



Thanks for your feedback

Caerphilly County Borough Council has received a major vote of confidence from local people about the quality of the services we deliver.

In June this year we carried out a wide scale 'Household Survey' asking residents for their views on a range of frontline services including social services, education, recycling, highways and community safety.



Taking everything into account, **82% of respondents were satisfied with the overall service provided by the council.** This has increased from 77% in 2011 and exceeds the council's own target for 2013 of 78%.

Cllr Harry Andrews, Leader of Caerphilly Council said, "These results are very positive and clearly show

that local people appreciate the services provided by our excellent workforce. Improvements have been made in many areas when compared with the results of the 2011 Household Survey and we will now build on this data to make further improvements."

Services generating high levels of satisfaction include refuse and recycling, parks and play areas, libraries, leisure, learning, local town centres, bus services and the council's newsletter called Newsline.

Dog fouling, litter/waste accumulation, the condition of pavements/walkways and thoroughfares, weeds and overgrowth were the biggest problems that respondents felt affected the appearance of their streets.

The total number of responses to the 2013 Household Survey was 2,280 and these were submitted through a mix of online and postal questionnaires. The results will be used by the authority to feed into its Corporate Improvement Plan. The data will also help determine priorities and shape services in the future.

See page 2 for more results from the survey.



Positive Household Survey results

The key findings of the 2013 Household Survey include:

- Taking everything into account, 82% of respondents were satisfied with the overall service provided by the Council. This has increased from 77% in 2011 and exceeds the Improvement Plan target for 2013 of 78%.



- 82% of respondents were satisfied with their neighbourhood and 62% with their local town centre for shopping, an improvement from 2011.

- There were high levels of satisfaction with leisure, learning and cultural activities, in particular, there was a significant increase in satisfaction with libraries and parks and play areas since 2011.



- There has been an improvement since 2011 in the proportion of respondents who feel the quality of life in their neighbourhood and local town centre has got better during the last 12 months.



- There were high levels of satisfaction with most aspects of the local bus service, with satisfaction with the state of bus stops/shelters showing a significant increase since 2011.



- There are very high levels of satisfaction with all aspects of recycling & refuse services.



- The vast majority of respondents agreed that Newsline is a useful source of news & information and they get it delivered regularly.



Your Newsline

"Newsline is produced by the council to bring you all the latest news and information from across the county borough. We are keen to hear your views about the publication and we welcome any feedback. Please contact me if you have any queries about the information featured in Newsline and I will pass on your comments to the relevant department."

Don't forget – Audio and large print versions of Newsline are also available on request."

Stephen Pugh - Editor e-mail: pughs@caerphilly.gov.uk Post: Communications Unit, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.

CHALLENGING TIMES AHEAD

A significant reduction in this year's budget allocation from Welsh Government means that councils across Wales are bracing themselves for tough times ahead.

Finance Minister Jane Hutt delivered her budget statement last month, announcing a 5.81% cut to local government as part of an overall efficiency drive. Caerphilly's settlement saw a 3% reduction for 2014/15 which equates to £14.5m in cuts next year (£28m over the next 3 years).



The Leader of Caerphilly council, Cllr Harry Andrews, is keen to ensure that local people are aware of the extent of the cuts and the serious impact they will have on council services. "It is important that residents understand the scale of the challenge facing us over the next few months as a result of UK Government's austerity measures," said Cllr Andrews. "We are going to have to make some very difficult and potentially unpopular decisions in the wake of this extremely tough budget announcement."

We will work hard to protect jobs and frontline services, but it is highly likely that we will need to cut a number of non-essential services in order to protect key budgets such as education and social services.



*Caerphilly's
settlement saw a
3% reduction for
2014/15*

Councillors will consider a range of savings options over the next few weeks before agreeing the detailed budget early in the New Year.

The council is keen to find out residents' views about how the budget should be spent to help us identify priority services. You can let us know your views by completing a special budget survey on the council's website – visit www.caerphilly.gov.uk

Smarter Cemeteries

The council is keen to remind residents about its 'Lawn Policy', which aims to ensure that the appearance of graves in council - run cemeteries are consistent and appropriate.

