to attract big players..
One of the biggest obstacles is the Internet. If there is a way of curbing the stranglehold that it has over shopping etc, then maybe businesses would have a chance.
One way system behind Risca park to Maryland Road and from Pontymister roundabout through Risca up to Mariah Church
One website which has all the town centre shops on to buy from instead of having to go to 30 websites! One payment and delivery method!
online shopping is here to stay and growing year on year. more investment needed in high street to make it more competitive .
Open later and stay open longer in the evening (those of us that work can only get to the shops at the weekend)
Open the libraries
Our high street in Rhymney is completely run down.
Our town centres have been decimated by the pandemic and we need to attract new businesses .Internet shopping does not generate wealth locally and doesn't provide a sense of pride in the community
Parking
Parking more eco friendly stores
Parking restrictions should be 2 hours not one u can not go to 2 or more shops within an hour and walk back to your car especially if u are old this is killing the town centre. The free car parks are full
Pedestrian areas vs busy traffic
Pedestrianisation and public transport
Pedestrianisation of high streets providing a more European shopping culture and experience
Pedestrianisation would be good, with free car parking on the perimeter of the town.
Pedestrianise more town centres, and focus on cafe culture businesses in that location. Encouraging traditional public houses outside of the town centre, reducing ASB. This would lead to an improvement in the fear of crime.
Pedestrianise town high streets.
Pedestrianised roads with more parking outside of the pedestrian areas. The problem with high street shopping in our towns is too much traffic and not enough parking.
People could feel safe to cross the roads in Blackwood and Caerphilly - speeding cars can do what they want as no one is going to catch them.
people need to be more aware of small local businesses, these need to be promoted more
People need to feel safe. I don't feel safe mixing in public any more.
Perhaps an all access shop might be helpful with experts on hand and online to give instructions/advice on a range of topics. A good hardware/kitchen shop would also help. There are too many coffee shops and restaurants in Blackwood
perhaps the rates system needs to change to be a % of takings rather than a standard fee which would encourage more people hopefully to open bespoke shopping experiences.
Plant more tree lined avenues & maintain pavements & car parks to make a more attractive environment Open more recreational venues Reclaim the sports fields, reinstate the cricket pitch & running tracks to attract families who will then stay to use other facilities
pleasant shop assistants for a start so that you feel welcome in the store. more pleasing to look at
Plenty of advertising, especially on the theme of seeing products and touching and examining them before buying
pop up shops free street markets

Possibly offer a venue that offers a range of facilities, leisure, hospitality and retail, possibly under cover, with both plenty of parking and good public transport links, where families can enjoy a good day out. Children's play centre, crazy golf, bowling, good quality shops including big brand names and smaller businesses. I don't understand why the retail units in Gallagher business park have never been filled. Is there a reason known for this?
Promote Caerphilly Castle more - invest in hotel / B&B in town centre and encourage more upmarket independent and chain shops. Create a café culture area with Castle views.
promote what the towns have to offer, more independent shops other than charity shops and bookmakers/takeaways
Promoting areas of beauty/parks & visitor centres/sports venues.
Promoting 'shop local', keeping the car parks free of charge and a loyalty scheme of some sort.
Promoting the physical amenities of the area but getting these then in turn to promote businesses in the immediate vicinity. Reminding people that supporting local high street shops who in turn pay council rates directly impacts on the revenue raised which stays in the area and keeps their council tax down. That shopping locally helps them reduce their carbon foot print. Reminding people locally of how they have enjoyed the local amenities during lockdown and those still require their continued support.
Promotion
promotional events; free parking opportunities at opportune times e.g. to promote seasonal shopping; quality retailers;
Provide a list of online services/retail based in the Caerphilly area. Support existing business to have online presence where possible.
Provide facilities where people can purchase fresh produce on a daily basis - e.g. indoor/outdoor markets with a variety of stalls/merchants - not just at certain times of the year
Provide online business incentives to local businesses to expand into online.
Provide support to landlords to keep empty premises in a presentable condition. Get the Welsh Assembly to build M4 relief road
providing something different, unique to Caerphilly. positive publicity that makes people know they are welcome in Caerphilly (diversity).
Quirky shops that provide unique / high quality products.
Rates rebates, more facilities such as public toilets
Redevelop Caerphilly town to attract more people
Reduce business rates . Free parking . Reduce planning permissions for any further out of town retail outlets .
reduce business rates in the early years - more places to meet and eat safely during the day time
Reduce business rates to encourage people thinking of starting a business. Help people who want to start a small business
Reduce business rates to maintain current high street businesses or provide some relief. Encourage businesses to work together e.g Shopping promotions.
Reduce business rates, provide more accessible parking
Reduce business rates, scrap parking fees.
Reduce commercial rates
Reduce my council tax payment.
Reduce out of town depots. Get rid of Sunday trading. Both of these affect the demise of town centres throughout the UK
Reduce rates and rents on commercial properties so that individuals can afford to set up and run a wide variety of small businesses, craft shops which offer something different to customers and make them want to shop locally. Make sure that the high street is well maintained, clean and easily accessible for all.

reduce rates to encourage small local providers to take up spaces making the towns interesting and vibrant stocking local produce and becoming a community again without needing to travel too far.
Reduce rents and rate s
Reduce the drugs and crime in the area with more policing and stringer penalties drive Crime and drugs out not provide it benefits and affordable housing to keep them warm !
Reduce the licensing of supermarkets and large on-line provisions (re-create market segmentation/specialisation). Impose 'packaging' taxes for business using excessive transportation and presentation labelling and packaging. Enhance marketing for locally produced material/products and their outlets. Cut rent/rates.
Reduce the number of Fast food outlets in areas and support small new businesses.
Reduce the rates to encourage more businesses to area
Reduce town centres to sensible sizes and convert the remainder to social housing.
reduce traffic pollution.
Reduced business rates an extortionate rental charges for shops
Reduced business rates and not allowing multiple businesses offering the same services.
Reduced rates, free parking, car free shopping zones
reduced rates, maybe means tested rates those who earn more/produce most waste, pay more etc
Reduced rents and business rates for independent traders. Fill empty units eg Crossways Caerphilly.
reducing business rates, offer start up grants for new businesses
Reducing rates for new shops.
Reduction in business rates, rent free period to encourage new shops to open and no car parking charges in council run car parks.
Reduction in property rents to encourage new businesses and free parking for visitors.
Reduction of business rates, especially for small startups. An empty property is neither providing rental income for owner nor rate income. Penalise out-of-town developments or refuse in the first place. Avoid financial tradeoffs for infrastructure in new developments.
Regenerate New Tredegar with lake for recreation and Tourism. Re-gather fishing, boating, electricity generation etc. Please put New Tredegar on the map
Regeneration derelict buildings within communities. Convert dead shopping centres into housing and community hubs but with a twist - more modern clusters attracting skills to the area with affordable housing. Artist areas. Make Caerphilly different eg market town and artists. Street art etc - suggest developing hub clusters that people can cycle or walk to are want to go to
Rejuvenate Caerphilly town centre
Removal of business rates completely for small local businesses. Deal with chains and national/multi-nationals differently, but provide massive support for small local initiatives. We need all high streets to have a butcher, greengrocer, baker, fishmonger (!), DIY, clothes shops, cafes, quality gift shop, children's clothes and toy shop, fabric/haberdashers/craft shops. We don't need a plethora of nasty cheap 7-11 hypermarkets, pound shops, betting shops (tax the life out of them please), and a host of very dubious shops that sell little, seem to have no customers but keep running nevertheless. We also don't need 5 turkish barbers in one town centre.
Remove parking charges. It discourages foot fall.
Rent and rate relief
Rental priced that don't cripple small businesses that are the backbone to local economy
Rents and rates are too high in blackwood many can't afford to open new shops or keep them open. Free parking should continue to encourage shoppers to the town
Rents are too high Business rates are too high

Re-opening the public toilets, free parking
Re-profiling town centres to include a mix of residential, hospitality (night time as well), and retails A better look and feel
Requires a Planning revolution with less corruption
Residents should shop local if the opportunity was there, instead of over spilling the area with bedsits, drug and alcohol addiction is alarming in this area
Retail park pleas
Retain parks are too isolated for many people to access. More affordable household furniture and DIY shops needed - less Charity shops. Cafes and good restaurants are always busy so keep them. Too many small businesses opening and closing frequently.
Retain the free parking that's been in operation during COVID. Enhance the appearance of our high streets.
Return of the past and let local providers flourish on the basis that of own initiative
Revamp areas of retail shops diverting from given empty shops to chairity shops and encourage enterprise more .
Review all High Streets and plan for fewer shops to be required. Encourage relocation to designated central/renewal areas of High St and use empty premises for housing. Identify underused/surplus 'community buildings' for shared use by charities/voluntary groups.
Re-visit the Cinema scheme, and use it as a draw for secondary business.
RI sca shopping area has generally done ok. Would like to see grants given to improve vacant shops making them more attractive to potential tenants.
Sadly I think the high street as it was is a dying habit. Replace with housing / cafe culture.
Safe area , good roads and infrastructures, equality and diversity , cultural opportunities, small buisness adventures , lower rates or deals for newbies , communications connections advertising.
Safe shopping experiences. Sense of bringing people together especially selling produce which is environmentally sensitive
Safer and cleaner streets
Science park on the old tar works. This will develop hi-tech jobs as Cardiff overflows, or becomes too expensive.
Scrap all parking charges reduce rates & capitalise on our tourist attractions & green spaces
Scrap car park fees.
Scrap car parking charges
Scrap parking charges permanently
see above
See above for businesses. For visitors, i think we do ok, maybe some more nice cafes in Caerphilly
See above. Adequate parking and good public transport.
See above. Low rents and business taxes on high quality, small enterprises that rely on a mixture of online services and face to face shop fronts supported by a tax on out of town parking and chains, with good parking infrastructure and transport links to the town centres
See Caerphilly Basin vision document - in particular, would like to see a hotel built on the land opposite castle (behind what was previously Specsavers) to entice visitors. Improve appearance of shop frontages along top end of high street eg. replace 70s shops (Iceland, JD Sports) with something more characterful, reduce no. of vacant shops, modernise Caerphilly indoor market, etc. Get old Manchester House building refurbished ASAP, it is a major eyesore.
Shopping locally puts the heart back into communities. Affordable rent on business premises might encourage this. What about encouraging local markets? Even if they are occasional farmer's markets or seasonal. Good coffee shops and community hubs also attract people.
Shopping reward schemes / free car parking / reduced public transport fees / more dog friendly businesses

Shops back, Next, Marks etc
shops being able to open later with christmas coming up
Shops should be bright cheerful and easily reachable
Slam out of town and online retailers with high council taxes and use them to subsidise the high street. Make high streets more accessible through better, later public transport and improving the environment.
Small businesses widening their skill set and engaging more online Greener shopping options
Small electrical shops, ironmongers, hardware shops
Smaller individual businesses
Sounds good in theory but Lockdown highlighted that Caerphilly is the poor relative. Most things people in Caerphilly needed to access were outside the area.
ssmo siopiau tre caerffili yn werthu lawer o nwyddi. SDIM BYD AR GAEL. dim cigydd.greengroser,iron monger. mae mwyafrif o pobol caerffil yn gwith mas o'r ardal. tan cyraddon nhw nol o gwaith dyw siopiau ddim ar acor.rhaid.creuswyddi yn yr ardal neu gad y siopiau yn prhau ar agor tan hwyrach yn y nos sdim arian da pobol caerffili i wario. <b>The shops in Caerphilly town don't sell much in terms of goods. THERE IS NOTHING AVAILABLE. No butcher, greengrocer, iron monger. The majority of the people in Caerphilly work outside the area. When they arrive home from work all the shops are closed. Need to create jobs in the area or let the shops stay open until later at night. People in Caerphilly don't have money to spend.</b>
Start reducing the rest of Council rates and rents so people can afford ever but that will never happen
Start up grants - in the future for new enterprises
Stop allowing so many shops to be used as an obvious front for money laundering activity
Stop charging people to park in the high street. Pedestrianise the high street, but provide plenty of parking. Try to attract different shops and businesses, more independent businesses. Lower business rates.
Stop charging such high rents Free parking
Stop closing pubs, restaurants , gyms, etc and allow people to take responsibility for their own health.
Stop filling town centres with flats - we need good quality local independent traders who can offer a range of products people want coupled with somewhere that people can meet cafe bars and somewhere for entertainment-support for local cinema
Stop parking charges and make parking more accessible.
Stop pay and display
Stop putting up mixed-messaging signage warning of the 'perils of the covid' while trying to get people into towns! It's laughable! I'd say reduce rates but you've got no control over that; the clowns in the Bay do. You could have promoted tourism but there's nothing left to attract tourists to the areas you've allowed NRW to run roughshod over the forested areas and tear them down because of 'larch disease'. Going for a walk in the countryside is now tantamount to going to a warzone; it's depressing in the extreme. The borough is depressing in the extreme. I've lived here most of my life and I have never felt such despair for the place, I really haven't. Not with you lot in charge either.
Stop spending all your money on Caerphilly town (flower baskets). Have a look at the % figures. You have wasted vast amounts on Bargoed. Blackwood in olden days was the hub of Islway, you have blown it big time!
Stop the emphasis on edge-of-town commercial developments. Provide grants for changes of use of unused shops etc. to housing.
Stopping supermarkets selling certain products and tax them to the hilt. Cheap supermarkets have killed the town centres.



Street market
Street markets for small businesses? Lower rates for businesses to set up. I think the green agenda needs to be explored further with regards sustainability and refill shops etc.
Strong leadership and provision for a healthy maintenance budget
Subsidised rents on empty commercial properties to encourage occupation. Free parking is vital to keep numbers up
Supply a car park which people can use. Business will adapt to change of buying habits if the council supports in business rates.
Support for high street shops to move online. Help to equip them with the skills, tech and support needed to continue as a business in the current climate
Support independent businesses so that the town centres offer something unique.
Support small businesses to have an on-line presence and develop click and collect schemes.
Systemically supporting the growth of individual shops and businesses in the high streets of small towns (and villages) without the presence of chain stores and especially multinationals. If people want these types of shop they are far more likely to go to large town centres where there are numerous choices anyway. Regenerating the local shops will not be achieved by leaving it to individuals trying to make a go of it, as the failure rate would be high and Council money would be wasted. Instead, research into what facilities and services the local people want on a day to day basis rather than specialist shops, then offering initial start up assistance to people wanting to fulfil these roles would be far more effective. For example, the research identifies that people want a wholefood shop, greengrocer, hairdresser, homeware store, independent bookshop, so the council (not a consultant) produces a local plan advertising that there are grants available for anyone wanting to provide these services (either a private business/working for the council owned service). Planning permission is such that it can't be used for any other type of business than the one specified. Local people are then reminded that there is a comprehensive range of shops offering what the community have said they need on a day to day basis, and this is a way to reduce carbon footprint and emissions for the county. As it becomes established other beneficial independent businesses which help the community, such as building societies, solicitors, café's and so on will be attracted and flourish. Increasing the activity in a given location will also assist those existing businesses which have managed to survive already, and the hub will become a more inviting place to visit. Hopefully it would create a virtuous circle not only for the local economy, but for the environment and in empowering individuals to contribute to reducing global warming. I think that emphasising the impact we can all have in this way from the initial consultation onwards would be crucial in its success. If a pilot scheme proves it is a workable solution, this can be used to showcase the project to others interested in becoming involved in similar projects elsewhere in or out of the county.
Take control of buildings in Pontymister area that have been neglected and are an eyesore to visitors. Someone needs to take responsibility for Tesco pedestrian walkway just before the river bridge which is badly overgrown and littered.
tax incentives
That will be a very difficult . Maybe more use can be made of Caerphilly Castle, with more music events or "Big Cheese type Weekends". The sports facilities at Ystrad Mynach & the rugby pitch in Caerphilly could also be used for rugby or football matches, possibly Welsh Rugby "younger teams" against their UK equivalents".
That's a difficult question. Our towns, I live in Bargoed, doesn't have enough businesses of different types. We have too many hairdressers, barbers, nails bars and not enough shops selling useful things to get by day to day. We would not buy online if we could shop locally.
That's a good one! who knows! Towns like Bargoed where i am from need radical action. Half the town needs to be knocked down and reconfigured mainly around the Square and half way down

the main street the rest needs to be turned over to housing. We have to get real and appreciate that retail has changed forever lets get smaller but more Relevant and exciting.
thats why you have Bussiness mangers to sort out that problem
The 'face' of the high streets needs to be welcoming not boarded up. It seems only charity shops can 'afford' the rates.
The answer to that needs a smarter brain than mine !
The Castle is a big attraction to encourage visitor - more men's shops for over 60s and shops for older folks in town.
The crafts and activities completed by disadvantaged people in out of the way units could enhance our high streets by being visible and valued. They could encourage people to pop in to do pottery , art, drama etc. The participants could then informally support as well as gain a new activity themselves and reduce isolation for all
The free parking you are implementing is a great start. Make the high streets in some towns different. Common complaints amongst my friends all over Wales is that it doesn't matter whether you are shopping in Blackwood, Neath or Bridgend (or even Cardiff, Bath or Swindon), all the shops are the same. Caerphilly could focus on making it a hub of unique and different shops that encourages people to come there as they will find something different not at other shops. Emphasis the environmental factors and encourage places that are meeting that agenda with make and mend shops, etc. If the council focussed on a specific area and then went all out to lead the field in that area, this could be good for the local economy. Also need to be better at publicising what we do. Only seem to hear bad stories about Caerphilly on the BBC a significant push on more positive news stories. Again, unique things that catch the public eye and imagination. By working more closely with business perhaps we can look to be more dynamic, proactive and bold and less institutionalised and staid.
The Internet is killing our high streets, perhaps quality shops would attract people and businesses
The only future for town centres is non-retail. Online before lockdown and covid was the future of retail, it is pure nostalgia to try and resurrect high street stores. Evening and nighttime events council sponsored might help
The pandemic and local restrictions really highlighted that unless you were doing DIY or needed a haircut or a kebab there was nothing else to do. No big retail chains, no clothing outlets other than supermarkets. There are retail units which were built a number of years ago and have remained empty but yet we still build more. Shouldn't we be engaging with big chain stores to attract them to Caerphilly as part of new retail developments? Planning department need to stop granting permission for kebab shops, hairdressers, barbers and bookmakers.
The town centres and high streets are shocking. The main town of Caerphilly for example, I grew up in the area and it was a vibrant shopping centre, I lived away for many years and on my return was thoroughly shocked at how down trodden the main town in this borough now looks. High Streets thought the UK are suffering closures but within the Caerphilly Borough I see no hope for the high street. Pretty much all the major chains have left, I don't believe it is possible to attract any major chains and without the hook that they provide to bring shoppers in then the small businesses won't survive either. It would take a massive programme of change to entice any quality businesses. I don't believe CCBC has the ability to do that.
There is a lot of talk about revitalising high streets. The pessimist would say this is a non starter. However, given that investment is the name of the game, then you have to think how to do this from the off. The main reasons that people buy online are the so called convenience of being able to do this from home. All very well if you like constantly sending stuff back in the post. If you're trying to create vibrancy in high streets then make it feasible to attract new businesses (start ups etc) and have clear ideas about what kind of high street you are trying to develop. Make the environment one that people would wish to gravitate to (the French are quite good at this). Develop an environ that is conducive to visiting. Variety of shops is a given. Street layout is paramount (this doesn't necessarily mean pedestrianisation, which often means deliveries to

premises suffer, but careful 'control' of traffic flow). Build a strong argument for major retailer to consider moving there. Limit the amount of 'repeat' businesses. Lower rents to attract niche markets/business ideas. Last but certainly not by a long chalk least consult young(er) people. It's their future you are trying to build. A consortium of young people on your council wouldn't come amiss.
There is a major economic reconfiguration taking place and the impact of automation has yet to be felt. How can the council possibly pretend that it can anticipate the havoc this will wreak?
There needs to be no boarded up shops! Should council services move to the high street and become shops, and the council supermarket (head office) be closed?
There should be more focus on those offering personal experiences or uniqueness. Smaller boutique type shops and fresh local produce, not large franchises.
There will always be a need for high street clothing retailers, attracting a few big names such as New Look, Primark, River Island would encourage the younger generation into the town centres to spend. Technology retailers such as Apple only have a presence in major cities, encouraging those to locate here based on the catchment (in light of the improved transport links) would draw in people from neighbouring boroughs. A cinema complex would be welcomed, again, you have to travel to those. Household named restaurants and pubs with beer gardens (hardly any North of Caerphilly) would do well in the area, there's likely to be a demand after Covid. Attracting visitors and expenditure won't work if the bigger names aren't attracted, you have to attract retailers that aren't nearby / limited to major cities and support this with the infrastructure in terms of parking / transport / food & drink by overhauling some of the Town Centres, short term commercial pain for long term gain. Doing nothing is not an option and will lead to the town centres dying or becoming areas full of takeaways / "old man" pubs leading to obesity and general ill health.
They need to be attractive places that we want to visit. Our flowers are beautiful but there few interesting shops or pavement cafes culture. New restaurants have appeared - let support them and existing ones to stay. What has happened to the hotel development in Caerphilly town centre ? Cost of train travel needs looking at. Pop up shops ? Reduced rates ?
This needs a young person "think tank" to ascertain what the future adults feel is important. Free and adequate parking facilities are essential to regenerate town centres. Reductions, permanently, in business rates to encourage small businesses.
Tidy up the area, and stop vandalism.
To attract businesses to the area it would help businesses if the business rates could be reduced on an increasing scale over a 3 year period
To be honest as a car driver one of my biggest issues about going to town centres is the cost of parking, some town centres are not easy to get to via public transport and as my previous note, it's not very cheap here and on times not very well co-ordinated - Buses/Trains we are getting better but still a way to go. I have been to Blackwood a few times during lockdown and the council has suspended the parking charges this was a good idea. Long term this needs to be looked at as with the change in shopping habits you will have to work hard to get people to come to Town, the lack of public conveniences does not help and if an area does not look prosperous very hard to get the people to come and enjoy the experience. Lots of closed shops are not good. Maybe you may have to look at your business council tax charges to encourage more business to set up and the help existing ones thrive. Difficult times and a difficult question to answer having spent time in France so many people shop locally over there and shops such as bakers, grocers, butchers seem to thrive.
To make the town centres 'pedestrianised' and free parking
To reduce rates on vulnerable business
Town centres need to become leisure attractions in themselves ideally offering a variety of attractions ( some of which are already present ) ; places to eat , unique shops etc . Narbeth is a good example for towns of a certain size to follow.

