

# The Caerphilly Conversation - What Matters to You?

Over the last couple of years we have been asking you, through an ongoing conversation, which council services are most important to you. In turn, you have told us which areas you think we should prioritise.

We really appreciate your views. They really do help us in prioritising the things we are able to deliver as a council. Your views are helping us:

- Continue focusing our efforts on the issues that you told us most impacted your quality of life (such as dog fouling and littering)
- Shape our programme of 10 council-wide 'corporate reviews' that aim to make sure the council is as effective as it can be
- Ensure the services we deliver are in line with what you and your families most need

However, this ongoing conversation is even more important. Like all councils in

Wales and across the UK, we only have a limited budget and are facing a gap of £35 million in next year's budget alone. It is hard to appreciate the scale of this amount, but we are fortunate to be in a strong position to face these challenges head-on.

The council has healthy reserves (our savings account), where a proportion of these can be used in the event of a 'rainy day'. In order that we can protect the things that are most needed and valued by you, we need you to tell us if we're still on the right tracks – and tell us what really matters to you and your family.

What you tell us will be really important, as we make plans and take decisions around developing our council priorities for the next few years and where we spend our money.

This part of our ongoing conversation is going to focus upon what really matters to you. Please let us have your thoughts by **Tuesday 6th December** so we can make sure this feeds into our plans.



THE CAERPHILLY CONVERSATION



## What is important to you and your family?

A year ago you told us that the services listed below are most important to you.  
Are these more or less important to you now?

	More important	Less important	About the same
Community Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education and schools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Financial and council tax support for residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing and tackling homelessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online provision of services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and green spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Roads and highway maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social care and services/support for the vulnerable, older people and children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street cleansing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tackling food poverty and providing free school meals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waste collection and recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

You also told us that these things are important to you. Please tell us whether these are more or less important to you TODAY than they were this time last year:

	More important	Less important	About the same
Climate change and pollution reduction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improving the local environment through:			
Tree planting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Litter/street cleansing and environmental improvements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jobs and employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opportunities to be physically and mentally fit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support for businesses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support for low income families in crisis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable transport and active travel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tackling illegal parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Town centre improvements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteering opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth service provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Is there anything missing? Please tell us:

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**You have told us how important the council services we deliver are to you and your family. We would now like to know which of these matter the MOST to you and your family and WHY.**

Please choose up to three things and tell us why they matter the most to you and your family:

What is important?	Why?
1	
2	
3	

**We have a limited budget to be able to deliver council services across Caerphilly county borough. Do you have any ideas on how we could provide services differently or better in the future? How we could work together with you to do this?**

### **Invite to join our Viewpoint Panel**

Our Viewpoint Panel is made up of people from across Caerphilly county borough who would like to be more involved in taking part in regular conversations, either online or face-to-face, on the things that matter to you, either locally within your community or wider issues that affect people across the county borough.

We are always looking for more people to get involved in the Viewpoint Panel. If this is of interest to you, please provide your preferred contact details:

Name: \_\_\_\_\_ E-mail address: \_\_\_\_\_

Address: \_\_\_\_\_ Telephone: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

And we will be in touch to tell you more about the benefits of becoming a member.

**If your responses to any of the questions in this survey have been influenced (positively or negatively) because of any of the following: ethnic origin, gender, age, marital status, sexual orientation, disability, religious beliefs or non beliefs, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents or because you or a member of your household are or have been a member of the armed forces, please give details below:**

## About you

These questions are optional. Your response will help us to ensure that we achieve a representative sample and will help us to check whether the services we provide are meeting the needs of all of our local communities and residents.

Privacy notice: You have a number of rights in relation to the information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way your information is being processed. For further information on how we process this information and your rights please visit:

**<http://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/Privacy-Notice-Consultations-Surveys.aspx>**

### I am completing this survey:

- As a resident of the county borough
- As a local elected member
- As a business person
- Representing a third sector group or organisation
- Representing another public sector organisation
- As a member of staff
- Other please write in: \_\_\_\_\_

**My postcode is:** \_\_\_\_\_

### I am:

- Female
- Male
- Prefer to self describe, please write in: \_\_\_\_\_
- Prefer not to say

### What is your preferred language?

- English  Welsh
- Other (including British Sign Language)
- If other, please write in: \_\_\_\_\_

### Do you consider yourself to have a disability?:

- Yes  No
- Prefer not to say

**What is your age?** \_\_\_\_\_

### What is your preferred language?

- Asian  Black
- Chinese  Mixed
- White  Prefer not to say
- Other, please write in: \_\_\_\_\_

## Thank you for completing the survey.

Please return this form to your nearest library.

If you prefer, you can also return the survey and any additional comments in the post to:  
Consultation and Public Engagement Officer, Corporate Policy Unit, Caerphilly County Borough Council, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.