Following concerns from residents that unauthorised items such as solar lights, wind chimes, ornaments and fencing were being placed on some graves, over the last few years the council started to enforce its 'Lawn Policy.'

This approach saw opposition from families of loved ones buried at Bedwellty Cemetery over the way it managed the policy and agreed to review the approach. It was decided however, following this review, that the policy would continue to be applied in all council run cemeteries.

Inspections will shortly be taking place in Gelligaer cemetery, and if appropriate, letters will be sent to relatives in the new year, respectfully asking them to remove any unauthorised items that have been identified.

Cllr David Poole said, "We fully understand this is an extremely emotive issue, but we firmly believe that a cemetery should be a place of quiet reflection in well maintained, dignified surroundings."

Caerphilly Library and Customer Service Centre

The countdown has started to the opening of an impressive new Library and Customer Service Centre in the heart of Caerphilly town centre.

The flagship building, located on Twyn Square, is already a key landmark in the town and will offer local people much more than just books. Residents will be able to access a range of services such as help with housing benefit applications, applying for disabled parking badges and reporting potholes etc.

"The Library is a shared facility with a new Customer Services Centre, which means residents will have access to a range of council services under one roof," said Cllr Rhiannon Passmore, Cabinet Member for Education and Lifelong Learning. "We have made a significant investment in our library provision over recent years and this development is the latest in an impressive list of new facilities that have opened across the county borough in Bargoed, Risca, Newbridge, Aberbargoed and Abercarn."



The contemporary 3 storey building, offering 1,100sqm of public space, has been designed to fit in with its historic surroundings and the upper floor provides stunning views of Caerphilly Castle and the wider town centre.

Some of the facilities on offer will include:

- A convenient self service option for books
- Cash desk for payment of council bills
- Free access to more than 40 PCs
- Choose from a range of 40,000 books
- An exciting children's library
- A separate teenage lounge
- Museum space featuring historic collections
- Reading and relaxation areas
- Meeting rooms and community facilities
- Free Wi-Fi

Caerphilly Library and Customer Service Centre is due to open in the first week of January. The existing Caerphilly Library closed on November 16th and the existing Caerphilly Cash Office will close on 3rd January.

For more information visit www.caerphilly.gov.uk



Flagship centre nears completion

The construction phase of Rhymney Integrated Health & Social Care Centre is almost complete and tenants are poised to move in over the next few weeks.

The Centre will host health services from Aneurin Bevan Health Board and social care services provided by the council.

Services will include two GP surgeries, a dental practice, an optician, 12 in-patient beds in the Redwood Suite, 'Oaklands,' - the Council's Day Opportunities Centre, and a community pharmacy. Outpatient clinics will also be relocated to the Centre saving travel time for patients.

The centre will also provide a base for District Nurses, School Nurses, Health Visitors, a Community Mental Health Team, the Older People's Assessment team and the Children's Services team. This

innovative approach will bring these teams together for the first time allowing a truly integrated approach to Health and Social Care.

The local community have been involved since the start of the development and have taken part in activities from deciding on the location of the Centre to voting on its name.

Aneurin Bevan Health Board's Chairman, David Jenkins said "We are all very excited about this development. To have a range of services in one setting gives a very firm foundation for the future delivery of health and social care services."

Cllr Robin Woodyatt, Cabinet Member for Social Services said, "Work has progressed at quite a pace on this fantastic new facility, which will help enhance the capacity of existing community services and bring together a number of health and social care teams under one roof."

Cash up for grabs to improve local communities

Community groups based in the Caerphilly county borough can apply for capital grants of up to £5,000 from the Community Improvement Fund.

Caerphilly County Borough Council has set aside £50,000 per year, over a five year period, to provide grants to support community groups in delivering local projects and initiatives.

The Community Improvement Fund will support projects that directly contribute towards the council's aim of transforming homes, lives and communities and to one or more of the following Communities First priorities: developing prosperous communities, learning communities and healthier communities.

