

# Introduction to Sheltered Housing



EICH CARTREFI, EICH DYFODOL  
YOUR HOMES, YOUR FUTURE



## What is sheltered housing?

Sheltered Housing is a group of unfurnished units of accommodation designed to meet the needs of older people usually 60 years of age and over who wish to remain independent but who would like to benefit from the additional services and support at the schemes. People with disabilities who are under 60 years of age may also be eligible subject to further assessment.

Sheltered housing schemes can vary in size and type of property but every scheme has communal facilities and daily floating support from a Sheltered Housing Officer. The service is also supported by the Older Persons Housing Team during office hours.

It is important that residents and relatives understand the role of the Sheltered Housing Officer. A Sheltered Housing Officer will provide housing related support but is not expected to provide personal care or assist residents with tasks they could do themselves or with the support from other agencies such as personal care, cleaning, laundry, shopping or collecting pensions or prescriptions. All residents are asked to co-operate with the Sheltered Housing Officer in ensuring security is maintained both in the scheme generally and in their own homes.

All properties are linked to an alarm call system called the Caerphilly Careline Community Alarm Service which can be used at any time to contact the Sheltered Housing Officer for help or advice when they are on duty. Whenever the Sheltered Housing Officer is off duty all calls through the Caerphilly Careline Community Alarm Service are taken directly by the Control Centre where control operators are fully trained to provide help and assistance. This service is available 24 hours a day, 365 days a year.

All sheltered housing schemes have communal facilities and communal areas which provide the opportunity to make friends and socialise. Sheltered Housing contract holders are service charged for the additional services they receive. These charges will vary depending on which sheltered housing scheme they live in. Every year each sheltered housing contract holder is sent a breakdown of the service charges to let them know how much they will pay for the coming year. There is a separate guide for contract holders providing more information and guidance on service charges.



## What are the benefits of Sheltered Housing?

Sheltered Housing provides a setting which enables its residents to live independent lives in their own home. It also gives them the opportunity to make friends and to share a social life through use of the communal lounge and other communal facilities and activities. Some of the benefits which will vary from scheme to scheme are listed below:

- Sheltered Housing Officer support
- Dedicated 24 hours/365 days a year monitoring alarm service
- Safe and secure buildings with door entry systems and suited locks
- CCTV
- Passenger lift
- Communal lounge with TV
- Communal kitchen facilities
- Communal garden areas
- Communal laundry facilities
- Communal bathroom/shower room/w.c. facilities
- Prescription collection service
- Use of a guest room
- Regular contract holder meetings to share ideas and views
- Social events and support from an Activities Coordinator
- Luncheon clubs and Day Centre opportunities
- Assistance to access other agencies and support services

## Caerphilly County Borough Council Sheltered Housing Schemes

There are 32 sheltered housing schemes available in the Caerphilly Borough, some are bungalows and/or flats with a separate communal building and others are flats in an under one roof building. Below is a summary description of our schemes:

### **Alexandra Court, Ynysddu, NP11 7JF – 01495 201494**

Alexandra Court is a two storey under one roof scheme with a total of 19 properties and communal facilities within the building. There is a mix of 18 single and double bed roomed, ground floor and first floor flats, and 1 three bed house.

### **Britannia Court, Maryland Road, Risca, NP11 6BL – 01633 613320**

Britannia Court is an under one roof scheme with 21 single and double flats over 3 storeys, and 1 three bedroom house. The communal facilities are located within the building.

### **Bryn Road, Palmer Place, Blackwood, NP12 1WN – 01495 225950**

Bryn Road Sheltered Housing Scheme consists of 21 one/two bed roomed bungalows on Gibbs Close, and 15 one bed bungalows and 1 two bedroom house on Palmers Place. There is a separate communal block building where the communal facilities are accessible for contract holder use.

### **Glynderw, Churchill Park, Caerphilly, CF83 3EZ – 02920 851217**

Glynderw consists of 32 one / two bed roomed bungalows. There is a separate communal block building where the communal facilities are accessible for contract holder use.



### **Glynsyfi, Elliotstown, New Tredegar, NP24 6DE – 01443 875079**

Glynsyfi has 31 one / two bed roomed bungalows, and 1 two bedroom house at the scheme. The communal area is located in the centre of the scheme offering the use of communal facilities for contract holders.