Town centres should be interesting places to visit with a variety of shops, community and art facilities. High streets need to be clean, accessible and safe to encourage visitors and businesses. Modern and sustainable public transport is essential.
Town centres will become more about experiences than retail: restaurants, cafes, festivals, brand experiences, leisure activities and gaming (escape rooms, etc). Much should be made of galleries, historic buildings, and the stories of the past that make each town centre unique. Is there a business that has been going for 100 years? Give it funding to hugely increase its presence online, on TV, in magazines, etc. Let's make them legendary so people come from far and wide. At the opposite end of the spectrum, help new business to grow. How about a three month new business "pop up" season where empty shops are temporarily used as showrooms for new business at no cost? Maybe some will grow enough to be able to open a permanent shop. Denser housing should also be considered in town centre locations. This would likely be met with some resistance to begin with but has the benefit of increasing footfall in the town by creating places where people can live, work and play, as opposed to suburban housing estates where car use is mandatory.
Try cleaning the areas up first.
Try to make shops rents affordable to prevent empty shops
Understand post COVID it would be difficult to attract large retailers to CCBC in the short term but we need a cyfarthfa retail park
Unique and various retail outlets - free and easy to use parking - with illegal parking eliminated - possibly traffic free shopping areas with cafe style pavements
Unused shops could be converted into residential. Free car parking. Good quality shops - rates incentives?
Use high street shops for smaller extensions to these out of town shops ie B and M, Poundland, as a lot of people need transport to get to out of town shops. High street needs to be available for us all
Use of empty retail units to provide a mix of housing and retail units combined to invigorate and revitalise our high streets. it is the only way forward. eq
use the shops we have that are empty
Use your old buildings and their architecture and different colours to make them attractive. Do not make the mistake as Newport, to ignore the beauty already there and build modern that looks cheap and unattractive. Beauty will draw people and a lower cost to begin with. Offer shops etc much better than out of town, and easy to get to by bus
Utilise social media to promote businesses
Variety of shopping products / shop types.
We don't want visitors while Covid exists in UK More online business to be honest and efficient China is taking over the world and we are allowing it to happen with unsafe products, poor standards and lies
We have too many 'superstores' who offer free parking when if you want to go to our local shops you have to pay for parking - this is such a block to local shops and they suffer as a result
We know online shopping has a major influence. We must look to those areas that people opt to visit and compete/identify attractions. Pavement culture, click and collect event.
We need good shops selling Welsh produced items.
We need local shops which are responsible, ie more clothes shops, coffee shops in Caerphilly. There is nothing for a shopper other than the castle. The Council needs to invest in small shops, so people don't shop the internet, needs more appeal
We're unable to fight the rise of the internet, ensure businesses know what to do to trade online as well as physically. Better hospitality industry
What about small retailers as in the past - butchers, baker, etc, linked to local agriculture. Bring local commerce back into the local area

Whatever shopping habits - there is no need for empty shops, boarded up with an unattractive appearance. Floors in empty shops are knee deep in unwanted mail and flyers
When Caerphilly was the first regional lockdown, where were you able to go and shop (non grocery) for clothes, shoes etc. There is no major retail park for example Merthyr or Spyttt Newport. Caerphilly town centre needs regeneration there are a few nice shops, need to attract some more. Small independent retailers sharing shop/space?
why are they needed??
Why doesn't Caerphilly council contact Eon Musk and offer to help him build a battery factory for his electric car in South Wales. I understand that he is building one in Germany, but what's the harm in trying. Lets think big. How about attracting more electric car manufactures to the area. Its the future. How about expanding Cardiff airport to become a space port. Caerphilly could offer support services. Wales has everything here to prosper. We just need to go out and get it.
With Covid we do not want to encourage visitors
With many of the large national retailers going out of business there needs to be much more of a focus on encouraging local businesses and independent retailers to set up on our high streets with the grants/loans they need to be able to be sustainable. Otherwise our town centres are very quickly going to become ghost towns, even more so than they currently are.
Work with other local authorities
Yn lle gwerthwyr (retailers) hoffwn weld y siopau gweigion yn cael eu defnyddio gan ddarparwyr gwasanaethau eraill, fel eu swyddfeydd efallai. Credaf y daw gwerthwyr eraill er mwyn eu cefnogi. Unwaith eto mae angen sylweddoli bod pobl wedi symud eu siopa i'r farchnad ar lein oherwydd angenrheidrwydd, felly does dim galw am siopau stryd fawr fel yr oedd. I'r perwyl hwn mae angen llenwi'r eiddo gweigion gyda busnesau gwahanol. <b>Rather than retailers, I would like to see empty shops being used by other service providers, maybe as their offices. I think other retailers will come in order to support them. Once again, realisation is needed that people have moved their shopping to the online market because of necessity, so there is no demand for high street shops as there once was. To this end vacant properties need to be filled with different businesses.</b>
You can't really attract folk to town centre - you either want to go or you don't
You have to many old building that need investment and refurbishment works on them, before you can consider putting businesses in the premises.
You need to increase footfall to encourage new retailers. Crickhowell have a very successful scheme where locals are encouraged to shop in the town and spend at least £5 a week. There is not an empty shop unit there.
You need to support local business Blackwood is dying on its feet
You want the kinds of businesses that can't be replaced with online services. Examples include car maintenance & laundry services. The most self-defeating thing town centre shops do is to close in the evenings, when their most affluent customers are no longer at work. They would do better to open from 11-7 or 12-8. Attracting a population of office workers may also help.
You'll never beat the internet so stop trying.

## Q40 Education – what's important?

(No kids so no comment)
1.Grants for schools to better technology to close property gap. 2. Improved internet conections/ access in schools 3. Better appreciation for teachers for their hard work
a choice of schools
A curriculum which provides skills for the jobs we need in the future. The current curriculum is too broad and does not provide the skills needed by businesses. There should be an increased focus on technology - coding, software development, app development etc. These are areas where jobs would increase prosperity, not maintain the status quo.
A full time head teacher in all schools eg unlike the twyn run by part time head ( unbelievable)
A good education for every child, no matter their background, ability, colour or disability - we owe this to our children, they are the future.
A good education will provide the future generations of residents.
A good quality education
A good school rating and good nurseries.
A good standard of education provided in all schools
A inclusive and structured programme of leaning so that every child is able to reach their true potential
A mixture or both modern and old subject, with more emphasis based on science
A much much much much more modern education system which is not based around industrial ideals. Our children are not leaving school prepared because education systems are failing them ....
A qualified teacher in every classroom, our children deserve the best education possible at all times
A rounded curriculum that suits the workplace
A safe kind environment for my children. With teacher who want to be teacher because they love the profession not because it's good holidays and pay
A school that feels part of the community, driven by a head teacher that believes in the community spirit. Unlike our local school - Tir y berth.
Accesible Welsh language edcation in Bedwas, Trethomas and Machen! Investment in MFL education. Get schools more incolved with local sports clubs. Bedwas high actually made its part funded WRU officer redundant pre-pandemic.
Access to fast broadband to enable current technology. To tackle mental heath for our learners and to support teachers to implement the new curriculum.
Access to great teaching with safe and secure school environments that embody diversity and give children access to up to date resources ( IT etc ).
Access to technology at home. The children all have phones, consoles etc but don't know how to use them to access education - the schools should all put out home learning in the same way, using the same software
Access to technology for all students
Access to the internet and laptop/Tablet/PC - remote learning has become the new way of learning. lots of people can't afford internet access.
Accessability of educational establishments, qualified and conscientious staff and maintain of teaching authority
Accessible
Accessible education for adults..there isn't any
Adaptive learning, the opportunity for blended learning for those in sixth forms as this will prepare them for University

Additional support for children with disabilities
Addysg Cymraeg <a href="#">Welsh education</a>
Addysg sydd ddim yn defnyddio profion ac arholiadau. <a href="#">Education that doesn't use tests and examinations.</a>
Adequate schools places provision
Adequate staffing with well-trained teachers. Focus on vocational skills that lead to jobs and give students information about "how likely they are to get a job in their chosen field." (e.g. discourage art and music, encourage STEM subjects). Note the different circadian rhythms of different school ages and allow older teenagers to start their school day at a later time
Adult and further education provision, with courses for apprenticeships. Keeping smaller school viable.
Adult education (NOT basic skills)
Adult education opportunities
adult learning would be great!
After school education. Schools have time which can be used
All aspects of education are important
all children are given access to a wide ranging, interesting and relevant curriculum that encourages learning to take place at their own level
All children should have a good education which is well supervised and delivered.
All I hope is that the various programs do actually raise educational standards and produce the people with the skills this country needs, and stop us from bringing skilled workers from countries that can ill afford to lose them. If it was not for immigrants coming to this country to fill in the skill gaps we would be in a mess, this country does not produce the skilled people it requires because of its poor education system.
All I see is schools being closed new ones being built and houses then built on the old sites, rather a bit of moving the pieces around a game board, any real improvement seen yet?
All levels of education should be easily accessible
All of which requires planning and investment which should continue. Similarly, always reviewing in light of current market trends. Note should also be taken in regards to the aging generation. The baby-boom generation of the 60's will require additional support in terms of health and activities. Both of which should continue to be made available and accessible.
All pupils have access to education but not at the detriment of the local community and green spaces
All schools in Caerphilly should follow the Machen Primary / Junior school. It's all about the people in charge it's not about how much money you throw at the problem.
All students should have access to the internet
Allow students who want to improve their education to do so. This means providing opportunity for pupils who are not so interested in conforming to normal timetabled lessons, but would prefer something more interesting to them.
Although all my children have now left mainstream education I believe all pupils will benefit from improving face to face teaching experiences, providing appropriate levels of challenge for all abilities. The current emphasis on pure academic achievements so schools can be ranked is detrimental to the above, as those less able are bypassed, or even omitted from teaching streams to maintain a higher (artificially so) average grade for the school. More use must be made of vocational courses in schools than currently to encourage the less academically minded to identify opportunities for themselves when they leave the education system.
Ambition
An education suited to age, attitude and ability
An holistic approach for all learners.

Anything that helps decrease social exclusion. There's always a population of kids who are victims of poor parenting. it's important to prepare them to become employable. I am past the parenthood stage now, so I'm no longer a 'consumer' of education. I also feel very strongly that schools should do everything they can so discourage bullying. Children can be very nasty to one another - and to adults.
Appropriate accommodation for schools with access to outdoor space. Look at long term development for school provision, not short term as with proposals for Trinity Fields development.
Appropriately trained teaching staff
As a family, we have experience of children with learning difficulties being very poorly let down by schools and teachers, who are inclined to downplay problems they can't do much about and pretend they don't exist. There is a huge lack of honesty and acceptance of reality.
As a retired teacher of 36 yrs, we must look after all forms of education. The new Trinity Fields school is the correct one.
As a retired Teacher of Technology, apprenticeships and increasing skills in young people is important
As above: opportunities in the local community, rather than losing talent to neighbouring or other regions.
as far as i am aware all caerphilly schools are doing ok /well and again not to much for caerphilly council to do in my opinion as most of schools budgets should be at national level
As I am not involved in any way in education I cannot reply to this with any authority. Your question above should have reflected this as an option.
As we move towards the machine learning age, and many traditional jobs are set to decline / change / move offshore, suitable provision of appropriate non-academic skills provision must be substituted for the drive to university courses. The future jobs market will need more hands-on workers - in building, automotive, maintenance, personal service, caring roles. A continued drive for 50% of students to go to university will see the present trend of degree-qualified graduates having their aspirations dashed as they wind up in low paid jobs. At the same time their non-graduate peers will have been in satisfying work for three years and will not have a debt hanging over them. To achieve this Further Education colleges need to be expanded and the feelings of being "also rans" by the students eradicated. The provision of vocational courses needs to be expanded to fill the upcoming skills shortage. The reason I say this is I am a retired senior public service officer, who moved into further education on retirement. I have observed, as have many others, the dissatisfied stream of graduates with non-vocational degrees having the promises of the Graduate Premium fail when trying to get what they consider to be suitable employment. In the meantime their peers having had apprenticeships, or other vocational education, are successfully earning in satisfying jobs. Allied to this a re-adjustment is required in the public's, and government's, valuing of what are considered to be "low skilled" jobs, but are in fact merely low paid jobs, but with tremendous societal value - witness the newly minted "key worker" status during Covid!
Asking pupils before leaving school what they most want to achieve.
Attract top class teachers. Listen to students and parents views about failing teachers.
Balanced youth education without any of the current political correctness
basic skills training and development in the young; back to basic schooling to encourage respect for our communities; climate change awareness and initiatives to reduce future impact;
Being able to access education. Re introduce local learning hubs such as abertridwr and workmans halls to deliver courses.
Being in a safe environment and if this cannot be provided due to covid then online learning needs to be enforced.
better staff support



Better teachers and a lot less supply teachers in lessons for GCSE students in st cenydd
Better teaching methy
Bilingual Special Needs Provision
Blended learning approach shows it can be done, so maybe consider this going forward. More online training
Bring back Christian values. Teaching right and wrong, love and kindness
Bring back local Grammar schools. And enable the gifted to succeed
Building confidence and ambition in children
Buildings in good condition, equality of access to a good education.
Can't really answer this as none of my family attends any of the schools now. It seems as though a lot of older children from High School spend a lot of time in the High Street so what do they learn?
Children and teachers have space! Especially with the current situation and schools do not have space so therefore need areas in schools to be able to social distance and offer communities opportunities in high quality buildings to bring people together.
Children are encouraged, supported and encourage projects in nature for schools.
Children are well educated and provided with opportunities
Children enjoy school they are happy, enjoy learning, develop skills and gain experiences for their future, gain knowledge and can be emotionally resilient.
Children have and taught with up to date text.
Children have to achieve their maximum academically and to be healthy through exercise
Children learn best in classrooms which are safe, and where there is good behaviour. As a teacher myself, I think that it's important to tackle inappropriate behaviour in schools as soon as it arises. More support on a county level would be needed if this is to be achieved.
Children need a safe environment to learn
Children NOW are our future
Children receiving full time, quality education. Children having access to education regardless of backgrounds. Children self isolating staying at home and not out & about spreading this virus - keep them in school and keep it contained
Children should leave school with a good rounded education, not everyone will be able to go to University or want to but everyone should be able to read and write to a reasonable standard to allow them to get a foot on the employment ladder.
CHOICE! For all ages - people need the access to education that is right for them and this means access to a variety and the right to choose eg sixth form,, not over-focusing on Welsh language teaching
Class sizes are too big. School reports from 11 yrs up are tick boxes and lack any depth or real information for parents. Teachers don't know their pupils based on my interaction with them.
class sizes far too big and too many schools closed
Clean well maintained schools
Clean, outdoor spaces for the community
Collaboration schools, F.E., H.E, Industry, it is not just about a piece of paper
College and sixth forms which focus on the real needs of the community and the ability and likely chances to get a job
Community focused schools which include Community Education
Communication from the school to parents is essential to regulate how your child is getting on in school and activities they will undertake. I agree with the statement above. Breakfast clubs need to return ASAP.
compared to some schools that I have visited in Devon and France those in and around Caerphilly town are grossly outdated

Consistency of teaching and support provided - not all schools have the same opportunities.
Consistency, investment in IT provision
Consistent education including ability for children to be home schooled where necessary. better trainign in relation to the use of Teams for primary children and parents and facility to use shool IT tech in order for children to access online learning
Continue with providing first class education facilities for young people of all age groups l.e from infants upwards.
Continued face-to-face teaching for as many pupils as possible
courses that prepare students for jobs in sectors that are in need of staff less courses that have no end employment goals more careeres advice to help students decide what to train or retrain in more online learning
Critical thinking, teaching people to question what they see and hear.
Discipline and manners
Discipline and obedience in children
Discipline and order
discipline and respect
Diverse and inclusive teaching. Particularly with LGBTQ+ and sex education.
Diverse, blended education offered to all.
Diversity, which I think we have but also keeping our Christian heritage relevant in the 21st Century.
Do not shut local schools
Don't know - lost touch
Easy and safe parking for drop offs and collection
educate not only to secure a job but also to civilize the minds of students
educating the British and Welsh values and culture we should all be proud of our history and culture
Education and training is most important so potential employers will have a skilled readily available
Education for a lifetime
Education for all ages. 3 - post retirement age
Education for everyone
Education for everyone and bridging the gap between disadvantaged children and those that are in a position to easily obtain good education
education for the 21st century is not fit for purpose!! schools should be converted to education work training centres where they leave with a city and guilds not a GCSE only and outside practical work training
Education from cradle to grave we should never give up learning
Education from infants to adulthood learning new skills continually to keep up with ever increasing technological advances
Education is key for a better future which should include people of all ages being able to access it freely in their community.
Education is very important but I being a pensioner I don't get involved with schools
Education must be accessible to all. Education must be a priority.
Education should be allround - not just academic but social, physical and mental too - similar to that provided in private education
Education should be inclusive for all as far as possible. Technology provision needs to be addressed

Educational establishments with modern facilities. Reason is that the future economy for the area is dependent on a well educated society locally.
Educational facilities to me, include leisure centres and swimming baths. The already desecration of these centres and the promise of more closures would cause great concern as sport and leisure plays a big role in education and future of young people helping to eradicate the obesity problem which is common in today's society
Encourage and stimulate the young people so they are not lost to drug use and benefits system. Vocational education. So many young people have, or feel they have, no way to improve their situation.
Encouraging an interest and understanding in the environment and how young people can make a difference and why this is important.
Encouraging schools to offer a broad curriculum, a range of courses and subjects; eg technical, languages, leadership and entrepreneurial skills, to foster local employment
English language schools get better funding. Over recent years the majority of funding seems to go to Welsh language schools. Greater facilities at Ystrad college.
ENGLISH MEDIUM SCHOOLS TO BE MORE APPRECIATED
English medium schools to help our children in a global world and raise education standards so that we are not near the bottom of the PISA results
Enough resources for schools to be well run and offer variety of subjects both vocational and non vocational
Enough teachers in schools so that pupils are being taught by teachers not qualified in the specific subject
Ensure basic standards of literacy including digital literacy. Nurture interest in learning, self reliance and respect for others. Inspire interest in the arts Welsh history and language. Children and young people will then be able to adapt to the changes in society that will undoubtedly come in the near future.
Ensure staff are appreciated and provide online facilities to all schools
ensure that all our children are able to read write and communicate well when they leave school give them training for life not just to pass exams prepare them for the real world
Ensuring fair and equal access to high quality local education for all, including making all schools fully accessible to disabled children
Ensuring that students have opportunities to expand personal interests. I'm concerned that students are not having enough opportunities to learn craft subjects and music does not seem to be an important subject like it used to be.
Enthusiastic teachers who care
equal access for all
Equal education for all
equal opportunities
Equal opportunities for children with additional needs
Equal opportunities for each child, support for additional learning needs. Support for children from disadvantaged backgrounds.
Equal opportunities.
Equality for all and opportunities.
Equality for special needs children, funding for specialist training and one to one support
Equality of opportunity for every school child in Caerphilly Borough. And this extends far beyond the school building and classroom environment.
Equitable education for all children regardless of where they live or parental income.
Equity for all pupils - including disability

Every child should have the opportunity to develop skills that are suited to their abilities. Common sense is just as important as intellect. As a product of the Grammar school, I was lucky, but on reflection I feel that many children who did not pass the 11plus, were treated less well.
Everyone has access to learnings facilities - old or young.
Excellent standards within schools, childrens well being being a priority
Excellent teachers
Excellent teachers so that pupils realise their potential
Excellent teaching staff who can keep students engaged, interested & enjoying their learning experience.
Face to face teaching. As a parent who works full time, mainly from home, I am unable to complete home schooling as well as work, should any school closure be repeated in future.
Facilities, toilets, places to walk in fresh air, value for money, street lighting during the night
Fairness and support for all abilities
Fit for purpose schools and facilities to ensure good learning is provided.
Focus on future proofing core educational establishments, not eating money on expanding a school that is predicted to need further expansion in future, costing even more money long term.
for all students to have access to IT as this has been a requirement of learning at home
For children and students to be proud of the schools they attend and link well with the community, so Caerphilly can be proud of them
Free education for adults/mature learners. Opportunities for community classes
General education, money, housing, real life experiences and teaching.
Get kids in school ASAP Make them compete from day one Look out for demoralised kids, there might be a problem ie dyslexia etc
give more help to adult learners and those who would benefit from learning a trade
Give everyone a fair chance Better teacher support
Giving children a positive school experience. Allowing creativity and self expression. Teaching gratitude, savouring and focus through mindfulness
Giving children ambition and inspiration
Giving valley children real ambition - with teachers who also have ambition for their charges. Not easy but essential. Ages 11+ need to be encouraged at every step and imbued with a can-do attitude.
Giving young people the ability to go out into the world as well rounded individuals, well educated with a broader knowledge of the environment, personal finance, home economics, cooking good food properly etc. and the importance of family and friends. these basic things have been lost and we need to bring them back.
Going back to old fashioned teaching methods. My waitresses can't work out their wages without a smartphone! Taking a phone to school illegal, what a start!
Good Adult Education would be good - I currently travel to Swansea to access a course I need
Good all round subjects including the arts.
Good building stock. Pride in the schools pupils made to wear uniforms properly and show respect to the area they are in
Good education being taught in clean, safe environments.
Good education for grandchildren
Good environments and equipment. Dedicated staff. Sufficient funding. Vocational skills and training. Mentoring support to ensure bullying eradicated
Good Estyn reports
Good faith provision and not forcing Welsh as the only option that is invested in.
Good GCSE and A Level results

good preschool provision, well maintained schools with well resourced outdoor areas, respect diversity, strong inclusion policy,
Good quality consistent education
Good quality education in modern, fit for purpose buildings
Good quality schools and standards to serve the residents/The schools should be the please the pupils, not the unions, which is the case
Good quality schools will continue to be provided, this goes without saying. It is a real shame that we do not have our own FE provision, Ystrad Mynach college now being a part of Coleg y Cymmoedd. It is appalling that we have only this one facility for pupils who do not wish to remain in school 6th forms - and it is neither of particularly good quality or provide courses that are completely tailored to CCBC needs. The courses are meted up according to what CYC feel they wish to place in each area, and we as a county have lost out significantly over the last few years as a result. We also do not pay sufficient attention to the range or quality of post-16 work-based learning, and have both courted and lost a range of training providers that have been of very variable quality. This needs to be addressed in a way that it hasn't since the demise of 14-19 Learning Pathways (which in itself was not always of the best quality, but at least had a focus that allowed council consideration of the range of needs and provision within the county boundaries).
Good quality staff in a safe well-maintained school
Good quality teachers. Child led.
Good quality teaching and support to teachers
Good quality teaching, where my children are taught the things they will need in life so they can succeed. Providing excellent blended learning, as so far the online learning has been very poor throughout this pandemic. Ensuring that children are not held back with their learning just because not everyone engages with online learning. Making sure children are challenged with their learning and encouraged to become independent learners, in order to keep them wanting to learn so they don't become bored.
Good school curriculum . A good school teacher pupil relationship. A good parent teacher association so problems can be understood and resolved more quickly and effectively.
Good school facilities
Good schools
Good schools
Good schools of a high standard
Good schools with good standards of behaviour and good results
Good science and modern language teaching in all schools - these will equip youngsters with employment skills
Good staffing levels for small group teaching.
Good standard
Good standards of delivery
Good standards within well maintained schools. A curriculum which meets the needs of today's pupils and provides them with the skills for the future. Also a good range of extra curricular activities available on site out of school hours to enable pupils to explore a wider range of affordable practical learning opportunities than those provided in the school day.
good teachers
Good teachers and school buildings that are of a good standard.
Good teaching staff that feel valued thus providing good education
Good well run schools, open for longer hours and more sport and exercise based curricular.
Good teachers