There are a wide range of projects that could be supported through the Community Improvement Fund. Projects could include, for example:

- Improving the appearance of estates
- Community gardening initiatives
- Play areas
- Activities that bring communities together

The fund has been set up as part of the council's Welsh Housing Quality Standard (WHQS) programme, which will see around £200 million spent over the next six years improving the homes of council tenants throughout the county borough. To apply or for more information please contact Owain Morgan on **01443 805588** or by emailing: morgao@caerphilly.gov.uk

Putting Families First

Safeguarding children and young people is continuously at the forefront of the council's agenda, with several projects working under the Families First Programme supporting children, young people and their families.



Families First is an innovative, Welsh Government funded, programme which aims to support families in the county borough who live in, or are at risk of living in, poverty. The programme addresses the difficulties and challenges facing children, young people and their families through the development of effective multi-agency support and partnership working, and focuses on prevention and early intervention.

The Team Around the Family (TAF) model is one of the projects under the Families First Programme which recognises that each family is different and needs to be looked at as a whole; what affects one member of the family will impact other people in the family.

The TAF approach sees partners working together, helping families that demonstrate emerging needs through periods of difficulty in order to reach a better outcome for the whole family. The team involved in this process will often include professionals from a number of agencies, community support services and extended family who support children, young people and their families with issues such as substance misuse; anti-social behaviour; parenting support and ill health.

Cllr Robin Woodyatt, Cabinet Member for Social Services, "Safeguarding children and young people is of the upmost importance to the council and we understand that working with parents, carers and the families of these children is the best way to ensure they are protected."

Visit the Families First Programme webpage for more information www.caerphilly.gov.uk



A Christmas cracker of events!



The festive season is fast approaching, and the council is once again offering a magnificent Christmas events programme this year.

Kick-starting the festivities on **Saturday 30th November** and **Sunday 1st December** is the **Blackwood Christmas Market**. There will be plenty to see and do, including market stalls, animal displays, carol singing, Santa's grotto and donkeys as well as street entertainment and craft activities for all the family.

During the second week of December, the fun will continue with the annual **Caerphilly Medieval Christmas Fayre** on **Saturday 7th and Sunday 8th December** in Caerphilly town centre. Food and craft stalls will line the high street and castle walls, with over 120 quality traders displaying their wares.

On **Saturday 7th December**, **Bargoed** will also be joining in the celebrations. The **Christmas Market** will feature funfair rides, food and craft stalls, children's crafts, street theatre and lots more exciting activities.

The popular **Bargoed Ice Skating Rink** will return to St Gwladys Car Park for a nine day stint from **Saturday 7th to Sunday 15th December**. Enjoy ice skating sessions for just £3 per person.

Risca will host its **Christmas Market** in Tredegar Park on **Saturday 14th December**, with lots going on around the park including its annual lantern parade.

To round the festivities off is the annual **River of Light Lantern Parade** in **Caerphilly** on **Thursday 19th December** at 6.30pm starting at Caerphilly railway station park and ride. See the streets come to life as hundreds of lanterns cascade through Caerphilly town centre, accompanied by samba drumming, dancing, costumed performers and lots more.

River of Light lantern making workshops will take place at Caerphilly Leisure Centre on 30th November/1st December, 7th/8th December and 14th/15th December.

For a full list of festive events taking place across the county borough, or for further information, visit www.caerphilly.gov.uk/christmas or call 029 20 88 00 11

Christmas Discount scheme returns

The popular Unique Places Christmas Discount Card scheme will return again this festive season after a successful launch last year.

The scheme, run by the Council's Town Centre Management Team from December 7th - 24th, offers a great incentive to shoppers to spend locally in independent stores and national chains in town centres across Caerphilly county borough. For retailers in the county borough's managed towns of Caerphilly, Blackwood, Bargoed, Risca and Ystrad Mynach, the initiative offers a valuable opportunity to entice local customers with some great offers and provides marketing support.



Town Centres - Unique Places

CHRISTMAS
DISCOUNT
CARD

Valid from
07-24
December
2013

Bargoed |
Blackwood |
Caerphilly |
Risca |
Ystrad Mynach |

This year shoppers will be able to access a Unique Places website which holds an electronic version of the discount card along with a list of special offers in each town centre.

