Annex 4: Social Media

Example social media post:



Caerphilly County Borough Council 1d · 🕄

Drop into Newbridge or Ystrad Mynach Library TOMORROW to have your say on the council's budget proposals.

If you can't make it have your say online.

http://www.caerphilly.gov.uk/caerphillyconversation or book a place on one of our Teams meetings publicegagement@caerphilly.gov.uk... See more

See Translation

Pennu cyllideb y Cyngor 2023/24 **Council budget setting**

Yn ddiweddar, fe wnaethon ni ofyn i drigolion roi eu barn ar ba wasanaethau y dylai Cyngor Bwrdeistref Sirol Caerffili eu blaenoriaethu Caerphilly County Borough Council should prioritise over the and Durhan di dafa

We recently asked residents to give their views on which services

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There were 83 comments in response to posts on the council's social media posts.

There were, in addition, comments on local community Facebook groups. The themes of these comments reflect those on the council's page.

Themes

- Council tax rise not welcome.
- £200million reserves use now.
- No drop-in sessions for those who work (responded to with reminder of online face to face drop-ins or completing the survey online)
- High level of staff sickness rates, pay rise and pensions. •
- Councillor pay. •
- New senior management appointments why are they needed
- Streetlights switch back on
- Staff working from home •
 - o service is not good and
 - o questioning why are the lights and heating on when there aren't many staff in the building.
- Caerphilly County Borough looks untidy litter, weeds, grass not cut, dog bins overflowing, etc. Need to prioritise these.