Grammar Schools, People do not have the same Learning Capacity. Some (like myself) need to be helped along, while the others need to be pushed. It's a fact of life we are not all the same.
Great schools, colleges and adult education centres for all to access with the best education opportunities that is on offer
Gwella darpariaeth Gymraeg. Improve Welsh education
Have a policy of closing two Victorian/Edwardian/Neo Georgian schools to build one modern fit for purpose school
Have no children in education
Have no issues with schools
Having a job to go to at the completion of one's education.
Having enough money poured into our schools for resources, teachers and teaching assistants. Education is the core values of our future generation. I've always felt Education, Health and Policing need extra resources and money
Having good jobs for school leavers and graduates to incentivise students. Otherwise student motivation will decline even further. Without better motivation it will not be possible to improve standards of education.
Having seen my daughters go through various stages of education in the borough, I think the standard of education is very good largely, obviously adequate levels of funding need to be provided to schools to enable them to maintain the high standards and top rate facilities that comprise the best that a good education system can offer.
Headteachers must have the chance to decide on the correct way forward for their school according to the needs of the pupil
Help for secondary children with issues due to the fear of covid when they have had it
High level of online teaching programmes
High quality secondary school education, leading to high grades and therefore further education possibilities. Also, apprenticeships to make people fit for work.
High quality teaching
High quality teaching in line with the rest of the UK
High quality teaching with the right mix of physical education and wellbeing alongside academic subjects.
High quality teaching, without good teachers you can teach from an apple store and it still won't be a good lesson without.
High Standard at schools & discipline
High standard facilities that can be accessed by pupils
High standard of teaching and flexibility in working with learning styles. Very important to improve inclusion for all children and reduce exclusions especially for the most vulnerable children. Ensure that school management is in line with the values and vision of the LA instead of pupils and parents having a very different experience depending on which school you attend. Raising standards for children and their education. Ensure diversity and inclusion are taught to children and that schools improve monitoring and reporting in these areas.
High standard of education for all ages offering bi lingual studies in schools accessible from all areas.
High standards and better facilities
Highest quality education possible - this is the council's biggest challenge
Home IT equipment for underprivileged children, equal opportunity for all, more support for both higher academic achievers and lower academic achievers
Home schooling is the way to go.
Hyrwyddo'r iaith Gymraeg a'i gwneud hi yn rhwyddachi gael mynediad i addysg Gymraeg. <b>Promote the Welsh Language and make it easier to get access to Welsh education.</b>

I am out of touch with this subject
I cannot comment on schools as I am retired. I would like to see a variety of evening/daytime courses available for all ages.
I do believe if children have got a clean environment to working to learn then this also will make standard rise in Caerphilly
I don t know.
I don't have children, however it's most important to me that poorer kids are given better opportunities (support in tuition, extra curricular activities) and more encouragement and confidence in their ability.
I don't have children. I just want a population that is educated enough to fill all the roles needed in the economy and society
i dont have any young children so cant comment.
I don't have school age children. I moved from the area when my children were small and only returned once they had finished their education so I have no first hand knowledge of the education facilities in the area.
I don't know - no children.
I have no children in education
I have no children left in education so unable to comment.
I have no children so it doesn't apply to me
I have no knowledge of education facilities in Caerphilly
I have no thoughts on the subject - despite living close to Crosskeys Collage
I left school with nothing. It was expected because I lived in a council house, and my job was to make someone else rich. Via a Toolmaking apprenticeship I ended up working for De-Beers in there research facility in Ascot . I went from no Qualifications, every Qualification between Craftsman to BSC in Manufacturing Engineering . I passed their entrance examination and went on to work with Engineers that studied at Oxford and Cambridge. That's the power of education. It levels the playing field.
I think that schools should allow community services outside school hours and in the holidays, if the council is spending the vast amounts of public money on these facilities they should be available for night school classes, sports clubs and other community activities, this should be non-negotiable on contingent on them having the money spent.
I went to Caerphilly Grammar (now St Martin's). It broke my heart to watch a TV programmes where mother of pupils said it was a disgrace
I would like my children to be educated in a new building that is for for purpose instead of a tiny building with prefabs placed on the playground. This needs to be done as priority one.
i would like to see more vocational support fort for people who want to be carpenters,gas engineers,brickys,heating engineers,plasterers etc
i) Teachers and teaching methods - there is no substitute for quality face-to-face interaction between dedicated, professional staff and children/students. ii) An environment which is safe and conducive to children being valued for their own strengths and abilities. This must applies to the quality of the physical environment ( buildings etc) and a supportive classroom atmosphere. iii) Good school/college management supported by adequate funding and efficient organisation. The onus is on every education authority to provide the best for their young people regardless of where they live and their home background.
Improve the hard ware support to all school learners go to the laptop/ Chromebook manufacturers & strike big order DEALS on behalf of ALL schools in County.
Improved school buildings and quality staff. Introducing more sporting facilities, again, with quality coaches inside schools
Improving blended learning. It's been a shambles

Improving secondary school ratings
In light on covid (and before) establish a fair online way of learning with occasional in person rather than trying to get everyone back in school and entering an endless open/close. Much smaller groups half a day a week setting out learning at home surely should be in place, had since March.
include Citizenship awareness in learning to ensure the next generation become less self centered and more community responsible
Including practical things in the curriculum, such as cooking, good hygiene and finances.
Inclusion, excellent pastoral care for children and young people, culture of aspiration
inclusive schools ie no same sex schools, more support for children with mental health issues in school CHAMS waiting lists are too long
Inclusivity. Equality and more education about equality vs. injustices (e.g. Black Lives Matter)
Increase number of teachers.
Invest in ambition. Teach people about how the world works. Politics and money.
Invest in schools to maintain the buildings and attract the talent teachers
Invest in post school age courses to encourage older people to study/retrain. Offer courses that would benefit the community we live in.
Investment in a high standard of teachers, provision of technological services for children.
Investment in teaching posts.
Is 5 days a week important to 15+ year olds. Distance learning should be mandatory how do they ever transition to university and life long learning
it is important for blending learning of more than one lesson a day and support for the children who need it
It is important that children would get the highest level of education.
It is important that the children receive an excellent experience during their education. So much focus is put on targets relating to exam results but there is a lot more to be achieved by ensuring the pupils have good wellbeing and resilience.
It is important that the children who have missed so much education due to the schools closing have quality teaching and make up the time they have lost.
It's very important that children are given the best education possible. Maybe do some blended learning.
Keeping schools open for all ages, children fed properly, and taught in the right way to prepare them in life.
Keeping the kids in school. This year has been disastrous with entire year groups missing opportunities because just one or two pupils have fallen ill. Introduce testing to avoid this in future.
Laptops should be provided for every secondary student with access to broadband services.
Learning the times tables is very important and there doesn't seem to be enough emphasis on this
Less Advisors and more Teachers
Less kids hanging around outside
Less pressure of students to enable them to concentrate on their basic studies and do well in them. Also more practical courses and coursework
Less school buildings and newer, state of the art facilities
Less tests & more practical lessons. Less time sitting at desks too! We learn more when we interact with our surroundings!
Letting schools have more autonomy so they can judge the best approach for their school



Level up, fast track exceptional talent. Clamp down on truancy and antisocial behaviour. Teach personal responsibility and consideration for others, from an early age, and reinforce it among teens.
Libraries are vital. For me as an older person, with the time to pursue studies in local and family history, library facilities have proved invaluable over recent years. Staff have always been very helpful in helping with research and I feel that an increasing number of older people value this resource. Maybe older people are an underused resource in schools too!
Literacy and Numeracy and whilst welcome some integration of work online - try not to overload parents with too many apps and platforms
Lle yn y ciricilwm am hanes yr ardal a Chymru. Mwy o amser are 'gwneud' pethau - mae creft, celf, mechanics, gwaith metal a choed wedi i dod i gael eu ystried fel pethau diwerth. <b>Space in the curriculum for the history of the area and Wales. More time 'making' things - crafft, art, mechanics, metal work and carpentry have come to be considered as useless things.</b>
Local schools - not one big amalgamated school
Local schools with a good standard of education. More should be done to ensure there is more after school activities and clubs to support and develop young people.
Looking on the last couple of months a course in common sence which at the moment alot of students are lacking ?
Mae angen i Gaerffili parhau i anelu at sicrhau y safonau uchaf yn unol ag uchelgais cwricwlwm i Gymru. Mae gan Caerffili adran addysg hynod o gryf wedi arwain yn dda iawn gan swyddogion sy'n cefnogu'r ysgolion i gefmogu cynnydd acaedaidd a lles pob plentyn. Rhaid adeiladu ar hyn gan blaenoriaethu addysg mewn unrhyw cynllun ol Covid. <b>Caerphilly needs to continue to aim to ensure the highest standards in line with the curriculum for Wales ambition. Caerphilly has a very strong education department which is lead well by officers who support the schools to support academic progress and wellbeing of every child. This must be built on by prioritising education in any post-covid plan.</b>
mae uchod yn amlwg. mae fa'n mynd heb gweud. beth am addysg oedolion mae cyfleusterau hynny wedi diflannu dros y blynyddoed. does dim o gwbl yn y basn caerffili <b>The above is obvious. It goes without saying. What about adult education, those facilities have disappeared over the years. There's none at all in the Caerphilly basin.</b>
Maintain education during a crisis. Parents cannot work otherwise
maintain schools for children to attend without significant disruption. Fast track Covid tests for teachers/pupils.
Maintain the high standards achieved especially for SEN pupils
Maintaining standards
Make sure teachers are proactive and enthusiastic not out of date and not up to date with technology . Make sure school buildings are fit for purpose. One building schools don't work smaller school buildings spread out prove for a better environment
Make the most of the children being educated in a good standard school. and bring back RESPECT AND RESPONSIBILITY
Making our schools 'safe spaces' for pupils who don't quite fit in. Promoting all areas of learning, not just academic qualifications. Making social hubs in the evenings, maybe incorporating youth clubs to keep the young people 'off the streets'.
Making sure every individual child is pushed to reach their potential- don't let children stagnate in the sets they are originally allocated to
Making sure schools are supported with vulnerable children, ensuring specialist therapeutic support is available to deal with and process childhood traumas.
Making sure there is enough budget for every child to have good educational trips and the resources in the classroom
Management of youth and parents in and around schools. Good community behaviours

Maths and Technology. Computing and programming. Engineering. The psychology of drugs use. i.e. You really have to be pretty thick to do it.
Modern and well equipped facilities. Good education being provided to all pupils and not just the elite performers.
Modern buildings with high quality staff and learning materials.
modern well equipped PARKING safe drop offs - not cramming 400 children in to a school built for 150!!
Modernise school buildings... make them more 'green'
Money given to schools to invest in what they need.
More apprenticeships and jobs for young people
More attention on more practically focused activities for certain pupils. Some pupils will not be academic but can be very skilled in many ways. As an ex educator, I feel that there is too much pressure put on pupils and teachers to get results. Standards should not be only academic but should involve society having happy , adjusted young people with moral and social conscience, Perhaps Caerphilly Borough Council could initiate and persuade the Welsh Government to formulate an educational system which would be more skills and practical in basis! There are too many dis applied, truanting young people today because he educational system does not help them to achieve their potential!
More clubs and groups for children to assess. Get children involved in after school clubs like learning how to keep streets clean. Keep a vegetable patch. Talk about being green. Help elderly neighbours. Etc
More emphasis on well being than targeted exam results. More help for children suffering from trauma which stunts their brain development.
More extra curricular activities for able pupils. Stop making mediocre the goal for everybody in the classroom. The more able should be stretched properly instead of being allowed to 'coast'. Bring back a proper county grammar school to get high achievers places at 'oxbridge' universities.
More facilities at schools and for children to be taught in subjects that they have an interest in ie if a person wants a career as a mechanic he should be taught in a workshop not taught history of which he has no interest.
More focus on non academic courses for lower achievers. It's it all about going to university.
More homoes mean more schools required. Machen has private schools in totally unsuitable premises, no play grounds - stop Teachers parking in the playground, make them walk.
More individual based learning based around person needs.
More money needs to be spend on supporting school with online and blended learning. I know as a teacher in Caerphilly Borough that IT services has been poor. We desperately need more devices and have been waiting on an order since last December. I know many other schools share this frustration.
More money should be spent on school buildings so that school budgets can be focused on the pupils
More new schools with large grounds and sports facilities built within them
More support and opportunities given to those who do not learn well in a traditional classroom type structure. More Vocational learning opportunities. Additional support to offer exercise, health and well being opportunities during and after the school day. More education for the teaching staff of learning disabilities, mental health and challenging behaviour.
More support for schools from authorities. School heads have a vast amount of responsibility with ever diminishing authority. Consistency in approach from authority would be good.
More targeted education. My grandsons are not corrected when spelling is incorrect hence they don't recognise words they read. Education is so important to a good healthy society
More teachers and reduced classroom numbers.

more teachers. Smaller class sizes. Concentrate on the basics like reading and writing and social skills.
Most important is that the system allows pupils to reach their potential and encourage pupils to be well rounded individuals.
Most important to me is that students are not only getting good quality education, but also being supported by staff, especially with a rise in mental health challenges in young people. There isn't enough support in place.
Much investment for my grandsons in the education world
My Children are in University so this doesn't affect me.
My children enjoy their education and it sets them up for later life
My children previously went to Blackwood comprehensive! Upgrade the sites, buildings and facilities. Not everyone goes to the new school.
My education was a long time ago and I am not in position.
My experience as a secondary school governor for many years and chair of the school's exclusion panel showed me that much more help and support is needed for students from difficult family backgrounds
My grand daughter receiving a good education and lower crime in the future
My Grandchildren are fortunate to attend Ysgol YGwindy which is an excellent school
My son in SRB class I would like he more in encouraging learn on environment maybe trips to see nature
My wife and I don't have any children so a hard one for us to answer but what's important to us is that there are local education facilities that we can use for further study, recreation and learning should we desire.
Need to encourage aspirations, more uni/business involvement to make future options real to children. Careers advice not just for potential needs. Children being able to grow and be pushed in learning to excel rather than teachers spending time dealing with undisciplined children and well-being issues.
New school buildings don't necessarily produce the expected sustainable improvement in educational standards. Heads need to be given the resources annually to get the best results instead of directing part of the funding to unaccountable organisations eg EAS
New schools computers or tablets for all and a cheap Internet service then schooling could be done at home on occasions such as this
New schools less over crowding classrooms
No Children of school age, they would benefit from being taught the real world skills, when leaving school. Rent, Mortgages, Budgeting. It comes as quite a shock to young people, when bank of Mam and Dad closes for business
No longer relevant as children older, but would want to see schools in top tiers of grades achieved.
No one is excluded
No opinion. I don't have children.
Non assessed framework. Providing a vibrant curriculum which looks to a bright future of skill based work/trade to ensure children can be self sufficient. More skills around gardening, self sustainability, permaculture and forest schools.
None. I don't have children.
Not all kids enjoy their schooldays because they are not academic. More vision needed to for these kids (practical skills)
Not applicable as children have left education
not applicable as we have nobody using Education services

obviously learning and teaching, but especially after Covid bringing the school community together and helping youth believe in themselves particularly those who were disadvantaged due to lack of resources for on line learning.
Ok
Online education access for all. Support for underachieving students
Open the libraries to allow people a space to seek out self care and literacy
Our children are our future/ They must be given all necessary support
Outdoor spaces within the school grounds to encourage outdoor learning. Well qualified teachers and support staff. Good resources
Outlaw bullying once and for all
Overhaul of Lewis Boys and Lewis Girls schools as they are not achieving good results.
Parents should be prepared to contribute to the education of their children. Schools carry a heavy burden.
Permanent staff, not an endless stream of supply staff.
Personal development opportunities
Physical education, financial budgeting and environmental/climate change/natural history.
Plenty of teaching staff trained in special education needs dealing with high functioning autism in mainstream settings
Practical education sewing, woodwork. Work based things not all children are practical. My children (grand) for instance, couldn't sew, cook or do a simple thing. We taught them at home, they now have good jobs but surely these things should be learnt at school
preparation for adult life - eg help with financial management, ability to write accurately and innate motivation rather than apathy?
Proper schools with good facilities, enough space for each pupil inside the premises. The new Islwyn school falls short despite being recently constructed. Good teachers are essential.
Provide best possible school buildings with modern IT technology
Provide online learning tools and laptops for all children
Providing more deprived areas with much greater support and finance to improve schools, better and more teachers to drive improvement in the areas that need it most.
Providing the best education and opportunity. There are many more SEN/vulnerable children now than ever. Schools need support and more help eg counsellors to work with families so that they can focus on teaching while knowing their pupils are being provided with what they need.
Provision of high quality teaching to help those pupils who have struggled with online learning during the pandemic. Ensuring all pupils have the a range opportunities available to them going forward.
Pupil pastoral support, suitably maintained buildings.
Pupils learn how to think critically, have views challenged and debated. Schools should not push political positions or only teach one perspective. Free and open debate is paramount to ensure no one feels censored and so that bad ideas can be openly challenged without pupils feeling scared to speak freely, challenge and be challenged by peers.
Pupils need good IT access. They also need mentoring and interview skills to prepare them for employment opportunities
Pupils need objectives - goals and development opportunities
Pupils should be able to walk to local schools, this would promote a healthier lifestyle, g the hey are building less larger schools further away that require transport and has a negative impact on communities
Quality education delivery addressing emotional, pastoral and academic needs.
quality education. Lots of learning opportunities. Ensuring nobody is left behind.

Quality evening education
Quality of buildings. Play areas in schools for good and bad weather. Feeding facilities in schools
Quality of service
Quality schools and space to play
Quality schools particularly in more depressed area. Support to learners who do not have internet access at home which has proved to be detrimental to many during the lockdown period
Quality teachers. high attendance of pupils. Respect
Quality teaching.
Quality upgraded primary and secondary school buildings. Support to Tertiary sector.
Quality, learning opportunities which focus on all abilities and preferences not just academic individuals, links with local companies for on the job training or even better apprenticeships
Questions too vague... Very badly phrased
Raising children's expectations and aspirations and offering more support.
Raising the attainment level of our youngsters and giving them the 'life skills' to be independent, self-aware, self-efficient and fit for the work/market place. Giving them confidence, self-esteem and a 'can-do and prepared to do' attitude - NOT an attitude of 'entitlement' without 'commitment and effort'. But more so, a belonging to society not a society full of 'me's'!
Raising the levels of education - improved job prospects - less unemployment - enhanced life expectancy
Real emphasis on early years and primary education to ensure good foundations.
Realistic History lessons, reintroduction of Art, Drama, Music etc. to our classrooms. Promotion of equality issues.
Recognising exceptional potential
reduce classroom sizes to ensure adequate care and attention can be given to all students/pupils
Reduce my council tax payment.
Reduce rents and rates give them a chance no more beauty and charity shops we have enough
Reintroduce trades and practical skills such as needlework, woodwork, etc, music, art and crafts, to bring a more diverse range of talents and skills to the community for future local business and employment potential.
Remain concerned that we are not educating students to fit in with skill requirement of employers. We seem to be losing technical skills in preference for academic targets. More about strategies rather than old fashioned education
Remove Welsh and Religious studies from the curriculum, move with the times and provide better IT and science studies
Repairs to schools carried out swiftly (and taken out of school's budget) by council
Respect.
Retention of experienced teachers.
Return schools to normality with social distance measures implemented. Everyone states that pupils are falling behind but all I hear is people asking for shortened days and extended holiday periods, this cannot be beneficial to the younger generation.
Return to face to face learning. Support for students to catch up eg
Review 'adult education' and encourage more use of classes in underused community centres, etc.
Revive the process of ADULT EDUCATION - so many courses have been closed over the years, which not only provided useful skills training for those temporarily out of work, but also for the elder population provided help through social contact. Post COVID, PLEASE PROVIDE ADULT EDUCATION FACILITIES AGAIN!!!!
Safe and kind learning experience in schools
Safety

Safety, new technologies, healthy food and hygiene
School buildings that are fit for purpose. Ensure a blended approach and move away from number crunching statistical approach- not all young people lean towards academia . Also increase outdoor learning and physical activities to contribute towards both physical and mental wellbeing
School places available for children in the area, schools manned with enough staff to provide a good education, all abilities of children to have same access to a good education.
Schools are chronically underfunded and I know this from first hand experience. Don't bother building buildings that are going to fall down or fall into disrepair in a few years. Equipment in schools is poor and staff shortages endemic. The education system is not fit for purpose, particularly not at the moment, scarring a generation of children and turning them into maladjusted 'robots'. The state of repair of some schools, particularly outdoor areas, is absolutely shocking. Staff are stressed out of their MINDS and worked to the bone and have no time to create appropriate learning spaces for children. Provision in terms of materials is poor at best. Believe me when I say I know what I'm talking about. I fear for the next generation.
Schools fit for purpose
Schools have the resources to provide an education to every child, to support and encourage them to reach their potential. To have correct staffing levels with good teachers. Schools to have excellent operational support to achieve. Smaller classes, all children learn in different ways.
Schools must be open providing good quality education to all pupils at differing levels. Home schooling is not progressing childrens education as quality is not there. If blended learning is to be part of the future it must be invested in and of good quality to suit differing abilities. These are our Future Generations ..... how are we implementing the Future Generations Act in the COVID recovery/ Team Caerphilly strategy?
Schools need to offer a more varied curriculum not the fixed narrow choice that is now available.
Schools open 47 weeks for teaching move out of dark ages. Teach/offer more practical opportunities
Schools that are fit for purpose - clean, modern, that attract Quality teachers. Primary schools should be local, secondary schools easy to get to.
Schools that can accommodate the number of current and future students comfortably!
Schools to stay open and if they can't to run good quality lessons online.
Schools with enough staff to offer the right support to children& families. Improved services for SEN in mainstream schools.
Schools with space for increased capacity
Science, it is through science that we are able to improve our technological history. In the hope that we don't make the same mistakes as the past
Seamless progression through levels of education Education for all
Secondaries - plenty of money for resources
Small class numbers and a large variety of subjects on offer
Smaller class sizes and better funding for school
Smaller class sizes are important to me, to ensure that all pupils get the guidance and support they deserve with their education. I also strongly believe that Mental health and emotional support is essential to pupils learning in the current climate, and moving forward. More support staff, who can help identify pupils in need of additional support, rather than allocating labels to pupils such as 'lazy', 'naughty' or 'disruptive'.
Smaller class sizes more arts, music, drama & sport. Lots of adults have slipped through the net - let's improve their literacy and life experience
Smaller class sizes so teachers are able to give the level of support required by learners.
Smaller class sizes so teachers can spend quality time with the children instead of just trying to manage so many of them in 1 class.