Cllr Ken James, Cabinet Member for Regeneration, Planning and Sustainable Development said, "I am very pleased that following the success of last year's launch, The Unique Places Christmas Discount Card will be returning. This scheme not only enables our residents to get the best value but importantly it supports our local and independent retailers." Participating retailers will display a star poster in their window advertising their inclusion in the scheme.

Shoppers can access the discount card online or pick up a card from several locations including participating retailers, Customer First Centres, libraries and Council-run tourist attractions.

For further details please contact the Town Centre Management Team on 01443 866213/ 01443 866393 or visit www.uniqueplacesoffer.co.uk

Town Centres - Unique Places



DON'T BE A NOISY NEIGHBOUR

'Be a good neighbour and please keep the noise down' – that's the appeal from the Council in a bid to tackle noisy neighbours.

Noisy neighbours can cause a nuisance to those who live around them. The Council is able to take action against residents who make excessive noise and ignore warnings to control the volume coming from their property.

If the problems persist the Council's Environmental Health officers are able to visit properties making unacceptable noise to investigate, serve a formal notice, prosecute, seize and even destroy the offending items. Noisy neighbours could also be landed with a fine of up to £5,000.

Last year the Council's Environmental Health department received a total of 1,100 noise complaints relating to private domestic properties, and over half of these complaints related to loud music.

Earlier this year a Caerphilly resident was fined over £1,000 for causing a noise nuisance by watching their TV at an excessively high volume so that the TV could be clearly heard in the neighbouring property.



In Fleur-de-Lis stereo equipment was seized from a one bedroom flat, and the offending items have now been destroyed or recycled.

Cllr David Poole, Cabinet Member for Community & Leisure Services, said, "There is a misconception that music can be played at any level up until 11pm, but this is simply not the case. There are no set times at which excessive noise is acceptable. Loud amplified music can be just as much a problem in the middle of the afternoon as it can in the middle of the night."

"People are often surprised that the Council is able to use a warrant to seize noise amplification equipment like TVs, stereos, speakers, DVD players and games consoles if they are causing a noise nuisance. These items could be lost forever if a destruction order is granted by magistrates."

"Our intention is not to prevent all noise, and we understand that now and again people wish to have a party or celebrate, but please keep noise levels low so as not to negatively impact on neighbouring properties."

Head of Public Protection Rob Hartshorn and Cllr David Poole, Cabinet Member for Community & Leisure Services, help destroy speakers at the centre of a noise nuisance case.

If you would like to make a complaint about noise nuisance please call **01443 866544** or visit www.caerphilly.gov.uk for more information.

Old Bicycles Recycled

An innovative scheme to restore bikes for the local community, involving young people undertaking community reparation with the local Youth Offending Service has pedalled off the starting blocks.

The 'Bike Shed' project is funded by the Safer Caerphilly Community Safety Partnership and run by Caerphilly's Youth Offending Service in partnership with Gwent Police.

The aim of the project is for young people to use community reparation hours to repair and recycle donated old bicycles, which will then be given to deserving families & victims of crime identified via social services, the Youth Offending Service or Gwent Police.

Cllr Robin Woodyatt, Cabinet Member for Social Services said, "This project is a great example of how partnership working and reparation can really benefit the community."

The Youth Offending Service is currently seeking donations of old bicycles which can be utilised for the Bike Shed project. Please call **01495 235625** for further information.

'Croeso' to new Welsh medium school

The new 'Y Gwindy' Cwm Rhymni campus in Caerphilly opened its doors last month & pupils are settling in well in their new surroundings.

The state of the art school, developed on the former St Ilan site, is set to expand the county borough's Welsh medium education provision to the Caerphilly basin area.

In September the first intake of 85 Year 7 pupils from Ysgol Ifor Bach, Ysgol Gynradd Gymraeg Y Castell

and Ysgol Gynradd Gymraeg Caerffili began their secondary education at the new campus. Students from other Welsh primary schools in the county borough will continue to study at the original Ysgol Gyfun Cwm Rhymni site in Fleur de Lys.

