

# Welcome to Caerphilly Homes

**We hope you will enjoy living in your new home. As a Landlord we hope to give you help and assistance in settling down in your new home. This pack gives you some useful information about the services offered.**

The Housing Office for your area is

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The name of your Estate Management Officer is

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Contact Telephone Number

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Office Email Address:

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Office Opening Times

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Your Tenants Association representative is

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Contact Telephone Number

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The above office is responsible for all matters relating to your home. Your rights and obligations, and that of Caerphilly Council are outlined in your Tenancy Agreement and Conditions of Tenancy. A copy will be in your Information Pack.

If you wish to report a repair, please telephone

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If you have any query relating to your tenancy, please contact your Estate Management Officer who will be happy to assist you.