

# Have your say on a Local Toilet Strategy for Caerphilly County Borough

Caerphilly County Borough Council has a responsibility to assess the community's need for toilets and to put a plan in place to meet identified needs. The Council must prepare and publish a local toilet strategy by 31st May 2019. To help identify need, the council is seeking views of residents and visitors to the county borough. The survey will run from **3rd September to 28th September 2018**.

For the purpose of this survey and strategy, the term toilet includes changing facilities for babies and changing places facilities for people with disabilities. These can be located in public buildings such as libraries and community centres, private buildings such as cafes and shops as well as public toilets maintained by the council.

You have a number of rights in relation to the information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way your information is being processed. For further information on how we process this information and your rights please follow this link: <http://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/Privacy-Notice-Consultations-Surveys.aspx>

**Q1 Please indicate your interest in this consultation: (Please select all that apply)**

- As a resident of Caerphilly county borough
- As a local elected member
- As someone who works in Caerphilly county borough
- As a local business person
- As a visitor to Caerphilly county borough
- Representing a local group or organisation, please give details
- Other

## TOWN AND VILLAGE CENTRES

Q2 Which town or village do you visit most often within the Caerphilly county borough? (Please select one)

- |                                       |                                       |  |
|---------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Aberbargoed  | <input type="checkbox"/> Draethen     | <input type="checkbox"/> Pontlottyn            |
| <input type="checkbox"/> Abercarn     | <input type="checkbox"/> Fleur-de-lis | <input type="checkbox"/> Pontymister           |
| <input type="checkbox"/> Abertridwr   | <input type="checkbox"/> Fochriw      | <input type="checkbox"/> Rhymney               |
| <input type="checkbox"/> Abertysswg   | <input type="checkbox"/> Hengoed      | <input type="checkbox"/> Risca                 |
| <input type="checkbox"/> Argoed       | <input type="checkbox"/> Gilfach      | <input type="checkbox"/> Rudry                 |
| <input type="checkbox"/> Bargoed      | <input type="checkbox"/> Llanbradach  | <input type="checkbox"/> Senghenydd            |
| <input type="checkbox"/> Bedwas       | <input type="checkbox"/> Machen       | <input type="checkbox"/> Tirphil               |
| <input type="checkbox"/> Blackwood    | <input type="checkbox"/> Markham      | <input type="checkbox"/> Trethomas             |
| <input type="checkbox"/> Caerphilly   | <input type="checkbox"/> Maesycwmmwr  | <input type="checkbox"/> Trinant               |
| <input type="checkbox"/> Crosskeys    | <input type="checkbox"/> Nelson       | <input type="checkbox"/> Ynysddu               |
| <input type="checkbox"/> Crumlin      | <input type="checkbox"/> Newbridge    | <input type="checkbox"/> Ystrad Mynach         |
| <input type="checkbox"/> Cwmcarn      | <input type="checkbox"/> New Tredegar | <input type="checkbox"/> Other, please specify |
| <input type="checkbox"/> Cwmfelinfach | <input type="checkbox"/> Oakdale      |  |
| <input type="checkbox"/> Deri         | <input type="checkbox"/> Pengam       |  |

In the local town or village centre that you visit most often, is the provision of toilets adequate or inadequate to meet your needs?

Q3 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often is the provision of accessible toilets adequate or inadequate to meet your needs?

Q5 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q6 Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**In the local town or village centre that you visit most often, is the provision of changing facilities for young children adequate or inadequate to meet your needs?**

**Q7 Monday to Saturday**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q8 Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**In the local town or village centre that you visit most often, is the provision of changing facilities for those with disabilities adequate or inadequate to meet your needs?**

**Q9 Monday to Saturday**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q10 Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q11 Please provide details of any good quality toilet and changing facilities that are available in the town or village centre that you visit most often.**

Q12 Please provide details of any poor quality toilet and changing facilities that are available in the town or village centre that you visit most often.