### **Greenacres, Greenacre Drive, Bedwas, CF83 8HG – 02920 851556**

Greenacres Sheltered Housing Scheme consists of 31 one / two bed roomed bungalows. The communal facilities are located in a separate block on the entrance to the scheme.

### **Grove 1 & 2, Grove Estate, Trethomas, CF82 8DH – 02920 851794 / 366**

Grove Sheltered Housing Scheme is split into 2 separate schemes. Grove 1 consists of 26 one/two bed roomed bungalows and 1 three bed roomed house. Grove 2 consists of 34 one/two bed roomed bungalows and 2 three bed first floor flats. Each scheme has a communal block with communal facilities for the use and enjoyment of the contract holders.

### **Gwyddon Court/The Ranks, The Square, Abercarn, NP11 5GW – 01495 248700**

Gwyddon Court is a three storey under one roof scheme consisting of 11 one / two bed roomed flats. The outside flat blocks situated at The Ranks are also part of this scheme offering 25 one /two bed roomed, ground and first floor flats. They are located across the main road from Gwyddon Court. The communal facilities are located in the under one roof building for use by the contract holders in Gwyddon Court and The Ranks.

### **Heol Islwyn, Nelson, Treharris, CF46 6HG – 01443 450066**

Heol Islwyn is a scheme offering 31 one / two bed roomed bungalows and 1 three bedroom house. The communal facilities are available in a separate communal block located in the centre of the scheme.



### **Highfield Court, High Street, Newbridge NP11 4GS – 01495 248008**

Highfield Court is a 4 storey under one roof scheme consists of 20 one bed roomed, ground first and second floor flats. The communal facilities are located within the building.

### **Horeb Court, Pentwyn Road, Trinant, NP11 3HZ – 01495 214498**

Horeb Court has a mix of 20 one bed ground and first floor flats and 1 three bedroom first floor flat. The communal facilities are located in the centre of the scheme in a separate communal block.

### **Maesteg, Pentwynmawr, NP11 4HH – 01495 245939**

Maesteg Sheltered Housing Scheme is a mixture of one bed, ground and first floor bungalows/flats, and 1 three bed flat. There are a total of 27 properties and the communal facilities are available in a communal block at the centre of the scheme.

### **Oakland's, Gilfach, Bargoed, CF81 8QE – 01443 875971**

Oaklands Sheltered Housing Scheme consists of a mix of 31 one/ two bed bungalows. The communal facilities can be found in a separate communal block at the front of the scheme.

### **Pleasant Place, Penyrheol, Caerphilly CF83 2NX – 02920 851315**

Pleasant Place offers a mix of one and two bed bungalows; there are 31 properties at this scheme. The communal facilities are located in a separate block within the scheme.

### **Prospect Place, Abertwyswg, Rhymney NP22 5AB – 01685 841818**

Prospect Place offers 30 one/ two bed bungalows. The communal facilities are located in a separate communal block at the front of the scheme.

### **St Clares, Lower Rhymney, NP22 5JN – 01685 841182**

St Clares consists of 32 one / two bed bungalows, with the communal facilities located in the centre of the scheme.

### **St Gwladys Court, Bargoed, CF81 8UG – 01443 875757**

St Gwladys Court is made up of 12 one bed ground and first floor flats, and 1 two bedroom bungalow in an under one roof building. There is also a mix of 8 ground and first floor flats in two outside blocks within the scheme grounds opposite the main building. The communal facilities are located in the main building.

### **St Marys Court, Exchange Road, Risca, NP11 6HB – 01633 612121**

St Marys Court is an under one roof scheme and consists of 33 flats with a communal entrance; there are 21 ground and first floor one bed double flats, 11 ground and first floor bedsits and 1 three bedroom house. The communal facilities are within the scheme building.

### **St Peters Close/Tir Y Pwll Terrace, Panside, Newbridge, NP11 5GF – 01495 243969**

St Peters Close consists of two different areas set close together in Tir Y Pwll Terrace and St Peters Close. Tir Y Pwll terrace properties consist of 18 two bed bungalows, and St Peters Close consists of 10 one/ two bed bungalows and 1 three bed house. The communal facilities are located in a separate building at the centre of the scheme between the two areas.