Cllr Rhianon Passmore,

Cabinet Member for Education and Lifelong Learning, added, "It is an exciting time for these pupils who are benefiting from this fantastic new development. It's great to see an old, disused school converted into a vibrant educational facility that will transform Welsh medium education in our county borough."

It is hoped that works to the St Ilan development will be completed by September 2015, when it will cater for the educational needs of children aged 3-16, in a first class campus including a new £10.5 million leisure centre for the school and the wider community to benefit from.

Provision for 900 secondary school places will be formed through the development, alongside the relocation of Ysgol Gynradd Gymraeg Caerffili onto the site. There will also be the opportunity to offer additional post-16 education, with the existing Fleur de Lys site becoming the main 16-19 campus.



Support & Advice for local tenants

The council's Tenancy Support Officers (TSO) operate across the Caerphilly county borough providing valuable support and advice to council tenants.

The team of 4 TSOs are on hand to help local people understand the impact of new legislation such as the Welfare Reform Act and under occupancy charges. They also provide advice and guidance about benefits and other housing-related issues.

Over the last few months they have visited over 1,200 tenants in their homes and are making a big difference reassuring and supporting local people.

"There is nothing more rewarding than knowing you've helped make a difference and a positive contribution towards a tenant's life" said TSO Sherell McLaughlan. "We are finding that there is a lot of confusion and concern about the various changes to the benefit



system so it's important that we get the chance to have a chat with tenants and help answer their questions."

Kathryn and Ida are mother and daughter living in the Rhymney area and are both council tenants. Kathryn had fallen into arrears due to under occupancy, but with help from the TSOs she has been able to get back on track and is now accessing benefits she was unaware she could claim.

Kathryn said, "Before getting help from Tenancy Support I was under a lot of stress and would lie awake worrying about how I was going to pay my bills. Thankfully everything has now been sorted and I can stay in my home. I feel like a weight has been lifted off my shoulders, and I've been telling everyone who is struggling to make ends meet to give the team a call."

Ida, Kathryn's mum, has been living in her home for over 20 years, but due to the under occupancy charge, she can no longer afford to stay there. She has also received help from the TSOs.

"I don't mind moving as I know that a family can benefit from living here in this bigger space," said Ida. "The TSOs have helped me get better deals on my gas and electricity, and helped me fill out the forms to get Water Assist. This means I now have the money to pay the under occupancy charge so am not worrying about arrears building up that I can't afford to pay. I am hoping to move to a smaller property soon."



The support provided by the Tenancy Support Officers include:

- Help understanding the under occupancy charge and other welfare changes.
- Help whether you want to move or stay in your property.
- Help with signing up for 'Home Swapper' mutual exchange scheme and registering on the council's transfer list.
- Help with identifying additional benefits you may be eligible for.
- Help with applications for Discretionary Housing Payment.
- Help filling out forms.
- Referrals to Job Centre Plus for additional support.
- Guidance on energy saving and other measures you may be eligible for including Warmer Homes Discounts and Water Assist.
- Arrange appointments for debt and money advice with Citizens Advice Bureaux.
- Help in accessing food banks.

For more information call 01495 235600

For Council tenants text RENTHELP to 81400

For non council tenants text HOUSUPPORT to 81400

Anniversary event for Ty Clyd

An Assessment Bed Service based at the council's Ty Clyd Residential Home in Barged has recently celebrated its first anniversary.

The service provides older people and vulnerable adults, who have had a period of illness, long stay in hospital, a breakdown of care or difficulties at home, with the opportunity to regain their independence and rebuild their confidence, with the ultimate aim of being able to return to their homes.

Residents and staff at the home held a celebratory event recently, in recognition of a successful first year of the Assessment Bed Service. The event follows a recent visit to the facility by Welsh Government Minister, Lesley Griffiths, who commented on how impressed she was with the services provided.

As part of the Assessment Bed Service, professionals work with users to assess their needs and come to a joint decision as to whether a return to home is possible, or if a package of care or residential accommodation would be more suitable. Assessment beds can be accessed for a period as short as a few days, up to six weeks.