## ATTRACTIONS AND PARKS

Q13 Please write in the name of the attraction or park that you visit most often or have visited most recently.

**At the attraction or park that you visit most often or have visited most recently, is the provision of toilets adequate or inadequate to meet your needs?**

Q14 **Monday to Saturday**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15 **Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**At the attraction or park that you visit most often or have visited most recently, is the provision of accessible toilets adequate or inadequate to meet your needs?**

Q16 **Monday to Saturday**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q17 **Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**At the attraction or park that you visit most often or have visited most recently, is the provision of changing facilities for young children adequate or inadequate to meet your needs?**

**Q18 Monday to Saturday**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q19 Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**At the attraction or park that you visit most often or have visited most recently, is the provision of changing facilities for those with disabilities adequate or inadequate to meet your needs?**

**Q20 Monday to Saturday**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q21 Sundays and Bank Holidays**

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q22 Please provide details of any good quality facilities that are available at the attraction or park that you visit most often or have visited most recently.**

**Q23 Please provide details of any poor quality facilities that are available at the attraction or park that you visit most often or have visited most recently.**

## Tell Us More

**Q24** Thinking about Caerphilly county borough more widely, please indicate if you agree or disagree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
There are too few facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of facilities is not convenient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of the facilities does not feel safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is not enough information on where facilities are located	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The lack of facilities has stopped me from visiting certain locations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are not open at the times I need them	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The cleanliness of facilities is generally good	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Toilets should be free to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I don't like using toilets in shops or restaurants because I feel like I need to buy something	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q25** Please provide details of any specific issues with the provision of toilet or changing facilities in Caerphilly county borough.

**Q26** What would be the best way for you to find out where the nearest toilet and changing facilities are located when you are out and about?

- An app on my mobile phone
- A sticker or poster displayed in the window of premises where facilities are available
- Some other way, please specify

**Q27** If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details below.

## About You

Q28 **I am aged**

11-15

16-25

26-35

36-50

50-64+

65+

Prefer not to say

Q29 **I am**

Female

Male

Trans

Prefer not to say

Other, please specify

Q30 **Do you have a disability, long-term illness or health problem?** (Please select all that apply)

Yes, I have a disability

Yes, I have a long term illness or health problem

No

Prefer not to say

Q31 **What is your ethnicity?** (Please select only one)

Asian

Black/African/Caribbean

Mixed/Multiple

White

Prefer not to say

Other, please specify

Q32 **What is your religion or belief?** (Please select only one)

No Religion

Buddhist

Christian (All Denominations)

Hindu

Jewish

Muslim

Sikh

Prefer not to say

Other, please specify

Q33 **What is your sexual orientation?** (Please select only one)

Bisexual

Gay man

Gay woman/Lesbian

Heterosexual/straight

Prefer not to say

Other, please specify

Q34 **Household** (Please select only one)

One person (pensioner or other)

Single parent with dependent children

Married/cohabiting couple

Married/cohabiting couple with dependent children

Prefer not to say

Other, please specify

Q35 **Can you understand, speak, read or write Welsh?** (Please select all that apply)

Understand spoken Welsh

Write Welsh

Speak Welsh

None of these

Read Welsh

Prefer not to say

Q36 **What is your main language?** (Please select only one)

English

Prefer not to say

Welsh

Other (including sign language), please specify

Q37 **Employment Status** (Please select only one)

Employed full time (30 hours or more per week)

A student

Employed part time (less than 30 hours per week)

Looking after the home or family

Self-employed or freelance

Long term sick or disabled

Retired

Prefer not to say

Other, please specify

Q38 **Postcode**

Thank you for taking the time to respond to this survey. Please return this form to any of the main council offices or your nearest library, leisure centre, cash office, housing office or customer first centre. If you prefer, you can also return the survey in the post to Consultation and Public Engagement Officer, Policy Unit, Caerphilly County Borough Council, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.