Smaller class sizes. More all weather pitches
Smaller class, better equipment, laptops, I pads etc. Well paid qualifed teachers. Games and gym facilities. Our children must compete against the best in the world so we must invest in the best teaching methods to achieve this, espoeicially after Brexit
Smaller classes and focus on removing bullying from our school environment
Smaller classroom sizes
Smaller schools with top results - Caerphilly is poor education choice at the moment which means people more out of county. Grammar schools should be considered to help raise Caerphilly standards and attract a private school in the area or
Standards for teachers, literacy. No woke and brainwashing
stop relying on support staff to educate children, if teachers are constantly on long term sick or are not up to the job then employ someone who is. too much work is lost due to not productivity from supply staff.
Strong blended learning which will be required for some time. At the moment in secondary schools at the moment nothing is being done beyond putting work to complete online. Interactive zoom sessions as implemented at primary schools, colleges and universities to fully replace in person teaching should be a priority.
Strong F.E. links - pathways that students can easily see
Sufficient funding for schools so more teachers are employed with smaller class sizes
Support for blended learning
Support for disadvantaged pupils throughout their education in a joined up way to break cycle of low achievement
Support for schools, teachers and pupils of all ages
Support for staff and supportfor disdvantaged learners. There needs to be much more help to support pupils who have had ACE.
support for vulnerable and ensuring education is not effected
Support schools to crackdown on bullying and support those students who find it difficult to learn through standard education delivery systems
supportive, effective learning environment. it is important pupils know they have a stable, caring environment at school, with the necessary resources for them to achieve their best.
Sympatheitic teaching and getting parents more involved.
Talking more with individual schools to meet their personal needs as opposed to generally all schools
Teach children better life skills how to manage money, cook actual meals practical skills to help become decent caring people
Teach more local history
Teach the basics starting with respect
Teachers actually working. My neighbour has had 6 months sanctioned holiday this year yet still gets a pay rise. Appalling
Teachers have almost always entered the profession from University and have known little else. As with all jobs, without a change of purpose / direction, engagement can suffer detrimentally and teaching children for decades results in many teachers simply turning up to teach as opposed to wanting children to learn. Attracting young and ambitious teachers who ideally have a working knowledge in another sector / embrace technology is very important, ensuring the built environment and equipment is first class would be an attractor (conditions are as important as pay). Many schools are struggling with their budgets, head teachers are likely to be struggling with all manner of responsibilities and some won't be cut out to manage what is a small business given their backgrounds. Engaged and motivated teachers, state of the art buildings, schools promoting a balanced educational setting (not just theory, balanced with sport), equal opportunities for all

(girls can play football, not just netball...but aren't allowed in some school!) are key. Given the impact of home learning, it will also be important to assess the impact carefully when children return to the school setting, some will be left behind if not given the opportunity to catch up, that may mean keeping children down a year as opposed to setting them up to fail. Parental contact with the school has been non existent due to the virus, with the exception of one teacher, there has been no face to face contact from staffxxxx about my child's progress in 2 years (just a couple of phone calls, nothing pertinent about her specific progress). In terms of the demolition of the old schools, be great if local and reputable suppliers could be used..
Teachers need to be able to discipline kids today. I know so many teachers who face verbal abuse everyday. Kids under 16 should have a curfew.
Teachers teaching. Blended learning needs them at the end of a computer screen teaching a class. I am not a teacher and if they used their timetables to teach children would have access to the same teaching as if in school. To support this the most vulnerable families need your support on a means tested basis.
Teachers that can actually deliver a package of learning suitable for the learners to actually learn - go back to basics teaching learners how to read and write properly first before categorising them
Teaching children to respect others. To be polite and caring which not all children have learnt
teaching respect and discipline
Teaching the children having more support
That all children are treated fairly with the same opportunities and funding. Welsh medium schools or English should have the same funding and same opportunities
That all children can access education and have as level a playing field as possible. Also wellbeing comes before everything. I am an educator and question whether schools have been instrumental in spreading this virus. Health comes first! We should not put families at risk. Families have been terrified sending their children into a breeding ground for disease!
that all children get a flying start in life, free childcare from the age of 2 for ALL not postcoded areas or areas of deprivation
That all children get the very best start in life .
That all children have access to the tech they need for school
That all pupils are given the opportunity to a fair and night quality education.
That children have access to good standard of education and opportunities which widen their horizon and make them think longer term. Need a focus on vocational courses a some trades are in demand.
That children have face to face education full time
That children have plenty of face face learning
That children leave school literate and numerate, well mannered. That disruptives receive a quality education outside of mainstream. That further education is re-instated ie languages, craft, IT
That children receive an education that is meaningful and sets them on the right path for the rest of their lives, whether that is an academic or vocational path. Too much emphasis is put on teaching children to pass exams, which is wrong for the child and wrong to judge schools on. The curriculum should encourage children to develop their skills and their passions in whatever they want to do.
That children receive good quality education in buildings that are fit for purpose. For me personally, I would like to see more local Welsh language provision. Children from Llanbradach, Bedwas, Trethomas and Machen have to travel by bus to their catchment school in Ysgoly Castell. I wonder how many parents are put off applying for a Welsh school because they either have to take the child to school themselves or when available put a 3 or 4 year old on a bus to go to school. For many parents it might not be an option to transport their child to school until they become school age
That children's educational needs are fully met. That children receive nutritional school meals.



That each child receives an education by a method that suits them.
That education is available, accessible and relevant for all age groups, incomes, and abilities because we can all learn something and we never stop learning
That education meets the needs of all at every level as education is the key to improving prosperity of everyone within the community.
That every student disabled or not are given the chance to learn in a school or college that is suitable to their needs
That everyone has access to the same learning and opportunities. Being from a low income family, I took advantage of the library services during my academic years and still do!
That EVERYONE is treated equally and all children have access to the same things
That it is of same standard as other education establishments in neighbouring boroughs
That my children are given the education they deserve whilst being treated fairly and with respect
That our qualified students can gain employment in profit making businesses locally.
That schools are fit for purpose and that every child has opportunities
That schools are fit for purpose/ offer equitable opportunities to students in this area compared to other parts of the nation
That Teachers are paid more and not treated as 'child minders'
That teachers can teach and control their class
That the children and staff are same
That the children have a decent education, not solely based on exam results. Not all kids are academically minded
That the children have all the right equipment and books and enough one to one teachers
That the kids go to school 5 days a week 8.30 am - 3.30 pm Not 2 pm and forget inset days
that the schools and college buildings are maintained to a high standard to encourage students to attend and to give staff a great boost. A badly maintained building is so discouraging and I speak from experience
That the schools have funding they need to be able to provide the best learning environment
That the standard of education is high. That the teachers employed are of the highest calibre and willing to 'go the extra mile.' I think it is important to ensure that children, even from the poorest backgrounds, are inspired by education and that they all have aspirations to realise their potential.
That there are plenty of Welsh speaking schools
That they are treated fairly with equal opportunities. Some children will need more help than others but deserve to have the same opportunities. My nephew may be on the spectrum, he's 4 and has spent much of his school life sent home because he can't play/isn't listening/disruptive etc he's missed out quite a bit and those early years are important. They have applied for assistance but the process is very long and tedious. There are lots of kids like my nephew, schooling needs more people qualified to recognise and deal with children like him. The service is stretched and needs more investment and support so that these kids don't go so long without help and potentially fall through the net.
That those who are from underprivileged backgrounds are not held behind because of technology poverty, food poverty, cultural poverty and more.
That you are motivating the right pupils and not putting square pegs into round holes. Yes motivate all but we can't all be Albert Einstein.
That young people leave school with qualifications that the local employers require. The ability to communicate especially verbally is of utmost importance.
That it is available, consistent and accessible
That pupils are encouraged to speak fluently with good English. Each Teacher in every class can play a part in correcting bad grammar. That reading is encouraged despite hi-tech. That respect is taught and good behaviour

The 2019 P.I.S.A. report showed education in Wales is the worst in the UK - again, stop giving priority to Welsh medium education. Promote English medium schools
The ability to give every child the tools to achieve the best they can
The care of school buildings is a huge responsibility so that pupils have a clean and productive environment to learn in. Making sure pupils are fed properly during school time is another priority. Making sure pupils are taught the right classes for them to prosper in life.
The Council are spending a fortune on 'new schools'. Bricks and mortar and coloured cladding do not make a good school - that is just a veneer. It is the teachers that make a school and perhaps there should be a slight change in direction here.
The current performance of secondary schools in the area is very poor compared to those in more prosperous areas of Wales (e.g. Vale of Glamorgan). The removal of 6th form in local schools was a big mistake and this should be reinstated.
The education of 4 - 16 year olds.
The education sector is trained and educated in what is correct to eat (5-a-day no added sugar foods etc); that they demonstrate their own healthy lifestyles as part of their employment; receive assistance to improve health as necessary; and finally are now prepared to teach the same to precious school children!
The learning environment needs to be a place where students want to be and can feel safe, structurally appealing and within their locality. Opportunities for physical activities/lifestyle should be widely available and of the highest standard. Schools should receive adequate funding to keep up with technological advances.
The most important thing is for your child to have good teacher. You can have the most amazing schools but unless you have a good teacher they are worthless. Unfortunately, teachers have so much bureaucracy to follow and to meet so many different objectives that they have lost sight of the basics. Reading, writing and maths! We need to go back to basics in this area. Also, children's well being is of the utmost importance. PE needs to be given a higher priority in primary schools, not only is exercise good for your mental health, in an era where obesity is rising it is also good for children's physical well being. Every primary school should have a dedicated PE teacher. I'm not a teacher myself however from what I understand teachers have planning to do every year, this always amazes me as children of a certain age need to learn the same things each year. Surely if Wales or even at Caerphilly level appointed a 'planning' manager for each year group at primary level this would save hundreds of teachers hours of planning time. This plan would then be sent out to each teacher. Each year group in Wales/Caerphilly would be following the same plan and have a similar level of education. I understand the pressures that schools are under but I have been really disappointed with the level of learning provided by schools. Also, no thought has been given to the fact that a lot of parents work full-time and are unable to both work and be a home teacher. Schools need to do more online face to face interaction.
THE most important thing to me is that parents have a choice and a say in how their children are educated. Alarming, local councils are dictating how and when children receive sex education and education relating to 'diversity'. If humanity is to be truly diverse then it must be accepted that the freedom for some of us to reject changes in education policy should be respected or, at least, properly debated. The concept of Government by consent has been replaced by Governance by decree and this is very worrying.
The planning team & the education team need to consider the councils GREEN pledge Only expand on brown field sites - green field sites should be protected from development Sport & leisure provision is important and should be protected for Future generations
The quality of education as a lot of schools in the Borough are not in the green category. Also taking on board young people's views and developing a curriculum for life.
The quality of teaching and facilities
The schools curriculum is set and you have little control over that but ensuring that children have mastered the basics of reading, writing, mathematics and IT use is fundamental. They also need to

know about managing their own resilience, wellbeing and ambition. However, education is not limited to children and in many areas it is the lack of education of the parents that holds children back. What are we doing to address the lack of education of failed generations?
The schools development over recent years has been good.
The standard of education
The strength of the school team and a collective ambition
The the leaners can get there. Make sure transport is working (many instances where busses drive past or run late). During lockdowns maybe increase IT provision in libraries.
There is a lack of discipline in schools and this needs to be addressed. There are few opportunities for pupils to access extra curricular activities.
There is not enough discipline in Schools & FE colleges these days. I feel like Staff's hands are tied with what they can and cannot do, and as a result, there is not as much respect.
They are all safe. If education is interrupted add on a extra year and less hloidsays
This sounds like the privatisation of schools (as has been done by the Academy system), which is an extremely dangerous route to take. I hope that this is not what you are doing. We want an education system which encourages people to develop their own unique skills and interests, not just churning out fodder to be fed into the needs and wants of industry. Training is not education.
Time spent actually learning and self-learning. My grandchildren spend very little time at college and have negligible homework
To continually invest in our children's education. If our children are educated well, in school and at home they will make better life choices. These informed choices will have a positive impact on health, wealth and the environment and in turn reduce councils costs in other areas. Education and upbringing are the most important things
To deliver education package that makes our young people feel confident in who they are and what they can do rather than focusing totally on exam results
To ensure all pupils can access blended learning as needed as schools vary widely in their provision
To follow through with your aims!
To have free nursery for longer hours that parents can get back to work.
To make sure that our children have full bellies going to school , school dinners for all children , Breakfast Clubs and wrap around for working parents. The school nurse to check the kids health, for nits, rickets and dental care . Opportunities for all children to take part in Music lessons , to play a musical instrument.. Taking care of children mental health during the pandemic
To provide clear Policy guidance to all school heads on the curriculum and examination procedures at the start of the school term and not deviate from it
To see young people develop and take climate change more seriously, which is something we should all partake.
To support early learning Very important for children to read at an early age
To support schools to maintain high standards of education.
To teach those pupils respect for others and discipline
To teach youngsters the basics of a strong community. Education is the key and need heavy investment. We need to teach right from wrong, self respect and respect for other people.
To try to have continual in school education for all
To understand national and world trends in education .As our planet shrinks we need to.be aware of world trends
Todays students provide the foundation for future economic growth, so it is an investment in our future. Continue to encourage all forms of education to include support for Univeristies and colleges.

Too old to comment but for the young offer as many incentives as are necessary to raise expectations
Truly good standard
Unless you can offer good prospects of getting a job - young persons will not see the benefit of education! Give young people something to aim for
Update our school buildings, there must be so much money wasted on heating, hardly any of the buildings are eco friendly. More outdoor education and teaching of life skills in line with the new Wales curriculum.
updating / renovating old school buildings
Updating school equipment
We have dedicated teaching staff ensure they have the resources and appropriate facilities to enable them to deliver the best level of education that each child are entitled to.
We have well performing schools and all children have equal opportunities to thrive
We must educate our children to appreciate the things that are free eg nature outdoors walking outdoors activities
we need better blended learning
We need children to achieve by valuing education
We need good education so our children can thrive and have a good future and aspirations
We need to provide education and training in advancing technologies including hi tech industries and health and medicine... particularly important in light of the effects of the pandemic.
Well equipped, motivated and well qualified teachers
Well looked after, consistent and competent teachers
Well resourced schools computers and staffing levels
Wellbeing of school staff as well as pupils. It is hard to learn in a depressed and stressed environment. More outdoor spaces. Smaller class sizes. More nurture facilities. More teaching assistants. Better school catering. Better maintained schools (my children wear coats in class because of poor heating). More resources. Less INSET days!
Well-run schools with high standards and results.
Welsh language, encouraging school with plenty to offer
What education with everything closed up nearly a year on
What's the point of investing in Welsh schools when the council is anti Welsh
why do we have so many years in school, collage, universities, why are we changing the way we do arithmetic, English and many more, at one time we would have hands on and that was the best way to get pupils to learn, also it seems that if there is a problem child then others suffer and they abuse the system.
work and housing

## Q42: Reducing the impact of climate change

"Consensus" is an unscientific. Good science is falsifiable and that is not possible with the climate at present. Computer models have been proven wrong time and time again. However I do believe that local pollution is a real issue so more out-of-town roads and bypasses would reduce pedestrian exposure to stationary traffic fumes. I think you run a good recycling bin service and I will continue to use it - don't change the current system on that
2 recycling collections per week and more vehicle charging points. Improve cycle links and cycle lanes throughout borough. Introduce free compost bins
A huge recycling plant - clothes, shoes Unbroken electronics to be resold etc
an Environmental Health team that are pro active and professional, not invisible and incompetent
Accept darkness at ten pm
Access to electric car charging for those of us who only have on-street parking. If I had access to charging I'd switch to an electric car. Also, the safer the streets are from teenagers who harass you, the more likely you are to walk to places.
Advocate for 'going green'. I have made many improvements to my property to reduce energy usage and think the more that do so the better.
Affordable electric cars and charging points. ie I can't go electric as I don't have off road parking so can't charge. Also too expensive to buy. A grant or shared cost arrangement would be good
Affordable transport - if using public transport regularly it can be very expensive and it's not easy to travel from area to area where is the 'Metro'.
Again it's education that is the main vehicle for transforming people's understanding of what is needed. School mustn't be just about academic qualifications, it must also be about mentoring young people about what our planet needs, caring for the environment and how they can do it. Not just the odd lesson here and there but continuous emphasis on it.
Ailgylchum defnyddio llai o egni, defnyddio cludiant cyhoeddus, ystyried prynnu cerbydanol <b>I recycle less energy, use public transport, consider buying an electric car</b>
All 22 Authorities collaborate and procure local solutions with academic input
All I can!
All rather promoted by those supporting wind turbines and solar farms. Appears that the council is following the latest trend and not leading the way. Where are the electric plugs throughout the area to recharge the electric cars? Are the council going to provide free electricity? Where are the wind turbines and solar farms on Caerphilly mountain? That's right they are all up the valley!
Already commute to work by train, rather than driving every day
Already doing what I can
Already driving much less, will make choice to fly less, eating much less meat and choosing locally grown sustainable food where possible, encouraging children to make similar choices.
Already have solar panels. Would love a train link to Nelson.
Already manage the amount of waste I generate. I retain lawn and soil garden instead of concreting everything so rain can soak away. I shop locally to reduce carbon footprint. I cycle and walk to work whenever possible. We minimise use of gas and do not burn fossil fuel. We grow our own vegetables.
Already recycle maybe search for refill shops.
Already referred to in a previous section. Let's better inform the public about what CCBC has already done and what more possibilities are still available. To transform CCBC into a carbon neutral borough - a borough whose past has been so dependent on contributing vast quantities of pollutants into the atmosphere - would be a massive achievement.
Any changes is not possible at the moment when money is available yes
As a family we are already aware of the current situation and are taking steps. We try and reduce energy usage. We try to recycle as much as possible and reduce waste. We try to avoid single use

plastics and products that contain palm oil. We walk rather than use the car when dealing with short journeys. We try to buy local/seasonal/organic produce. We donate to charity shops and promote the circular economy. We re-use as much as possible!
As an avid supporter of 'climate change considerations' I try my best to share with others my concerns over many factors, such as changing weather patterns (extremes), the impact on wildlife, the oceans, crops, food chain, how we live etc. I am also very mindful of everyday resource consumptions, waste processing, use of utilities, minimising use of transport, keeping things as local as possible to reduce my carbon footprint, trying to encourage others to do the same. CCBC should be doing the same, as with many large organisations, there is far too much waste that could be addressed through thorough and proper process mapping and re-engineering of how things get done. Regular audits and acceptance that 'change can happen' if and only if 'there is a will do do so' and persons are appointed with delegated powers to do and make those changes..
Asking companies to rethink their packaging to cut plastics/containers etc. Increase use of paper bags in markets.
Assist with the advice raising awareness of the issues at a local level
At my age, any change I could make would be very short lived. I would, however, agree to changing my Gas heating for something more environmentally friendly.
Ban plastics /open rather than close allotments with day centres and garden centre support. Plant the mountains in the valleys with local trees to include walks/cycle routes summer camps for children and take advantage of local history and days gone buy to encourage visitors. You do a very good job at the moment
Be educated about way I can do, reduce waste
Be mindful - use zero / low waste products, recycle, turn off lights
Be more selective when using the heating systems at times when the ambient temperature is at bearable levels
Be told I can remain working at home!
Become more aware of green issues
Been a Council like this who will not ever do any thing about things. Bring back wind power would be one good thing.
Being totally carbon free as soon as possible
Berry recycling, more recycling facilities. More solar panels at a minimal cost. Self sustainability. Community growing programme for food
Better connectivity with path and cycle path on quieter roads
Better isolate my 1900 built property to reduce energy consumption
Better provision of separate bins in the high streets, bus stations etc to accommodate the splitting up of different types of waste
Better public transport
Better recycling
Better recycling facilities on streets/town centres to encourage the young to recycle
Better recycling facilities. So many items that could be recycled are put to waste, it's irresponsible. Council could encourage more recyclers and repairers leading to jobs, training leading to improved skills, less waste and the opportunity for people to purchase items at a lower cost than brand new
Better understand how the Council recycles waste. Knowing this I can reduce the amount of the wrong kind of waste. Drive less. Eat less. Encourage home working for council staff, wherever possible to reduce energy consumption.
Biggest polluters in the world are China, USA & India. So why create financial problems for residents of CCBC with the introduction of certain rules. First change all public transport like trains and buses to friendly fuels like hybrid, electric or hydrogen