Cllr Robin Woodyatt said, "The Ty Clyd Assessment Bed Service is a fantastic facility, which works with service users to ensure they receive a tailored service that offers the skills or care they need. We have had some extremely positive outcomes for residents who have accessed this service at Ty Clyd, who have benefitted enormously from the support on offer to develop their skills and confidence. I am sure that the dedication of the staff at Ty Clyd will help ensure the service will continue to go from strength to strength.

For further details about the Assessment Bed Service, please call 0808 100 2500 or visit www.caerphilly.gov.uk



Operation Santa

Help make Christmas special for over 600 children.

Please pledge a gift by 30th November and deliver to one of our collection centres by 4th December.

Collection Centres

- Barclays Bank, Ystrad Mynach
- Lloyds TSB Bank, Rhymney
- Risca Family Centre, Risca
- Visit Caerphilly Centre, Caerphilly
- Customer First Blackwood
- Customer First Pontypridd
- Harper and Wallis, Estate Agent, Hanbury Road, Bargoed

Operation Santa works in partnership with Llamau, Action for Children, Home-Start and Gofal Cymru.

Pledge Hotline: 01443 866577
or email: operationsanta@caerphilly.gov.uk

Useful Numbers / Rhifau Defnyddiol

Main Switchboard

PRIF SWITFWRDD

01443 815588

Minicom

01443 873626

Emergency number for all services:

Rhif argyfwng ar gyfer pob gwasanaeth:
01443 875500

(Out of hours only • Allan o Oriau yn unig)

Adults' Social Services

Gwasanaethau

Cymdeithasol i Oedolion

0808 100 2500

StreetPride BalchderStryd

01443 866566

Children's Social Services

Gwasanaethau

Cymdeithasol i Blant

0808 100 1727

Consumer Advice

Cyngor i Ddefnyddwyr

01495 235111

Council Tax Enquiries

Ymholaethau Treth y Cyngor

01443 863002

Furniture Recycling

Ailgylchu Dodrefn

01685 846830

Housing & Council Tax Benefits

Budd-daliadau Tai/Treth y Cyngor

New Claims: **01443 866567**

Hawliau Newydd: **01443 864099**

Existing Claims: **01443 864099**

Hawlyr Presennol:

What's ON / Digwyddiadau

www.caerphilly.gov.uk/events • www.caerffili.gov.uk/digwyddiadau

Sign up to receive regular information about local events by e-mailing: events@caerphilly.gov.uk • Cofrestrwch i dderbyn gwybodaeth reolaidd am ddigwyddiadau lleol drwy e-bostio: digwyddiadau@caerffili.gov.uk

Christmas Yule Tide Logs •

Digwyddiadau Boncyffion Nadolig

30/11 & 1/12 - 10am - 4pm

Cwmarn Forest Visitor Centre •

Canolfan Ymwelwyr Coedwig Cwmarn

Create your own Yuletide log using natural woodland materials & some added Christmas sparkle. A fantastic Christmas decoration. Charge: £3 per child. Booking required (5 sessions per day).

Créwch elch boncyff Nadolig eich hunan o deunyddiau naturiol aychydig o befrid y Nadolig. Addurn Nadolig bendigedig. Cost: £3 y plentyn. Mae angen cadw lle (5 sesiwn y dydd).

01495 272001



Search For Santa • Chwiliwch am Siôn Corn

12/12 - 6pm - 7.30pm

Sirhowy Valley Country Park • Parc Gwledig Cwm Sirhywi

You'll need your torch for this exciting night time wander through the woods, looking for clues as we search for Santa. Charge: £3.50 per Child and £1.50 for Adults. (This includes hot chocolate, mince pies for the Adults & selection boxes for the Children). Tickets available from Blackwood Miners Institute. Booking ends on 22 November.

Byddwch angen tortsh ar gyfer y daith gerdded ganol nos gyffrous hon trwy'r goedwig, gan chwilio am ghwiliwr wrth i'n drio ffeindio Siôn Corn. Pris - £3.50 y plentyn a £1.50 i Oedolion. Mae hy'n cynnwys siocled poeth, tarten Nadolig i'r Oedolion a bocs a siocled i'r Plant. Tocynnau ar gael o Sefydliad y Glowyr Coed Duon. Rhaid cadw lle cyn 22 Tachwedd.