### **The Willows, Bedwas, CF83 8BB – 02920 851933**

The Willows Sheltered Housing scheme has 29 properties, comprising one/ two bed bungalows and 1 three bedroom house. The communal facilities are located at the centre of the scheme in a separate communal block.

### **Tredegar Court/Street, Crosskeys, NP11 7QA – 01495 271732**

Tredegar Court consists of 12 outside one bed flats in separate blocks within the grounds of the scheme (Tredegar Street flats) and 26 under one roof one bed flats in the main building known as Tredegar Court. The communal facilities are located in the main building of Tredegar Court which is on 3 levels with a lift available for use by all contract holders.

### **Ty Bedwellty, Bryn Road, Cefn Fforest, NP12 3JJ**

**– 01443 835889**

Ty Bedwellty is an under one roof scheme set over 2 storeys with a mix of 25 one/two bed, single and double flats. The communal facilities are located in the centre of the building at the entrance to the scheme and there is a lift available for all contract holders.

### **Ty Isaf, Park Avenue, Pontymister, NP11 6NB – 01633 613995**

Ty Isaf consists of 12 one bed single/ double flats in an under one roof setting. There are 3 storeys with 2 flats on the ground floor, and 5 each on both first and second floor, there is a lift to access to upper levels. The communal facilities are available on the ground floor at the entrance to the scheme.

### **Ty Melin, Croespenmaen, NP11 3BX – 01495 247454**

Ty Melin is an under one roof building accommodating a mix of 32 one bedroom ground, first and second floor flats and a 3 bedroom house. The communal facilities are available within the building for contract holders use.

### **Ty Mynyddislwyn, Gelligroes Road, Pontllanfraith, NP12 2JE**

**– 01495 229404**

Ty Mynyddislwyn has a mix of 28 single/ double flats, on ground and first floor set within an under one roof building. A lift is available to access the first floor. The communal facilities are located on the ground floor by the front entrance to the scheme.

### **Waunfawr House, Crosskeys, NP11 7AN – 01495 270994**

Waunfawr House is on three levels and consists of 22 under one roof one bed flats or bedsits and one three bed flat, there is a lift available for the use of contract holders. The communal facilities are available on the ground floor within the scheme.

### **Waurhydd, Gelligaer, Hengoed, CF82 8HY – 01443 875096**

Waurhydd offers 16 two bed first and ground floor flats within 4 outside blocks, 1 three bedroom house and 14 two bedroom bungalows. The communal facilities are located within a separate communal block located in the middle of the scheme for all contract holders to use.

### **Woodland View, Islwyn Road, Wattsville, NP11 7QE**

**– 01495 270263**

Woodland View has 20 one bedroom ground and first floor flats in separated blocks, and 1 two bedroom first floor flat. The communal facilities are located by the main entrance door in one of the flat blocks.

### **Y Glyn, Maesycwmmmer, Hengoed, CF82 7PY – 01443 813708**

Y Glyn consists of 35 one bedroom ground floor flats and bedsits. There is 1 two bedroom ground floor flat and a 3 bedroom house. The communal facilities are located in a separate building in the centre of the scheme which can be accessed by all contract holders.

### **Ynyswen, Sirhowy View, Pontllanfraith, NP12 2GW**

**– 01495 223044**

Ynyswen consists of 13 one bedroom flats in an under one roof building. The properties are all located on ground floor with the main communal facilities available at the front of the scheme.

### **Ysgwyddgwyn, Deri, Bargoed, CF81 9HY – 01443 875051**

Ysgwyddgwyn is an under one roof scheme with 9 two bedroom bungalows situated opposite the main building, 14 one/two bedroom ground and first floor flats, and 1 three bedroom house. The communal facilities are available at the entrance to the main under one roof building.

If you would like to apply for housing in one of our sheltered housing schemes you can complete an on line housing application form via our website at [www.caerphilly.gov.uk](http://www.caerphilly.gov.uk) or contact our Housing Allocations & Advice Section on 01443 873521 or email [housingallocationsandadvice@caerphilly.gov.uk](mailto:housingallocationsandadvice@caerphilly.gov.uk) for further assistance.

If you would like more information on any of the sheltered housing schemes listed above, please contact the Older Persons Housing Team on 01443 811431 or email [olderpersonshousing@caerphilly.gov.uk](mailto:olderpersonshousing@caerphilly.gov.uk).

*This publication is available in Welsh, and in other languages and formats on request.*