Britain has done its share. We are currently ruined and need to recover. Other countries need to step up ie India, China, America. Recycle or burn our own waste here, not abroad, to reduce transport and reduce the 'CARBON FOOTPRINT'.
xxxx. Reducing packaging has to be done higher up the chain. If councils start charging tesco/asda/etc for recycling costs, they'll soon change the packaging.
Buy a hybrid car instead of diesel.
Buy an electric car
Buy an electric car / use public transport / buy locally, my business has an exceptionally low footprint, there's not much else I can do personally. Facilitating the charge points for electrical cars would be a start point / electrifying the rail / using electrified tram systems if redeveloping City/ Town Centres instead of using buses, supporting taxi companies go electric. Ensuring those in the Borough within manufacturing settings are committed to lowering their footprint, rewarding those that are (by promoting their services to others / self procuring), if there is a commercial win, businesses will need to change to keep abreast or they'll cease trading. Be interested to have those industries polluting the most identified in a regional league table and for the CEO / MD of each to publish what they are going to do about it to remove themselves from the table for the benefit of the local and wider community.
Buy an electric vehicle if the price was reasonable and the charging infrastructure in place
BUY AN ELECTRIC VEHICLE.
Buy less packaging and recycle more/ advertise before throwing away.
buy local, recycle more,
By making all council housing stock carbon neutral, and providing grants to private house holds to make their dwellings more carbon neutral on a annual capital expenditure until 2030
Campaigns to reduce electric,gas and water waste.
Car share.
carbon neutral is a good target to start, but just to become net carbon zero is not good enough. we should be actively reducing the size of our footprint actively, rather than just promising to plant more trees to offset this. Reduction is better than having to offset this.
Carry on recycling. Encourage others to do the same. Ask people to pick up litter and keep their environment clean. Turn off car engines whilst idling.
Cars and other transport
Cars speeding in Crosskeys
CCBC should address recycling in bins and fly tipping
Change all their vehicles to electric and install many more charging points around the county.
Change boiler to electric, solar panels etc..
Change from gas cooking to electric. Improve household insulation
change my boiler to a more friendly source of energy continue to be green aware
Change my car and boiler.
Change our buying habits,get Firms to gradually change too.I don't think it can be made to happen over night.Help with land Management,Trees,Drainage Ditches,and River Management.
Change to electric vehicles. Free collection of white goods such as fridges
Change to Electricity
Change to renewable fuels and reduce plastic waste
Change vehicles
Clean all the rubbish off the streets and seize more unroadworthy cars as there are thousand of cars in Caerphilly which are unroadworthy and no police to take them off the road
Clean up road signs - encourage IT Clear branches from road signs for over 60s.
Cleaning the rubbish from the park bins more regularly.

Climate change is a natural state, stop interfering with peoples choices by forcing things on them
Climate change is the no 1 issue. I should raise this matter in meetings of all the organisations of which I am a member. I am very frugal and could try to influence the behaviour of friends and family and colleagues to adopt frugality as a principle in life. I could increase the financial contributions I make to non-profit organisations supporting green projects. I could replace my gas central heating system with a greener form of heating and replace my Hybrid car with an all-electric model.
Commit to collaboration with the council and participate in any trials.
Communicate with experts - climate scientists like Peter Wadhams. 2030 is far too late to be of any use!
Compared to China/India other growing country we are tiny
Consider climate change when planning for building; not building on flood risk areas. Consider building on brown field sites, not on parkland and open spaces which will become more vital with the increasing population mid valley.
Considered use of energy in the home. Purchasing with less packaging. Recycle better.
Continue my high level else of recycling.
Continue recycling work. Improve housing stock
Continue to recycle and improve our carbon footprint
Continue to recycle etc
Continue to recycle what I can and possibly support further council initiatives.
Continue to recycle,
Continue to recycle. Change to electric car.
Continue to recycling centres and participate in kerb side waste Collection
Continue to support the recycling programme already in place
continue to work from home and reduce travel where possible. Change vehicle to an electric one. Educate our children more on the climate and the factors which impact on it and their future
Continue with recycling of household waste. More use of Public transport. Ensure personal energy usage is monitored more closely.
continue working from home to reduce carbon emissions of staff - close some offices to reduce the energy costs etc.
Contribute to alternative power providers
Convince people that culture target are accessible and going to make a difference, just as recyclable long has.
COUNCIL could clearly state which bits of waste are recyclable and reward or incentivise people who do it properly, (reward does not have to be financial). "Energy savings grants" are poorly administrated and arbitrarily postcode based. Ensure the efficacy of any installation, e.g. cavity wall insulation.
Create more local employment and cut the requirement to travel.
Cut down on the electricity and gas recycle more. Do you believe the council need to push recycling more and help residents to understand more
Cut my consumption of everything and use more recycling
Defnyddio cludiant cyhoeddus rhagor a cherdded rhagor. Dw I wedi gwneud pob dim arall y gallaf hyd heddiw. Use public transport more and walk more. I have done everything else I am able to this day.
Ditch the car for commuting and ride my bike. Expand recycling opportunities. Install solar panels. Check if additional insulation could be fitted
Do we have places to charge electric cars in our parks? Can we use rivers for making energy?
Don't worry about it the sea came up to the travelers rest 1000s of years ago let it happen again



Drive a car less and walk more. Reduce heating in the house by 1 degree. Reduce household food wastage to zero. Grow more of own food if able to do so. Encourage council house tenants to open their unused garden to neighbours who would enjoy growing produce, in this regard older tenants may like this idea.
Drive less
drive less and use a good local transport system
During non-covid times I usually walk and use public transport rather than take the car on short journeys. I am looking to get an electric car. I recycle as much as possible, and look to buy products which are not heavily packaged. My home is insulated, and I have recently installed a new boiler which is energy efficient.
educate and encourage
Educate people about recycling, travelling and littering
Education
Effective recycling.
Efficient use of energy in home, avoid unnecessary journeys in care, cut down on waste, repair items rather than replace, make efficient energy use
Electric boilers are more efficient and cheaper to run than gas boilers. If you subsidise the replacement there will be huge climate change savings - in the air we breathe and the cost
Electric buses that are non polluting. The fumes and the noise of the old diesel engines need addressing.
Electric cars and buses. More cycle paths/footpaths along the Rhymney river, so walking or cycling to Caerphilly town is encouraged and safer.
electric cars and buses better house insulation
electric cars won't work for most anyway who can afford a electric car
Electric transport
Electric vehicles
Electric vehicles when the fleet is replaced.
Electric vehicles. Vans, dust carts etc.
Embed green initiatives in every aspect of council business. Commit to a strategy to identify and reduce carbon emissions.
Empty the bins more often so the litter isn't overflowing onto the floor
Encourage each resident to plant a tree in their local community, convert street lights to solar power, Start a congestion charge for road users and use the money collected from that and put it straight back into road infrastructure, Encourage people to use public transport by making it free at off peak times and consider a ban day for cars to encourage car sharing.
Encourage home working where possible to avoid unnecessary travel.
Encourage less car use by incentives. Pet hate - people sitting in cars with engines running and speeding. We're in a 20mph zone but it rarely deters people from speeding.
Encourage more and better recycling, stop cutting down trees and building on greenfield sites
Encourage more efficient public transport
Encourage more recycling among staff.
encourage more use of public transport....this will need to be a lot more regular
Encourage people to cut waste. Food waste - some do not recycle anything. Generally encourage people not to waste anything, especially energy
Encourage people to invest in solar panels - look at rural communities wind/solar make it cost effective.
Encourage recycling and fine people who litter.

Encourage recycling and offer items that are sent to recycling centres that are viable to be resold at cost to the public thus discouraging waste and providing funds .Yiub
Encourage sustainable transport - build energy efficient homes, develop carbon offsetting schemes
Encourage the planting of trees and shrubs in neighbouring gardens. Look to replacing my heating boiler with a greener version when needed. Look at a hybrid vehicle when need to change.
encourage the use of public transport
Encourage use of public transport - it needs to be more efficient. Encourage shops/manufacturers to use less plastic. Provide adequate recycling bins throughout the county
Ensure all waste is recycled
Ensure recycling. Walk as opposed to using the car where possible. Energy efficient home.
Ensure you don't make it harder for people to recycle and get rid of rubbish. Encourage more recycling of goods that are in working order...i think Newport may operate some sort of "shop" within their recycling sites for this. I know there is the company that take things for resale but i think more availability of this would be great
EV charging support currently very poor
Every little positive change helps
Everyone needs to be aware and know their responsibilities.
Ewcommend solar power on old roofs. More wind and tidal power Less over populated and overcrowded places. More open land and trees
Find a way for the terraces to be able to have electric car chargers outside their houses and help with finding it
Fine more people for littering.
Fines for those who do not recycle. Household limits on the use of the Recycling center. More indicatives to stop people driving to work. Financial benefits for walking / cycling to work.
Follow advice from departments who know what they are talking about
Follow any advice we are given as long as its clear and precise and doable
Force new builds Comercial, industrial to use sustainable energy sauces!
Forget electric cars...
Free heat pumps for all houses and public buildings
Fuel wardens for all council run buildings, too many lights and computer not switched off, using fuel tariffs better to save money.
Further recycling facilities that can take more products. Perhaps sorting at the facility providing jobs
geiriau wag gan y cyngor mae nhw jest eisiau tico blychiau.does dim diddordeb gan y cyngor.felly rhai daw y cyngor cicio a brathu iwned unrhiwbeth ynglyn yr newid hinsawdd. <b>Empty words from the council, they just want to tick boxes. The council has no interest. So the council must come kicking and biting to do anything about the climate change.</b>
Generally being more aware of individual impact to the crisis, reduced waste, reduced short journeys.
Get behind innovative ideas and projects of the council
Get involved
Get more trees planted. Introduce fruit trees on estates so people can grow their own and learn how to preserve produce. Use sedum on roofs or on roundabouts. Sow more wild flowers. Get schools more involved-the younger generation- perhaps by introducing some sort of accredited scheme in environmental awareness.Get Councillors to do an audit of the areas they represent re environmental issues.
get rid of empty buildings!! Ty penallta!

Get solar panels fitted, buy an electric car or hybrid.
Get supermarkets to stop cars keeping their engines on whilst stationary
Get the government to stop HS2 and buy everyone ebikes. (James May's idea)
Give local incentives or grants to encourage people to go green
Gofalu a tacluso ein ardal, tai mwy gwyrdd Looking after and tidying our area, greener houses.
Going back to doing things the old fashioned way. Greta Thurnberg, xxxx!
Going down to one car
Good family planning services to limit the growth of existing over population. Grants to help people insulate their homes, install solar panels, and air source heat pumps
Grants available in Caerphilly area to improve housing stock, not just council owned. Promote shop local - provide incentives for more diverse range of shops to come into shopping centres, by providing grants/incentives so we can shop green. Provide discounts and incentives to use public transport, e.g. summer holidays - day trip scheme for families and for older generation.
grants to enable people to make their carbon footprint as small as possible
Great impact on recycling and centre promoting a recycling scheme
Greater awareness/Education to all age groups
Green energy schemes to help all residents to access more efficient heating systems. Much improved and cheaper public transport.
Grow more food locally by investing and promoting allotments Plant wildflowers. Be supported to reduce work vehicle mileage. Work from home.
Grow my own vegetables. Drive less.
Happy for discussions and ideas
Have recycling bins in all towns and villages - some people don't drive
Haven't a clue.
Having an electric car when they are cheaper to buy and having a different form of heating (have a wood burner at present)
Help householders with solar panels, household turbines. More car charging points.
Help support farming communities to proving solar and wind power
Help with making homes greener ie solar panels, insulation. efficient appliances
Helping makes homes more energy efficient
Highlight wastage and other examples of poor management of energy and water resources via communications and public platforms. Fully participate in recycling initiatives.
Home efficient houses and more solar roofs
Home initiatives recycling etc fewer journeys
How much has been spent on a state of the art building to house hundreds of office staff in Ystrad. This building hasn't been open since March and not likely to open before this March.
Hydro - or help the council do it. Hydroelectric power. Stop putting up visual windmills, they are an eyesore, unpredictable and threatening to wildlife
I agreed that light switch off at night is a good idea and should not change - however I do understand that this affects some people in the community. More charging points for cars, pressure on supermarkets on reducing plastic waste on products - encouraging businesses to the area who are creating eco friendly packaging - products etc
I already buy and live as sustainably as I can.
I already do everything possible to reduce my own carbon footprint and have tried on occasion to bring it to the forefront of people's minds.
I already do.
I already endeavour to live more sustainably, but I hope to move towards more eco-friendly personal travel, to travel more by public transport (as long as it is eco-friendly itself) and to

encourage more re-use than just mere re-cycling. I would be a champion of waste disposal sites being more about re-use - allowing the public to take away items that can be put back into circulation - e.g. furniture, bikes, garden furniture etc. A small fee could be charged to cover the additional staffing needed to cover manual handling and H&S.
I already have a smart meter, only use water I need, nothing is left on in the house, I recycle everything that can be.
I already make the effort to walk, rather than use my car for short journeys. The Council need to be "wary of jumping on the current cycling bandwagon!" I have a bad back and cyclists have cycled past, from behind me, when I have been walking on pavements! Cyclists on pavements is dangerous and should be stopped!
I already recycle as much as I can. I use products that are not in plastic packaging. I walk whenever I can not to use the car etc
I already work and volunteer in this
I always use natural cleaning products and garden products, and encourage natural flora in my garden, supporting bees and other wildlife. You can help by stopping cutting down trees, using strong weedkillers which are killing our natural environment.
I am already doing this
I am an avid recycler as was my late husband and have been doing so for years
I am not concerned about climate change
I am planning on getting an electric car but am very disappointed that Caerphilly county as very few public EV charging stations! You need to encourage people to swap their petrol cars for alternatives but I'm not seeing that at all!!
I am trying to do my bit in litter picking, but despair at the amount of plastic waste. I am also trying to plant trees whenever I find saplings growing in odd places.
I am very much committed to recycling but wonder why it has to be collected on a weekly basis causing pollution from the vehicles surely fortnightly would be fine
i believe that unless the large economies like China/America/India etc hugely contribute to climate change we can make little or any impact
I can actively keep reminding you to do something about it.
I could look at the energy efficiency of my home.
I could suggest they subscribe to the GWPF and educate themselves in an alternative narrative, and make wiser decisions as a result - and stop following the herd.
I do all I can already.
I do my bit
I do not feel that the council has engaged the citizens of CCBC in a debate regarding climate change and, as such, this is another example of Government by decree. As I watch my local authority allow more and more trees to be cut down, decimating natural habitats and undermining land stability, etc, I can only question to what extent, and in what way, CCBC are committed to climate change issues. Destroying local businesses means that people will travel further to large supermarkets and retail parks. The Council needs to reject Agenda 21 and develop policies of its own based on local conditions and local need.
I do what I can to recycle & reduce my carbon footprint. I would like to see the council involved in initiatives such as the opportunity for every child to plant a tree.
I don't believe that this change is an evolving change. We will not stop however, can try to help by driving more efficient vehicles and having more efficient heating etc
i don't get why more isn't recycled, even if not profitable or not locally, the earth is more important than a profit and if some things can be recycled in some areas but not others then that needs looking at and logistics sorted to ensure everyone's can be recycled
I don't know if I can do more. I would like to buy an electric car but the price is the triple of a conventional car


I fitted solar panels to my house 9 years ago. My next car will be a Hi-bred.
I have already started to walk more for short journeys and leave my car at home. I would do this more easily if there were good footpaths and safe crossings of main roads.
I have applied for access to the warm homes scheme, however the scheme excludes band D properties. There are quite a few of these in the County and I believe to include these within the programme would dramatically reduce the carbon footprint of the County. The majority of terraces that have installed a condensing boiler but nothing else are excluded from the scheme.
I have given up my diesel powered vehicle and bought an E-bike as my every day transport. I try to set an example to other people by showing that there are alternatives to jumping into the car. I have read that for every gallon of fuel that you save by not driving a vehicle, is saving 20 pounds of CO <sub>2</sub> . That is for just one person. I have also heavily invested in solar technology and smart heating/lighting controls for my home. I use water wisely and try not to waste too much. I would be happy to share my experiences with other people.
I have just bought 100% electric car
I no longer drive so less emissions in the air
I personally do as much as I can to reduce my waste and recycle what I can't reuse. I have given up meat and trying to cut down on dairy. I garden with biodiversity in mind. I am a member of a Climate Action group who are trying to develop projects to counter the effects of climate change and support the community to the same.
I recycle and compost as much as I can. Establish a shop at the local tips to reduce landfill and sell compost cheaply made from green waste to encourage people to do more gardening. Work with retailers to reduce plastic packaging
I recycle and upcycle and am keen to improve my home to use less fossil fuel or, at least, use it more efficiently. I use a car for the convenience of going to and from a place when I want to go but would be open to other options.
I recycle as much as I can, while keeping check on my Electricity and Gas consumption.
I recycle on a regular basis, keep track of my energy usage, water and food consumption.
I recycle religiously both brown bin and food waste however regularly the bins are not collected on the days set out this needs to improve
I recycle religiously but many people do not. More should be done to promote the recycling facilities provided.
I recycle walk when I can
I recycle, I limit my water, I turn everything off if I'm not using it. I don't eat meat. Open to suggestions
I support the street lights being changed to low energy types and also being turned off at night, people need to wake up there is no time left and everyone has to make sacrifices or our children and grandchildren will pay a terrible price.
I support the UK drive for cleaner energy --very much in favour of wind farms etc ---I support the effort to allow cars/lorries /buses to become electric which in itself is a huge undertaking -- I would then like to see the response of other countries China in particular to see what they have done to reduce their carbon footprint
I think Caerphilly are doing well with most recycling, maybe see how to reduce traffic or keep traffic moving
I try my best to keep my carbon footprint to the minimum. I recycle as much as possible. NB It does not help that CCBC frequently miss the food waste collection.
I try to buy sustainably and produce less waste.
I try to reduce waste wherever possible.
I use public transport when I can and pick litter but the issue is huge and complex. Education is key, I grew up in NZ and my dad had the same motto drilled into his head -Reduce, reuse, recycle - RRR. Adverts, police coming to school to pick litter with us. It was so heavily ingrained that I will

automatically pick rubbish up if I see it and keep rubbish in my bag till I get to a bin. Small steps make a difference and if everyone tried to do a bit, it really starts to make an impact.
I use some solar plant trees and grow food but I think electric cars are a joke are going to present problems
I want to be able to recycle more items, and more efficiently, than is currently possible. CCBC needs to provide the means to do so, eg improving segregation of waste streams to minimise any issues from cross contamination, causing potentially recyclable items to be sent to landfill. Use of non-recyclable items to generate power is another way
I want to change my car to electric
I will do everything I can control personally.
I would be happy to shift to public transport if there was a better network connecting valleys towns without having to travel via Cardiff
I would be willing to have solar panels if offered at a reduced rate from the council. I would support all homes being fitted with water meters to reduce our water consumption. I would be happy to join local groups planting trees to help the flooding and pollution problem
I would consider giving up driving if public transport was better, street lights stayed on & cycle routes were maintained & lit.
I would like to have solar panels or a wind generator for my energy but they are too expensive.
I would like to see many more trees planted. Also
I'd like support and advice on how my business can reduce carbon
I've emailed about Lanes Recovery in Caerphilly having huge black smoke fires every day (scrap metal place)
I'm 71 years old, I gave up driving voluntarily 2 years ago. I also walk quite a lot
I'm already doing what I can, the council need to offer more opportunities and incentives
I'm deaf, solitary and no longer a contributor
I'm interested in making my house more energy efficient. I recycle carefully already. We always leave one car at home if the weather is fine and walk to work and school.
I'm not entirely sure, possible increase the recycling scheme so more products can be included in brown bin collections.
I'm planning to buy an electric cars to our household
I'm willing to do whatever it takes
IMPORVE PUBLIC TRANSPORT TO CUT DOWN ON EMISSIONS FROM CARS
impress on all residents to increase recycling
Improve on recycling
Improve public transport, pedestrianise town centres and stop building more houses In The Caerphilly basin, increasing pollution and reducing green spaces.
Improve public transport.
Improve recycling facilities. Use less plastic and reduce car use. Grow trees. Provide more facilities, e.g. more lollipop people to encourage children to walk to school. Schools could get incentives to set up walking crocodiles
Improvements in environmental standards of buildings approved for construction in the local area should go a long way towards future proofing the green credentials of the council.
Incentives for residents.
Increase recycling
Increase recycling. Cycle and walk more. Happy to participate in any programme to reduce climate change - recently planted over 300 trees as a member of my residents association - provided free by the Woodland Trust.
Increase recycling. More power points for electric cars to charge. Solar panels on new builds