01495 235219

River of Light Lantern Workshops •

Gweithdai Llusernau Afon yr Oleuni

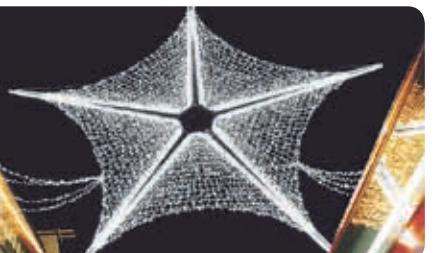
30/11, 1/12, 7/12, 8/12, 14/12, 15/12 - 10am - 5pm

Caerphilly Leisure Centre • Canolfan Hamdden Caerffili

Ley your creative side take over and show off your artistic skills by making your very own lantern ready for the big parade on the 19th December. The activity is suitable for all ages offering some free family fun. Free Event.

Gadewch i'ch ochr greadigol deynmas a dangoes eich doniau artistig trwy wneud eich llusen eich hun yn barod ar gyfer yr orymdaeth fawr ar 19eg Rhagfyr. Mae'r gweithgaredd hwn yn addas i bob lphant a bob oed a bydd yn cynnig hwyl i'r teulu am ddin. Digwyddiad Am Ddim.

www.caerphilly.gov.uk/christmas 02920 880011



Ystrad Mynach Fayre and Xmas Lights Switch On •

Ffair Ystrad Mynach a Chynnau Goleuadau'r Nadolig

23/11 - 11am-5pm

Ystrad Mynach Town Centre • Canol Tref Ystrad Mynach

Enjoy crafts and jewellery stall with live choirs, jazz bands and much more. Free Event.

Mwynhewch stondinau crefft a gemwaith gyda chorau byw, bandiau jazz a llawer mwy. Digwyddiad Am Ddim.

Blackwood Christmas Market • Marchnad Nadolig Coed Duon

30/11 & 1/12

9am-5pm & 10am - 4pm

Blackwood Town Centre • Canol Tref Coed Duon

Blackwood Christmas Market is now entering its fourth year with the last three year's proving to be a great success. The high street will be filled with food & craft stalls, funfair rides, animal displays, street entertainment, Santa's grotto and donkey's as well as street entertainment. Free Event.

Dyma bedwaredd flwyddyn Marchnad Nadolig Coed Duon ac mae'r tair blynedd diwedh wedi bod yn lwyddiant ysgubol. Bydd y stryd fawr yn cael ei llenwi a stondinau bwyd a chrefft, reidiau ffair hwyl, arddangosydd anifeiliaid, adloniant stryd, asynnod, a hyd yn oed oaf Siôn Corn. Digwyddiad Am Ddim.

www.caerphilly.gov.uk/christmas 02920 880011

River of Light Parade •

Gorymdaith Afon yr Oleuni

19/12 - 6.30pm

Caerphilly Town Centre • Canol Tref Caerffili

See the streets come to life as hundreds of lanterns cascade through Caerphilly Town Centre accompanied by thunderous samba drumming, dancing, costumed performers and giant sculptures. The spectacular event will come to a magnificent close with a fireworks display above the skies of Caerphilly Castle. Starts at 6.30pm from Caerphilly railway station park and ride. Free Event.

Dewch i weld y strydoedd yn dod yn fyw wrth i gannoedd o llusernau raeardd trwy gandol tref Caerffili i gyfeillant drymiau samba, dawnsio, performywr mewn gwisgoedd, a cherfluniau cawraidi. Bydd y digwyddiad sbolennyd hwn i ddodi i ddiweddlod godigod gydag arddangosfa dan gwylt uwch ben Castell Caerffili. Yn dechrau am 6.30pm o safle 'Parcio a Theithio' Gorsaf Drenau Caerffili. Digwyddiad Am Ddim.

www.caerphilly.gov.uk/christmas 02920 880011



Risca Christmas Market & Lantern Parade •

Marchnad Nadolig a Gorymdaith Lusernau Rhisga

14/12 - 1pm-6pm

Risca Town Centre • Canol Tref Rhisga

Come along and enjoy the Risca Christmas Market and Lantern Parade and pick up some unique Christmas presents for family and friends! Free event.