Install car charging points, provide support for installation of solar panels and heat pump systems
Instead of the men at the recycling and waste sites sat on deck chairs drinking coffee flasks. They should be watching to make sure the correct things are being recycled. Waste bags should be opened before throwing and workers should help to go through this..
Insulate private homes 50 years or more old like you have in council houses
Introduce electric vehicles
Invest in renewable energy technology at home, such as solar cells.
Invest more in quality cycling infrastructure, not just some painted lines on roads.
It would be to use public transport but it's not convenient or cheap enough
It's not me and like people who bring their litter home and never dump rubbish; it is those with their don't-care-attitude the council need to educate and fine heavily those who ignore the rules.
Just political propaganda and hypocrisy
Keep more trees and open spaces and stop over developing. Improve transport links/timetables. Continue with recycling and switch off lights when buildings are empty/unoccupied
Keep recycling. Bring back milk bottles, use less plastic, less prepackages food.
Keep up the climate action!!! Grow more plants. Drive less. Walk more. Save energy at home. Get involved locally with environmental plans
Keeping traffic moving - not queuing
Learn more and see what I can do to influence this
Less car journeys, working from home, utilise public transport communicate electronically to reduce paper usage.
Less meat consumption & more electric cars
Less mouth, more action.
Less paper, people working from home to reduce emissions.
Less plastic packaging. More things that can be recycled.
Life recycling targets. Re-think rules at amenity sites to reduce fly tipping
Litter clean ups
Littering and fly tipping is a big problem in the authority and this was highlighted during lockdown. From my personal experience I wanted 1 item collected, to find that you couldn't and you had to pay for 3. Luckily a neighbour had a skip and allowed me to use it. I would not have paid the amount for 3 when I only had 1 item.
Look at getting solar power and other greener energy sources installed and rolled out, so it doesn't become about companies making a profit for a "quick fix".
Look at insulation and energy supply at my home and try to reduce waste.
Look at wood burners, look at solar panels. Put the cost on solar panels by using council tax people would be able to get solar panels and save money on electric bills.
Look into reducing the carbon footprint for my home, maybe get a Smart meter to get information regarding consumption. My home would definitely benefit from the landlord installing upvc double glazed windows, as the aluminium frames are very draughty and let out a lot of heat.
Looking to charge our car to an eco car
Lower the carbon footprint
Maintaining recycling habits plus encouraging the council to investigate means of recycling more of our waste.
make fast food takeaways responsible for all their rubbish that is dumped by people which ends up in our rivers and seas
Make more use of public transport (providing that services are to a high standard and reliable- particularly important with the opening of the new Grange Hospital at Cwmbran

Make sure my home is as environmentally friendly as possible, is well insulated and maintained. Reduce the use of non renewable materials in my home. Use public transport rather than a car to travel around. Plant trees in my garden and grow my own food.
Make sure my property is insulated properly
Make sure that my heating system is up to date also my house insulation. Stay up to date with recycling. Use public transport more often than the car.
Make use of public transport rather than using car. Try to follow the advice and encourage others. Increase recycling.
making recycling compulsory
Making steps to be carbon neutral easy
Maybe walk more
more bike lanes and improve the ones we do have . more places to lock your bikes in town and around the area.
More busses so people would be less likely to take individual cars
More electric incentives
More electric vehicles and huge investment in charging facilities, ,encourage the metro work with other local authorities and centralise resources
More energy efficient equipment
More is needed right across the board. For me personally. I am looking to getting an electric car but I can't get reserved parking outside my own home. It would be cheaper for me to run using my own charging point
More public EV charging points across the Council, not just in the city centre; cleaner public transports
More recycling
more recycling
more recycling and more development of natural energy, tidal barrages, solar
More recycling and reuse projects and eco friendly buildings (use of rainwater) Encourage people to grow and use more localised produce,
More recycling centres and education given
More recycling if the council provided the services to be able to do this. Save on energy if the council brought my house up to WHQS standards by providing the outside cladding, and put in new windows.
more recycling, less rubbish, more green energy sources
More recycling, reduce carbon foot print, I have ordered an electric vehicle.
More self-sorting of recyclable waste
More tree planting, less need for travel and more encouragement to shop local to avoid releasing carbon emissions.
More use of better public transport
More use of solar panels- heat pumps
More wind turbines and solar energy
More working from home . Looking after our environment and encouraging local businesses services so that our carbon footprint is reduced
My self and my family already do as much as we feel is possible with recycling and energy conservation and by cycling. walking and using public transport instead of owning a car.
Never mind me, shut off lights in council buildings at night for a start.
Next car I buy will be electric. I'll walk instead of taking the car. Use trains and public transport. I'll see my house is adequately insulated. I'll support planting trees, reduce plastic and continue to recycle aiming for 100%. Compost my waste



No idea as I recycling and reuse and shop local now. I would need financial help to upgrade my home to make it more eco friendly
Not a lot - I'm struggling to get by and can't focus on anything other than that
Not a lot more. I walk to work, I have changed my diet to not include meat or dairy, my carbon footprint is low enough.
Not a lot we already have solar panels and watch the amount of energy we use. We recycle as much as we can and try to buy products that are not packaged in plastic.
not have to visit out of town shopping
Not sure.i think it's up to much larger countries to make decisions that would affect the world 
Nothing
nothing
Nothing as man made climate change is non existent,a con
Offer my expertise as an Architect (semi-retired) pro-bono to educate and assist in any way possible.
Open local schools, keep green areas, this would help residents feel they belong more and they would be more likely to look after their community and local area
Open recycling centres more.
Other grants and/or low cost finance to update heating systems. We have solid fuel but to install heat/air source system/Solar panels are always going to be out of reach for the average worker
Other than recycle, I personally can do little. I would like to see whole-scale banning of the use of single-use plastics, non-recyclable packaging and other non-recyclable materials within the LA. It would be good, for example, if little things could be actioned, like the Council supporting all chip shops and takeaway outlets to move to using cardboard boxes (or recyclable aluminium) rather than polystyrene based or plastic cartons. Small shops could be supported to use paper bags, or a local company encouraged to develop bags for shops that use the same type of materials used in recyclable bags used for food waste or that now come around some magazines through the post. All shops should be encouraged to stop using plastic, and should sell re-usable vegetable bags rather than providing plastic bags. Energy usage is obviously hugely important, as is provision of public transport to reduce traffic on our roads. The public transport system within CCBC is very patchy - I cannot for example get to my son's house in Llancaich without taking 2 buses and a train, a journey of 1.5 hours instead of the 17 mins it takes by car. The development of the Metro system is long overdue and taking too long to implement, and even when fully operational it will be inadequate to meet the needs of the communities it aims to serve. There is unlikely to be a network in my lifetime that will replace that destroyed with the closure of the railways 50 years ago, so what can be done to fix this issue of reducing traffic usage is beyond my imagination.
Our young children to be taught about nature, the environment, cleanliness and recycling
Pedestrianise main roads in caerphilly
Perhaps have council grants for all people to have roof panels to produce electricity and insulated walls and roofs free to all
Piloting reducing plastic use
Plant more trees
Plant more trees and keep traffic speed down at this
Plant more trees on mountainsides
Plant more trees, encourage the community to recycle more and use sustainable products.
Plant more trees. Focus on reducing effect as well as cause.
Plant trees have buses go electric.
Plants as many trees as we can. Keep a very close eye on our rivers and waterways so as to eliminate any sort of pollution issues. Try to stop any harmful emissions from industry by changing how they ar run, managed etc

Possibly purchase an electric vehicle, however there are plenty of green organisations who have produced reports stating that electric vehicles are not as environmentally friendly as being advertised.
Probably fairly obvious things. minimising council vehicle journeys - conversion to electric vehicles - reducing lighting even further. Turn the heating in offices down.
Produce less waste and recycle more
Promote greener alternatives where financially possible
Promote or install solar farms, promote green energy. Install electric charging points for cars. Reduce hours of work in large buildings & shops, the tremendous energy used must be very expensive.
Provide free insulation to home owners, continue with as much recycling as possible and water meters to stop wastage.
Provide grants for people to invest in renewable energy sources. In monmouthshire it is noticeable that people have invested in solar panels and the council have applied this to council houses. I cannot see the same reflection here due to lower wages hence grant needed, and the council have not invested Esther
Provide local recycling bins for clothes, glass etc
Provide more recycling bins in the public domain. Educate CCBC employers so that they can point users of leisure services, for example, to the correct bins.
Purchase an electric car, install solar panels
Purchase Battery powered vehicle when it is affordable
Purchase electric vehicles.
Put large containers for public access to help avoid fly tipping
Recycle
recycle
Recycle
Recycle
Recycle and reuse
Recycle as much as i can Install green solution
Recycle as much as I can sadly there are limits here to what can be recycled for example plastic wrappings still cannot be recycled. The provision of a good public transport system that's affordable and the provision of good traffic-free cycle paths with some secure storage facilities for cyclists. What about looking at generating electricity from all the waste that we produce, local authorities in Sweden do this and very little of their waste goes to landfill. This would be a good way ahead for the future and the power generated could be used for Electric Buses and Trains, to heat and light schools, hospitals etc. I feel I am wasting my time here as this wont happen in my life time.
Recycle as much as possible, don't wast things
recycle as much as possible, walk more, try to buy local produce where possible
Recycle as much as possible. Reduce the amount I use the car. I would like safer walking / cycling routes to be developed, possibly following the river. I live in Llanbradach and go to Ystrad Mynach to visit family frequently, which I walked a lot over the lockdown but the route is not a pleasant one - along what is normally a busy road with very poor or no footpath in places. I often walk the route with my grandson in a pushchair and am forced to go onto the road in several places because the path is too narrow. I would like an away from the road cycle route to be developed from Llanbradach to Ystrad Mynach where it can join up with the other cycle networks. There is a route going from Llanbradach to the Cedar Tree behind School Street but it seems like it is unfinished. I feel like Llanbradach is the broken link in the chain and so If this route could be developed i think it would encourage more people to cycle or walk to work or for pleasure. I have

always known it but the lockdown has made me appreciate my beautiful surroundings and i would like to take more advantage of that
Recycle as much as we can.
Recycle better, take less motorised journeys, buy food grown in the UK.
Recycle more
Recycle more
Recycle more
Recycle More
Recycle more
recycle more
Recycle more
Recycle more , use less energy, change to a plant based diet
Recycle more which I do now
Recycle more, reduce landfill contributions
Recycle more. Better transport links. Cycle paths.
Recycle more. Improve our facilities.
Recycle more. So much stuff ends up in landfill because we don't have adequate recycling services eg tetrapaks. Food waste/garden waste - better collection boxes/bins that don't blow away in the wind. So many households dispose on this type of waste in the green bin.
Recycle properly
Recycle properly, use public transport
Recycle Use less gas and drive less
Recycle Walk to local amenities
Recycle, buy local, try to reduce what I buy and reuse where possible; use the bus instead of car though I don't drive anyway
Recycle, reduce litter
recycle, reuse and keep up with sustainability
recycle, save energy, reduce travel.
Recycle, take advantage of schemes for insulation/solar panels
Recycle, use less packaging, smart houses too.
Recycle, use public transport
Recycle. Take the plastic off fruit and veg. Reuse shopping bags.
recycle. use energy respectfully use the car less walk the kids to school don't drive them or use public transport
Recycle support every saving schemes/developments (electric cars)
Recycling
Recycling
Recycling
Recycling - must be collected though!
Recycling and if there were electrical charging points look at purchasing an electrical car in the future
recycling and reduce car use by encouraging public transport use (at the right price)
Recycling and reuse. Composting. Showers instead of baths
Recycling everything that's possible. Cut down on travel/car use. Electric car if not too expensive and fill up sites nearby
Recycling must be the number one priority

recycling, litter picking, offset carbon footprints
Recycling, using the car less and switching to an electric one.
Recycling. And don't drive looking in to getting bikes
Recyclw - I don't drive so no emissions from me there!
Recycling
Reduce all fossil forms of energy
Reduce amount of plastic consumed as a household Less impulse buying Doing school run on foot
Reduce bus service at certain times. Less lighting heating used in council buildings when when closed or partly occupied. Look at improved house insulation and solar panelling
Reduce car travel if there was good public transport outside Caerphilly
Reduce car travel, encourage companies to remain working from home.
Reduce car travel. Recycle/reuse. Look at packaging on goods I buy.
reduce car use and recycle more
Reduce carbon footprint
Reduce carbon footprint
Reduce carbon footprint
Reduce carbon footprint
Reduce energy consumption
Reduce energy usage, change my car and continue to recycle.
Reduce heating and lighting in public buildings so it is only used when necessary. Implement schemes to produce electricity using water power on our rivers
Reduce my carbon footprint by changing my car, walking more, changing my heating system
Reduce my carbon footprint.
Reduce my carbon footprint. More recycling. Encourage people to grow their own food.
Reduce my council tax payment.
Reduce my food and packaging waste. Learn how to use heating and lighting more efficiently.
Reduce my landfill waste, use the car less and change my boiler
Reduce no recyclable goods better doorstep recycling eg plastic that can be recycled but is not accepted by council
Reduce our carbon footprint and recycle more
Reduce our carbon footprint, look to purchase an electric car in coming years
Reduce our carbon footprints, installation of solar energy and increase of wind turbines. More electrically operated service vehicles.
Reduce plastic waste from supermarket produce.
Reduce plastic, bottle banks, battery banks, mobile phone exchange, non packaging shops. Support local farmers, protect our seeds and eradicate geo engineering which is affecting crop growth, quality of food produce.
Reduce plastics. Introduce recyclable glass and tin cans again. Provide incentives to children to recycle rather than bin.
Reduce reliance on my car, walk or cycle more
Reduce road congestion plant more trees
Reduce schools buses and encourage walking to schools
reduce the need for cars,
Reduce the rubbish we put out, support renewable energy projects such as wind farms
Reduce the use of plastic in areas of manufacturing
reduce traffic in towns and enforce

Reduce transport costs to encourage more people to leave their cars at home
Reduce unnecessary travel, volunteer to litter collect and clean local community
Reduce use of the car, make better use of public transport, continue to walk more.
reduce waste
Reduce waste, conserve energy
Reduce waste.
Reduce your own Carbon footprint. reduce the number of vehicles you have.
Reducing household waste
Reducing the amount of non recyclable products i buy. I could manage on monthly collection of general waste as i recycle as much as possible. Trying to get goods repaired rather than replaced.
Reducing the dependence on gas is a possibility I have heard mentioned, and I would be interested in other ways you could suggest. At 75, I have lived most of my life, but I am very concerned about the future of my grandchildren and great -grandchildren and would welcome your advice.
Remind members that climate change straddles borders. Traffic movements are vital considerations in Planning matters. Building houses for dormitory towns or existence to towns only adds to the problems of environmental desecration. Don't allow building in green belt areas for a host of reasons. Officers might be tied in with developers members are tied in to the people. People are more important than property
Renewable energies, information, stop cutting down green spaces to build new homes, more electric charging points for cars, financial support and incentives for those residents who are already doing their bit.
Replace light bulbs, more recycling
Replanting barren areas with young trees. Bargoed and Gelligaer common is an example of where trees could be planted. Also all over the mountain road towards Merthyr.
Reuse, recycle, support local
Review public transport needs, especially buses, and remove those services that are not being used.
Scrap all plastic bags and supply more recycling areas
Seeing less plastic wastage and refine biodegradable solutions, especially to all products, not just consumables.
shop local walk to schools no cars. we have a river running through our village 24/7 why cant we have a water mill turbine at several points of the stream. this would give the village cheaper and greener electricity in the future and perhaps keep the street lights on. ban the use of plastics on foods (hence use the local butcher)
Shop local, using zero waste shops, recycling - especially clothes and furniture
Shop local. Buy loose products rather than pre packaged.
Siopa'n lleol. Gwneud pethau yn lleol gan gynnwys mynd am dro. <b>Shop locally. Doing things locally including going for walks.</b>
So much is already planned - electricity, hydrogen, are coming in more.
Solar panels for every property so we could work towards renewable energy
Solar panels on all new builds;
sort the recycling waste into groups:- plastic/glass/metal/paper /organic
Stop building
Stop building houses
Stop building houses in areas of woodland/green areas. Redevelop empty buildings instead of allowing new buildings to be constructed.

Stop building houses in Caerphilly. Roads cannot cope. You did not think of climate when building houses in Hendredenny
Stop cavity insulation. Promote external insulation. Promote secondary use of obsolete tyres
Stop expanding Caerphilly and neighbouring valleys ( far too much traffic ) build more cycling paths
STOP funding DIESEL generators right next to a solar farm - how that ever passed through planning baffles me. at a cost of over a 1million - how can the council justify this.....
Stop large vehicles using residential areas
Stop over developing existing communities. Better affordable transport links to cut down on vehicle emissions from traffic. Safe walking routes.
stop the use of plastic stop the refuse being dumped in the oceans - stop the production of toxic gases in industry - the list is endless - re educate yourselves to the fact that nature is key to our existence and respect it
Support energy reduction & prepare for less IC engine vehicles
Support for renewable energy
Support recycling, waste initiatives
Support the environment to make changes for a better world
Switch lights off at council offices at night.
Switch to an electric car
Take away emphasis on CO2 production and focus on what's stopping CO2 conversion. i.e. felling of Rain Forests / Trees.
Take more holidays
Take more public transport - if it's affordable and convenient. We can do more recycling but CCBC advice on what can be recycled is not specific enough. Fine those who don't recycle properly.
Take on board the advice being published about personal energy use, recycle more
take part in any initiatives; I already act responsibly where I can with regard to use of plastic etc.
Teach vehicle drivers to drive in an economic manner instead of racing around because they do not pay for the fuel.
Teach vehicle owners to drive in a safe and fuel efficient manner. Half of the car drivers, I would not jump into the same car as them
tell the bin men to empty our bins
the climate has been changing since the earth was created and has gone through cycles of hot and cold from the start and this is when it gets to the hottest before starting to cool down again another ice age is on its way but not in our lifetime
The council doesn't seem to offer sustainability or carbon reduction advice to businesses anymore. I think this needs to be reintroduced as specialist support is needed.
The council has been forced to embrace home and flexible working as a result of Covid, you are the biggest employer and can be the exemplar moving forward. Review and maintain the current level of home and flexible working, reduce the number of buildings you have as a result of this, perhaps sell off sites for sustainable or eco housing developments, introduce hot desking and clever ways to engage with citizens and phase in electric vehicles for all council fleet.
The council should continue with its program. I understand that the poverty within the borough sometimes pushes this back but continued education will always help, particularly in the future. The council should continue to make available recycling points and explore new recycling initiatives, for example wormery for food recycling. Higher fines for fly tipping please.
THE QUESTION SHOULD BE WHAT CAN CAERPHILLY DO TO REDUCE ITS CARBON FOOTPRINT.
There is nothing anyone can do to affect climate change. Climate has always changed and always will

This is an issue that has turned into absolute hysteria. You know carbon is a naturally occurring substance, right? And that CO2 is removed from the atmosphere by trees? And what have you gotten rid of a huge swathe of in Caerphilly? Trees! The cost of carbon-neutrality will be borne by the poorest, whether its haranguing them over having put the wrong thing in a bin when they come in from work after working their fingers to the bone to support their family on meager wages, or whether it's increasing costs, I'm sure you'll do whatever it takes. There is obviously something to be said for reducing pollution, of course, no one wants to support pollution. But climate change is also a fact of living on planet earth; 10,000 years ago Caerphilly borough was permanently covered in ice! So yes, lets work to reduce pollution, but look at the wider picture. So you buy more 'environmentally friendly' vehicles for your workers, but think of the cost and waste involved in disposing of the old vehicles and producing those new vehicles? Added to that, the technology in these vehicles makes them more prone to breaking down or being uneconomical to repair, so what's the advantage? People are so short sighted. The houses that are being built will fall down in 20 years, think of the waste and pollution that comes from that. All this is is yet another excuse for the political class to stamp their boots on the faces of the poor, that's all it is. I thought COVID was the big problem now? Honestly. You can't do what you're trying to do already, don't take on even more because you'll just fail.

This is the council's responsibility

This proposal encompasses cycling, electric vehicles, flood prevention & renewable energy! Are there any plans to extend the cycle network to provide a link from Ystrad Mynach to Caerphilly? Now the volume of traffic has returned to near normal levels it is noticeable this is a missing link for cyclists. Consideration could be given to extend the route following the Rhymney river. Any improvements following this route could couple with future flood prevention measures. Funding is always the key issue some of which could be sourced from energy saving initiatives. Has consideration been given to installing Solar panels covering council car parks & depots. This could provide multiple charge points for electric vehicles & any excess revenue could be directed to improving & extending the cycle network.

To follow advice given by those who understand the problems

To use a special fund to invest, within reason, to reduce the impact over time, and not panic so much but it needs support everywhere

Too many cars/household. Street lighting could go off earlier

Too old but feel worried for grandchildren. Give interest free loans to promote eradication of petrol and diesel cars

Try to do more recycling & using public transport if necessary.

Turn lights off in council offices overnight. More electric charging points for cars. Reduce public transport costs

Turn off all street lights after midnight. Encourage solar panels. Investigate hydro electric power

UK are implementing climate change rules but why when USA -China ignore any rules (waste of resource until they start reducing change)

Unsure

Unsure of what I could do, but open to suggestions

Update schools, better bike links

Upgrade my heating

Use an electric car Plant trees!

Use car less and work from home more. Install sustainable home measures such as solar panels.

Use efficient transport. Reduce home heating. Buy efficient electrical items

Use less energy - stop short car journeys

Use less energy more energy efficient heating systems

Use less fuel, buy an electric car

Use more public transport to reduce the use of cars. Improve carbon footprints and more info from CCBC to encourage this
Use my car less for short journeys
Use my car less, be more energy efficient in the home.
Use online contact more. Recycle where possible. Use trains more when the services have been restored to pre-Covid frequencies
Use public transport
Use public transport more
Use public transport more if the system allowed or provided a more realistic service. In view of the problems with sourcing lithium for batteries and the environmental impact mining for that material, the current use of electric vehicles is not a good idea. Already support tree planting, cleanliness of local area and recycling, eg own composting.
Use public transport more when it's safer Recycle
Use public transport more, buy local - especially consumable produce.
Use public transport more, consider using greener home energy
Use public transport more. support community places where planting trees is a priority eg Cwmcaern Scenic Drive
Use public transport, recycling etc
Very little we have a very low carbon footprint now, and have no intention to increase it. The target is meaningless in so much as we will still be generating carbon after 2030, but patting ourselves on the back because trees planted now until then as one of the factors to offset will have had no impact by then it will be 70 or more years later. i
Walk and cycle more
Walk cycle everywhere and plant more trees
Walk instead of driving - provided the pavements are suitable for walking and I don't have to walk in the road!
Walk more and leave the car at home.
Walk more instead of taking the car, car sharing so less cars on roads
We all need to reduce our carbon footprint by being aware of energy use and ways how we can change. For example The logistical problems of Electric Vehicles may outweigh any environmental benefits.
We all need to reduce plastic use, recycle, make do and mend where we can. Support tree planting, move to less car usage - better public transport would help in this. I would cycle but the roads are not remotely safe to do so the way people drive and there are not enough suitable cycle routes.
We all need to switch to electric cars with the new fossil fuel car sale ban just 10 years away... but how? The borough's electric charging infrastructure is less than inadequate... it's non-existent! We don't have a garage and don't always get to park in the same spot on the street. How are we supposed to charge an electric car? The council needs to help us to help. Also, I own an ex-council house. Neighbouring council houses had external insulation provided by the council, while some private owners had it provided for free under a different scheme, but then the funds ran out and we missed out. We usually don't qualify for any grants, but that doesn't mean we can afford to spend tens of thousands on home energy upgrades. More support for private home owners please!
We already recycle as much of our household waste as possible.
We already recycle our waste and use a composter to reuse suitable food waste. I also cycle to work in Cardiff as often as possible rather than drive.