Dewch i fwynhau Marchnad Nadolig a Gorymdaith Lusernau Rhisga, a phrynnwch anfwrhegion Nadolig unigryw i'ch teulu a'ch ffirnidau! Digwyddiad Am Ddim.

www.caerphilly.gov.uk/christmas 02920 880011

Community Market •

Marchnad Gymunedol

14/12 - 9am

White Rose Information Centre •

Canolfan Wybodaeth y Rhosyn Gwyn

Located throughout Bargoed High Street, the event will host over 20 traders, a Santa's grotto, traditional Punch & Judy show, children's activities including pottery workshops and some great street theatre. Free Event.

Wedi'i leoli ar hyd Stryd Fawr Bargoed, bydd y digwyddiad yn cynnwys dros 20 o fasnachwyr, ofog Siôn Corn, sioe Pwrrsh a Siwan draddodiadol, gweithgareddau i blant yn dychwelyd i gynheswrwyd a chysur o dan do! Bydd llawer o stondinau yn gwerthu anfwrhegion unigryw wedi'u gwneud a llaw, a bywd, am brisiau rhesymol! Digwyddiad Am Ddim.

www.caerphilly.gov.uk/christmas 02920 880011

Helen Courquin - 01443 878090



Bargoed Christmas Market •

Marchnad Nadolig Bargod

7/12 - 10am - 4pm

Bargoed Town Centre • Canol Tref Bargod

Come along to the heart of New Tredegar to the thriving heart of the community at the White Rose Information & Resource Centre. There will be market stalls, craft stalls, car-boot & tabletop sale items, hot food & snacks, beer Tent and entertainment. Free Event.

Dewch i galon Tredegar Newydd, i galon ffiniannus y gymuned yng Nghanolfan Wybodaeth ac Adnoddau'r Rhosyn Gwyn. Bydd stondinau marchnad, stondinau crefft, eitemau arwtheriant cist car a phen wrwd, bywd poeth a byrbrydau, pabell gwrrw ac adloniant. Digwyddiad Am Ddim.

www.caerphilly.gov.uk/christmas 02920 880011

Helen Courquin - 01443 878090

PROTECTING YOU

The council's Public Protection team aims to ensure that the county borough is a healthy, safe and fair place for people to live, work & visit. One of the team's key tasks is to expose and bring before the courts those individuals and businesses we discover acting illegally.

Below are examples of recent prosecutions:

EICH DIOGELU CHI

Nod tim Diogelu'r Cyhoedd y cyngor yw sicrhau bod y fwrdieistref sirol yn lle iach, diogel a theg i bobl fyw a gweithio ynddo ac ymweld ag ef. Un o briod dasgau'r tim yw datgelu'r gwir am yr unigolion a'r busnesau hynny sy'n gweithredu'n anghyfreithlon, a'u dwyn gerbron y llys.

Isod ceir enghreiftiau o erlyniadau diweddar:

Trading Standards prosecutions

Erlyniadau'n ymneud â safonau masnach

Defendant	Offence	Court Decision
Mark Davis trading as Valley Damproofering and Plastering of Bargoed.	Carried out damp proofing which was not to professional standard. Failure to give consumer cancellation rights.	12 Month Community Order, to include 10 days on Substance Misuse Programme, 200 hours unpaid work, £500 costs to the Local Authority and £60 victim surcharge. Consumer Protection from Unfair Trading Regulations 2008.
Anthony Allen Moses Of Aberdare.	Carried out damp proofing which was not to professional standard. 4th October 2013 at Newport Magistrates Court.	£600 fine, £1124.75 costs to the Local Authority and £60 victim surcharge. Consumer Protection from Unfair Trading Regulations 2008.

Environmental Health prosecutions

Erlyniadau'n ymneud ag iechyd yr amgylchedd

Defendant	Offence	Court Decision

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