We are developing a climate change garden of the future - a demonstration project to show people how to grow food with more extreme weather. We're also investing in composting and recycling, cycling and walking.
We do not have a climate emergency in the UK .we contribute very little to the emergency. E are wasting money on the as whatever we spend will have no effect globally
we have already insulated our house and have a smart meter and sort the waste collection out
We have planted trees an shrubs to reduce road noise in our road, it works well. Although the council dug up the trees when they took over from the builders. Cost us £70
We have reduced from two cars to one
We must eradicate food waste. we must use public transport more
We must try & produce less waste, & increase recycling.
We need support for businesses so they can contribute to the carbon neutral target - e.g community heating initiatives, grants for heat pump and solar installations etc.
We recycle everything we can. The issue is the packaging the suppliers use is not recyclable - this needs to be fixed.
We try and follow Council guidance but stopped food recycling as it was often left un-collected. We recycle when possible and try to put out full bins.
We will get solar panels when I can save to afford to pay for them, but the council tax bill does not help with this .
well i attended the CCBC meeting on this 2/10/2019 have not had any updates at all why???
What a joke! - you turned off street lights and put up Christmas lights - what a contradiction
What ever I can .
what is the rest of the world doing?
While i appreciate we all have a role in tackling climate change I have recycled my food and household waste regularly since the council introduced the scheme. I have reduced my waste and give items to charity whenever possible instead of throwing them away. However the biggest cause of pollution is still the internal combustion engine and household heating. I do not own a car and take public transport or walk everywhere. Schemes need to be set up to help residents change their heating to more efficient forms other than gas/coal
Why bother when other countries abuse climate change - perhaps we will adapt. * too old to care why don't you make all shops turn off their lights during closed hours? they are all lit up like christmas trees and it is a waste of energy but the residential streets are plunged into darkness! maybe a shutter scheme could be offered for security for them so they would have no need to have them on.
With appropriate support our home and vehicles could be upgraded to be more environmentally friendly
With more grants available I would move to renewable energy sources
Work & shop local
Work from home and use public transport
Work from home more, reduce car journeys. Improve energy efficiency of house
Work from home several days a week if supported to do so. Shop local if goods and services are there.
Write pieces for your newsletters/website to help people to recognise the impact of their own actions! Encouraging people through leaflets to get into growing their own produce and reversing hard landscaping their gardens, providing nurturing places for wildlife to thrive. Healthy animal fed soil provides healthy plants which produce more oxygen, absorb more carbon dioxide, helps biodiversity, slows the decline of animals such as hedgehogs, gives more food for pollinators, the list is endless!

you know this is not possible by 2050 never mind 2030!! you would have to spend a billion on green projects to go that route and be totally electric but that is not carbon neutral !! explain how you would achieve this

You need to consult the public in a serious and meaningful way. The impression I gain from both the Council and local politicians is that the public are a nuisance and not to be taken seriously

You will do it whatever I say like street lights why did you not use solar to help with this

Your meant to have the ideas

## Q43: Providing services differently

! forget the council tax and have a pay-as-you-go system.
A close look at the behaviour of the council members to avoid the recent scandals would improve its image and inspire the rest of us.
A council representative, a direct employee of CCBC dedicated to each village as a representative. I appreciate most villages have a councillor but from experience I have not found using them as a means to r
A good local councillor. Not the poor old school you have in place in many of the villages
Accept that nearly 90% of the population do not speak Welsh so save resources by not having everything bilingual. Give people a tick box so they can receive communications in Welsh instead
Accessible services
Actually listen to the community. Councillors seem to think they make decisions regardless of what their constituents think when in actual fact we actually employ you. I will not vote labour anymore.
Adress fly tiping littering. Get communities to take action on own street to clear litter and generally omprove environment themselves. I suppose take ownership and have pride
Advertise for volunteers to clean the community. Advertise for local builders etc....to help and contribute.
ailgyrchu mwy o pethau plastic (bagiau bara, sglodion or rhewgell ac ati. Helpu pobl i defnyddio solar. rhaid gwneud rhyw beth am y bagiau o baw cwn syn cael eu taflu ir cloddiau neu are ochr y llwybrau. <b>Recycling more plastic things (bread bags, chip bags from the freezer etc. Help people to use solar. Something must be done about the dog mess bags that ar thrown into the hedges or on the sides of the paths.</b>
All digital and to work in the most eco friendly way possible, working with local charities and organisations
Allow Councillors and residents to have a say in decision making and have a more open democratic committee tomrun the council. Investigate internal fraud through preferred purchase contracts - open tender (
Any service should be cost effective and communities should be consulted on what services they feel they need. There is no point in introducing a service that does not get used. I would like to see more join
Apart from waste collection, the only facility I can think of that I use is the library service, which is woeful for e-books and audio books. Categories are very poor, not even split between fiction and non
Appoint a person in each community to chair a community group to come up with ideas
As a local community councillor I feel that our attempts to improve the local environment - especially in terms of developing local electricity schemes have not always been greeted with great enthusiasm by
As a resident, I have raised a number of what I believe, reasonable issues eg misuse of footpath, damage to verges, suspected fly tipping. Always a battle, referrals to other departments. Reporting obvious i
As an employee of Caerphilly County Borough Council i have enjoyed working from home over the last 9 months. I would like to continue to do this and possibly work from different hubs.
As I have a spinal condition/have difficulty standing too long, I feel it necessary to sit in a cafe due to pain. Benches would help near shopping areas - please.
Ask for help from communities
Ask for volunteers. A lot of elderly people are lonely but if given access to free transport to community centres they could run a coffee morning or teach kids about allotments, plants etc.
Ask the Recycling Staff not to forget bins so they do not have to come back

At this difficult time I think you are all doing well
Autumn sees the spread of tons of leaves which pile up in various locations. They are left to blow around blocking drains, streams etc. They could easily be sucked up in street cleaners and composted leaf mulch
Avoid building houses generally, particularly in already congested areas and greenfield sites. Promote wellbeing through leisure centres, safe cycling and green spaces. Lay a decent road surface
Awareness raising
Be honest, councils are not trusted
Be more aware of needs of residents- be prepared to take into account their views and not patronise
Being online & virtual has been a good thing. Some people still want/need face to face but less of that would cost less & embracing technology is the only way to go
being open to ideas from the community.
Better bus and rail links into Cardiff.
Better communication with local Councillors
Better litter / dog waste facilities to keep out town centre and surrounding local areas
Better management of electrical use
Better more focused social media.
By introducing improvement schemes such as the envelope scheme previously adopted to housing refurbishment back in the 1980s
By making it harder to dispose of waste (proof of address and fees) fly tipping has increased.
Can't think of anything just now sorry
CCBC needs to work much more closely with volunteer groups trying to help with community projects
Centralisation
change to electric buses and get more people using a good and reliable public transport link including trains too
Channel all spending to essential services only that are within your mandate - Schools, waste collection, roads. Cancel all non-essential services.
Clean pavements but not just in Blackwood and Caerphilly
Closer supervision on services already provided (circumstances change but provision continues)
Cludiant cyhoeddus trydan <b>Electric public transport</b>
Collect tetra packs in household recycling scheme
Commission your own Anaerobic Digester to process food waste rather than pay huge sums to one Private company. This would allow you to employ people, generate electricity to use for the Borough,.
Community gatherings, working closely with farmers, local trades, developing Caerphilly pound.
Community hubs
Community Hubs with everything in there, one stop shop, like in local libraries, pay your council tax, search for jobs, borrow a book, get your blue badge. Health visitor, support worker, community workers
Community meeting where all are invited
Community recycling sales
Concentrate more on giving a good basic service available to all rather than using buzzwords and resources on fancy graphics that add nothing to the service.
Consider reducing street lighting by 50% from 12-5am. Replace end of life vehicles with electric cars, where possible. Encourage charge point providers to install public points

Consolidate service into hubs the provide good transport if the hub is not near a bus or train station. This wil lbring the community together and reduce cost 'be clever to be creative'
Consultation is a good idea. Unfortunately there is a limited amount of money, so any money saving schemes have to be looked at.
Continue to communicate with your residents and ask for opinions before making decisions.
Continue to improve on-line services. Ensure that information on the CCBC web pages are up-to-date. Provide Town specific bulletin board type pages on your website with contact details for schools, councillo
Continue to improve recycling without making it too complicated for householders.
Continue to seek opportunities to share resources with other authorities and organisations including buildings, staff and the general provision of more joint services.
Continue with free parking, specifically around town centres
Could you have more community forums? People like to have a voice.
Council staff working remotely has been positive
Councillors need to communicate with their voters more and be more available
Councillors to be seen more and to talk to children and adults within the community, visiting schools and businesses.
Covid has helped here? Smarter working. Less offices. Litter fines for regular offenders, MacDonalds and takeaway alcohol. Pubs are green, little waste.
COVID has shown how Caerphilly can be broken down to Nelson/Ystrad Mynach, Blackwood, hengoed,etc. What about local parishes.
Create a local area Wardens to serve the community at large with help/advice & liaison - Councillors are paid for this but rarely do it well.
Cut household collections to once every 3weeks and use fines on those who put the wrong things in their bins
Cut the number of staff and Councillors
Cymorth ariannol i droi tai yn fwy gwyrdd. Help ariannol i brosiectau bach cymunedol megis casglusbwriel <b>Financial support to turn houses greener. Financial help for small community projects such as litter collecting.</b>
Decrease the workforce you obviously managed with less staff throughout the pandemic. Particularly white collar workers
Develop closer department interaction and avoid red tape and inefficiency.
Develop elephant ears and invigorate your councillors with pragmatic contactable minds to spend more time with constructive constituents.
Devise a system whereby it is easier for flytippers to use the amenity sites, rather than ruin the countryside
Do a Zoom Q.A on a regular basis invite Am's and MP's , Caerphilly Question time
Do not penalise people 2 people i out home
do something with the closes buildings, rehoming projects
Do what you all promise to do.
Don;t worry about providing services differently, just provide them and more speedily please
Don't change for picking up items from your home. Reduces fly tipping
Don't know
Don't try to put our local community under health destroying fumes from 'recycling' plants and such
Don't run so many empty buses.
During heavy snow more quicker attention to side roads

Easier website to navigate so that we can help ourselves better. Online requests instead of relying on phones.
Educate the children
Educate the so called adults in the community
Electric charging points - every garage should have to provide at least one station
Electric vehicles, grants to reduce emissions from homes, more items collected to be recycled
Employ local people to work as near home as possible
Employ more local people where possible to reduce numbers travelling to work by cars etc more cycle tracks
Encourage people to live in harmony with their environment, (eg encouraging natural lawns not artificial, non use of harmful weedkillers), look after health naturally
Encourage the use of 'contactless' contact with residents and provide training to people who are not comfortable with IT and Internet. Maybe look to provide a broadband across the authority at a discounted
Encourage volunteering
Encouraging villages to work together with schools and community centres having demos of recycling, upcycling, growing veg and preserving veg etc
Engage meaningfully with every local community. Listen to them and then act.
Engage the community - listen to residents when they have issues and are protesting building on large greenlands.
Ensure communication considers residents who have communication needs and how information can be adapted. Making sure that you capture the views of residents with various needs and age groups to encourage be
Ensure community centres are a hub for community life
Ensure drains and culverts are cleaned and maintained.. Ensure flood defences are adequate. DO NOT BUILD ON FLOOD PLAINS. Keep open swimming pools - Leisure Centres
Ensure public transport goes to places people need to get to at the times they need to go
Ensure that children have schools in their home environment
Even more transparency
Food waste bags be provided, not everyone has newspaper
Friends of the Earth have produced a 50 point plan for Councils - please look at this for ideas:- <a href="https://takeclimateaction.uk/sites/files/climate/documents/2020-06/Climate%20Action%20Plan%20for%20councils%2">https://takeclimateaction.uk/sites/files/climate/documents/2020-06/Climate%20Action%20Plan%20for%20councils%2</a>
Full consultation processes on future planning. Prove that the council do take community concerns seriously and not pay lip service to them.
Get more people cycling
Get more unemployed people working in the community
Get people working nearer home and not build housing estates in areas where there is not work
Get volunteers to help clean up the mountain. Put a police presence on the street
Get your staff to come into work and not take sickies. I have evidence!
Good communication at all levels
Grants to be available to help with energy/low carbon boilers
Greater access to ccbc website in public areas with increased online chat facilities
Have better public transport e.g. buses. The bus service into Cardiff is appalling and not frequent enough! More carriages need to be added to the trains.
Have community champions to involve themselves with the community and be visible
Have decent Councillors who interested in the place whos not helping to help themselves to our money they are not doing anything around

Have more involvement from members of the community, not groups, rather approach individuals based on a cross section of the residents. Provide grants and support for residents/groups to take on some activi
Have one collection for green and brown bins on same day
Have people work for the people and community to help to address problems with the council to be their jobs
Help for affordable energy efficient homes
Help to provide more charging points.
Help when people need it
Help with alternative boiler system
Helping the old and infirm providing activities for teenagers
Home working for council staff, wherever possible. Improve access to the countryside.
How about car sharing from remote villages into work places. Or pressing on with the new rail link improvement. Schemes that help householders improve the efficiency of their homes. Help with windows and ins
How can people engage with the council? the communication strategy needs to improve. (For example the council didn't cover itself in glory during the former Chief Executive scandal and whilst I realise it wa
How many of these workers are actually working from home and how many are just getting their wages and not doing anything. Disgraceful when so many are losing jobs and trying to exist on Universal Credit
I am not sure, to be honest part of what I have said in previous answers.
I believe it is wrong to charge people to take away items such as furniture and mattresses. The charges only mean more fly tipping and not everyone has a car to go to the Council's Recycling Centres
I could not walk for 1.1/2 years, no friends nor family. You refused me all and any help.
I feel this question is too 'open'. We need to look at and identify each council service and look into the current operations of each service and then identify and specific areas of beneficial change.
I hate to say this but Caerphilly town does better from budgets than Blackwood area. I would like to see better representation of funds across all towns in the borough
I have had to deal or rather use the council's services throughout the year. They have been professional and helpful. I am disappointed with the lack of highway maintenance that has been carried out, even do
I have no ideas at this time.
I have no ideas.
I have plenty of ideas to improve the efficiency of the parking enforcement service. Contact me for more details.
I think its high time that some services be provided at a national level, and some services by amalgamating services of neighbouring local authorities.
I think our community councils need to be more 'in touch' with the community. Many of the older councillors are still not using online contact and social media. our local MP and AM are constantly in touch an
I think services will be more on line in future
I think that your website needs to be brought up to date. You should be able to access rent accounts online is one example and many other services like this. If you are trying to encourage people to be act
I think the services are tailored to certain people others are not supported a lot of people do not trust the council in my area and think you are not providing good service even though you pat yourself on t

I think we should go back to town/ area meetings so people don't feel overlooked or have to rely on councillors
I would be happy to work with the authority free of charge to try to build a better future for our community and our planet.
I would like the council to improve recycling so we could recycle the new compostable plastics that many companies are now using
If you are going to have a 'Caerphilly Conversation', the people in charge must be made to act on much of the information given. If not, they should be told "in the name of God, go!"
If there were more local people in work in local jobs it would, clearly, help the communities but that would involve bringing in more firms to create more work
If we had a cheaper transport service maybe people would use this instead of driving so less fumes. Be encouraged to recycle more.
Improve digital inclusion for those without access and make it easier for residents to request services on line.
Improve public transport, offer advice on how to make changes and a big ask I know but offer grants to help with making homes more ecofriendly. Have a climate change department.
Improve very weak recycling practices. Nobody in the community knows exactly which plastics are recyclable, so just collect all plastics separately and have them sorted.
improved communication between Councillors and the public
Improved green space.
Improving cycling lanes and tracks Improve and maintain footpaths for walking
In order to minimise fly tipping maybe look into collecting from homes a little more! This is where I think my CT may be paying for itself. Stop charging for green waste bags!
Increase and clarify the list of items that be recycled. Have clothes recycling options that can be easily accessed. Offered free garden composting bins so we can do our own composting. Offer water butt's
Increase in the number of electric charging stations, promote the use of food recycling and ensure recycling is undertaken and waste is not exported.
Increase park and ride facilities
Increase public transport links to encourage use
Increase the publicity about the benefits of exercise and encourage people to use their vehicles less.
Increased busses and more road safety
Installing the railways into the area that were discontinued in the 60s
Introduce a scheme where able bodied unemployed could get involved in litter picking, environmental projects and community services (it's common sense)
Invest in staff!
It is all set up for the town centres the rural areas are an after thought or the services are taken away and you have to travel to far to access
It will be necessary to encourage help from people but an incentive like lower council tax would be necessary to do so
It would be nice if the council members listened to the community and took on board their comments and then worked with them to resolve issues
it would depend on which services?
It's an unpopular topic, but too many residents are not sorting their bins properly - sticking a sticker on them doesn't fix the problem and only increases bad feeling towards the council. It would be good to
I've honestly gotten fed up with filling this in.



Just think of our wonderful countryside and beautiful views before these are totally destroyed by those thinking they are solving climate change with their narrow sighted destroyer options.
Keep engaging on line. On line info has been very good during COVID
Keep everyone informed on what is being done
Keep informing and asking residents
Keep on top of things eg litter and grass cutting etc our valleys are in a terrible state it's embarrassing when visitors come.
Keep the leisure centre open in Pontllanfraith it is used by lots of people, more structure for young people so they are sat about smoking drinking and leaving litter
keeping everyone up to date with everything
Leaflets to all re how to reduce carbon footprint
Less bureaucracy
Less frequent bin collections.
Less paper, better recycling facilities
links to factory and areas where people are unable to drive can get to places for shift work
Listen to consultations and not carry on regardless e.g. LDP fiasco
Listen to people
Listen to residents informed opinion not just the 'rule book'
Listen to residents instead of dictating.
Listen to the Council tax payers not the Councillors who sadly, are there, to feather their own nests
Listen to the people
Listen to what people tell you time and time again. We complete these surveys but never see any changes.
Listen to what the public say. You cannot help everyone with everything but further meetings to discuss what is required with the public or their representatives (not councillors)
Listening to residents very clear deep concerns and worries when new developments are proposed, when these concerns involve flood risk, impact on local wildlife and environment, real concerns about a rise in
listening to the community needs, not only the town centres and popular public Parks, but the smaller communities where facilities are needed
Look at community hub delivery model
lots of services could continue to be offered remotely, or with local 'drop-in' sessions arranged fortnightly/monthly
Maintain a mix of online and face to face services that are accessible and user friendly
maintain existing services --i would like to see the street lighting turned back on --most other things i would like to see at uk government /welsh government level =====as above abolish business rates take a
Make an inventory of voluntary organisations as a starter and look at the contribution to the community. A public acknowledgement by having an award scheme would help ie. the area with least anti social beha
Make it part of every service you deliver and let people know about this and what you are doing. Advice to residents about greener energy suppliers and how they can make a difference. I always find in news
Many, but you won't listen when people have said they want the lights on so I doubt you'll listen to ideas that aren't supporting what you want to do, so why bother typing them.
Maybe a tram type system. Cleaner as it uses electricity
Maybe letters or emails
Meetings in the Community

Merge Councils for efficiencies
Mini buses instead of large buses. More carriages on trains at peak times. Have recycling sorted before collection ie all paper together, all glass together etc. so it doesn't have to be sorted at the refuse
More unemployed people doing voluntary work for the council.
more accessible - virtual, teams appointments etc. one where the message isn't changed and I am not wiping up my grandmother's blood from the kitchen floor because despite contacting various people in housing
more community based meetings
More community champions to deliver bite sized messages to community
More consultation with community
More consultation, transparent and truthful sharing of information
More council news letters
More cycle lanes for bikes. Encourage zero waste shops, ban plastic bags completely (!). Recycling schemes like in some Iceland stores around the UK with bottles.
More efficient - take what you learned from Covid and keep it going. Don't revert back to the old ways if the new norm is efficient and can save costs. Set up community groups to tackle issues. With more people
More electric charging and more recycling. Pedestrian town high streets to reduce pollution
More home working could cut the cost of buildings overheads. Job sharing.
More local engagement / stakeholder events
More Local services - Local hubs where people can actually speak to a human being
More online
more online access
more online access to services more help and support in hubs to help people to access online in future
More online services
More online services and support eg at library when open
More online, more efficient, support staff to work from home more, reducing carbon footprint and providing efficiencies
More out of town parking
More police, more visible plain clothed traffic police, better drug and drink driving enforcement !
More Policing. Firmer Policing. Road Safety - Get rid of speed bumps and replace them with Camera's (See also above).
more public transport
More questionnaire like this. Publish results and what you intend doing about complaints and when
More recycling centres. Giving residents more bins etc...
More virtual conversations
More virtual services, minimising travel and the carbon associated with it.
More working from home. No need for such a large council office.
Move towards reener vehicles. Planners to be more aware of adverse environmental impacts to avoid future problems. Officers to live in council area to minimise travel to work
Much of the litter produced on the highway verges is from commercial vehicles especially around Recycling companies. Monitor their activities with a view to providing financial penalties
My experience has left me feeling that our community would not be interested.

My main concern throughout the Borough is the ever increasing levels of litter. The majority of this being cans and mainly alcohol cans. An increase in the cost of alcohol, I feel is essential. To stop the
Nac oes. Ac eithro am y gwasanaethau sydd rhaid i'r cyngor darparu yn gorfforol ac yn unol ar gyfraith hoffwn weld POB gwasanaeth arlein. No. Apart from the services that the council must provide physically and in line with the law, I would like to see ALL services online.
Need to meet with local people and listen to their ideas and not just pay lip service
No one knows what the future holds. Is this Covid 19 to be one of Covid 20-30. Don't fry your fish until you catch them
Not at the moment or not until new technology is available as I think you utilise what's available now
Not really, the big problem is making people realise the problems and getting them to be more self reliant?
Offer safe and dedicated cycle lanes to encourage more people to use bicycles rather than cars.
Officer subsidies to owner occupiers
Online and virtual services. More investment in "hubs" where residents can access digital services, such as enhanced, more extensive computer facilities in libraries, in order to make those digital services
Online services are fine but your communication will need to give much more detail than that demonstrated through pandemic for it to work
Online, telephone, community connectors. I am particularly appreciative to all the great community connectors who have helped the families I look after xx
Open up safe houses for the vulnerable. Domestic abuse, disabled, youth and learning difficulties.
Overall I think the council does a good job with the resources it has. people will always moan but that is the way they are. I have no real complaints overall.
Parhau gyda'r wefan sydd yn glir iawn. Continue with the website which is very clear.
Participation groups to gather ideas from all areas of the community (council tenants, private tenants and homeowners) and suggestions of ways to implement those ideas. Set groups of individuals to take par
Pay neighbours to support elderly and frail neighbours, also those with learning difficulties and mental illness
Pay the waste and recycling operators nmore and limit 'expenses' claimed by Councillors who, in the past, felt it an 'honour' to serve their Community
Pedestrianise a town or village main Street on a weekend and encourage the whole community to come out and meet up would boost local businesses (seasonal)
Pedestrianise town centres once a week so families can browse around the town centre
perhaps a freeview channel dedicated to the area and what there is to offer, help lines, contacts etc. that way it would be accessible to everyone with a tv
Perhaps you could make all your canteens vegetarian, allow people to work from home more (commute less), provide more public transport at times when people need it
Place these recycling bins on housing estates
Plant a tree campaign. Knock down brown field sites and make the. Green again
Plant more flowers.
Plant more trees
Possibly listen more to what residents are saying and make it a policy that staff must stop passing the buck from one department to another.
Possibly to increase questionnaires to a greater populous, even those less able to apply their trade... Homeless etcetera.
Privatisation

Produce a 10 to 20 year plan, and think about how it will affect future generations.
Promote and provide a suitable budget for Parks. Provide free sports provision for youngsters including football, rugby and cricket etc
Promote hydrogen as a clean fuel
Provide a lot of car charging points.
Provide a smaller local authority and be aware of community needs
Provide free charging stations for electric cars
Provide machinery which can be used to pick up litter, cut hedges on roadsides in one pass (during night), reducing hold ups in traffic - less us of fuel
Provide more carriages on the trains service on the Ebbw Vale to Cardiff line.
Provide more green and efficient services
Provide more online services
Provide more points for electric vehicles
Provide more street bins to encourage people to responsibly get rid of their rubbish...change opening hours of recycling centres to allow employed people to get rid of waste responsibly
Provide plenty of information and get people motivated to help
Provide safe cycleways, rather than more roads.
Provide the services you are supposed to firstly, services are poor currently
Provide worthwhile services that benefit the majority rather than the minority
Questionares
Questions too vague... Very badly phrased
Raise awareness
Rate rebate for seniors. Recreation ground in Machen is nearly totally overgrown. Needs urgent action before someone has an accident. Gardeners spend hours sat in th van not working - hiding!
Re- educate everyone to the fact that we are not any different to any other being that exists on this planet - its all about respect - care and compassion
Recycle facilites/Renewable schemes to support change
Recycling. Need to help the residents more in shown them which plastics are witch very confusing. Would be better if the council recycled more of the plastics send residence can recycle more into different c
Reduce business tax rates for start up businesses, listen to your communities.
Reduce carbon intensive building projects.
Reduce cost for household items to be collected
Reduce my council tax payment.
Refuse collections could be done differently, that is bins returned to where they are placed in readiness for emptying, currently the haphazard way they are left blocking pathways and through-ways is irritat
Refuse collectors should pick up all waste. I lost count of the times I have had to phone to have my food waste coelcted. I don't bother to phone when recycling eg bottles, plastics are left behind, which i
Refuse needs looking at - people unsure of recycling items ?. Need more clarification on items eg bleach bottles -glass bottles -cardboard all not just some .
Regular communication with each other
Reinstate street lighting
Remember that Caerphilly Borough includes the northern reaches of the valley.
Reopen leisure and provide opportunities for face to face contact in libraries etc.. improve local education opportunities and introduce solar street lights so communities feel safe

Review use of electricity and gas in all council buildings, drive down costs of utilities.
Road signs in English then welsh
Save admin and paper waste by only publishing all council documents in English only. I've lived in Caerphilly for the majority of my life and have barely overheard a conversation in Welsh.
See above about waste disposal sites expanded role.
Senior Managers and Housing should visit communities to inspect conditions in the Borough. Senior managers should support staff to address problems.
Services need to be flexible, needs led and be what residents want.
Share and ask residents for ideas
Shop locally (travel less). Buy British produce
Skips being placed in local areas for people who have no transport which may stop fly tipping and rubbish everywhere
Small villages, Pontywaun and some others also towns like Blackwood, Risca and Caerphilly install pollution cameras that would stop traffic using places as by passes and it would cut down on speeding.
Stand back and take a good look at what you provide. Poor springs to mind
Start listening to the people and stop voting like sheep in the council chambers!
Start listening to your community and work together. Taking on board their objections. Stop overriding and ignoring their feelings/well-being of the community
Stop cutting essential services for children and focus more on leisure.
Stop hand outs. Make people work if they are able. litter picking at a minimum if they want free money and housing. Benefits are suppose to be a back up - not a life choice
Stop locking down the area, people can earn and pay more tax and contribute more to services. It not rocket science.
Stop paying staff too much no extra money at weekends the council provides 7 day service staff should get paid the same 7 days a week
Stop paying the senior trough dippers hundreds of thousands of pounds. Pay your lower paid staff, the ones who get things done, more.
stop the emails and facebook posts and actually consult each household
stop the red tape its far too much. I was once told i couldn't carry empty cardboard boxes to the skip as I didn't have a licence to do so.
Stop unnecessary services saving costs.
Stop wasting money on things that are not needed and provide more for the local community to do and encourage the community to use them.
Street lighting to reduce crime
Support communities to help themselves
Support community groups more, check and maintain footpaths more frequently.
Support community organisations to provide services locally.
Support groups that Can help to support and pass on learning to communities, empowering them.
Surgeries for key services within communities e.g. community centres, rather than having to travel to Council buildings. Better online access
Take a good deep look at everything that gets done right now and ask the questions: - Do we have to be doing this? - If yes, are we doing or delivering this, in the best way we can? - If no or not, do we sti
The council needs to provide many more electric charging points. This will give residence more confidence to switch.
The Council should establish limited priorities in challenging economic times and focus on those priorities to deliver quality services in the areas of highest priority.

The council should recognise that the voluntary sector has an important part to play and can do some things more effectively and flexibly than the council. Transferring functions and funds from voluntary or
The need to reach out to local services more. Bring the services back to the people, not the reverse, which is happening now eg mobile unit
The only way is to involve the general public because this will increase 'ownership' and support regeneration, growth and a genuine desire to become a part of the communities in which we live. If the Council
The parking layouts at all recycling centres is diabolical causing unnecessary queues.
The telephone system needs to be fit for purpose with access to specialist staff in the areas you are contacting them about
The trend towards doing things online is likely to continue. The challenge is to get older and poorer people online.
The waste collection teams vary widely in how they operate. Most are ok but some teams leave rubbish in the middle of road & bins are moved to one point half way down the street!
There are many local facebook groups available which the council could extract data which could provide information that could be utilised both in terms of determining voluntary group activity and trends.
There are many things in recycling which seem not to have a home like light bulbs. There are containers for batteries but not bulbs?
There are places outside of Caerphilly that need money spent on them
There are too many local dog walkers allowing dogs mess to be dropped in out street. Horses make a hideous mess in our streets near farms and country lanes
There is a particular problem with people sitting in their cars with the engine running. Try Apollo Way school, Blackwood at home time on a cold day
There is not enough residential parking around the centre of town.....i have literally had 4-5 parking fines in the past year or 2 because spaces are taken too quickly.
There is still an issue with people who are not recycling, so perhaps a new awareness campaign could be organised.
To improve the outlook of the borough schemes should be set with the full approval of the community and not just a couple of leaders who push things through meetings for their own little community.
To reduce our carbon footprint. Reuse and Recycle.
Train more on customer service skills which you are lacking on at the moment.
Tree planting, litter picking , land maintenance (drainage, paths etc) could be organised and led by Council staff/ appointed contractors
Understand how the private sector works and support those people who work in it.
Use drone technology
use electric vehicles change your fleet by 2030 to other power
Use electricity powered vehicles. Allocate as many areas as possible of 'being green' and plant many trees as possible eg on roadsides areas in so called bare grounds
Use emails - not post. This will reduce paper and postage costs.
Use of Video links where appropriate.
virtually. Continued working from home where possible. Flexible approach.
Waste collections should be combined where possible, especially in areas that require non standard collection vehicles. Educate residents on recyclables. It amazes me that educated people do not have a und
We (collectively) must deal harshly with those that drop litter and fly tip. It must cost a fortune to collect it all

We are all becoming more technology aware, maybe run courses to teach people who are unsure just how easy it is online.
We are already working with your sheltered housing schemes to provide outreach online activities - e.g. chair exercises, art classes, social interaction. We have applied to you for an Urban Centre Property E
We have a Community Partnership set up in our village since 2003 and when it was first brought in the support from the council was very good and something they wished to encourage and see grow. unfortunately
When COVID 19 is over, a move towards local community meetings with local MP present to voice local concerns.
When I was a Railway Manager I first found out what was considered bad - then piece by piece started to put things right - perhaps this survey is a good start, but only if you act!
When it is safe to do so get your teams out into local community centres (or other) and talk (truthfully) to the communities involved.
Without knowing the full services the council offer I can not give a constructive comment. I am sure that if the council really looked at its current overheads like any business there could but cuts made with
Without knowing what future budgets are likely and the extent of the restrictions there will be on what local government can do, this is a totally hypothetical question which cannot be properly answered by a
Work with local communities to take responsibility for their areas - regular litter picks, planting schemes etc
Work with not against residents to understand their concerns
Working from home reducing the environmental impact travel has. Continue with meetings held remotely.
yes for an independent people's cabinet to be the voice to the people in meetings and to have openness on council working decisions
yes help people who are having trouble getting a suitable house
Yes listen to the voters
YES. Put Council Offices inside towns so that the employees can spend lunchtimes and end of work time shopping in those towns. ALSO stop office blocks from being located out of town.
Yes. We need to plant more trees and plants, and there are plenty of underused bits of land which can be used much better. For example if half of the green that is on a slope in Treowen were made into a comm
You are doing a great job in most service areas. Leisure facilities has been under-resourced but your current leisure strategy looks as if it may move in the right direction (although I'm sceptical of how lo
You communicate very well currently
You do a very good job and it's easy to criticise from the outside. You talk about costs but little about efficiency and cost saving without affecting the services. (something that is top priority in the priv
You need an experienced and professional executive, this involves recruiting the right experts in various fields. Expertise = saving money, invariably.
You need to engage with the public as soon as possible.
You need to go back to basics, like about 20/30 years ago, and deliver that kind of standard of services. At the moment you're an expensive monolith that, like many modern organizations, chases targets on p
Your newsletters are very informative and your website is good. Continue to develop those. I also like visit Caerphilly on Facebook

Your not doing too bad just improve where you can especially with roads which are in poor condition on this estate

Your sports facilites are often over subscribed yet many local sports clubs have capacity - work collaboratively with them to meet demand.



## Q44: Protected Characteristics

2020 has been challenging for everyone... Tiny steps to future outcomes, I think!
Age 79 and suffer fro atrial fibrillation
Age and disability help unknown, welsh language- what do you spend on ink printing English AND Welsh when everyone can speak English
Age and health. Shielding when required and voluntarily continuing to be very careful. That's why I can't volunteer.
Age definitely - i am in my late 20s and thinking about what my plans are for the future and how I want to live in a healthy green environment.
Age, interest in Welsh language
Age. Not just mine but COVID is an age disease. We forgot about the threat of 15-21 year old. Most are on line and savvy with technology. We treat them like 7 year olds.
All good
all these are resource intensive ?
An anti Welsh Labour authority. Seems run on dictatorship lines. Nothing changes.
As a carer of a disabled person
As a disabled person it has been negative for me I see the money being wasted on schemes that are of little help to a lot of people or just a limited few people in my area are very critical of the council
As a disabled person, who does not drive, provision of and access to good LOCAL services is important.
As always, the need to lead in Welsh is absurd and costly.
As I have hardly been out for months, I have experience very litte
At a time when money is in short supply, I wonder why I have to get every communication in both Welsh and English. One copy goes straight into the recycling and is a complete waste of money.
Based on my dealings with the Council you have a general disregard for the public. I cannot say it has anything to do with my age and gender but on occasion I have suspected it to be the case.
Basically I have friends that are in some of the categories above who are fed up like the majority of us of all the publicity. The majority of people I talk to are very supportive of all the categories. As
Because of my age I was contacted by the Housing department to check on my wellbeing and access to services I needed. At the time I wasn't able to see family members and found the time very lonely. A friendl
Being disabled and elderly - pay taxes and not had any help from Counfil during pandemic
Caerphilly Council are a very fair council.
Caerphilly People First
Can't speak too highly of the Assertive Outreach Team, combining health and social services seamlessly. They were able to do the shopping for me when I was in a knee brace, which my disabled son was not able
CCBC are the ones ones, as far as I know, who take time to ask our views on the service. It is appreaiated even though our views are not always implemented. You cannot please all for all the time!
Closure of places of public worship while public houses have remained open.
cought up in yor biased Political Correctness
disability - our concerns are not taken seriously and the knowledge of staff are appalling.
Disability care and repair services are full and no help can be giveno
Disability.

Don't duplicate everything in Welsh. It's a waste of resources. If anyone wants Welsh correspondence/information, they can request it. I've thrown half of this Newsline away = I DON'T NEED WELSH!
Education for special needs need to be much better and increase in special needs education in Welsh medium
emphatically not
Ethnic Origin. Gender.
Everybody should be treated equally and priority given to the most in need regardless of colour, sexuality or faith.
Everybody's views will be affected by who they are and their experiences, it is not possible to be completely unbiased. I have been a Christian for 50 plus years and that affects my concern for those who are
Far too many forms repeated in Welsh and English, including this NewsLine. Residents should be able to choose in what language correspondence should be sent. This saves paper, environmental waste, collection
GENDER & MARITAL STATUS & RESPONSIBILITY FOR DEPENDENTS
Gender, age, use of welsh language
Get recycling more at the front of peoples' minds. Are we recycling thoroughly as a borough?
Getting information for COVID is very bad.
Haven't been influenced by any of those.
I am a 64 year old woman. I felt my experience was positive and still is. I would love to had had an authorised person come around and ask how \i am at least once a week. I live on my own, still shielding bec
I am a Christian and I strongly believe that Government, locally or Nationally, have no place in dictating when churches, mosques, synagogues, temples or other places of worship open and operate. I believe t
I am a semi-fleunt Welsh speaker but too much emphasis is placed on Welsh first as per the dictatiin of the Welsh Assembly at Cardiff Bay
I am fortunate, still working part time as Volunteer/External Examiner, at 82 still active socially & mentally.
I am just about to receive my State Pension so aging is the most influential factor in my life right now
I believe people need to be responsible for their own actions, instead of needing to be told at every turn how to live.
i dont know as i dont think we should not be in this borough as we vote in merthyr and rhymney and so i do not they care about us from bargoed up
I don't like the modern UK - free speech no longer exists. I'd get locked up if I listed everything I don;t like. A return to the 60s and 70s would be fine; when people we civil to each other.
I don't think children with disabilities have enough support and neither do their parents /carers. Also feel no extra help financially either
I don't understand the pushing of the Welsh language as the majority of people in the South East cannot speak it and have no wish to. I'm fed up of travelling along the M4 hoping for an English matrix sign s
I experience a little bit of street harassment from kids for being LGBT. This does make me less inclined to leave the house. I'm obviously no match for a gang of teenage boys. I haven't much faith that th
I had the help for shopping from one of your librarians as I was over 90 years old, a very great help. Thank you
I have a disability, but good online services allow me to remain independent.

I have a disabled child and generally we are happy with the school provision for him, although it often seems like they cant wait to send him home as he is difficult to handle
I have always received positive services from staff and the council
I have not got an opinion on this subject
I hope you print out all responses you receive in your next Newsletter. I'm sure 90% will read very similar to mine. You must be the worst council in GB
I needed refuse to be picked up for the dump (I'm a wheelchair user) and the service wasnt provided.
I still struggle to access services in Welsh. There is much good work done by your Welsh language team but it has been worse duri ng Co id-19.
I think that the Council should be looking at outdoor provision for female sports. There's a rugby pitch etc in every village. The outside netball courts have been taken away or fallen into disrepair.
I would like to applaud the Council on its excellent support of the Welsh Language and its use. As a Welsh learner, I really appreciate the efforts being made to create a truly bilingual service.
I would welcome a database of language preference for paper communicators and save on duplicating all communications in ENGLISH and WELSH which an enormous waste of paper and money used to pay for it
I'm am extremely disappointed with the service I have received from the council
I'm disabled and the way you've gone about dealing with the 'pandemic' has made my life an absolute misery, from cutting services that you can't be bothered to reinstate because of your complacency and arrog
Important the Welsh language and culture must be encouraged and preserved, it's important to look out to he wider world and encourage the promotion of other modern languages and an ability to relate to other
Influenced by the need to provide services for vulnerable adults with severe disability
It would be good to get letters from the council through the post and not have to battle through pages of Welsh first to find the relevant English bits. We are a primarily English speaking area, I know for a
Justice ofr all not just minorities
Locking parks & cemeteries discriminated against disabled people.
Marital status
Medics/Police Lindsay Harding is outstanding in CAre in the Community
Mental health services are getting worse as the goverment is so concerned about getting people effected by Covid-19 help, the people who have been in the system for years will be pushed back
Negative due to lack of services or support due to mental health disability and being a unpaid carer
no and neither should it - every single member of the community deserves exactly the same service
No change.
Parent of school aged child with ALN
Parks and grassed areas were not maintained in Machen certainly not for several months, grass was waist high and a contractor could easily of cut the grass on his own with the tractor mower, indeed that's wh
People are improtant regardless of the above
People in the council have been very protective of me personally during the pandemic because of my age. That has been quite humbling, since it's the younger people who will ultimately bear the brunt of this
..... do what's best for the community in general anyone with common sense will understand your efforts .

Provide safe road parking near schools, sport centres and churches
Reduce my council tax payment.
Reduce the size of public transport vehicles negotiating narrow road, it's a nightmare. Most buses have fewer travellers. Fuel bills will be reduced. Have another look at the frequency of grass cutting on pl
Responsibility for the future
Road signs, letter etc should be in English first
Service cut-backs: Accessibility and continued access/use of public spaces, are somewhat restricted when out with persons of an infirm or wheelchair bound nature. E.g. cycle and walking routes 'kissing ga
the use of doubling up on Welsh placenames, doubling up in Welsh. this survey, gas bills, electricity bills and more other incidents of doubling the price of printing. It is extra money and unnecessary
There are certain things I am not allowed to do as I am a kidney transplant patient and have a low immune system from my anti rejection medication
There should have been a free number for people to contact for help during the pandemic, for all residents, for whatever their need ... Communities have supported themselves helped neighbours and raised mo
Trying to get support from Social Services for my elderly mother in law with dementia was a nightmare. She ended up being supported by someone down Newport who didn't know the area when trying to find a care
Unfortunately looking at the Councillors and management of the council it is typically lacking in gender balance (thank goodness for the Chief Executive, who is doing an excellent job in difficult circumstan
Use of the Welsh language as the first language in our area is a very positive influence.
Use of Welsh language means it is more costly for our council. e.g. this pamphlet uses twice as much paper and printing costs. This is unnecessary since English is understood by the people living in the boro
Very impressed by the Family Support Team offered to our family. I am very grateful for their support and input
Waste of money producing everything bilingually. One could elect one or the other language
We are a deaf household and there is little access for us
We have been fortunate to have been able to care for ourselves at the present time. We do not feel secure about the future though. As pensioners, we will be targetted for cuts ie bus pass. Television licence
We must respect all
What
What about people who happen to be brought up in poor families who have numerous limited life chances? They face as many barriers as anyone in the above groups? e.g. Lansbury Park residents
What is BSL?
When you ring the council, put English first to save time, then Welsh
why can't we just treat people as people regardless of any of the above. keep using the Welsh language and look after people with genuine disabilities
Yes very racist
Yes, I feel that some council executives treat me differently to white people when dealing with problems I have experienced
You have completely ignored the needs of disabled people as usual particularly blind people

Your covid urgent update emails nice to see they were in English only and time & money had not been wasted on a Welsh Translation. I am very concerned as to how much money this multilingual approach is costi

Yr wyf ond wedi mwynhau profiadau da wrth gyfathrebu gyda swyddogion y sir. Yr oeddwn yn ffodus i weithio i'r sir cyn ymddeol ac yr wyf yn ymwybodol iawn bod yr adran addysg yn gefnogol iawn i'r holl staffs I have enjoyed good experiences when communicating with county officers. I was fortunate enough to work for the county before retiring and i am very aware that the education department is very supportive to all staff.